



Group Session in Ankara. © Turkish Red Crescent Society (TRC)

Emergency Appeal No: MGR65002

First launched on: 28/02/2022

Glide No:

OT-2022-000157-UKR

Final report issued on: 31/03/2026

Timeframe covered by final report:

From 01/03/2022 to 31/12/2025

Number of people targeted:

2022	2023	2024	2025
16,890	18,333	7,500	6,000

Number of people reached:

2022	2023	2024
9,135	3,648	36,809

Funding requirement:

- **IFRC Emergency Appeal:** CHF 21,314,500
- **Federation-wide:** CHF 21,314,500

Expenditure:

- **IFRC Emergency Appeal:** CHF 6,060,036
- **Federation-wide:** CHF 6,060,036

*Details on methodology, data limitations, and how to interpret this report are provided in Annex I.

A. SITUATION ANALYSIS

Description of the crisis

Since the escalation of Russia-Ukraine international armed conflict, Türkiye, which hosts one of the largest refugee populations globally, has continued to receive people affected by the international armed conflict between Russia and Ukraine. According to the Presidency of Migration Management (PMM), 2.3 million Syrians¹ reside in Türkiye under Temporary Protection, alongside a significant number of non-Syrian refugees from countries including Afghanistan, Iraq, Iran, Somalia, and Ukraine who hold International Protection status.

Following the escalation of the international armed conflict in February 2022, millions of people were displaced, with many seeking safety in neighbouring countries and across Europe. Displaced people from Ukraine began entering Türkiye primarily through the Bulgarian border, particularly via Edirne and Kırklareli provinces, from March 2022 onwards. Initial reception arrangements included temporary accommodation in government dormitories, after which individuals were relocated to provinces such as Antalya, Bursa, Eskişehir, and Tekirdağ.

In response to emerging humanitarian needs related to protection, basic assistance, and psychosocial well-being, Turkish Red Crescent Society (TRC) initiated support activities for people arriving from Ukraine. Early interventions focused on food distribution and the establishment of mobile child-friendly spaces to support children affected by displacement.

On 1 November 2022, with support from the International Federation of Red Cross and Red Crescent Societies (IFRC), Turkish Red Crescent launched the Ukraine and Impacted Countries Emergency Appeal. The response operation commenced implementation in Ankara, Antalya, Elazığ, and İstanbul with an implementation period extending through December 2024.

Throughout 2023, the humanitarian consequences of the Russia-Ukraine international armed conflict continued to affect displaced people residing in Türkiye. While initial emergency needs had been partially addressed, the protracted nature of displacement led to increasing demand for more stabilisation-oriented and community-based support, particularly for children, families, and individuals with specific vulnerabilities.

During this period, Turkish Red Crescent expanded and consolidated its interventions across project locations. Two Mobile Child Friendly Spaces were operationalised in Elazığ Temporary Accommodation Centre and in hotels in Beldibi, Antalya, supporting children's education and psychosocial well-being. Assistance provided during the year included the distribution of education and hygiene kits, food parcels, and clothing vouchers.

In Elazığ Temporary Accommodation Centre, Cash and Voucher Assistance was provided to households through Kızılaykart, with monthly support of 300 TRY to help meet basic needs. In parallel, individuals with urgent needs received support through the Special Needs Fund, including referrals and targeted assistance for rent, temporary accommodation, and health-related services. Protection activities also included Restoring Family Links awareness-raising sessions.

To strengthen community engagement and collaboration, protocols were signed in July 2023 with three Ukrainian associations in Ankara, Antalya, and İstanbul, focusing on cooperation and capacity building for humanitarian assistance.

In 2024, Türkiye remained affected by the ongoing humanitarian consequences of the Russia-Ukraine international armed conflict. While many activities initiated in 2023 continued, the project entered a transition phase characterised by adjustments to the scope and modality of assistance, informed by community feedback and coordination with other humanitarian actors operating in the same locations.

Key changes introduced during the year included the discontinuation of voucher distribution in Elazığ Temporary Accommodation Centre and the removal of health-focused seminars. At the same time, new initiatives were

¹ Presidency of Migration Management (PMM), Republic of Türkiye Ministry of Interior, "Temporary Protection," <https://en.goc.gov.tr/temporary-protection27>.

introduced, such as food parcel distribution, the launch of Turkish language courses at the Ankara Community Centre, and the piloting of feedback mechanisms in collaboration with Ukrainian associations.

Psychosocial support activities were also adapted in response to participation patterns and needs. The target for individual interviews in psychosocial support sessions was increased, while group sessions were discontinued, as participants in larger urban settings were unable to attend consistently. Greater emphasis was therefore placed on psychosocial support seminars.

Due to delays in the production process, the Mobile Child Friendly Space planned for Elazığ in 2023 was deployed in 2024. During the interim period, youth workers continued activities within the school located inside the Temporary Accommodation Centre. Following the establishment of the Mobile Child Friendly Space, activities resumed within the dedicated child-friendly environment. Collaboration with Ukrainian associations continued throughout 2024, with additional feedback mechanisms established within association premises.

As of 2025, Türkiye continues to host a large and diverse displaced population, including people affected by the international armed conflict. While some individuals have achieved greater stability, ongoing needs remain, particularly in relation to protection, psychosocial well-being, basic assistance, and social inclusion.

The situation continues to require coordinated humanitarian action that balances immediate support with more sustainable, community-based approaches. Interventions planned for the current period build on lessons learned from previous years, community feedback, and the evolving operational context, while acknowledging broader global uncertainties that may affect the availability of resources and the resilience of at-risk populations in Türkiye.

Federation-wide Response to Date:

Türkiye



TOTAL PEOPLE REACHED

9.1K	3.6K	36K
2022	2023	2024

NATIONAL SOCIETY CAPACITY during the response period

21		154	
People Trained in First Aid		People Trained in CEA	

Disasters and Crises



BASIC NEEDS ASSISTANCE

9.1K	36K
2022	2024



SHELTER

1.3K
2023



CASH AND VOUCHER ASSISTANCE

People reached with CHF 97K in 2022, and CHF 224K in 2023

2.4K	47
2022	2023

Health and Wellbeing



MHPSS

3.1K	924
2023	2024



WASH

3.6K	12K
2023	2024

Migration and Displacement



MIGRATION

2023	1.9K
2024	7.4K

Values, Power and Inclusion



PROTECTION, GENDER AND INCLUSION

2.8K	1.1K	7.7K
2022	2023	2024

Summary of response

Project Planning and Coordination: The project plan, budget, and procurement processes were successfully completed during the implementation of the project. Stakeholder consultations were conducted to finalize the details of kit distributions.

Community Engagement: Community consultations played a key role in shaping kit contents, ensuring relevance to beneficiaries' needs. The recruitment of a Ukrainian translator was well received, facilitating improved communication.

Trainings: Turkish language courses were provided at Ankara Community Center, enhancing language skills and integration opportunities.

Protection and Psychosocial Support (PSS): Targets for PSS seminars and individual counseling were fully met, with an increased emphasis on seminars in response to community preferences. Mobile Child-Friendly Spaces (MCFS) were installed to support children's educational and psychosocial needs. Special Needs Fund (SNF) assistance exceeded targets, addressing urgent needs such as rent, accommodation, and healthcare. Protection referrals were effectively managed, surpassing initial projections.

Distribution and Assistance:

- Hygiene and education kits were successfully distributed.
- Clothing vouchers reached their intended recipients efficiently.
- Food parcel distributions were completed in designated locations.
- Financial support was provided to vulnerable households through cash and voucher assistance, helping beneficiaries meet their basic needs.

Infrastructure & Renovations: Key improvements were made, including the renovation of school and playground facilities in Elazığ TAC.

Collaboration and Capacity Building: Partnerships with local Ukrainian associations were strengthened, supporting humanitarian aid efforts and capacity-building initiatives.

Project Closure and Evaluation: A final project workshop was held with key stakeholders, providing an opportunity to evaluate achievements, share insights, and discuss future support mechanisms.

Operational risk assessment

The devastating earthquake that struck Türkiye on February 6, 2023, brought about a significant shift in national priorities, forcing many organizations, including the Turkish Red Crescent (TRC), to realign their focus toward emergency response and recovery efforts. This unforeseen event compressed the project timeline considerably, creating various challenges. Among these were delays in procurement processes due to disrupted supply chains, staffing issues as resources were diverted to earthquake relief efforts, and insufficient progress toward project objectives. Budget expenditures also fell short of the required levels, which further complicated project execution. However, with the extension of the project timeline into 2024, the situation improved markedly. The inclusion of an interpreter facilitated more effective communication, while the establishment of a dedicated project team ensured better coordination and streamlined operations. Improved collaboration with Ukrainian associations also contributed to a smoother implementation process. By the end of 2024, nearly all project targets had been met, except for the target related to staff and volunteer training, which faced ongoing constraints. Furthermore, the kits that could not be distributed in 2023 due to logistical challenges were successfully distributed, ensuring the completion of this critical task. This not only reinforced the project's overall impact but also demonstrated its adaptability in overcoming significant challenges.

The decision to work with Ukrainian associations, rather than relying solely on the established TRC Community Centers, introduced unique complexities. These associations, which functioned primarily as cultural organizations before the conflict, had limited capacity to handle the expanded responsibilities necessitated by the project. Their presidents often juggled additional duties, making it difficult to dedicate sufficient time and resources to project-related activities. Additionally, the physical infrastructure of these associations was inadequate, with insufficient space and a lack of essential equipment. Recognizing these limitations, targeted capacity-building efforts were undertaken. Toward the end of 2023, comprehensive training programs were delivered to association staff, enhancing their ability to manage project activities effectively. In addition to training, furniture and electronic equipment were provided to upgrade their facilities. These interventions significantly improved the operational capacity of the associations, enabling them to play a more effective role in the project's implementation throughout 2024. As a result, the associations became better equipped to support their communities and meet project objectives more efficiently.

Language barriers have consistently posed a critical challenge to the project's success. These barriers impeded effective communication during the provision of services, coordination of activities, and delivery of support to Ukrainian nationals residing in Türkiye. Many people displaced from Ukraine, particularly those who arrived after the conflict, were not fluent in Turkish, which limited their access to essential information, services, and resources. This issue created additional obstacles to integration and support efforts, complicating the project's overarching goals. To address this persistent challenge, an interpreter was hired during the project period, significantly improving communication and service delivery. The interpreter not only facilitated interactions between project staff and displaced recipients but also played a crucial role in mediating between different stakeholders. Prior to this intervention, collaboration with Ukrainian associations had been the primary method of mitigating language-related risks. While this approach was helpful, it could not fully address the gap. The hiring of a dedicated interpreter thus marked a critical improvement in overcoming language barriers and ensuring more effective project outcomes.

One of the most significant risks encountered during 2023 was the inability to accurately determine the number of displaced individuals from Ukraine affected by the conflict, their mobility within Türkiye, and their migration patterns to European countries. These factors introduced considerable uncertainty into the planning and implementation of project activities. As the conflict continued into 2024, the number of people displaced from Ukraine remaining in Türkiye steadily declined. This trend left behind a much smaller community, which posed challenges in maintaining the project's relevance and ensuring its impact. For instance, in Antalya, where the project initially supported children housed in two separate hotels, the number of operational facilities was reduced to one as the population of beneficiaries dwindled. By the end of December 2024, all children had been repatriated to Ukraine, effectively closing this component of the project in that region. Although this decline was beyond the project's control, it was a significant factor that influenced its progress. To mitigate the impact, project activities were strategically adjusted to align with the changing needs and population dynamics. This proactive approach ensured that the project objectives were ultimately achieved, despite the evolving context and inherent risks.

B. OPERATIONAL STRATEGY

Program modifications were informed by feedback and coordination with stakeholders such as Elazığ PDMM. The budget line for SNF support was increased to meet growing demands, while new activities such as park and school renovations, were added to the final budget. Less urgent interventions, such as the second round of clothing card distribution and well-being kits, were replaced with gift boxes tailored to a smaller target group.

Integrated programming was ensured by linking protection, child welfare, and community support activities. The construction of a playground and renovation of a school in Elazığ TAC complemented psychosocial and educational support, while SNF assistance addressed immediate material needs. These measures promoted early recovery by investing in community infrastructure, creating child-friendly spaces, and strengthening educational environments, thereby supporting both displaced and host communities in building resilience beyond the project's conclusion.

In mid-2024, the operation adapted to changes in team composition and the evolving needs of the affected population. Continuous assessments revealed a significant decrease in the number of displaced children and caregivers under MoFSS protection in Antalya and Ankara. As a result, hotel accommodations in Antalya were reduced from two to one, and eventually concluded by a Ukrainian NGO, with children transferred to MoFSS childcare facilities in Ankara. In parallel, individuals at Ayaş Children's Homes and those staying with foster families returned to Ukraine by the end of 2024. These shifts prompted the TRC program team to reallocate activity costs and adjust the operational plan.

C. DETAILED OPERATIONAL REPORT

HEALTH AND CARE, INCLUDING MHPSS AND WASH

	HEALTH AND CARE (INCLUDING MHPSS)	Overall Target: 8,436			
		Overall Services Provided: 4,084			
Objective	<i>Communities in crisis-affected areas and displaced people in vulnerable situations are provided with high-quality health and care services, including MHPSS.</i>				
Health and Care					
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people trained in first aid	-	21	-	-
Achievements	<p>Health awareness raising sessions on relevant health topics have been carried out throughout 2023. A total of 1,201 individuals attended awareness raising sessions on relevant health topics during 2023. First aid kit distribution has been integrated to the health seminars that took place in project provinces.</p> <p>Additionally, 21 TRC staff/volunteers participated in a Community Based Health and First Aid (e-CBHFA) training in 2023.</p>				

Mental Health and Psychosocial Support

Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people reached by National Society mental health and psychosocial support services	-	3,139	924	-
Achievements	<p>PSS have encompassed core activities at individual and group levels during the entire project implementation:</p> <p>Individual applications for PSS were submitted following awareness sessions held at the Ankara Ukraine Association and Istanbul Ukraine Cultural and Solidarity Association, which focused on the emotional well-being and awareness of applicants. The majority of applicants, primarily women aged 40-59, were classified as "No Risk." Most cases were resolved in single sessions, focusing on direct war trauma and coping with difficult news from Ukraine. Rest of the applicants sought more detailed guidance on how to support their children. Individual psychological counselling sessions were held primarily at Elazığ Temporary Accommodation Centre (TAC), as well as in Antalya and Istanbul. The recipients of counselling sought assistance for general issues, sleep disorders, and low-level anger management, which were categorized as low-risk concerns. A total of 186 individuals reached individual psychological counselling sessions during the implementation period.</p> <p>Follow-ups were conducted for individual meetings from previous months. Internal referrals were made to ensure continued support after the project ends. A case example: A 6-year-old girl, living with her grandmother in Istanbul, experienced anger problems and separation anxiety after her parents' divorce and the war in Ukraine. After online sessions and parent counselling, improvements were observed in her anger control and separation anxiety. However, issues with school adaptation and peer relationships persisted, leading to a referral for play therapy at the TRC Istanbul Child Protection Center.</p> <p>Beneficiaries' expressed satisfaction with the process as they complete their sessions. This can also be seen in the beneficiary satisfaction survey conducted. One example case of satisfaction: Individual sessions were conducted with M.M. (mother), who had communication problems between her children. Separate psychotherapy sessions were held with the mother and child A.M., focusing on communication balance, anger control, and emotion regulation. As a result, sibling conflicts were resolved, and communication issues within the family decreased. In 2023, 80 per cent of beneficiaries expressed satisfaction with the services provided. In 2024, the satisfaction rate was recorded at 77 per cent, reinforcing the overall positive outcome. Please refer to the attached Beneficiary Satisfaction Reports for each project implementation year for further details.</p> <p>TRC teams conducted various PSS awareness raising sessions. Group counselling sessions were organized with adults at the partnered Ukrainian Associations in Ankara and Antalya. These sessions focused on fundamental concepts of mental health, awareness of mental well-being, the importance of mental well-being, and coping strategies during difficult circumstances. A total of 906 individuals benefitted from psychological support group sessions in 2023.</p> <p>The seminars focused on various aspects of mental health and child development. In Antalya, a seminar on "Boundaries" was held to emphasize the importance of setting personal boundaries for self-protection and independence. At Elazığ TAC, TRC psychologists organized a "Fundamental Concepts of Mental Health" seminar to raise awareness about mental health protection and seeking professional help. Two additional seminars were conducted in Elazığ, addressing stress, its sources, and its physical, emotional, and behavioural effects. A</p>				

Psychological First Aid seminar was held for female participants, and an activity on Separation Anxiety in Children was conducted with parents, focusing on causes, symptoms, and mitigation strategies.

Another seminar aimed at caregivers discussed children's engagement with the digital world, exploring both the positive and negative effects on child development. Caregivers were provided with guidance on how to address these issues, and the session concluded with a Q&A to address their concerns.

Psychoeducational and awareness sessions, along with seminars, were conducted throughout the operation. These sessions addressed peer relations, stress reactions under difficult circumstances, anger management, the correct attitude towards children, and fundamental concepts of mental health. A total of 2,808 individuals were reached through PSS awareness raising sessions. First-aid seminars were also held at the Istanbul Ukraine Solidarity and Cultural Association.


During the school opening periods, a focus was placed on 'Exam Stress and Management' for school-age children and their parents due to upcoming high school and university exams in Elazig TAC. Meetings with school administrators and teachers were held to gather information, followed by a lesson in the TAC classrooms on managing exam-related anxiety, cognitive distortions, and study methods. A discussion about future professions was conducted with the children, addressing their questions and aspirations. The seminar concluded with a breathing exercise. Additionally, a seminar for parents titled 'Parental Approach During Exam Periods' provided guidance on how to support children during exams, including teaching appropriate parental attitudes and understanding their children's emotional needs. In addition to addressing exam stress with parents, a separate seminar on "Stress Management" was held for adults in TAC, focusing on the positive and negative aspects of stress, its symptoms, causes, and coping strategies. The seminar included an activity called "The Power of Thought," where participants learned about the impact of positive and negative thoughts on stress. Breathing exercises were also conducted to help participants relax psychologically. For children, "Children's Rights" and "Peer Relationships" sessions were held. The children's rights seminar covered topics such as the right to a healthy life, protection, education, and play. Activities included group discussions and drawings to reinforce these concepts. In peer relationship sessions, issues like verbal and physical bullying were addressed, along with strategies for coping with bullying. Psychologists worked alongside Youth Workers in the MCFS to identify children in need of psychological support, followed by individual meetings with children and their parents to address school-related issues and peer relationships.

Some specific activities were carried out as part of the PSS activities throughout 2024. In Ankara, a breakfast event was organized as part of a workshop for the Turkish language course participants, during which A1 certificates were distributed. Additionally, a cooking workshop was held for these participants, and A2 level certificates were also distributed. As these activities were integrated into the psychosocial support component of the Turkish Language Courses, all course participants, 61 individuals, took part in the activities. Furthermore, children and caregivers who had been transferred from the hotels in Antalya under MoFSS protection were taken to an adventure park in Ayaş, Ankara, as part of a recreational activity. These events aimed not only to provide educational and practical skills but also to promote social cohesion, reduce stress, and enhance the overall well-being of the participants. In the last quarter, On December 6, the Ukrainian cultural event "Saint Nicholas Day" was celebrated with beneficiaries, offering a meaningful opportunity to share in the festivities and reinforce a sense of community with the collaboration of Ukraine Embassy. While it is aimed to extend this initiative to the children in Antalya as well, the numbers could not be determined due to the children leaving to return to Ukraine during this period. As a result, the gift boxes were only provided to children and

caregivers under the protection of MoFSS in Ankara. Gift boxes were designed for children and caregivers ensuring that each recipient received something thoughtful and useful for adults, a gift box was prepared, consisting of a planner, a mug, coffee, chocolate, and a thermos. For children, the gift boxes included chocolate, a plush toy, a carousel music box, and a set of colourful markers. The contents of the boxes were selected with great care, aiming to provide a tangible reminder of this special period in the beneficiaries' lives. Both adults and children expressed genuine surprise and delight upon receiving their gifts, and many shared their gratitude for the thoughtful gesture, which not only brightened their day but also reinforced the importance of cultural connections and support during challenging times.


Field visits revealed that children living in the camp and attending school within the camp area often faced disruptions in their school attendance. As a result, individual meetings were held with the children's parents, and psychoeducation was provided to prevent similar issues in the next academic year. A preventive seminar was organized on this topic to ensure children could continue their education effectively. Afterward, feedback was collected from families.


Clothing vouchers were distributed at the Elazig TAC. After this distribution, a PSS seminar titled "The Role of the Family in the School Adaptation Process" was held for 21 beneficiaries.

	WATER, SANITATION, AND HYGIENE (WASH)	Overall Target: 6,000			
		Overall Services Provided: 16,526			
Objective	<i>Comprehensive WASH support is provided to people in vulnerable situations, resulting in an immediate reduction in the risk of water-related diseases and improvement in dignity for the targeted population.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people reached with hygiene supplies	-	3,648	12,878	-
Achievements	<p>The distribution of hygiene kits, which had been procured in 2023, continued in 2024 across all project provinces. During 2024, a total of 7,126 kits were distributed, including 4,000 kits procured in 2024 reaching more than 12k people and the remaining kits from 2023 reaching 3,648 people.</p> <p>The distribution took place in Elazig TAC, Antalya Hotel, Ankara, Istanbul, and partner associations in Antalya. Additionally, hygiene kits were distributed to children staying at the MoFSS Children's Homes in Ayaş, Etlik, and Eryaman in Ankara. The Ukrainian associations, Elazig TAC, and the hotel in Antalya were utilized for storage and logistics during the distribution process.</p> <p>The kits intended for children staying at the Antalya Larissa Hotel were handed over to the respective caregivers at the hotel. During this period, the Ankara Community Center was also utilized, in addition to the Ankara Ukraine Cultural and Solidarity Association, to facilitate logistics and more effectively reach individuals. The remaining hygiene kits stored at the Elazig TAC warehouse were distributed to supplement the distributions funded by other resources.</p> <p>As part of hygiene kit distributions, TRC health professionals also organized awareness-raising seminars in Antalya and Elazığ focused on hygiene and the prevention of communicable and non-communicable diseases, reaching 2,334 individuals. These seminars aimed to educate participants about the relationship between microbes and infectious diseases, as well as ways to</p>				

prevent the spread of contagious illnesses. One of the seminars, held at the Antalya Ukrainians' Association, focused on improving hygiene in collective living spaces to reduce disease rates by promoting better personal hygiene practices. Participants received hygiene kits along with informational brochures following the seminars.

INTEGRATED ASSISTANCE


	SHELTER, HOUSING, AND SETTLEMENTS	Overall Target: 15,091			
		Overall Services Provided: 1,328			
Objective	<i>Communities in crisis-affected areas and displaced people restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people assisted with collective temporary shelter/accommodation	-	1,328 ²	-	-
Achievements	<p>In 2023, the Turkish Red Crescent Society supported a total of 1,328 people with collective temporary shelter and accommodation. In December alone, 663 of these individuals were supported again, highlighting continued needs and sustained service provision.</p> <p>Clothing vouchers were distributed across project provinces, with 3,626 vouchers provided in 2023 and a further 3,500 in 2024. As voucher programmes typically result in a small proportion of unspent balance remaining on beneficiaries' cards at the end of the distribution period, the amount returned to the programme was minimal.</p>				

	LIVELIHOODS	Overall Target: N/A ³			
		Overall Services Provided: 45,994			
Objective	<i>Communities in affected areas and displaced people receive basic needs assistance to support immediate livelihoods security and recover their way of life and income through sustainable livelihoods programmes that promote socioeconomic integration and economic stability.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people reached with relief assistance for basic needs (food, clothing, hygiene, medicines, and other essential items)	9,135	0	36,809	-


² This figure reflects the unique number of people provided with assistance from the beginning of the project by the end of September 2023. This number includes a total of 244 Ministry staff members who have been accompanying the children on a rotational basis

³ While relief assistance for basic needs was initially reported under the Shelter, Housing and Settlements sector in the National Society Response Plan, and therefore no Livelihoods target was established, these activities have since been reclassified under Livelihoods to ensure alignment with the UIC EA indicator framework.


Achievements	Since Kızılaykart withdrew from the project in 2024, it was replaced with food parcels . The contents of these parcels were determined through consultations with the Elazığ PDMM, camp management, community leaders, and market service providers at the Elazığ TAC. As these kits were distributed throughout the year, long-term preservable food items were selected. After the contractor examined the samples, procurement was completed by mid-March. Before Ramadan Bayram, first distribution of food parcels took place in Elazığ TAC. Overall, TRC staff carried out three food parcel distribution, and ensured that each household received parcels. In 2024, a total of 4,800 food parcels were distributed.
---------------------	--

	CASH AND VOUCHER ASSISTANCE	Overall Target: 6,100			
		Overall Services Provided: 2,505			
Objective	<i>Displaced people in vulnerable situations have their needs addressed through the use of cash.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people reached with conditional and/or unconditional cash and voucher assistance	2,458	47	-	-
	Amount of cash distributed, CHF	CHF 96,569	CHF 224,213	-	-
Achievements	Monthly CVA at Elazığ TAC that commenced in 2022 continued until 31 December 2023. Throughout the response operation, 2,505 individuals received cash assistance.				

PROTECTION AND PREVENTION

	PROTECTION, GENDER, AND INCLUSION	Overall Target: 9,686			
		Overall Services Provided: 14,882			
Objective	<i>Communities in crisis-affected areas and displaced people in vulnerable situations are safe from harm including violence, discrimination, and exclusion, and their needs and rights are met.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of children welcomed in child-friendly spaces	2,874	386	7,729	-
	# of people reached with PGI activities	161	1,162	2,570	-
Achievements	Throughout the implementation period, various initiatives supported vulnerable populations, focusing on children and adults:				

- Child protection programs emphasized emotional well-being, social cohesion, and personal boundaries through **activities on hygiene, health, values, and environment. Career planning sessions** for youth and **socio-cultural activities** such as games, crafts, music, and art engaged children of all ages in Antalya and Elazig TAC. The Peer Relations Program addressed bullying, anger management, and friendships, while **PSEA training** targeting the staff of Antalya hotels raised awareness about institutional exploitation and appropriate responses. Majority of these activities have been carried out in MFCSs located in Antalya and Elazig TAC. A total of 2,164 individuals reached through information campaigns and awareness raising initiatives on child rights and protection during implementation period.
- Hygiene kits were distributed alongside **seminars on family reunification and restoring family links (RFL)**, addressing cases of missing persons and strengthening family support networks. An example of support provided through the RFL seminar includes a woman who applied to trace her relatives, including her cousin, the cousin's spouse, and their child, with whom she lost contact two years ago. She was aware of an explosion in Ukraine but lacked further information about the incident. While it was mentioned that the young girl may have lost her life, this information could not be verified, and no details were available regarding the other individuals. Following her application during the seminar, she was contacted, the necessary forms were completed, and her case was submitted to the RFL Unit for further investigation. A total of 681 individuals were reached with TÜRK KIZILAY RFL Awareness Raising Sessions.
- Social and medical support to vulnerable people through **SNF** included rental aid/accommodation support, identity fee coverage, medical treatment, and essential equipment for individuals with disabilities. Examples of individuals supported through the SNF include those provided with medical equipment, such as powered wheelchairs, hearing aids, and prescription glasses, to address economic barriers and the lack of health insurance coverage. Support was also extended to individuals planning voluntary return to Ukraine, with accommodation assistance provided during their stay in Ankara for completing necessary embassy procedures. Individuals holding short-term residence permits and facing financial challenges in extending their legal residence periods due to the ongoing war in Ukraine received fee assistance. Others requiring medical treatment or prescribed medications, which were unaffordable due to financial constraints, were supported to mitigate health risks and improve well-being. A total of 402 individuals received SNF support during implementation period.
- **Referrals of vulnerable individuals** to external stakeholders facilitated access to social assistance, healthcare, employment, and migration services, addressing barriers such as language and information gaps. Most referrals were directed to Social Assistance and Solidarity Foundations (SASFs), PDMMs, Turkish Employment Agency (İŞKUR) and hospitals, addressing needs like social assistance, employment support, and healthcare access. These efforts aimed to empower individuals to access essential services and navigate economic and social challenges more effectively. These interventions also enhanced their knowledge of available resources, resulting in fewer referrals over time. A total of 671 referrals were made during implementation period.

	MIGRATION		Overall Target: N/A ⁴			
			Overall Services Provided: 9,490			
Objective	<i>People on the move, regardless of their background or status, have access to the lifesaving assistance and protection they need.</i>					
Key Indicators	Indicator	Reach				
		2022	2023	2024	2025	
	# of people reached with education support (including childcare and summer camps)	-	1,951	7,478	-	
# of people reached with language support services (language courses and classes)	-	-	61	-		
Achievements	<p>Based on community feedback, Turkish language courses were included in the project implementation to address the significant language barrier in social cohesion and employment. With support from the Ankara Community Center and the Public Education Center, Turkish Language Courses were introduced during at the Ankara Community Center, focusing on social cohesion and socio-economic empowerment. A total of 61 individuals benefitted from Turkish Language Courses in 2024.</p> <p>Education kits were distributed beneficiaries in Ankara, Antalya, and Istanbul to enhance school readiness and academic motivation. These kits included stationery materials, and an atlas, pencil case, and ruler set, ensuring that children had the necessary tools for learning. A total of 5,306 education kits were distributed during project implementation period.</p>					

	COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA)				
Objective	<i>The diverse needs, priorities and preferences of the affected communities guide the response through a people-centred approach and meaningful community participation.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of staff, volunteers, and leadership trained on community engagement and accountability	-	138	16	-
Achievements	To foster a locally led approach and strengthen community engagement, collaboration with Ukrainian associations has been integrated into the project implementation from the outset. This partnership has proven instrumental in delivering outcomes, as outlined below:				

⁴ Although Migration activities were not initially included under the National Society Response Plan and therefore no target was set, the TRC identified emerging migration-related needs during implementation and adapted its response accordingly.

- Ukrainian associations actively participated in PSS group sessions, individual counseling, and distribution activities. Staff training on project-related topics improved efficiency in SNF support and referrals. Capacity-building efforts in 2023 included providing office equipment, furniture, and flooring, and enhancing professionalism.
- In 2024, complaint and suggestion boxes were installed in accessible locations to pilot a more comprehensive feedback collection initiative, aiming to enhance community engagement and strengthen feedback mechanisms.
- The Ankara Ukraine Association shared improvements to the training program conducted in 2023 by TRC for Ukrainian associations in Türkiye, fostering collaboration. This initiative emphasized capacity building for the Ukrainian community and laid the groundwork for similar training in 2024.
- Distribution of kits were tailored to community needs through collaboration with stakeholders, consultations with community leaders, and direct feedback. Other project activities, such as individual PSS sessions, were planned according to the requests of the target groups, focusing more on the respective project provinces where demand is concentrated. With this participatory approach, project team aimed to ensure relevance, transparency, and accountability, addressing the community's immediate priorities effectively.
- Services for displaced children in MoFSS-run children's homes were enhanced through a teacher employed via the Ankara Ukraine Association. These lessons and recreational activities supported children's social, cognitive, and motor skill development.

ENABLING APPROACHES

	<h3>NATIONAL SOCIETY STRENGTHENING</h3>				
Objective	<i>National Societies respond effectively to the wide spectrum of evolving crises and their auxiliary role in disaster risk management is well-defined and recognised.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	National Society has in place capacities to conduct an Emergency Needs Assessment	-	Yes	Yes	-
	National Society is part of their national government's disaster response mechanism	-	Yes	Yes	-
Achievements	Various activities addressing the capacity strengthening have been conducted during 2023: <ul style="list-style-type: none"> • TRC teams provided volunteer training for 10 candidates in Istanbul. The training program covered the history, aims, and principles of the Red Cross Red Crescent Movement and the Turkish Red Crescent, as well as the Community-Based Migration Programme and the 				

Ukraine and Impacted Countries Emergency Appeal. Candidates were informed about their roles and responsibilities within the project and were introduced to methods and tips for working with sensitive and vulnerable groups. The training also included a session on the PSEA.

- To train participants in the field and extend knowledge on health, safety, and first aid at the community-based level to ensure sustainability, a **Community-Based Health and First Aid (CBHFA) Training** of Trainers (ToT) was held for 21 TRC staff from various units and positions. Facilitators from the IFRC MENA region led the training, which was organized jointly by IFRC and the Norwegian Red Cross.
- **A Social Mediation and Conflict Resolution ToT** was conducted for 39 staff members. The training aimed to deepen understanding of social cohesion, social conflict, and conflict management methods. Participants were also trained in conflict analysis, negotiation principles for social cohesion, transformative mediation, solution-oriented communication, coexistence with different cultures, cross-cultural learning, non-formal education styles, and self-learning.

In 2024, several key activities were conducted to enhance volunteer knowledge and capacity in supporting migrants and vulnerable groups:

- A training titled **"Working with Migrants"** was provided to 16 volunteers at the Ankara Community Center. The aim was to raise awareness about the challenges migrants faced and to equip volunteers with essential principles for working with sensitive groups. The interactive training covered topics such as types of migration, the needs of migrants, issues faced by women, children, and disabled individuals, available services, and referral mechanisms. Volunteers actively shared experiences, and feedback indicated that they felt better equipped and empowered.
- A **"Psychological First Aid Training"** was delivered to 11 volunteers at the Ankara Community Center. This training addressed common misconceptions about psychological first aid, key principles, and how to respond to difficult life events. Volunteers learned the crucial "Watch - Listen - Connect" principle and had the chance to share their experiences. At the end of the training, volunteers received certificates of participation, marking their successful completion.

As part of the Health and Psychosocial Support Program under CBMP, community-based protective/preventive activities were carried out in line with the objective of strengthening the capacities of institutions and organizations. A **"Group Therapy Training"** was conducted in Ankara. Since the training was intended for institutional psychologists, psychologists from the project teams participated. Group therapy is a process in which emotions, thoughts, expectations, and experiences are shared by individuals in a group of 5-10 people, led by an expert. This process provides an environment for intense sharing and knowledge transfer among participants. It is a therapeutic helping process focused on improving interpersonal relationships, working through shared traumatic experiences, and enhancing members' values and attitudes.

TRC participated in two IFRC-organized workshops at the Regional Office of Europe in Budapest: the Protection, Gender, Inclusion, and Safeguarding Lessons Learned Workshop and the PGI Workshop on Unaccompanied and Separated Children - Ukraine Regional Response. The Lessons Learned Workshop focused on evaluating successes and challenges in integrating PGI and protection in Ukraine and affected countries, offering actionable recommendations for future crises. The PGI Workshop aimed to enhance the capacity of European National Societies to protect unaccompanied and separated children and gathered feedback on the IFRC's new guidance before its finalization.



COORDINATION AND PARTNERSHIPS

Objective

Technical and operational complementarity is enhanced through cooperation among the IFRC Membership and with the ICRC.

Key Indicators

Indicator

Reach

2022

2023

2024

2025

Movement coordination meetings are organized, and updates are provided to the Movement partners

-

Yes

Yes

-

Achievements

With support from IFRC through the Ukraine and Impacted Countries Emergency Appeal, TRC provided essential humanitarian aid in health and care, PSS, WASH, integrated assistance (including essential household items and multi-purpose cash), and PGI support while receiving support from other existing programmes as appropriate. The RCRC partnership played a crucial role in addressing individual vulnerabilities. With AmCross contributions, particularly funding support that enabled accommodation for displaced children, TRC's existing activities and response were complemented to better meet the needs of those arriving from Ukraine.



IFRC SECRETARIAT SERVICES

Objective

The IFRC is working as one organization, delivering what it promises to National Societies and volunteers, and leveraging the strength of the communities with which they work as effectively and efficiently as possible.

Achievements

The IFRC Country Office team has played a key role in supporting TRC, holding regular meetings with TRC teams to monitor progress, discuss challenges, and identify solutions. In addition, the IFRC Country Office has provided PMER and program support, further strengthening collaboration and ensuring alignment with compliance requirements. This consistent cooperation has enabled both organizations to address challenges effectively and achieve project goals.

D. FINANCIAL REPORT

The interim Final Financial Report is attached below to this narrative report. The financial report is published on an interim basis given that, as of 31 December 2025, final reconciliations of the projects remained pending. The finalized report will be made available in 2026. Any remaining balance will be transferred to the funding pool of the Revised Emergency Appeal for Ukraine and Impacted Countries, in support of the continuation of activities addressing the humanitarian consequences of the Russia-Ukraine international armed conflict. Further details on the interpretation of financial data and reporting scope are provided in Annex I.

Expenditure by Thematic Area

Planned Operations / Enabling Approaches	Expenditure
PO01 - Shelter and Basic Household Items	2,685,797
PO02 - Livelihoods	67,414
PO03 - Multi-purpose Cash	636,642
PO04 - Health	-21,234
PO05 - Water, Sanitation & Hygiene	241,938
PO06 - Protection, Gender and Inclusion	1,634,663
PO07 - Education	0
PO08 - Migration	0
PO09 - Risk Reduction, Climate Adaptation and Recovery	4,249
PO10 - Community Engagement and Accountability	151,249
PO11 - Environmental Sustainability	0
Planned Operations Total	5,400,718
EA01 - Coordination and Partnerships	3
EA02 - Secretariat Services	141,893
EA03 - National Society Strengthening	517,421
Enabling Approaches Total	659,317
Grand Total	6,060,036

Contact information

For further information, specifically related to this operation please contact:

In the Turkish Red Crescent Society

- **Eda Çok Öztürk, Coordinator of Community Based Migration Programs**, eda.ozturk@kizilay.org.tr
+905332541090

In the IFRC

- **Regional Operations Manager:** Ruben Cano, ruben.cano@ifrc.org
- **Bulent Ozturk, Program Manager**, Bulent.OZTURK@ifrc.org

For IFRC Resource Mobilization and Pledges support:

- **Regional Head, Engagement and Partnerships:** Andrej Naricyn, andrej.naricyn@ifrc.org
- **Coordinator, Resource Mobilisation in Emergencies:** T'Nasha La Roche, tnasha.laroche@ifrc.org

For In-Kind donations and Mobilization table support:

- **Manager, Global Operational Procurement and Regional Supply Chain:** Indra Eckstein, indra.eckstein@ifrc.org

Reference documents

↳ Click here for:

- [Previous Appeals and updates](#)
- [Emergency Plan of Action \(EPoA\)](#)
- [Note on methodology in calculating people reached and federation-wide response to date overview](#)

How we work

All IFRC assistance seeks to adhere the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable, to **Principles of Humanitarian Action** and **IFRC policies and procedures**. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

ANNEX I. NOTE ON READING THIS REPORT

The structure of final country reports of Ukraine and Impacted Countries Emergency Appeal is organised around the sectors and enabling approaches outlined by the Appeal. The narrative presents a cumulative account of the response efforts carried out by National Societies within the timeframe of their respective Response Plans, unless stated otherwise.

All data is self-reported and, where necessary, validated and triangulated with previous reports or publicly available information. Detailed National Society Response Plans and individual results can be accessed on [IFRC GO](#). Please note that, in some cases, data may be incomplete, or estimates may be used where gaps exist, following a conservative and transparent methodology. Additionally, due to variations in National Societies' activities and data systems, some reported figures may represent services delivered rather than unique individuals reached, which may result in a degree of double counting.

At the country level, operations were aligned with National Society Response Plans developed at the launch of the Emergency Appeal. These plans were based on available data, needs assessments, risk analyses, and planning assumptions at the time, with aspirational funding requirements reflecting projected needs. As the context evolved, including changes in needs, population movement dynamics, and funding levels, National Societies adapted their responses accordingly. While remaining aligned with the overall strategic intent, adjustments were made to ensure that available resources were directed to maximise relevance, efficiency, and impact.

It should also be noted that while the narrative reflects the achievements of National Societies across the IFRC Network using federation-wide resources, the accompanying financial report presents income and expenditure related exclusively to the IFRC Emergency Appeal.

Data presented throughout the report follows different aggregation methodologies depending on the section. Under the Federation-wide Response to Date Overview, people reached figures are presented by year to enhance transparency and minimise double counting. In contrast, the National Society Capacity section combines cumulative and peak indicators, where training figures represent cumulative totals, while volunteer and branch figures reflect the highest levels reported during the response period. Branch figures may reflect a mix of "branches" and "local units" according to IFRC definitions, which may affect comparability across countries. Additionally, sector tables present both indicator-level data from the Ukraine and Impacted Countries Indicator Tracking Tool (ITT) and a total number of services provided (displayed at the top of each table), calculated by summing yearly reach values across all indicators within each sector. This differs from the methodology used in the Federation-wide overview and the people reached figures highlighted on the cover page, which aim to reflect unique individuals reached where possible. Values reported as "0" in sector tables may indicate either that no people were reached or that the number could not be accurately inferred or estimated.

As the escalation of the international armed conflict between the Russian Federation and Ukraine entered its fourth year, the IFRC revised the [Ukraine and Impacted Countries Emergency Appeal](#) to reflect the continued scale of humanitarian needs and the evolving nature of the response. The operation has been extended to 31 December 2027, maintaining the IFRC Secretariat funding ask at CHF 800 million and increasing the federation-wide requirement to CHF 3.1 billion. The revised Appeal retains a more focused geographic scope, covering Ukraine, the Republic of Moldova, and the Russian Federation, while other countries transition to [IFRC Network Country Plans 2026-2028](#). This ensures continuity of support through longer-term programming, while maintaining flexibility to adapt to future developments.

For most countries whose operations under the Appeal concluded on 31 December 2025, remaining balance was transferred to the funding pool of the revised Emergency Appeal for Ukraine and Impacted Countries to support the continuation of activities addressing the humanitarian consequences of the Russia-Ukraine international armed conflict.