

EMERGENCY APPEAL



International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

ZIMBABWE: ASSISTANCE TO THE POPULATION AFFECTED BY THE 'CLEAN-UP' EXERCISE

Appeal no. 05EA016
26 July, 2005

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 181 countries.

In Brief

**THIS EMERGENCY APPEAL SEEKS CHF 2,481,818
(USD 1,788,110 OR EUR 1,487,813) IN CASH, KIND, OR SERVICES
TO ASSIST SOME 15,000 PERSONS (3,000 HOUSEHOLDS) FOR 5
MONTHS**

[click here to go directly to the attached Appeal budget; click here to view the map](#)

All International Federation assistance seeks to adhere to the [Code of Conduct](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at <http://www.ifrc.org>

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The situation

The 'Clean Up' exercise / Operation 'Restore Order' was initiated by the Government of Zimbabwe on 18 May 2005, and has been extended to more than 50 locations throughout the country's 8 administrative provinces. The operation has displaced a total of approximately 73,179 households, or approximately 375,000 individuals (*Source: IOM*). The targeted areas for the clean-up operation are alleged illegal residential and commercial structures, mainly dwellings and squatters, vendors and informal traders residing on undesignated premises mostly inhabited by low-income earners. These areas are densely populated as most of the unemployed rely on informal trading to make a living. The livelihoods and shelter of the individuals affected have been severely disrupted, with a disproportionate impact on the most vulnerable during these winter months (the very poor, the chronically ill, and child headed

households who have already suffered because of reduced safety nets due to the economic crises. In the urban and peri-urban areas of the country, over 18 project areas out of the 27 existing under the Zimbabwe Red Cross Society (ZRCS) Community Based HIV and AIDS Programme have been affected. Some of them need accommodation which may be available but at a cost beyond their means.

The operation is ongoing, and the end timeframe is not yet clear. The United Nations Secretary General's Special Envoy for Zimbabwe carried out a fact finding mission to the country for 2 weeks (26 June-8 July 2005) to assess the situation. The report to the United Nations Secretary General has been provided to the Government, and a preliminary response was issued on 23 July.

Transit/holding camps have been established in the three main urban centres of the country i.e. Greater Harare (Caledonia Farm), Bulawayo (Hellensvale) and Mutare (Sakubva Oval Sports Ground). The situation is very fluid, but at the time of writing approximately 5,000 people are located in Caledonia Farm, 20 families in Sakubva Oval Sports Ground, and 1,000 people in Hellensvale. The government is expected to move and relocate the entire camp population by 31 of July (under the rationale that camps were intended to last a maximum of 3 months from the date of establishment).

In addition to those in transit camps, some of the affected people have remained where their houses/shelters were destroyed. Others have moved to public areas such as churches or are living with friends and relatives who reside in legal structures. This situation has led to serious overcrowding that has the potential of provoking outbreaks of disease and raises protection issues with regards to potential abuse of women and children. Many people who were on antiretroviral therapy (ART) have suffered because of the interruption of their treatment. This includes those with chronic infectious disease, as well as those who lost touch with the health services.

The situation continues to evolve, and there is an urgent need to respond to the humanitarian needs of those concerned. This Emergency Appeal is therefore intended to provide the required assistance, and will be adjusted in line with ongoing assessments and to meet any new operational requirements.

Red Cross and Red Crescent action

The national society, the International Federation, and the ICRC have been coordinating efforts from the start of this operation, and have formed a dedicated Task Force to follow up and agree on an appropriate course of action. CHF 100,000 was allocated from the Federation's Disaster Relief Emergency Fund (DREF) to meet the immediate humanitarian needs of 500 affected families throughout the country. The DREF funds were used to purchase and distribute the following relief items: blankets, soap, rigid jerry cans, kitchen sets, and chlorine tablets and will be refunded through this appeal. The ZRCS additionally provided temporary toilets, second hand clothes, plastic sheeting, and tents from their disaster response stock, that have been distributed to some of the affected people in all the eight administrative provinces including Caledonia Farm and Sakubva Oval Sports Ground transit camps.

While the Government is responsible for the "clean up" operation and the relocation of the affected population, the ZRCS has taken the lead humanitarian agency role in 2 'transit' camps in Bulawayo and Mutare, after meetings with local stakeholders. The national society will be supporting the management of the camps with reporting lines to the social services subcommittees set up by the government (Bulawayo Provincial Social Services Subcommittee). With the technical support of the Federation's Regional Delegation, training on camp management was organized and delivered to national society staff and volunteers with a special session on Sphere standards for other local stakeholders (*DFID funded*).

The national society continues to organize information sharing meetings and also participates at meetings called by others such as the UN, churches, government and other stakeholders. The Zimbabwe Red Cross is taking into account the impact of the clean up operation in preparing its new 5-year HIV and AIDS strategic plan, its OVC campaign that will be launched on 19 August, and in contributing to the current regional food security assessment, which is evaluating the Red Cross response to food shortages in 6 countries of Southern Africa, including Zimbabwe.

The needs

Immediate needs:

The ‘clean-up’ operation affected people of many different categories. The worst affected are the elderly, the chronically ill and especially the Home Based Care clients, the People Living with HIV and AIDS (PLWHA), the orphans and other vulnerable children (OVCs) especially child-headed families, the handicapped and the refugees present in country. The ZRCS aims to meet the needs of 15,000 people in between the most vulnerable affected through distribution of the following relief items:

- 500 family tents;
- 200 rolls of plastic sheeting;
- 500 kitchen sets
- construction of 120 two-roomed permanent houses for OVCs headed households;
- 17,000 blankets;
- 200 san-plats for latrines;
- 1,500 jerry cans;
- 200 Health Education materials kits;
- 20,000 bars of soap;
- 5,000 impregnated mosquito nets;
- 3,000 digging tools;
- 3,000 agriculture starter-pack in the form of vouchers;
- 450,000 condoms (male and female);
- 350 sachets of Permethrin or other broad spectrum chemical;
- 90,000 tablets of chlorine.

Coordination

The ZRCS and the Federation will continue to work in close collaboration in responding to the humanitarian needs emerging in the country in terms of assessments, delivery of services, monitoring and evaluation. The national society has accepted to take a lead role to facilitate the service delivery to beneficiaries within 2 transit camps and works closely with other stakeholders both at the camp level and in other relocation areas as soon as people are moved out of the camps. All ZRCS provincial coordinators are closely liaising with the national society headquarters to monitor people movements, and to maintain statistics for the effective coordination of the relief response. Coordination will also continue with ICRC through regular Movement meetings and access to ICRC advices on technical aspects of tracing and protection as needed.

The ZRCS and the Federation attend meetings at different levels (national, provincial, district and camp). The Movement components meets on regular basis to analyse progress made and any new challenges emerging. United Nations agencies as well as Non Governmental Organisations are conducting surveys to identify the number of affected people. Action Aid has surveyed 14,137 households in 26 affected high density suburbs of Harare and issued a report on 22 July. The analysis of the assistance required indicates the following:

Areas of needs	Proportion (%)
Food	83
Monetary (financial help)	74
Shelter	73
Education	56
Relocation	45
Psycho-social support	42
Legal help	4
Compensation	4

The proposed operation

Objectives and activities planned

The operation will focus on the immediate delivery of humanitarian assistance in the form of specifically targeted relief items, health and hygiene promotion, and immediate sanitation provision in transit camps as well as in areas where people will be definitively relocated. The ZRCS will undertake the overall coordination and implementation of the operation with its volunteers and in close cooperation with public authorities and other agencies will provide support to approximately 3,000 families (15,000 beneficiaries) for 5 months. The Federation will provide technical support and operations updates, financial and narrative final reports in line with standards.

The proposed activities presented below are in consideration of assistance provided and/or promised by other humanitarian organization and the Government of Zimbabwe.

Shelter and non-food

Objective: Immediate relief items to 15,000 vulnerable people are provided.

Activities planned to reach this objective:

In line with Sphere minimum standards the following activities will be undertaken:

- Provision of 500 family tents to the most vulnerable people without shelter;
- Provision of 17,000 blankets for Home-based care clients, OVCs, child-headed families and other vulnerable people affected by the 'Clean-up' operation;
- Construct 120 two-roomed permanent houses for OVC-headed households (including sanitation);
- Provision of 200 rolls of plastic sheeting to 1,000 families for temporary shelter.
- Provision of transport when needed for some vulnerable people such as children, OVC, etc.

Health and Hygiene Promotion

Objective: Health and hygiene among the affected people are provided.

Activities planned to reach this objective:

- Recruitment and training of 80 volunteers in Health Education Promotion, Protection and Psychological support for transit camps and for follow up in relocation areas;
- Education and awareness on HIV and AIDS in emergencies;
- Mobilization and training of community members on health, hygiene promotion, protection and psychological support;
- Digging of refuse disposal pits and general cleaning of the transit camps and of some relocation areas;
- Design and production of 200 health education material kits;
- 450,000 condoms (male and female);
- Provision of 20,000 tablets of soap to 3,000 people for five months.

Water and Sanitation

Objective: The risk and outbreak of water borne diseases among the affected population are minimized.

Activities planned to reach this objective:

- Provision of 200 san-plats for temporary latrines in transit camps or in relocation sites;
- Provision of 1,500 jerry cans for safe water collection and storage;
- 350 sachets of Permethrin or other broad spectrum chemical for residual spray of family tents;

- Provision of 5,000 impregnated mosquito nets;
- Water transport (to two sites if required).
- Provision of 90.000 chlorine tablets.

Livelihoods

Objective: Start-up seed packs vouchers (agric-inputs) to 3,000 households who are relocated to new areas are provided.

Activity planned to reach this objective: Provision of 3,000 agricultural start-up seed packs and fertiliser (in the form of vouchers) to 3,000 households who are relocated to rural areas.

Capacity of the National Society

The Zimbabwe Red Cross Society was founded in 1981 through an Act of Parliament, and has an auxiliary role to public authorities and focuses on assisting vulnerable 'at-risk' communities. The ZRCS has a well-defined strategy leading to Year 2010 and Corporation Agreement Strategy. The national society has approximately 39,000 volunteers supported by 115 staff countrywide. The national society is working in multilateral and bilateral partnerships with the Danish, Japanese, British, German, Canadian, Norwegian and Swedish Red Cross Societies as well as ECHO, DFID, WFP, UNICEF, UNDP, WHO, UNAIDS, the Civil protection Committee of the Ministry of Local Government, Public Works and National Housing and its different provincial and local levels, the Ministry of Health and Child Welfare, the Ministry of Public Service, Labour and Social Welfare, and other agencies.

The national society has embarked on an advocacy campaign at national and international level to assist the affected families of the operation. Ongoing dialogue is conducted with the public authorities at all levels with Ministers, Provincial Governors, local chiefs and Members of Parliament in the 8 provinces. Advocacy to speak for the voiceless and most vulnerable to access plots or shelters will be carried out as appropriate.

The ZRCS has a large network of local branches at the grass root level in the 8 provinces, and are well placed to follow up the relocated people and fill the gap as necessary in between their arrival in the rural area and their installation in the final accommodation location. This will assist the community resilience to cope with the impact of the operation. The volunteers will contribute to collecting data in both urban and rural areas, discuss with the partners the existing questionnaires to select one format and share the results with stakeholders in various coordinating meetings.

Capacity of the Federation

The Federation's Regional Delegation office for Southern Africa is based in Harare, Zimbabwe, and is providing support to the ZRCS to deliver humanitarian assistance in the current situation. The office is requesting additional temporary support in the form of a relief officer, reporting to the Regional Disaster Management Coordinator. The main tasks will be to facilitate the liaison between the regional office and the national society, to provide technical support, and to assist with monitoring, evaluation and reporting on the operation. The Regional Delegation will provide support for external advocacy and coordination with partner national society, the Federation's Secretariat in Geneva, the ICRC, and all other stakeholders.

Monitoring and evaluation

The ZRCS will be responsible for the implementation, monitoring and evaluation of the entire operation. Sphere minimum standards and other international humanitarian standards will also be used in monitoring and evaluation. To enhance communications and information there is considerable need to improve email and internet services within the national society. Operations updates, financial and narrative reports will be provided on regular basis. The Federation's regional delegation will ensure quality control in terms of overall monitoring and evaluation.

Budget summary

See Annex 1 for details.

Susan Johnson
Director
National Society and Field Support Division

Markku Niskala
Secretary General

[Budget below; click here to return to the title page and contact information.](#)

BUDGET SUMMARY

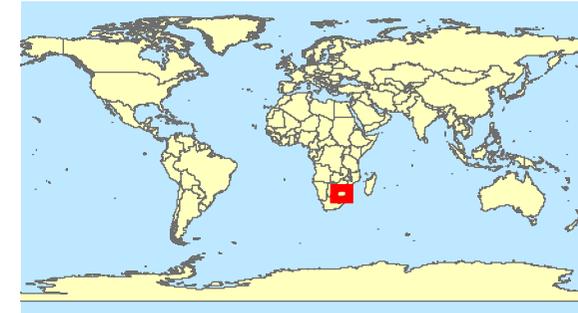
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Zimbabwe: Assistance to the Affected Population

TYPE	VALUE
RELIEF NEEDS	IN CHF
Shelter & construction	759,000
Non-food items: clothing, blankets, mosquito nets, soap, kitchen sets	161,000
Water & Sanitation	204,000
Health	193,500
Food & seeds	198,000
TOTAL RELIEF NEEDS	1,515,500
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<u>CAPITAL EQUIPMENT</u>	
Vehicles	25,000
Computers & telecom. equipment	28,000
<u>PROGRAMME SUPPORT</u>	
Programme support (6.5% of total)	161,318
<u>TRANSPORT STORAGE & VEHICLE COSTS</u>	
Distribution and storage	57,000
Transport and vehicle costs	42,000
<u>PERSONNEL</u>	
Expatriate staff	74,000
National, regional staff	176,000
Workshops & training	5,500
<u>ADMINISTRATIVE & GENERAL SERVICES</u>	
Travel & related expenses	214,000
Information expenses	29,500
Administrative & general expenses	154,000
TOTAL OPERATIONAL NEEDS	966,318
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TOTAL APPEAL CASH, KIND, SERVICES	2,481,818
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LESS AVAILABLE RESOURCES (-)	0
NET REQUEST	2,481,818
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Zimbabwe: Assistance to the affected population by the "clean-up" exercise



Legend

- Zimbabwe
- Current transit/holding camps (due to be closed by end of July)
- Primary and secondary roads
- Track
- Road connector
- Single track railroad
- Rails within urban area

The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.

Map data sources: ESRI