

Emergency appeal No: MDRVN024 Emergency appeal launched: 18/09/2024 Operational Strategy published: 27/09/2024	Glide No: TC-2024-000161-VNM
Operation update #3 (6-month update) Date of issue: 30/04/2025	Timeframe covered by this update: From 18/09/2024 to 31/03/2025
Operation timeframe: 12 months (18/09/2024 - 30/09/2025)	Number of people being assisted: 130,000
Funding requirements (CHF): CHF 4 million through the IFRC Emergency Appeal CHF 4.5 million Federation-wide	DREF amount initially allocated: CHF 900,000

To date, this Emergency Appeal, which seeks CHF 4,000,000, is 61 per cent funded. Further funding contributions are needed to enable the Viet Nam Red Cross Society (VNRC), with the support of the IFRC, to continue with the response efforts and provide humanitarian assistance to people affected by Typhoon Yagi and its aftermath.



VRCS distributes cash assistance to affected families in Phu Tho province, one of the areas hardest hit by Typhoon Yagi. (Photo: VNRC)

A. SITUATION ANALYSIS

Description of the crisis

Due to its geographical location and topography, Viet Nam remains highly vulnerable to typhoons, flooding, and landslides. Typhoon Yagi, recorded as the strongest typhoon to strike Viet Nam in the past 30 years, made landfall in Quang Ninh province and Hai Phong city on 7 September 2024.

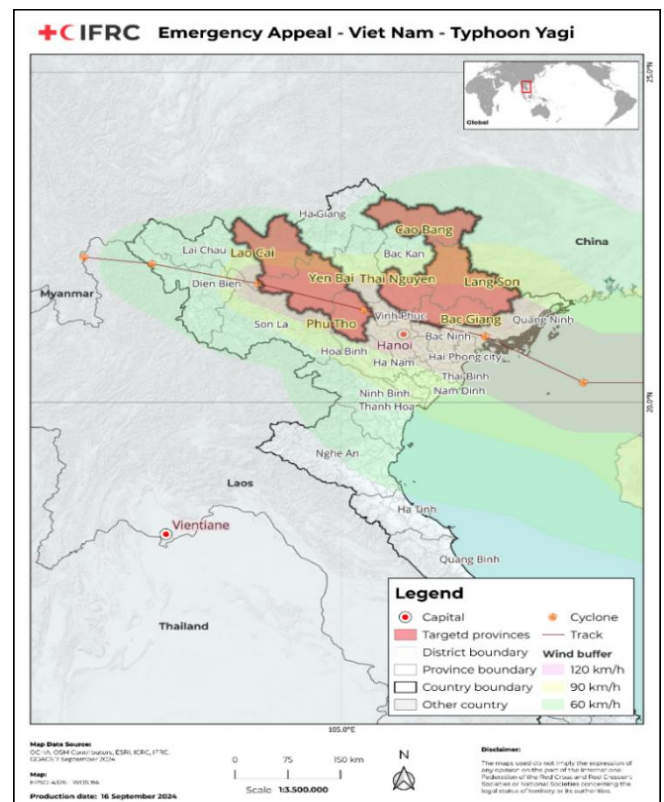
The entire northern region, with a population of 19 million, was battered by prolonged torrential rain, which caused major floods, landslides, widespread inundation, and extensive damage to both people and property. In total, 26 provinces were affected nationwide, and the three provinces of Lao Cai, Tuyen Quang, and Yen Bai declared a state of emergency.

In the weeks and months following the disaster, VNRC continued to track typhoons approaching the country, monitor risks associated with floods and landslides during the monsoon season and remained on standby to respond to any flooding that might worsen the situation in provinces already affected by Typhoon Yagi.

Typhoon Yagi resulted in 350 deaths, 2,000 injuries, and the evacuation of 122,000 households, according to the Viet Nam Disaster and Dyke Management Authority. The damage is estimated at over VND 81,000 billion (approximately CHF 2.78 billion). Key damages reported by relevant government agencies are as follows:

- 284,000 houses damaged or destroyed.
- Damage of approximately 286,660 hectares of rice fields and 63,350 hectares of other crops and vegetables.
- Nearly 44,556 cattle and over 5.75 million poultry have died or were swept away.
- 2,350 schools and 745 healthcare facilities were damaged.
- Transportation, communication, market, and water supply facilities were severely affected by the flooding and landslides due to the typhoon.
- Approximately 570,000 people lacked access to safe drinking water and sanitation, and 220,000 children under the age of five along with 70,000 pregnant and breastfeeding women were at risk of malnutrition after the flood.

Approximately 100,000 children faced heightened protection risks, such as isolation and psychological distress. The emergency phase lasted for approximately three months, from September to November 2024, followed by a gradual transition to the early recovery phase. An initial assessment by the Viet Nam Red Cross Society (VNRC) in late September 2024 indicated that previously disrupted access to roads and markets had returned to normal. Northern Viet Nam is a mountainous area, and poor shelter conditions often leave the population more vulnerable to typhoon damage. In the immediate aftermath of Typhoon Yagi, access to essential services and markets remained a significant challenge. Additionally, ethnic minority groups in the affected areas were already disproportionately impacted by economic disparities, leading to higher levels of poverty and limited access to education, healthcare, and financial services.



Map of the targeted provinces (Source: IFRC IM)

Summary of response

Overview of the host National Society and ongoing response

Before and during the disaster, VNRC has been coordinating and working closely with the National Steering Committee for Disaster Prevention and Control, local authorities, and its local disaster response teams to prepare for and respond to the impact of the typhoon. VNRC operates 26 Red Cross chapters in the 26 affected provinces with 7,600 staff and more than 108,000 volunteers. Relief efforts began immediately after the typhoon hit the affected provinces. VNRC disaster response teams and community-based volunteers were deployed together with relief items, reaching many affected communities. VNRC logistics teams supported the delivery of relief items from two VNRC headquarters warehouses in Lao Cai and Ha Noi, activating pre-existing agreements with suppliers and leveraging postal, railway, and airline services free of charge.



VNRC provided emergency relief in Bac Giang province in September 2024. (photo: VNRC)



VNRC provided emergency relief in Cao Bang province in September 2024. (photo: VNRC)

As of 18 November 2024, through its emergency funding, domestic fundraising, and relief stocks, VNRC has assisted **21,221 households (84,885 people)** across 20 provinces and cities, valued at over VND 14.7 billion (approximately CHF 504,722), specifically:

- VNRC distributed **cash grants** to **4,300 affected households** for a total value of VND 6 billion (approximately CHF 190,000)
- VNRC reached **12,160 people** through the distribution of **3,200 relief kits** (including 1,850 relief kits distributed in the IFRC EA targeted provinces), **100 shelter repair kits**, and **4,230 bags of food and essential necessities** for a total value of over VND 9.9 billion (approximately CHF 329,915).

VNRC initially requested an IFRC Disaster Response Emergency Fund (DREF) allocation to support 50,000 people in four impacted provinces with conditional cash assistance for livelihoods, replenishment of distributed relief kits, food and nutrition assistance, water, sanitation, and hygiene (WASH), and health interventions. With the rapidly growing impact and related needs on the ground, an emergency appeal (EA) was later launched by IFRC on behalf of VNRC on 18 September 2024 with a funding ask of CHF 4 million to broaden the scope and the scale of the VNRC disaster response operation to reach 130,000 affected people in seven impacted provinces. As of 30 April 2025, VNRC completed the following activities (details are under strategic sectors of intervention):

- Distribution of **relief items**, including hygiene items, to **1,850 households** in seven targeted provinces of the EA operation.
- Distribution of **multi-purpose cash grants** to **6,566 households**.
- Distribution of **conditional cash grants** for livelihood to **600 households**.
- Completion of several **trainings sessions**, such as livelihood restoration training, training of trainers for Psychological First Aid (PFA), Community Engagement and Accountability (CEA), and Protection, Gender, and Inclusion (PGI) in emergencies, including PDRT
- Completion of hygiene promotion which was integrated with WASH communication events.



VNRC staff preparing home repair kits for distribution in Lao Cai province. (Photo: VNRC)



VNRC Vice President/Secretary General handing a household kit to affected household in Phu Tho province. (Photo: VNRC)

Needs analysis

From 18 to 21 September 2024, VNRC National Disaster Response Team (NDRT) and Provincial Disaster Response Team (PDRT) conducted detailed needs assessments at eight communes of the four most affected provinces of Lao Cai, Yen Bai, Bac Giang, and Lang Son. The assessment involved the participation of local authorities, affected communities and the most vulnerable groups in the form of interviews and focus group discussions (FGDs). The interview involved 60 affected households, while the FGD engaged a minimum of 15 people per commune, representing the most vulnerable groups.

Six months into the response, many initial needs remain relevant, though the focus has gradually shifted toward early recovery. However, the needs identified continue to include shelter, livelihood recovery, multi-purpose cash assistance, WASH, and Health, including mental health and psychosocial support.

1. Shelters and household items

The typhoon has damaged or flooded thousands of houses, indicating that basic household relief items, shelter, and other basic needs were assessed to be challenges. There was an urgent need for essential household items, particularly kitchenware and hygiene kits, which should be tailored to meet the different needs of men and women. The damage and further risks from landslides and flash floods that forced the affected households to evacuate to temporary shelters resulted in increased demand for shelter items like tarpaulins.

Once the urgent needs for food and shelter are met, house repairs remain a priority. Given the ongoing support from the government, private corporations, and international assistance – most of which focuses on the construction of new homes. – VNRC will complement the gap in supporting the affected communities with the repair of houses that are partially damaged or inundated by providing conditional cash for shelter repair and reconstruction. Additionally,

the affected households will receive technical guidance on build back safer techniques. assessment and coordination with the government, private sector and humanitarian organisations that are providing support on shelter assistance would be continued to ensure the needs of the affected communities are accurately identified and responded to.

2. Livelihood restoration

According to initial field reports from the impacted areas, and in line with the government's priorities in addressing the aftermath of the typhoon, restoring livelihoods is one of the most pressing demands of the affected communities. More than 250,000 hectares of agricultural land have been completely lost, and millions of livestock and poultry were swept away. In the most affected areas, where livelihoods have been severely disrupted, livelihood restoration will be considered as part of the early recovery and recovery efforts to help address the issue of food security, particularly for the most vulnerable. In coordination with local authorities in the targeted areas, VNRC has begun providing conditional cash assistance for livelihood restoration to 600 households. This critical support will continue during the recovery phase.

3. Multi-purpose cash grants

Following the emergency relief period, which focuses on providing food and water, the need for food security from December 2024 to at least May 2025 is expected to be significant. This is due to the widespread damage to most agricultural farms, rice fields, maize crops, and cassava fields, creating a looming food security shortage, especially during the winter season. Drawing on its extensive experience with cash and voucher programming in previous operations, VNRC conducted an initial market assessment alongside the needs and damage assessment, which confirmed both the feasibility of the market and the restoration of logistics. Therefore, providing multi-purpose cash assistance is identified as an effective and feasible response in this operation to support nutrition, restore food security in the affected provinces, and reduce harmful coping mechanisms, such as taking on financial debt to cover expenses for food, medicine, school fees, and other urgent needs. During this reporting period, VNRC has been coordinating with local authorities in the targeted areas and began providing multi-purpose cash assistance to 6,466 households. The National Society is also finalizing the EA recovery plan which includes further multi-purpose cash assistance.

4. Water, sanitation and hygiene (WASH)

The urgent need for water and sanitation support due to infrastructure destruction caused by flash floods, prolonged periods of severe flooding, and landslides has largely been addressed by the government, as well as domestic and international organisations operating in Viet Nam during the emergency relief period. The restoration of WASH facilities in schools and the construction of latrines for households were highlighted in the assessment. Based on the assessment, the typhoon damaged more than 1,500 schools across the region and impacted millions of children. School facilities, including water and sanitation systems, kitchen, and dormitory areas, were destroyed. At this stage, VNRC is focusing on hygiene promotion, including guidance on household water treatment through the dissemination of IEC materials. The construction of household and communal sanitation facilities, as well as the provision of conditional cash for water tanks will be prioritized during the recovery phase.

5. Medical and Health care

Local health facilities, under governmental efforts, have overseen the provision of medical services, including emergency medical services, responses to infectious diseases such as waterborne and vector-borne diseases, and hygiene-related responses in the emergency relief stage. While there is a recognised need for mental health and psychosocial support in the affected communities, VNRC personnel and local officials have been working to address anxiety, psychosocial distress, and the emotional toll of evacuations and disaster exposure. However, VNRC still lacks the capacity to conduct comprehensive mental health and psychosocial support (MHPSS) activities during the emergency and early recovery stages. Additionally, VNRC has only one focal person for MHPSS at the headquarters

level, which limits its capacity. Given this, the operation will focus on providing psychological first aid (PFA), integrated into community-based activities such as WASH dissemination and CEA interventions. VNRC’s gaps in MHPSS capacity can be addressed through longer-term planning.

Given the prioritisation of medical and health interventions by the government and other organisations, continuous monitoring and regular assessments are necessary to quickly identify gaps in the response and revise interventions accordingly.

Operational risk assessment

The operational risk assessment remains the same as indicated in the [Operational Strategy](#), with regular risk assessments and the identification of appropriate mitigation measures will be carried out through joint coordination between VNRC and IFRC. VNRC is currently undergoing restructuring and modernization to streamline operations, adjust staff roles and implement standard procedures for more effective humanitarian activities. With this restructuring, there may be an impact on the ongoing work of the EA. However, VNRC will receive regular support from the IFRC and its membership, with risk management embedded in the planning and monitoring processes of this operation. However, as the situation evolves, both risks and related mitigation measures will be updated in the Emergency Appeal operation risk register and dealt with by relevant VNRC and IFRC staff.

B. OPERATIONAL STRATEGY

Update on the strategy

There are no changes to the published [operational strategy](#) and VNRC has established a preliminary EA work plan to implement the strategy. To sum up, the operation aims to address the multisectoral needs of 130,000 people most affected by Typhoon Yagi in the seven northern provinces of Lao Cai, Yen Bai, Cao Bang, Phu Tho, Thai Nguyen, Bac Giang and Lang Son. VNRC, utilizing domestic funds raised, will prioritise immediate assistance to meet the urgent needs of the most impacted families during the first three to four months, such as the distribution of essential household items including relief kits.

Funding from EA will be used mainly to support early recovery and recovery efforts. The early recovery phase is being initiated alongside the ongoing relief interventions, with a focus on multi-purpose cash grants and conditional cash support for livelihoods and shelter. IFRC planned to support VNRC to incorporate Protection, Gender, Inclusion (PGI), Community Engagement and Accountability (CEA), National Society Development (NSD), and green response in the operation.

C. DETAILED OPERATIONAL REPORT

STRATEGIC SECTORS OF INTERVENTION

	Shelter, Housing and Settlements	People reached: 7,800	
		Female: 3,900	Male: 3,900

Objective:		<i>People in the most affected communities have met their basic needs through the provision of essential household items and conditional cash grants for shelter assistance.</i>	
Key indicators:	Indicator	Actual	Target
	# of households provided with household and essential items	1,850	3,200
	# of households provided with tents and repair kits	100	500
	# of households that received conditional cash for shelter repair and reconstruction assistance	0	350
	# of households that received technical guidance on build back safer	0	350
	% of households that received conditional cash are reached with PDM	0	100
	% of households provided with household and essential items are reached with PDM	0	10

Distribution of Household and Essential Items and Home Repair Kits

In September and October 2024, VNRC distributed relief items to 1,850 households (approximately 7,400 people) across seven targeted provinces under the Emergency Appeal operation. The breakdown by province is shown in Table 1. The essential household items included blankets, mosquito nets, cooking pots, pans, rice cookers, plastic bins, and essential hygiene items such as washcloths, detergent, toothbrushes and toothpaste, soap, eye drops, mosquito spray, alcohol swabs, nail clippers, cotton swabs, sanitary pads, band-aids, and medicine storage boxes.



Relief items distributed by VNRC in the early emergency response phase (Photo: VNRC HQ)

Additionally, 100 sets of home repair kits have been distributed to 100 households in Lao Cai province, reaching approximately 400 people. A standard VNRC home repair kit contains a handsaw, steel cutter, wires, screws, nail extractor, grub-axe, hammer, hoes, shovel, knife, pliers, rope, nails, tarpaulin and measuring tape.

Trained volunteers were mobilized to conduct the distributions. Collaborating closely with local authorities and community leaders, distribution points were established to facilitate easy access for affected households.

A market assessment conducted in four provinces by VNRC in mid-September 2024 found that the market for construction materials was operating normally after the impact of Typhoon Yagi. Prices remained stable and have not increased.



Standard items included in VNRC's home repair kit. (Photo: VNRC)

Table 1: Relief Item Distribution		
No.	Province	No. of HH provided relief items
1	Yen Bai	300
2	Lao Cai	350
3	Phu Tho	200
4	Bac Giang	300
5	Lang Son	300
6	Thai Nguyen	300
7	Cao Bang	100

Technical Guidance on Build Back Safer



PASSA training in Phu Tho and Lao Cai province 2025 (Photo: VNRC HQ)

Guidance on Building Back Safer techniques for VNRC personnel was conducted in Phu Tho and Lao Cai provinces from 9 to 16 April 2025, reaching 45 participants (27 male, 18 female). The training drew on safe shelter knowledge from IFRC's PASSA approach and housing reinforcement techniques introduced by Catholic Relief Services in Viet Nam. The sessions were facilitated by VNRC shelter focal staff and a trainer certified in Training of Trainers (ToT) by UN agencies.

Replenishment of Relief Kits and Home Repair Kits

The EA has supported the replenishment of relief kits and home repair kits. However, procurement activities have not yet started due to the extensive organizational restructuring within VNRC and additional constraints stemming from the political sector. VNRC has committed to carrying out the procurement within the timeframe of this operation. Furthermore, recent revisions to the Vietnamese government's bidding regulations now require compliance across all sectors, adding to the delay.

VNRC is currently working on the recovery phase plan, several activities such as the conditional cash for shelter repair and reconstruction assistance, the technical guidance on build back safer for beneficiaries, and Post distribution monitoring will be implemented by the second half of 2025.



Livelihoods

People reached: **2,563**

Male: 1,288

Female: 1,275

Objective:

The livelihoods of affected communities are restored and strengthened over the long-term by mitigating the need for negative coping mechanisms.

Key indicators:

Indicator

Actual

Target

of households that received conditional cash for livelihood restoration

600

4,400

of households that received technical guidance on livelihood restoration

600

4,400

% of households that received conditional cash are reached with PDM

100

100

Beneficiary Selection Training

Beneficiary selection trainings were conducted in VNRC provincial chapters to strengthen staff capacity in carrying out beneficiary selection for the entire Emergency Appeal operation. As of this update, all seven targeted provinces have completed the trainings for VNRC staff, reaching 401 participants (267 male, 134 female).

Additionally, from 17 February to 1 March 2025, livelihood restoration training was conducted in Thai Nguyen, Cao Bang, and Lang Son provinces. 16 training sessions were held, engaging 667 individuals (336 male, 331 female), and focused on techniques for restoring livelihoods after disasters. The training was delivered by VNRC staff in collaboration with the local Department of Agriculture. Participation in the training is a condition for being selected as beneficiaries.

Distribution of Conditional Cash

In February and early April 2025, the first and second instalments of cash grants for livelihood support were distributed through Viet Nam Post in the provinces of Cao Bang, Thai Nguyen, and Lang Son.

The cash for livelihood protection occurred in two instalments, with a value of VND5,000,000 (estimated CHF 160) per household. After receiving the first cash instalment, households began restoring or improving their livelihoods, a necessary step to qualify for the second instalment.

The first distribution took place in the targeted province in mid-February 2025, once the final list of selected households was approved. By April 2025, 600 households had received full support for livelihoods and basic needs, reaching 2,563 people (1,288 men and 1,275 women).

Technical Guidance on Livelihood Restoration

From 17 February to 1 March 2025, livelihood restoration training was conducted in Thai Nguyen, Cao Bang, and Lang Son provinces. A total of 16 training sessions were held, engaging 667 individuals (336 male, 331 female), and focused on techniques for restoring livelihoods after disasters. The training was delivered by VNRC staff in collaboration with the local Department of Agriculture. Participation in the training is a condition for being selected as beneficiaries. The sessions covered techniques for post-disaster livelihood recovery and principles of sustainable agriculture. The concept of working with nature was also incorporated into the training content.

Post-Distribution Monitoring

Post-distribution monitoring (PDM) visits were conducted one week after the cash distribution. All recipients participated in the PDM process, during which feedback was collected to assess the effectiveness and appropriateness of the intervention. The PDM results are currently being analyzed by the Project Officer at VNRC Headquarters, with technical support from the IFRC Programme Officer in Viet Nam. The findings will be reported in the next update.



Post distribution monitoring conducted in Lao Cai province by the provincial Red Cross staff (photo: VNRC)



Multi-purpose Cash

People reached: **25,802**

Male: 12,578

Female: 13,224

Objective:

The most affected communities can access and purchase essential items and services in a secure and dignified manner.

Key indicators:

Indicator

Actual

Target

of households that received multi-purpose cash grants

6,566

18,400

of provincial Red Cross staff that received refreshment training on PDM

33

50

% of households that received multi-purpose cash grants are reached with PDM

10

10

Beneficiary Selection Trainings

Beneficiary selection trainings were conducted in VNRC provincial chapters to strengthen staff's capacities to conduct beneficiary selection. As of this update, six of the seven targeted provinces have completed the trainings. Phu Tho provincial chapter is the only one yet to conduct the training due to pending local government approval. Such delay may affect the planned timeframe for cash distribution.

Distribution of Multi-purpose Cash

Between February and April 2025, multi-purpose cash assistance through Viet Nam Post was distributed across seven provinces, reaching 25,802 affected people (13,224 female, 12,578 male).

The cash modality was divided into three levels: i) Level 1 – households with one member receiving VND 1 million



Cash distribution in Phu Tho Province (Photo: VNRC HQ)

(equivalent to CHF32), ii) Level 2 – household with two members receiving VND 2 million (equivalent to CHF64), iii) Level 3 with three members receiving VND 3 million (equivalent to CHF96). These figures were established based on several consultations with the Cash Working Group in Viet Nam.



MPCG distribution in Yen Bai province (Photo: VNRC)



Local people checking beneficiary lists and distribution procedure publicly announced in the distribution site. (Photo: VNRC)

PDM Training

From 13 to 14 February 2025, VNRC organized a Post-Distribution Monitoring (PDM) training session for volunteers in Phu Tho province, with participation from 28 individuals (22 female and 6 male). The training focused on equipping volunteers with comprehensive knowledge and practical skills to carry out effective PDM activities using the KoBo Toolbox platform.

Participants were guided through the structure and purpose of the PDM questionnaire, trained on mobile data collection techniques, and instructed on how to gather qualitative and quantitative feedback from beneficiaries. The training also emphasized ethical considerations, such as ensuring confidentiality and informed consent during interviews. Through simulations and group exercises, volunteers practiced using KoBo Toolbox for real-time data entry and learned how to identify trends and issues in the post-distribution phase of the Emergency Appeal operation.



A Lao Cai Chapter volunteer conducting PDM (Photo: VNRC)

PDM visits were conducted one to two weeks after the MPCG distribution. Approximately 10–20 per cent of recipients were randomly selected for interviews. The survey across the three districts in Lao Cai province revealed that most households need support for restoring farmland, livestock raising, and home repairs. Some residents also expressed the desire to receive training on disaster preparedness so they can proactively protect themselves, their families, and their communities. The completed result from PDM is being analysed by VNRC, it will be reported in the next OU.

Voices from the Community

One of the beneficiaries, Ms. Nguyen Thi Phoi, a 35-year-old Tay ethnic woman living in Gia Ha hamlet, Viet Tien commune, Bao Yen district, Lao Cai province, shared her story with tearful eyes, struggling to hold back her emotions. Her family is classified as poor. She is a single mother raising two young children—one of whom is ill—while also caring for her elderly

mother. Her crops and rice fields were buried, and her fishpond was flooded. The family's main income comes from farming and livestock. With VND 3 million (approximately CHF 96) received from VNRC, she bought food and saved the rest for her child's treatment. Her hope is to receive support to build a sturdier, safer house for the rainy season.



Nguyen Thi Phoi, one of the recipients in Viet Tien commune, Bao Yen district, Lao Cai province. (Photo: Lao Cai Chapter)

Another beneficiary, Mr. Hoang Van Giang, a 61-year-old Tay ethnic man, also living in Gia Ha hamlet, Viet Tien commune, shared that his family of five recently lost their elderly mother, and his wife is battling cancer. Landslides damaged their home and buried their rice fields and crops. He used VND3 million (approximately CHF 96) supported by VNRC to rent an excavator to remove the landslide debris from his house. He expressed that the support was a great emotional boost, helping his family overcome hardship and continue working to increase income and prepare for future storms.



Mr. Hoang Van Giang, a 61-year-old Tay ethnic man, speaks with Lao Cai Red Cross staff during a PDM interview. (Photo: Lao Cai Chapter)



Health & Care

(Mental Health and psychosocial support / Community Health / Medical Services)

People reached: **540**

Male: 289

Female: 251

Objective:

The immediate and potential health risks of affected communities are closely and continuously monitored to ensure their health and well-being are addressed.

Key indicators:

Indicator

Actual

Target

of VNRC staff and volunteers who received training on PFA

24

50

of people who received key messages on MHPSS and PFA

516

2,100

Training of Facilitators

A face-to-face Training of Facilitators (ToF) for Psychological First Aid (PFA), CEA and PGI was conducted from 4 to 7 January 2025 in Bac Giang province for seven VNRC local chapters. The training was led by VNRC health officers, who had previously received PFA and MHPSS Training of Trainer (TOT) by IFRC. The IFRC MHPSS regional coordinator provided support during the preparation phase before the face-to-face training attended by 24 participants (8 male, 16 female). Roll-out training on PFA will be delivered to the targeted provinces in the coming months reaching a larger number of VNRC staff and volunteers at all levels.



PFA in-person training in January 2025 (Photo: VNRC)

Knowledge sharing regarding these topics will later be undertaken in the communities integrated with other activities such as household visits or hygiene promotion. To date, 516 people received key messages on PFA such

as the features and response to stress, basics of PFA, crisis coping strategies, self-care and information on where to seek help which was mainstreamed into communication events regarding WASH and Hygiene practices after disaster.



Hygiene promotion integrated with WASH dissemination event in Lao Cai and Cao Bang provinces (Photo: VNRC)

	Water, Sanitation and Hygiene		People reached: 516
			Male: 281 Female: 235
Objective:	<i>The main risks of WASH-related diseases are mitigated, and the environmental sanitation needs of the affected communities are addressed through quality WASH services.</i>		
Key indicators:	Indicator	Actual	Target
	# of VNRC staff and volunteers who received ToT on WASH and disease prevention in disasters	0	25
	# of people reached by WASH assistance	516	18,900
	# of people reached by hygiene promotion activities	516	18,900
	# of constructed household/communal sanitation facilities	0	300
	# of households that received conditional cash for water tank procurement	0	500
	% of the targeted population reached with PDM	0	100

VNRC is currently undergoing organizational restructuring which has delayed the finalization of the recovery implementation plan. As a result, several activities such as WASH ToT and disease prevention in emergencies,

provision of WASH assistance, construction of household and communal sanitation facilities, conditional cash support for water tanks, and PDM—have not yet commenced. Additionally, VNRC is prioritizing the implementation of cash distribution activities. Once this phase is completed, focus will shift toward the recovery phase and the implementation of the remaining interventions.

Hygiene Promotion

From 16 to 28 February 2025, hygiene promotion integrated with WASH communication events were undertaken in the localities listed as Lao Cai and Yen Bai engaging the participation of hundreds of people including local people, students and teachers. The IEC materials containing the WASH and hygiene promotion contents, such as the seven steps of handwashing, sanitation practices and water treatment methods, were produced by VNRC and disseminated to the public and in schools. This effort reached a wide range population with an estimated 516 people (281 male, 235 female) engaged in the communication events.



Hygiene promotion activities in Lao Cai province (Photo: VNRC, Lao Cai Chapter)

 Protection, Gender and Inclusion		People reached: 601	
		Male: 310	Female: 291
Objective:	Ensure protection and safety by strengthening the existing protection capacity of affected communities and by ensuring that all facilities, goods, and services are accessible, dignified, and safe for people of all backgrounds.		
Key indicators:	Indicator	Actual	Target
	# of people reached through messages from PGI materials	516	2,100
	# of VNRC staff and volunteers who received PGI training	85	50

	<i>Programme has completed the IFRC Child Safeguarding Risk Analysis as per the requirements of IFRC-supported operations</i>	Yes	Yes
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PGI Training

Following the DREF operation kick-off, a comprehensive one-and-a-half-day online training on PGI and CEA was conducted from 19 to 20 December 2024. The training was facilitated by the PGI Officer from the IFRC Country Cluster Delegation (CCD) in Bangkok and targeted VNRC staff engaged in the operation.

A total of 85 VNRC staff (29 male, 56 female) participated, exceeding the initial target. The training aimed to strengthen the competencies of staff in mainstreaming PGI and CEA principles across emergency programming, particularly cash distribution activities. Core content included an overview of PGI and the Minimum Standards for Protection, Gender and Inclusion in Emergencies, key concepts of dignity, access, participation, and safety (DAPS), as well as practical sessions on:

- PGI integration in Cash and Voucher Assistance (CVA)
- Prevention of Sexual Exploitation and Abuse (PSEA)
- Child safeguarding policy and operationalization
- Case studies and real-world application exercises

Participants were also equipped with tools to identify and prioritize vulnerabilities based on age, gender, disability, and other diversity factors (SADDD) during beneficiary selection and service delivery. As a result of the training, VNRC has systematically integrated PGI considerations into the cash distribution programme. VNRC teams are now collecting sex, age, and disability-disaggregated data (SADDD), prioritizing assistance to individuals with heightened vulnerabilities, and promoting awareness through VNRC’s public communications and media channels.

PGI Key Messages Dissemination

Between 16 and 28 February 2025, PGI and CEA key messages were actively disseminated as part of integrated hygiene promotion and WASH communication activities in the provinces of Lao Cai and Yen Bai. These outreach efforts engaged diverse community groups, including students, teachers, and local residents. Through 18 sessions conducted across targeted areas, a total of 516 individuals (281 male, 235 female) were reached. Key messages focused not only on hygiene and health promotion but also on:

- Informing communities about their rights related to humanitarian assistance
- Explaining the available services and selection criteria under the Emergency Appeal operation
- Promoting safe access to assistance without discrimination
- Reinforcing accountability mechanisms for feedback and complaints

This integrated approach strengthened affected communities' awareness of protection risks, available support mechanisms, and channels for voicing concerns, thus enhancing transparency, trust, and community engagement throughout the operation.



Community Engagement and Accountability

People reached: **601**

Male: 310

Female: 291

Objective:		<i>Targeted communities are informed, consulted, and able to share their feedback on the planned or received assistance, allowing programmes and operations to be adjusted and adapted accordingly.</i>	
	Indicator	Actual	Target
Key indicators:	<i>The operation is informed by a needs assessment which includes information gathered from affected people (Yes/No)</i>	Yes	Yes
	<i># of VNRC staff and volunteers who received CEA training</i>	85	25
	<i># of methods established to communicate with communities about what is happening in the operation, including the selection criteria, if these are being used</i>	2	2
	<i>% of people who received a response to their feedback about the operations</i>	100%	50

Communication Methods

To ensure transparent and inclusive communication with affected communities, a range of methods has been established to share information about the operation and its progress. These include community meetings, loudspeaker announcements, posters at community gathering points, and regular updates shared through local radio stations and social media platforms. Community volunteers and local leaders are also engaged to act as information focal points. In addition, the selection criteria for assistance are clearly communicated through these channels to ensure transparency and reduce misunderstandings. Printed leaflets explaining the selection process have been distributed, and information boards at local commune offices display eligibility criteria and the timeline for support. During community meetings, Q&A sessions are held to clarify any concerns. Feedback mechanisms such as suggestion boxes and dedicated hotlines have been set up to allow community members to ask questions or raise concerns anonymously.

CEA Training

A one-and-a-half-day CEA online training was conducted by the PGI Officer from the IFRC CCD in Bangkok immediately after the DREF kick-off meeting from 19-20 December 2024. 85 VNRC staff received the training (29 male, 56 female).

Community Feedback

A PDM procedure was established after the cash distribution event to gather recipients' feedback and assess their satisfaction with the assistance provided. The process also aimed to evaluate whether the distributed cash was utilized in alignment with its intended purpose. All (100 per cent) individuals have received a response to their feedback about the operations to date. Feedback was recorded in VNRC's logbook indicating the name, age and location of the beneficiaries. Common inquiries included questions about the cash distribution process as well as concerns raised by recipients about actions taken after the distribution. All concerns were promptly reported to the IFRC Programme Officer based in Viet Nam, who maintained close coordination with the VNRC Project Management Board to identify appropriate solutions and ensure effective collaboration between VNRC Headquarters and the project provinces. Multiple circulars, official letters, and emails were disseminated to the relevant provinces from which the feedback originated.



Risk Reduction, climate adaptation and Recovery

People reached: -

Male: -

Female: -

Objective:

Strengthen the capacity of communities in high-risk areas to anticipate and reduce the risks associated with disasters and climate change.

Key indicators:

Indicator

Actual

Target

of schools reached by the VNRC through environmental awareness raising/DRR sessions

0

60

of people reached by the VNRC through DRR and climate change adaptation activities

0

1,200

VNRC plans to deliver community-based disaster risk management training by mid-2025 and to conduct a disaster response drill second quarter of 2025. Equipment including life vests, raincoats, rainboots, and headlights will be supplied to the village response team.



Environmental Sustainability

People Reached: -

Male: -

Female: -

Objective:

Reduce the negative impacts of VNRC relief and recovery interventions on the environment.

Key indicators:

Indicator

Actual

Target

of sectors for which environmental sustainability has been considered in the operational plan

0

9

% of the total response budget which is comprised of goods and services purchased locally or which is cash and voucher assistance

0

50

During the reporting period, no activities were implemented and therefore any sector progress will be reported in the next operations update. VNRC is working on the recovery plan and budget which is expected to start by June 2025. In the current plan, VNRC prioritizes providing humanitarian support through locally procured goods and cash voucher assistance.



Education

People Reached: -

Male: -

Female: -

Objective:

Enhance safety at school to ensure safe, continued, and equitable access to education for affected populations, especially children and young people, and vulnerable and marginalised groups.

Key indicators:

Indicator

Actual

Target

of educational facilities or learning spaces where the VNRC assisted in securing the safe and continued access to education

0

50

# of teachers and education personnel (incl. volunteer facilitators) trained by the VNRC on risk reduction and safe schools' protocols in the affected areas	0	10,000
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Disaster risk reduction activities planned under education sector will kick off at a later stage, presumably during the second quarter of 2025.

VNRC targets to support 50 educational facilities but this target will be consistently reviewed based on the EA coverage level.

Enabling approaches



National Society Strengthening

Objective:	Support the VNRC with the necessary competencies and capacity strengthening efforts as required in this operation and as outlined in the VNRC strategy.		
Key indicators:	Indicator	Actual	Target
	# of VNRC PDRT and CDRT personnel trained in disaster response	43	1,540
	# of VNRC staff and volunteers trained in different sector(s)	0	1,700
	# of VNRC provincial branches with PER tools introduced	0	7
	Lessons learned workshop for this operation is conducted	0	1

PDRT training



PDRT training in Lang Son and Thai Nguyen province (Photo: VNRC)

Two PDRT trainings were already undertaken in Lang Son and Thai Nguyen provinces from 9 to 14 April 2025. The training covered essential response skills like needs assessment, first aid, psychosocial support, and relief distribution, along with fundamental disaster management concepts and hazard and vulnerability analysis. Participants also learn about working with local authorities, using standardized tools for data collection, and ensuring accountability in operations. The programme concluded with feedback, action planning, and a strong emphasis on preparedness and community-based disaster risk reduction. A total of 43 VNRC staff at all levels (20 male, 23 female) participated in the training and received a certificate of completion.

VNRC is currently working on finalization of the recovery plan and budget which expect to start by June 2025, therefore training in different sectors, introduction of PER tools to VNRC provincial branches, as well as lessons learnt workshop for this operation will be reported in the next update.



Coordination and Partnerships

Objective:

Support the VNRC with the necessary competencies and capacity strengthening efforts as required in this operation and as outlined in the VNRC strategy.

Key indicators:

Indicator

Movement coordination meetings organised, and updates are provided to Movement partners based on operational needs

Actual

Yes

Target

Yes

IFRC APRO organized a Partners Call following the publication of the Emergency Appeal (EA), providing an opportunity for the VNRC Secretary General/Vice President and the IFRC Head of Delegation in Bangkok to address the IFRC network globally and secure support. Several National Societies, including the Australian Red Cross, British Red Cross, Canadian Red Cross, Japanese Red Cross Society, Netherlands Red Cross, Swiss Red Cross, and Swedish Red Cross, have contributed to the Emergency Appeal. IFRC supported VNRC in coordinating and engaging with the partner National Societies and other donors.

As part of the Federation-wide funding support, VNRC received bilateral funding from the Cambodia Red Cross, Singapore Red Cross, Turkish Red Crescent, Republic of Korea National Red Cross, Thai Red Cross Society, and the Red Cross Society of China through the Embassy of China in Viet Nam. VNRC also received funding directly through the iRaiser platform from the Federation/Swiss Red Cross and the Benevity platform.

The Singapore Red Cross visited Viet Nam from 21 to 23 October 2024 for a joint needs assessment and discussions on the use of bilateral support with VNRC.

The Directorate-General for European Civil Protection and Humanitarian Aid Operations (DG ECHO), the Spanish Government, and the Netherlands Government have also contributed to this Emergency Appeal. The European Commission Vice-President, the Ambassador of the European Union in Vietnam, the Spanish Ambassador, and a Netherlands Embassy representative visited the VNRC National Headquarters on 22 October 2024.

IFRC has supported VNRC in submitting progress updates and the 4W report to the International Organization for Migration (IOM).



IFRC Secretariat Services

Objective:

Provide the necessary support to the VNRC in implementing its relief and recovery interventions, ensuring adherence to compliance standards, effective operational management and coordination, as well as quality assurance and accountability.

Key indicators:

Indicator	Actual	Target
# of surge personnel deployed to support the operation	1	1
# of IFRC monitoring and support missions	1	7
# of evaluations conducted for this operation	0	1 (final evaluation)
% of financial reporting respecting IFRC procedures	0	100

An Operations Coordinator from IFRC APRO was deployed to Hanoi for one week to facilitate the development of the Operational Strategy together with VNRC and IFRC staff in Viet Nam.

The IFRC CCD relevant staff have been providing technical support in the development of the Operational Strategy, and with the design, planning, implementation and monitoring of the EA operation, including risk management. Staff from IFRC APRO have also been provided support on specific technical area as and when requested by VNRC and the IFRC CCD. Additionally, the IFRC CCD team Bangkok and the IFRC programme officer in Viet Nam are working closely with VNRC to support the implementation of the EA operation. In April 2025, the IFRC Programme officer in Viet Nam participated in PDM as part of on-going operational monitoring. The six additional monitoring and support missions from IFRC CCD are planned to take place in the second and third quarters 2025.

IFRC CCD Bangkok Communications officer was also deployed to Viet Nam to provide communications support, including collections of communications materials, feature stories and development of press release. Updates of the EA operation are shared on IFRC social media platforms.

From October 2024 to January 2025, the surge Operations Managers have been deployed to support the ongoing development of the implementation plan and kick-starting the activities.

The IFRC CCD Bangkok and the APRO procurement and CVA consultant have supported VNRC to review the financial service provider agreements and related arrangements since late September 2024.

For risk management, in accordance with the IFRC Risk Management Framework, VNRC and IFRC continued to monitor the risks inherent to the operation. VNRC and IFRC relevant staff updated the Risk Register across the seven IFRC risk categories: strategic, contextual, operational, programme delivery, fiduciary, safeguarding, and reputational with the objective of maintaining a safe workplace, minimizing losses, maximizing opportunities, and developing appropriate risk treatment options for informed decision-making.

There are currently no security concerns in the country, but the situation is continuously being monitored.

D. FUNDING

The IFRC Secretariat funding requirement is CHF 4 million and the Federation-wide funding requirement is CHF 4.5 million. On 17 September 2024, the IFRC promptly released a DREF loan of CHF 900,000 to ensure rapid and effective relief efforts. As of 31 March 2025, IFRC has successfully raised CHF 2,422,750 (61 per cent). For more details on the budget and expenditure, please refer to the financial report attached at the end of this document.

The IFRC extends its heartfelt gratitude to our generous donors and earnestly appeal for further contributions to bridge the remaining gap. Your support is crucial for the National Society and the IFRC to continue delivering vital humanitarian assistance during both the emergency and recovery phases.

Contact information

For further information, specifically related to this operation please contact:

At the Viet Nam Red Cross Society:

- **Secretary General/Vice President:** Nguyen Hai Anh; email: international@redcross.org.vn, phone: +84 869 377 999
- **Head of Disaster Management & Social Work Department:** Tran Si Pha; email: tranphavnrc@gmail.com, phone: +84 973 657 676

At the IFRC Country Cluster Delegation in Bangkok:

- **Head of Country Cluster Delegation:** Kathryn Clarkson; email: kathryn.clarkson@ifrc.org
- **Programme Coordinator:** Pascal Bourcher; email: pascal.bourcher@ifrc.org

At IFRC Asia-Pacific Regional Office in Kuala Lumpur:

- **Regional Director:** Alexander Matheou, email: alexander.matheou@ifrc.org
- **Deputy Regional Director:** Juja Kim; email: juja.kim@ifrc.org
- **Head of Health, Disaster, Climate and Crisis Unit:** Joy Singhal; email: joy.singhal@ifrc.org
- **Lead of Evolving Crises and Disasters:** Felipe Delcid; email: felipe.delcid@ifrc.org
- **Operations Coordinator:** Farah Nur Wahyuni Zainuddin; email: opscoord.southeastasia@ifrc.org
- **Communication Manager:** Arphil Rances, email: afrhill.rances@ifrc.org

At IFRC Geneva:

- **Senior Officer Operations Coordination:** Christina Duschl; email: christina.duschl@ifrc.org

For IFRC Resource Mobilisation and Pledges support:

- **Partnerships in Emergencies;** email: PartnershipsEA.AP@ifrc.org

For IFRC Resource Mobilisation and Pledges support:

- **Manager, Regional Logistics Unit:** Nuraiza Khairuddin; email: nuraiza.khairuddin@ifrc.org

Reference documents



Click here for:

- [Previous appeals and updates](#)
- [Operational Strategy](#)

How we work

All IFRC assistance seeks to adhere the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable, to **Principles of Humanitarian Action** and **IFRC policies and procedures**. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world

Operational Strategy

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2024/8-2025/3	Operation	MDRVN024
Budget Timeframe	2024/8-2025/9	Budget	APPROVED

Prepared on 30 Apr 2025

All figures are in Swiss Francs (CHF)

MDRVN024 - Viet Nam - Cyclone Typhoon Yagi

Operating Timeframe: 17 Sep 2024 to 30 Sep 2025; appeal launch date: 17 Sep 2024

I. Emergency Appeal Funding Requirements

Total Funding Requirements	4,000,000
Donor Response* as per 30 Apr 2025	2,422,750
Appeal Coverage	60.57%

II. IFRC Operating Budget Implementation

Planned Operations / Enabling Approaches	Op Budget	Expenditure	Variance
PO01 - Shelter and Basic Household Items	0	0	0
PO02 - Livelihoods	0	0	0
PO03 - Multi-purpose Cash	0	1,746	-1,746
PO04 - Health	0	0	0
PO05 - Water, Sanitation & Hygiene	0	0	0
PO06 - Protection, Gender and Inclusion	7,342	4,710	2,632
PO07 - Education	0	0	0
PO08 - Migration	0	0	0
PO09 - Risk Reduction, Climate Adaptation and Recovery	974,737	963,118	11,619
PO10 - Community Engagement and Accountability	0	0	0
PO11 - Environmental Sustainability	0	0	0
Planned Operations Total	982,079	969,574	12,505
EA01 - Coordination and Partnerships	0	0	0
EA02 - Secretariat Services	125,059	90,609	34,450
EA03 - National Society Strengthening	41,421	8,059	33,362
Enabling Approaches Total	166,480	98,669	67,812
Grand Total	1,148,559	1,068,242	80,317

III. Operating Movement & Closing Balance per 2025/03

Opening Balance	0
Income (includes outstanding DREF Loan per IV.)	2,422,750
Expenditure	-1,068,242
Closing Balance	1,354,508
Deferred Income	0
Funds Available	1,354,508

IV. DREF Loan

* not included in Donor Response	Loan :	900,000	Reimbursed :	900,000	Outstanding :	0
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V. Contributions by Donor and Other Income

Opening Balance						0
Income Type	Cash	InKind Goods	InKind Personnel	Other Income	TOTAL	Deferred Income
American Red Cross	99,392				99,392	
Australian Red Cross (from IFM Investors*)	28,130				28,130	
Australian Red Cross (from QBE Group Services Pty Ltd)	28,130				28,130	
British Red Cross (from British Government*)	548,259				548,259	
European Commission - DG ECHO	141,486				141,486	
Italian Government Bilateral Emergency Fund	187,582				187,582	
Japanese Red Cross Society	28,432				28,432	
Lithuania Government	46,934				46,934	
Luxembourg Government	422,781				422,781	
Red Cross of Monaco	9,399				9,399	
Spanish Government	284,805				284,805	
Swedish Red Cross	80,427				80,427	
Swiss Red Cross	100,000				100,000	
The Canadian Red Cross Society (from Canadian Government)	100,007				100,007	
The Netherlands Red Cross	38,306				38,306	
The Netherlands Red Cross (from Netherlands Government)	278,680				278,680	
Total Contributions and Other Income	2,422,750	0	0	0	2,422,750	0
Total Income and Deferred Income					2,422,750	0