



EMERGENCY APPEAL OPERATION UPDATE

Cameroon | Floods 2024

Emergency appeal №: MDRCM039 Emergency appeal launched: 14/10/2024 Operational Strategy published: 14/10/2024	Glide №: XX-2014-123456-XXX
Operation update no. 2 Date of issue: 27/01/2025	Timeframe covered by this update: From 1/12/2024 to 27/01/2025 Number of people being assisted: 99,100
Operation timeframe: 12 months (05/09/2024 - 30/09/2025)	
Funding requirements (CHF): CHF 4.5 million through the IFRC Emergency Appeal CHF 7 million Federation-wide	DREF amount initially allocated: CHF 700,000

The operational update no. 2 provides information that enhances Coordination and Collaboration of regular updates which help coordinate efforts among CRC and other movement partners as well as various humanitarian actors, including NGOs, government agencies, and international organizations. This ensures that resources are used efficiently and that there is no duplication of efforts. It therefore provides a way to monitor the effectiveness of the flood intervention, allowing for adjustments to be made in real-time. This helps in addressing any emerging issues promptly and improving the overall impact of the response. By highlighting ongoing needs and gaps, the operational updates help in mobilizing additional resources which the CRC would use in meeting the needs of the most vulnerable flood affected people in the Far North region of Cameroon and to continue its preparedness activities.



Focused group discussion with community members in Yagoua including ECHO DG team, IFRC and CRC departmental committee volunteers.

A. SITUATION ANALYSIS

Description of the crisis

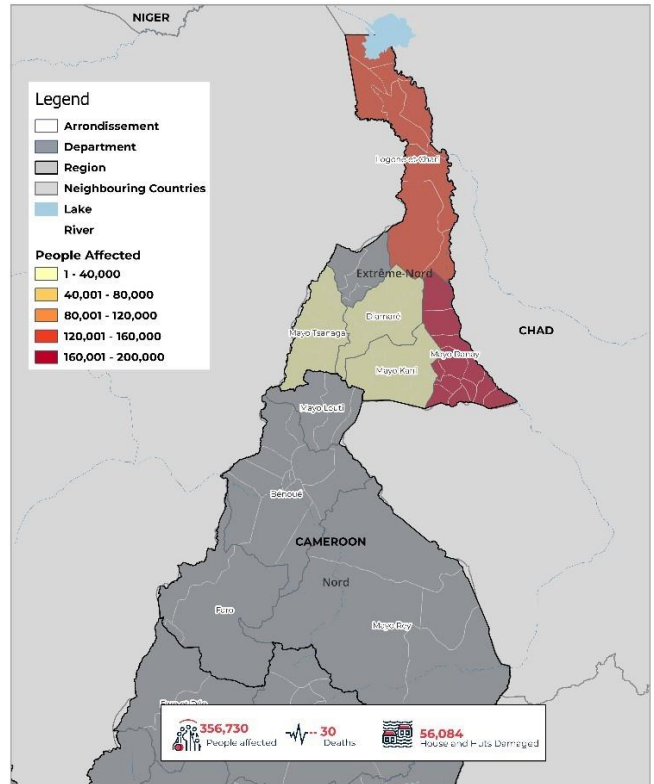
Severe flooding in Cameroon has devastated communities affecting over 500,000 people (more than 71,429 households) with 38 deaths, 8 injured, 56,084 houses destroyed, 5,510 head of cattle lost, 85,253 hectares of land destroyed¹. Some 263 educational buildings were destroyed by the floods, preventing access to educational services for some 103,906 students and 1,514 teachers. People already suffering in extremely challenging living conditions are now homeless, destitute, and vulnerable to further threats. The situation is worsening due to the ongoing risk of epidemics particularly cholera, with over 32 suspected (2 confirmed through culture testing) cases being reported in Maroua 2 and Maroua 3 districts by the ministry of health. The increase rate stands at 7% with 6.29 per 100,000 inhabitants. So far, one death has been recorded in the community². The country has experienced the most devastating floods in recent years in 2024 due to a combination of factors, include heavy rainfall, climate variability, urbanization, deforestation, and poor drainage systems. Since early August, torrential rains have significantly impacted four regions in Cameroon, with the Far North and West being the hardest hit.

Similarly, the West Region has recently experienced climatic events, particularly torrential rains that caused floodings in several localities, resulting in both material losses and human lives. On 5 November 2024, two landslides triggered by heavy rainfall hit the West Region in central-western Cameroon, resulting in casualties and damage. At least three fatalities were recorded, and the search is still ongoing for several missing people. several roads were affected, and one highway blocked in the La Falaise locality, in Dschang city. The Cameroon RC volunteers have been on the landslide site assisting in response efforts. Local authorities and humanitarian organizations, including the Cameroon Red Cross (CRC), are working to address the increasing needs of the affected population.

In response to the crisis in the Far-North region on 4 September 2025, the IFRC launched a DREF of CHF 700,000 in support of the CRC to mobilize volunteers to assist with evacuations, provide first aid, and distribute relief items. The ICRC provided support to the CRC in the Logone et Chari, enabling the volunteers of the National Society to provide an immediate response to the most affected populations.

CAMEROON : FLOODS

15 October 2024



This map does not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.
Map data source: CADM.UNOCHA, Cameroon RC, IFRC. Map produced by: IFRC Africa Region Office, Nairobi.

¹ OCHA

² SITREP CHOLERA FAR NORTH CAMEROON N°6

Summary of response

Overview of the host National Society and ongoing response

The Cameroon Red Cross (CRC) was granted DREF funding of CHF 700,000 by IFRC in September 2024, which was later transformed to emergency appeal with the IFRC secretariat funding requirement of CHF 4.5 million to meet the immediate humanitarian needs among displaced and host populations in the Far north region of Cameroon. Additional funding of CHF 725,540 was mobilized from partners such as Japanese Red Cross, DG ECHO, Canadian Government through Canadian Red Cross, Swiss Government through their Cameroon representative, and Netherlands Red Cross. The CRC had been working very closely in the field with ICRC and FRC in responding to the needs of the affected populations.

Some international NGOs and United Nations agencies (WFP, UNICEF, OIM, UNFPA) operating in Cameroon, including the IFRC/CRC, have joined together to support the national authorities. All activities are coordinated and approved by the relevant departments of the Government of Cameroon, represented locally by the Governor's Office (Ministry of Territorial Administration) and all the regional delegations of other ministries, such as Health, and Water and Energy, among others). From its responsibilities, this technical working group has the mission of ensuring that urgent needs are addressed regardless of geographic location. As an active member of the technical working group set up by the government, the CRC is actively working to improve coordination and ensure the effectiveness of the response.

In August 2024, CRC, IFRC, FRC, and ICRC undertook a joint needs assessment to identify the needs of displaced and host populations and inform the response interventions. Operational coordination included United Nations agencies (WFP, UNICEF, OIM, UNFPA) operating in Cameroon joined together to support the national authorities. All activities are coordinated and approved by the relevant departments of the Government of Cameroon, represented locally by the Governor's Office (Ministry of Territorial Administration) and other regional delegations of other ministries, such as Health, Water and Energy, among others). From its responsibilities, this technical working group has been working to ensure that urgent needs are addressed regardless of geographic location. As an active member of the technical working group set up by the government, the CRC has been actively working to improve coordination and ensure the effectiveness of the response.

CRC has undertaken the following activities in its emergency appeal flood response as at the end of November 2024:

- Distribution of cash to over 14800 people
- CEA activities have been scaled up
- Distribution of NFI items to 50 households in Yagoua
- The CRC has built dikes in the flood prone sites to mitigate the impact of floods
- 176 volunteers have been trained and deployed for the flood intervention
- An Oral Cholera Vaccine (OCV) preventive campaign was conducted across Yagoua, Maga, and Vélé health districts
- Door-to-door hygiene awareness sessions are ongoing in Kousseri by CRC volunteers
- ICRC has supported the Chlorine production and has already produced 60 liters of Chlorine in Kousseri.

The CRC underwent the following national society strengthening initiatives:

- PER rapid response capacity check, resulting in the creation of an action plan for prioritized preparedness actions which include:

- o the development and dissemination of an emergency response structure (organigram) and SOPs, describing roles and responsibilities during an emergency response.
- o the development and implementation of the monitoring and evaluation strategy for the operation.
- o Development and dissemination of a Volunteer Management Policy.
- The creation of a response technical group to follow the implementation of the action plan and ensure that activities are unfolding as planned through continuous rapid response capacity check processes.
- Participation in coordination meetings within the movement and united nation agencies to better coordinate the humanitarian assistance offered to floods affected persons
- Integrated training of volunteers on HSP management, CEA, PGA, data collection and security, safer access and communication.

A Surge and an operations manager for climate and crisis has been deployed by IFRC to support the emergency appeal flood response. In addition, IFRC and CRC organized an RCRC Movement response to floods diplomatic meeting hosted by the Swiss Ambassador in Cameroon; this to draw the attention of key donors and humanitarian figures to the alarming situation in Cameroon's Far North region.

Operational risk assessment

In addition to the operational constraints described in the operational strategy, including humanitarian access to the zone due to inundation, a low level of resource mobilization poses a risk in ensuring continuity of the assistance and covering the needs of vulnerable displaced and host populations in the far north region of Cameroon. To date, only 10% of the funding required has been realized.


B. OPERATIONAL STRATEGY

Update on the strategy

The available resources that have been mobilized this far within the appeal has enabled CRC in implementing activities based on the operational strategy which is a cross sectoral integrated assistance to the most vulnerable people affected by the disaster. This method allows the project team to incorporate the crosscutting integrated priority actions in Health and Care including, WASH as an integrated team, Shelter, Livelihoods, Multi-purpose Cash and Voucher Assistance (CVA) as a second integrated team as well as protection and prevention. This coordinated approach has enabled an urgent and immediate assistance to the most vulnerable people. However, limited access and low funding has also impacted on the ability of the CRC to deliver the required assistance to all the flood affected persons.


C. DETAILED OPERATIONAL REPORT

INTEGRATED ASSISTANCE


	Multipurpose cash	Female > 18: 24,480	Female < 18: 11,520	CHF 3,555,000	
		Male > 18: 17,040	Male < 18: 6,960	Total target: 60,000 people	
Objective:	To provide multi-purpose cash grant to 7,500 households directly affected by floods in targeted communities				
Key indicators	Indicators		Actual	Target	Variance
	Total number of beneficiaries who received cash		14,433	60,000	45567
	Number of information meetings about the project		36	20	
	Number of volunteers trained on CVA:		56	56	
	Percentage of beneficiaries who improved their living conditions		82	70	
Percentage of beneficiaries who used more than 50% of their cash for NFIs and Shelter:		61%	70		
Activities planned:					
<p>Training of volunteers on beneficiary registration, community entry and sensitization on CVA targeting and registration, beneficiary targeting, selection and registration, cash distribution and encashment in selected areas, conduct post distribution monitoring, undertake market assessment, site preparation, establish and train Community committee, lessons learnt. 82% of the beneficiaries asserted that the cash they received have improved their living conditions. Majority of the beneficiaries used the cash they received for food items while 61% used it for NFIs and shelter.</p>					
Activities Implemented:					
<ul style="list-style-type: none"> • 32 Volunteers were trained and do beneficiary registration, organize public meetings and mobilize communities about sensitization and list validation. • Market assessment and indicators baseline was also done. • Prepare and organize distribution with management team and support of IFRC Surge. • 1698 households (14433 people) have received cash assistance (CVA) from Kalfou Tchatibali, Vele and Yagoua Center for round 1 					

Health & Care including Water, Sanitation and Hygiene (WASH)

(Mental Health and psychosocial support / Community Health)

	Health & Care (Mental Health and psychosocial support / Community Health / Medical Services)	Female > 18: 105,984	Female < 18: 59,616	CHF 1,530,365	
		Male > 18: 70,656	Male < 18: 39,744	Total target: 276,000 people	
Objective:	To reduce the immediate health risks of 34,500 households affected by floods				

Key indicators	Indicators	Actual	Target	Variance
	Number of volunteers trained on SBC	512	56	
	Number of sprayings conducted	NA	45	
	Number of water point treated	167	NA	
	Number of people reached by awareness activities on diarrheal diseases	160,000	276,000	
Activities planned:				
Train volunteers and deploy RC volunteers & NDRT teams, train volunteers on Community based surveillance and PFA, produce Community case definition booklet for case identification and reporting, procure and distribute mosquito net, provision of epidemics surveillance at community level, establish Community Oral Rehydration Points, undertake Mental Health and psychosocial support to affected communities and responders, carry out Community based surveillance, establish emergency mobile cholera treatment centre to be deployed to areas with outbreak, conduct monitoring visits in areas of intervention, procure and distribute IEC materials.				
Activities Implemented:				
A comprehensive approach was implemented to address cholera prevention and response in flood-affected areas, combining training, surveillance, and community engagement. In the Mayo Danay department, 167 water points were treated, with 21 also repaired, across Yagoua, Kalfou, and Tchatibali. Additionally, 160 volunteers and community health workers (CHWs) were trained on cholera surveillance and deployed to conduct sensitization and community-based surveillance. These efforts included the establishment of community oral rehydration points, mental health and psychosocial support (MHPSS) for affected communities and responders, and the procurement and distribution of mosquito nets. Emergency mobile cholera treatment centers were also established for deployment in outbreak areas, and case definition booklets were produced for identifying and reporting cholera cases. Further activities involved training and deploying Red Cross volunteers and NDRT teams, producing and distributing IEC materials, conducting community-based surveillance, and undertaking regular monitoring visits to intervention areas, ensuring a comprehensive and sustainable response to health emergencies.				

 Water, Sanitation and Hygiene	Female >18: 138240	Female < 18: 77760	CHF 937,635	
	Male > 18: 92160	Male < 18: 51840	Total target: 384,000 people	
Objective:	To reduce health risks and improve access to safe water and dignity in floods affected communities that are community-led			
Key indicators	Indicators	Actual	Target	Variance
	Number of people reached by awareness activities	6800	384,000	
	Number of disinfection sessions	NA	50	
	Number of volunteers trained on WASH themes	20	56	
	Percentage of populations that know at least 2 cholera prevention methods:	85%	70	
	Number of water point treated	167	NA	
	Number of Aqua tabs distributed	86400	1000000	913,600
	Number of chlorine pots for environmental disinfection and water point treatment	NA	50	

Activities planned:


Training of volunteers on community awareness, support household and communities with water treatment for safe drinking, hygiene promotion and health education (based on ECV training) intervention focusing on prevention of priority WASH diseases (Cholera and other waterborne diseases) in flooding conditions, procure, distribute and replenish WASH purification consumables, rehabilitation of strategic community water points, establish WASH committees in select affected areas, produce IEC materials for PHAST awareness, disease prevention and early diagnosis, conduct community radio mass campaigns to create awareness on disease prevention and treatment, construction of borehole . At least 85% of the population could list two methods of cholera prevention, thanks to the sensitization done by the volunteers.

Activities Implemented:


The intervention focused on preventing WASH-related diseases, such as cholera, in flood-affected areas through a combination of volunteer training, community awareness, and water treatment initiatives. In the Mayo Danay department, 167 water points were treated, with 21 also repaired, across Yagoua, Kalfou, and Tchatibali. Volunteers, trained in ECV protocols, supported the chlorination of water points, ensuring safe drinking water through appropriate dosing methods. Additionally, 20 volunteers were deployed in Maroua to conduct sanitation and WASH sensitization activities, including community disinfections. The program also included the establishment of WASH committees, production of IEC materials for hygiene promotion, and mass campaigns through community radio to raise awareness. Borehole rehabilitation and construction further improved access to potable water, while collaborative efforts between the Cameroonian Red Cross, IFRC, and local technicians ensured the sustainability and effectiveness of the intervention.

Protection and Prevention


(Protection, Gender, and Inclusion (PGI), Community Engagement and Accountability (CEA), Migration, Risk Reduction, Climate adaptation and recovery, Environmental Sustainability, Education)


 Protection, Gender and Inclusion	Female > 18: 143240	Female < 18: 77990	CHF 279,000		
	Male > 18: 94160	Male < 18: 51840	Total target: 367,230 people		
Objective:	To promote and mainstream gender and diversity in the operations and ensure safeguarding policies are in place while responding to flood-affected communities' needs.				
Key indicators	Indicators		Actual	Target	Variance
	Number of target population reached with PGI/SGBV awareness		NA	367230	
	Number of staff and volunteers oriented on Prevention of Sexual Exploitation and Abuse (PSEA)		176	156	
	Number of Communication tools printed		26	78	52
Activities planned:					
Training of volunteers, Committee on PSEA and PGI, sensitization of community members, community leaders and stakeholders on child protection, SGBV, in the target community, printing and distribution of fliers/posters for CEA feedback mechanisms and SGBV referral pathways, Include PGI lens in the selection criteria for vulnerable populations, create safe spaces and access for women and girls, establish referral pathways for the sensitive cases and close of feedback loop.					
Activities Implemented:					

- All the volunteers and staffs involved in the operation have received a briefing on PSEA and PGI.
- 26 Images box have been shared to local committee for PGI awareness.
- 288 dignity kits have been distributed to young women in Guere.

 Community Engagement and Accountability	Female > 18: 138,240	Female < 18: 77,760	CHF 97,000		
	Male > 18: 92,160	Male < 18: 51,840	Total target: 360,000 People		
Objective:	To ensure people and communities are listened to and participate all through the program cycle				
Key indicators	Indicators		Actual	Target	Variance
	Number of telephone hotlines established		01	01	
	Percentage of feedback addressed/responded		56	95	
	Number of staff and volunteers briefed/trained on CEA and feedback mechanism:		176	156	
	Number of success stories produced:		NA	4	
	Number of community members declared having key information about the assistance		NA	288,000	
Activities planned:					
<p>Train volunteers on Fraud, corruption and Create awareness through preferred communication channels, advertise communication channels widely including a hotline, community entry and advocacy, CEA training/workshops for volunteers, include CEA in initial assessments, establish or strengthen existing feedback systems to collect, review, act, and respond to communities' concerns, conduct participatory approaches with affected persons and stakeholders to co-create adaptive strategies and recovery, document case studies, measure how communities trust the RCRC services.</p>					
Activities Implemented:					
<ul style="list-style-type: none"> • Identified and contacted MSF (Médecins sans Frontières), INTERSOS and the sub-divisional officer of Yagoua to explore how to manage feedback and complain. One of the actions of to inform community member of MSF free health services. • Digitalised the community feedback mechanism by developing a data online collection tool on Kobo, train/brief 20 volunteers on the community feedback mechanism and data collected. • Supported the field this in the review and validate beneficiary lists in the communities by community members. • Deployed volunteers collected 960 community data and shared online, feedback registers from complain committees were also collected and analysed, two feedback reports were produced and used to orient activities in the field. • 1849 people were touched (that is 711 men, 869 women, 21 people living with disabilities, 250 children). Volunteers' also organised face to face, door to door and community meeting activities in the following communities: Zaba, vada, Marao, Mamina, Kaskao, Hleke, Goubessou, Gjibetsou, Danayre, and Tchikoro. 					

Enabling approaches

 National Society Strengthening	Female > 18: 138,240	Female <18: 77,760	CHF 575,000	
	Male > 18: 92,160	Male < 18: 51,840	Total target: 360000 people	
Objective:	To ensure CRC is prepared to respond effectively to emerging crises and execute their auxiliary role to authorities in disaster risk management within the country.			
Key indicators	Indicators	Actual	Target	Variance
	Number of NDRTs deployed to flood-affected areas	2	06	
	Number of branch officers and volunteers trained on Emergency response	176	200	
	Number of boats purchased and deployed	NA	08	
	% of self-assessed gaps addressed with documented action plans	NA	80%	
	Number of financial management workshops conducted	NA	02	
	Number of senior management and branch managers trained in resource mobilization, leadership and strategic planning	NA	25	
	Number of PMER/IM training sessions conducted for national and branch staff	0	03	
Activities planned:	Capacity strengthening of CRC branch technical management officers, strengthen CRC's supply chain management and warehousing capacity, rapid deployment of NDRT to provide leadership and operational support at the branch level, support the National Society in addressing self-assessed gaps to strengthen its mandate and capabilities for emergency response and disaster preparedness, enhance the financial management capacity of CRC branches in the target states, improve PMER/IM capacity at both national and branch levels, IT/information management support, provide leadership and strategic planning training to senior management and branch managers to enhance their ability to lead localized flood response efforts, focusing on resource mobilization, decision-making, and coordination with local authorities, ensure volunteer insurance and support, procure eight boats to enhance mobility for flood response effort.			
Activities Implemented:	<ul style="list-style-type: none"> Staffs and volunteers have been briefed for flood response. 			

 Coordination and Partnerships	Female > 18: 7	Female < 18:	CHF 43,000	
	Male > 18:	Male < 18:	Total target: 25	
Objective:	To provide technical and operational complementarity among IFRC membership, ICRC and ensure movement cooperation is enhanced through cooperation with external partners.			

Key indicators	Indicators	Actual	Target	Variance
	Number of external partnerships supporting the National Society in the response	2	10	
	Number of regular coordination mechanisms with all Movement partners	3	10	
	Number of updated security assessments by ICRC	1	12	

Activities planned:

1. Membership Coordination

- CRC Hold coordination meetings for in-country RCRC partners.
- Consolidate and harmonize multilateral and bilateral support provided to the CRC through a Federation-wide approach.
- Apply Federation-wide planning, monitoring, and reporting with the CRC at the lead and IFRC providing strategic coordination.
- Organize virtual coordination meetings for RCRC partners supporting the operation but with no in-country presence.
- Ensure continued engagement through a dedicated coordinator for Membership Coordination.

2. Engagement with external partners

- Accompany and support the CRC in enhancing dialogue with the government and other relevant stakeholders.
- Represent the CRC at various external forums involving other stakeholders (authorities, donor community, humanitarian community).
- Co-organization with the Swiss ambassador a humanitarian round table with 15 ambassadors invited.

3. Movement Cooperation


- Promote a Movement-wide approach, as well as support to the CRC, wherever possible. The Movement Cooperation Agreement (MCA) signed in May 2024 will be used as key reference for achieving collective impact.

Communications

- Developed Key Messages for Floods Appeal, in coordination with all movement Partners.
- So far, we conducted 01 High level missions to affected states across geopolitical zones during the response, and after response.
- Produced communication assets including photo and video stories to be shared on social media, web articles, factsheets and case study documents.
- Produced one video on floods for Advocacy purpose.
- Conducted a Media field visit together with CRC.

Activities Implemented:

- There are 2 external partners supporting the National Society in the response
- 3 coordination mechanisms have been held with all movement partners
- 1 updated security assessments by ICRC

 IFRC Secretariat Services	Female > 18:	Female < 18:	CHF 327,000
	Male > 18:	Male < 18:	Total target: 367,230

Objective:	To ensure IFRC is working as one organization, delivering what it promises to CRC and volunteers, and leveraging the strength of the communities with which they work as effectively and efficiently as possible.			
Key indicators	Indicators	Actual	Target	Variance
	Number of people deployed from the delegation	3	7	
	Number of follow-up missions	2	6	
	Number of lessons learned workshops	0	3	
	Number of Surge deployed	1	2	
Activities planned:				
<ol style="list-style-type: none"> 1. Support in-country structure supporting the operations 2. Recruit and deploy key staff needed to support operations in the country: 				
Activities Implemented:				
<ul style="list-style-type: none"> • 3 staffs deployed from the IFRC to provide technical support in scaling up response activities and one surge. 				

D. FUNDING

The IFRC Appeal supports the Cameroon Red Cross in mobilizing resources to implement activities set out in its action plan. A summary of pledges to the appeal, including the DREF loan of CHF 700,000 can be found below. As at date, the appeal is at 11% with CHF 789,639 mobilized from partners

Donor	Earmarking	Pledge (CHF)	Remarks
IFRC secretariat funding requirement	Earmarked	4,500,000	
DREF Loan	Earmarked	700,000	
Japanese Red Cross	Non-Earmarking	28,835.56	Registered
DG ECHO	Non-Earmarking	186,990	Registered
Canadian Red Cross	Non-Earmarking	109,544.75	Registered
Swiss Government	Non-Earmarking	200,000	Registered
Netherlands Red Cross.	Non-Earmarking	250,170	Registered
Monaco Red Cross	Non-Earmarking	14,098	Being registered
Total funding from Partners		CHF 789,639	
Total Federation wide funding		CHF 7,000,000	

Contact information

For further information specifically related to this operation, please contact:

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For Performance and Accountability support:

- Regional Head, PMER and Quality Assurance: Beatrice Okeyo; email: beatrice.okeyo@ifrc.org , phone: +254 732 404022

Click here for:

Reference documents



Click here for:

- [operational strategy](#)
- [Emergency Appeal](#)
- [DREF Operation](#)

How we work

All IFRC assistance seeks to adhere the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable, to **Principles of Humanitarian Action** and **IFRC policies and procedures**. The IFRC's vision is to inspire, encourage, facilitate and always promote all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.