

Georgia | Ukraine and Impacted Countries Emergency Appeal



Outdoor activities for children as part of the Winter Camp, December 2023. © Red Cross Society of Georgia (GRCS)

Emergency Appeal №: MGR65002 First launched on: 28/02/2022	Glide №: OT-2022-000157-UKR								
Final report issued on: 31/03/2026	Timeframe covered by final report: From 01/06/2022 to 31/12/2025								
Number of people targeted: 29,101	Number of people reached: <table border="1"> <thead> <tr> <th>2022</th> <th>2023</th> <th>2024</th> <th>2025</th> </tr> </thead> <tbody> <tr> <td>2,000</td> <td>2,130</td> <td>3,006</td> <td>183</td> </tr> </tbody> </table>	2022	2023	2024	2025	2,000	2,130	3,006	183
2022	2023	2024	2025						
2,000	2,130	3,006	183						
Funding requirement: <ul style="list-style-type: none"> • IFRC Emergency Appeal: N/A • Federation-wide: CHF 4,351,766 	Expenditure: <ul style="list-style-type: none"> • IFRC Emergency Appeal: CHF 1,468,259 • Federation-wide: CHF 2,416,835 								

*Details on methodology, data limitations, and how to interpret this report are provided in Annex I.

A. SITUATION ANALYSIS

Description of the crisis

Since the escalation of the Russia-Ukraine international armed conflict, Georgia has become both a destination and a transit country for displaced people from Ukraine. According to the Ministry of Internal Affairs of Georgia, around 27,000 people displaced from Ukraine were staying in Georgia throughout the year of 2023. In February 2023, the Georgian Government extended the legal stay for Ukrainian citizens (visa-free) to two years, amending Resolution No. 255, "On the approval of the list of countries whose citizens can enter Georgia without a visa," dated June 5, 2015. Consequently, all new arrivals may stay in Georgia for two years, while those in Georgia since 2022 received an additional one-year visa-free. Government services for the people displaced from Ukraine have largely ceased, and many social services, excluding education, are only accessible to those registered in Georgia as protected persons, a step most displaced people from Ukraine avoid due to their intent to return to Ukraine. Assessments conducted during the reporting period revealed the motivation and reasons among the displaced community for choosing Georgia as a destination country, being a) social and cultural similarities between Ukraine and Georgia, b) geopolitical and geographical proximity, and c) family reunifications. Many of the families who stayed in the country included older people and children, resulting in health and PGI/inclusion needs to be the most prioritized ones over the duration of the Response.

As of 2024, 63 percent of the families were accompanied by children. Most children displaced from Ukraine in Georgia attended in-person learning, with only three percent exclusively attending online classes through their Ukrainian school, confirming increased protection and inclusion needs among the affected people.

Access to health services, including access to primary healthcare (PHC) and access to Human Immunodeficiency Virus (HIV) management services for people living with HIV (PLHIV), were identified as the critical health priority needs among the displaced people, in particular among older people, persons with disabilities (PWDs), pregnant women, and single parents with minors. The Georgia Red Cross Society (GRCS) Response to the humanitarian consequences of Russia-Ukraine international armed conflict addressed the Primary Healthcare and HIV diagnostics and Management access gaps for the displaced people from Ukraine and affected countries, which are not provided by Georgian health authorities. Further priority actions included Mental Health and Psychosocial Support (MHPSS), support to children and parents through Child-Friendly Spaces (CFSs) and Protection, Gender and Inclusion (PGI) activities, development of Cash and Voucher Assistance (CVA) capacity, and continuous evidence-based advocacy for increased attention and support to displaced people from Ukraine.

Federation-wide Response to Date:

Georgia



TOTAL PEOPLE REACHED

2K	2.1K	3K	183
2022	2023	2024	2025

NATIONAL SOCIETY CAPACITY during the response period

188		193	
People Trained in First Aid		People Trained in MHPSS	
210		3	
Peak Number of Volunteers Mobilised		Branches Responding	

Disasters and Crises



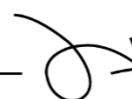
BASIC NEEDS ASSISTANCE

300	2.1K
2022	2023



CASH AND VOUCHER ASSISTANCE

200	183
2024	2025



People reached with around:

- CHF 13K in 2024
- CHF 29K in 2025

Health and Wellbeing



HEALTH AND CARE

108	356	81
2023	2024	2025



MHPSS

2K	1K	3K	90
2022	2023	2024	2025



WASH

150
2023

Migration and Displacement



MIGRATION



Values, Power and Inclusion



PROTECTION, GENDER AND INCLUSION

1.7K	153
2023	2024



COMMUNITY ENGAGEMENT AND ACCOUNTABILITY



National Society established feedback mechanisms

Summary of Response

In early 2022, following the escalation of Russia-Ukraine international armed conflict, GRCS set-up a rapid Response mechanism to provide immediate humanitarian support to affected people arriving in Georgia or passing through its four main border crossings. The initial Response focused on offering information and referrals at Humanitarian Service Points, conducting ongoing needs assessments, and distributing essential assistance such as food and basic items, paired with psychosocial support, and legal assistance, when required. Red Cross Red Crescent Movement partners contributed to GRCS Response through coordination, technical expertise and financial support. Early coordination with national and local authorities and other humanitarian actors aimed to support displaced people with continuous needs assessment, essential assistance, and psychosocial support.

At the same time, Georgia Red Cross successfully mobilized 1.3 million CHF and over 850,000 CHF in-kind donations from individual and corporate contributors within the country. A substantial portion, 1 million CHF, was transferred to the Ukrainian Red Cross, while 200,000 CHF was allocated to the IFRC appeal. Additionally, more than 40 tons of humanitarian aid were dispatched to Ukraine.

In 2023, the Response shifted to address more protracted and integration-focused needs. GRCS expanded its work through three branches located in areas with the highest concentration of displaced people. Based on needs assessments and coordination with other humanitarian actors, GRCS focused its support on improving access to healthcare and HIV/AIDS services for displaced people from Ukraine and other affected countries. This helped fill gaps between existing needs and available social or humanitarian benefits. In the area of institutional strengthening, GRCS advanced its cash and voucher assistance preparedness and began centralising its feedback mechanism, complementing GRCS' broader programming and Response activities. Coordination mechanisms were fully retained throughout the Response, enabling more harmonised action with government counterparts and humanitarian partners in an increasingly complex operating environment.

Summary of Achievements:

- **254 people**, mostly people aged between 60 and 75, were provided with access to essential **Primary Healthcare (PHC)** services through a twelve-month health insurance package.
- **102 people** with HIV/AIDS (65 men and 37 women) have received support for **HIV/AIDS diagnostics**, laboratory testing, and treatment services in three cities: Batumi, Kutaisi, and Tbilisi.
- A pool of **148 key people** from community groups working with the people displaced from Ukraine received **training** in First Aid, Hygiene Promotion and Prevention, and Psychological First Aid.
- **About 3,000 calls** from people displaced from Ukraine received through the helpline service of the Georgia Red Cross, mostly questions related to insurance and HIV services.
- More than **3,950 copies** of printed materials, including flyers, posters, and booklets with information on available services, were disseminated as part of the health and care-related outreach campaign.
- **Alignment with Protection, Gender, and Inclusion Standards:** GRCS aligned its normative framework with best standards and principles by adopting the PGI Position Paper, Child Safeguarding policy, Standard Operating Procedure (SOP) for Sensitive Complaints, and aligning the Code of Conduct for Volunteers with PGI principles.
- **Capacity Strengthening:** 70 staff, volunteers, and personnel underwent training on the Prevention and Protection of sexual exploitation and abuse and child safeguarding.
- **Child-Friendly Spaces:** 180 children benefited from regular activities at three Child-friendly Spaces in Batumi and Tbilisi.
- **Support to Children:** Around **2,000 children** from Ukraine received support through MHPSS, PGI, and Education activities, including festive events, workshops, symbolic gifts, and awareness activities.

Operational risk assessment

Throughout the duration of the Response, diligent efforts were made to identify and mitigate potential risks that could impede the success of GRCS actions:

Limited Community Engagement

Early risks related to low community participation threatened Response relevance and sustainability. GRCS strengthened engagement through feedback collection and analysis, coordination with the communities and participatory decision-making. Community feedback mechanisms, including the helpline and social media channels, enabled continuous two-way communication, supported by awareness campaigns to improve understanding of Response objectives and opportunities for involvement.

Insufficient Funding

Funding constraints posed risks to timely and comprehensive assistance delivery. GRCS mitigated this through diversified funding sources via local resource mobilization and fundraising initiatives. Enhanced financial planning, prioritization, and cost-saving measures improved resource efficiency and maximized GRCS actions' impact.

Limited Access to Target Populations

Language and socio-cultural barriers restricted access to vulnerable groups often deterred the staff and volunteers to directly reach out to the affected. As a mitigation, GRCS conducted needs assessments and situational analyses, strengthened coordination with local authorities and community leaders, and deployed mobile outreach teams and community-based service delivery models to reach hard-to-access populations.

Heightened Safeguarding Risks for Vulnerable Populations, Particularly Minors

Activities involving children required strengthened safeguarding measures to prevent harm and ensure a safe programming environment. GRCS addressed this risk by developing a Child Safeguarding Policy and providing mandatory safeguarding orientations for staff and volunteers. Standard Operating Procedures for sensitive feedback were established to enable safe reporting and handling of safeguarding concerns. Rigorous child-focused risk management practices were applied, including background checks for all staff, volunteers, and caregivers working with minors.

Inadequate Capacity and Skills

Capacity gaps among staff and volunteers risked affecting implementation quality. GRCS delivered targeted training, recruited qualified personnel, and, with IFRC support, established mentorship and coaching arrangements to strengthen competencies and promote continuous learning.

B. OPERATIONAL STRATEGY

In the first phase of the operation (February 2022-December 2022) GRCS applied a twofold approach to address the needs of new arrivals due to the Russia-Ukraine international armed conflict, as well as the ones staying in the country through 1) reception hubs at four entry points into Georgia to facilitate the provision of assistance to families and individuals arriving in Georgia, and 2) establishing Child Friendly Spaces (CFSs) for families with children. The operation directly supported over 2,000 displaced people from Ukraine, focusing on needs assessment, MHPSS, and access to food security, shelter, and health and care, and provision of practical information to the displaced individuals about available services and support in Georgia. Humanitarian Service Points (HSPs) at Tbilisi, Kutaisi and Batumi Airports and Georgia-Russian border Dariali check points ensured a welcoming reception and access/referrals to the humanitarian services in Georgia for the newly arrived.

- **Mental Health and Psychosocial Support (MHPSS)** through Child-Friendly Spaces (CFSs), Restoring Family Links (RFL), and coordinating a national platform comprising all MHPSS service providers in Georgia that offered targeted support and services to the displaced people from Ukraine.
- Facilitation of access to humanitarian assistance (food security, shelter, health, education) through **Humanitarian Service Points** at four entry points into Georgia (Tbilisi, Batumi, Kutaisi, and Dariali border crossing).
- **Coordination** with authorities, Civil Society Organisations (CSOs) and international organisations; as well as relevant initiatives from the private sector, community organizations, community groups and activists.
- Provision of **relief items (food, hygiene and non-food items (NFIs))** to the most vulnerable people (large families, older people and people with disabilities).


In the protracted displacement phase, the operation responded to the sustained and evolving needs of displaced people from Ukraine remaining in Georgia by shifting from emergency assistance toward longer-term, needs-based support. The Response shifted toward sustained assistance while maintaining flexibility to respond to new arrivals. Health Assistance became a primary modality, including access to primary healthcare (PHC) through a 1-year long health insurance, and access to Human Immunodeficiency Virus (HIV) management services for people living with HIV (PLHIV).

1. Access to primary healthcare (PHC) and access to Human Immunodeficiency Virus (HIV) management services for people living with HIV (PLHIV).
2. Participatory and inclusive **Mental Health and Psychosocial Support** (MHPSS) through Child-Friendly Spaces (CFSs), individual counseling and guidance for psychosocial rehabilitation, early recovery, livelihood and social integration targeting people in vulnerable situations with a particular attention devoted to parents and children (through **Case Management**).
3. Capacity strengthening for timely and efficient provision of **Cash and Voucher Assistance (CVA)**, that allowed
4. Continuous **evidence-based advocacy** for increased attention and support to displaced people from Ukraine.

The operation embedded focus on **Community Engagement and Accountability** (CEA) and **Protection, Gender and Inclusion** (PGI) as cross-cutting priorities throughout the operation and invested in organizational and programmatic capacity strengthening in the areas of CVA, resource mobilization, and information management.

C. DETAILED OPERATIONAL REPORT

HEALTH AND CARE, INCLUDING MHPSS AND WASH

	HEALTH AND CARE (INCLUDING MHPSS)	Overall Target: 15,700			
		Overall Services Provided: 7,022			
Objective	<i>Communities in crisis-affected areas and displaced people in vulnerable situations are provided with high-quality health and care services, including MHPSS.</i>				
Health and Care					
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people reached with primary health services and/or referral to public health institutions	-	108	356	81
	# of people trained in first aid	20	148	20	-
Achievements	<p>Access to primary health services and/or referral to public health institutions</p> <p>Through a partnership with an insurance company, GRCS secured access to essential healthcare coverage for 254 displaced people from Ukraine (66 male and 188 female), primarily aged 60 to 75, through a twelve-month health insurance package. GRCS collaborated with the "Unite Together" community organization, formed by people displaced from Ukraine, to effectively disseminate support information within the target population. Additionally, GRCS staff and volunteers directly reached over 150 older individuals via the helpline to inform them about the activation of Health Insurance supported by GRCS and guide them on how to use the covered services. GRCS also conducted a short post-distribution monitoring survey via phone among the 165 insurance users. Out of the interviewed, 44 percent reported they've used the insurance recently. 89 percent reported using the insurance for general check-ups. 62 percent of the insurance users rated the service quality they've received as satisfactory, and 89 percent noted that they'd recommend the program to others if available. In addition to the inquiries related to medical services, GRCS received very positive feedback from the interviewees regarding their satisfaction with the GRCS staff and volunteers' support of them.</p> <p>The data obtained by the GRCS from the insurance company shows the dynamics of usage of the insurance and costs reimbursed by the insurance company to health service providers between December 2023 and September 2024. The lowest usage rate of insurance (50 claims) is recorded in December 2023, which can be explained by the fact that the insurance packages were newly distributed to displaced people. In the following months, rate of usage varied between 204 and 422 claims. The insurance company has reimbursed a total of CHF 19,040 (GEL 59,830) medical costs for the insurance holders, with the lowest reimbursement in December 2023 (CHF 451, GEL 1,544) and highest in June 2024 (CHF 2,737, GEL 8,599).</p>				

Improving Access to HIV/AIDS Services

Through collaboration with the Infectious Diseases, AIDS, and Clinical Immunology Research Centre (IDACRC), GRCS facilitated access to timely detection, diagnosis, and treatment for 102 individuals (37 female and 65 male) with HIV/AIDS who lacked coverage under state support programs. People from Ukraine (55%), Belarus (5%), and Russia (40%) are among the patients. Most of the patients visited the centres regularly. GRCS service agreement with the HIV/AIDS centres extended to cover the detection, diagnosis, and treatment. By the end of December 2024, the centres reported to GRCS a 100 per cent of utilization of the transferred amount CHF 12,000 (GEL 40,000) and thus, conclusion of the activity. GRCS noted that visits to the AIDS centres significantly increased during the last four months of 2024 (218 visits), which can be explained not only by the improved information sharing on provided access to the HIV services, but also still persistently high demand for these services.

In May 2025, GRCS reactivated its support and launched an intervention running through October 2025, soliciting HIV/AIDS management services for 81 people from Ukraine and impacted countries in partnership with Tbilisi and Batumi HIV/AIDS Centers. 90 percent of the supported were the people who received assistance in 2023-2024. While the centers provided essential medical consultations, GRCS complemented this support with MHPSS assistance for affected individuals. In addition, awareness-raising and social **integration activities reached 420 people through 20 thematic sessions**, including those living with HIV, their close contacts, and host community members through messaging on healthy living, first aid, and MHPSS delivered at GRCS offices and social/day centers.

Apart from the individual awareness outreach, two stakeholder meetings to advocate policy improvements and systematic changes displaced people were organized in 2025, in Partnership with respective organizations ((MoH relevant agencies, Aids Centers, Diaspora in Adjara, UNDP, REG, “Spring of Help”, WV, Georgian Harm Reduction Network, Unite Together -Urk. DIM. Batumi and etc.) and with technical support of the IFRC.


People Trained in First Aid

As part of leveraging its expertise in MHPSS, the GRCS supported external organizations through capacity-building initiatives. In 2022, it delivered trainings on Community-Based Psychosocial Support and self-care to organizations assisting people displaced from Ukraine, covering topics such as stress and coping, Psychological First Aid (PFA), and self-care. A total of 20 volunteers from four community-based humanitarian organizations completed these trainings. In addition, the National Society trained 148 people in PFA and First Aid in 2023, and 20 people in 2024.


Mental Health and Psychosocial Support

Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
Key Indicators	# of people reached by National Society mental health and psychosocial support services	2,000	1,000	3,006	90
	# of people trained in MHPSS (including psychological first aid and other MHPSS related trainings)	-	148	45	-

Achievements	<p>Capacity strengthening in Mental Health and Psychosocial Support (MHPSS)</p> <ul style="list-style-type: none"> • A total of 148 GRCS staff and volunteers participated in a series of PFA training sessions during the response. Among them, 58 (33 female, 25 male) completed more intensive MHPSS curricula across multiple locations, equipping them to deliver impactful support services. • Targeted training sessions on Psychological First Aid (PFA) were conducted for teachers and caregivers, enhancing their ability to disseminate PFA knowledge and support children and older individuals in need.
	<p>Caring for Caregivers Counseling Sessions</p> <ul style="list-style-type: none"> • Four counseling sessions were organized for 14 volunteers (9 female / 5 male), fostering mutual support, team dynamics, and emotional resilience, thereby enhancing the quality and preparedness of GRCS volunteers.
	<p>Enhancing Child-Friendly Environments</p> <ul style="list-style-type: none"> • Procurement of child-friendly tools and materials, including puffs, pillows, and soft rugs, aimed to create comfortable and attractive spaces for displaced children attending GRCS activities.
	<p>Winter Camp for Children Displaced from Ukraine</p> <ul style="list-style-type: none"> • The Winter Camp provided a transformative experience for 27 children displaced from Ukraine from the Ohmadyt hospital in Ukraine, accompanied by their parents and caretakers, offering a safe and nurturing environment where children could engage in psycho-social activities tailored to their unique needs. This facilitated the development of coping mechanisms, social skills, and communication abilities, while fostering positive familial bonds and resilience.
	<p>Provision of MHPSS Services through GRCS Helpline and Social Centers.</p> <ul style="list-style-type: none"> • GRCS Helpline provided remote PFA, active listening, and referral services to migrants from Ukraine, handling about 2,500 crisis-related calls and actively assisting in the registration and verification process for the Health Insurance Package. In 2025, 90 PLHIV received complementary MHPSS support in GRCS branches/social centers.
	<p>MHPSS Support for Older People</p> <ul style="list-style-type: none"> • GRCS day centers in Tbilisi, Batumi, and Kutaisi offered social care and diverse activities for 200 older people from Ukraine, promoting social integration and improved psychosocial well-being.
	<p>Promotion and Distribution of MHPSS Resources</p> <ul style="list-style-type: none"> • Distribution of 3,000 MHPSS Platform leaflets and other informational materials aimed to raise awareness and facilitate access to support services. • Thematic informational and educational materials, including flyers and posters on HIV services and booklets on trauma, were developed, translated, and distributed to relevant stakeholders, including the IDACRC and partner organizations.
	<p>MHPSS Platform uniting more than 30 national organizations providing diverse psycho-social services to the displaced people established and maintained during the EA, with GRCS being the lead coordinator of regular meetings and agenda pursuit.</p>

	WATER, SANITATION, AND HYGIENE (WASH)	Overall Target: N/A¹			
		Overall Services Provided: 150			
Objective	Comprehensive WASH support is provided to people in vulnerable situations, resulting in an immediate reduction in the risk of water-related diseases and improvement in dignity for the targeted population.				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people reached with hygiene supplies	-	150	-	-
Achievements	Alongside GRCS initial response activities, 150 people were reached with one-time distribution of hygiene supplies in early 2023, mainly the displaced residing in Western Georgia.				

INTEGRATED ASSISTANCE

	LIVELIHOODS	Overall Target: 3,000²			
		Overall Services Provided: 2,430			
Objective	<i>Communities in affected areas and displaced people receive basic needs assistance to support immediate livelihoods security and recover their way of life and income through sustainable livelihoods programmes that promote socioeconomic integration and economic stability.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of people reached with relief assistance for basic needs (food, clothing, hygiene, medicines, and other essential items)	300	2,130	0	-
Achievements	GRCS distributed in-kind support containing food and hygiene items to 2,430 people, including 150 older people, who also received Psychosocial and integration support in GRCS social centres.				

¹ Although WASH activities were not initially included under the National Society Response Plan and therefore no target was set, the Red Cross Society of Georgia identified emerging WASH-related needs during implementation and adapted its response accordingly.

² The overall target of 3,000 people (1,000 families) was initially set for the Relief assistance for basic needs section of the Shelter, Housing, and Settlements sector on the [GRCS UIC EA Federation-wide National Society Response Plan](#). As these activities planned and tracked under the Shelter sector better align with the Livelihoods sector of the UIC EA, a decision was made to showcase them under the Livelihoods section instead.



CASH AND VOUCHER ASSISTANCE

Overall Target: 13,850

Overall Services Provided: 383

Objective

Displaced people in vulnerable situations have their needs addressed through the use of cash.

Key Indicators

Indicator	Reach			
	2022	2023	2024	2025
# of people reached with conditional and/or unconditional cash and voucher assistance	-	-	200	183
Amount of cash distributed, CHF	-	-	CHF 13,400	CHF 28,570

Achievements

To complement GRCS parallel Cash and Voucher Assistance (CVA)-related activities bilaterally supported by the Swiss Red Cross, GRCS shifted focus to CVA preparedness and institutional capacity strengthening under this emergency appeal.

Milestones reached under this sector:

Headquarters (HQ) Level internal CVA Technical Working Group established and functional, supported by the designated CVA focal point.

CVA Preparedness


- CVA self-assessment workshop conducted in October 2023.
- Plan of Action for CVA Preparedness drafted, approved.
- Starting from 2024 full-fledged CVA Preparedness process launched, jointly supported by the IFRC and the Swiss Red Cross.

Finance Service Provider (FSP) compliance criteria determined and the provider contracted.

Following the successful CVA Preparedness progress, GRCS, with the support of the Swiss Red Cross, provided complementary pharmacy vouchers (conditional cash assistance) to **200** affected people from Ukraine. Supported people were recipients of GRCS health insurance under the current emergency appeal (EA), and the vouchers were distributed as an additional support outside of the EA framework.

Additionally, the priority action to provide temporary individual shelter/accommodation through the provision of conditional cash originally under the *Shelter, Housing, and Settlements* sector has been altered to avoid overlapping with the assistance provided by other actors.

PROTECTION AND PREVENTION

	PROTECTION, GENDER, AND INCLUSION	Overall Target: 15,037			
		Overall Services Provided: 2,248			
Objective	<i>Communities in crisis-affected areas and displaced people in vulnerable situations are safe from harm including violence, discrimination, and exclusion, and their needs and rights are met.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of children welcomed in child-friendly spaces	-	120	120	-
	# of people reached with PGI activities	-	1,785	153	-
	# of staff, volunteers and associated personnel trained on prevention and protection of sexual exploitation and abuse and child safeguarding	-	-	70	-
Achievements	<p>During the EA implementation, GRCS has made significant progress in integrating Protection, Gender, and Inclusion (PGI) component into its activities and initiatives, resulting in tangible impacts:</p> <ul style="list-style-type: none"> PGI Activities through Child-Friendly Spaces (CFS): Child-Friendly spaces became operational in 2023 in Tbilisi, Batumi and Kutaisi with weekly sessions engaging 18-25 kids per session. These activities, facilitated by trained volunteers, have provided essential psychosocial support and peer interaction opportunities to about 120 children from Ukraine during the Response, leading to improved well-being and resilience among participating children. Policy Development: GRCS' development, and subsequent finalization, of its PGI Position Paper, Child Safeguarding policy, and Standard Operating Procedure (SOP) for Sensitive Complaints have had a profound impact on embedding protection, gender, and inclusion principles across its operations. These policies serve as a framework to ensure that vulnerable individuals, including children, are safeguarded and included in all aspects of GRCS activities. The finalization of these policies represents a significant milestone in ensuring the safety and well-being of children involved in GRCS activities, guiding GRCS programs and operations to ensure that vulnerable children are protected from harm and provided with the support they need to thrive. Institutionalization of PGI: Through the establishment of a dedicated PGI Working Group and comprehensive training sessions, GRCS has successfully institutionalized and mainstreamed PGI into its activities. This has resulted in a more inclusive and equitable approach to service delivery, benefiting vulnerable communities, particularly children, and ensuring their rights are protected. Capacity Strengthening: One GRCS staff member has completed the IFRC PGI Training of Trainers during the reporting period. Consequently, over 150 staff members and volunteers have undergone comprehensive PGI training, equipping them with the skills and knowledge needed to effectively implement PGI principles in their work in Tbilisi, Batumi and Kutaisi branches. This capacity-building initiative has empowered GRCS personnel to provide better 				

support to vulnerable individuals, leading to improved outcomes in areas such as child protection and mental health support.

- **Support for Children:** Through Mental Health and Psychosocial Support (MHPSS), PGI, and Education activities, GRCS has supported over 1,900 children from Ukraine, providing them with essential services and resources to cope with the challenges they face. Additionally, the distribution of symbolic gifts during celebrations has brought joy and comfort to children, enhancing their overall well-being.
- **Winter Camp for Children:** The Winter Camp organized by GRCS, URCS, and IFRC in December 2023 has had a lasting impact on the participating children and their caregivers. By providing psychosocial support, skill-building activities, and fostering connections among children, the camp has contributed to the resilience and positive development of participants, leaving a lasting impression on their lives. The Winter Camp provided a transformative experience for 27 children displaced from Ukraine from the Ohmadyt hospital in Ukraine, accompanied by their parents and caretakers, offering a safe and nurturing environment where children could engage in psycho-social activities tailored to their unique needs. This facilitated the development of coping mechanisms, social skills, and communication abilities, while fostering positive familial bonds and resilience.

	MIGRATION	Overall Target: 9,151			
		Overall Services Provided: 250			
Objective	<i>People on the move, regardless of their background or status, have access to the lifesaving assistance and protection they need.</i>				
Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	# of HSPs that provided services to refugees/displaced people	2	2	0	-
	# of people supported in official procedures	50	0	-	-
	# of people reached by social cohesion activities to improve relations between asylum seekers, refugees and displaced people, and host communities	-	200	0	-
Achievements	<p>Humanitarian Service Points providing services to displaced people from Ukraine</p> <p>In the initial phase of the Response, GRCS operated two Humanitarian Service Points at Tbilisi airport and Dariali border crossing in Georgia, border points used by the most displaced to enter the country. In close coordination with border authorities, GRCS staff and volunteers posted on the HSPs monitored the volume of arrivals, screened the immediate needs, identified most vulnerable families and individuals requiring immediate attention and support, and provided general information and guidance, where requested. Responding decreasing intensity in arrivals, HSPs transitioned as information points within the few weeks of their establishment. GRCS maintained informative banners posted at visible sights in both locations over the rest of</p>				

the EA timeframe, clearly displaying GRCS contact details and outlining the services available to displaced people.

People supported in official procedures

GRCS Helpline service provided people with reliable and trusted access to information on official procedures and efficient referrals to relevant services. In 2022, 50 people were advised on diverse legal issues and directed to qualified support outside the GRCS mandate.

Provision of Emergency Humanitarian Aid to Undocumented People Stranded in the Buffer Zone between Russia and Georgia

Between 3 July and 31 October 2025, the Georgia Red Cross Society (GRCS) implemented a humanitarian response intervention at the Dariali border crossing point (Georgia - Russia border), in close coordination with the Georgian Border Police, International Committee of the Red Cross (ICRC), and the International Federation of Red Cross and Red Crescent Societies (IFRC). The intervention served to provide emergency humanitarian aid to undocumented people stranded in the buffer zone between Russia and Georgia. The temporary border facility, administered by the Georgian authorities and originally intended for isolated individual cases, faced overcrowding between June and October as movements increased in response to regulatory changes in the Russian Federation.

During nine field missions to the facility, GRCS transported and distributed **humanitarian assistance to 89 people located in the facility**, conducted monitoring, and coordinated with border authorities under restricted access conditions. Over the course of the operation, GRCS delivered a total of 354 food parcels, ensuring continued access to basic nutrition, and distributed 353 hygiene kits across different population categories, alongside 91 individual hygiene and medical items, including 53 medicine supplies.

To address overcrowding and improve accommodation conditions, GRCS provided 15 bunk beds, 30 mattresses, 66 blankets, and 90 bedding items (bedsheets, pillows, and pillowcases). The intervention also supplied 34 essential appliances and equipment, including refrigerators, electric heaters, convectors, ventilators, cookers, and kettles. These inputs contributed to safer living conditions by improving food storage, thermal comfort, ventilation, and basic cooking capacity within the facility.

Gender, age, and vulnerability considerations were systematically integrated throughout implementation. Hygiene kits were tailored to address women's hygiene and privacy needs. Monitoring conducted during field visits enabled the identification of individuals requiring urgent medical attention, with referrals made to emergency health services as needed. Improved bedding arrangements and reduced overcrowding particularly benefited people with underlying health conditions.



COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA)

Objective

The diverse needs, priorities and preferences of the affected communities guide the response through a people-centred approach and meaningful community participation.

Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	National Society with established feedback mechanisms	Yes	Yes	Yes	Yes
	# of community feedback comments collected	0	2,500	113	163
	# of community feedback reports produced	0	0	0	1
	# of operational decisions or changes made based on community feedback	0	0	0	1

Achievements


Community Engagement and Accountability (CEA) has been embedded as a cross-cutting priority throughout the operation. Milestones include:

- Establishment of **Central Feedback Mechanism** collecting the community feedback via various channels, including the helpline and social media, particularly Facebook and Instagram, technically supported by the Netherlands Red Cross 510 team. Additionally, GRCS helpline has served as a two-way communication channel for people from Ukraine, used by the GRCS Response team to reach out to the community with information, awareness, needs and post-distribution survey questions. The helpline received and responded to around 3,000 calls during the Response.
- GRCS branches maintained a close dialogue with the Ukraine Diaspora and community organizations, particularly in Batumi.
- Regular collection of community feedback through needs assessments and post distribution monitoring. Findings of the initial needs assessment that GRCS launched in late 2022 and maintained for several months for continuity, helped shaped the transition of the Georgia Country Plan to a longer-term needs oriented response in January 2023. Post-distribution monitoring survey among the recipients of health insurance and HIV/AIDS diagnosis and management services have helped adapt the services to the most pressing needs of the affected people.
- A collaborative and participatory approach guided the design and development of Child-Friendly Spaces (CFSs) within the operation, aligning with the minimum actions on Community Engagement and Accountability. The process commenced in March 2023 with a comprehensive needs assessment targeting parents, children, and schoolteachers. This assessment aimed to understand the needs, preferences, and limitations regarding CFSs. Insights gathered from the assessment were instrumental in shaping the concept of CFSs, making the activities more accessible, relevant, and effective for both children and their parents.

As part of wider accountability through public outreach efforts, GRCS has successfully leveraged its social media followers pool to disseminate the information about the EA-related activities to over **250,000 viewers**, engaging 235,000 users through post reactions, comments, and shares. Some of the illustrative posts are listed below:

- <https://www.facebook.com/share/p/ofkyKKkW4rPjCg1g/?mibextid=WC7FNe>
- <https://www.facebook.com/share/v/n9ywwS7W1PFDn8GW/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/WE9zDsVWSwQsUpja/?mibextid=WC7FNe>
- <https://www.facebook.com/share/v/qiFEQFcYvkVGYteN/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/mACuAZQsoPCjbAuP/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/4HCRCsDS2fmmjmpL/?mibextid=WC7FNe>
- <https://www.facebook.com/share/v/j5LVb8YCMGbsZsoh/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/BVWZNZ8dr9dJMypq/?mibextid=WC7FNe>
- <https://www.facebook.com/share/v/YWwa1BzmmMfkva4j/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/L6ubGVBELGn8U1PC/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/CHG64aVcqRZjGe9e/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/JCX7DvwLqBaRWPsS/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/DXYcvKZZur6EvECi/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/rBcnJoy84fmB8fDg/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/v1yxldmvg7Gthnm6/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/6ayrgP49L3Rk2u6i/?mibextid=WC7FNe>
- <https://www.facebook.com/share/v/3VvVcenjk3ycqckE/?mibextid=WC7FNe>
- <https://www.facebook.com/share/v/EUR2ysWeSd4NWPxf/?mibextid=WC7FNe>
- <https://www.facebook.com/share/p/i6efophmPjgWSjt/?mibextid=WC7FNe>

ENABLING APPROACHES

	NATIONAL SOCIETY STRENGTHENING				
Objective	<i>National Societies respond effectively to the wide spectrum of evolving crises and their auxiliary role in disaster risk management is well-defined and recognised.</i>				
Key Indicators	Indicator	Reach			
	# of volunteers involved in the operation	2022	2023	2024	2025
	National Society provides insurance for all of their volunteers	Yes - fully	Yes - fully	Yes - fully	Yes - fully

	# of branches responding	2	3	3	3
	National Society has an advocacy strategy	Yes	Yes	Yes	Yes
	# of branches which started branch development as part of the current response activities (including soft and infrastructure investments)	1	3	3	3
	# of Movement partners (Federation-wide) that support the development of National Societies (support bilaterally or through the IFRC)	-	4	4	4
	National Society has in place capacities to conduct an Emergency Needs Assessment	-	Yes	Yes	Yes
	National Society is part of their national government's disaster response mechanism	Yes	Yes	Yes	Yes
Achievements	<p>Georgia Red Cross Society proven itself as one of the main actors in the country, supporting displaced people from Ukraine. This positioning was greatly influenced by GRCS extensive work in the areas of branch development and volunteers' management, with the following milestones reached as part of the EA implementation:</p> <p>Branch Development: Three GRCS Branches - Tbilisi HQ, Batumi and Kutaisi were involved in the operation.</p> <p>Volunteer Management Development: Throughout the response, over 200 volunteers were involved in the operation, receiving regular inductions and training in FA, PFA, PGI, Child Safeguarding, and regular counselling to amplify the effectiveness of their response.</p> <p>Maximizing resource-mobilization capacity: Georgia Red Cross successfully mobilized 1.3 million CHF and over 850,000 CHF in-kind donations from individual and corporate contributors within the country in the in the initial weeks following the escalation of the international armed conflict in 2022. A substantial portion, 1million CHF, was transferred to the Ukrainian Red Cross, while 200,000 CHF was allocated to the IFRC appeal. Additionally, more than 40 tons of humanitarian aid were delivered to Ukraine.</p> <p>In addition, GRCS regularly raised in-kind donations from the private sector and international representations present in the country to support its EA activities with complementary gift distributions, especially for children and older people, reported in more detail under the MHPSS and PGI sectors.</p>				



COORDINATION AND PARTNERSHIPS

Objective

Technical and operational complementarity is enhanced through cooperation among the IFRC Membership and with the ICRC.

Key Indicators	Indicator	Reach			
		2022	2023	2024	2025
	Movement coordination meetings are organized, and updates are provided to the Movement partners	Yes	Yes	Yes	Yes
	# of external Stakeholders and Clusters coordination meetings organized	-	2	1	14

Achievements

Movement coordination mechanism was designed and established for the operation at country level between GRCS and IFRC, including the system, structure and processes guiding and directing the Ukraine Response operation in Georgia.

As part of the external coordination efforts, GRCS has established and led National MHPSS Coordination Platform, and, together with the IFRC, participated in the inter-agency coordination platform organized by UNHCR in Georgia to ensure regular exchange of information between local and international organizations about the needs of the displaced people from Ukraine.

Throughout the response implementation, GRCS has prioritized maintaining close coordination with various key stakeholders across the response context:

- The Agency for Internally Displaced Persons, Ecomigrants, and Livelihood Agency through a Memorandum of Understanding.
- The Embassy of Ukraine in Georgia.
- The Ministry of Education, Science, and Youth.
- The Ministry of Internal Affairs of Georgia and its Border Police.
- The Ministry of Internally Displaced Persons from the Occupied Territories, Labour, Health, and Social Affairs of Georgia.
- Infectious Diseases, AIDS and Clinical Immunology Research Center.
- Local municipalities in Batumi, Kutaisi, and Tbilisi.
- The Ukrainian Diaspora.
- School Number 221 and School Number 44 in Tbilisi, as well as a school in Batumi, with operational Ukrainian sectors.
- Kutaisi and Tbilisi International Airports.

Weekly coordination with the movement partners, Georgian border authorities, Embassy of Ukraine, and international organizations working on the migration-related issues was established in July 2025 as part of provision of immediate humanitarian assistance to the undocumented people located in the temporary facility in a buffer zone at Georgia-Russia border area.



IFRC SECRETARIAT SERVICES

Objective

The IFRC is working as one organization, delivering what it promises to National Societies and volunteers, and leveraging the strength of the communities with which they work as effectively and efficiently as possible.

Achievements

In sectoral support area, IFRC Country Cluster Delegation (CCD) for South Caucasus team devoted seven profiles to guide the operation through strategic, operational and technical support in the areas of CVA, CEA, Health and Care, Planning, Monitoring, Evaluation and Reporting (PMER), Information Management, program management and DM.

Movement coordination mechanism was designed and established for the operation at country level between GRCS and IFRC, including the system, structure and processes guiding and directing the Ukraine Response operation in Georgia.

As part of the external coordination efforts, GRCS established and led National MHPSS Coordination Platform, and, together with the IFRC, participated in the inter-agency coordination platform organized by UNHCR in Georgia to ensure regular exchange of information between local and international organizations about the needs of the displaced people from Ukraine.

GRCS and IFRC regularly organized meetings with the public authorities, such as Ministry of Education and Science of Georgia, the Ministry of Labor, Health and Social Defense of Georgia, Infectious Diseases, AIDS, and Clinical Immunology Research Center (IDACRC), and Embassy of Ukraine in Georgia.

A. FINANCIAL REPORT

The interim Final Financial Report is attached below to this narrative report. The financial report is published on an interim basis given that, as of 31 December 2025, final reconciliations of the projects remained pending. The finalized report will be made available in 2026. Any remaining balance will be transferred to the funding pool of the Revised Emergency Appeal for Ukraine and Impacted Countries, in support of the continuation of activities addressing the humanitarian consequences of the Russia-Ukraine international armed conflict. Further details on the interpretation of financial data and reporting scope are provided in Annex I.

Expenditure by Thematic Area

Planned Operations / Enabling Approaches	Expenditure
PO01 - Shelter and Basic Household Items	27,359
PO02 - Livelihoods	0
PO03 - Multi-purpose Cash	0
PO04 - Health	226,521
PO05 - Water, Sanitation & Hygiene	2,596
PO06 - Protection, Gender and Inclusion	220,064
PO07 - Education	0
PO08 - Migration	35,022
PO09 - Risk Reduction, Climate Adaptation and Recovery	716,198
PO10 - Community Engagement and Accountability	0
PO11 - Environmental Sustainability	0
Planned Operations Total	1,227,761
EA01 - Coordination and Partnerships	5,325
EA02 - Secretariat Services	169,594
EA03 - National Society Strengthening	65,579
Enabling Approaches Total	240,498
Grand Total	1,468,259

Contact information

For further information, specifically related to this operation please contact:

In the Georgia Red Cross Society

- **Secretary General:** Nino Osepaishvili, nosepaishvili@redcross.ge
- **Operational coordination:** Tamar Kamkamidze, tkamkamidze@redcross.ge

In the IFRC

- **IFRC Regional Office for Europe, Operations Manager:** Ruben Cano, ruben.cano@ifrc.org
- **IFRC Country Cluster Support Team:** Ekaterine Kristesashvili, ekaterine.kristesashvili@ifrc.org

For IFRC Resource Mobilization and Pledges support:

- **Regional Head, Engagement and Partnerships:** Andrej Naricyn, andrej.naricyn@ifrc.org
- **Coordinator, Resource Mobilisation in Emergencies:** T'Nasha La Roche, tnasha.laroche@ifrc.org

For In-Kind donations and Mobilization table support:

- **Manager, Global Operational Procurement and Regional Supply Chain:** Indra Eckstein, indra.eckstein@ifrc.org

Reference documents

↘ Click here for:

- [Previous Appeals and updates](#)
- [Emergency Plan of Action \(EPoA\)](#)
- [Note on methodology in calculating people reached and federation-wide response to date overview](#)

How we work

All IFRC assistance seeks to adhere the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable, to **Principles of Humanitarian Action** and **IFRC policies and procedures**. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

ANNEX I. NOTE ON READING THIS REPORT

The structure of final country reports of Ukraine and Impacted Countries Emergency Appeal is organised around the sectors and enabling approaches outlined by the Appeal. The narrative presents a cumulative account of the response efforts carried out by National Societies within the timeframe of their respective Response Plans, unless stated otherwise.

All data is self-reported and, where necessary, validated and triangulated with previous reports or publicly available information. Detailed National Society Response Plans and individual results can be accessed on [IFRC GO](#). Please note that, in some cases, data may be incomplete, or estimates may be used where gaps exist, following a conservative and transparent methodology. Additionally, due to variations in National Societies' activities and data systems, some reported figures may represent services delivered rather than unique individuals reached, which may result in a degree of double counting.

At the country level, operations were aligned with National Society Response Plans developed at the launch of the Emergency Appeal. These plans were based on available data, needs assessments, risk analyses, and planning assumptions at the time, with aspirational funding requirements reflecting projected needs. As the context evolved, including changes in needs, population movement dynamics, and funding levels, National Societies adapted their responses accordingly. While remaining aligned with the overall strategic intent, adjustments were made to ensure that available resources were directed to maximise relevance, efficiency, and impact.

It should also be noted that while the narrative reflects the achievements of National Societies across the IFRC Network using federation-wide resources, the accompanying financial report presents income and expenditure related exclusively to the IFRC Emergency Appeal.

Data presented throughout the report follows different aggregation methodologies depending on the section. Under the Federation-wide Response to Date Overview, people reached figures are presented by year to enhance transparency and minimise double counting. In contrast, the National Society Capacity section combines cumulative and peak indicators, where training figures represent cumulative totals, while volunteer and branch figures reflect the highest levels reported during the response period. Branch figures may reflect a mix of "branches" and "local units" according to IFRC definitions, which may affect comparability across countries. Additionally, sector tables present both indicator-level data from the Ukraine and Impacted Countries Indicator Tracking Tool (ITT) and a total number of services provided (displayed at the top of each table), calculated by summing yearly reach values across all indicators within each sector. This differs from the methodology used in the Federation-wide overview and the people reached figures highlighted on the cover page, which aim to reflect unique individuals reached where possible. Values reported as "0" in sector tables may indicate either that no people were reached or that the number could not be accurately inferred or estimated.

As the escalation of the international armed conflict between the Russian Federation and Ukraine entered its fourth year, the IFRC revised the [Ukraine and Impacted Countries Emergency Appeal](#) to reflect the continued scale of humanitarian needs and the evolving nature of the response. The operation has been extended to 31 December 2027, maintaining the IFRC Secretariat funding ask at CHF 800 million and increasing the federation-wide requirement to CHF 3.1 billion. The revised Appeal retains a more focused geographic scope, covering Ukraine, the Republic of Moldova, and the Russian Federation, while other countries transition to [IFRC Network Country Plans 2026–2028](#). This ensures continuity of support through longer-term programming, while maintaining flexibility to adapt to future developments.

For most countries whose operations under the Appeal concluded on 31 December 2025, remaining balance was transferred to the funding pool of the revised Emergency Appeal for Ukraine and Impacted Countries to support the continuation of activities addressing the humanitarian consequences of the Russia-Ukraine international armed conflict.