

IN SUPPORT OF JORDAN NATIONAL RED CRESCENT SOCIETY



PEOPLE REACHED

Disasters
and crises



12,487

Health and
wellbeing



4,812

FINANCIAL OVERVIEW

in Swiss francs (CHF)

| | | |
|----------------------------------|---------------------------------|--------------|
| Country | Funding Requirement | 9.3M |
| IFRC Secretariat | Longer-term Funding Requirement | 3.7M |
| | Funding | Not reported |
| | Expenditure | Not reported |
| Participating National Societies | Funding Requirement | 5.6M |
| HNS other funding sources | Funding | 2.1M |

Jordan National Red Crescent Society

Overview

| | |
|-------------|--------------|
| Funding | Not reported |
| Expenditure | 7.8M |

Funding Sources

| | |
|----------------------------------|---------|
| IFRC Secretariat | 374,000 |
| Participating National Societies | 5.4M |
| HNS other funding sources | 2.1M |

STRATEGIC PRIORITIES

| | | |
|-----------------------------|---|--------|
| Disasters and crises | Number of people reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery. | 4,000 |
| | Number of people reached with livelihoods support | 12,000 |
| | Number of people reached with shelter support. | 2,000 |
| Health and wellbeing | Number of people reached by National Societies with contextually appropriate health services. | 5,000 |
| | Number of people reached by National Societies with contextually appropriate water, sanitation and hygiene services. | 2,000 |
| | Number of people trained by National Societies in first aid. | 329 |
| Values, power and inclusion | National Society reports that they have integrated and institutionalised Community Engagement and Accountability in their policies, operations, and procedures (with clear benchmarks). | Yes |

ENABLING FUNCTIONS

| | | |
|--|---|-----|
| Strategic and operational coordination | Number of formal interagency/international coordination platforms the IFRC Network is part of. | 0 |
| National Society development | National Society covers health, accident and death compensation for all of their volunteers. | 0 |
| | National Society develops and/or implements a strategy for strengthening their auxiliary role | Yes |
| | National Society has created and implemented youth engagement strategies. | Yes |
| | National Society has One National Society Development country plan created. | Yes |
| Humanitarian diplomacy | National Society has domestic advocacy strategies developed aligning, at least in part, with global IFRC advocacy strategies | 0 |
| | National Society is participating in IFRC-led campaigns. | 0 |
| Accountability and agility | National Society has a functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions. | 0 |
| | National Society has a Protection of Sexual Exploitation and Abuse (PSEA) policy to enforce prevention and support survivors. | Yes |
| | National Society has a PSEA Action Plan to enforce prevention and support survivors (cumulative). | 0 |
| | National Society has implemented a digital transformation roadmap in line with the IFRC strategy. | Yes |
| | National Society has strengthened their integrity risk mechanisms. | 0 |

IFRC NETWORK SUPPORTED ACTIVITIES

| National Society | Bilateral Support | | | | | | |
|-----------------------------------|-------------------|-------------------------|----------------------|----------------------|----------------------------|-----------------------------|--------------------|
| | Funding Reported | Climate and environment | Disasters and crises | Health and wellbeing | Migration and displacement | Values, power and inclusion | Enabling Functions |
| Kuwait Red Crescent Society | | | ● | ● | | | |
| Netherlands Red Cross | | | | | | ● | ● |
| Qatar Red Crescent Society | | | ● | ● | | | |
| Turkish Red Crescent Society | | | ● | | | | |
| United Arab Emirates Red Crescent | | | ● | | | ● | |

OVERALL PROGRESS

Context

Located at the heart of the Middle East, Jordan is a country of 11 million people. The country has consistently been a destination for people seeking refuge from strife in their own countries due to the opportunities it offers for potential employment and its ability to maintain peace in a turbulent region. The country continues to host one of the world's highest per capita refugee populations, with most of the refugees coming from Syria. Rapid population growth in Jordan in the last decade has, however, put a strain on public services in the country, especially in the areas of healthcare, education, and low-income housing. Furthermore, the global COVID-19 pandemic exacerbated already existing challenges in the country, leading to a decline in per capita income and a spike in the unemployment rate in the country.

Jordan's current challenges consist of a slow-growing economy, high unemployment rates, water scarcity, and repeated calls for economic, political, and public administration reforms. According to the United Nations data, 15.7 per cent of the Jordanian population and 78 per cent of the country's Syrian population live below the poverty line, highlighting humanitarian needs prevalent in the country. In rural areas, poverty and income inequality remains stark between affluent and impoverished families. The majority of the economically challenged Jordanians live in the densely populated governorates of Amman, Irbid and Zarqa in the centre and northern regions of the country.

In addition to the socio-economic challenges, Jordan also experiences earthquakes and is among one of the most water-scarce countries in the world. As a result of climate change, temperatures in Jordan are on the rise, leading to an increased risk of droughts which can severely impact the population's access to basic needs. These hazards magnify the pre-existing institutional weaknesses in Jordan and often cause the most significant damage in vulnerable areas that are home to refugee populations.

Key achievements

Climate and environment

The Jordan National Red Crescent Society actively engaged in addressing climate change as part of its broader strategic objectives. It focused on contributing to a more sustainable and climate-resilient future by raising public awareness and engaging local communities in environmental protection. Additionally, the National Society trained its staff and volunteers to become agents of change and supporting community-driven sustainability projects, fostering grassroots advocacy.

Disasters and crises

During the reporting period, the Jordan National Red Crescent Society provided humanitarian assistance to displaced persons and refugees, ensuring timely aid during extreme winter conditions. It distributed heating fuel, winter clothing vouchers, blankets and heaters in underserved areas, provided food vouchers to Syrian refugees during Ramadan and delivered motor assistance devices to improve mobility. It coordinated humanitarian aid to Gaza, ensuring essential supplies and medical convoys reached those in need. It supported vulnerable communities facing poor livelihoods conditions, inspected and stored food parcels for distribution and disseminated critical weather updates. It also provided vocational training for women and girls to support income generation and continued its Orphans Support Programme, offering financial assistance and organizing Iftar events during Ramadan.

Health and wellbeing

For the period January to June 2024, the Jordan National Red Crescent Society expanded first aid training for volunteers, staff and the public while developing a commercial first aid model to enhance financial sustainability. It secured a no-cost extension for the IFRC Capacity Building Fund, supporting income generation through health services, operating renal dialysis machines and developing a business model for its hospital. Its mobile clinic provided primary healthcare in underserved areas, offering free consultations and medications to vulnerable groups, while its daily clinics and hospital services continued to support Syrian refugees with affordable care. It organized a free medical day, facilitated surgical operations and conducted a health campaign through its mobile clinic. The National Society also participated in a workshop on non-communicable diseases, highlighting its health awareness

and psychosocial support efforts. It inspected and stored hygiene kits for winter-affected families and launched a project to address water-induced community conflicts, aiming to strengthen water systems and enhance resilience.

Migration and displacement

The Jordan National Red Crescent Society played a key role in delivering humanitarian aid to Gaza by expanding its logistics capacities, including the Madaba warehouse and strengthening operations to improve efficiency. It redirected resources, processed official documents and enhanced its logistics pipeline to meet the growing needs of the Gaza emergency response. It also hosted the Global Migration Action Meeting for the Middle East and North Africa region, marking the first time the event was held in the Middle East. During the meeting, regional migration challenges, the Movement's migration strategy and the urgent humanitarian situation in Gaza, were highlighted, calling for greater efforts to alleviate suffering and promote justice.

Values, power and inclusion

From January to June 2024, the Jordan National Red Crescent Society worked on strengthening the protection and safeguarding of vulnerable groups, particularly children, by conducting a child safeguarding risk analysis and adopting key IFRC safeguarding policies, including child safeguarding and prevention of sexual exploitation and abuse (PSEA). It developed an action plan, introduced anti-harassment and anti-discrimination policies and established a complaints and feedback mechanism and an integrity line to uphold ethical standards. The National Society promoted awareness of its activities through induction courses, encouraging engagement in humanitarian work. It also oversaw two projects on community engagement and accountability and disseminated essential health messages in Jordan and Lebanon. It conducted focus group discussions in Amman and Ajloun to assess health literacy and launched a WhatsApp-based health information bot, where users could access verified health information. Additionally, the National Society conducted door-to-door visits to raise awareness and encourage community participation.

Enabling local actors

The Jordan National Red Crescent Society coordinates with IFRC membership, Movement partners and public authorities to strengthen humanitarian response. It focuses on relief, healthcare and livelihood projects. It engages in Movement coordination under the Seville Agreement 2.0 and partners with the International Committee of the Red Cross (ICRC) on refugee support and humanitarian logistics. As an auxiliary to public authorities, it contributes to disaster planning and social protection efforts while working with UN agencies and NGOs on livelihoods, health and emergency response.

During the reporting period, the Jordan National Red Crescent Society advanced policy development, strengthened humanitarian diplomacy through engagement with diplomatic missions and UN organizations, and expanded self-sustaining programmes via the IFRC/ICRC National Society Investment Alliance Fund and the IFRC Capacity Building Fund. It remained committed to delivering humanitarian aid to Gaza in collaboration with the Movement and humanitarian organizations. It prioritized safeguarding by conducting a child safeguarding risk analysis, adopting key policies, and implementing measures to uphold ethical standards. Additionally, it worked on the digital transformation of its internal operations and procedures.

IFRC NETWORK ACTION

ONGOING EMERGENCY RESPONSE

For real-time information on emergencies, go to [IFRC GO page Jordan](#).

1.

| | |
|-------------------------------------|--|
| Name | Middle East Crisis MENA |
| IFRC Appeal number | MDRS5002 |
| Duration | 26 months (18 October 2023 to 31 December 2025) |
| People to be assisted | 25,000 (inside Jordan); 700,000 (regional total) |
| Funding requirements | Total funding requirement (Federation-wide): CHF 200 million Total funding requirement (IFRC): CHF 185 million Federation-wide funding requirement (Jordan): CHF 26 million IFRC funding requirement (Jordan): CHF 25 million |
| Link to revised appeal | Middle East Crisis MENA Revised Emergency Appeal |
| Link to Operational Strategy | Operational Crisis: Middle East Crisis MENA |
| Link to Response Plan | Jordan Revised Response Plan |
| Link to Operational Update | Flash Update No. 4 |

On 7 October 2023, an escalation of hostilities occurred across the Gaza Strip and the West Bank. The humanitarian needs in the occupied Palestinian territories are immense, and the situation is experiencing a rapid decline. Conditions are expected to continue to deteriorate with the increasing numbers of casualties, damaged vital infrastructure, restricted access, and anticipated mass internal displacement with limited passages or humanitarian corridors.

Due to its geographical location and the close historical ties between Jordan and the Occupied Palestinian Territories (oPt), Jordan remains highly affected by the escalation of hostilities. The security situation in Jordan remains stable with active demonstrations to the hostilities in Gaza and the West Bank consistent throughout the country. The Jordan National Red Crescent Society is increasing its readiness to respond to different scenarios, including the reception of wounded persons or persons in need of medical care and the need to scale up logistics and warehousing capacities to be able to respond to potential needs going forward as the situation develops.

Short description of the emergency operational strategy

Through this emergency appeal, the Jordan National Red Crescent Society is providing targeted assistance to about 25,000 people. As humanitarian needs evolve, the National Society is strengthening its role as a logistics hub, ensuring the timely delivery of humanitarian aid in coordination with Movement partners. It is providing emergency medical services, including the transportation and treatment of wounded individuals, support for chronic illness patients and financial assistance for hospital stays and medical supplies. Mental health and psychosocial support services are being offered to affected individuals and their families, with referrals to specialized services as needed. The National Society is prepositioning critical medical supplies, including dialysis machines, war-wounded surgical kits and ambulances, to enhance emergency response capacity. It is distributing hygiene kits to conflict-affected families and ensuring safe water, sanitation and hygiene practices. Food security is being addressed through the prepositioning of food parcels, along with unconditional cash assistance to support families of patients and Jordanian returnees. Protection, gender and inclusion considerations are being mainstreamed across all activities, with efforts to strengthen community engagement and accountability, feedback mechanisms and safeguarding practices.

For the period [19 January 2025 to 19 February 2025](#), the following support was provided by the Jordan National Red Crescent Society:

The Jordan National Red Crescent Society, with IFRC and ICRC support, facilitated aid deliveries to Gaza and Syria, managed logistics, and supported medical evacuations. It prioritized food aid, expanded warehousing, and engaged in humanitarian diplomacy to overcome logistical challenges. Jordan also served as a key transit point for evacuees from Gaza, ensuring medical care before their transfer.

STRATEGIC PRIORITIES



Climate and environment

Progress by the National Society against objectives

For the period January to June 2024, the Jordan National Red Crescent Society is committed to contributing to a more sustainable and climate-resilient future by raising public awareness and engaging local communities in environmental protection. This includes, among others, training its staff and volunteers to become agents of change and supporting community-driven sustainability projects, fostering grassroots advocacy.

IFRC network joint support

The IFRC supported the Jordan National Red Crescent Society financially, technically and operationally in the development of its climate-action strategies aligned with its overall plan and to integrate these into its advocacy efforts. Additionally, the IFRC assisted the National Society in promoting best practices for climate change mitigation through campaigns and publications.



The Jordan National Red Crescent Society sending convoys with trucks including thermal blankets, mattresses, food and hygiene products to Gaza as part of its emergency relief efforts in, March 2024 (Photo: IFRC)



Disasters and crises

For real-time information on emergencies, go to [IFRC GO page Jordan](#)

Communities in disaster and crisis affected areas restore and strengthen their safety, well-being, and longer-term recovery through shelter and settlement solutions

Progress by the National Society against objectives

During the reporting period, the Jordan National Red Crescent Society strengthened disaster resilience at national and community levels by ensuring essential services and aid reached affected people efficiently, with particular attention to displaced persons and refugees. It provided humanitarian assistance to families living in underserved areas who faced extreme winter conditions, ensuring access to essential winter supplies. The National Society distributed heating fuel and winter clothing vouchers, blankets and heaters to vulnerable households, particularly in Amman, Ma'an and the Al-Azraq area. It provided food vouchers to Syrian refugees during Ramadan as part of the Iftar Sayyim campaign and distributed motor assistance devices to Syrian refugees to improve mobility. It also conducted awareness campaigns through social media and community engagement to share coping strategies and preventative measures during adverse weather conditions.

The Jordan National Red Crescent Society facilitated the delivery of humanitarian aid to Gaza, coordinating the dispatch of essential items, including blankets, hygiene kits, mattresses, food parcels and pillows. It also ensured that humanitarian convoys carrying food and medical supplies reached those in need. It provided assistance to vulnerable people affected by crises and disasters, ensuring they received timely and appropriate aid. As part of its winter response, the National Society distributed food shopping cards to Syrian refugees and vulnerable communities, provided additional motor assistance devices to refugees in the Za'atari camp and ensured that families received heating fuel and winter clothing vouchers. It continued raising awareness by disseminating information through social media and distribution channels to help communities stay safe and healthy during harsh weather conditions.

IFRC network joint support

The IFRC supported the Jordan National Red Crescent Society by strengthening its response capacity, facilitating coordination for humanitarian aid deliveries and providing technical support for resource mobilization, reporting and grant management. It also contributed to the National Society's winter response, supporting the distribution of heating fuel and winter clothing vouchers, blankets and heaters. Additionally, it assisted in raising awareness on coping strategies and preventative measures during adverse weather conditions, ensuring communities had access to vital information through social media and distribution channels.

The **Canadian Red Cross Society** supported the National Society in delivering humanitarian aid to Gaza, including food, medical supplies, blankets, hygiene kits, mattresses and other essential items.

The **Kuwait Red Crescent** collaborated with the National Society to assist people affected by crises and disasters by providing food assistance, winter supplies and other essential aid. It also supported the delivery of humanitarian aid to Gaza alongside the National Society.

The **Qatar Red Crescent** supported the National Society in distributing food shopping cards to Syrian refugees and vulnerable communities and assisted in the distribution of motor assistance devices to refugees in the Za'atari camp in cooperation with the UNHCR. It also collaborated with the National Society to provide additional humanitarian assistance to people affected by crises and disasters.

The **Turkish Red Crescent** worked with the National Society to deliver essential aid to Gaza, including food, medical supplies and other critical items.

Communities, especially in disaster and crisis-affected areas, restore and strengthen their livelihoods

Progress by the National Society against objectives

The Jordan National Red Crescent Society supported vulnerable communities facing poor livelihoods conditions. Many of the affected families relied on informal seasonal work, while others had unemployed heads of households. These communities lived in remote areas with minimal access to essential services, often requiring additional transportation expenses to reach basic facilities. During the winter months, families

prioritized health needs due to seasonal illnesses and inadequate living conditions, which increased their financial burden and impacted their ability to secure food.

The Jordan National Red Crescent Society inspected food parcels intended to sustain families over three months and stored them in its warehouse until scheduled distribution. The communications team closely monitored weather updates and official notices, ensuring timely dissemination of critical information through social media platforms. These efforts helped keep communities informed about potential risks and necessary safety measures during harsh weather conditions.

The Jordan National Red Crescent Society provided vocational training to women and girls to help them start income-generating micro-projects. Training courses included sewing and embroidery, hairdressing and makeup, computer skills, computer printing and Eid cookie making.

The Jordan National Red Crescent Society continued its Orphans Support Programme, providing financial assistance to orphans and individuals with disabilities. The programme also facilitated relief distributions and organized Iftar events during Ramadan.

IFRC network joint support

The **IFRC** supported the Jordan National Red Crescent Society in its efforts to assist vulnerable communities through relief distributions, vocational training and community awareness initiatives.

The **Emirati Red Crescent** and **Kuwaiti Red Crescent** provided support to the Jordan National Red Crescent Society's Orphans Support Programme, contributing to financial assistance, relief distributions and Iftar events during Ramadan.



Health and wellbeing

Strengthening holistic individual and community health of the population impacted through community-level interventions and health system strengthening

Progress by the National Society against objectives

For the period January to June 2024, the Jordan National Red Crescent Society expanded the reach, quality and modalities of its first aid training activities, training volunteers, staff and the public across different contexts. The Jordan National Red Crescent Society developed a commercial first aid model to promote financial sustainability and enhance its ability to sustain services. This initiative disseminated first aid knowledge and training within the community. Additionally, the National Society secured a no-cost extension for the IFRC Capacity Building Fund to strengthen its income-generating activities for financial sustainability through health services. This extension enabled the operation of six renal dialysis machines at the National Society's hospital dialysis centre, the completion of a market study, and the development of a business model for both the centre and the hospital.

The National Society's mobile clinic continued to provide primary healthcare services to vulnerable and remote communities, with stationing in each governorate for a few days to meet the needs of disadvantaged and underserved groups. It served patients lacking access to basic healthcare, including those with low incomes, no medical insurance, refugees and non-Jordanian citizenship carriers, with a focus on the elderly, pregnant women and children. In Amman, the mobile clinic provided free consultations and necessary medications for chronic and acute conditions. Patients requiring further referral received immediate guidance.

The Jordan National Red Crescent Society operated daily clinics for Syrian refugees at its hospital headquarters, offering basic medical care, including general consultations and diagnostics, at a low fee. The National Society organized a free medical day at its hospital in April 2024, providing free specialist consultations in paediatrics, gynaecology, surgery and general care to patients unable to afford expert services. Following assessments at daily clinics and free medical days, the National Society facilitated free surgical operations in May 2024, including follow-up care in general surgery, ophthalmology, urology, and ear, nose and throat (ENT) specialties.

The Jordan National Red Crescent Society conducted a health campaign through its mobile clinic in Amman on 6 June 2024, providing free medical consultations and medications to underserved patients in remote areas. The National Society also participated in a workshop on non-communicable diseases, exchanging insights on non-communicable disease programmes and discuss the implementation of the IFRC's new 2030 framework and community service package. The National Society highlighted its efforts in promoting health awareness, encouraging behaviour change and providing psychosocial support.

IFRC network joint support

The IFRC supported the Jordan National Red Crescent Society in its efforts to expand first aid training, strengthen financial sustainability initiatives, and enhance healthcare services through its mobile clinic and hospital operations.

The **Kuwait Red Crescent** supported the National Society's daily clinics for Syrian refugees and the provision of free surgical operations.

The **Qatar Red Crescent** supported the Jordan National Red Crescent Society's health campaign conducted by the mobile clinic in Amman.

Ensure safe drinking water, proper sanitation, and adequate hygiene awareness of the communities during the relief and recovery phases of the Emergency Operation, through community and organizational interventions

Progress by the National Society against objectives

The Jordan National Red Crescent Society inspected and stored 400 hygiene kits in its warehouse, ensuring they were ready for distribution to families affected by the cold wave. Each kit was designed to meet a family's needs for three months, providing essential supplies to help vulnerable households cope with harsh winter conditions. Additionally, the Jordan National Red Crescent Society launched a project to address water-induced community-level conflicts. The initiative focuses on strengthening water systems, enhancing community adaptation and building resilience. Running from 2024 to 2026, the project aims to prevent and reduce water-related stress, tensions and conflicts in Jordan.

IFRC network joint support

The IFRC provided support for the Jordan National Red Crescent Society's efforts in strengthening water systems, community adaptation and resilience-building initiatives.

The **Korean Red Cross** contributed to the Jordan National Red Crescent Society's activities through its partnership framework, supporting interventions to address water-induced community-level conflicts.



Migration and displacement

Communities support the needs of migrants and their families and those assisting migrants at all stages of migration (origin, transit, and destination)

Progress by the National Society against objectives

The Jordan National Red Crescent Society played a key role in delivering humanitarian aid through its logistics pipeline to Gaza. The National Society expanded its logistics capacities, including the Madaba warehouse, to accommodate the growing needs of the Gaza emergency response. Capacity-building efforts were undertaken to strengthen operations, and resources were redirected to enhance the efficiency of the logistics pipeline. Official documents were processed to establish a stronger operational system.

The Jordan National Red Crescent Society hosted the Global Migration Action Meeting in the Middle East and North Africa region. The President, His Excellency Dr. Mohammed Mutlaq Al-Hadid, opened the first session, marking the first time the meeting was held in the Middle East, to discuss regional and global priorities, linking emergency support with long-term assistance for migrants, the Movement's migration strategy, humanitarian diplomacy and communications. The final day focused on issues specific to the Middle East and North Africa region. Dr. Al-Hadid highlighted the difficult circumstances faced by the people of Gaza, stressing the lack of justice in applying humanitarian and legal standards.

He called for greater efforts to alleviate suffering and urged the Movement to be a voice for the voiceless, emphasising the need to raise awareness among future generations to drive positive change.

IFRC network joint support

The IFRC supported the Jordan National Red Crescent Society in expanding its logistics capacities for the Gaza emergency response, including enhancing warehouse operations and employee capacity-building efforts. It also collaborated with the National Society on future recovery and rehabilitation planning in coordination with the Palestine Red Crescent Society.



Values, power and inclusion

Communities identify the needs of the most at risk and particularly disadvantaged and marginalized groups, due to inequality, discrimination, and other non-respect of their human rights and address their distinct needs

Progress by the National Society against objectives

The Jordan National Red Crescent Society prioritized the protection and safeguarding of vulnerable groups, particularly children, by conducting a child safeguarding risk analysis and adopting key IFRC safeguarding policies including [child safeguarding](#) and [prevention of sexual exploitation and abuse \(PSEA\)](#). It developed an action plan to implement these policies and introduced additional measures such as anti-harassment and anti-discrimination policies, a complaints and feedback mechanism and an [integrity line](#) to uphold ethical standards. It provided safeguarding introduction sessions to staff and volunteers, reinforcing principles of equality, inclusion, non-discrimination and gender balance. This commitment extended to its vocational training centre, which offered specialized training for women and girls and its targeted relief distribution for female-headed households.

The Jordan National Red Crescent Society continued to promote awareness of its activities and the Movement through induction courses. These efforts encouraged individuals to engage actively in humanitarian work, strengthening community outreach and service.

The Jordan National Red Crescent Society also oversaw the implementation of two projects focused on community engagement and accountability ([CEA](#)). Through the outreach, communication and sustainability strategy for the community health promotion platform, it worked with the American University of Beirut to disseminate essential health messages to vulnerable communities in Jordan and Lebanon. It conducted focus group discussions in Amman and Ajloun to assess information needs, sources and health literacy, strengthening community trust and engagement. The project provided communities with access to verified health messages via a WhatsApp-based health information bot assistant, where users could ask health-related questions and receive automated responses. Operators monitored frequently asked questions through a dashboard and developed relevant messages using a content management tool. Volunteers conducted door-to-door visits to raise awareness and encourage community participation in the platform.

IFRC network joint support

The IFRC provided support to the National Society in the implementation of its CEA projects.

The Netherlands Red Cross provided support to the Jordan National Red Crescent Society in implementing its digital community engagement and accountability project, allowing beneficiaries to connect directly with National Society personnel.

ENABLING LOCAL ACTORS



Strategic and operational coordination

IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need, incorporate clarity of humanitarian action, links with development assistance, and efforts to reinforce National Societies in their respective countries, including through their auxiliary role.

The **Kuwaiti Red Crescent Society** assists the National Society with relief distribution, voucher assistance, food parcel distributions, and hygiene parcel distributions. It also provides financial support to the National Society's outpatient clinic to maintain services to the most vulnerable individuals.

The **Netherlands Red Cross** provides the National Society with technical and financial support for the development of a kidney dialysis software.

The **Qatar Red Crescent Society** assists the National Society with activities such as winterization, distribution of non-food items and distribution of food parcels (seasonal distributions), in addition to livelihood projects. It will also provide financial support for renal dialysis machines for the National Society hospital, reactivation of Zaatari camp clinics, mobile clinic outreach campaigns, reactivation of non-Jordanians' renal dialysis project, and a surgical operations project at the National Society hospital.

The **Turkish Red Crescent** has been supporting the Jordan National Red Crescent Society in facilitating the provision and delivery of essential aid and support to Gaza.

Movement coordination

The National Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the [Strengthening Movement Coordination and Cooperation \(SMCC\)](#) principles, and the newly adopted [Seville Agreement 2.0](#).

The **ICRC** assists Syrians who sought refuge in Jordan and their host communities visit detainees, helps civilians and foreign detainees restore contact with their families, promotes IHL and supports the Jordan National Red Crescent Society. The ICRC delegation in Jordan is also a key logistical, training and fleet hub for ICRC operations, contributing to its humanitarian response in the Middle East region and beyond.

External coordination

As an auxiliary to public authorities, the Jordan National Red Crescent Society participates in the Higher Council for Civil Defence (HCCD) where representatives from various ministries and security forces convene regularly to review the national contingency plan and related policies and strategies. Within this framework, the National Society also takes part in meetings of the National Centre for Security and Crisis Management (NCSCM) which plays a pivotal role in coordinating emergency and disaster response among HCCD members to prevent redundancy. During epidemics, the Ministry of Health assumes leadership of the NCSCM to orchestrate the response. Furthermore, Jordan National Red Crescent Society holds a seat on the Social Protection Task Force of the Ministry of Social Affairs, contributing to collaborative efforts in this area.

In the realm of external partnerships, the United Nations High Commissioner for Refugees (UNHCR) played a pivotal role in the cash-based program, which concluded in June 2017. The IFRC and the National Society have continued to maintain close ties with UNHCR, particularly concerning the Livelihoods programme and have engaged in coordination discussions regarding the new emergency cash assistance programme. The IFRC and the National Society work closely with various relevant UN agencies, including the UNDP, WHO, (UNICEF, UN Women, FAO, and WFP, as well as

international non-governmental organizations (NGOs). These collaborations occur within various working groups and forums dedicated to livelihoods and community-based health and first aid programmes.



National Society development

Progress by the National Society against objectives

For the period January to June 2024, the Jordan National Red Crescent Society finalized several policies with the support of the National Society development senior officer and continued drafting and editing additional policies to ensure ongoing adaptation to evolving humanitarian challenges. It developed self-sustaining programmes through the [IFRC/ICRC National Society Investment Alliance Fund](#) and the [IFRC Capacity Building Fund](#), establishing a foundation for long-term income generation.

IFRC network joint support

The IFRC provided the Jordan National Red Crescent Society with technical assistance for the application to the Accelerator Fund to support the expansion of commercial first aid training at its headquarters and in the Irbid and Aqaba branches. It also provided support for strengthening branch development, financial sustainability, leadership, volunteering and [youth engagement](#).



Humanitarian diplomacy

Progress by the National Society against objectives

For the period January to June 2024, the Jordan National Red Crescent Society strengthened its humanitarian diplomacy efforts to enhance advocacy, trust-building, and networking. It maintained ongoing engagement with diplomatic missions, UN organizations and humanitarian aid operations.

The Jordan National Red Crescent Society also remained committed to delivering humanitarian aid to those in need in the Gaza Strip in collaboration with the Movement. It continued working with humanitarian organizations to alleviate the suffering of vulnerable populations in Gaza.

IFRC network joint support

The IFRC supported the Jordan National Red Crescent Society in strengthening its humanitarian diplomacy efforts and in building partnerships to alleviate the suffering of Palestinians in Gaza.



Accountability and agility (cross-cutting)

Progress by the National Society against objectives

The Jordan National Red Crescent Society prioritized the protection and safeguarding of vulnerable groups, particularly children, by conducting a child safeguarding risk analysis and adopting key safeguarding policies such as child safeguarding, prevention of sexual exploitation and abuse, and anti-fraud and corruption policies. It developed an action plan to implement these policies and introduced additional measures such as anti-harassment and anti-discrimination policies, a complaints and feedback mechanism and an [integrity line](#) to uphold ethical standards. The Jordan National Red Crescent Society also worked on [digital transformation](#) of its internal operations and procedures.

IFRC network joint support

The IFRC provided support to the National Society in the implementation of safeguarding policies as well as the establishment of an integrity line. It also supported digital transformation of the Jordan National Red Crescent Society.



The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Timeframe and alignment:** The reporting timeframe for this overview is covering the period from 1 January to 30 June 2024. However, due to the diversity of the IFRC and differences in fiscal years, this coverage may not fully align for some National Societies. Mid-year reporting data may have been based on estimations, with plans to submit more robust numbers at the annual reporting stage.
- **Financial overview:** This overview consolidates data reported by the National Society and its IFRC network partners, as well as data extracted from IFRC's financial systems. All reported figures should include the administrative and operational costs of the different entities. The financial data with a light grey background is solely reported by the National Society, including the funding sources. Financial reporting is often times estimated depending on availability of financial figures, closing of financial periods, and may be incomplete. "Not reported" could sometimes mean "not applicable".
- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

ADDITIONAL INFORMATION

- [IFRC Jordan mid-year 2024 financial report](#)
For emergencies for which financial report is not yet available, see: [MDRS5002](#)
- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

Contact information

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