

# OPERATION UPDATE 1

## Mozambique | Floods

<b>Emergency appeal №:</b> MDRMZ027 <b>Emergency appeal launched:</b> 29/01/2026 <b>Operational Strategy published:</b> 24/02/2026	<b>Glide №:</b> <b>FL-2026-123456-MOZ</b>
<b>Operation update #1</b> <b>Date of issue:</b> 19/03/2026	<b>Timeframe covered by this update:</b> From 29/01/2026 to 20/02/2026
<b>Operation timeframe:</b> 12 months (26/01/2026 - 31/01/2027)	<b>Number of people being assisted:</b> 75,000 people
<b>Funding requirements (CHF):</b> CHF 6 million for the IFRC Secretariat Ask CHF 7 million Federation-wide	<b>DREF amount initially allocated:</b> CHF 750,000

*To date, this Emergency Appeal, which seeks CHF 7,000,000, is 42 per cent funded. Further funding contributions are needed to enable the Mozambique Red Cross, with the support of the IFRC, to continue providing humanitarian assistance to the people affected by the floods.*



*Figure 1. In Bobole, one of the hardest-hit areas in Maputo, IFRC and Mozambique Red Cross teams visited an accommodation center hosting around 800 displaced people. Significant needs remained, particularly for adequate shelter, basic services, and protection support.*

# A. SITUATION ANALYSIS

## Description of the crisis

Mozambique continues to face a significant humanitarian crisis following intense and prolonged flooding that began in late December 2025. According to the latest cumulative data from the National Institute of Disaster Management (INGD), approximately 724,131 people (170,877 families) have been affected nationwide, including 27 fatalities, 147 injuries and nine people reported missing<sup>1</sup>. Although the heavy rainfall has now ceased, the humanitarian impact remains severe.

Flooding has damaged or destroyed 201,411 houses (183,866 flooded, 12,279 partially destroyed and 5,266 completely destroyed), and critical infrastructure has been extensively affected, including more than 880 kilometres of roads, 228 bridges and 44 water supply systems. A total of 257 health facilities have also been impacted, significantly restricting access to essential services, markets and hard-to-reach communities<sup>1</sup>.

Agricultural losses are substantial, with over 440,000 hectares of crops damaged and more than 412,000 livestock lost, undermining livelihoods and exacerbating food insecurity during a crucial agricultural period<sup>1</sup>. While displacement has declined from the peak of the emergency, 39 accommodation centres remain operational, currently hosting approximately 32,030 people in overcrowded conditions<sup>1</sup>. These sites continue to face critical gaps in shelter, water, sanitation and hygiene (WASH), health services, food assistance and protection support, alongside heightened risks of cholera and malaria linked to stagnant water and damaged infrastructure.

Despite the cessation of rainfall, some areas remain flooded, and access constraints persist due to damaged infrastructure. As Mozambique remains within the 2025–2026 cyclone season, affected communities continue to face heightened vulnerability to further shocks, underscoring the need for sustained humanitarian assistance and early recovery support.

## Summary of response

Since the beginning of the Floods, Mozambique RC has been actively supporting people affected through life saving emergency response. Initially, providing search and rescue and first aid to those evacuated, support in accommodation centers, immediate relief NFI distribution, and health & hygiene promotion activities to reduce risk of diseases. Rain continued throughout the start of the operation, as well as TC Gezani, which had a forecasted impact in Mozambique in Inhambane province mid-February. CVM activated the Cyclone EAP in parallel, while continuing to respond to the impacts of the floods. The changing situation has led to movement in and out of accommodation centers, with various centers closing and reopening across the countries.

### Overview of the host National Society and ongoing response

The Mozambique Red Cross Society (CVM), established over four decades ago and a member of the International Federation of Red Cross and Red Crescent Societies, is a key actor within Mozambique's disaster management system. Headquartered in Maputo, the CVM operates through three central warehouses, 11 provincial branches, 111 district branches, 165 staff, and nearly 7,000 volunteers. Its core areas of intervention include climate and the environment, disasters and crises, health and well-being, migration and displacement, and values, power, and inclusion. The CVM maintains a strong and structured relationship with the Government of Mozambique, particularly through the National Institute for Disaster Management (INGD), ensuring full alignment with national disaster preparedness and response priorities. The National Society is fully integrated into national, provincial, and district coordination mechanisms and participates in provincial clusters to harmonize response efforts and avoid duplication.

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<sup>1</sup> [Dashboard Impacto INGD Externo](#)

## Needs analysis

### Needs analysis

Communities affected by the floods in Mozambique face urgent and multi-sectoral humanitarian needs following prolonged heavy rainfall and river overflows that have affected hundreds of thousands of people. Many households have lost homes, crops and productive assets, leaving families without adequate shelter, food or stable sources of income. Floodwaters have also damaged water and sanitation infrastructure, increasing the risk of waterborne diseases and limiting access to safe drinking water. Displacement from low-lying and flooded areas has further disrupted access to health services, education and other essential services, particularly for vulnerable groups such as children, older persons and people with disabilities. Rapid needs assessments have been conducted to inform response priorities, while relief stocks have been mobilized and distributed across affected provinces. Health promotion, hygiene awareness and risk communication activities have also been implemented to mitigate secondary risks, including potential outbreaks of waterborne diseases. Despite these efforts, affected communities continue to require support for shelter, safe water, essential household items and livelihood recovery, alongside measures to strengthen resilience to recurring floods and climate-related shocks.

## Operational risk assessment

There have been no changes in the operational context that would affect the anticipated risks for the ongoing emergency response in Mozambique. The situation remains stable, and no new hazards or challenges have emerged that could significantly impact the implementation of planned activities. The CVM and the IFRC continue to closely monitor developments to ensure preparedness and maintain flexibility, but the overall operational risk profile remains consistent with what was identified in the published [Operational Strategy](#). Existing mitigation measures, including careful scheduling of relief distributions, community engagement, and multi-purpose cash assistance, continue to be applied as planned to manage residual risks during the rainy season.

## B. OPERATIONAL STRATEGY

### Update on the strategy

There have been no changes to the operational strategy compared to the published [Operational Strategy for the Floods Emergency Appeal](#). The operation continues to follow the originally approved phased approach, prioritising immediate life-saving assistance and relief in the early phase, including health, WASH, shelter, essential household items and multipurpose cash assistance, while integrating early recovery considerations from the outset. This is followed by a transition towards recovery-oriented and resilience-building interventions, including community-based disaster risk reduction informed by enhanced vulnerability and capacity assessments. The strategy also maintains its focus on strengthening the Mozambique Red Cross' operational capacity, particularly in volunteer management, safeguarding, financial oversight and accountability, to ensure safe, timely and coordinated delivery of assistance.

## C. DETAILED OPERATIONAL REPORT

### STRATEGIC SECTORS OF INTERVENTION



## Shelter, Housing and Settlements

Female > 18:  
**6,750**

Female < 18:  
**6,000**

Male > 18: **6,500**

Male < 18: **5,750**

### Objective:

*Communities in disaster and crisis affected areas restore and strengthen their safety, wellbeing and longer-term recovery through shelter and settlement solutions*

### Key indicators:

#### Indicator

**Actual**

**Target**

*Number of people reached with Build Back Safer principles*

0

25,000

*Number of people reached with shelter support*

2,800

25,000

*Number of households receiving NFIs*

560

5,000

*Percentage households that are satisfied with assistance provided*

0

80

*Number of accommodation centres with National Society volunteers actively supporting*

32

50

The Mozambique Red Cross has been actively involved in providing humanitarian assistance to people affected by the floods. Working closely with the National Institute for Disaster Risk Management and Reduction (INGD), Mozambique Red Cross is supporting families displaced and accommodated in temporary accommodation centers. Through collaboration with local authorities, and accommodation centers management committees, Mozambique Red Cross volunteers have delivered assistance across 32 temporary accommodation centers in Maputo and Gaza. In addition, volunteers supported the installation and assembly of tents in temporary accommodation centres to improve shelter conditions for displaced families.

To date, 560 families (approximately 2,800 people) in Buzi District, Sofala Province, have received shelter kits. Indicator revision: removal of indicator "number of sites provided with shelter-related assistance" as there is no activity linked to this indicator (no shelter construction to be done within accommodation centers).

### Updates to indicators:

- The indicator "number of sites provided with shelter-related assistance" is being removed as no activities related to shelter construction in accommodation centers are planned under this operation.



## Livelihoods

Female > 18:  
**3,698**

Female < 18:

Male > 18: **3,552**

Male < 18:

### Objective:

*Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods*

### Key indicators:

#### Indicator

**Actual**

**Target**

*Number of households reached with livelihood recovery inputs*

0

7,250

*Number of households reached with livelihoods support*

0


7,250

	<i>Number of households provided with conditional MPCA assistance to support livelihoods</i>	0	7,250
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Activities under this pillar are planned for Phase 2 – Post-Relief and Early Recovery, which focuses on recovery-oriented programming. This includes the provision of voucher assistance or in-kind support to restore basic livelihoods and strengthen the coping capacities of affected populations. Implementation is scheduled for the next stage of the operation in line with the operational strategy.

**Target Revision:**

To align with the planned activities, the target has been revised from 7,890HH to 7,250HH.

 <b>Multi-purpose Cash</b>	Female > 18: <b>2,550</b>	Female < 18:
	Male > 18: <b>2,450</b>	Male < 18:

**Objective:** *Households are provided with unconditional/multipurpose cash grants to address their basic needs*

Key indicators:	Indicator	Actual	Target
		<i>Number of households provided with MCPA assistance</i>	0
	<i>Percentage of people reporting that humanitarian assistance is delivered in a safe, respectful, accessible, accountable, and participatory manner</i>	0	80

No significant progress has been recorded under this pillar, as it forms part of Phase 2 – Post-Relief and Early Recovery. This phase is designed to support the gradual transition from in-kind emergency assistance to cash-based interventions and recovery-oriented programming. Implementation is therefore planned for a later stage of the operation.

**Indicator Revision:**

To ensure accurate reporting of recipients, the indicator “Number of people provided with MCPA assistance” has been revised to “Number of households”.

 <b>Health &amp; Care</b> <i>(Mental Health and psychosocial support / Community Health / Medical Services)</i>	Female > 18: <b>20,250</b>	Female < 18: <b>18,000</b>
	Male > 18: <b>19,500</b>	Male < 18: <b>17,250</b>

**Objective:** *Strengthening holistic individual and community health of the population impacted through community level interventions and health system strengthening*

Key indicators:	Indicator	Actual	Target

<i>Number of people reached through health and hygiene promotion campaigns</i>	22,756	75,000
<i>Number of people reached with mental health and psychosocial services (MHPSS)</i>	559	4,000
<i>Number of people receiving first aid services</i>	23	2,000
<i>Number of people referred to health centres</i>	0	800
<i>Number of people reached with disease prevention and epidemic control messages</i>	22,756	45,000

Under the Health and Care pillar of the response, the Mozambique Red Cross has prioritized health promotion, first aid, and capacity strengthening activities. Between 16 and 27 January, the Mozambique Red Cross volunteers conducted 178 health and hygiene promotion sessions across 22 accommodation centres in Gaza Province. These centers were hosting approximately 56,892 people. It is estimated that sessions reached at least 2 adults per HH, equivalent to at least 22,756 people. The sessions focused on the prevention and control of waterborne diseases, as well as key WASH-related messages.


Mental health and psychosocial support (MHPSS) services were provided to 599 individuals, while first aid services were delivered during aquatic rescue operations and within accommodation centres.

To strengthen operational capacity, the Mozambique Red Cross did two multisectoral training sessions for 51 volunteers (21 in Macia and 30 in Chókwè). The trainings covered basic psychosocial support, protection of children, women, older persons, and persons with disabilities, as well as the Red Cross Code of Conduct.

A Public Health in Emergencies Coordinator will be deployed to support the Mozambique Red Cross in enhancing the implementation and coordination of health activities, including epidemic preparedness, community health promotion, and cholera prevention and response.

**Indicator Revision:**

The indicator “Percentage of people reporting that humanitarian assistance is delivered in a safe, respectful, accessible, accountable, and participatory manner” has been removed, as no direct assistance distributions are planned under this pillar.

	<b>Water, Sanitation and Hygiene</b>	Female > 18: <b>2,550</b>	Female < 18:
		Male >18: <b>2,450</b>	Male < 18:
<b>Objective:</b>	<i>Ensure safe drinking water, proper sanitation, and adequate hygiene awareness of the communities during relief and recovery phases of the Emergency Operation, through community and organizational interventions</i>		
<b>Key indicators:</b>	<b>Indicator</b>	<b>Actual</b>	<b>Target</b>
	<i>Number of households reached with hygiene supplies</i>	2,623	5,000

<i>Number of communities and sites reached with WASH actions in emergency response</i>	0	14
<i>Number of emergency latrines built</i>	0	750
<i>Number of households reached with water purifiers</i>	0	5,000
<i>Number of volunteers trained in WASH</i>	0	420


A Water, Sanitation, and Hygiene (WASH) Coordinator surge has been deployed to Mozambique to reinforce the National Society's response and support the planning and implementation of WASH services. In collaboration with the CVM Gaza Branch, a preliminary field visit was conducted to assess conditions in accommodation centres hosting flood-affected populations and to better understand the type of assistance being provided. Four accommodation centres were visited as part of this assessment, and gaps in WASH and Protection, Gender, and Inclusion (PGI) were identified to guide the CVM's ongoing response and ensure that interventions are well-targeted and responsive to the needs of affected communities.

So far, 2,623 households have received hygiene supplies (including bucket, soap, washing powder, toothpaste, toothbrushes, and sanitary pads) to support basic hygiene practices in accommodation centres across Maputo City, Maputo Province, and Gaza Province. Hygiene promotion activities, focusing on safe water handling, storage, and key WASH messages, have also been delivered to displaced communities in these sites, reaching at least 22,756 people (calculated as 2 adults per family in accommodation centers).

Possible ERU support under WASH is still being discussed.

**Indicator Revision:**

To align with the planned activities, the following indicator "Number of volunteers trained in WASH" has been included.

	<b>Protection, Gender and Inclusion</b>	Female > 18:	Female < 18:
		Male > 18:	Male < 18:
<b>Objective:</b> <i>Communities identify the needs of the most at risk and particularly disadvantaged and marginalized groups, due to inequality, discrimination and other non-respect of their human rights and address their distinct needs</i>			
<b>Key indicators:</b>	<b>Indicator</b>	<b>Actual</b>	<b>Target</b>
	<i>Number of National Society volunteers and staff who have signed the Code of Conduct</i>	0	420
	<i>Number of safeguarding briefings conducted</i>	1	-
	<i>Number of volunteers and staff trained in PGI and PSEA</i>	51	420
	<i>Number of people receiving referrals</i>	0	-
<i>Number of accommodation centers equipped to enhance protection and safety</i>	0	10	

To ensure that humanitarian assistance is inclusive, safe, and accountable, particularly for people in vulnerable situations, the Mozambique Red Cross integrates a Protection, Gender, and Inclusion (PGI) approach across all response activities. Following the floods, Mozambique Red Cross volunteers were rapidly mobilized to conduct needs assessments to inform the targeting of assistance. They also supported the beneficiary selection process based on the vulnerability criteria, as well as the registration of affected households, preparation of relief items, and distribution of assistance in accommodation centres.

CVM with IFRC has done rapid assessments of WASH/PGI needs in some of the accommodation centers that remain open (4 in Xai-Xai) and (1 in Bobole) and provided recommendations on quick interventions to improve the dignity and safety in these centers. Items such as solar lamps and kitchen utensils are being procured to implement these recommendations.

In addition, the National Society contributed to promoting dignity and safety within accommodation centres by supporting the installation of 10 tents. 51 volunteers (21 in Macia, and 30 in Chókwé) received refresher training on the protection of children, women, older persons, and persons with disabilities, and Code of Conduct. Through these actions, CVM ensured that women, older persons, and persons with disabilities understand their rights and know how to access support when needed.

Additionally, 6 IFRC staff and surge involved in the operation received a PGI and Safeguarding briefing.




## Community Engagement and Accountability

<b>Objective:</b> <i>Communities in high-risk areas are prepared for and able to respond to disaster</i>			
<b>Key indicators:</b>	<b>Indicator</b>	<b>Actual</b>	<b>Target</b>
	<i>Number of staff, volunteers, and leadership trained in community engagement and accountability (disaggregated by staff/volunteers/sex)</i>	0	420
	<i>Number of opportunities for community participation in managing and guiding the operation (e.g. number of community meetings, focus group discussions, town hall meetings, etc.)</i>	0	14
	<i>Percentage of operational complaints and feedback received that have been responded to</i>	0	80
	<i>Number of and type of methods established to share information with communities about what is happening in the operation, including selection criteria</i>	0	7

The Mozambique Red Cross, through its Community Engagement and Accountability (CEA) approach, is ensuring that affected communities are well-informed, consulted, and actively engaged in shaping the response. The CEA team has focused on building trust, facilitating two-way communication, and establishing feedback mechanisms to ensure that assistance remains relevant, inclusive, and responsive to the needs and priorities of the affected population.


As part of these efforts, CEA activities have been implemented in accommodation centres, where volunteers provided orientation sessions on available services, and distribution processes. These sessions aimed to ensure that residents, including women, older persons, and persons with disabilities, understand their rights, can access support safely, and are able to provide feedback on the assistance received.

Prior to each distribution, staff and volunteers conducted brief orientation sessions to explain the distribution process and beneficiary selection criteria. These sessions also informed beneficiaries that assistance was provided free of charge and highlighted the availability of feedback and complaints mechanisms.

	<b>Risk Reduction, climate adaptation and Recovery</b>	Female > 18:	Female < 18:
		Male > 18:	Male < 18:
<b>Objective:</b>	<i>Communities in high-risk areas are prepared for and able to respond to disaster</i>		
<b>Key indicators:</b>	<b>Indicator</b>	<b>Actual</b>	<b>Target</b>
	<i>Number of recovery assessments completed</i>	0	14
	<i>Number of people rescued</i>	4,897	6,300
	<i>Number of National Society staff deployed as part of DRTs</i>	5	15

As part of the ongoing humanitarian response, the Mozambique Red Cross supported the evacuation of individuals affected by the floods. The National Society assisted with aquatic search and rescue operations, using boats and ambulances to provide life-saving support and facilitate the relocation of people at risk to safer areas. These activities carried out in the districts of Boane, Manhiça, and Marracuene in Maputo Province, where approximately 4,897 people have been rescued and relocated to safe areas to date.

## Enabling approaches

	<b>National Society Strengthening</b>		
	<b>Objective:</b>	<i>Communities in high-risk areas are prepared for and able to respond to disaster</i>	
<b>Key indicators:</b>	<b>Indicator</b>	<b>Actual</b>	<b>Target</b>
	<i>Number of volunteers provided with equipment for protection, safety, and support (e.g. PSS) appropriate to the emergency</i>	51	420
	<i>Number of volunteers insured</i>	0	420

<i>Number of branches supported with information technology and communications</i>	0	3
<i>Number of volunteers activated</i>	243	420
<i>Number of monitoring visits</i>	0	6

To support the ongoing operation, the National Society has activated 243 volunteers across the affected provinces, including 45 in Gaza, 15 in Sofala, 53 in Maputo Province, 35 in Maputo City, 50 in Zambezia, 15 in Inhambane, and 15 in Manica. These volunteers are contributing to WASH, health, relief distributions, and other emergency response activities.

Volunteers are at the core of the Mozambique Red Cross response, and their safety, capacity, and well-being remain a priority throughout the operation. Efforts are underway to ensure that volunteers have the necessary tools and protective equipment to carry out their tasks safely, including resources for psychosocial support (PSS). Arrangements for volunteers are being implemented in line with organizational standards to provide coverage for their engagement in the operation.



## Coordination and Partnerships

<b>Objective:</b>	<i>Communities in high-risk areas are prepared for and able to respond to disaster</i>		
<b>Key indicators:</b>	<b>Indicator</b>	<b>Actual</b>	<b>Target</b>
	<i>Membership coordination meetings organised, and updates are provided to Membership partners</i>	Yes	Yes
	<i>The National Society has a membership coordination mechanism in place</i>	Yes	Yes

The Mozambique Red Cross has activated their emergency operations meetings with all in-country Partner National Societies, the IFRC, and the ICRC to provide regular operational updates and discuss proposals for further Anticipatory Actions and response plans. At provincial level, the National Society actively participates in provincial cluster meetings and government-led coordination meetings to ensure that response activities are well aligned with national and local priorities.

In line with its mandate to support the National Society, the IFRC maintains active engagement in national coordination mechanisms, including OCHA and government-led coordination platforms. Ongoing information sharing and collaboration between the Maputo Country Cluster Delegation (CCD), the IFRC Africa Regional Office (ARO), and IFRC Headquarters in Geneva (GVA) ensures that operational support is coherent, complementary, and effectively aligned with the broader humanitarian response.



## Shelter Cluster Coordination

CHF: TBC  
Total target: N/A

<b>Objective:</b>	To coordinate and represent the different humanitarian actors providing assistance in the shelter and NFI sector in order to help guide the response, reduce the risk of duplication, and maximize the impact of assistance with the resources available.
<b>Priority Actions:</b>	Since the onset of the emergency, the coordination of the Shelter Cluster has enabled partners to deliver an effective response, reducing the risk of duplication of actions. Coordination meetings have been held with partners, as well as with the government and development actors. The sector has been represented in forums convened by the government at district, provincial, and national levels and the coordination of the Cluster is currently being carried out on-site from Gaza Province. The Cluster reports its stock and sectoral humanitarian response actions to the government through OCHA, and response activities are published both on its <a href="#">dashboard</a> and on a sector-specific dashboard available on the Cluster’s website, which can be accessed through this <a href="#">link</a> . The Cluster coordination has also led inter-agency impact assessment processes in the shelter sector. As of February 27, 2026, the sector reports 36,573 people assisted in the provinces of Gaza (74%), Maputo (7%), and Sofala (19%). In the current phase of the emergency, partners are focusing on the distribution of essential NFIs such as mosquito nets, mats, blankets and kitchen sets, and it is expected that as people return to their communities of origin, the response will shift toward shelter assistance, including the distribution of tools and other shelter materials, as well as support for shelter reinforcement and reconstruction processes.



## Secretariat Services

<b>Objective:</b>	<i>Communities in high-risk areas are prepared for and able to respond to disaster</i>		
<b>Key indicators:</b>	<b>Indicator</b>	<b>Actual</b>	<b>Target</b>
	<i>Resource mobilisation strategy completed and operationalised</i>	-	Yes
	<i>Number of rapid response personnel who support the operation</i>	4	5
	<i>Number of surge profiles deployed</i>	5	8
	<i>Number of monitoring visits</i>	0	6

The IFRC is facilitating a coordinated Federation-wide response in close collaboration with the Mozambique Red Cross (CVM), with the active engagement of the Maputo Country Cluster Delegation and the IFRC Africa Regional

Office. Through this structure, the IFRC is providing strategic, technical, and operational support to the National Society across key areas including communications, resource mobilization, logistics, finance, security, and National Society Development (NSD), ensuring an effective and well-coordinated response to the floods.

To strengthen the implementation of the response in priority technical sectors, the IFRC has mobilized rapid response personnel and surge capacities to provide targeted technical support to the Mozambique Red Cross. These deployments aim to enhance operational coordination, reinforce sectoral expertise, and support the National Society in the effective delivery of humanitarian assistance. All requested surge personnel have been deployed in-country, with the exception of the Field Coordinator, PMER Officer, and CVA Officer.

- Security Officer: completed the initial in-country security assessment and developed a pre-deployment checklist to facilitate safe deployment to affected areas. Security training was also conducted for volunteers in Gaza Province.
- Regional Operations Coordinator: supporting the overall coordination of the response.
- Strategic Engagement and Partnerships Officer: deployed to Maputo to strengthen external engagement and support resource mobilization efforts for the operation.
- Shelter Cluster Coordinator: actively engaging with UN partners and cluster members and providing regular updates on stock mapping and distribution plans to ensure that essential household items and related assistance are well coordinated and duplication is avoided.
- WASH Coordinator: supporting the National Society in the assessment of WASH needs and the planning of appropriate response interventions.
- Public Health in Emergencies Coordinator: supporting the coordination and implementation of health activities, including epidemic preparedness and community health promotion.
- Finance Officer: providing financial management support to ensure compliance, accurate reporting, and the efficient use of resources.
- Supply Chain Coordinator and Officer: supporting procurement, pipeline management, and logistics coordination to ensure the timely delivery of relief items.

## **Finance**

The finance department participated in the planning session for DREF, with other sectors and CVM. Areas of focus, in addition the financial management of the DREF include:

- Supporting CVM in implementation of finance system and review of internal controls.
- Supporting CVM to prepare for organizational audit.
- Capacity building of CVM finance staff, with focus on financial reporting and variance analysis.
- To support the implementation of activities, support by the DREF grant, the IFRC is conducting the following activities: Engagement of financial services provider (FSP) to facilitate volunteer payments
- Engagement of fuel supplier for fuel supply in various locations.
- Engagement of various hotels to provide accommodation in the field.
- Th IFRC will be leading on all supplier payments for the EA (including that support through the DREF grant)

## **Logistics**

- Accelerated processing of locally implemented PRs under the Immediate Response Protocol, engaging suppliers to mitigate market shortages caused by high inter-agency demand.
- Conducted market verification and sourcing analysis with IFRC Hubs and regional suppliers (Dubai, Las Palmas, Turkey and Kenya) to identify viable procurement and replenishment options for priority relief items.
- Facilitated customs clearance and tax exemption processes for incoming humanitarian cargo, including relief items from Portuguese contribution, ongoing customs clearance of PIROI shipment currently at port, and Spanish Red Cross consignments ready for dispatch.

- Developed and operationalized supply pipeline report and procurement tracking tool to monitor incoming consignments, shipment status and procurement, progress across DREF, Emergency Appeal and bilateral contributions, supporting operational planning and decision-making.
- Engaged with the Logistics Cluster to explore cargo consolidation, storage solutions and potential air transport options to support access to hard-to-reach areas and strengthen operational logistics capacity.
- Coordinated mobilization of two VRP vehicles through the IFRC Global Fleet Unit to reinforce transport capacity for field operations and relief distributions activities.
- Initiated discussions with the National Society on potential National Society Logistics Capacity Strengthening measures, including warehouse management improvements, to support the efficiency and sustainability of logistics operations during the response.
- Coordinated engagement with fuel suppliers, mobile money transfer services and logistics service providers to maintain uninterrupted logistics support for field operations.
- Updated and maintained the Mobilization Table on the GO Platform to reflect incoming In-Kind donations and supply mobilization for the operation.

### **Communications and Resource Mobilization**

- CVM efforts have been covered on the national news in Mozambique.
- Ensured timely, accurate and Government-aligned messaging across IFRC platforms.
- Feature on the UN Press Briefing and IFRC Weekly News podcast, amplifying situational awareness and the Mozambique Red Cross response to a global audience.
- Key Messages were developed to guide media, social media and partner communications.
- Curated a centralized photo and video repository documenting flood impacts and Mozambique Red Cross actions, supporting global, regional and country-level visibility.
- Amplified Mozambique Red Cross actions through coordinated posts across IFRC Africa, IFRC global social media channels and senior leadership accounts, highlighting Government-led response efforts and community-level action.
- Conducted a field visit to Bobole, approximately 40 km from Maputo City, one of the areas heavily affected by the floods. Content was captured at the accommodation centre hosting around 800 displaced people, highlighting urgent needs and ongoing volunteer support. Materials from this field visit have been disseminated across IFRC channels.
- Continued media engagement, with follow-up interviews and requests reflecting interest in the situation and response in Mozambique.
- Donor breakfast meeting Mozambique Red Cross and IFRC Maputo CCD co-hosted a diplomatic breakfast on February 23rd, to present the Mozambique floods emergency appeal, and CVM's response to the diplomatic missions. In attendance were representatives from the Embassy of Switzerland, European Union, ICRC, Embassy of Ireland, Australian Consulate, Canadian High Commission, and Embassy of Finland. Swedish RC, German RC, Spanish RC and Belgian RC Flanders were also present. Engagements from the meeting-initiated interest in further bilateral engagements with the diplomatic community in Maputo, to not only garner support for the emergency appeal, but also for long term partnerships. Contributions from some of the governments and partner national societies were also recognized.



## **D. FUNDING**

IFRC Secretariat Funding requirements: CHF 6 million, Federation-wide Funding requirements: CHF 7 million

Federation wide Funding raised (inc DREF Grant): CHF 3,138,953

Coverage: 45%

Financial commitments confirmed by: Japanese Red Cross, Norwegian Government through Norwegian Red Cross, Canadian Government through the Canadian Red Cross, American Red Cross, Government of Netherlands through the Netherlands Red Cross, Red Cross of Monaco, Belgian Red Cross, Swedish Red Cross, Spanish Red Cross, German Red Cross, and Qatari Red Crescent.



## Contact information

For further information, specifically related to this operation please contact:

### In the Mozambique National Society

- **Secretary General** (or equivalent); Maria Cristina Uamusse, [cristina.uamusse@redcross.org.mz](mailto:cristina.uamusse@redcross.org.mz), [cristina.uamusse@redcross.org.mz](mailto:cristina.uamusse@redcross.org.mz), +258 82 301 2251
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### In the IFRC

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### For IFRC Resource Mobilization and Pledges support:

- **IFRC Regional Office for Africa** Louise Daintrey, Regional Head, [louise.daintrey@ifrc.org](mailto:louise.daintrey@ifrc.org), +254 110 843978

### For In-Kind donations and Mobilization table support:

- **Global Logistics Services** - Nikola Jovanovic, Global Partnership and Innovation Coordinator, GHS and SCM Unit Geneva; email:

### Reference documents



Click here for:

- [Emergency Appeal](#)
- [Operational Strategy](#)

## How we work

All IFRC assistance seeks to adhere the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable, to **Principles of Humanitarian Action** and **IFRC policies and procedures**. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.