



Red Cross of North Macedonia volunteer preparing support in the field.

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| Appeal: MDRMK011 | Hazard: Flood | Country: North Macedonia | Type of DREF: Response |
| Crisis Category: Yellow | Event Onset: Sudden | DREF Allocation: CHF 150,613 | |
| Glide Number: - | People Affected: 1,000 people | People Targeted: 1,000 people | |
| Operation Start Date: 29-01-2026 | Operation Timeframe: 4 months | Operation End Date: 31-05-2026 | DREF Published: 19-02-2026 |

Targeted Regions: **Pelagonia, Southeastern**

Date of event

08-01-2026



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What happened, where and when?

During the period of early to mid-January 2026, North Macedonia was affected by a persistent cyclonic system that generated widespread and intensive precipitation. According to the National Hydrometeorological Service (UHMK), the system produced “more abundant rainfall in the central and eastern parts (over 30 l/m²)”, accompanied by unstable weather conditions and thunderstorms. The combination of high-intensity rainfall, saturated soils, and concurrent snowmelt created conditions conducive to localized flooding in both Kičevo and Ohrid.

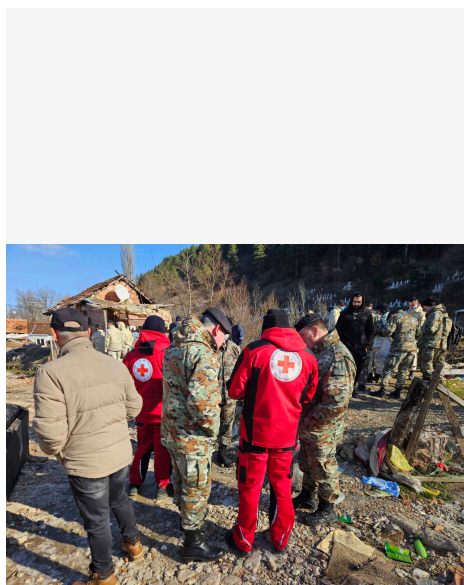
The prolonged heavy rainfall led to the overflow of several rivers, including the Zajashka, Koselska and Dalja rivers, resulting in widespread flooding in the municipalities of Kichevo and Ohrid. The floods caused significant damage to residential houses, basements, yards, business premises, public spaces and road infrastructure, severely disrupting daily life and local mobility. Entire neighborhoods were inundated, particularly in Ohrid region, as well as multiple locations in the Kichevo region. Damage to roads and access routes further limited movement and access to essential services.

The floods disproportionately affected people in vulnerable situations, including low-income households, older people, people with disabilities, families with young children and people living in flood-prone or substandard housing. Many of these households experienced loss of essential household items, damage to living spaces and temporary displacement, increasing their exposure to health risks, insecurity and economic hardship. Small businesses and informal livelihoods were also impacted, further reducing household coping capacity.

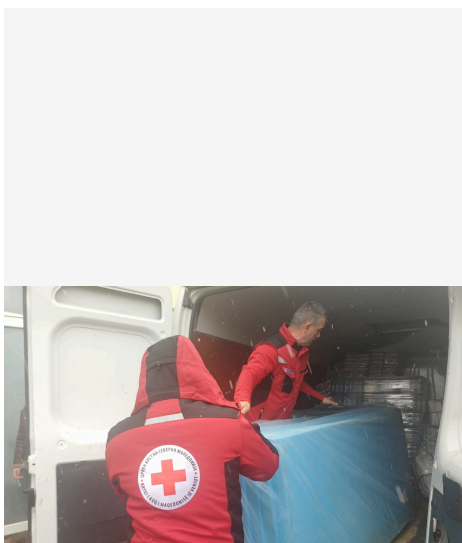
The current situation remains unstable, with ongoing response operations and continued risk of further rainfall. Emergency services, municipalities and Red Cross branches in Kichevo and Ohrid remain actively engaged in response activities, focusing on evacuation support, water removal, shelter assistance and humanitarian relief to mitigate the immediate humanitarian consequences and prevent further deterioration of living conditions among the affected population.

Following the floods of 7–8 January, continued rainfall and evolving damage assessments revealed needs exceeding the initial response capacity. Following the floods of 7–8 January, continuous rainfall persisted from 2 to 11 January, resulting in sustained high river levels in

both Ohrid and Kičevo and triggering further flooding, including a flash flood in the Kičevo area. As damage assessments progressed, additional households reported losses to housing, livelihoods, and essential infrastructure, revealing needs that exceeded the initial response capacity. The prolonged nature of the rainfall, combined with simultaneous impacts across multiple municipalities and heightened risks for groups in vulnerable situations, prompted local crisis management authorities on 16 January to formally request the Red Cross of the Republic of North Macedonia to scale up humanitarian assistance. On 16 January, the local crisis management authorities in Ohrid and Kičevo requested the Red Cross of the Republic of North Macedonia to continue supporting the effective delivery of humanitarian assistance. Subsequently, the Red Cross of the Republic of North Macedonia planned a DREF operation to address the growing humanitarian needs.



Red Cross joint response with other institutions in the field



Red Cross team delivering humanitarian assistance



Red Cross team assisting evacuated people in Kichevo



Local government officials visiting the evacuated people in Kichevo

Scope and Scale

The populations most affected by the floods are households living in low-lying and flood-prone areas along riverbanks and drainage channels in the municipalities of Kichevo and Ohrid, including urban, peri-urban and rural settlements. Prolonged heavy rainfall and river overflow resulted in water entering homes, basements, yards and agricultural land, causing damage to shelter, household items, livelihoods and local infrastructure. While approximately 1,000 people in need were affected overall, assistance was prioritized for households with the most severe impacts and limited coping capacity, due to resource constraints and the need to ensure that life-saving support reached those facing the greatest risks. These included older people, families with young children, people with disabilities, low-income households and people dependent on informal or seasonal livelihoods, who are disproportionately affected due to reduced

mobility, lower resilience and restricted access to clean water, sanitation, healthcare and safe shelter.

The floods significantly disrupted lives, well-being, livelihoods and infrastructure, with households reporting loss of food stocks, damage to essential household goods, contamination of water sources and increased health risks linked to damp living conditions and poor sanitation. Damage to roads and drainage systems further constrained access to services and delayed recovery, particularly for households unable to self-recover without external support.

Kičevo and Ohrid are prone to localized flooding during periods of heavy rainfall, with past incidents causing damage to homes, agricultural land, and public infrastructure. For the current event, no official meteorological report with precise rainfall intensity (e.g. mm/day) has yet been issued. However, continuous rainfall was recorded over a prolonged period from 2 to 11 January, leading to sustained high river levels in both regions and resulting in flooding, including a flash flood in the Kičevo area. Comparable historical meteorological data for this specific region and scale of impact were not available at the time of reporting. The prolonged nature of the rainfall, combined with simultaneous impacts across multiple municipalities and damage to housing and infrastructure, underscores the need for targeted humanitarian assistance and early recovery support, particularly for groups in vulnerable situations.

Previous Operations

| | |
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| Has a similar event affected the same area(s) in the last 3 years? | No |
| Did it affect the same population group? | - |
| Did the National Society respond? | - |
| Did the National Society request funding form DREF for that event(s) | - |
| If yes, please specify which operation | - |

If you have answered yes to all questions above, justify why the use of DREF for a recurrent event, or how this event should not be considered recurrent:

-

Lessons learned:

Based on previous experience, stronger attention is given to volunteer care, refresher training, and structured debriefings to sustain responder well-being and performance. Communication and community engagement approaches have been strengthened to ensure timely, accurate information-sharing and accountable, people-centred assistance. These lessons have been applied to improve the quality, coordination and effectiveness of the current flood response.

| | |
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| Did you complete the Child Safeguarding Risk Analysis in previous operations, what was risk level? | No |
|--|----|

Current National Society Actions

Start date of National Society actions

08-01-2026

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| Shelter, Housing And Settlements | The Red Cross branch in Kichevo supported government authorities in the evacuation of 187 people to temporary accommodation, where canned food was provided for the first seven days, alongside hot meals facilitated by municipal authorities and local partners. The National Society also delivered PSS, with a particular focus on children and families. Although housing conditions remain suboptimal, all evacuated and affected households were able to return to their homes approximately eight days after |
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| | <p>evacuation, following stabilization of water levels and basic safety assessments by the national authorities. However, most household items were damaged or destroyed during the floods, and continued support is required to address remaining shelter, hygiene, and early recovery needs.</p> <p>Shelter assistance prioritized households facing the greatest risks, particularly older people, families with children, people with disabilities and low-income households who experienced damage to housing structures, loss of essential household items, or unsafe living conditions. These interventions helped restore minimum living standards, improve comfort and dignity, and support the immediate safety and well-being of flood-affected families in Kichevo and Ohrid.</p> <p>Many households suffered extensive damage to their homes and personal belongings during the floods, losing essential items such as beds, bedding, kitchenware, and other household necessities. Without these basic items, affected families face unsafe and undignified living conditions, whether still displaced or returning to damaged homes. Therefore, support for the most vulnerable households must include the replacement of these critical items to ensure both safety and dignity, helping families regain a sense of normalcy and stability in the aftermath of the disaster.</p> |
| <p>Livelihoods And Basic Needs</p> | <p>The Red Cross of the Republic of North Macedonia has provided emergency assistance to approximately 170 affected households (660 people), including the distribution of food and hygiene items, blankets and mattresses to address immediate basic needs.</p> <p>Livelihoods and basic needs assistance has been delivered across the municipalities of Kichevo and Ohrid, with support focused on households facing the greatest risks, particularly older people, families with children, people with disabilities and low-income households whose living conditions and essential assets were affected by flooding.</p> <p>The Red Cross of the Republic of North Macedonia distributed the following items to the affected people:</p> <ul style="list-style-type: none"> • Food items: 170 pcs • Blankets: 300 pcs • Mattresses: 150 pcs • Can food: 187 people |
| <p>Water, Sanitation And Hygiene</p> | <p>Hygiene items have been distributed to affected people in Kichevo and Ohrid region. The Red Cross of the Republic of North Macedonia provided drinking water to people evacuated in Kichevo.</p> <p>Wash, sanitation and hygiene (WASH) activities have been implemented in Kichevo and Ohrid region, with the following items provided:</p> <ul style="list-style-type: none"> • Hygiene items: 170 pcs • Bottled water: 10,000 pcs |
| <p>Coordination</p> | <p>The Red Cross of the Republic of North Macedonia is part of the national emergency management system. As the crisis was affecting only parts of the country, the crisis management did not declare an emergency situation for the entire country, the situation was managed by the local crisis management authorities and municipalities activated the local crisis management committees.</p> <p>Local Red Cross branches in Kichevo and Ohrid, as part of the crisis management system, have been operating in close coordination with municipal emergency services and local authorities, ensuring that activities are aligned, information is shared and interventions complement ongoing government-led efforts.</p> <p>Coordination between the local branches and the national headquarters (HQs) has supported operational planning, resource mobilization and monitoring of response activities. In addition, the Red Cross of the Republic of North Macedonia has maintained regular communication with the IFRC Country Cluster Delegation to Central and South-Eastern Europe (CCD CSEE) in Sarajevo to ensure timely information sharing, technical support and alignment of response actions with international standards.</p> |



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| <p>Assessment</p> | <p>The Red Cross branches Kichevo and Ohrid, conducted preliminary needs assessments in close coordination with local authorities and municipal emergency services. The assessment focused on identifying priority humanitarian needs related to food, non-food items (NFIs), WASH, PSS and shelter, particularly for households directly affected by floodwaters and temporary displacement. Needs were identified through direct contacts with affected people and consultation with local authorities to ensure that the most urgent requirements were captured.</p> <p>Needs assessments revealed that over 170 households (approximately 1,000 people) were affected by the floods, with significant requirements for food, non-food items (NFIs), drinking water, and heating support. The impact was most pronounced in Kičevo, with around 130 households affected, followed by Ohrid, where 40 households experienced severe damage. Based on vulnerability criteria such as socio-economic status, household size, presence of children, older people, and persons with disabilities the response will prioritize support to approximately 660 of the most vulnerable individuals, ensuring that assistance reaches those most in need while addressing the immediate humanitarian gaps identified during the assessment.</p> <p>The assessment of the needs of the most vulnerable affected households was shared with the local crisis management authorities. These findings informed the prioritization of relief activities, the targeting of the most vulnerable households. The affected population largely comprises households in vulnerable situations, including a significant proportion of Roma families, many of whom were already living in substandard housing and facing socio-economic constraints prior to the floods. During evacuation, immediate needs such as food, mattresses, bedding, and blankets were covered through emergency response actions.</p> <p>Many households experienced extensive damage to their belongings during the floods, including beds and other essential household items. As a result, support for the most vulnerable households should include replacement of these items to enable safe and dignified living conditions, both for those still evacuated and for families returning to their homes.</p> <p>While the Red Cross assessment provided an initial overview of the immediate needs, the Local Crisis Management authorities are conducting a more comprehensive assessment of damages and household-level needs, which will inform ongoing response planning and resource allocation.</p> <p>The local crisis management authorities in Ohrid and Kichevo, on 16 January requested the Red Cross of the Republic of North Macedonia to continue supporting effective delivery of humanitarian assistance. Subsequently, the Red Cross of the Republic of North Macedonia has planned a DREF operation.</p> |
| <p>National Society EOC</p> | <p>The Red Cross of the Republic of North Macedonia Emergency Operational Centre (EOC) at HQ has been continuously active throughout the response to the floods in Kichevo and Ohrid. Updates from municipal emergency services have been closely followed, with potential risks and required response actions communicated to Red Cross branches in the field. Based on these activities, the EOC has compiled data from initial and ongoing field assessments, relief distributions and reported needs to guide operational planning and prioritization.</p> <p>In addition, the local Red Cross branches have prepared situation reports, that the EOC further included the findings into a field report that was uploaded to the IFRC GO platform.</p> |

IFRC Network Actions Related To The Current Event

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| <p>Secretariat</p> | <p>The Red Cross of the Republic of North Macedonia has maintained ongoing communication with the IFRC Country Cluster Delegation to Central and South-Eastern Europe (CCD CSEE) in Sarajevo, facilitating information sharing, technical coordination</p> |
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| | and adherence to IFRC procedures and standards. The CCD CSEE has also provided guidance and support in the planning of the DREF operation. |
| Participating National Societies | - |

ICRC Actions Related To The Current Event

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Other Actors Actions Related To The Current Event

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| Government has requested international assistance | No |
| National authorities | The flood response was led by government institutions at the municipal level. The Municipal Crisis Management HQ in Kichevo and Ohrid coordinated emergency operations, mobilized municipal services and ensured continuous inter-institutional cooperation. Civil protection, together with others, supported evacuation, water drainage, infrastructure protection and restoration of essential services. The Government also provided temporary shelter facilities for evacuated people. |
| UN or other actors | North Macedonia is part of the EU Civil Protection Mechanism; however, as the rainfall and flooding affected only specific municipalities, the Crisis Management Center determined that there was no need to declare a nationwide crisis or activate international or regional mechanisms. The response has therefore been managed through local and national crisis management structures, with no duplication of assistance reported. |

Are there major coordination mechanism in place?

Major coordination mechanisms are in place in North Macedonia. The leading national authority responsible for civil protection and emergency management in the event of natural or man-made disasters is the Crisis Management Centre. It oversees prevention, preparedness, and response activities across the country and coordinates efforts at all levels of government, including municipal, city, and national levels. Each municipality maintains a local coordination structure to ensure that response activities can be carried out efficiently at the most local level possible. In situations where emergencies affect multiple municipalities, coordination is escalated to higher levels, enabling a cohesive and harmonized response across the affected areas.

The Red Cross of the Republic of North Macedonia is an active partner within this coordination framework, providing technical and operational support in the assessment of needs, relief delivery, and protection of vulnerable groups. While the Red Cross does not hold a lead or co-lead role in national coordination, it plays a key operational role, particularly in emergency response, evacuation support, and the provision of food, NFIs, WASH, and psychosocial assistance. Coordination has been largely effective, though ongoing assessments continue to identify potential gaps in sector-specific interventions, such as more comprehensive coverage of psychosocial support and WASH in remote or hard-to-reach areas, to ensure all affected populations are reached efficiently.

Needs (Gaps) Identified



Shelter Housing And Settlements

Following the floods in Kičevo and Ohrid, assessments and consultations with affected communities have identified a significant need for essential household items to restore safe and dignified living conditions. Many households experienced damage or loss of bedding,



mattresses, sleeping bags, field beds, and protective footwear, while others require basic household items such as bed linen and dehumidifiers to manage water-damaged homes.

The loss of these items has compounded the challenges faced by families, affecting their ability to rest, maintain hygiene, and recover from the immediate impacts of the floods. Vulnerable groups, including larger households, older people, and families with young children, are particularly impacted and require priority support.

To address these needs, the response will focus on:

- Provision of bedding and sleeping materials to affected households
- Distribution of protective footwear and other essential household items
- Support for families returning to their homes to restore safe and functional living conditions

These interventions are critical to ensure that affected households can meet their immediate basic needs while beginning the early recovery process.

As a result of the emergency needs assessment, affected households require the following support:

- Blankets: 660 pcs
- Mattresses: 150 pcs
- Sleeping bags: 150 pcs
- Field beds: 50 pcs
- Rubber boots: 150 pcs
- Bed linen: 500 pcs
- Dehumidifiers: 6 pcs

To ensure continued support in the coming months, the following items require replenishment:

- Blankets: 300 pcs
- Mattresses: 150 pcs



Livelihoods And Basic Needs

Many households experienced loss or damage to their stored food supplies due to flooding, leaving families with limited access to nutritious meals. Vulnerable groups, including low-income households, larger families, and those with children, are particularly affected and require priority support to meet their immediate dietary needs.

To address these needs, the response will focus on:

- Distribution of dry rations and essential food items to affected households
- Provision of canned and non-perishable foods to ensure families can meet their nutritional needs over the coming days
- Replenishment of food stocks for households returning to their homes to stabilize access to meals during early recovery

These interventions are critical to ensure that affected households can meet their immediate food security needs while beginning to recover from the impacts of the floods.

In response, affected households require the following support:

- Food items: 680 for 170 households

To ensure continued support in the coming months, the following items require replenishment:

- Food items: 170
- Canned food: 1,309 (covering 187 people for 7 days)



Health

Following the floods in Kichevo and Ohrid, assessments and consultations with affected communities have identified a significant need for PSS. Many households have been impacted by loss, displacement, and disruption of daily life, resulting in heightened levels of stress, anxiety and uncertainty. Children, in particular, are experiencing emotional distress due to the sudden changes in their environment and interruption of their routines.

Adults and families are also experiencing psychosocial challenges, including difficulties in coping with loss, managing stress and re-establishing daily routines. Groups in vulnerable situations, including older people, single parents and people with chronic illnesses, are disproportionately affected and require targeted support to address their emotional and mental well-being. Furthermore, volunteers and response personnel working in the affected municipalities are exposed to high levels of stress, highlighting the need for measures to



support their psychological resilience. These findings demonstrate that psychosocial support is a critical need for both the affected population and those directly involved in the response in Kichevo and Ohrid.

As a result of the emergency needs assessment, the following activities will be implemented:

- PSS workshop for engaged first responders
- Child-friendly space (CFSs) group PSS sessions – 12 sessions
- Preparation and printing of 3,000 leaflets with self-help recommendations during emergencies
- Two PSS sessions for staff and volunteers
- Group sessions for community members - 12



Water, Sanitation And Hygiene

As a result of the emergency needs assessment, affected households require the following support:

- Hygiene items: 680

To ensure continued support in the coming months, the following items require replenishment:

- Hygiene items: 170
- Bottled water 0.5 l: 10,000 pcs

Any identified gaps/limitations in the assessment

Currently, there are no identified gaps/limitations in the assessment.

[Assessment Report](#)

Operational Strategy

Overall objective of the operation

The overall objective of the operation is to provide immediate humanitarian assistance to flood-affected households in Kichevo and Ohrid, ensuring access to food and hygiene items, essential household items, and psychosocial support during the first four months following the floods.

Operation strategy rationale

The operation strategy is designed to provide timely and targeted humanitarian assistance to households affected by the recent floods in Kichevo and Ohrid. The approach is informed by initial assessments conducted in coordination with local authorities and direct consultations with affected communities, which identified critical gaps in food, non-food items, water and hygiene and psychosocial support. The strategy prioritizes interventions that address immediate life-saving needs, reduce vulnerability, and support the well-being of the most affected populations, including older people, families with children, and low-income households.

The main priorities of the operation are determined by the severity of impact, accessibility, and vulnerability of affected households. These include ensuring access to safe drinking water, essential household items, and hygiene support; providing psychosocial assistance to mitigate stress and trauma; and supporting basic livelihood recovery. The chosen methods direct distribution of relief items, mobile and field-based support, and community engagement are designed to reach affected populations efficiently, and to ensure that assistance is responsive to the specific needs of groups in vulnerable situations.

Key factors influencing the operation strategy include the geographic distribution of affected households, ongoing flood-related risks, the limited capacity of municipal services to fully respond, and the need to prevent secondary health and psychosocial impacts. These factors have been considered in shaping a multi-sectoral, flexible, and scalable operation, ensuring that resources are prioritized where they are most needed and that activities are coordinated with local authorities and other humanitarian actors. The strategy aims to deliver measurable outcomes in terms of alleviating immediate suffering, supporting household resilience, and strengthening the capacity of local communities to cope with the effects of the floods.

Relief items for affected households were distributed directly to their homes by Red Cross volunteers to ensure timely and dignified assistance. For households that were evacuated in the Kičevo region, support was provided within the designated accommodation facilities arranged by local municipal authorities, ensuring that evacuees received food, bedding, hygiene items, and other essential relief



while temporarily displaced, with coordination maintained to avoid gaps or duplication in assistance.

Cash and Voucher Assistance (CVA) modalities were assessed but determined not to be viable for this operation due to a combination of access, documentation, and operational constraints. Many affected households reside in housing without formal documentation, and some individuals lack personal identification documents, limiting their ability to safely access financial services or bank accounts. In addition, the rapid onset of the emergency and the need for immediate response did not allow sufficient time to conduct a market assessment to verify vendor availability, market functionality, and administrative feasibility for voucher programming. These factors significantly constrained the timely, accountable, and inclusive delivery of CVA, making in-kind assistance the most appropriate and effective modality in the current context.

According to the needs assessment, Kichevo and Ohrid municipalities will be supported by the DREF activities.

Targeting Strategy

[Targeting Strategy Supporting Document](#)

Who will be targeted through this operation?

Based on preliminary assessments and consultations with affected communities, this operation will focus on households and people directly impacted by the floods in Kichevo and Ohrid. This includes households that have experienced damage to their homes, loss of essential household items or disruption to livelihoods. Particular attention will be given to vulnerable groups who face heightened risks and reduced coping capacity, such as older persons, single-parent households, children, people with disabilities, and low-income families.

Targeting is informed by the severity of impact and level of vulnerability, ensuring that the most affected populations receive timely assistance. By prioritizing these groups, the operation aims to address immediate humanitarian needs, reduce further risk, and provide support to those most at risk of prolonged hardship in the aftermath of the floods.

Explain the selection criteria for the targeted population

Households selected to receive assistance under this DREF operation will be those directly affected by the recent floods, representing the primary criterion for support. To ensure that aid reaches those most in need, only households both affected by the floods and socio-economically vulnerable will be considered eligible.

Primary selection criteria:

- Households affected by the floods
- Households with low income or limited access to resources

Secondary selection criteria (applied to prioritize among eligible households):

- Households with many members
- Single-parent households with children
- Older people
- People with disabilities

To date, affected households have received support in the form of NFIs, food and hygiene items, blankets, and bottled water. Further assistance under this operation will include additional food and hygiene items, household cleaning kits, and bottled water, alongside other interventions to address immediate basic needs, with a focus on ensuring that the most vulnerable households are reached in an effective and equitable manner.



Total Targeted Population

| | | | |
|---------------------------|-------|--------------------------------------|------|
| Women | 580 | Rural | - |
| Girls (under 18) | - | Urban | 100% |
| Men | 420 | People with disabilities (estimated) | 5% |
| Boys (under 18) | - | | |
| Total targeted population | 1,000 | | |

Risk and Security Considerations (including "management")

| | |
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| Does your National Society have anti-fraud and corruption policy? | Yes |
| Does your National Society have prevention of sexual exploitation and abuse policy? | Yes |
| Does your National Society have child protection/child safeguarding policy? | Yes |
| Does your National Society have whistleblower protection policy? | Yes |
| Does your National Society have anti-sexual harassment policy? | Yes |

Please analyse and indicate potential risks for this operation, its root causes and mitigation actions.

| Risk | Mitigation action |
|---|---|
| Unpredictable or rapidly changing weather conditions. | <ul style="list-style-type: none"> - Monitoring of hydro meteorological alerts and river levels throughout the operation. - Staff and volunteers will be provided with regular updates on weather conditions and changing risks. - Adaptation of operational plans as needed to ensure safety and continuity of relief activities. |
| Flood-related secondary health risks (waterborne diseases). | <ul style="list-style-type: none"> - Distribution of hygiene items and bottled water. - Support for household disinfection and other preventive measures to reduce health risks. - Risk communication and hygiene promotion, including awareness campaigns on safe water and sanitation practices. |
| Increased psychosocial distress and protection concerns. | <ul style="list-style-type: none"> - Integrate MHPSS activities into community outreach and relief distributions. - Ensure mixed-gender volunteer teams and safe referral pathways for individuals requiring specialized support. |



- Promote clear communication and community engagement to reduce uncertainty and strengthen coping mechanisms.

Please indicate any security and safety concerns for this operation:

The operation is taking place in areas affected by flooding, and there are no active conflict zones in Kichevo and Ohrid. However, several safety and security risks may impact the well-being of staff, volunteers and affected communities.

These include:

- Waterborne and hygiene-related health risks: Stagnant or contaminated floodwaters may increase the risk of infections and waterborne diseases among staff, volunteers, and beneficiaries.
- Hazardous terrain and debris: Debris, mud and unstable structures may pose physical hazards during field assessments, distributions, and household visits.
- Weather-related risks: Rapidly changing weather conditions and continued rainfall could further compromise accessibility and safety in affected areas.

To mitigate these risks, the following security and safety measures will be implemented:

- Pre-deployment briefings and safety instructions for all staff and volunteers, including information on flood-affected areas and hazards.
- Use of personal protective equipment, including boots, gloves, and high-visibility vests.
- Close coordination with local authorities and municipal emergency services to monitor road conditions, flood levels, and ensure safe access to affected households.
- Buddy system and mobile communication: Volunteers will work in pairs or small teams, equipped with mobile phones, to maintain contact with the Red Cross branch office and report any incidents immediately.
- Health precautions and hygiene protocols, including handwashing, safe water use, and adherence to basic infection prevention measures during household visits.
- Flexibility in operational planning, allowing field teams to postpone or reroute activities if conditions become unsafe.

These measures aim to ensure that all relief activities are carried out safely, while minimizing risks to personnel, volunteers, and affected communities.

Has the child safeguarding risk analysis assessment been completed?

Yes

Planned Intervention



Shelter Housing And Settlements

Budget: CHF 53,791

Targeted Persons: 960

Indicators

| Title | Target |
|---|--------|
| # of people who have received blankets | 960 |
| # of people who have received mattresses | 150 |
| # of people who have received sleeping bags | 150 |
| # of people who have received rubber boots | 150 |
| # of people who have received bed linen | 500 |
| # of purchased dehumidifiers | 6 |



Priority Actions

Distribution of blankets to 660 affected individuals
Distribution of mattresses to 150 affected individuals
Distribution of sleeping bags to 150 affected individuals
Distribution of rubber boots to 150 affected individuals
Distribution of bed linen to 500 affected individuals
Procurement and installation of dehumidifiers

The distribution of the above-mentioned items will be implemented in Kichevo and Ohrid.

Procurement for distribution:

- Blankets: 660 pcs
- Mattresses: 150 pcs
- Sleeping bags: 150 pcs
- Field beds: 50 pcs
- Rubber boots: 150 pcs
- Bed linen: 500 pcs
- Dehumidifiers: 6 pcs

Procurement for replenishment for Red Cross stocks.

- Blankets: 300 pcs
- Mattresses: 150 pcs



Livelihoods And Basic Needs

Budget: CHF 26,825

Targeted Persons: 660

Indicators

| Title | Target |
|---|--------|
| # of affected households who have received food parcels | 170 |

Priority Actions

Distribution of 680 food items to 170 households

Procurement for distribution:

- 680 food items for 170 households

Procurement for replenishment for Red Cross stocks:

- 170 food items
- Canned food for 187 people for a period of seven days



Health

Budget: CHF 9,667

Targeted Persons: 3,000

Indicators

| Title | Target |
|-------|--------|
|-------|--------|



| | |
|---|-------|
| # of people attending the workshop | 20 |
| # of people attending the child friendly PSS sessions | 20 |
| # of affected and indirectly affected people who received printed information materials | 3,000 |
| # of people attending the debriefing sessions | 20 |

Priority Actions

- PSS workshop for 20 volunteers engaged as first responders
- Child-friendly space group PSS sessions – 12 sessions for a total of 20 children
- Development and distribution of printed self-help leaflets – 3,000 pieces
- Debriefing sessions – two sessions for 15 staff and volunteers



Water, Sanitation And Hygiene

Budget: CHF 23,454

Targeted Persons: 660

Indicators

| Title | Target |
|--|--------|
| # of affected households who have received hygiene items | 170 |

Priority Actions

- Distribution of hygiene items to 680 people
- Distribution of bottled water to 170 households

Procurement for distribution:

- 680 hygiene items for 170 households

Procurement for replenishment for Red Cross stocks:

- 170 hygiene items
- 10,000 pieces of bottled water 0.5 liters

About Support Services

How many staff and volunteers will be involved in this operation. Briefly describe their role.

In total 30 volunteers and 10 staff members of the Red Cross of the Republic of North Macedonia HQ and branch Red Cross offices Kichevo and Ohrid will be engaged in the implementation of activities. Volunteers will support the operation through the provision of MHPSS services, community outreach and logistical assistance, ensuring timely and safe delivery of support to affected households.

The operation will be coordinated by a Disaster Management Coordinator at the Red Cross of the Republic of North Macedonia HQ, supported by a Psychosocial Support Coordinator and a Finance Coordinator, who will ensure technical quality, operational oversight, financial compliance and alignment with IFRC procedures. At field level, a Field Coordinator in Kichevo and a Field Coordinator in Ohrid will manage local implementation, including coordination with municipal authorities, supervision of volunteers, activity planning, and monitoring of response actions. All activities will be carried out by trained and insured Red Cross volunteers in line with national



standards and safety procedures. Relief items for affected households were distributed directly to their homes by Red Cross volunteers. For households that were evacuated in the Kičevo region, assistance was provided within the designated accommodation premises, as arranged by local municipal authorities, to ensure that evacuees received food, bedding, and other essential items while temporarily displaced.

Does your volunteer team reflect the gender, age, and cultural diversity of the people you're helping? What gaps exist in your volunteer team's gender, age, or cultural diversity, and how are you addressing them to ensure inclusive and appropriate support?

The volunteer teams engaged in this operation broadly reflect the gender, age, and cultural diversity of the communities affected in Kichevo and Ohrid. The Red Cross of the Republic of North Macedonia has both female and male volunteers across different age groups, enabling appropriate engagement with children, older persons, women, and men, as well as effective delivery of MHPSS, and community-based support.

Where gaps are identified particularly in ensuring sufficient female volunteers for outreach to women, single female-headed households, and caregivers, and volunteers with local language skills or community familiarity, the National Society will adjust team composition accordingly. This includes mobilizing additional volunteers from nearby branches, ensuring mixed-gender teams for household visits, and providing refresher briefings on cultural sensitivity and inclusive approaches. These measures will help ensure that assistance is delivered in a safe, respectful, and accessible manner for all affected groups.

If there is procurement, will it be done by National Society or IFRC?

The Red Cross of the Republic of North Macedonia will carry out all procurement activities for this operation in line with its internal procurement regulations. All items will be sourced locally, allowing for faster delivery, cost efficiency, and support to the local market. Procurement will primarily cover items for direct distribution to affected households, including food, hygiene items, and basic household supplies, as well as any replenishment needs where applicable.

How will this operation be monitored?

The operation will be monitored by the Red Cross of the Republic of North Macedonia through regular supervision, field visits and review of implementation progress at both HQ and branch levels. Monitoring will focus on tracking the delivery of planned activities, quality of assistance, coverage of targeted households, and adherence to timelines and standards. Data from distributions, household visits, referrals, and services provided will be compiled by branch teams and consolidated at HQ to support evidence-based decision-making.

Progress will be reviewed through by-monthly internal updates prepared by the implementing team at HQ in coordination with the branches, allowing for timely identification of gaps and corrective actions. Key indicators will include the number of households reached, items distributed, people receiving MHPSS, and feedback from affected communities. A lesson learned workshop will be conducted at the conclusion of the operation to capture best practices and strengthen future preparedness and response.

Please briefly explain the National Societies communication strategy for this operation

The Communication Unit will be responsible for documenting and disseminating key actions of the operation, creating digital content for distribution across institutional media channels, including social networks, internal newsletters. The Red Cross of the Republic of North Macedonia shared updates on response activities through internal communication channels and coordinated public messaging with municipal authorities. IFRC GO platform was used to highlight the emergency response and ensure visibility among Movement partners and donors.

The Red Cross of the Republic of North Macedonia will ensure continuous updates to the public and stakeholders on the progress of the operation, keeping everyone informed of developments in a timely and transparent manner.



Budget Overview



DREF OPERATION

Code - Red Cross of North Macedonia
North Macedonia floods

Operating Budget

| | |
|---|----------------|
| Planned Operations | 113,737 |
| Shelter and Basic Household Items | 53,791 |
| Livelihoods | 26,825 |
| Multi-purpose Cash | 0 |
| Health | 9,667 |
| Water, Sanitation & Hygiene | 23,453 |
| Protection, Gender and Inclusion | 0 |
| Education | 0 |
| Migration | 0 |
| Risk Reduction, Climate Adaptation and Recovery | 0 |
| Community Engagement and Accountability | 0 |
| Environmental Sustainability | 0 |
| Enabling Approaches | 36,876 |
| Coordination and Partnerships | 0 |
| Secretariat Services | 6,284 |
| National Society Strengthening | 30,592 |
| TOTAL BUDGET | 150,613 |

all amounts in Swiss Francs (CHF)

Internal

#V2022.01

[Click here to download the budget file](#)



Contact Information

For further information, specifically related to this operation please contact:

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[Click here for the reference](#)

