



CHILE

2024 IFRC network mid-year report, January-June

3 April 2025

IN SUPPORT OF THE CHILEAN RED CROSS



156

National Society
branches



156

National Society
local units



4,450

National Society
volunteers



30

National Society
staff

PEOPLE REACHED

Disasters
and crises



5,792

Health and
wellbeing



5,792

Values, power
and inclusion



4,730

FINANCIAL OVERVIEW

in Swiss francs (CHF)

Country	Funding Requirement	990,000
IFRC Secretariat	Longer-term Funding Requirement	125,000
	Funding	Not reported
	Expenditure	Not reported
Participating National Societies	Funding Requirement	15,000
HNS other funding sources	Funding Requirement	850,000
	Funding	Not reported

Chilean Red Cross

Overview

Funding	726,000
Expenditure	Not reported

Funding Sources

IFRC Secretariat	726,000
Participating National Societies	Not reported
HNS other funding sources	Not reported

Appeal number **MAACL002**

*Information on data scope and limitations is available on the back page

STRATEGIC PRIORITIES

Disasters and crises	Number of people reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery.	6,000
	Percentage of assistance delivered using cash and vouchers.	70%
Health and wellbeing	Number of people donating blood	190
	Number of people reached by National Societies with contextually appropriate health services.	2,000
	Number of people reached by National Societies with contextually appropriate water, sanitation and hygiene services.	6,000
	Number of people reached with psychosocial and mental health services.	5,000
Migration and displacement	National Society has undertaken any data collection, research, analysis or other information management initiatives to better assist and protect people on the move.	Yes
Values, power and inclusion	National Society reports that they have integrated and institutionalised Community Engagement and Accountability in their policies, operations, and procedures (with clear benchmarks).	Yes
	Number of people reached by protection, gender and inclusion programming.	5,000
	Percentage of people surveyed who report receiving useful and actionable information.	14%

ENABLING FUNCTIONS

Strategic and operational coordination	National Society increases the number of government led platforms in which they are actively participating to achieve humanitarian or development goals.	2
	Number of formal interagency/international coordination platforms the IFRC Network is part of.	1
Accountability and agility	National Society has a functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions.	Yes
	National Society has a Protection of Sexual Exploitation and Abuse (PSEA) policy to enforce prevention and support survivors.	Yes
	National Society has a PSEA Action Plan to enforce prevention and support survivors (cumulative).	Yes
	National Society has implemented a digital transformation roadmap in line with the IFRC strategy.	Yes
	National Society has strengthened their integrity risk mechanisms.	Yes

OVERALL PROGRESS

Context

During the first six months of 2024, Chile experienced variability of climatic phenomena that impacted both its socio-economic activity as well as the operation of the National Society. In the month of February, intense fires broke out in the south-central regions of the country, especially in the Valparaíso Region. The fires destroyed critical communications and transportation infrastructure causing power outages and interruptions in education services. It is estimated that 40,000 people have been impacted by this event with 52,166 hectares affected.

During the months of May and June, the population was affected by an outbreak of Avian Influenza A (H5N1) that put the government on alert to reach 9 million vaccinated people in the country. The outbreak coincided with low temperatures, snowfall, rain, and intense winds that involved the flooding of at least 600 houses. As a result, a state emergency was declared by the government and generated blockades in national logistics via the Cristo Redentor International Pass.

Key achievements

Disasters and crises

In 2024, the Chilean Red Cross responded to the Valparaíso forest fires in Villa Alemana, Quilpué, Limache, and Viña del Mar, focusing on health and WASH activities. Its intervention reached 5,792 people, addressing urgent needs. To assist those affected, the National Society conducted a market study and needs assessment for cash grants. This led to a cash transfer programme which benefited 852 families in Viña del Mar, Quilpué, and Villa Alemana. Continuous communication and monitoring were ensured through mail, WhatsApp, and IFRC support.

Health and wellbeing

The National Society collaborated with relevant authorities to promote community health awareness and disease prevention through education and social outreach. Psychosocial support activities were implemented including the training of volunteers in Mental Health and Psychosocial Support (MHPSS) for effective community engagement. Efforts to prevent vector-borne diseases included public space clean-ups and awareness campaigns on Hantaviruses and scabies. Blood donation drives targeted young donors, resulting in 190 donors in the Metropolitan Region. To improve WASH services, two water treatment plants were developed, alongside volunteer training and water quality monitoring initiatives.

Migration and displacement

As part of the IFRC-DREF, the National Society provided Restoring Family Links (RFL) services to those affected by the Valparaíso forest fires. Support included phone charging, call facilitation, internet access, and family searches. These services were offered in shelters and affected areas of Viña del Mar, Quilpué, and Villa Alemana, with connectivity points established. Awareness about the programme was raised, and RFL-related questions were included in surveys. However, response rates were slow, covering less than 50 per cent of requests.

Enabling local actors

As part of the DREF, the National Society activated its Resource Mobilization Plan, focusing on local funding and visibility. It partnered with Pedidos Ya for online donation campaigns to support emergency response. In June, the 'Montandon - Global Crisis Databank' workshop in Buenos Aires trained National Societies on crisis data management and DREF action planning. A joint proposal with the IFRC led to virtual and in-person training on risk management leadership. The National Society's National Assembly in January gathered 141 affiliates and key regional representatives to advance strategic planning and institutional continuity.

IFRC NETWORK ACTION

STRATEGIC PRIORITIES



Climate and environment

For real-time information on emergencies, visit the [IFRC GO page: Chile](#).
In 2024, the IFRC Disaster Response Emergency Fund ([IFRC-DREF](#)) was approved for one emergency:

NAME OF OPERATION	Chile fires
MDR-CODE	MDRCL017
DURATION	4 months (10 February 2024 to 30 June 2024)
FUNDING ALLOCATION	CHF 496,982
PEOPLE TARGETED	9,885
LATEST OPERATION UPDATE	DREF Operations Update

The IFRC-DREF allocation of CHF 496,982 in February 2024 supported the Chilean Red Cross in assisting approximately 9,885 people affected by the forest fires in municipalities of Viña del Mar and Quilpué. This was done through the implementation of activities under mental health and psychosocial support, first aid, and cash assistance in the communities of Reñaca Alto, Villa Independencia, Población El Olivar, Villa Dulce, Canal Chacao, Camino troncal, and Población Pompeya during the 4 months.

The needs of people affected by crises and disasters are met through access to in-kind assistance and support that is timely, adequate and flexible and strengthens their agency

Progress by the National Society against objectives

As part of its objectives to help prepare communities to respond to and recover from disasters and crises, the Chilean Red Cross responded to the forest fires in Valparaíso in the municipalities of Villa Alemana, Quilpué, Limache, and Viña del Mar. Activities were carried out in health and [water, sanitation and hygiene \(WASH\)](#). In total, the intervention reached 5,792 people, responding to critical needs.

Additionally, to meet the needs of people affected by crises and disasters through [multi-purpose cash grants](#), the National Society carried out a market and feasibility study, as well as a needs assessment. As a result, a cash transfer programme was carried out with a reach of 852 families in Viña del Mar, Quilpué, and Villa Alemana. As part of the constant communication with the population, queries and suggestions were received via mail and WhatsApp, and the programme was continuously monitored by the National Society with support from the IFRC.

IFRC network joint support

The IFRC provided support to the National Society in operationalizing its disaster response as well as the distribution of emergency relief. The IFRC mechanisms such as the Disaster Response Emergency Fund (IFRC-DREF) and Emergency Appeals were drawn upon as reflected above in the National Society's response to disasters and crises.



The health and well-being of communities are protected and improved through access to sustainable, affordable, appropriate and quality health services throughout life

Progress by the National Society against objectives

Based on the calendar of epidemics, the National Society worked together with national authorities to develop the awareness of community health and disease prevention. This effort focused on educating volunteers and raising awareness in the community through social networks and face-to-face activities. Results are expected in the second half of the year.

Additionally, implementation of psychosocial support activities was carried out at the community level. Work was undertaken to educate and train volunteers in Mental Health and Psychosocial Support (MHPSS). This programme sought to reach the community effectively and globally through face-to-face activities, training, emergency response, and awareness through social networks.

In its efforts to support communities in disease outbreaks, the National Society supported community actions to clean and remove clutter from public spaces to prevent vector-borne diseases. The community was sensitized through infographics for the prevention and early detection of Hantaviruses and scabies. In addition, work is being done on the development of specific lines of action for these areas.

Several blood donation campaigns were carried out with a focus on young people, mainly in higher education establishments. As a result of these initiatives, the National Society attracted 190 donors during the year in the Metropolitan Region.

To ensure that communities have increased access to affordable, appropriate and environmentally sustainable water, sanitation and hygiene (WASH) services, the National Society developed two operational water treatment plants and is working on a process of training volunteers in this area, as well as on the purchase of laboratory implements for the review of the quality of filtered water.

IFRC network joint support

The IFRC provided the National Society with technical and financial assistance for improving access to health services, strengthening hygiene practices, and improving immunization among vulnerable communities.



The Chilean Red Cross volunteers provided first aid and psychosocial support during the protests held in Chile, 12 April 2021. (Photo: The IFRC)



Migration and displacement

National Societies engage with migrants, displaced persons and host communities to assess, understand and respond more effectively to their priority needs

Progress by the National Society against objectives

As part of the IFRC-DREF, the National Society provided the Restoring Family Links (RFL) services to people affected by the forest fires in Valparaíso. Actions included charging cell phones, facilitating phone calls, providing internet connectivity, and searching for relatives. The RFL services were provided in shelters and affected areas of Viña del Mar, Quilpué, and Villa Alemana, establishing connectivity points and raising awareness about the programme. RFL-related questions were included in surveys, but the response was slow, covering less than 50 per cent of the requests.

To overcome the lack of capacities in the region which could limit a rapid and efficient response, training of volunteers was prioritized.

IFRC network joint support

The IFRC continued to support the National Society's efforts to reduce the risks and vulnerabilities of migrants and displaced people. This included providing access to essential services.

The ICRC supported the National Society with carrying out the Restoring Family Links (RFL) programme.

ENABLING LOCAL ACTORS



Strategic and operational coordination

IFRC Membership coordination

IFRC membership coordination involves working with National Societies to assess the humanitarian context, agree on common priorities and jointly develop common strategies. This includes addressing issues such as obtaining greater humanitarian acceptance and access, mobilizing funding and other resources, clarifying consistent public messaging, and monitoring progress. It also entails ensuring that strategies and programmes in support of people in need incorporate clarity of humanitarian action while linking with development assistance, and contribute to reinforcing National Societies in their respective countries, including through their auxiliary role.

In 2024, the IFRC supported the Chilean Red Cross through Disaster Response Emergency Fund (DREF) operations in relation to fires.

Several participating National Societies provide support to the Chilean Red Cross:

The **Argentine Red Cross** provides technical support to the National Society in the area of community health. A team of Argentine trainers has facilitated training on the subject and will continue to provide technical support for the design and implementation of specific actions.

The **German Red Cross** has a technical cooperation agreement with the National Society which has enabled volunteers to be trained in anticipatory action.

The **Italian Red Cross** supports the Chilean Red Cross through financial and technical support for the implementation of migration and climate change actions.

Movement coordination

The Chilean Red Cross ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of

emergencies, closer coordination is organized. This is carried out in line with the Strengthening Movement Coordination and Cooperation ([SMCC](#)) principles, and the newly adopted [Seville Agreement 2.0](#).

In Chile, **the ICRC** works in cooperation with the Chilean Red Cross and the International Federation of the Red Cross and Red Crescent. The ICRC also disseminates International Humanitarian Law (IHL), promotes its integration by the Armed Forces, as well as International Human Rights Law (IHRL) and humanitarian principles applicable to the police function.

External coordination

In its auxiliary role, the Chilean Red Cross works closely with government agencies. The IFRC supports the National Society with reinforcing its positioning by engaging with the government.

The Chilean Red Cross actively participates in the School Safety Commission of the Ministry of Education, where public policies are developed to prevent the occurrence of accidents in preschools, schools, and secondary education institutions. The policies also help face other problems that harm or alter the teaching-learning processes, including the mitigation of the effects of the coronavirus pandemic and preventing its spread through the implementation of safety protocols.

In relation to private enterprises, the National Society coordinates its actions with:

Jetsmart: this alliance allows the transfer of volunteers, officials, and humanitarian aid from the Chilean Red Cross to remote points of the national territory.

DHL Supply Chain, DHL Express, and DHL Global Forwarding: an agreement for the training of volunteers and officials of the National Society in emergency logistics through its Disaster Response Team (DRT).

MOVE Informática y Marketing Med: an alliance that allowed the development of the National Society's website, which is essential to make citizens and donors aware of the humanitarian work of the Chilean Red Cross.

The IFRC Network has increased its cooperation and coordination with external partners to address the main challenges faced by communities

Progress by the National Society against objectives

During the Forest Fire Emergency, the National Society implemented its Resource Mobilization Plan to complement the activities framed in the DREF. It focused on local sources of financing and that would provide visibility to the work of the National Society in the context of emergencies. Additionally, the Chilean Red Cross remained in contact with the quick-delivery company Pedidos Ya to participate in the regional initiative 'Botón Comparte' to carry out online donation campaigns through its platform, mainly to receive funds during emergencies.

In June, the regional workshop 'Montandon - Global Crisis Databank' was held in Buenos Aires, with the participation of Information Management focal points from the National Societies of Argentina, Chile, Ecuador, Paraguay and Uruguay, together with the IFRC delegations in Venezuela and the Southern Cone. The objectives of the workshop were to socialize the information from the Global Crisis Databank API, learn how to use the platform and discuss its integration into existing management processes. As a result, the National Society focused on raising awareness at headquarters level about Montandon, providing technical training for the national monitoring team, and identifying threats for DREF's action plans. The focus remained on practical knowledge, strengthening local instant messaging capacities, and its institutional approach.

IFRC network joint support

The IFRC continued to support the National Society to explore opportunities to implement individual donor actions together with strategic allies.



The IFRC network functions as a responsible global network

Progress by the National Society against objectives

A joint proposal, with the IFRC, was worked on during a virtual training on the leadership of the National Society in risk management and control environments. The training included four virtual sessions and one face-to-face training on roadmap construction.

The National Society held its National Assembly in January based on the representation of its 141 affiliates. It is worth highlighting the importance of the event, which was attended by the Senior Executive Liaison Officer of the IFRC Delegation for the Southern Cone, the ICRC Regional Cooperation Coordinator, as well as representatives of the National Societies of Ecuador, Bolivia, and Paraguay. The representativeness and the institutional support of the movement contributed to the continuity to the roadmap with the Compliance and Mediation Commission (CMC), the Strategic Plan, and the Unified Planning 2024 with the new team.



The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Timeframe and alignment:** The reporting timeframe for this overview is covering the period from 1 January to 30 June 2024. However, due to the diversity of the IFRC and differences in fiscal years, this coverage may not fully align for some National Societies. Mid-year reporting data may have been based on estimations, with plans to submit more robust numbers at the annual reporting stage.
- **Financial overview:** This overview consolidates data reported by the National Society and its IFRC network partners, as well as data extracted from IFRC's financial systems. All reported figures should include the administrative and operational costs of the different entities. The financial data with a light grey background is solely reported by the National Society, including the funding sources. Financial reporting is often times estimated depending on availability of financial figures, closing of financial periods, and may be incomplete. "Not reported" could sometimes mean "not applicable".
- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

ADDITIONAL INFORMATION

- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

Contact information

Chilean Red Cross Chilean Red Cross

Daniel Bolaños

Head of Delegation
IFRC Country Cluster Delegation for
Argentina, Brazil, Chile, Paraguay &
Uruguay based in Argentina
T +54 911 3396 2819
daniel.bolanos@ifrc.org

Monica Portilla

Head of Strategic Partnerships
& Resource Mobilization
IFRC Regional Office for Americas,
Panama
T +502 586 57619
monica.portilla@ifrc.org

Sumitha Martin

Lead
IFRC Global Strategic Planning
& Reporting Centre
New Delhi
sumitha.martin@ifrc.org