



JORDAN

2024 IFRC network annual report, Jan-Dec



16 September 2025

IN SUPPORT OF THE JORDAN NATIONAL RED CRESCENT SOCIETY



10

National Society
branches



11

National Society
local units



770

National Society
volunteers



52

National Society
staff

PEOPLE REACHED

Climate and
environment



65,000

Disasters
and crises



61,058

Health and
wellbeing



43,963

FINANCIAL OVERVIEW

in Swiss francs (CHF)

Jordan National Red Crescent Society				
Overview		Funding Sources		
Funding		Not reported	IFRC Secretariat	Not reported
Expenditure		Not reported	Participating National Societies	Not reported
			HNS other funding sources	Not reported

IFRC network				
Country		Funding Requirement		9.3M
IFRC Secretariat	Longer-term	Funding Requirement		3.7M
		Funding		2.1M
		Expenditure		528,000
	Emergency Operations	Funding		1.8M
		Expenditure		926,000
Participating National Societies		Funding Requirement		5.6M
HNS other funding sources		Funding		Not reported

Appeal number **MAAJO001**

*Information on data scope and limitations is available on the back page

STRATEGIC PRIORITIES

Climate and environment	Number of people reached with heatwave risk reduction, preparedness or response activities	65,000
	Number of people reached with activities to address rising climate risks	65,000
Disasters and crises	Number of people reached with disaster risk reduction	61,000
	Number of people reached with shelter support	2,000
	Number of people reached with livelihoods support	373
Health and wellbeing	Number of people reached by the National Society with contextually appropriate health services	44,000
	Number of people reached by the National Society with contextually appropriate water, sanitation and hygiene services	2,000
	Number of people trained by the National Society in first aid	396

Q1. OVERALL PERFORMANCE

Context

Jordan has a recent history of rapid population growth, driven by regional instabilities and the influx of refugees, particularly from Syria. Jordan now hosts more than 1.3 million refugees, making it the country with the second-highest share of refugees per capita worldwide. This significant demographic shift has placed immense pressure on public services, heightened competition for jobs, and exacerbated existing challenges, including a slow-growing economy, high unemployment, water scarcity, and the need for economic and political reforms.

The ongoing conflicts in Syria and Gaza, along with the resulting refugee influx into Jordan, have significantly strained the country's economic stability. This has led to reduced income and worsening conditions for vulnerable groups, particularly women, youth, and refugees. The pressure on public services, especially in health and education, has intensified due to the growing demand. Economic disparities and environmental challenges, such as heatwaves and water scarcity, have further exacerbated social tensions, threatened livelihoods, food security, and health outcomes in Jordan. With the humanitarian crisis in Gaza still unfolding, Jordan's resources continue to experience significant strain and has increased the demand for urgent infrastructural and public service needs in the country.

Key achievements

Climate and environment

In this reporting period, the Jordan National Red Crescent Society made progress on the development of a climate and disaster risk reduction programme. It worked on completing the environmental scan of climate and disaster risk reduction landscape in Jordan, and once the report is finalized, it will allow the National Society to analyse opportunities for the National Society on climate and disaster risk reduction efforts.

Disasters and crises

In 2024, the Jordan National Red Crescent Society focused its efforts on strengthening disaster resilience and supporting vulnerable communities, including refugees, displaced persons, and low-income families. Key interventions included distribution of food parcels, provision of meat and Iftar meals, and supporting families with food vouchers and clothing. The Orphan Sponsorship Programme ensured children's welfare and education, while the house rent assistance and warm winter campaigns provided crucial shelter and heating support. Additionally, the National Society concluded the cold wave operation that assisted people across several regions, offering food, hygiene kits, and emergency shelter items.

Health and wellbeing

In this reporting period, the Jordan National Red Crescent Society enhanced healthcare access and services for vulnerable populations, including Syrian refugees and underserved communities. Through initiatives such as the Syrian Project treatment, medical clinics at Zaatari Camp, and rural outreach, the National Society provided medical consultations, treatments, maternal and child health services, immunizations, and chronic disease management to over 40,000 beneficiaries. It also facilitated specialized surgical care for Syrian and Palestinian individuals, improving their health despite financial or logistical barriers.

Migration and displacement

In 2024, the Jordan National Red Crescent Society advocated for the safe and dignified return of refugees to Syria, adhering to non-refoulement principles and IFRC Migration Policy standards. The National Society registered over 3,300 missing persons from the Syrian conflict and worked on determining their fate while supporting affected families. It also provided health, social, and livelihood services, including vocational training, relief, and disaster response to migrants transiting through Jordan, and facilitated medical evacuations from Gaza. Additionally, the National Society promoted better access to healthcare and education for migrants and host communities, launching the water and peace programme with KOICA to enhance water conservation and resilience in refugee-hosting areas.

Values, power and inclusion

In 2024, the Jordan National Red Crescent Society made progress in safeguarding vulnerable groups, especially children, by conducting a child safeguarding risk analysis and adopting key policies on child prevention and protection from sexual exploitation and abuse (PSEA), and anti-fraud and corruption. The National Society also introduced anti-harassment, anti-discrimination policies, and an integrity line to uphold ethical standards. It enhanced staff and volunteer awareness through safeguarding sessions and is updating its safeguarding policies to align with IFRC principles. The National Society also implemented two community engagement and accountability (CEA) projects, including platforms for health message dissemination and direct beneficiary communication. Additionally, the National Society supported children from underprivileged backgrounds with a school bags distribution programme and empowered women through livelihoods initiatives.

Enabling local actors

In this reporting period, the Jordan National Red Crescent Society focused on diverse resource mobilization strategies, blending domestic fundraising with international support. Domestically, the National Society engaged private donors, corporate partners, and community-based initiatives, while securing key funding from international partners. It also prioritized financial sustainability, developing self-sustained income-generating programmes through the IFRC-ICRC National Society Investment Alliance (NSIA) and IFRC Capacity Building Fund (CBF). Additionally, the National Society applied for the IFRC Accelerator Fund to expand commercial first aid training and submitted proposals for funding in areas such as vocational training, healthcare, and youth engagement. Diplomatic engagement remained a core function, strengthening partnerships with entities such as the United Nations, European Union, and Japan, which contributed to acquiring essential medical equipment.

The Jordan National Red Crescent Society also made progress in organizational development and digital transformation in 2024. It finalized key policies, including child safeguarding risk assessments and standard operating procedures for medical evacuations from Gaza, while aligning internal frameworks with international standards for greater efficiency. The National Society emphasized staff safety, development, and gender inclusion, alongside transparent financial management and donor accountability. It also made progress in its digital transformation, enhancing data-driven decision-making and improving digital infrastructure. By strengthening staff and volunteer digital literacy, the National Society improved its ability to monitor, report, and manage programmes effectively, reinforcing its capacity to deliver impactful, data-informed humanitarian services.

Q2. CHANGES AND AMENDMENTS

Context

The Jordan National Red Crescent Society underwent change in focus by redirecting its efforts towards addressing the humanitarian crises in neighbouring countries. This shift in priorities was characterized by a heightened emphasis on emergency preparedness and providing aid swiftly to those in need. One notable aspect of this strategic shift was the attention given to the pressing humanitarian crisis in Gaza. Recognizing critical needs in this area, the Jordan National Red Crescent Society worked on strengthening its logistics capacities while continuing to follow its strategic priorities on capacity building, development, and enhancing community resilience to ensure sustainable impact and long-term preparedness.

Q3. MEASURING RESULTS OF THE IFRC NETWORK ACTION

ONGOING EMERGENCY RESPONSE

For real-time information on IFRC emergencies, visit IFRC GO page [Jordan](#).

NAME OF OPERATION	Middle East Crisis 2023 MENA
MDR-CODE	MDRS5002
Duration	18 October 2023 to 31 December 2025
Funding allocation	Federation-wide funding requirement: CHF 200 million IFRC Secretariat funding requirement: CHF 185 million Federation-wide funding requirement for Jordan: CHF 26 million IFRC Secretariat funding requirement for Jordan: CHF 25 million
People to be assisted	700,000 people (25,000 in Jordan)
Link to Emergency Appeal	Middle East Crisis revised emergency appeal
Link to Operational Strategy	Middle East 2023 Revised Operational Strategy
Link to latest operations update	Operations Update No.2
Link to Country Response Plan	National Society Revised Response Plan

In response to escalating hostilities in the Occupied Palestinian Territories (OPT), particularly in Gaza and the West Bank, the humanitarian situation has reached an unprecedented severity. Various humanitarian agencies have forewarned the potential for famine, the spread of diseases, and significant impacts on all aspects of life in Gaza. Due to its geographical location and the close historical ties between Jordan and the Occupied Palestinian Territories (oPt), Jordan remains highly affected by the escalation of hostilities.

The security situation in Jordan remains stable with active demonstrations to the hostilities in Gaza and the West Bank consistent throughout the country. The Jordan National Red Crescent Society is increasing its readiness to respond to different scenarios, including the reception of wounded persons or persons in need of medical care and the need to scale up logistics and warehousing capacities to be able to respond to potential needs going forward as the situation develops.

Short description of the emergency operational strategy

The Jordan National Red Crescent Society has conducted a scenario planning to anticipate humanitarian action as the conflict worsens in the Middle East. These scenarios include the de-escalation of the situation in Gaza and the West Bank, the situation in Gaza and West Bank remaining unchanged except more limitations to humanitarian aid, displacement of Gazans into Jordan due to escalations in the violence, and escalation in South Syria and Lebanon causing displacement in Northern Jordan. The National Society has planned various mitigation actions in the event of each scenario, and in its response, it will primarily target injured or ill people transferred from the West Bank and Gaza to Jordan for healthcare, families of injured people, and Jordanian returnees from the West Bank.

The Jordan National Red Crescent Society has been rapidly scaling up its logistics and warehousing capacities to meet the growing demands as the crisis unfolds and has undergone significant logistical transformations, establishing itself as a key logistics hub, complementing Egypt's efforts in facilitating the delivery of humanitarian aid from various countries and organizations into Gaza. The National Society has also provided **emergency medical services, mental health and psychosocial support (MHPSS), water, sanitation and hygiene (WASH) services, food procurement and distribution, cash and voucher assistance (CVA), protection, gender and inclusion (PGI)**, among others.

STRATEGIC PRIORITIES



Climate and environment

Progress by the National Society against objectives

In 2024, the Jordan National Red Crescent Society worked on the development of a climate and disaster risk reduction programme. The National Society is currently working on completing an environmental scan of climate and disaster risk reduction landscape in Jordan. This consists of reviewing key legislation and policy documents, mapping key stakeholders, and identifying what is currently being done by the Government and partners. Once the report is finalized, it will allow the National Society to analyse opportunities for the National Society on climate and disaster risk reduction efforts. Subsequently, the National Society will develop a three-year climate/disaster risk reduction strategy.

IFRC network joint support

The IFRC provides support to the Jordan National Red Crescent Society in its objectives under climate and environment. It collaborates with the National Society on the implementation of the National Society's five-year Strategic Plan and maintains ongoing engagement with the National Society to ensure that its priorities align with climate-related objectives. The IFRC provides both technical and financial support to the Jordan National Red Crescent Society in its climate and disaster risk reduction efforts.



In 2024, the Jordan National Red Crescent Society reached approximately 43,963 people with health services.

(Photo: Jordan National Red Crescent Society)



Disasters and crises

For real-time information on emergencies, visit IFRC GO page [Jordan](#).

Progress by National Society against objectives

In this reporting period, the Jordan National Red Crescent Society focused on strengthening disaster resilience at national and community levels by ensuring that essential services and aid reached affected people in a timely manner. Special attention was paid to vulnerable groups such as displaced persons and refugees. These efforts by the National Society included the distribution of meat during Eid celebrations, aimed at ensuring that underprivileged families had access to improved food security during festive times.

Food insecurity remains a significant challenge for many vulnerable families. The Jordan National Red Crescent Society distributed food parcels to more than 12,000 beneficiaries, which included essential food supplies that offered families a reliable source of sustenance. These efforts have been complemented by interventions such as the Orphan Sponsorship programme, which offers financial assistance for children without parental support who often face financial and emotional hardships. By providing stable sponsorship, the programme helped secure a better future for these children, ensuring that their fundamental needs were met and their education continued without disruption.

During the month of Ramadan, the National Society distributed Iftar meals, a ready-to-eat meal which ensured that those in need were able to break their fast with dignity, reinforcing community solidarity during Ramadan. The National Society's Eid Al-Fitr clothing cards distribution programme enabled families to purchase new garments, ensuring participation in celebrations with dignity. To further support fasting families during Ramadan, the National Society distributed food vouchers through the Iftar Saem campaign, offering flexibility of food vouchers to families during times of need.

Housing insecurity continues to remain a major challenge for many low-income families. The house rent assistance programme, funded by Sharjah Charity, provided financial support to beneficiaries struggling to pay rent. This enabled vulnerable families to secure stable shelter, preventing displacement and ensuring a safer living environment for those in need. Additionally, as part of its efforts to combat the hardships of winter, the National Society's warm winter campaign provided fuel cards to beneficiaries, enabling them to afford heating resources. This initiative targeted vulnerable families struggling to stay warm during cold weather conditions.

In March 2024, the Jordan National Red Crescent Society concluded the [cold wave operation](#) which affected more than 2,000 people in the targeted areas of Aljoun, Karak, Mafraq, Amman, Tah, Irbid, and Maan. The National Society supported the targeted people over a four-month period through interventions such as distribution of food parcels, hygiene kits, distribution of emergency shelter items, and more.

IFRC network joint support

The IFRC supports the Jordan National Red Crescent Society with both financial and technical assistance to enhance its disaster response and readiness capacity. The IFRC support aims to enhance support for various initiatives of the National Society. This involves pooling resources and expertise to offer financial aid in a coordinated manner, ensuring more effective and impactful assistance. IFRC mechanisms such as the disaster response emergency fund ([DREF](#)) and the IFRC Emergency Appeal are utilized by the National Society in times of disasters and crises to effectively support those who face immediate needs during times of emergency.

The **Qatar Red Crescent Society** provided support to the National Society in food vouchers and meal distribution, along with support for the warm winter campaign.

The **Emirates Red Crescent** provided support to the National Society in food distribution and the distribution of clothing for vulnerable families.

The **Kuwait Red Crescent** supported the National Society in food distribution to ensure security, the orphan sponsorship programme, and the distribution of clothing.



Health and wellbeing

Progress by the National Society against objectives

In 2024, the Jordan National Red Crescent Society conducted various interventions aimed at improving the health and wellbeing of people in Jordan. In its objective such as advocating for quality health services for vulnerable communities, the National Society's Syrian project treatment and the medical clinic services provided at the Zaatari Camp showcase the provision of essential healthcare to vulnerable populations. The National Society undertook collaborative efforts such as first aid training and implemented Red Crescent Action Teams (RCAT) activities which fostered community-level best practices aligned with government healthcare system improvements.

In 2024, more than 40,000 beneficiaries received medical support through the National Society's comprehensive health programme which focused on improving healthcare accessibility, emergency preparedness, and specialized medical care for those in need. The National Society provided medical consultations, treatments, and chronic disease management service. In the Zaatari Camp, the clinics offered general medical check-ups, maternal and child health services, immunizations, and treatment for chronic illnesses. Thousands of displaced individuals continue to receive consistent medical attention, improving their overall health conditions despite challenging living environments. The National Society provided essential healthcare services in rural and underserved areas, ensuring access to medical consultations, treatments, and early disease detection for those unable to reach medical facilities. This initiative was particularly beneficial for elderly individuals, persons with disabilities, and those without transportation, effectively addressing healthcare disparities.

The Jordan National Red Crescent Society also facilitated surgical operations for Syrian and Palestinian beneficiaries in Jordan. Patients received specialized surgical care that would otherwise have been financially or logistically inaccessible.

IFRC network joint support

The IFRC provided the Jordan National Red Crescent Society with both technical and financial assistance in its health and wellbeing initiatives. This support consisted of supporting the National Society's efforts in scaling up its assistance to vulnerable populations, enhancing the capacity of its staff and volunteers for effective service delivery, and strengthening collaborative frameworks to improve overall response under health.

The International Committee of Red Cross (ICRC) supported the National Society through the Red Crescent Action Teams (RCAT) activities and in first aid training for beneficiaries.



Migration and displacement

Progress by National Society against objectives

In 2024, the Jordan National Red Crescent Society continued to advocate for the safe, voluntary, and dignified return of refugees to Syria, ensuring compliance with the principle of non-refoulement and IFRC Migration Policy standards. The National Society registered over 3,300 missing persons primarily linked to the Syrian conflict and continued efforts focus on determining their fate and supporting affected families. The Jordan National Red Crescent Society provided health, social and livelihood services, including vocational training, relief, and disaster response to migrants transiting through Jordan. It continues to facilitate the medical evacuation of individuals from Gaza, ensuring that they receive transport and essential services upon arrival in Jordan.

The Jordan National Red Crescent Society continues to support vulnerable migrants and host communities by advocating for better access to quality healthcare and education. Through programmes such as the water and peace programme launched with KOICA, the National Society promotes community-led water conservation and sustainable management in refugee-hosting areas, enhancing resilience among both migrants and host communities. The National Society continuously works to ensure that migrants have access to vital services and protection.

IFRC network joint support

The IFRC maintains close collaboration with the Jordan National Red Crescent Society for the effective execution of activities associated with relief distributions. This involves a tightly knit working relationship that ensures seamless communication, efficient planning, and timely implementation of relief distribution initiatives.

The ICRC provides support to the Jordan National Red Crescent Society under restoring family links (RFL) programme.



Values, power and inclusion

Progress by National Society against objectives

The Jordan National Red Crescent Society is committed to the protection and safeguarding of vulnerable groups, particularly children. In 2024, the National Society made progress in conducting a child safeguarding risk analysis and in adopting key safeguarding policies such as on child safeguarding, prevention and response to sexual exploitation and abuse (PSEA), and anti-fraud and corruption policies. Additionally, the National society implemented other critical policies such as anti-harassment, anti-discrimination, and a complaint and feedback mechanism, along with an integrity line to uphold the highest ethical standards.

To strengthen awareness and accountability, the National Society provided safeguarding introduction sessions for staff and volunteers, reinforcing principles of equality, inclusion, non-discrimination, and gender balance across all programmes and activities. The National Society is currently updating its child safeguarding policy and PSEA policy to align with IFRC principles and global best practices. The Jordan National Red Crescent Society is enhancing its risk assessment and monitoring mechanisms to better identify and mitigate protection risks. Furthermore, it continues to collaborate with other humanitarian actors to ensure a comprehensive, rights-based approach to safeguarding and protection.

In 2024, the Jordan National Red Crescent Society implemented two project centres around community engagement and accountability (CEA). Through the Outreach, Communication, and Sustainability Strategy for Community Health Promotion Platform (CHPP), the National Society disseminated vital health messages to vulnerable communities in Lebanon and Jordan. The second project, titled Scaling Digital Community Engagement and Accountability, enables beneficiaries to ask questions and directly connect with National Society personnel, enhancing community engagement and accountability while fostering a more response and inclusive framework.

Recognizing that education is a fundamental right, and yet many children face challenges due to a lack of basic school supplies, the National Society implemented the school bags distribution programme, which was aimed at supporting children from underprivileged backgrounds, ensuring that they had the necessary tools to succeed academically and in reducing the financial burden on families. Similarly, livelihoods programme conducted by the National Society have targeted at achieving improved livelihoods for women.

IFRC network joint support

The IFRC provides financial support to the National Society and supports the National Society's efforts in fostering coordination to empower it to carry out activities to promote inclusion and diversity. The National Society is supported by the IFRC in actively overseeing the two projects under community engagement and accountability (CEA). Furthermore, technical guidance support is provided to the National Society in the development of relevant strategies related to safeguarding, protection, gender and inclusion (PGI), and CEA.

The **Australian Red Cross** provides support to the National Society under PSEA training for staff and volunteers while enhancing child safeguarding practices.

The **Netherlands Red Cross** provides support to the National Society under the scaling digital community engagement and accountability project.

ENABLING LOCAL ACTORS



Strategic and operational coordination

Progress by National Society against objectives

IFRC membership coordination

IFRC membership coordination involves working with National Societies to assess the humanitarian context, agree on common priorities and jointly develop common strategies. This includes addressing issues such as obtaining greater humanitarian acceptance and access, mobilizing funding and other resources, clarifying consistent public messaging, and monitoring progress. It also entails ensuring that strategies and programmes in support of people in need incorporate clarity of humanitarian action while linking with development assistance and contribute to reinforcing National Societies in their respective countries, including through their auxiliary role.

Participating National Societies supporting the Jordan National Red Crescent Society include the **Australian Red Cross, British Red Cross, Emirates Red Crescent, the Netherlands Red Cross, Kuwait Red Crescent, and the Qatar Red Crescent Society.**

Movement coordination

The Jordan National Red Crescent Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the Strengthening Movement Coordination and Cooperation ([SMCC](#)) principles, and the newly adopted [Seville Agreement 2.0](#).

The ICRC assists Syrians who sought refuge in Jordan and their host communities visit detainees, helps civilians and foreign detainees restore contact with their families, promotes IHL and supports the Jordan National Red Crescent Society. The ICRC delegation in Jordan is also a key logistical, training and fleet hub for ICRC operations, contributing to its humanitarian response in the Middle East region and beyond.

External coordination

During this reporting period, the Jordan National Red Crescent Society continued to fulfil its auxiliary role, collaborating closely with the Jordanian government, including the Ministry of Health, Ministry of Social Development, and the National Centre for Security and Crisis Management. The National Society actively participated in national coordination platforms, contributing to the planning and implementation of humanitarian responses, particularly for refugees and vulnerable host communities.

The Jordan National Red Crescent Society maintained robust engagement with international actors, including United Nations agencies, INGOs, and embassies. This included participation in inter-agency coordination mechanisms such as the UN-led health and protection working groups and the water, sanitation, and hygiene (WASH) cluster. Collaborations with UNHCR, WFP, and UNICEF supported the delivery of essential services, while partnerships with embassies facilitated advocacy efforts and resource mobilization.

Nationally, the Jordan National Red Crescent Society strengthened partnerships with local NGOs, academic institutions, and the private sector to enhance community resilience. Collaborations with universities focused on research and capacity-building initiatives, while private sector partnerships facilitated the provision of in-kind donations and logistical support.

Resource Mobilization

During this reporting period, the Jordan National Red Crescent Society pursued diverse resource mobilization strategies, combining domestic fundraising efforts with international support. Domestically, the National Society engaged with private donors, corporate partners, and community-based fundraising initiatives. Internationally, the Jordan National Red Crescent Society secured funding from key partners.



National Society development

Progress by the National Society against objectives

In 2024, the Jordan National Red Crescent Society finalized several key policies, with plans to continue drafting and updating in 2025. This includes the development of child safeguarding risk assessment and assessment foundations, standard operating procedures for medical evacuations from Gaza, and updating internal frameworks to align with international frameworks and improve organizational efficiency.

Under financial sustainability, through the IFRC-ICRC National Society Investment Alliance ([NSIA](#)) and the IFRC Capacity Building Fund ([CBF](#)), the National Society has developed self-sustained programmes for income generation. Additionally, the Jordan National Red Crescent Society applied for the IFRC Accelerator Fund to expand commercial first aid training. The National Society also submitted new proposals to secure funding for vocational training, healthcare, and youth engagement, including training on first aid, vocational training for women and girls, primary healthcare and psychosocial services, among others.

IFRC network joint support

The **IFRC** continues to provide support to the Jordan National Red Crescent Society in areas such as ICT health check assessment, strengthening National Society internal financial and reporting systems, identifying gaps for improvement, and strengthening organizational structure through capacity building programmes. In response to the ongoing Middle East crisis, the IFRC provides support in establishing SOPs for Gaza support and medical evacuations and in ensuring child protection and safeguarding readiness.

The **Australian Red Cross** and the **British Red Cross** support the Jordan National Red Crescent Society in its National Society development objectives.



Humanitarian diplomacy

Progress by National Society against objectives

Humanitarian diplomacy remains a core function for the Jordan National Red Crescent Society to enhance its positioning, advocacy, trust building and in networking. In 2024, through targeted communication strategies, the National Society has strengthened its partnerships and increased its visibility as a key humanitarian actor in Jordan and the region. The National Society maintained active engagement with diplomatic missions, UN organizations, the European Union, which have had significant outcomes. The Government of Japan contributed through the Grassroots Human Security Grant which enabled the National Society to acquire a new ultrasound machine. Through collaborative approaches, the National Society continues to expand its humanitarian reach, its advocacy for vulnerable communities, and continues to strengthen its capacity to deliver impactful programmes aligned with its strategic objectives.

IFRC network joint support

The **IFRC** support to the National Society included policy advocacy at national and international levels, facilitating representation in key forums, building strategic partnerships, providing capacity building in diplomacy, coordinating crises responses, promoting information sharing and collaboration among National Society, advocating for vulnerable populations, and engaging in diplomatic efforts for crisis prevention and mitigation.



Accountability and agility (cross-cutting)

Progress by National Society against objectives

The Jordan National Red Crescent Society continues to prioritize accountability, agility, and innovation in its operations, ensuring that its systems, processes, and workforce align with international standards. In 2024, the National Society

emphasized staff safety, security, development, and protection, gender and inclusion (PGI). The National Society also prioritized transparent financial management through regular financial reporting and donor accountability measures.

The Jordan National Red Crescent Society made progress in its digital transformation journey, enhancing its capacity for data-driven decision-making and digitally enabled humanitarian services. Key achievements include the strengthening of digital literacy among staff and volunteers, promoting effective use of technology for project monitoring and reporting, improving access to digital infrastructure, ensuring seamless communication and data management across programmes.

IFRC network joint support

The IFRC supports the Jordan National Red Crescent Society in developing policies, frameworks, and capacities for transparent resource management. This includes community engagement, monitoring and evaluation, and the establishment of feedback mechanisms to enhance accountability to stakeholders. The IFRC supports the National Society's digital transformation objectives and provides technical and financial assistance to the National Society to bolster accountability and agility in the long run.

Q4. AFFECTED PERSONS (PEOPLE REACHED)

See cover pages

Q5. PARTICIPATION AND ACCOUNTABILITY FOR AFFECTED PEOPLE – COMMUNITY ENGAGEMENT AND ACCOUNTABILITY

See Strategic Priority on 'Values, power and inclusion' under Q3: MEASURING RESULTS OF THE IFRC NETWORK ACTION

Q6. RISK MANAGEMENT

This information is not available in Annual Reports

Q7. EXIT STRATEGY AND SUSTAINABILITY

See Strategic Priorities or Enabling Local Actors, where relevant under Q3: MEASURING RESULTS OF THE IFRC NETWORK ACTION

Q8. LESSONS LEARNED

Information not available at time of publication



The International Federation of Red Cross and Red Crescent Societies (IFRC)

is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Timeframe and alignment:** The reporting timeframe for this overview is covering the period from 1 January to 31 December 2024. However, due to the diversity of the IFRC and differences in fiscal years, this coverage may not fully align for some National Societies.
- **Financial overview:** This overview consolidates data reported by the National Society and its IFRC network partners, as well as data extracted from IFRC's financial systems. All reported figures should include the administrative and operational costs of the different entities. The financial data with a grey background is solely reported by the National Society, including the funding sources. Financial reporting is often times estimated depending on availability of financial figures, closing of financial periods, and may be incomplete. 'Not reported' could sometimes mean 'not applicable'. Also note that funding requirements are already reflected in the published 2024 IFRC network country plan. The total funding requirements show what the IFRC network has sought to raise for the given year through different channels: funding through the IFRC, through participating National Societies as bilateral support, and through the host National Society from non-IFRC network sources. All figures should include the administrative and operational costs of the different entities.
 - » Host National Society funding requirements not coming from IFRC network sources can comprise a variety of sources, as demonstrated when reporting on income in the IFRC Federation-wide Databank and Reporting System
 - » Participating National Society funding requirements for bilateral support are those validated by respective headquarters, and often represent mainly secured funding
 - » IFRC funding requirements comprise both what is sourced from the IFRC core budget and what is sought through emergency and thematic funding. This includes participating National Societies' multilateral support through IFRC, and all other IFRC sources of funding
- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.
- **Definitions:**
 - » **Local units:** ALL subdivisions of a National Society that coordinate and deliver services to people. These include ALL levels (provincial, state, city, district branches, sections or chapters, headquarters, and regional and intermediate offices, as well as community-based units)
 - » **Branches:** A Branch has its roles, responsibilities and relationship with the National Headquarters defined through the National Society's Statutes, including the level of autonomy given, especially in the area of its legal status, mobilising local resources and building local partnerships, and the decisions it makes. It has a local-level decision-making mechanism through its Branch members, board and volunteers, equally defined through the National Society's Statutes

ADDITIONAL INFORMATION

- [JO_Jordan 2024 AR Financials.pdf](#)
- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

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