

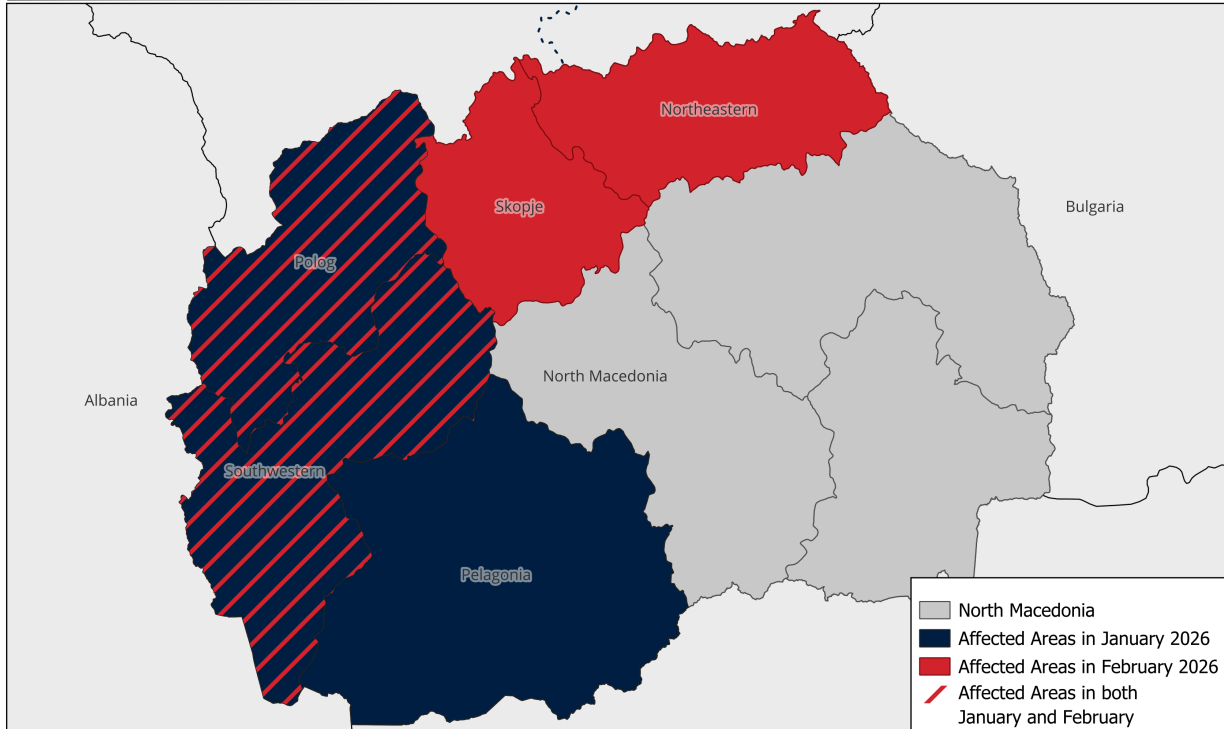


Appeal: MDRMK011	Total DREF Allocation: CHF 279,679	Crisis Category: Yellow	Hazard: Flood
Glide Number: -	People Affected: 3,300 people	People Targeted: 1,900 people	
Event Onset: Sudden	Operation Start Date: 29-01-2026	New Operational End Date: 31-07-2026	Total Operating Timeframe: 6 months
Reporting Timeframe Start Date: 29-01-2026		Reporting Timeframe End Date: 27-02-2026	
Additional Allocation Requested: 129,066		Targeted Regions: Pelagonia, Polog, Skopje, Southwestern	

Description of the Event

The Republic of North Macedonia - Floods

26 February 2026



The maps used do not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.
Map data sources: GADM, RC of The Republic of North Macedonia, IFRC. Map produced by: IFRC Europe Region Office, Budapest.

Date of event

29-01-2026

What happened, where and when?

During the period of early to mid-January 2026, North Macedonia was affected by a persistent cyclonic system that generated widespread and intensive precipitation. According to the National Hydrometeorological Service (UHMK), the system produced “more abundant rainfall in the central and eastern parts (over 30 l/m²)”, accompanied by unstable weather conditions and thunderstorms. The combination of high-intensity rainfall, saturated soils, and concurrent snowmelt created conditions conducive to localized flooding in both Kičevo and Ohrid.

The prolonged heavy rainfall led to the overflow of several rivers, including the Zajashka, Koselska and Dalja rivers, resulting in widespread flooding in the municipalities of Kichevo and Ohrid. The floods caused significant damage to residential houses, basements, yards, business premises, public spaces and road infrastructure, severely disrupting daily life and local mobility. Entire neighborhoods were inundated, particularly in Ohrid region, as well as multiple locations in the Kichevo region. Damage to roads and access routes further limited movement and access to essential services.

The floods disproportionately affected people in vulnerable situations, including low-income households, older people, people with disabilities, families with young children and people living in flood-prone or substandard housing. Many of these households experienced loss of essential household items, damage to living spaces and temporary displacement, increasing their exposure to health risks, insecurity and economic hardship. Small businesses and informal livelihoods were also impacted, further reducing household coping capacity.

The current situation remains unstable, with ongoing response operations and continued risk of further rainfall. Emergency services, municipalities and Red Cross branches in Kichevo and Ohrid remain actively engaged in response activities, focusing on evacuation support, water removal, shelter assistance and humanitarian relief to mitigate the immediate humanitarian consequences and prevent further deterioration of living conditions among the affected population.

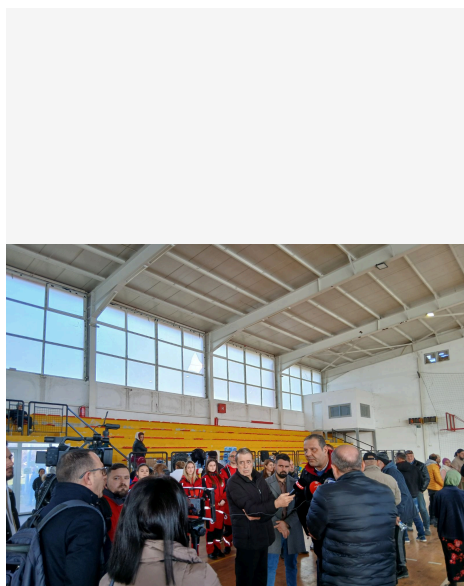
Following the floods of 7–8 January, continued rainfall and evolving damage assessments revealed needs exceeding the initial response



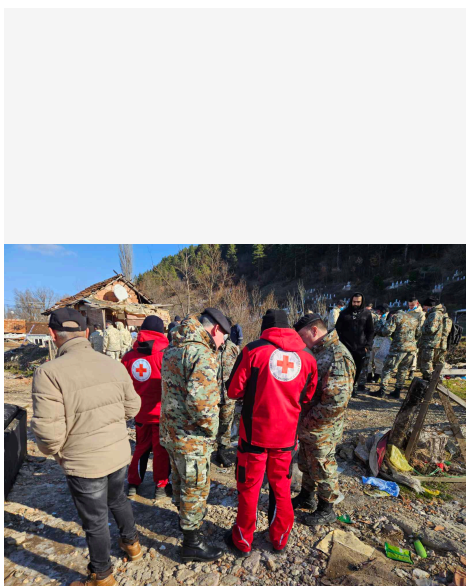
capacity. Following the floods of 7–8 January, continuous rainfall persisted from 2 to 11 January, resulting in sustained high river levels in both Ohrid and Kičevo and triggering further flooding, including a flash flood in the Kičevo area. As damage assessments progressed, additional households reported losses to housing, livelihoods, and essential infrastructure, revealing needs that exceeded the initial response capacity. The prolonged nature of the rainfall, combined with simultaneous impacts across multiple municipalities and heightened risks for groups in vulnerable situations, prompted local crisis management authorities on 16 January to formally request the Red Cross of the Republic of North Macedonia to scale up humanitarian assistance. On 16 January, the local crisis management authorities in Ohrid and Kičevo requested the Red Cross of the Republic of North Macedonia to continue supporting the effective delivery of humanitarian assistance. Subsequently, the Red Cross of the Republic of North Macedonia planned a DREF operation to address the growing humanitarian needs.

Prolonged and intense rainfall between 14 and 16 February 2026 led to the rapid rise and overflow of several rivers, including the Zajashka and Slupčanka rivers, resulting in flooding across multiple municipalities in North Macedonia, particularly Kichevo, as well as parts of Tetovo, Gostivar, Saraj (Skopje region), and surrounding settlements. In Kichevo, the Zajashka River overflowed its banks, inundating residential neighborhoods, streets, basements, yards, business premises, agricultural land, and segments of local road infrastructure, severely disrupting daily life and mobility. Several low-lying areas were heavily flooded, with landslides and damaged roads limiting access to services and disrupting transport. Vulnerable groups were particularly affected, and many households experienced damage, loss of belongings, and temporary displacement. In Kichevo, over 270 residents were evacuated.

The situation remains under close monitoring due to the risk of further rainfall. Emergency services, municipal authorities, the Crisis Management Centre, and Red Cross branches continue response efforts. The Red Cross Branch in Kichevo assisted around 200 households with food, hygiene parcels, blankets, sleeping bags, and drinking water, and coordination continues to ensure support during the recovery phase. Weather forecasts indicate a significant drop in temperatures across the affected regions, with colder conditions expected following the recent heavy rainfall. The anticipated temperature decline may increase hardship for displaced and flood-affected households, particularly those with damaged homes, limited heating capacity, or inadequate insulation.



Local government officials visiting the evacuated people in Kichevo



Red Cross joint response with other institutions in the field



Red Cross team assisting evacuated people in Kichevo



Red Cross delivering humanitarian assistance

Scope and Scale

The populations most affected by the floods are households living in low-lying and flood-prone areas along riverbanks and drainage channels in the municipalities of Kichevo and Ohrid, including urban, peri-urban and rural settlements. Prolonged heavy rainfall and river overflow resulted in water entering homes, basements, yards and agricultural land, causing damage to shelter, household items, livelihoods and local infrastructure. While approximately 1,000 people in need were affected overall, assistance was prioritized for households with the most severe impacts and limited coping capacity, due to resource constraints and the need to ensure that life-saving support reached those facing the greatest risks. These included older people, families with young children, people with disabilities, low-income households and people dependent on informal or seasonal livelihoods, who are disproportionately affected due to reduced mobility, lower resilience and restricted access to clean water, sanitation, healthcare and safe shelter.

The floods significantly disrupted lives, well-being, livelihoods and infrastructure, with households reporting loss of food stocks, damage to essential household goods, contamination of water sources and increased health risks linked to damp living conditions and poor sanitation. Damage to roads and drainage systems further constrained access to services and delayed recovery, particularly for households unable to self-recover without external support.

Kičevo and Ohrid are prone to localized flooding during periods of heavy rainfall, with past incidents causing damage to homes, agricultural land, and public infrastructure. For the current event, no official meteorological report with precise rainfall intensity (e.g. mm/day) has yet been issued. However, continuous rainfall was recorded over a prolonged period from 2 to 11 January, leading to sustained high river levels in both regions and resulting in flooding, including a flash flood in the Kičevo area. Comparable historical meteorological data for this specific region and scale of impact were not available at the time of reporting. The prolonged nature of the rainfall, combined with simultaneous impacts across multiple municipalities and damage to housing and infrastructure, underscores the need for targeted humanitarian assistance and early recovery support, particularly for groups in vulnerable situations.

The floods of 14–16 February 2026 in North Macedonia primarily affected households in low-lying and flood-prone areas, where intense rainfall led to rapid runoff and water entering homes, basements and yards. Shelter, household belongings, small businesses and local infrastructure were damaged. Some 3,300 persons were affected, however assistance was prioritized for the most severely affected households with limited coping capacity, including older persons, families with young children, people with disabilities and low-income households. The floods disrupted daily life and livelihoods, causing loss of essential items, contamination of water sources and increased health risks due to damp and unsanitary conditions. The scale and intensity of the event highlight the need for targeted humanitarian assistance and early recovery support, particularly for vulnerable groups.

Source Information

Source Name	Source Link
1. NS social media official page	https://www.facebook.com/reel/1231664865165623



2. NS social media official page	https://www.facebook.com/reel/876959035332721
3. TV21 report	https://mk.tv21.tv/tsrven-krst-na-teren-vo-poplavenite-podrachja-250-litsa-evakuirani-vo-kichevo-megu-niv-61-detsa-materijalna-shteta-imaat-vkupno-362-domakinstva/
4. Skopje 1 news portal	https://skopje1.mk/250-evakuirani-vo-kicevo-megju-niv-i-bebe-od-samo-eden-mesec
5. Libertas news portal	https://libertas.mk/video-evakuaci-a-vo-kichevo-aktivisti-na-crven-krst-iznesuvaat-mazh-niz-nado-denata-voda/

Summary of Changes

Are you changing the timeframe of the operation	Yes
Are you changing the operational strategy	Yes
Are you changing the target population of the operation	Yes
Are you changing the geographical location	Yes
Are you making changes to the budget	Yes
Are you requesting an additional allocation?	Yes

Please explain the summary of changes and justification:

Following prolonged and intense rainfall between 14 and 16 February 2026, several rivers in North Macedonia, including the Zajashka and Slupčanka, rapidly rose and overflowed, causing flooding across multiple municipalities. The heaviest impact was recorded in Kichevo, as well as in parts of Gostivar, Tetovo and Saraj (Skopje region), where low-lying residential areas, streets, basements, agricultural land and local infrastructure were inundated. Approximately 3,300 people were affected nationwide. In Kichevo alone, 270 individuals were evacuated to temporary shelters, while more than 200 households in Gostivar (including the village of Forino) and Saraj sustained damage to homes and essential household belongings. Water contamination, damaged infrastructure further aggravated the situation, particularly for older persons, families with young children, persons with disabilities and low-income households.

While the initial DREF operation focused primarily on the most affected areas identified at the onset of the emergency, updated assessments confirmed a broader geographic impact and a higher number of households requiring assistance. In addition, the anticipated drop in temperatures following the floods increases hardship for displaced and flood-affected families, especially those with damaged homes and limited heating capacity. The initial rapid needs assessments also indicate that some families are likely to remain displaced for a longer period, requiring sustained material and psychosocial support. Although the overall DREF strategy remains aligned with the original objectives, the operation requires an adjustment of the target population and expansion to additional affected locations, as well as a corresponding budget revision to cover the increased caseload, additional relief distributions and extended operational activities. These changes are necessary to ensure adequate and timely humanitarian assistance to both newly identified and previously targeted vulnerable households.

IFRC Network Actions Related To The Current Event

Secretariat	The Red Cross of the Republic of North Macedonia has maintained ongoing communication with the IFRC Country Cluster Delegation to Central and South-Eastern Europe (CCD CSEE) in Sarajevo, facilitating information sharing, technical coordination
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	and adherence to IFRC procedures and standards. The CCD CSEE has also provided guidance and support in the planning of the DREF operation.
Participating National Societies	-

ICRC Actions Related To The Current Event

-

Other Actors Actions Related To The Current Event

Government has requested international assistance	No
National authorities	The flood response was led by government institutions at the municipal level. The Municipal Crisis Management HQ in Kichevo and Ohrid coordinated emergency operations, mobilized municipal services and ensured continuous inter-institutional cooperation. Civil protection, together with others, supported evacuation, water drainage, infrastructure protection and restoration of essential services. The Government also provided temporary shelter facilities for evacuated people.
UN or other actors	North Macedonia is part of the EU Civil Protection Mechanism; however, as the rainfall and flooding affected only specific municipalities, the Crisis Management Center determined that there was no need to declare a nationwide crisis or activate international or regional mechanisms. The response has therefore been managed through local and national crisis management structures, with no duplication of assistance reported.

Are there major coordination mechanism in place?

Major coordination mechanisms are in place in North Macedonia. The leading national authority responsible for civil protection and emergency management in the event of natural or man-made disasters is the Crisis Management Centre. It oversees prevention, preparedness, and response activities across the country and coordinates efforts at all levels of government, including municipal, city, and national levels. Each municipality maintains a local coordination structure to ensure that response activities can be carried out efficiently at the most local level possible. In situations where emergencies affect multiple municipalities, coordination is escalated to higher levels, enabling a cohesive and harmonized response across the affected areas.

The Red Cross of the Republic of North Macedonia is an active partner within this coordination framework, providing technical and operational support in the assessment of needs, relief delivery, and protection of vulnerable groups. While the Red Cross does not hold a lead or co-lead role in national coordination, it plays a key operational role, particularly in emergency response, evacuation support, and the provision of food, NFIs, WASH, and psychosocial assistance. Coordination has been largely effective, though ongoing assessments continue to identify potential gaps in sector-specific interventions, such as more comprehensive coverage of psychosocial support and WASH in remote or hard-to-reach areas, to ensure all affected populations are reached efficiently.

Needs (Gaps) Identified



Shelter Housing And Settlements

Following the floods in Kichevo and Ohrid in January as well as the following flash floods in February in Kichevo, Gostivar, Skopje, assessments and consultations with affected communities have identified a significant need for essential household items to restore safe



and dignified living conditions. Many households experienced damage or loss of bedding, mattresses, sleeping bags, field beds, and protective footwear, while others require basic household items such as bed linen and dehumidifiers to manage water-damaged homes.

The loss of these items has compounded the challenges faced by families, affecting their ability to rest, maintain hygiene, and recover from the immediate impacts of the floods. Vulnerable groups, including larger households, older people, and families with young children, are particularly impacted and require priority support.

To address these needs, the response will focus on:

- Provision of bedding and sleeping materials to affected households
- Distribution of protective footwear and other essential household items
- Support for families returning to their homes to restore safe and functional living conditions
- The beds and sleeping bags are needed for families who have been evacuated and currently have nowhere to return to, as their homes are ruined. The families who were evacuated in February are still housed in temporary housing (a sports hall)

These interventions are critical to ensure that affected households can meet their immediate basic needs while beginning the early recovery process.

As a result of the emergency needs assessment, affected households require the following support:

- Blankets: 950 pcs
- Mattresses: 300 pcs
- Sleeping bags: 250 pcs
- Field beds: 100 pcs
- Rubber boots: 300 pcs
- Bed linen: 500 pcs
- Dehumidifiers: 14 pcs

To ensure continued support in the coming months, the following items require replenishment:

- Blankets: 300 pcs
- Mattresses: 150 pcs



Livelihoods And Basic Needs

Many households experienced loss or damage to their stored food supplies due to flooding, leaving families with limited access to nutritious meals. Vulnerable groups, including low-income households, larger families, and those with children, are particularly affected and require priority support to meet their immediate dietary needs. For evacuees who are unable to prepare their own meals, the National Society will provide food assistance for approximately 20 days to 270 individuals.

To address these needs, the response will focus on:

- Distribution of dry rations and essential food items to affected households
- Provision of canned and non-perishable foods to ensure families can meet their nutritional needs over the coming days
- Replenishment of food stocks for households returning to their homes to stabilize access to meals during early recovery

These interventions are critical to ensure that affected households can meet their immediate food security needs while beginning to recover from the impacts of the floods.

In response, affected households require the following support:

- Food items: 1,000 for 340 households for 4 months
- Canned food: 20 days food for 270 evacuated people

To ensure continued support in the coming months, the following items require replenishment:

- Food items: 170 packages
- Canned food: 187 packages



Health

Following the floods in Kichevo and Ohrid, assessments and consultations with affected communities have identified a significant need for PSS. Many households have been impacted by loss, displacement, and disruption of daily life, resulting in heightened levels of stress, anxiety and uncertainty. Children, in particular, are experiencing emotional distress due to the sudden changes in their environment and interruption of their routines.



Adults and families are also experiencing psychosocial challenges, including difficulties in coping with loss, managing stress and re-establishing daily routines. Groups in vulnerable situations, including older people, single parents and people with chronic illnesses, are disproportionately affected and require targeted support to address their emotional and mental well-being. Furthermore, volunteers and response personnel working in the affected municipalities are exposed to high levels of stress, highlighting the need for measures to support their psychological resilience. These findings demonstrate that psychosocial support is a critical need for both the affected population and those directly involved in the response in Kichevo and Ohrid.

As a result of the emergency needs assessment, the following activities will be implemented:

- PSS workshop for engaged first responders
- Child-friendly space (CFSs) group PSS sessions – 12 sessions
- Preparation and printing of 3,000 leaflets with self-help recommendations during emergencies
- Two PSS sessions for staff and volunteers
- Group sessions for community members - 12



Water, Sanitation And Hygiene

As the forecast for the following period are expecting to be worsen, there is a need for removing standing water for the antinational intervention unit to purchase water pump, this was seen as a gap during the intervention in the recent days. Affected households also require the following support:

- Hygiene items: 1,700 packages
- Water pump: 4 pcs
- Hygiene baby parcels: 80 packages

To ensure continued support in the coming months, the following items require replenishment:

- Hygiene items: 170
- Bottled water 0.5 l: 10,000 pcs



Protection, Gender And Inclusion

The emergency response with floods in North Macedonia highlighted the need to further strengthen the capacities of Red Cross staff and volunteers in integrating Protection, Gender and Inclusion (PGI) principles into all stages of disaster response. While teams engaged in responding to this particular emergency ensured that assistance prioritized vulnerable groups, including older persons, children, persons with disabilities and socially marginalized households, gaps were identified in the systematic application of PGI minimum standards, safe identification and referral pathways, and inclusive communication approaches. To address this, the National Society within this DREF operation plans to organize a three-day capacity-building workshop for the teams engaged in responding to the floods in North Macedonia, focusing on practical application of PGI in emergencies, safeguarding, prevention of sexual exploitation and abuse (PSEA), safe and dignified assistance, and protection mainstreaming in assessments and distributions. This initiative will strengthen preparedness and ensure more inclusive and accountable responses in future operations. The NS is planning to organized two trainings for the teams engaged in the emergency response for approximately 60 participants.



Education

The National Society for Capacity Building will organize following workshops:

1. Lessons Learned Workshop
2. PGI
3. Refresher Training for DREF Operation

Any identified gaps/limitations in the assessment

Immediately following the floods of 14–16 February 2026, rapid field assessments were conducted to identify priority areas and enable immediate response planning. These initial findings confirmed significant damage in Kichevo, Gostivar and Saraj, including destruction of homes, displacement and urgent needs for food, non-food items, safe water and psychosocial support. While preliminary data indicate that several hundred households were affected, government-led damage assessments are still ongoing and the full extent of needs requires further verification.

The National Society plans to initiate a more detailed household-level assessment to better define sector-specific needs and coping capacities. Based on the results of this assessment, approximately 150 of the most vulnerable flood affected families will be prioritized for



assistance through a voucher modality. Targeting will be guided by vulnerability and impact criteria, including housing damage, displacement, loss of income, and the presence of older persons, persons with disabilities and families with young children, ensuring that support reaches those most in need while promoting flexibility and dignity in the recovery phase.

Operational Strategy

Overall objective of the operation

The overall objective of the operation is to provide immediate humanitarian assistance to flood-affected households in Kichevo and Ohrid, ensuring access to food and hygiene items, essential household items, and psychosocial support during the first four months following the floods.

Operation strategy rationale

The operation strategy is designed to provide timely and targeted humanitarian assistance to households affected by the recent floods in Kichevo and Ohrid. The approach is informed by initial assessments conducted in coordination with local authorities and direct consultations with affected communities, which identified critical gaps in food, non-food items, water and hygiene and psychosocial support. The strategy prioritizes interventions that address immediate life-saving needs, reduce vulnerability, and support the well-being of the most affected populations, including older people, families with children, and low-income households.

The main priorities of the operation are determined by the severity of impact, accessibility, and vulnerability of affected households. These include ensuring access to safe drinking water, essential household items, and hygiene support; providing psychosocial assistance to mitigate stress and trauma; and supporting basic livelihood recovery. The chosen methods direct distribution of relief items, mobile and field-based support, and community engagement are designed to reach affected populations efficiently, and to ensure that assistance is responsive to the specific needs of groups in vulnerable situations.

Key factors influencing the operation strategy include the geographic distribution of affected households, ongoing flood-related risks, the limited capacity of municipal services to fully respond, and the need to prevent secondary health and psychosocial impacts. These factors have been considered in shaping a multi-sectoral, flexible, and scalable operation, ensuring that resources are prioritized where they are most needed and that activities are coordinated with local authorities and other humanitarian actors. The strategy aims to deliver measurable outcomes in terms of alleviating immediate suffering, supporting household resilience, and strengthening the capacity of local communities to cope with the effects of the floods.

Relief items for affected households were distributed directly to their homes by Red Cross volunteers to ensure timely and dignified assistance. For households that were evacuated in the Kičevo region, support was provided within the designated accommodation facilities arranged by local municipal authorities, ensuring that evacuees received food, bedding, hygiene items, and other essential relief while temporarily displaced, with coordination maintained to avoid gaps or duplication in assistance.

Voucher Assistance is being reconsidered for inclusion in the updated operational strategy for the remaining implementation period. While voucher modalities were previously assessed and determined not to be feasible due to constraints related to access to financial services, lack of personal identification and housing documentation among affected households, and the inability to complete a market assessment during the rapid-onset phase of the emergency, the two-month extension of the operation now provides an opportunity to address these limitations.

With the extended timeline, the operation will initiate a rapid market assessment and coordinate with relevant institutions to verify market functionality, vendor capacity, and administrative requirements for safe and accountable voucher delivery. Voucher is therefore being introduced as an additional modality in the Operational Update, targeting up to 150 families (approximately 750 individuals) whose needs and household profiles align with eligibility criteria.

The National Society, with IFRC support, will further analyze documentation barriers and explore adaptive approaches, such as working with local authorities to validate beneficiary lists, while ensuring compliance with financial risk management and data protection requirements. If market conditions are confirmed as functional and operational risks can be adequately mitigated, CVA will be deployed as a complementary assistance modality to support affected households in meeting their priority needs during the extended operation period.

According to the needs assessment, Kichevo and Ohrid and additionally affected municipalities (Tetovo, Gostivar, Lipkovo and Saraj) will be supported by the DREF activities.



Targeting Strategy

Who will be targeted through this operation?

Based on preliminary assessments and consultations with affected communities, this operation will focus on households and people directly impacted by the floods in Kichevo and Ohrid. This includes households that have experienced damage to their homes, loss of essential household items or disruption to livelihoods. Particular attention will be given to vulnerable groups who face heightened risks and reduced coping capacity, such as older persons, single-parent households, children, people with disabilities, and low-income families.

Targeting is informed by the severity of impact and level of vulnerability, ensuring that the most affected populations receive timely assistance. By prioritizing these groups, the operation aims to address immediate humanitarian needs, reduce further risk, and provide support to those most at risk of prolonged hardship in the aftermath of the floods.

Explain the selection criteria for the targeted population

Households selected to receive assistance under this DREF operation will be those directly affected by the recent floods, representing the primary criterion for support. To ensure that aid reaches those most in need, only households both affected by the floods and socio-economically vulnerable will be considered eligible.

Primary selection criteria:

- Households affected by the floods
- Households with low income or limited access to resources

Secondary selection criteria (applied to prioritize among eligible households):

- Households with many members
- Single-parent households with children
- Older people
- People with disabilities

To date, affected households have received support in the form of NFIs, food and hygiene items, blankets, and bottled water. Further assistance under this operation will include additional food and hygiene items, household cleaning kits, and bottled water, alongside other interventions to address immediate basic needs, with a focus on ensuring that the most vulnerable households are reached in an effective and equitable manner.

Total Targeted Population

Women	1,120	Rural	0%
Girls (under 18)	-	Urban	100%
Men	780	People with disabilities (estimated)	5%
Boys (under 18)	-		
Total targeted population	1,900		

Risk and Security Considerations (including "management")

Does your National Society have anti-fraud and corruption	Yes
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policy?	
Does your National Society have prevention of sexual exploitation and abuse policy?	Yes
Does your National Society have child protection/child safeguarding policy?	Yes
Does your National Society have whistleblower protection policy?	Yes
Does your National Society have anti-sexual harassment policy?	Yes

Please analyse and indicate potential risks for this operation, its root causes and mitigation actions.

Risk	Mitigation action
Unpredictable or rapidly changing weather conditions.	<ul style="list-style-type: none"> - Monitoring of hydro meteorological alerts and river levels throughout the operation. - Staff and volunteers will be provided with regular updates on weather conditions and changing risks. - Adaptation of operational plans as needed to ensure safety and continuity of relief activities.
Flood-related secondary health risks (waterborne diseases).	<ul style="list-style-type: none"> - Distribution of hygiene items and bottled water. - Support for household disinfection and other preventive measures to reduce health risks. - Risk communication and hygiene promotion, including awareness campaigns on safe water and sanitation practices.
Increased psychosocial distress and protection concerns.	<ul style="list-style-type: none"> - Integrate MHPSS activities into community outreach and relief distributions. - Ensure mixed-gender volunteer teams and safe referral pathways for individuals requiring specialized support. - Promote clear communication and community engagement to reduce uncertainty and strengthen coping mechanisms.

Please indicate any security and safety concerns for this operation:

The operation is taking place in areas affected by flooding, and there are no active conflict zones in Kichevo and Ohrid. However, several safety and security risks may impact the well-being of staff, volunteers and affected communities.

These include:

- Waterborne and hygiene-related health risks: Stagnant or contaminated floodwaters may increase the risk of infections and waterborne diseases among staff, volunteers, and beneficiaries.
- Hazardous terrain and debris: Debris, mud and unstable structures may pose physical hazards during field assessments, distributions, and household visits.
- Weather-related risks: Rapidly changing weather conditions and continued rainfall could further compromise accessibility and safety in affected areas.

To mitigate these risks, the following security and safety measures will be implemented:

- Pre-deployment briefings and safety instructions for all staff and volunteers, including information on flood-affected areas and hazards.
- Use of personal protective equipment, including boots, gloves, and high-visibility vests.
- Close coordination with local authorities and municipal emergency services to monitor road conditions, flood levels, and ensure safe access to affected households.
- Buddy system and mobile communication: Volunteers will work in pairs or small teams, equipped with mobile phones, to maintain contact with the Red Cross branch office and report any incidents immediately.
- Health precautions and hygiene protocols, including handwashing, safe water use, and adherence to basic infection prevention measures during household visits.
- Flexibility in operational planning, allowing field teams to postpone or reroute activities if conditions become unsafe.



These measures aim to ensure that all relief activities are carried out safely, while minimizing risks to personnel, volunteers, and affected communities.

Has the child safeguarding risk analysis assessment been completed?

Yes

Planned Intervention



Shelter Housing And Settlements

Budget: CHF 87,823

Targeted Persons: 1,250

Targeted Male: -

Targeted Female: -

Indicators

Title	Target	Actual
# of people who have received blankets	950	0
# mattresses replenishment	150	150
# of people who have received sleeping bags	200	0
# of people who have received rubber boots	300	300
# of people who have received bed linen	500	0
# of purchased dehumidifiers	14	0
# of raincoats distributed	150	0
# blankets for replenishment	300	300
# people received mattresses	300	0



Livelihoods And Basic Needs

Budget: CHF 39,360

Targeted Persons: 660

Targeted Male: -

Targeted Female: -



Indicators

Title	Target	Actual
# of affected households who have received food parcels	1,000	0
# Food parcels (for replenishment)	170	170



Multi Purpose Cash

Budget: CHF 42,719

Targeted Persons: 750

Targeted Male: -

Targeted Female: -

Indicators

Title	Target	Actual
# of families receiving vouchers	150	0

Progress Towards Outcome

The selection of 150 families will be carried out according to criteria for the most vulnerable categories of the genders in January and February 2026. From experience so far, the distribution of vouchers would not affect social assistance for vulnerable groups



Health

Budget: CHF 8,986

Targeted Persons: 3,000

Targeted Male: -

Targeted Female: -

Indicators

Title	Target	Actual
# Workshops for Psychological First aid (3 days workshop)	20	0
# of affected and indirectly affected people who received printed information materials	3,000	600
# of people attending the debriefing sessions	20	0



Water, Sanitation And Hygiene

Budget: CHF 13,390
Targeted Persons: 1,900
Targeted Male: -
Targeted Female: -

Indicators

Title	Target	Actual
# of affected households who have received hygiene items	1,000	0
# Hygiene items for replenishment	170	170
# water pumps purchased	4	4
# baby hygiene parcel	880	0

About Support Services

How many staff and volunteers will be involved in this operation. Briefly describe their role.

In total 30 volunteers and 10 staff members of the Red Cross of the Republic of North Macedonia HQ and branch Red Cross offices Kichevo and Ohrid will be engaged in the implementation of activities. Volunteers will support the operation through the provision of MHPSS services, community outreach and logistical assistance, ensuring timely and safe delivery of support to affected households.

The operation will be coordinated by a Disaster Management Coordinator at the Red Cross of the Republic of North Macedonia HQ, supported by a Psychosocial Support Coordinator and a Finance Coordinator, who will ensure technical quality, operational oversight, financial compliance and alignment with IFRC procedures. At field level, a Field Coordinator in Kichevo and a Field Coordinator in Ohrid will manage local implementation, including coordination with municipal authorities, supervision of volunteers, activity planning, and monitoring of response actions. All activities will be carried out by trained and insured Red Cross volunteers in line with national standards and safety procedures. Relief items for affected households were distributed directly to their homes by Red Cross volunteers. For households that were evacuated in the Kičevo region, assistance was provided within the designated accommodation premises, as arranged by local municipal authorities, to ensure that evacuees received food, bedding, and other essential items while temporarily displaced.

Does your volunteer team reflect the gender, age, and cultural diversity of the people you're helping? What gaps exist in your volunteer team's gender, age, or cultural diversity, and how are you addressing them to ensure inclusive and appropriate support?

The volunteer teams engaged in this operation broadly reflect the gender, age, and cultural diversity of the communities affected in Kichevo and Ohrid. The Red Cross of the Republic of North Macedonia has both female and male volunteers across different age groups, enabling appropriate engagement with children, older persons, women, and men, as well as effective delivery of MHPSS, and community-based support.

Where gaps are identified particularly in ensuring sufficient female volunteers for outreach to women, single female-headed households, and caregivers, and volunteers with local language skills or community familiarity, the National Society will adjust team composition accordingly. This includes mobilizing additional volunteers from nearby branches, ensuring mixed-gender teams for household visits,



and providing refresher briefings on cultural sensitivity and inclusive approaches. These measures will help ensure that assistance is delivered in a safe, respectful, and accessible manner for all affected groups.

If there is procurement, will it be done by National Society or IFRC?

The Red Cross of the Republic of North Macedonia will carry out all procurement activities for this operation in line with its internal procurement regulations. All items will be sourced locally, allowing for faster delivery, cost efficiency, and support to the local market. Procurement will primarily cover items for direct distribution to affected households, including food, hygiene items, and basic household supplies, as well as any replenishment needs where applicable.

How will this operation be monitored?

The operation will be monitored by the Red Cross of the Republic of North Macedonia through regular supervision, field visits and review of implementation progress at both HQ and branch levels. Monitoring will focus on tracking the delivery of planned activities, quality of assistance, coverage of targeted households, and adherence to timelines and standards. Data from distributions, household visits, referrals, and services provided will be compiled by branch teams and consolidated at HQ to support evidence-based decision-making.

Progress will be reviewed through by-monthly internal updates prepared by the implementing team at HQ in coordination with the branches, allowing for timely identification of gaps and corrective actions. Key indicators will include the number of households reached, items distributed, people receiving MHPSS, and feedback from affected communities. A lesson learned workshop will be conducted at the conclusion of the operation to capture best practices and strengthen future preparedness and response.

Please briefly explain the National Societies communication strategy for this operation

The Communication Unit will be responsible for documenting and disseminating key actions of the operation, creating digital content for distribution across institutional media channels, including social networks, internal newsletters. The Red Cross of the Republic of North Macedonia shared updates on response activities through internal communication channels and coordinated public messaging with municipal authorities. IFRC GO platform was used to highlight the emergency response and ensure visibility among Movement partners and donors.

The Red Cross of the Republic of North Macedonia will ensure continuous updates to the public and stakeholders on the progress of the operation, keeping everyone informed of developments in a timely and transparent manner.



Budget Overview



DREF OPERATION

Code - Red Cross of North Macedonia
North Macedonia floods

Operating Budget

Planned Operations	213,235
Shelter and Basic Household Items	92,898
Livelihoods	41,635
Multi-purpose Cash	45,496
Health	9,506
Water, Sanitation & Hygiene	14,164
Protection, Gender and Inclusion	0
Education	9,537
Migration	0
Risk Reduction, Climate Adaptation and Recovery	0
Community Engagement and Accountability	0
Environmental Sustainability	0
Enabling Approaches	66,443
Coordination and Partnerships	0
Secretariat Services	14,804
National Society Strengthening	51,640
TOTAL BUDGET	279,679

all amounts in Swiss Francs (CHF)



Contact Information

For further information, specifically related to this operation please contact:

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[Click here for the reference](#)

