



ZAMBIA

2024 IFRC network mid-year report, January – June

21 April 2025

IN SUPPORT OF THE ZAMBIA RED CROSS SOCIETY



PEOPLE REACHED

Climate and
environment



33,095

Disasters
and crises



48,095

Health and
wellbeing



3,650,553

Migration and
displacement

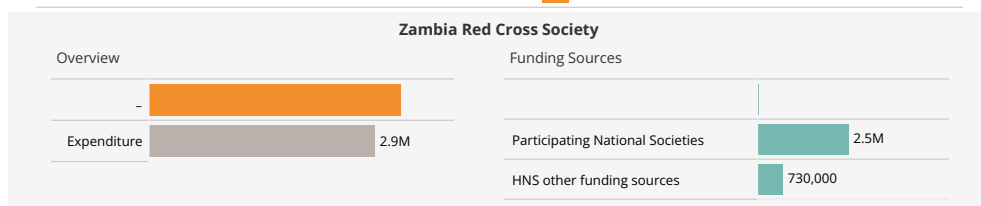


13,410

FINANCIAL OVERVIEW

in Swiss francs (CHF)

Country	Funding Requirement	7M
IFRC Secretariat	Longer-term Funding Requirement	531,000
	Funding	Not reported
	Expenditure	Not reported
	Emergency Operations Funding Requirement	3M
	Funding	Not reported
	Expenditure	Not reported
Participating National Societies	Funding Requirement	1.1M
	Funding	1.6M
	Expenditure	1.5M
HNS other funding sources	Funding Requirement	2.4M
	Funding	730,000



Appeal number **MAAPY002**

*Information on data scope and limitations is available on the back page

ONGOING EMERGENCY INDICATORS

MDRZM021 / *Cholera response*

Number of formal interagency/international coordination platforms the IFRC Network is part of.	<div></div> 1
National Society reports that they have integrated and institutionalised Community Engagement and Accountability in their policies, operations, and procedures (with clear benchmarks).	Yes
National Society is participating in IFRC-led campaigns.	Yes
National Society has strengthened their integrity risk mechanisms.	Yes
National Society has One National Society Development country plan created.	Yes
National Society has implemented a digital transformation roadmap in line with the IFRC strategy.	Yes
National Society has domestic advocacy strategies developed aligning, at least in part, with global IFRC advocacy strategies	Yes
National Society has a Protection of Sexual Exploitation and Abuse (PSEA) policy to enforce prevention and support survivors.	Yes
National Society has a functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions.	Yes
National Society develops and/or implements a strategy for strengthening their auxiliary role	Yes
National Society covers health, accident and death compensation for all of their volunteers.	Yes
Percentage of people surveyed who report receiving useful and actionable information.	95%

MDRZM022 / Drought response

Number of people reached by National Societies with contextually appropriate health services.	3.7M
Number of people reached with immunization services.	965,000
Number of people reached with psychosocial and mental health services.	45,000
Number of migrants and displaced persons reached with services for assistance and protection.	333
Number of formal interagency/international coordination platforms the IFRC Network is part of.	1
National Society reports that they have integrated and institutionalised Community Engagement and Accountability in their policies, operations, and procedures (with clear benchmarks).	Yes
National Society is participating in IFRC-led campaigns.	Yes
National Society has strengthened their integrity risk mechanisms.	Yes
National Society has One National Society Development country plan created.	Yes
National Society has implemented a digital transformation roadmap in line with the IFRC strategy.	Yes
National Society has domestic advocacy strategies developed aligning, at least in part, with global IFRC advocacy strategies	Yes
National Society has a Protection of Sexual Exploitation and Abuse (PSEA) policy to enforce prevention and support survivors.	Yes
National Society has a functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions.	Yes
National Society develops and/or implements a strategy for strengthening their auxiliary role	Yes
National Society covers health, accident and death compensation for all of their volunteers.	Yes

STRATEGIC PRIORITIES

Climate and environment	National Society is implementing environmental or climate campaigns focused on behaviour change, plastic reduction or clean-ups.	Yes
	National Society is implementing nature-based solutions (including those with a particular focus on the planting of trees and mangroves).	Yes
	National Society is supported in developing and implementing strategies and plans that address rising climate and environmental risks.	Yes
	Number of people reached with activities to address environmental problems.	33,000
	Number of people reached with activities to address rising climate risks.	33,000
Disasters and crises	National Society is engaged in Early Warning and Anticipatory Action	1
	Number of people reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery.	2,000
	Number of people reached with disaster risk reduction.	48,000
	Number of people reached with livelihoods support	2,000
	Number of people reached with shelter support.	2,000
	Percentage of assistance delivered using cash and vouchers.	100%
Health and wellbeing	Number of people reached by National Societies with contextually appropriate health services.	3.7M
	Number of people reached by National Societies with contextually appropriate water, sanitation and hygiene services.	3.5M
	Number of people reached with immunization services.	965,000
	Number of people reached with psychosocial and mental health services.	45,000
	Number of people trained by National Societies in first aid.	480
Migration and displacement	National Society has undertaken any advocacy, dialogues, educational or communication initiatives to change the legal, policy, or operational environment to better assist and protect people on the move.	Yes
	National Society has undertaken any data collection, research, analysis or other information management initiatives to better assist and protect people on the move.	Yes
	Number of migrants and displaced persons reached with services for assistance and protection.	13,000
Values, power and inclusion	National Society reports that they have integrated and institutionalised Community Engagement and Accountability in their policies, operations, and procedures (with clear benchmarks).	Yes
	Percentage of people surveyed who report receiving useful and actionable information.	95%

ENABLING FUNCTIONS

Strategic and operational coordination	National Society increases the number of government led platforms in which they are actively participating to achieve humanitarian or development goals.	7
	National Society is part of its national government's disaster response management (DRM) plans.	1
	Number of formal interagency/international coordination platforms the IFRC Network is part of.	5
	Number of strategic partnership the National Society is engaged in	5
National Society development	National Society covers health, accident and death compensation for all of their volunteers.	Yes
	National Society develops and/or implements a strategy for strengthening their auxiliary role	Yes
	National Society has created and implemented youth engagement strategies.	0 Yes
	National Society has One National Society Development country plan created.	Yes
	The National Society has a risk management framework in place	1
Humanitarian diplomacy	National Society has domestic advocacy strategies developed aligning, at least in part, with global IFRC advocacy strategies	Yes
	National Society is participating in IFRC-led campaigns.	Yes
Accountability and agility	National Society has a functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions.	Yes
	National Society has a Protection of Sexual Exploitation and Abuse (PSEA) policy to enforce prevention and support survivors.	Yes
	National Society has implemented a digital transformation roadmap in line with the IFRC strategy.	Yes
	National Society has strengthened their integrity risk mechanisms.	Yes

IFRC NETWORK SUPPORTED ACTIVITIES

National Society	Funding Reported	Bilateral Support					
		Climate and environment	Disasters and crises	Health and wellbeing	Migration and displacement	Values, power and inclusion	Enabling Functions
American Red Cross	298,000						
Italian Red Cross	49,000						
Netherlands Red Cross	1.2M	<div></div>	<div></div>	<div></div>		<div></div>	
		Total Funding Reported CHF 1.6M					

OVERALL PROGRESS

Context

Zambia, a resource-rich, landlocked country in Southern Africa, is one of the world's youngest nations by median age. With a population of 19.6 million growing at 2.8% annually, the country faces mounting pressure on jobs, healthcare, and social services. Zambia also struggles with high debt levels, spending more on debt servicing than on education and health combined. In 2022, the IMF flagged Zambia as at high risk of debt distress, though recent government efforts, including IMF-backed debt restructuring, have spurred recovery, with GDP expected to grow by 4.5% annually from 2023–25. However, natural disasters like droughts and floods, alongside health crises such as cholera and typhoid, continue to challenge the country. Despite political stability, sustained government and humanitarian interventions are critical to addressing socio-economic issues.

Key achievements

Climate and environment

The Zambia Red Cross Society has integrated nature-based solutions into community programs to promote environmental sustainability. Educational campaigns have raised awareness about protecting the environment, while initiatives like impact-based flood forecasting systems with a 7-day lead time have enhanced disaster preparedness and community resilience to climate-related risks.

Disasters and crises

The National Society has strengthened disaster response capabilities by expanding technical teams, developing disaster risk management manuals, and procuring a mobile Emergency Operating Centre. It has also implemented proactive plans to mitigate El Niño impacts, reaching over 2.3 million people through early warning systems and community training. Additionally, a regional warehouse was constructed in Choma District to improve resource distribution.

Health and wellbeing

The Zambia Red Cross Society has played a critical role in responding to health crises, including cholera outbreaks. Over 3.5 million people were reached with prevention messages, and 55 oral rehydration points were established across affected provinces. The National Society also trained thousands of volunteers in community health, infection prevention, and case management, while supporting government efforts to strengthen public health emergency response systems.

Migration and displacement

The National Society has addressed migration challenges by establishing safe spaces and transit centers, providing over 300 migrants with access to essential services such as food, water, and communication facilities. These efforts ensure the protection and support of vulnerable populations on the move.

Values, power and inclusion

The Zambia Red Cross Society has integrated Community Engagement and Accountability (CEA) principles into its programs, addressing over 2,000 community feedback submissions. It has also promoted workplace first aid training, including psychosocial support, and signed agreements with institutions like the Zambia Army. Additionally, the Restoring Family Links program reconnected families and provided vital communication support to those affected by emergencies.



Disasters and crises

1.

Name	Cholera Response
Appeal number	MDRZM021
Duration	1 st January to 31 st December 2024 - Ongoing
Funding received	1,871,017 .00 CHF
Operation Update	Real time update

Summary Update

A cholera outbreak first reported in October 2023 saw a dramatic increase in transmission from mid-December 2023 to around mid-January 2024. As of 17th May 2024, the country had recorded a total 23,255 cases and 740 deaths, with about 1 daily new case and 0 deaths, according to a daily update from the Ministry of Health, resulting in a cumulative case fatality rate of 3.2 %. , a downward trend had been experienced in Lusaka District with an upward trend for Copperbelt Province (Kitwe and Ndola). Currently, the cases have declined for all provinces with an average of 1 case per day. Since the start of the current cholera outbreak, all ten provinces had reported confirmed cases of Cholera. Out of 116 districts, 70 have confirmed outbreaks and have reported cases despite the downward trend. The provinces mentioned above are the ones that are still registering cases on an ad hoc basis.

While there is an overall decrease in cases, the cases that are still being recorded remain a concern and require close monitoring and additional support. Furthermore, there is continued need for actions that improve household access to clean water, promote and increase hand washing and early access to care in these four provinces.

Progress of the Operation

The response operation has made substantial progress in controlling the outbreak. Key achievements include:

- Continuing door-to-door visits through volunteers deployed in all the hot spot Districts of Lusaka province such as Kafue, Chilanga, and Chongwe, Copperbelt province (Kitwe and Ndola) and Central province (Mumbwa and Kabwe).
- Supporting the Ministry of Health in setting up: ZRCS deployed 304 trained volunteers across key urban centres such as Lusaka, Kabwe, Ndola, Kitwe, and Chirundu. These volunteers managed a network of 55 Oral Rehydration Points , with Lusaka hosting 30 ORPs, 6 in Kabwe, 10 in Ndola, 5 in Kitwe and 4 in Chirundu districts.
- Support the MoH in disseminating hygiene messages by conducting radio programmes and public address activities, reaching over 3,530,517 people (588,419 HH) in Lusaka Province.
- Conducted WASH assessment and identified where boreholes will be drilled and rehabilitated as well as construction of water borne toilets.
- Trained 1,692 volunteers in Community Engagement and Accountability and set up feedback mechanisms in all targeted districts.
- Supported the MoH with 57,650 bottles of 750ml liquid chlorine for house hold water treatment.
- With United Nations Children's Fund (UNICEF) support, distributed 287,200 Cholera kits.

- Door-to-door distribution of Cholera kits reached approximately 287,200 households across the targeted provinces, equipping them with essential supplies such as buckets, soap, water purification tablets, and educational materials.
- Chlorination activities were conducted at 181 water points throughout Lusaka, Copperbelt, and Central provinces, benefiting an estimated 45,000 individuals.
- At mid-year, the WASH sector surpassed its target for reaching people with cholera and hygiene education, achieving over 3.5 million people against a target of 533,333. However, progress is being made on rehabilitating and constructing water points or latrines. A target of 18 water points is set to be constructed and 60 set to be rehabilitated. All 33,000 targeted households received liquid chlorine and soap, meeting the distribution goals, while 100,000 liters of liquid chlorine were procured and distributed.
- Under the Health sector, 699,223 households were sensitized on cholera, exceeding the target of 533,333. All 1 692 volunteers were trained in the cholera response, matching the target and 55 out of 250 ORPs were made functional, serving 419 people. RCCE activities reached over 3.5 million people, surpassing the 3.2 million target, and vaccine messaging also reached this number, doubling the target of 1.6 million.
- In CEA/RCCE, 1,692 volunteers were orientated, and 95% of complaints and feedback received were responded to, Community engagement saw 28 out of 44 planned meetings and 6 out of 11 consultative meetings held, reaching 981 people, and 2 help desks were set up as planned. Additionally, 15 mobile telephones were procured for data entry, surpassing the target of 3.
- For IFRC Secretariat Services, all 8 of the 10 planned global and regional surge deployments were completed with 3 rotations for CEA and one for each. rotation WASH and Public Health in Emergencies had all the 3 months completed and others with short missions. The risk register is being monitored on a monthly basis, with 6 of the 12 sessions having been conducted. In terms of Coordination & Partnerships, ZRCS participated in 5 coordination forums out of the 15 targeted, and established 5 external partnerships out of the target of 10.
- In the NSD sector, 1 storage container was procured as planned with plans to renovate Ndola branch put in place, and 1,692 volunteers received the necessary support. However, the Preparedness for Effective Response (PER) scoring and OCAC Plan production have yet to be completed.

The emergency response is expected to continue through the end of 2024, with ongoing monitoring and adaptation of strategies as needed.

2.

Name	Drought Response
Appeal number	MDRZM022
Duration	May 2024 - Ongoing
Funding received	1,000,000 CHF
Operation Update	Real time update

Summary Update

The drought affecting Zambia since late-2023 has led to severe animal and crop failures in 84 districts out of a total of 116. The drought has impacted over 2 million people, leading to food insecurity, loss of livestock, and reduced access to clean water. The prolonged dry spells have also exacerbated malnutrition rates, particularly among children and vulnerable populations. Most of the households (45.7 percent) surveyed during the government rapid assessment reported having food stocks for one month, while 5.7 percent had already depleted their stocks.

Although the majority of households (99 percent) reported that they cultivated maize and other crops in the 2023/2024 season, projected production levels were minimal, and most households reported total crop failure particularly due to the prolonged dry spells. Likewise, livestock and fisheries were equally affected due to the drying of water sources, with 44 percent of surveyed households that kept livestock reported reduction of

pastures especially for cattle, while 39 percent indicated that distance to water points increased.

Drought situation affected overall food availability too, as revealed by assessment of local food markets, which showed significant shortages of key commodities. This low supply, at a time when demand was increasing, led to increased food prices, which in turn impacts overall food access due to reduced household purchasing power.

Progress of the Operation

So far, the drought response operation has achieved the following:

- The Zambia Red Cross Society is also part of clusters activated by the Government through its Disaster Management and Mitigation Unit (DMMU).
- The Zambia Red Cross Society' internal coordination mechanism is meeting weekly to discuss the response to the crisis.
- The Zambia Red Cross Society participated in rapid assessment coordinated by the Government through the Zambia Food Security Cluster.
- The Zambia Red Cross Society is coordinating with other humanitarian organisations, government agencies, and local authorities thereby ensuring a unified and effective response to the cholera outbreak.
- Distribution of farm inputs and nutritional supplements to the most affected 575 households has been done, ensuring immediate relief and preventing starvation.
- Installation of boreholes and water storage facilities in drought-stricken areas, improving access to clean drinking water and reducing the risk of waterborne diseases.
- Provision of drought-resistant seeds and farming tools to help 575 farmers adapt to changing climatic conditions and sustain their livelihoods.
- Implementation of livestock feeding programs and veterinary services to protect animal health and prevent further losses for 575 farmers and their livestock.

The drought response is ongoing, with efforts focused on enhancing community resilience and ensuring sustainable water and food security solutions. Zambia Red Cross is appealing for 11million CHF from IFRC secretariat, to scale up its operation initially funded by DREF, (CHF 900 000). This appeal will seek to increase the scope of the response from 1 district to 4 districts, and target population from 160,000 to 476,448 people. Under the WASH sector, plans are in place to rehabilitate boreholes, conduct extensive hygiene promotion activities, and establish WASH committees to manage these efforts. Additionally, 100 volunteers will be trained to lead hygiene promotion activities within their communities.

- On Cash and Voucher assistance, the National Society will use the 121 platform a cash and voucher management of information systems which is used to register and validate beneficiaries for Cash and Voucher Assistance, with ZRCS staff trained by the 510 Netherland Red Cross Data team on the web-based system to manage the program effectively as part of in going support. In response to the drought, community meetings and help desks will be set up to enhance community engagement and accountability. During the sensitization efforts, special focus will be placed on promoting the 7373 toll-free lines as the primary channel for feedback and complaints throughout the operation.
- Coordination and partnerships have begun by working with key partners, laying the groundwork for stronger coordination efforts in the coming months. Under Food Security & Livelihood, the distribution of farm inputs to 152 households is a significant first step, with additional training of volunteers and support activities to affected communities set to begin in a few months.
- For NSD, volunteer recruitment is ongoing and branch leadership orientation is underway, with additional initiatives such as volunteer insurance and procurement of containers progressing towards execution.
- The PGI/PSEA/GBV sector is making strong headway, achieving key milestones in staff and volunteer orientation, Psychological first aid (PFA) training, and the establishment of referral pathways, ensuring a comprehensive approach to safeguarding and support.

STRATEGIC PRIORITIES



Climate and environment

Progress by the National Society against objectives

The Zimbabwe Red Cross Society has implemented several community-based projects aimed at improving resilience to climate-related disasters. These projects have focused on developing early warning systems, conducting disaster preparedness training, and creating community action plans. Communities in flood-prone areas have been equipped with the necessary tools and knowledge to respond effectively to emergencies.

To combat the adverse effects of climate change on agriculture, the Zimbabwe Red Cross Society has promoted nature-based solutions that leverage sustainable farming techniques, crop diversification, and soil fertility management. These efforts have contributed to improving food security and reducing vulnerability among farming communities.

Educational campaigns have been launched to raise awareness about the importance of environmental conservation. These campaigns have targeted schools, community groups, and local leaders, emphasizing the need to protect natural resources and adopt environmentally friendly practices. Tree planting initiatives and clean-up drives have also been organized to actively engage the community in conservation efforts.

IFRC network joint support

The Red Cross Red Crescent Climate Center, the International Federation of Red Cross and Red Crescent Societies, 510, and the Netherlands Red Cross have played an important role in providing technical expertise and financial resources for community resilience projects. These organizations have assisted in designing and implementing early warning systems and disaster preparedness training programs.

The International Federation of Red Cross and Red Crescent Societies Secretariat has facilitated capacity-building workshops for Zimbabwe Red Cross Society staff and volunteers, focusing on climate-smart agriculture and environmental management. These workshops have enhanced the skills and knowledge necessary to implement sustainable practices effectively.



During the assessment, volunteers from the Zambian Red Cross visit communities to talk to them and find out what they need in times of need, such as during floods. (Photo: IFRC/Netherlands Red Cross)



Disasters and crises

Progress by the National Society against objectives

The Zimbabwe Red Cross Society has strengthened its disaster preparedness and response capabilities through comprehensive training programs for volunteers and staff. These programs have focused on emergency response protocols, first aid, and effective coordination during crises, enabling teams to respond promptly and effectively to disasters.

The National Society has implemented community-based disaster risk reduction initiatives, educating communities on potential hazards and promoting proactive risk mitigation. These efforts have included developing local disaster response plans, rehabilitating boreholes, and constructing animal water drinking troughs to ensure reliable access to water and support livelihoods in Namwala, Monze, Choma, and Mazabuka under the European Union-funded Pilot Programmatic Partnership.

Zimbabwe Red Cross Society has also played a key role in responding to emergencies such as cholera outbreaks and droughts by deploying health teams, distributing essential supplies, and conducting awareness campaigns. Additionally, the organization has developed early action protocols for drought and floods, ensuring timely interventions that mitigate the impact of these crises.

IFRC network joint support

The IFRC and partner national societies, including the Netherlands Red Cross, have provided critical technical expertise and financial resources to enhance the capacity of the Zimbabwe Red Cross Society. This support has facilitated multiple capacity-building workshops covering emergency response, disaster risk reduction, and community engagement.

Collaborative efforts with the Netherlands Red Cross and other partners have enabled the Zimbabwe Red Cross Society to secure additional funding for disaster response activities. This funding has supported the procurement of emergency supplies, the deployment of response teams, and the implementation of community-based disaster risk reduction initiatives.



Health and wellbeing

Progress by the National Society against objectives

The Zimbabwe Red Cross Society has expanded its community health programs with a strong focus on disease prevention and health promotion. Through extensive sensitization and health education sessions, these initiatives have improved health outcomes, leading to increased chlorine usage and reductions in preventable diseases.

Mental health and psychosocial support services have been integrated into health programs, with trained volunteers and staff providing psychosocial support to individuals and families affected by crises, including those impacted by the cholera outbreak. These efforts have strengthened community resilience and helped people cope with the psychological effects of disasters. The Zimbabwe Red Cross Society has also partnered with local health authorities to enhance health systems by training healthcare workers, improving health facility infrastructure, and supplying cholera kits.

Under the Community-Based Health and Resilience project, 120 volunteers from five healthcare facilities in Lusangazi District were trained to raise awareness and promote the use of reproductive, maternal, neonatal, and child health services. These efforts have encouraged the adoption of family planning, adolescent reproductive health services, antenatal and postnatal care, facility deliveries, and newborn and child health services.

IFRC network joint support

The IFRC and partner national societies, including the Netherlands Red Cross and the American Red Cross, have provided technical expertise and training to enhance the Zimbabwe Red Cross Society's capacity in

community health, water, sanitation, and hygiene, as well as mental health and psychosocial support. This collaboration has enabled the adoption of best practices, improving program effectiveness.

Funding from partners such as the Netherlands Red Cross has been instrumental in expanding vaccination campaigns, strengthening health infrastructure, and delivering essential health services to underserved communities.



Migration and displacement

Progress by the National Society against objectives

The Zimbabwe Red Cross Society has established dedicated support services for migrants and displaced individuals under the Restoring Family Links project. To facilitate communication for those in transit and settlement areas, mobile device charging stations, telephone calling services, and Wi-Fi access points have been set up, ensuring migrants can stay connected with their loved ones.

The National Society actively advocates for the rights of migrants and displaced persons, collaborating with local and national authorities to enhance their protection. These efforts aim to help individuals lead safe, healthy, and dignified lives while creating opportunities for them to thrive.

IFRC network joint support

The IFRC has played a key role in supporting the Zimbabwe Red Cross Society's migration and displacement initiatives through coordinated efforts and resource mobilization. The International Federation of Red Cross and Red Crescent Societies Secretariat has provided training and capacity-building workshops for Zimbabwe Red Cross Society staff and volunteers, focusing on best practices in humanitarian response, migrant protection, and effective program implementation.



Values, power and inclusion

Progress by the National Society against objectives

The Zimbabwe Red Cross Society has actively worked to ensure that its interventions include marginalized and vulnerable groups, with a strong focus on reducing gender disparities, promoting the rights of people with disabilities, and fostering an environment of non-discrimination. Tailored interventions and inclusive planning processes have been prioritized to address the unique needs of different community members.

To enhance accountability and transparency, the Zimbabwe Red Cross Society has established community feedback mechanisms, integrating them into all projects. The organization has also implemented several empowerment programs that prioritize the most vulnerable, strengthening their capacity to participate in and benefit from development initiatives. Advocacy and awareness campaigns have been conducted in collaboration with partners and government ministries to promote values of equity, respect, and solidarity. These campaigns have tackled stigma and discrimination, raised awareness about human rights, and encouraged community cohesion through educational materials and community dialogues.

IFRC network joint support

The IFRC has been instrumental in supporting the Zimbabwe Red Cross Society's efforts to promote values, power, and inclusion through collaborative initiatives and resource mobilization. The International Federation of Red Cross and Red Crescent Societies Secretariat and partner national societies, including the Netherlands Red Cross, have provided mentorship and advisory support to develop and implement effective strategies for advancing inclusivity.

Financial contributions from the International Federation of Red Cross and Red Crescent Societies network have enabled the Zimbabwe Red Cross Society to expand its inclusivity initiatives and reach more communities, funding projects aimed at reducing inequality and empowering vulnerable groups.

ENABLING LOCAL ACTORS



Strategic and operational coordination

IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need, incorporate clarity of humanitarian action, links with development assistance, and efforts to reinforce National Societies in their respective countries, including through their auxiliary role.

The Zambia Red Cross Society is part of the four [IFRC Pan-African initiatives](#) focusing on Tree Planting and Care, Zero Hunger, Red Ready and National Society Development.

The Zambia Red Cross is a member of relevant Red Cross Red Crescent networks, notably the Southern Africa Partnerships of Red Cross Societies, which reinforces its position as an important humanitarian actor in the region.

The Zambia Red Cross is also part of the global [Programmatic Partnership between the Directorate-General for European Civil Protection and Humanitarian Aid Operations \(ECHO\)](#) and the IFRC. It benefits from the support of the Netherlands Red Cross, as the lead European Union National Society, along with the IFRC, to implement activities in disaster risk management and [cash and voucher assistance \(CVA\)](#).

Coordination meetings take place regularly in Zambia between the National Society and the Netherlands Red Cross, which is the only participating National Society present in the country. **The Netherlands Red Cross** has supported the Zambia Red Cross with community-based health programmes for several years. This work includes reproductive health, community health, [WASH](#), pneumonia reduction and health resilience programmes.

The **Italian Red Cross** supports the Zambia Red Cross with branch development through income-generating activities in the Mungwi, Mansa and Lusaka branches. It is not currently present in the country.

Movement coordination

The Zambia Red Cross Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the Strengthening Movement Coordination and Cooperation ([SMCC](#)) principles, and the newly adopted [Seville Agreement 2.0](#).

The ICRC provides technical support to the Zambia Red Cross Society on [restoring family links](#) but does not have a presence in the country. Using innovative tools, the ICRC aims to address the humanitarian consequences of armed violence and migration; to support authorities to trace missing persons, to reconnect separated families; to strengthen respect for and compliance with [International Humanitarian Law](#) (IHL) and international standards of policing; and to support the National Society in improving its capacity to be the first responder to disasters.

External coordination

In 2023, the Zambia Red Cross Society actively engaged with various state and non-state actors to address community challenges through a collaborative approach, enhancing the effectiveness of humanitarian interventions. The Zambia Red Cross Society also participated in key coordination mechanisms, building synergies with other humanitarian organizations, government bodies, and international partners.

The Zambia Red Cross Society maintained its auxiliary role with the Zambian government, working closely with multiple ministries and departments. For disaster risk management, the Zambia Red Cross Society collaborated with the Disaster Management and Mitigation Unit (DMMU), participating in disaster response, relief distribution and camp management across different levels of government. Its agreements with the Zambia National Public Health

Institute (under the Ministry of Health), the Water Resource Management Authority, and other key governmental bodies reinforced its operational reach in public health and WASH.

In addition to governmental coordination, the Zambia Red Cross Society formed valuable partnerships with other entities such as the Zambia Army, Zambia Police, and financial service provider MTN to deliver cash and voucher assistance. The Zambia Red Cross Society's integration into broader disaster management platforms, such as the National Disaster Management Consultative Forum and the National Cash Working Group, enabled it to contribute to national-level discussions and planning. The National Society played a vital role in the sub-group for anticipatory action and forecast-based mechanisms for riverine floods, in collaboration with state technical services, ensuring preparedness and timely responses.

The Zambia Red Cross Society's participation in commemorating important events, such as the 2023 World Red Cross Day, further increased its visibility and reinforced its role in national and community-level coordination efforts.



National Society development

Progress by the National Society against objectives

The Zambia Red Cross Society has strengthened its domestic resource mobilization by implementing fundraising strategies and exploring digital donation platforms to enhance financial sustainability. Efforts to upgrade logistics development, including supply chain planning and procurement, have improved the organization's operational capacity.

The National Society has also made significant progress in communications development through website standardization, the creation of a communications strategy, and capacity-building initiatives focused on media and social media management. These improvements have increased the organization's visibility and engagement with stakeholders.

Preparedness for response efforts has expanded through the Response Preparedness project and other emergency response programs, reinforcing the Zambia Red Cross Society's ability to effectively manage crises. Additionally, the Branch Operation Manual and Membership Policy have been updated to introduce a new model for reorganizing branches. This model is designed to create efficient and effective branch structures that align with the National Society's financial sustainability goals. To ensure successful implementation, these policies have been distributed to Provincial Executive Committee presidents, Branch Executive Committee presidents, board members, and the Youth Official National President.

IFRC network joint support

The IFRC has supported the Zambia Red Cross Society by advocating for its development priorities with Movement partners, ensuring alignment and resource mobilization. Efforts to map development activities and harmonize approaches have strengthened coordination and effectiveness.

- Guidance on digital transformation and funding opportunities has been provided to help the Zambia Red Cross Society modernize its operations and secure additional financial resources. Additionally, the International Federation of Red Cross and Red Crescent Societies network has facilitated coordinated and streamlined capacity-building opportunities for Zambia Red Cross Society staff and volunteers, ensuring they receive the necessary training and support without excessive administrative burdens.



Humanitarian diplomacy

Progress by the National Society against objectives

The Zambia Red Cross Society has strengthened its financial systems at both headquarters and branch levels to improve financial management and accountability. Efforts to enhance supply chain capacity and procurement processes have contributed to greater operational efficiency. Additionally, the organization has improved its monitoring and reporting

capacities, ensuring more effective tracking of progress and impact. Strategic planning has also been a priority, with the development of comprehensive plans to guide the National Society's future initiatives and sustainability efforts.

IFRC network joint support

The IFRC network has supported the Zambia Red Cross Society by advocating for its development priorities with Movement partners, ensuring alignment and resource mobilization. Efforts to map development activities and harmonize approaches have enhanced coordination and efficiency.

It has also provided guidance on digital transformation and funding opportunities, helping the Zambia Red Cross Society modernize its operations and secure financial resources. Additionally, coordinated and structured capacity-building opportunities have been facilitated for staff and volunteers, ensuring effective training without administrative burdens.



Accountability and agility (cross-cutting)

Progress by the National Society against objectives

The Zimbabwe Red Cross Society has made significant strides in enhancing its domestic resource mobilization, financial development, logistics, communications, and planning, monitoring, evaluation, and reporting systems. A key milestone has been the development of a Fraud and Corruption Prevention Policy, which explicitly prohibits fraudulent and corrupt practices. Ensuring continuous communication of these policies across the organization has been a key mandate of the National Society.

To strengthen fraud and corruption prevention efforts, the organization has established a Risk Management Framework that enables regular assessments of exposure to fraud, corruption, and other risks. This framework includes maintaining an organizational Risk Register as well as departmental risk registers to systematically monitor and address potential vulnerabilities.

In addition to these governance measures, the Zimbabwe Red Cross Society has achieved progress in disaster preparedness and response capacities, strengthening financial systems at both headquarters and branch levels, implementing a comprehensive needs assessment tool, enhancing supply chain capacity and procurement processes, and improving monitoring and reporting capabilities.

IFRC network joint support

The IFRC has supported the Zimbabwe Red Cross Society by advocating for its development priorities with Movement partners, ensuring alignment and effective resource mobilization. Through collaborative efforts, development activities have been mapped and approaches harmonized to improve coordination.

Further support has been provided in the areas of digital transformation and funding opportunities, equipping the Zimbabwe Red Cross Society with the necessary tools and resources to modernize operations and strengthen financial sustainability. These efforts have contributed to building a more resilient and effective organization.



The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Timeframe and alignment:** The reporting timeframe for this overview is covering the period from 1 January to 30 June 2024. However, due to the diversity of the IFRC and differences in fiscal years, this coverage may not fully align for some National Societies. Mid-year reporting data may have been based on estimations, with plans to submit more robust numbers at the annual reporting stage.
- **Financial overview:** This overview consolidates data reported by the National Society and its IFRC network partners, as well as data extracted from IFRC's financial systems. All reported figures should include the administrative and operational costs of the different entities. The financial data with a light grey background is solely reported by the National Society, including the funding sources. Financial reporting is often times estimated depending on availability of financial figures, closing of financial periods, and may be incomplete. "Not reported" could sometimes mean "not applicable".
- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

ADDITIONAL INFORMATION

- [IFRC Zambia 2024 Financial Report](#)
Note: For emergencies for which a financial report is not yet available, see: [MDRZM017](#), [MDRZM018](#) and [MDRZM019](#)
- [IFRC network country plan](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [IFRC Evaluation and Research Databank](#)

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