



# TIMOR-LESTE

2024 IFRC network annual report, Jan-Dec

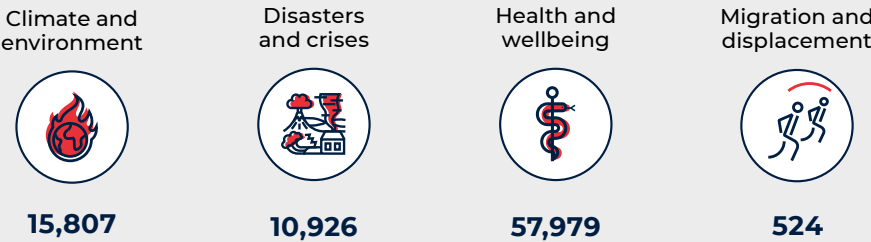


28 July 2025

## IN SUPPORT OF THE TIMOR-LESTE RED CROSS SOCIETY



## PEOPLE REACHED



## FINANCIAL OVERVIEW

in Swiss francs (CHF)

Timor-Leste Red Cross Society				
Overview			Funding Sources	
Funding		Not reported	IFRC Secretariat	Not reported
Expenditure		Not reported	Participating National Societies	Not reported
			HNS other funding sources	Not reported

IFRC network				
Country	Funding Requirement		1.2M	
IFRC Secretariat	Longer-term	Funding Requirement	910,000	
		Funding	1.3M	
		Expenditure	292,000	
	Emergency Operations	Funding	Not reported	
		Expenditure	Not reported	
Participating National Societies	Funding Requirement	318,000		
	Funding	532,000		
	Expenditure	532,000		
HNS other funding sources	Funding	Not reported		

Appeal number **MAATP001**

\*Information on data scope and limitations is available on the back page

## STRATEGIC PRIORITIES

Climate and environment	Number of people reached with activities to address rising climate risks	<div></div> 16,000
	National Society implements environmental or climate campaigns focused on behaviour change, plastic reduction, clean-ups or reducing GHG emissions	Yes
Disasters and crises	Number of people reached with disaster risk reduction	<div></div> 11,000
Health and wellbeing	Number of people reached by the National Society with contextually appropriate water, sanitation and hygiene services	<div></div> 7,000
	Number of people donating blood	<div></div> 542
	Number of people trained by the National Society in first aid	<div></div> 173
Migration and displacement	Number of migrants and displaced persons reached with services for assistance and protection	<div></div> 524

## ENABLING FUNCTIONS

National Society development	National Society covers health, accident and death compensation for all of its volunteers	Yes
Accountability and agility	National Society has a functioning data management system that informs decision making and supports monitoring and reporting on the impact and evidence of its actions	Yes

## IFRC NETWORK SUPPORTED ACTIVITIES

	Funding Reported	Climate and environment	Disasters and crises	Health and wellbeing	Migration and displacement	Values, power and inclusion	Enabling Functions
National Society							
American Red Cross	165,000	<div></div>	<div></div>				<div></div>
Australian Red Cross	368,000		<div></div>			<div></div>	<div></div>
Indonesian Red Cross Society			<div></div>				
Italian Red Cross						<div></div>	<div></div>
Korean Red Cross		<div></div>	<div></div>	<div></div>		<div></div>	<div></div>
Netherlands Red Cross		<div></div>	<div></div>	<div></div>		<div></div>	
New Zealand Red Cross							<div></div>

Total Funding Reported **CHF 532,000**

# Q1. OVERALL PERFORMANCE

## Context

Timor-Leste gained independence in 2000, and the country has since made significant progress in key areas. It faces the challenges of retaining political unity, boosting economic growth, rebuilding public infrastructure (including roads, ports and airports, water and sanitation systems and government facilities) and institutional frameworks. The country remains fragile as it contends with the legacies of past conflict. 80 per cent of the country's Gross Domestic Product (GDP) is derived by the extraction of oil reserves from the Timor Sea, which has made it possible to spend on infrastructure and basic services, particularly in the areas of roads and electricity.

In the context of climate and environmental changes, El-Nino and La-Nina related extreme weather events have become more frequent and more intense. The rainfall pattern in Timor-Leste is strongly characterized by the impact of the Australian Monsoon. During the Australian Summer Monsoon (December to April), most of Timor-Leste experiences wet conditions. Meanwhile the dry season usually lasts for several months, from May to November. Due to global warming, Timor-Leste also experiences a shift to an even hotter climate with hot days and nights becoming the norm. Heat waves and warm spells will increase dramatically in the next 20 years and beyond. While people in Timor-Leste are used to its tropical climate, the drastic increase in days with temperatures above 35°C and tropical nights will require adaptive efforts.

## Key achievements

### Climate and environment

In 2024, the Timor-Leste Red Cross Society advanced its commitment to climate and environmental resilience through Anticipatory Action (AA), culminating in the establishment of the 2024–2028 national anticipatory action roadmap. This roadmap, developed collaboratively since 2023, is a strategic framework for government ministries and partners to unify and expand AA initiatives. A simplified Early Action Protocol (sEAP) for floods was also created and approved in February 2025, targeting implementation in 12 municipalities beyond Dili. The Viqueque Branch conducted a comprehensive monitoring visit in June to assess and strengthen community-based Early Warning Systems in Camelitur and Aisahe, engaging local participants in flood simulation exercises. Additionally, the Integrated Community Based Risk Reduction (ICBRR) project was extended in late 2024, reaffirming the National Society's dedication to building community resilience against climate-related hazards.

### Disasters and crises

In 2024, the Timor-Leste Red Cross Society supported crisis-affected communities through in-kind assistance under the Chronic Crises project, distributing 500 dignity kits, tailored based on Protection, Gender, and Inclusion (PGI) analysis. Volunteer mobilization and capacity-building activities were also carried out in Covalima and Oecusse to enhance emergency response efforts. To improve crisis management, the National Society continued the Global Crisis Data Bank project, strengthening its Information Management (IM) systems and leveraging historical disaster data for informed decision-making. A four-day workshop on 'Data Access and Sharing in Emergency Response and Preparedness' was also hosted in Dili, bringing together key stakeholders to discuss data coordination and early warning systems, including a visit to the National Directorate of Meteorology and Geophysics (DNMG). Additionally, the Integrated Community Based Risk Reduction (ICBRR) project was launched in September, including the construction of a water catchment system in Manelobas and Mindelo, and Enhanced Vulnerability and Capacity Assessment (EVCA) refresher training was conducted to guide tailored community action plans in three villages.

### Health and wellbeing

In 2024, the Timor-Leste Red Cross Society prioritized dengue prevention through health promotion, mosquito abatement, and close coordination with the Ministry of Health. It also enhanced emergency preparedness by delivering regional first aid training. In collaboration with WHO and the Ministry of Health, the National Society contributed to the Pandemic Fund Proposal and joined regional planning efforts aligned with the Asia Pacific Regional Health and

Care Framework. Its nutrition efforts focused on adolescent girls, which it reached through awareness campaigns. The National Society also expanded water, sanitation, and hygiene (WASH) services across three municipalities, benefiting several people while also advancing regional health readiness through participation in key trainings such as epidemic and pandemic preparedness.

### **Migration and displacement**

In 2024, the Timor-Leste Red Cross Society focused on engaging with migrants, displaced persons, and host communities to address their priority needs during crises. In June, the National Society responded to severe floods in Covalima Municipality, supporting evacuation and relief efforts. Working alongside the Civil Protection Authority, the Fire Institution, and local disaster teams, 264 households (524 individuals) were safely relocated. Special attention was given to vulnerable groups, ensuring their secure transport to evacuation centres. At the centres, evacuees received vital assistance, including food, water, and medical care.

### **Values, power and inclusion**

The National Society prioritized creating a safe, inclusive network by mainstreaming Protection, Gender, and Inclusion (PGI) across its programmes. It developed a PGI Road Map for 2025–2029, incorporating key policies including the Disability and Inclusion Policy and the Prevention and Response to Sexual Exploitation and Abuse (PSEA) Policy. PGI Minimum Standards in Emergencies were introduced to all thirteen branches, alongside the distribution of 500 dignity kits under the Chronic Crises project. Child safeguarding sessions were also delivered in 13 schools nationwide, and the National Society actively participated in both national and regional PGI networks. To strengthen community resilience, Community Engagement and Accountability (CEA) trainings were held in five branches, and a two-day partnership meeting in Dili reinforced collaboration in humanitarian response.

### **Enabling local actors**

In 2024, the Timor-Leste Red Cross Society advanced its National Society Development (NSD) through participation in the IFRC Asia Pacific NSD Practitioners' Workshop, guiding future priorities and aligning with Strategy 2030. Its Biennial National Assembly reviewed its Strategic Plan 2025–2029, ratified by-laws, and elected new leadership. The National Society also celebrated its 24th anniversary in Bobonaro, highlighting cross-border cooperation with national and international stakeholders.

Regionally, the National Society engaged in key forums such as APMCDRR, SEA Leaders Meeting, and the Red Cross Red Crescent Statutory Meetings, reinforcing its role in disaster risk reduction and ASEAN collaboration. A high-level visit from the IFRC Secretary General in November strengthened ties with national authorities, including the Prime Minister. Advancing digital transformation, the National Society trained staff in QGIS and PowerBI, expanded mobile data collection, and promoted paperless workflows.

## **Q2. CHANGES AND AMENDMENTS**

*In this reporting period, no changes or amendments were made to the plan*

# Q3. MEASURING RESULTS OF THE IFRC NETWORK ACTION

## STRATEGIC PRIORITIES



### Climate and environment

#### Progress by the National Society against objectives

In 2024, the Timor-Leste Red Cross Society aimed to support communities in undertaking urgent action to adapt to the rising and evolving risks from the climate and environmental crises. These efforts included implementing Anticipatory Action(AA) to strengthen Timor-Leste's preparedness and resilience in disaster management. Owing to the collaborative development of the national anticipatory action roadmap since 2023, the National Society established the anticipatory action roadmap for 2024-2028 that will serve as a comprehensive and unifying blueprint for government ministries and partners. The roadmap aims at collectively expanding and integrating anticipatory action strategies over the next five years.

Additionally, the Timor-Leste Red Cross Society developed its simplified Early Action Protocols(sEAP) to assist during floods. This sEAP is planned to be implemented in 12 municipalities outside Dili, with consideration of flood's impact and geographical areas. The sEAP was submitted in October and underwent comprehensive communications and revisions until its approval in February 2025.

To enhance disaster preparedness and community resilience related to climate and environmental issues, the Timor-Leste Red Cross Society's Viqueque Branch carried out a comprehensive monitoring visit between 25 and 27 June 2024. The visit focused on Camelitur and Aisahe Sub-Villages in Bahalara-Uain, Viqueque and assessed their community-based Early Warning system and conducted group discussions and simulation exercises on flood response. These practical sessions, led by village volunteers, involved 32 community members (men: 12, female: 20) and aimed to enhance readiness and response capabilities. This endeavour strengthened local communities, boosted resilience to natural disasters, and promoted sustainable environmental practices.

To bolster community resilience against climate-related hazards, the Integrated Community Based Risk Reduction (ICBRR) project has been extended from the last quarter of 2024. These initiatives highlight the National Society's commitment to empower communities and enhance their capacity to respond to climate threats.

#### IFRC network joint support

**The IFRC** provided support to the Timor-Leste Red Cross Society in its objectives under climate and environment. Through its Red Cross Red Crescent Climate Centre, it supported the National Society with the development of its simplified Early Action Protocols (sEAP) for Flood. The IFRC also assisted the National Society in developing its Anticipatory Action roadmap.

The **American Red Cross** developed a strategic partnership plan for 2024-2029, prioritizing efforts to address climate and environmental challenges.

The **Australian Red Cross** also supported the National Society with the development of its simplified Early Action Protocols (sEAP) for Flood.



## Disasters and crises

For real-time information on emergencies, visit IFRC GO page: [Timor-Leste](#)

### Progress by the National Society against objectives

In 2024, the National Society supported people affected by crises and disasters through access to in-kind assistance and support. Under the Chronic Crises project, the Timor-Leste Red Cross Society procured 500 family kits as part of [shelter](#) and basic household assistance for targeted families during an emergency response. The family kits were delivered to 12 municipalities/branches. By end of the year, 500 dignity kits were procured and distributed across four regions in Timor-Leste, with specifications adapted based on [Protection, Gender, and Inclusion \(PGI\)](#) analysis conducted in 2023. Additionally, under this project, the National Society conducted volunteer mobilization in Covalima and Oecusse with the objective of the training being to enhance volunteers' capacity and raise awareness to support emergency response.

In order to respond effectively to the wide spectrum of evolving crises and disasters, the National Society leveraged [digital tools](#) for more effective disaster response and crisis management. Till the end of 2024, the National Society continued the [Global Crisis Data Bank](#) project to enhance disaster and crisis interventions. The project also strengthened the National Society's Information Management (IM) capabilities, providing access to historical disaster data.

Additionally, the National Society hosted a four-day workshop in Dili focused on 'Data Access and Sharing in Emergency Response and Preparedness' between 12-16 August 2024. The event brought together various stakeholders to discuss strategies for improving data management during emergencies, emphasizing the role of accurate information in effective disaster response. Participants included representatives from the Timor-Leste Red Cross Society, Catholic Relief Services, the International Organization for Migration (IOM), the United Nations Development Programme (UNDP), CARE-Timor-Leste, Mercy Corps, as well as government agencies such as the Directorate of the Second Office of the Prime Minister, the Civil Protection Authority of Timor-Leste (APC). A key highlight of the event was a visit to the National Directorate of Meteorology and Geophysics (DNMG), where participants engaged in discussions on collaboration in weather forecasting, climate data sharing, and the development of [early warning systems](#). These discussions emphasized the critical role of accurate and timely data in mitigating the impact of natural disasters. The support from the IFRC and USAID/BHA reflects a strong commitment to building local capacity and fostering international cooperation in disaster response.

To strengthen community resilience to hazards, the National Society started the implementation of the [Integrated Community Based Risk Reduction \(ICBRR\)](#) project in September 2024. To ensure efficient project management and the appropriate integration of disaster risk management, health, and youth, the National Society acquired new staff. Following the initial assessment, the ICBRR team secured a spring water source by constructing a water catchment. It would serve the further development of canalization, ensuring access to safe and clean water for the communities in Manelobas and Mindelo villages.

To enhance the effectiveness of the [community-based risk reduction](#) programme, the Timor-Leste Red Cross Society's Manufahi and Ainaro branches underwent an [Enhanced Vulnerability and Capacity Assessment \(EVCA\)](#) refresher training. The training aimed to assess the capacity and vulnerabilities of communities in Manelobas, Mindelo, and Babulu. Between 24-27 February, a total of 24 personnel from the branches began conducting EVCA in three villages simultaneously. The expected outcome of the assessments is to gather comprehensive information on community needs and develop a tailored community action plan.

### IFRC network joint support

**The IFRC** the Timor-Leste Red Cross Society with both financial and technical assistance to enhance its disaster response and readiness capacity. During emergencies, the IFRC offers an emergency framework and tools accessible to all members, enabling them to deliver humanitarian aid to those in need. Further, the IFRC assisted the National Society in building local capacity and fostering international cooperation during disaster response with the development of [early warning systems](#).

The **Netherlands Red Cross** supported the National Society through its assistance with the Chronic Crises project.



### Progress by the National Society against objectives

Dengue fever is a major concern in Timor-Leste, with peak transmission occurring between December 2023 to April 2024. As a result, the National Society prioritised the provision of access to appropriate health services for people during disease outbreaks. The Timor-Leste Red Cross Society volunteers spread awareness around vital health information, distributed brochures, and conducted mosquito abatement and fogging campaigns. In addition, the National Society supported the Ministry of Health in monitoring dengue cases and provided health and Water, Sanitation, and Hygiene (WASH) support.

The National Society also acted as a key provider of first aid training in Timor-Leste as it trained communities in collaboration with various other institutions. Alongside the Civil Protection Authority, the National Society conducted a regional first aid training for members of the Municipal Disaster Risk Management Commission (MDRMC) and the National Society Branch Disaster Response Team. Conducted between 22-24 May 2024 for 40 participants, the training aimed to enhance emergency readiness and response capabilities.

Furthermore, in line with its auxiliary role, the National Society worked with the Ministry of Health and the World Health Organisation (WHO) to develop the Pandemic Fund Proposal. The National Society played a critical role in disease prevention through health promotion and community-based surveillance. Additionally, aligned with the Asia Pacific Regional Health and Care Framework, the National Society sent a representative to a planning workshop in Kuala Lumpur on 8-10 May 2024, to enhance the planning process within Timor-Leste Red Cross Society's health unit. This collaboration highlighted the National Society's dedication to strengthening public health initiatives and pandemic preparedness.

Nutrition was also a critical aspect during the reporting period. In 2024, alongside Catholic Relief Services (CRS), the National Society achieved significant milestones in its nutrition programme for adolescent girls and young women. To support vulnerable communities in accessing public health services, 21 staff members received basic nutrition orientation training. This training equipped them with the skills needed to implement the programme effectively. Additionally, the National Society conducted awareness sessions on the importance of iron-folic acid tablets and anaemia risks, collectively reaching 1,721 adolescent girls in Covalima municipality. A workshop on social behaviour change was also held, attended by 17 participants with focus on strategies to improve nutritional practices.

One of the main objectives of the Timor-Leste Red Cross Society was to assist communities in increasing their access to affordable, appropriate, and environmentally sustainable water, sanitation and hygiene (WASH) services. As a result, the National Society conducted refresher training on WASH and Health Promotion under the Chronic Crises Project to boost financial and technical capacity, especially during emergencies and disaster response. A total of 42 personnel received training in health, hygiene, and mental health and psychosocial support (MHPSS) while over 63 people participated in the WASH during emergency training. The materials included guidance on building an emergency latrine, promoting hygiene, and installing small water system.

The National Society also partnered with Care International and the European Union to install safe and clean water systems in villages across Viqueque, Covalima, and Liquiça municipalities. The activity benefited 4,070 people in the Viqueque Municipality, 2,413 people in the Covalima Municipality, and 491 people in the Liquiça Municipality. Additionally, 50 individuals were trained in facilities management to ensure the sustainability of the water systems.

The Timor-Leste Red Cross Society played its part in strengthening the regional health readiness through its continued participation in regional collaboration. In July 2024, the National Society joined the Pandemic Readiness Enhancement Programme, hosted by the Singapore Red Cross Centre of Excellence, where they highlighted the rising Mpox risk and reinforced the importance of epidemic and pandemic preparedness. Additionally, the National Society also participated in key health trainings, including the 'Regional Non-Communicable Diseases Training' in September, 'IFRC's new Global Non-Communicable Diseases Strategy' and the 'First Aid Level C Training of Trainers' in November under Southeast Asia First Aid Network (SEAFAN)'s joint resolution, endorsed in July 2024. These engagements reflect the National Society's commitment to advancing health resilience in the region.



## IFRC network joint support

The IFRC provided the Timor-Leste Red Cross Society with both technical and financial assistance in its health and wellbeing initiatives.

The Australian Red Cross supported the National Society with a regional First Aid training for members of the Municipal Disaster Risk Management Commission and the National Society's Branch Disaster Response Team. The Australian Red Cross also provided technical assistance with community preparedness programme, especially regarding epidemic control.



## Migration and displacement

### Progress by the National Society against objectives

In 2024, the Timor-Leste Red Cross Society aimed to engage with migrants, displaced people, and host communities to more effectively assess, understand, and respond to their priority needs. In line with its objectives, the National Society focused on providing humanitarian support for displaced people impacted by disasters. In June 2024, the National Society responded to floods occurring in Covalima Municipality.

Furthermore, the Timor-Leste Red Cross Society, in collaboration with the Civil Protection Authority (APC), the National Police of Timor-Leste (PNTL), the Fire Institution, and the Covalima Municipality's Disaster Management Team, conducted the evacuation process for the affected population. The response successfully relocated 264 households, covering 524 individuals. Vulnerable groups, including women, children, the elderly, and people with disabilities, were swiftly and safely transported to the evacuation centre. The operation was carried out with precision, ensuring everyone's safety. At the centre, evacuees received essential aid such as food, water, and medical support.

## IFRC network joint support

The IFRC maintained a close collaboration with the Timor-Leste Red Cross Society for the effective execution of activities associated with supporting migrants, displaced persons, and host communities.



## Values, power and inclusion

### Progress by the National Society against objectives

In 2024, one of the priorities of the National Society was to act as a network that is safe and inclusive, ensuring dignity, access, participation, and safety for people of all identities. In efforts to pursue this objective, the National Society mainstreamed Protection, Gender, and Inclusion (PGI) in their programme implementation, including disaster preparedness and emergency response. The National Society also drafted a PGI Road Map for 2025-2029 which aligned with the IFRC's PGI Framework. In addition, the Timor-Leste Red Cross Society developed key policies that reinforced inclusivity and protection. It drafted the Disability and Inclusion Policy while the Prevention and Response to Sexual Exploitation and Abuse (PSEA) Policy was circulated for further feedback.

The National Society established a PGI Working Group and continued to integrate PGI principles across its programmes, operations, and services. A key initiative has been the inclusion of PGI Minimum Standards in Emergencies. The initiative ensured that staff and volunteers across all 13 branches were well-equipped to apply the guidelines in humanitarian responses, further strengthening their field capacity. As aforementioned, through the Chronic Crises project, the National Society procured 500 dignity kits to maintain access to basic services.

With the recognized importance of safeguarding children, the National Society introduced child safeguarding awareness sessions within its youth school programme. These sessions reached 13 schools in 13 municipalities, providing students and educators with essential knowledge on protection measures.

In line with its auxiliary role, the Timor-Leste Red Cross Society engaged in advocacy and partnerships initiatives to promote PGI at a broader level. It joined the in-country PGI Network Meeting, which brought together key partners,



including Care International, UN Women, local NGOs focused on women and LGBTQAI+, and the Ministry of Social Affairs on Child Protection. The National Society also participated in Asia Pacific PGI Network, attending webinars on PGI and Safeguarding. These platforms fostered collaboration and knowledge exchange, strengthening collective efforts in PGI implementation.

The National Society also made steady progress in Community Engagement and Accountability (CEA), especially with regard to enhancing disaster response and community resilience. In 2024, Timor-Leste Red Cross Society conducted comprehensive CEA training sessions for volunteers and staff in Viqueque and Baucau branches. The training aimed to strengthen engagement and accountability in climate-related disaster responses. The sessions saw active participation from 62 participants, in one day training in the branches of Dili, Viqueque, Baucau, Covalima, and Oecusse. By the end of the training, volunteers and staff members were better equipped with the knowledge and tools necessary to engage communities effectively and enhance the resilience of communities.

Additionally, In November 2024, the National Society convened a two-day partnership meeting in Dili, bringing together various stakeholders to discuss and enhance collaborative efforts in humanitarian activities. This gathering underscored the National Society's dedication to fostering partnerships that bolster community engagement and accountability in its programs.

### **IFRC network joint support**

**The IFRC** provided technical support to the National Society and supported efforts in fostering coordination to empower it to carry out activities to promote inclusion and diversity. The IFRC was involved in reviewing the Prevention and Response to Sexual Exploitation and Abuse (PSEA) policy. In addition, it organized the webinars on PGI and child safeguarding.

The **Australian Red Cross** supported the National Society in drafting a PGI Road Map 2025-2029, aligning it with the PGI Framework. It also offered input to the National Society on its Disability and Inclusion Policy draft.



*In efforts to diversify the livelihoods of some of the country's most vulnerable households, the Timor-Leste Red Cross Society assisted farmers with technical guidance on how to increase yields for additional income, 25 April 2022.*

*(Photo: The Timor-Leste Red Cross Society)*

# ENABLING LOCAL ACTORS



## Strategic and operational coordination

### Progress by the National Society against objectives

#### IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need incorporate clarity of humanitarian action, links with development assistance, and efforts to reinforce National Societies in their respective countries, including through their auxiliary role. Several National Societies will continue supporting the Timor-Leste Red Cross Society's programmes and operations over the long term.

Participating National Societies supporting the Timor-Leste Red Cross Society include the American Red Cross, **Australian Red Cross**, **Italian Red Cross**, **Republic of Korea National Red Cross**, **Netherlands Red Cross**, and the **New Zealand Red Cross**.

#### Movement coordination

The National Society has identified Movement coordination as a priority. Movement partner meetings are held twice a year with the Timor-Leste Red Cross Society, the IFRC, the International Committee of the Red Cross (ICRC) and participating National Societies to monitor and adjust plans and strategies to ensure their successful implementation. Movement partners contributing to the Timor-Leste Red Cross Society's priorities will continue offering support in a coordinated and collaborative manner across different sectors. This is carried out in line with the [Strengthening Movement Coordination and Cooperation](#) (SMCC) principles, and the newly adopted [Seville Agreement 2.0](#).

In Timor-Leste, **the ICRC** is developing the capability of the authorities to identify people who died during the 1975-1999 conflict, and to react to large-scale emergencies. It promotes international humanitarian law within the armed forces and police and trains the Timor-Leste Red Cross Society in community engagement, [restoring family links](#) and the management of dead bodies during emergencies. ICRC support in the country is covered by its regional delegation in Indonesia.

#### External coordination

The Timor-Leste Red Cross Society has a strong relationship with the Government as an auxiliary. It works closely with the Ministry of Youth, Culture and Sport, Ministry of Social Solidarity and Inclusion, Ministry of Interior, Ministry of Health, and national and sub-national departments including the State Secretariat of Civil Protection, State Secretariat of the Environment, and the National Disaster Risk Management Directorate. The National Society has built partnerships with in-country organizations; including Oxfam for its disaster management programme; the Partnership for Human Development for its health programme; the Korea International Cooperation Agency for its health programme; the Child Fund for its youth programme; and the Catholic Relief Service for its nutrition programme. Since 2018, the National Society, with support from IFRC, has also been receiving support from the USAID Bureau for Humanitarian Assistance to strengthen their national society development capacity towards response readiness, through the Red Ready project.

The Timor-Leste Red Cross Society participates regularly in the UN-led Humanitarian Country Team meetings, as well as working with local and international humanitarian organizations.



### Progress by the National Society against objectives

In July 2024, the Timor-Leste Red Cross Society took part in the IFRC Asia Pacific [National Society Development \(NSD\) Practitioners' Workshop](#) to review its NSD priorities, identify gaps, and develop a unified regional strategy. The workshop, facilitated by Solferino Academy, also featured National Societies providing feedback on the [IFRC Strategy 2030](#) midterm review, reaffirming their commitment to building agile, future-ready societies in line with Strategy 2030 and the Hanoi Call for Action. The outcomes from this workshop guided the National Society in its NSD priorities forward. To align with the Statute Guideline, the Timor-Leste Red Cross Society also received recommendations from the Joint Statute Commission (JSC) and held consultative meetings with their branches.

Additionally, the National Society focused on the agenda of organizing National Assembly and developing new Strategic Plan 2025-2029. Between 8-9 November 2024, the Timor-Leste Red Cross Society held its 5th Biennial National Assembly, bringing together 34 participants. The assembly reviewed the Strategic Plan, assessed progress, and ratified by-laws to strengthen governance. It also included the election of new regional leaders for a two-year term, ensuring leadership continuity.

The National Society remained committed to volunteer safety, insuring 633 volunteers across 13 branches under the IFRC Global Insurance for Accidents Scheme. A Safety and Security Checklist and Security Report under the [Safer Access Framework](#) was drafted to ensure the safe mobilization of volunteers during emergencies. In celebration of International Volunteers Day, more than 500 active volunteers participated in community clean-ups, Red Cross awareness campaigns, award distributions, and interactive quizzes, reinforcing their engagement.

### IFRC network joint support

**The IFRC** supported the National Society through the provision of the [IFRC Capacity Building Fund](#) which assisted the National Society in strengthening youth engagement in the digital future, focusing on peer education in computer literacy and safe internet use. It also assisted with developing the Strategic Plan for 2025-2029.

The **American Red Cross** assisted the National Society in developing its Strategic Plan for 2025-2029.

The **Australian Red Cross** supported the National Society in holding the National Youth Assembly in June as well as bolstering its capacity for the Red Ready project. It also provided financial support to the National Society for the National Assembly aimed at developing the new Strategic Plan 2025-2029.

The **Italian Red Cross** supported the National Society to strengthen its capacity through the Red Ready project, focusing on seven key areas of response readiness, including law and strategy, finance, logistics, staff and volunteers, service sustainability, response readiness, and project management.

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**The ICRC** provided financial support to the National Society during the National Assembly and developing new Strategic Plan 2025-2029. Additionally, it also supported the Safety and Security Checklist and Security Report under the Safer Access Framework.



## Humanitarian diplomacy

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### Progress by the National Society against objectives

The 24th anniversary of Timor-Leste Red Cross Society took place in Bobonaro Municipality at Kowa village and was also part of the Cross Border cooperation effort and number of guests participated in the event including the Ministry of Interior, Secretary State of Protection Civil, Indonesian Ambassador to Timor-Leste, President of Bobonaro Municipality, International Organisation for Migration (IOM), Head of PMI Branch Belu District, and Timor-Leste Border Police Unit. This event also highlighted the importance of bilateral cooperation, particularly concerning cross-border cooperation.

The National Society also partook in the Asia-Pacific Ministerial Conference on Disaster Risk Reduction (APMCDRR), in October 2024. This representation highlighted Timor-Leste's efforts to harness cross-sector expertise to bolster national disaster response capabilities. Additionally, the Timor-Leste Red Cross Society also actively participated in key regional and international Red Cross and Red Crescent events such as the 21st SEA Leaders Meeting, engaging with regional leaders to discuss community and climate resilience, first aid, youth engagement, and ASEAN collaboration. The meeting concluded with the adoption of the Bali Declaration, reinforcing a unified regional vision. Later, in October, the Timor-Leste Red Cross Society attended the Red Cross Red Crescent Statutory Meetings, including the International Conference.

Following the Partners Meeting, the National Society hosted a visit from IFRC Secretary General, also in November 2024. The Timor-Leste Red Cross Society leadership and IFRC Secretary General visited strategic Timor-Leste's Government Officials and Ministries/Agencies, most notably the Prime Minister of Timor-Leste, to further strengthen the Timor-Leste Red Cross Society's positioning in the country and also to push for the Government's commitment of support to the National Society.

### IFRC network joint support

The IFRC continued to support the National Society to widen its reach and position the National Society through social media contents and relaying these contents to IFRC social media platforms. The IFRC regularly coordinated with the National Society's communication focal point to offer exposure and position the National Society to a wider regional reach through the development of social media content uploaded through the regional social media handle.

The 24th anniversary of Timor-Leste Red Cross Society was supported by the IFRC, **the ICRC, American Red Cross, and Australian Red Cross.**



## Accountability and agility (cross-cutting)

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### Progress by the National Society against objectives

As part of its digital transformation efforts, the Timor-Leste Red Cross Society conducted a training from 29 April to 3 May 2024, focusing on leveraging its existing non-profit platform. By building on familiar tools and infrastructure, this approach streamlined the learning process, facilitating the adoption of new skills while advancing the National Society's ongoing digital transformation efforts. The initiative integrated advanced data visualization and GIS capabilities into daily workflows, enhancing efficiency and aligning with the organization's strategic goals towards digital maturity.

In May 2024, the National Society hosted an Information Management (IM)/Geographic Information System (GIS) training in Dili, engaging 22 participants in the use of QGIS and PowerBI. A key highlight was a peer-to-peer knowledge exchange, with a facilitator showcasing GIS and PowerBI applications for emergency response and long-term programming. The training aimed to strengthen CVTL's data culture by introducing participants to data visualization techniques, empowering them to analyse and present data more effectively, ultimately improving decision-making processes across the organization.

As part of the digitalization efforts, the National Society activities have increasingly adopted paperless methods at both the national and branch levels. Mobile data collection is now frequently used in fieldwork, enhancing data accuracy

and building the capacity of branch staff and volunteers to utilize technology effectively. In addition, virtual meetings and paperless reporting have been encouraged to improve efficiency in monitoring, coordination, and reporting.

The National Society also has transitioned into Capacity Review Risk Assessment (CRRRA) modality in 2024. Trainings were provided to introduce new budgeting and reporting templates to project. Additionally, the National Society is also enhancing its financial capacity by rolling out a new version of MYOB or ABSS system to 13 branches, with ongoing support from the Red Ready project to consolidate its financial statements. Additionally, on-site monitoring visits covered 11 branches by June 2024, identifying key issues such as internet connectivity and staff capacity gaps.

The National Society also concluded the [Global Crisis Data Bank](#) project in December 2024. The project aimed to enhance disaster and crisis interventions. The project strengthened the National Society's Information Management (IM) capabilities by investing in human resources, which included recruitment of an IM specialist.

#### **IFRC network joint support**

The **IFRC** continued to support the National Society with the improvement of its financial accountability. It assisted during the Capacity Review Risk Assessment (CRRRA) modality to provide accurate project financial data with the aim to mitigate the financial risk and to provide immediate support in speeding up the settlement progress.

The **Australian Red Cross** supported the National Society with its efforts towards digital transformation. .

## **Q4. AFFECTED PERSONS (PEOPLE REACHED)**

*See cover pages*

## **Q5. PARTICIPATION AND ACCOUNTABILITY FOR AFFECTED PEOPLE – COMMUNITY ENGAGEMENT AND ACCOUNTABILITY**

*See Strategic Priority on 'Values, power and inclusion' under Q3: MEASURING RESULTS OF THE IFRC NETWORK ACTION*

## **Q6. RISK MANAGEMENT**

*This information is not available in Annual Reports*

## **Q7. EXIT STRATEGY AND SUSTAINABILITY**

*Information not available at the time of publication*

## **Q8. LESSONS LEARNED**

In 2024, the Timor-Leste Red Cross Society focused on organizational planning and programme implementation, developing three key strategic documents. Each document was designed on a different timeline, requiring careful coordination to ensure alignment. To integrate these efforts, the National Society closely coordinated with the IFRC and Participating National Societies. This coordinated approach helped optimize time and resources, resulting in well-structured, strategic plans that will guide the Timor-Leste Red Cross Society's direction in the coming years.



## SUCCESS STORIES



1

### Transforming Timor-Leste: Red Cross Brings Clean Water and Hope to Villages

In the villages of Timor-Leste, access to clean water is not just a luxury—it is a matter of survival. For years, families in remote areas have faced the daily struggle of collecting water, sometimes walking up to four kilometres just to fill a few containers. The long trek affected their well-being and quality of life, especially for vulnerable groups like mothers, children, and the elderly.

In Makadique, a village in Viqueque Municipality, life took a turn for the better when the Timor-Leste Red Cross (CVTL) began a transformative water supply project in 2016. The project, which benefited 15 villages and provided clean water to over 4,000 people, not only alleviated the burden of water collection but also improved public health and hygiene. Makadique now has a dependable water system, featuring 80 tap-stands, five large water tanks, and a local Facility Management Group (GMF) that ensures the system remains in good working order.

For the community, the impact has been profound. The Makadique Health Post, which once struggled to provide safe care, now benefits from a steady supply of clean water. Mr. Placio da Silva, the Health Post Head, expressed his gratitude: *"Thanks to the Timor-Leste Red Cross, our healthcare services are*

*now safer, cleaner, and more effective. This project has made a profound difference in our lives."*

The project has not stopped in Makadique. The National Society is working on another vital water supply infrastructure in Mindelo Village, Turiskai Administrative Post, Manufahi Municipality. Stretching five kilometres from a natural water spring to the village, the project is bringing hope to residents who have endured years of water scarcity. The collaboration between the National Society Water and Sanitation (WATSAN) team, Facility Management Group (GMF), and residents has created a sense of excitement in the community, as they eagerly await relief. Yet, the work is challenging as poor road conditions and frequent rain often delay progress.

Despite the challenges, the National Society remains committed to its mission, with Ms. Rosalia, the National Society's Manufahi Branch Coordinator, emphasizing: *"The Timor-Leste Red Cross does not work alone. We have our technical WATSAN team to assist the community in this essential work."*

Through these efforts, the lives of many Timorese villagers are being transformed. The provision of clean water is not just about survival, it is about giving families the chance to thrive and build safer futures.

# ANNEX 1. IFRC APPLICATION OF THE 8+3 REPORTING TEMPLATE

The IFRC network structures its result-based management along five Strategic priorities and four Enabling functions, developed based on the IFRC network's [Strategy 2030](#):

IFRC network Strategic Priorities	IFRC network Enabling Functions
SP 1 - Climate and environment	EF 1- Strategic and operational coordination
SP 2 - Disasters and crises	EF 2 - National Society development
SP 3 - Health and wellbeing	EF 3 - Humanitarian diplomacy
SP 4 - Migration and displacement	EF 4 - Accountability and agility
SP 5 - Values, power and inclusion	

The Federation-wide results matrix provides a standard way for the IFRC network to measure its progress towards Strategy 2030 implementation and supports consistent quality of the IFRC network planning, monitoring and reporting. To further advance coherence in monitoring across the IFRC network, a [Federation-wide Indicator Bank](#) has been developed and integrated into the Federation-wide monitoring systems for emergencies and longer-term work, structured along the Federation-wide results matrix as well. Signatory of the Grand Bargain Agreement, the IFRC has committed to its monitoring and reporting standards through integration of the 8+3 reporting template contents into its results-based management approach. The following mapping demonstrate the way in which this report aligns with 8+3 reporting:

8+3 template	IFRC network Annual Report (with variance in structure in red)
<b>Core Questions</b>	
1. Overall Performance	Overall Performance
2. Changes and Amendments	Changes and amendments
3. Measuring Results	Measuring Results
4. Affected Persons	Cover pages with indicators values
5. Participation & AAP	Under Q3 Strategic Priority 5: Values, power and inclusion – Community Engagement and Accountability
6. Risk management	Risk management
7. Exit Strategy and Sustainability	Under Q3 sub-sections by Strategic Priority/Enabling Function where relevant
8. Lessons Learned	Lessons learned
<b>Additional Questions</b>	
1. Value for Money/ Cost Effectiveness	Not included in annual reports
2. Visibility	Not included in annual reports
3. Coordination	Under Q3 Enabling Function 1: Strategic and operational coordination
4. Implementing Partners	Cross-cutting, with a focus on support to localization through the Q3 Enabling Functions 1 to 4
5. Activities or Steps Towards implementation	Cross-cutting in Q3 Strategic Priorities and Enabling Functions
6. Environment	Under Q3 Strategic Priority 1: Climate and environment





## The International Federation of Red Cross and Red Crescent Societies (IFRC)

is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

### DATA SCOPE AND LIMITATIONS

- **Timeframe and alignment:** The reporting timeframe for this overview is covering the period from 1 January to 31 December 2024. However, due to the diversity of the IFRC and differences in fiscal years, this coverage may not fully align for some National Societies.
- **Financial overview:** This overview consolidates data reported by the National Society and its IFRC network partners, as well as data extracted from IFRC's financial systems. All reported figures should include the administrative and operational costs of the different entities. The financial data with a grey background is solely reported by the National Society, including the funding sources. Financial reporting is often times estimated depending on availability of financial figures, closing of financial periods, and may be incomplete. 'Not reported' could sometimes mean 'not applicable'. Also note that funding requirements are already reflected in the published 2024 IFRC network country plan. The total funding requirements show what the IFRC network has sought to raise for the given year through different channels: funding through the IFRC, through participating National Societies as bilateral support, and through the host National Society from non-IFRC network sources. All figures should include the administrative and operational costs of the different entities.
  - » Host National Society funding requirements not coming from IFRC network sources can comprise a variety of sources, as demonstrated when reporting on income in the IFRC Federation-wide Databank and Reporting System
  - » Participating National Society funding requirements for bilateral support are those validated by respective headquarters, and often represent mainly secured funding
  - » IFRC funding requirements comprise both what is sourced from the IFRC core budget and what is sought through emergency and thematic funding. This includes participating National Societies' multilateral support through IFRC, and all other IFRC sources of funding
- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.
- **Definitions:**
  - » **Local units:** ALL subdivisions of a National Society that coordinate and deliver services to people. These include ALL levels (provincial, state, city, district branches, sections or chapters, headquarters, and regional and intermediate offices, as well as community-based units)
  - » **Branches:** A Branch has its roles, responsibilities and relationship with the National Headquarters defined through the National Society's Statutes, including the level of autonomy given, especially in the area of its legal status, mobilising local resources and building local partnerships, and the decisions it makes. It has a local-level decision-making mechanism through its Branch members, board and volunteers, equally defined through the National Society's Statutes

## ADDITIONAL INFORMATION

- [TL\\_Timor-Leste AR Financials.pdf](#) (Note: This financial report link will be fed upon the completion of the audit)
- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

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