

# REPUBLIC OF MOLDOVA

MOLDOVA MOLDOVA

2025-2027 IFRC network country plan

Multi-Year Funding Requirement CHF 52.9M

8 April 2025

## In support of the Red Cross Society of the Republic of Moldova



National Society branches



16
National Society local units



**65**National Society



National Society volunteers

## People to be reached



150,000
Ongoing emergency operations



10,000 Climate and environment



50,000 Disasters and crises



50,000 Health and wellbeing



**33,000**Migration and displacement



**50,000**Values, power and inclusion

## IFRC network multi-year focus

#### **Emergency response**

Population Movement

#### Longer-term needs

- Early warning and disaster risk reduction
  - Climate change adaptation
    - Health needs
  - Migration-related needs
  - Inclusion of vulnerable groups

#### Capacity development

- · Sustainable resource mobilization and fundraising
  - Partnerships
  - · Financial management
  - Branch development
    - Communications

# **Key country data links**

INFORM Severity rating	LOW
INFORM Climate Change Risk Index	Low
Human Development Index rank	86
World Bank Population figure	2.5M
World Bank Population below poverty line	31.1%

IFRC Country Cluster Delegation, Warsaw, Poland, Czech Republic, Romania, Moldova

## **Funding requirements**

2025 2026\*\* 2027\*\* \*\*Projected funding requirements Total 45.1M CHF Total 4M CHF Total 3.8M CHF Through Participating National Societies Through Participating National Societies Through the IFRC **240,000** CHF **1.9M** CHF **3.8M** CHF Through the IFRC Through the IFRC **3.8M** CHF **3.8M** CHF **IFRC Breakdown IFRC Breakdown IFRC Breakdown Ongoing emergency** operations Longer term needs Longer term needs **39.5M** CHF **277,000** CHF **277,000** CHF Climate & Longer term needs Climate & environment environment **277,000** CHF **1.5M** CHF **1.5M** CHF Climate & Disasters & Disasters & environment crises crises **1.5M** CHF **1.3M** CHF **1.3M** CHF Disasters & Health & Health & wellbeing crises wellbeing **1.3M** CHF **117,000** CHF **117,000** CHF Health & Migration & Migration & wellbeing displacement displacement **117,000** CHF **263,000** CHF **263,000** CHF Migration & Values, power Values, power displacement & inclusion & inclusion **263,000** CHF **303,000** CHF **303,000** CHF Values, power Enabling local **Enabling local** & inclusion actors actors **303,000** CHF **Enabling local** actors

## **Participating National Societies bilateral support for 2025**

National Society name	Funding Requirement	Climate	Disasters and crises	Health and wellbeing	Migration	Values, power and inclusion	Enabling local actors
French Red Cross	200,000						
Norwegian Red Cross	1M						
Swedish Red Cross	340,000					•	
Swiss Red Cross	340,000						

Total Funding requirement CHF 1.9M

#### **Hazards**



Population movement



Drought



Floods



Severe Weather Conditions

# Participating National Societies

American Red Cross\* British Red Cross\* Canadian Red Cross Society\* French Red Cross Italian Red Cross\* The Netherlands Red Cross\*

Norwegian Red Cross Swedish Red Cross

Swiss Red Cross

\*National Societies which have contributed only multilaterally through

## **IFRC Appeal codes**

**Emergency Appeal:** MGR65002 Ukraine and impacted countries crisis

Longer-term needs: MAAMD003

# NATIONAL SOCIETY PROFILE

The Red Cross Society of the Republic of Moldova (Moldova Red Cross Society) was established in 1992 through a Presidential Decree which recognized it as an autonomous public organization that carries out its activity based on the fundamental principles of the International Red Cross and Red Crescent Movement. It was <u>admitted</u> into the International Federation of Red Cross and Red Crescent Societies (IFRC) in 2001.

The Moldova Red Cross Society serves as an auxiliary to public authorities in the humanitarian field. Its mission is to impartially prevent and alleviate human suffering in all settings, in strict accordance with the fundamentals principles of the Movement and the Law of the Republic of Moldova.

The Moldova Red Cross Society's Strategic Plan for the period 2022-2024 focuses on health, particularly on first aid and

mental health and psychosocial support (MHPSS), disaster preparedness, youth programme, volunteering, protection and restoring family links (RFL), and advocating for International Humanitarian Law (IHL) in the country. The Moldova Red Cross Society also recently established a disaster risk management strategic plan in 2023 to guide the National Society's disaster risk management operations and programmes in the short and long-term to support the building of a resilient and healthy community. This involves paying special attention to differentiated needs for protection, gender and inclusion (PGI) and community engagement and accountability (CEA).

In 2023, the Moldova Red Cross Society reached more than 22,000 people through its interventions in water, sanitation, and hygiene (WASH) under health.

# IFRC NETWORK ACTION

# JOINT SITUATIONAL ANALYSIS

Moldova is a small, landlocked country in Eastern Europe, bordered by Romania to the west and Ukraine on three sides. Its varied landscape, which includes the fertile agricultural region of Bessarabia and rolling hills, supports a population estimated at approximately three million people. The country faces significant demographic challenges, including a declining birth rate and substantial emigration, particularly among young people seeking better economic opportunities abroad, which contributes to a shrinking workforce and labour market pressures.

Economically, Moldova remains one of the <u>poorest</u> countries in Europe. Its mixed economy is heavily dependent on agriculture, industry and remittances from the diaspora, with a significant portion of the population <u>living in poverty</u>. Despite ongoing efforts to attract foreign investment and promote economic reforms, the country continues to struggle with high unemployment and regional <u>economic disparities</u> that exacerbate social inequalities and limit access to quality healthcare and education.

Politically, Moldova is marked by instability and deep divisions between pro-European and pro-Russian factions. This political

fragmentation is compounded by the unresolved conflict in Transnistria, a breakaway region whose status remains a long-standing issue. The recent conflict in Ukraine has further complicated Moldova's political and economic landscape, as it has led to an influx of refugees and disrupted trade and energy relationships.

The humanitarian situation in Moldova has been strained by the <u>mass displacement</u> resulting from the Ukraine conflict. Since the escalation began, 1,250,000 people have entered Moldova, with up to 125,000 remaining and residing in the country. On account of this, Moldova's social services and infrastructure have been placed under additional pressure. Many refugees have been accommodated in public buildings, makeshift shelters, or with local families, intensifying the need for long-term support and integration strategies that address housing, healthcare and educational needs.

Looking forward, Moldova faces the dual challenge of encouraging economic development and achieving political stability while managing the social impacts of migration and demographic decline. The government's pursuit of EU integration, along with international support, offers potential avenues for reform and investment.

# **ONGOING EMERGENCY RESPONSE**

For real-time information on emergencies, see IFRC GO page Republic of Moldova

Name	Ukraine and Impacted Countries Crisis
IFRC Appeal number	MGR65002
Duration	28 February 2022 – 31 December 2025
People to be assisted	22.7 M (total); 150,000 (in Moldova)
Funding requirements	Total: CHF 800 M (IFRC); CHF 2.7 billion (Federation-wide) Moldova: CHF 39.50 M (IFRC); CHF 39.70 M (Federation-wide)
Emergency Appeal	Revised Emergency Appeal
Operational Strategy	Revised Operational Strategy Moldova Response Plan
Last operation update	Operation Update No.11

The international armed conflict in Ukraine continues, inflicting a devastating toll on the lives of people. The protracted crisis has resulted in massive civilian casualties, severe harm to critical infrastructure and livelihoods, and widespread displacement from front-line communities, leading to an alarming escalation in humanitarian needs, inside and outside of Ukraine. Millions of people have crossed borders from Ukraine into neighbouring countries and beyond. Most of these individuals have been displaced for nearly two years, and the gaps in meeting their needs are still increasing. Displaced people from Ukraine still require safety, assistance, and critical protection to lead dignified lives and restore their wellbeing and livelihoods.

First launched in February 2022, the IFRC Emergency Appeal was revised in May 2023, in support of the work of 18 National Societies including the Moldova Red Cross Society who are responding to the crisis. The revised Emergency Appeal presents a substantial increase in people targeted, funding requirement and geographical coverage, to support the National Societies in assisting people in Ukraine and other impacted countries affected by the crisis. It also represents a shift in response from an emergency phase to a protracted crisis scenario, while recognizing the need to remain agile and proactive in what continues to be a highly dynamic environment.

As the armed conflict continues, the humanitarian needs are spreading far beyond Ukraine itself to many countries across Europe and around the world. The number of people affected by the ongoing crisis is estimated to be near 27 million in and outside of Ukraine.

# Short description of the emergency operational strategy

Through this revised emergency appeal, the Moldova Red Cross Society is providing targeted assistance to about 150,000 people. Interventions consist of:

# Health and care including water, sanitation and hygiene (WASH)

Provide basic health care services and information including WASH and mental health and psychosocial support (MHPSS) services and activities, provision of referrals to public health institutions, provision of community health activities such as first aid and hygiene promotion activities (distribution of hygiene kits and IEC materials) in the communities hosting displaced people, provision of cash and voucher assistance (CVA) for health, prepositioning and provision of hygiene items (family hygiene kits, migrant kits, dignity kits, water cleaning supplies and individual items such as hand sanitizers and face masks).

#### Shelter, housing and settlements, multi-purpose cash

Provision of food and household items (hygiene sets, blankets, bed linen, towels, travel and baby kits and clothes) and other essential items, considering seasonal adaptations, for displaced people from Ukraine staying in the country at key transit points, humanitarian service points (HSPs) and host families. Provision of multipurpose cash assistance (MPCA) focused on seasonal adaptation for people on the move.

# Protection, gender and inclusion (PGI), community engagement and accountability (CEA), migration

Integration of PGI throughout the operation focuses on minority groups, applying prevention mechanisms for sexual exploitation and abuse, establishing child-friendly spaces and ensuring community engagement in the programme's development. Development of customized CEA materials.

Along with **the IFRC** and **ICRC**, bilateral support is being extended to the Moldova Red Cross Society in its response to the Ukraine crisis by the following participating National Societies: the **Canadian Red Cross**, the **French Red Cross**, the **Norwegian Red Cross**, **Swedish Red Cross** and the **Swiss Red Cross**.

# STRATEGIC PRIORITIES



According to the Climate Risk Profile published by the World Bank, Moldova has a temperate-continental climate with hot summers and cold winters. The average temperature in January is -4°C, while in July it is 20°C. The country's southern regions are particularly vulnerable to heat waves and droughts due to their semi-arid climate while the northern regions are vulnerable to floods due to their proximity to major rivers.

The main impact of climate change will be on Moldova's vulnerable groups. Rural populations are particularly vulnerable due to their dependence on agriculture and natural resources. Land use in Moldova is dominated by agriculture, which accounts for around 75 per cent of its use. Climate change is expected to reduce crop yields and increase the risk of pests and diseases. Another adverse impact will be on water resources which are expected to reduce in availability, leading to water scarcity.

Women will also be disproportionately affected by climate change due to their roles as primary caregivers. Climate change will exacerbate existing challenges, impacting women in several ways such as increasing the difficulty in collecting water, providing food and managing the household.

Environmental degradation is a major issue in Moldova. <u>Deforestation</u>, land degradation, soil erosion, water pollution and waste management are all major environmental challenges facing the country. The government of Moldova has developed several policies and legal frameworks. These include the National Strategy on Climate Change Adaptation (2017), the National Strategy on Biodiversity Conservation (2015) and the National Strategy on Sustainable Development (2018).

#### Multi-year high level objectives of the **National Society**

As its high-level objectives in responding to climate change, the National Society aims to:

- Support climate adaptation in communities and considering their specific context and needs through collaboration with local authorities
- Integrate climate change adaptation into communitybased disaster risk management

#### Planned activities in 2025

- Develop climate adaptation tools
- Meet with local authorities and conduct capacity building in communities and branches
- Integrate climate change adaptation into the disaster management capacity building tools
- Develop and distribute informational materials and organize community-based initiatives

#### Longer-term support from the IFRC network

The IFRC will support the Moldova Red Cross Society in adapting to risks of climate and environmental crisis through fostering closer collaboration with local authorities and communities. It will contribute to improved environmental management and climate change mitigation through integration of climate change element in disaster risk management and response.

The Swedish Red Cross and the Swiss Red Cross will provide the National Society with technical support in institutional and community-based disaster risk reduction and climate adaptation in communities.



For real-time information on emergencies, see IFRC GO page Republic of Moldova

Moldova is exposed to an array of natural hazards, and they impact the poor disproportionately. Floods, droughts and severe weather events are the most recurring threats. Earthquakes, though rarer, also have a devastating effect. Projected rise in temperatures, rainfall volatility and extreme weather events are expected to exacerbate these risks.

Adding to these challenges, since the escalation of the conflict in Ukraine, 1,250,000 people have entered Moldova, with up to 125,000 remaining and residing in the country, contributing to an ongoing refugee crisis.

According to the INFORM country risk profile, Moldova has a high risk of exposure to natural hazards and is ranked 77 out of 191 countries. The profile recorded Moldova having a high vulnerability score (6.2 on 10) but moderate coping capacity, denoting the country's relatively high vulnerability to natural hazards as compared to other countries.

In 2020, Moldova was hit by one of the most severe droughts over the past two decades causing a drop in agricultural production by almost 30 per cent with significant spill-over effects throughout the economy. The impact includes loss of lives, impact on livelihoods, level of destruction and damage, which overlapped with other humanitarian needs. These include nearly 750,000 Ukrainian refugees in need of humanitarian support.

To address these disaster risks and challenges, Moldova has established national disaster management institutions, such as the General Inspectorate for Emergency Situations (GIES) and the Republican Commission for Emergency Situations. The government has also established five-year preparedness and response plans. In case of a disaster, the Parliament can issue a state of national emergency under specific conditions.

#### Multi-year high level objectives of the **National Society**

The Moldova Red Cross Society plays an essential role in disaster management as it collaborates with government institutions such as the GIES and participates in disaster management commissions at both national and regional levels. It has also established a Disaster Response Management (DRM) Strategic Plan oriented by the Preparedness for Effective Response (PER) self-assessment and the National Society Strategic Development Plan 2022-2026. The National Society aims to:

- Enhance disaster preparedness and response capabilities to respond timely and effectively to emergencies
- Develop disaster preparedness information and education programmes to enhance community awareness, preparedness, and capacity to anticipate, respond to and recover from disasters and crises
- Increase collaboration with relevant stakeholders to coordinate disaster and crisis response efforts, including government authorities, the broader humanitarian community, civil society organizations and the Red Cross and Red Crescent Movement
- Reduce the impact of disasters through interventions in first aid services, emergency needs assessment, relief distribution, cash and voucher assistance (CVA) and mental health and psychosocial support (MHPSS)
- Strengthen community resilience by conducting regular community drills, establishing local disaster response teams and providing targeted training programmes
- Ensure accountability and learning by implementing a framework for tracking disaster response activities, conducting after-action reviews and refining procedures based on insights gained

#### Planned activities in 2025

- Enhance disaster preparedness and response capabilities within PER recommendations and action plans
- Develop and distribute informational materials to encourage awareness and community-based risk reduction
- Organize meetings, participate in workshops and cocoordinate local disaster management efforts
- Provide technical assistance to communities through measuring the impact of operations, incorporating lessons learned and integrating protection, gender and inclusion (PGI) considerations into emergency preparedness and response
- Offer relief support, CVA and support for grants

#### Longer-term support from the IFRC network

The IFRC will support the National Society to respond effectively to the wide spectrum of evolving crises and disasters. It will work with the Moldova Red Cross Society to ensure people affected by crises and disasters, especially at the Refugees Accommodation Centres (RAC), have their needs met through access to assistance and support that is timely, adequate, flexible and strengthens their agency.

The **British Red Cross** will support call centre services within community engagement and accountability (CEA) capacity building and promote peer to peer exchange related to CVA programmes.

The Canadian Red Cross is committed to support elements of strengthening the National society's disaster risk management capacities.

The Italian Red Cross will ensure continued support for the development of Moldova Red Cross Society's disaster risk management capacities by seconding a Disaster Management Delegate to the IFRC Country Office, as well as by providing both bilateral and multilateral support to programmatic disaster management initiatives.

The Netherlands Red Cross will support the Moldova Red Cross Society call centre within capacity building through data and digital initiative 510 and provide technical support through its 510 team.

The **Swedish Red Cross** assists the strengthening of National Society's disaster risk management capacities, including mainstreaming of PGI and CEA. It contributes to meeting the needs of people affected by crisis, with a focus on displaced people and vulnerable host communities. It will also contribute to volunteer development and support initial response in emergencies.

The Swiss Red Cross supports the Ukrainian refugees and affected vulnerable Moldovans.

# Health and wellbeing

In Moldova, the main health indicators for the country include a life expectancy of 71 years, infant mortality rate of 10.5 deaths per 1,000 live births, and a maternal mortality ratio of 24 deaths per 100,000 live births, according to the World Health Organization (WHO). The major diseases prevalent in the country include cardiovascular diseases, cancer, respiratory diseases and injuries.

Access to healthcare is an issue with many having reduced access within the country. This is due to factors such as inadequate infrastructure, lack of medical equipment and supplies, insufficient funding for healthcare services and limited availability of healthcare professionals.

The country also faces health risks, including a high prevalence of HIV and tuberculosis. According to <u>UNAIDS data</u> from 2020, there were an estimated 11,000 people living with HIV in the country. The government has implemented various measures to address this issue including increasing access to testing and treatment services. The COVID-19 pandemic has further added to the challenges, affecting the entire country's social and economic life.

Vaccination status is an important aspect of public health in Moldova. According to WHO data from 2020, the vaccination coverage for measles was 94 per cent. However, there are still concerns regarding zero-dose and under-immunized children. Non-communicable diseases are also a major public health concern. According to WHO, non-communicable diseases accounted for 87 per cent of all deaths in the country. The government has implemented various measures to address this issue including promoting healthy lifestyles and improving access to healthcare services.

Access to water, sanitation and hygiene (WASH) is another important aspect of public health. Approximately, 95 per cent of the population has access to improved drinking water sources while only 70 per cent had access to improved sanitation facilities.

The country level health priorities and commitments include improving access to healthcare services, reducing the burden of non-communicable diseases (NCDs), improving maternal and child health, strengthening public health systems and addressing social determinants of health. The government has also committed to achieving <u>universal health coverage by 2030</u>.

# Multi-year high level objectives of the National Society

The Moldova Red Cross Society plans to establish closer engagement with the local health authorities and contribute to improving population health. It aims to expand access to public and primary health services, particularly in underserved communities, even during emergencies. To achieve these goals, the National Society aims to:

- Support local health authorities to provide mental health and psychosocial support (MHPSS), access to water sources and hygiene conditions during disasters
- Improve population health and reduce vulnerability through establishing and enhancing competencies and skills through health and <u>WASH</u> activities
- Address disease patterns and prioritize efforts to combat non-communicable diseases and infectious diseases such as HIV, tuberculosis and COVID-19
- Support <u>community-based health education</u> and empower individuals and communities to make behavioural changes that reduce the risk of developing chronic diseases and other morbidities
- Promote immunization, including efforts to provide accurate information and ensure access to vaccines
- Encourage the promotion of voluntary and nonremunerated blood donation

#### Planned activities in 2025

- Collaborate with local health authorities to deliver premedical <u>first aid</u> training and ensure effective emergency communication
- Expand public health education campaigns to promote healthy lifestyles and prevent both non-communicable and infectious diseases
- Strengthen <u>WASH</u> infrastructure and promote immunization through targeted community workshops and campaigns
- Increase voluntary blood donation through educational initiatives, mobile drives and volunteer training in donor recruitment
- Provide comprehensive <u>MHPSS</u> via counselling, community activities and psychological first aid training
- Launch <u>healthy ageing</u> programmes that encourage physical activity, mental well-being and social engagement for older adults
- Implement a volunteer-driven home visit programme to offer companionship, daily assistance and early detection of health or safety issues
- Improve healthcare infrastructure by supplying essential items such as first aid and hygiene kits and upgrading logistical resources
- Develop and distribute educational materials while establishing robust community feedback mechanisms to ensure responsive programming

Enhance capacity-building efforts by training staff and volunteers in first aid, psychosocial support, WASH and related health skills

Longer-term support from the IFRC network

The IFRC will support the Moldova Red Cross Society as the latter capitalises on its auxiliary role to ensure its position in relevant country level public health strategy, advocacy and policy platforms and mechanisms. The IFRC and the National Society will work together to ensure the health and dignity of communities and vulnerable people through ensuring access to quality health services and environmentally sustainable WASH services. Additionally, the IFRC will support the National Society in the development of its health strategy. It will also provide support to the Moldova Red Cross Society in conducting public health campaigns, developing its capacity in mental health and psychosocial support services and in promoting and implementing community-based mental health and psychosocial support services.

The **French Red Cross** will continue its support for the Moldova Red Cross Society with updated first aid training manual, based on the highest standards of Global First Aid Reference Centre. The French Red Cross will also support the Moldova Red Cross Society to secure the Global First Aid Reference Centre accreditation to offer commercial first aid training.

The **Swedish Red C**ross will support the National Society in strengthening its capacity in health programme management. It will also provide technical support in applying green response in WASH interventions. The Swedish Red Cross will provide technical support in MHPSS and community health initiatives in 2025.

The **Swiss Red Cross** is committed to support the National Society around healthy ageing as long-term project. It will also assist with the blood donation project to strengthen the role of the National Society in blood recruitment and voluntary non-remunerated blood donations.



Moldova is a country of origin, transit and destination for migrants. The main types of migration in Moldova are labour migration and forced migration.

According to the United Nations High Commissioner for Refugees (UNHCR), 123,297 individual refugees from Ukraine were recorded in the Republic of Moldova, 42,263 refugees from Ukraine were registered for Temporary Protection or similar national protection schemes and 6,973 citizens of Ukraine have been granted resident permits, either permanent or temporary. There are also 25,001 internally displaced persons (IDPs) in Moldova. The causes of their displacement include the conflict between Moldova and Transnistria.

The humanitarian needs of these groups include access to adequate housing, employment opportunities, social and health services and legal assistance. There are gaps in support for internally displaced persons in Moldova due to limited funding and capacity.

The most relevant policies related to migration and displacement in Moldova include the National Strategy on Migration and Asylum 2021-2025. The strategy aims to improve the management of migration and asylum in Moldova by strengthening the legal framework, improving data collection and analysis, enhancing cooperation with international partners and improving the integration of migrants.

#### Multi-year high level objectives of the **National Society**

To provide continuous assistance and support to migrant beneficiaries through tailored projects and initiatives, the Moldova Red Cross Society aims to:

- Promote measures to prevent illegal migration of the population especially among young people
- Facilitate the integration of migrant populations into society by addressing their specific vulnerabilities and needs
- Raise awareness about migration issues and promote understanding and empathy towards migrants
- Collaborate with relevant stakeholders and organizations to enhance support and assistance for migrants

#### Planned activities in 2025

- Work in communities, initiate grants and supportive programmes which promote social integration and inclusion
- Establish 10 accessible humanitarian service points (HSPs) across Moldova run by different regional branches which provide food, water, essential relief items, healthcare and restoring family links (RFL) and safe referrals to specialised services

- Enhance support and services for refugees and displaced people through these accessible HSPs called 'Unity Hubs'
- Regularly monitor HSPs to ensure a safe environment and high-quality services and gather feedback to improve the services provided continuously
- Liaise with government agencies, UNHCR, International Organization for Migration (IOM) and other relevant actors to ensure coordination, identify gaps in the response and work to identify trends in migration
- Conduct meetings and workshops with relevant local authorities and government representatives, institutions and NGOs
- Provide accurate information to displaced people and communities, linking them to trusted sources and protection referral pathways, including for sexual and gender-based violence.
- Monitor and collect data on population movements through branch offices to assess evolving needs
- Develop relevant training tools and print out informational materials

#### Longer-term support from the IFRC Network

The IFRC supports the Moldova Red Cross Society with enhancing its migration and displacement programmes and its capacity to ensure that migrants and displaced persons have access to humanitarian assistance and protection at key points along migratory routes as well access to durable solutions when appropriate.

The IFRC collaborates with the Moldova Red Cross Society to enhance engagement with migrants, displaced persons and host communities, ensuring more effective assessment, understanding and response to their priorities by integrating PGI and CEA minimum standards into its migration and displacement programming.

The British Red Cross will support Unity Hubs in Calarasi, Criuleni, Falesti and Ungheni districts supporting Ukrainian refugees and affected vulnerable Moldovans by providing social-integration services.

The Swedish Red Cross will support the National Society in integrating CEA and PGI focusing on migration and displacement. It will contribute to strengthening humanitarian assistance to affected people on the move and cross-border collaboration of the National Society. Additionally, the Swedish Red Cross also support the National Society's Unity Hub in Balti, which serves as a key support centre for refugees.

The Swiss Red Cross will contribute to reducing the consequences of the war in Ukraine by supporting Ukrainian refugees and affected vulnerable Moldovans through Unity Hubs in Chisinau and Comrat.



# Values, power and inclusion

<u>UN Women</u> has prioritized decreasing violence against women and girls in Moldova. Moldova has made international and national commitments to promote gender equality and the empowerment of women. It has also ratified the Convention on the Elimination of All Forms of Discrimination against Women (CEDAW). The Council of Europe is also working towards equal opportunities without sexism in Moldova. It aims to combat sexist speech, gender-based discrimination and violence against women. However, the European Commission against Racism and Intolerance (ECRI) report focusing on intersectionality of discrimination, found that Roma and Muslim women are particularly vulnerable to discrimination and exclusion.

According to the National Social Insurance House in 2023, the estimated number of people with disabilities amounts to 162,300, including 10,600 children aged 0-17 years. People with disabilities represented 6.5 per cent out of the total number of populations with usual residence, and children with disabilities accounted for 1.9 per cent out of the total number of children. Men made up 52.6 per cent of people with disability, which is 1.3 percentage points higher than women in the total population's share of people with disabilities.

People with disabilities in Moldova continue to face significant barriers to inclusion, including limited access to education, employment, healthcare and social services. These challenges are exacerbated by social stigmas and physical barriers, which hinder people with disabilities' full participation in society. The government's efforts to address these issues include policy frameworks aimed at improving accessibility and promoting the rights of people with disabilities. However, implementation remains uneven, and more work is needed to ensure these individuals can fully enjoy their rights.

The ongoing socio-economic impacts of the COVID-19 pandemic and the Russia-Ukraine conflict continue to affect vulnerable groups. Economic crises, loss of livelihoods, job insecurity and uncertainty about the future have exacerbated the pressures faced by these populations. Women, particularly those in precarious employment or caregiving roles, have been hit hard by the economic fallout, with many experiencing increased financial insecurity and stress.

Similarly, people with disabilities and ethnic minorities such as the Roma community have faced heightened challenges due

to the compounded effects of the pandemic and the regional conflict. Access to healthcare, social services and employment opportunities has been further restricted, leaving these groups more vulnerable to poverty and social exclusion.

Moldova's government and international partners are working to mitigate these impacts through targeted social protection programmes, legal reforms and awareness campaigns. However, the scale of the challenges requires sustained efforts and resources to ensure that all individuals, particularly those from marginalized groups, are supported during these crises and beyond.

# Multi-year high level objectives of the National Society

To ensure integration of PGI and CEA in all programmes, the National Society aims to establish relevant standards, <u>policies</u> and procedures and <u>sensitize</u> volunteers on inclusion. To achieve this, the Moldova Red Cross Society will:

- Develop comprehensive modules to work with vulnerable groups such as lonely older people, people with disabilities, orphans/children from disadvantaged families, homeless people, migrants/refugees, people in difficult life situations and unemployed women
- Improve interaction with target communities through enabling access, provision of necessary services, advocacy, capacity strengthening and livelihoods support
- Provide training for community leaders and members on developing an inclusive society
- Strengthen the capacity of communities and key groups through their active involvement in programmes to improve their quality of life
- Ensure the fulfilment of obligations and updating of cooperation agreements with the state system on rendering social and humanitarian assistance to the population

#### Planned activities in 2025

 Support the population affected by poverty and social marginalization through the provision of in-kind

- assistance of food and household items through projects such as the food bank, Christmas basket and CVA
- Support the elderly population and people with disabilities through home care programmes and projects designed to involve them at the local branch level
- Raise awareness around migration, preventing illegal movement among young people, and help migrant beneficiaries and host families through the inclusion of migrant assistance in its current programmes
- Ensure effective volunteers' recruitment and management system for the development and engagement of the youth
- Actively <u>involve young people</u> in decision-making processes by encouraging their participation in meetings and providing platforms for expressing their views

#### Longer-term support from the IFRC Network

**The IFRC** supports the Moldova Red Cross Society to contribute to a positive change in communities through a wider understanding, ownership and concrete application of humanitarian values and <u>fundamental principles</u>, focusing especially on young people's knowledge, skills and behaviour. It will assist the National Society in adopting a comprehensive PGI approach across operations and programmes.

The IFRC will guide the National Society in promoting and supporting equitable access to quality education for all boys and girls affected by disasters, crises or displacement, with a focus on engaging youth volunteers in delivering educational support and services. This effort aligns with the Moldova Red Cross Society's broader strategy of empowering young people and strengthening community resilience by involving them in activities that address the needs of vulnerable populations.

The **British Red Cross** will support the National Society in the development and implementation of its safeguarding policy.

The **Swedish Red Cross** will support with the mainstreaming and anchoring of <u>PGI</u> and <u>CEA</u> across operations and programmes.



## **ENABLING LOCAL ACTORS**

The Moldova Red Cross Society is committed to pursuing institutional strengthening and carried out the self-assessment part of the Organizational Capacity Assessment and Certification (OCAC) process in 2022 as well as Branch Organizational Capacity Assessment (BOCA) in 2023. The self-assessment is intended to capture the strengths and weaknesses of National Societies as a whole in relation to a wide range of organizational capacities. The Moldova Red Cross Society is also committed to the Preparedness for Effective Response (PER) process. The PER approach is a continuous and flexible process that enables National Societies to assess, measure and analyse the strengths and gaps of its preparedness and response mechanism and ultimately take necessary action to improve it.



## Strategic and operational coordination

#### Multi-year high level objectives of the **National Society**

The Moldova Red Cross Society will enhance media communication and aims to adhere to communication principles, transparency, visibility and reporting in engagements with donors and partners. To further strengthen its strategic and operational coordination, the Moldova Red Cross Society aims to:

- Establish a stronger capacity to mobilize all relevant resources at headquarters and branches and strengthen communications and public relations
- Strengthen partnership with public authorities, civil society and external partners to reinforce its auxiliary
- Establish partnerships with private companies at the national and local levels
- Engage vulnerable communities for integration and reduced vulnerability

Develop communication strategy and ensure adherence to communication principles

#### Longer-term support from the IFRC network

The IFRC will continue working and guiding the National Society in enhancing and reviewing/updating its strategic and operational plan aligned with the changing landscape of the situation and needs in Moldova. The IFRC will support the Moldova Red Cross Society by expanding the office through recruitment for various positions, ensuring strategic direction and governance and strengthening partnerships with government, UN agencies and other partners. It will provide expertise and experience from its membership, especially considering Moldova's candidacy to the European Union. To ensure complementarity, there will be regular technical meetings within the Movement and coordination meetings with the IFRC, the ICRC and participating National Societies.

The IFRC will continue to focus on several pillars as response to the Ukraine conflict including supporting the National Society with relevant services and information for vulnerable population.



#### Multi-year high level objectives of the **National Society**

- Enhance organizational efficiency and governance for optimized resource utilization
- Expand resources, membership and fundraising through modernization, diversification and strategic initiatives
- Increase individuals' involvement in Red Cross activities, identify necessary resources for social projects, expand Red Cross membership and organize charitable fundraising actions
- Develop fundraising system (individual and corporate), improve the traditional donation system (boxes, charity events, in-kind donations) and develop incomegenerating activities

- Develop a dedicated website to facilitate contributions toward the National Society's humanitarian goals
- Modernize its technical-material spectrum, equipping its central office, branches and warehouse with the necessary resources for effective functioning
- Conduct continuous monitoring and evaluation to ensure the quality of the organization's activities
- Systematically train staff in areas such as communications, analytical approaches and strategic thinking

#### Longer-term support from the IFRC network

The IFRC IFRC will support in alignment and coordination of technical capacity building in the areas of volunteer management, branch development, logistics development, cash preparedness, resource mobilization, shelter, communications and preparedness for effective response (PER) with the respective technical experts at the IFRC office.

The IFRC will also support the Moldova Red Cross Society in strengthening its overall capacity through the development and implementation of a comprehensive National Society

development plan. This plan is designed to equip the Moldova Red Cross Society with the tools and strategies necessary to respond effectively to the country's needs, while providing strategic advice and technical guidance to ensure timely, accountable and high-quality emergency operations. Additionally, the support includes building the necessary skills by conducting assessments, developing key policies and procedures and creating a National Society development action plan with both mid-term and long-term goals.

The **French Red Cross** will contribute to branch development and volunteer management activities.

The **Swedish Red Cross** is supporting the National Society through peer-to-peer fundraising and knowledge sharing in resource mobilization and partnerships. Additionally, it will assist with potential technical support to strengthen volunteer management.

The **Swiss Red Cross** is committed to support development of the National Society through branch development and programmes at the branch or regional level. This support will focus on strengthening the finance, human resources and logistics management of the National Society.



#### Multi-year high level objectives of the **National Society**

- Promote Fundamental Principles of the Red Cross, encouraging solidarity, respect and reduced vulnerability
- Promote training and sensitization of fundamental principles
- Raise awareness of the protective role of the Red Cross and Red Crescent emblem, conducting public information campaigns on its significance and proper use
- Strengthen education on humanitarian values and International Humanitarian Law (IHL) through interactive training and educational materials
- Engage with public institutions, key state agencies, ministries, local authorities and international agencies such as the UN and diplomatic corps
- Strengthen its role in education on humanitarian values and IHL through interactive training methods,

- development of educational materials and providing expertise to teachers
- Implement a youth policy that promotes active participation and engagement in humanitarian values and norms

#### Longer-term support from the IFRC network

The IFRC will guide and support the National Society in prioritising advocacy and communication, humanitarian diplomacy, coordination with authorities, inter-agency coordination and engaging with donors. Humanitarian diplomacy is also set to be developed as part of the Moldova Red Cross Society's strategic plan which will target policy makers, international and national partners as well as community organizations. The National Society's leadership will be supported to be part of the collective efforts to enhance positioning and stakeholder engagement skills on priority areas.

#### Multi-year high level objectives of the **National Society**

- Prioritize enhancing its organizational systems and processes, such as human resources, planning, monitoring, evaluation and reporting (PMER) and community engagement and accountability (CEA)
- Implement a comprehensive human resources policy for staff, volunteers and beneficiaries within three years
- Enhance internal communication by instituting a Code of Ethics and Professional Conduct for its members and ensuring strict adherence
- Strengthen financial capacity with regard to building sustainable financial resources, donor engagement and robust and transparent financial system
- Employ qualified staff in all service delivery areas, promoting young talents and specialists
- Implement a system for staff promotion based on pretraining potential, emphasizing internal selection and enhancing professional skills

Increase the level of professional competence of its workforce through training and development opportunities

#### Longer-term support from the IFRC network

The IFRC will engage with the Moldova Red Cross Society to demonstrate individual and collective accountability and improved business processes in line with global guidance, and in close liaison with the regional office and headquarters. The IFRC will support the in the adoption of the IFRC Working with Project Partner framework in managing financial transfers along proper and supported accountability practices and standards. The overall quality assurance process and accountability will be enhanced across the programme cycle.

The Swiss Red Cross will support the National Society in implementing fraud and corruption policies. It will also support the digitalization and operationalization of the developed policies, ensuring that the National Society can efficiently implement and integrate these processes into its daily operations.



In September 2024, Red Cross volunteers tirelessly assisted 3,000 displaced Lower Austrians amid torrential storms and massive flooding that echo the 2002 crisis. (Photo: Moldova Red Cross Society)

# THE IFRC NETWORK

#### The IFRC

The IFRC is present is Moldova to support the Moldova Red Cross Society through the IFRC Moldova country office. The country office is part of the IFRC Country Cluster Delegation based in Warsaw, Poland, covering Ukraine, Poland, Moldova, Lithuania, Estonia and Latvia. The IFRC provides technical support directly to the Moldova Country Office in relevant services such as programming, CEA, PGI, PMER, information management (IM), human resources (HR) and other support services functions.

## IFRC membership coordination

IFRC membership coordination involves working with National Societies to assess the humanitarian context, agree on common priorities and jointly develop common strategies. This includes addressing issues such as obtaining greater humanitarian acceptance and access, mobilizing funding and other resources, clarifying consistent public messaging and monitoring progress. It also entails ensuring that strategies and programmes in support of people in need incorporate clarity of humanitarian action while linking with development assistance, and contribute to reinforcing National Societies in their respective countries, including through their auxiliary role.

The **American Red Cross** has a particular interest in National Society development in communication and brand management. A communications delegate based in Warsaw, was hired on behalf of the American Red Cross, covering five National Societies to coordinate communication areas. The National Society will also be receiving cash support for the next 12 months.

The **British Red Cross** aims to explore the current situation, investigate areas and fill in gaps. Areas of support could be National Society development, programmatic support, cash response and safeguarding.

The Canadian Red Cross Society is ready to support with the strengthening of the National Society infrastructure. There is a commitment in disaster management capacity building. It also aims to finalize the disaster risk management strategic plan with frames and budgets.

The **French Red Cross** had a presence of more than ten years and signed a long-term cooperation with the Moldova Red Cross Society. It supports with the improvement and strengthening of first aid skills by conducting training. The aim is the establishment of a first aid system at the headquarter and branch level.

The Italian Red Cross' cooperation started years before bilateral relations in 2020 within PPRD East programme funded by the Directorate-General for European Civil Protection and

Humanitarian Aid Operations (DG ECHO). This programme covers several countries including Moldova. The main support is to increase the civil protection capacity of each country involved. Additionally, the Italian Red Cross is committed to supporting the efforts of the Moldova Red Cross Society in the migration sector through the Unity Hubs project, ensuring social integration between local communities and refugees affected by the crisis.

The Norwegian Red Cross has been working with the National Society for almost an eight years. The cooperation was established by implementing a Twinning Programme in seven branches, and the partnership focuses on branch development and implementation of health and disaster response-related interventions. The Norwegian Red Cross will support the Moldova Red Cross Society with organizing the "Red Cross School for Volunteers from Moldova and Norway" initiative- alongside other topics and events such as the Red Cross Volunteer Leaders Forums.

The **Swedish Red Cross** supports the Moldova Red Cross Society in assisting Ukrainian refugees and vulnerable host communities. Their collaboration includes activities such as MHPSS, promoting integration and social cohesion, supporting displaced families in children's learning and development and meeting urgent humanitarian needs.

The Swiss Red Cross has a longstanding presence in Moldova and collaborates closely with the Moldova Red Cross Society. During the COVID-19 response to the Ukrainian crisis, the Swiss Red Cross supported the Moldova Red Cross Society through a cash and voucher assistance (CVA) programme. It is now developing a four-year country programme (2025–2028) that leverages its core strengths in ageing, health and blood donation, while aligning with the National Society development pipeline to ensure long-term sustainability and enhanced organizational capacity for the Moldova Red Cross Society. Current support focuses on capacity building in finance, human resources and logistics, with plans to assist three or more selected branches, and additional fundraising activities will be incorporated alongside refugee response projects.

#### Movement coordination

The Moldova Red Cross Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross (ICRC) and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the **SMCC** principles, and the newly adopted Seville Agreement 2.0.

The ICRC was active in Moldova during the 1991–1992 tensions to monitor the situation, and in 2022 it established a full-fledged delegation to address the humanitarian needs arising from the armed conflict in Ukraine. This delegation

focuses on promoting respect for International Humanitarian Law (IHL) and reducing protection risks linked to the crisis. The ICRC will continue its support to the Moldova Red Cross Society's Bender branch, emphasizing capacity building by equipping volunteers with the necessary knowledge and tools. Additionally, the ICRC will extend its support in areas such as disseminating Movement principles and Fundamental Principles, utilizing a standardized curriculum for nationwide promotion and education, as well as providing assistance in environmental security, livelihoods and restoring family links (RFL) initiatives in accordance with its mandate.

### Coordination with other actors

The Moldova Red Cross Society, as an <u>auxiliary</u> to the public authorities, coordinates with the Ministry of Health, the Ministry of Labour and Social Protection (MoLSP) with whom it has a cooperation agreement, the Ministry of Education, the General Inspectorate for Emergency Situations (GIES) of the Ministry of Internal Affairs with whom the National Society has Memorandum of Understanding and local authorities.

The role and relations between the National Society and GIES are reinforced by the Collaboration Agreement and include clauses on the roles and responsibilities of parties at the preparedness and disaster response stage. In the future, the Moldova Red Cross Society will hold pre-disaster meetings at least once per year prior to major reoccurring disaster periods/ seasons, in addition to holding monthly coordination meetings with relevant staff, departments and partners.

The IFRC staff regularly participate in the Refugee Coordination Forum and topic-based working group meetings as part of the mutual assistance to the refugees organized by the UNHCR and other partners, hosted by the Ministry of Labour and Social Protection. The main purpose is to ensure the representation of the Moldova Red Cross Society and the IFRC in all relevant inter-agency coordination meetings and events.

As a step forward in the coordination process, the National Society shall coordinate, engage and influence a wide variety of external actors including public authorities, knowledge-based government agencies, civil protection personnel, the private sector, the broader humanitarian community and civil society organizations including those working with marginalized groups.



The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 16 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

#### About the plan

The plan reflects the priorities of the host National Society, the IFRC and National Societies providing international support, for 2025 and subsequent years. It is aligned with IFRC Strategy 2030, representing the collective ambitions of the IFRC membership, and is the result of a joint planning process and will serve for joint monitoring and reporting. It will be revised on an annual basis to adjust priorities and funding requirements to the needs in-country.

#### **Explanatory note on funding requirements and definitions**

- The total funding requirements show what the IFRC network seeks to raise for the given year through different channels: funding through the IFRC, through participating National Societies as bilateral support, and through the host National Society from non-IFRC network sources. All figures should include the administrative and operational costs of the different entities
- Host National Society funding requirements not coming from IFRC network sources can comprise a variety of sources, as demonstrated when reporting on income in the <u>IFRC Federation-wide Databank and Reporting System</u>
- Participating National Society funding requirements for bilateral support are those validated by respective headquarters, and often represent mainly secured funding
- IFRC funding requirements comprise both what is sourced from the IFRC core budget and what is sought through emergency and thematic funding. This includes participating National Societies' multilateral support through IFRC, and all other IFRC sources of funding
- Figures for the years beyond 2025 most often represent partial requirements that are known at time of publication. Many National Societies have annual internal approval processes for funding requirements, and lower figures do not mean a decrease in funding requirements in future years
- Missing data and breakdowns; data may not be available from all IFRC network members for funding requirements. This may lead to inconsistencies across different reporting tools as well as potential under-estimation of the efforts led by all
- Reporting bias: the data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain
- **Definitions:** 
  - » Local units: ALL subdivisions of a National Society that coordinate and deliver services to people. These include ALL levels (provincial, state, city, district branches, sections or chapters, headquarters, and regional and intermediate offices, as well as community-based units)
  - Branches: A Branch has its roles, responsibilities and relationship with the National Headquarters defined through the National Society's Statutes, including the level of autonomy given, especially in the area of its legal status, mobilising local resources and building local partnerships, and the decisions it makes. It has a local-level decision-making mechanism through its Branch members, board and volunteers, equally defined through the National Society's Statutes

#### Additional information

- IFRC Global Plan and IFRC network country plan All plans and reports
- Data on National Societies on IFRC Federation-wide Databank and Reporting System
- Live data on active emergency operations on IFRC GO platform
- Live data on IFRC-Disaster Response Emergency Fund Response and Anticipatory pillars
- IFRC Evaluation and Research Databank Donor response reports

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