

IN SUPPORT OF THE JORDAN NATIONAL RED CRESCENT SOCIETY

10
National Society
branches

11
National Society
local units

52
National Society
staff

700
National Society
volunteers

PEOPLE REACHED

Climate and
environment



70,000

Disaster and
crises



57,176

Health and
wellbeing



61,562

Migration and
displacement



70,915

Values, power
and inclusion



791

FINANCIAL OVERVIEW

in Swiss francs (CHF)

Jordan National Red Crescent Society			
Overview		Funding Sources	
Funding	Not reported	IFRC Secretariat	Not reported
Expenditure	Not reported	Participating National Societies	Not reported
		HNS other funding sources	Not reported

IFRC network			
Country	Funding Requirement		18.8M
IFRC Secretariat	Longer-term	Funding Requirement	3.7M
		Funding	1.8M
		Expenditure	634,000
	Emergency Operations	Funding	2.7M
		Expenditure	705,000
		Participating National Societies	Funding Requirement
	Funding	127,000	
	Expenditure	127,000	
HNS other funding sources	Funding	Not reported	

Appeal number **MAAJO001**

*Information on data scope and limitations is available on the back page

STRATEGIC PRIORITIES

Climate and environment	National Society has received IFRC Network's support to adapt to longer-term impacts of climate change	Yes
	Number of people reached with activities to address rising climate risks	70,000
Disasters and crises	Number of people reached with disaster risk reduction	2,000
	Number of people reached with emergency response and early recovery programmes	46,000
	Number of people reached with livelihoods support	57,000
Health and wellbeing	Number of people reached by the National Society with contextually appropriate health services	62,000
	Number of people reached by the National Society with contextually appropriate water, sanitation and hygiene services	1,000
	Number of people reached by the National Society with training in first aid	395
Migration and displacement	Number of migrants and displaced persons reached with services for assistance and protection	71,000
Values, power and inclusion	National Society has a Community Engagement and Accountability policy, strategy or plan	Yes
	Number of people reached by the National Society's educational programmes	791

ENABLING FUNCTIONS

Accountability and agility	National Society has a functioning data management system that informs decision making and supports monitoring and reporting on the impact and evidence of its actions	Yes
	National Society has a Protection of Sexual Exploitation and Abuse (PSEA) policy to enforce prevention and support survivors	Yes
	National Society has a PSEA Action Plan to enforce prevention and support survivors	Yes
	National Society has strengthened its integrity and reputational risk mechanism	Yes
	National Society is implementing a digital transformation roadmap in line with the IFRC strategy	Yes
Humanitarian diplomacy	National Society has a domestic advocacy strategy developed aligning, at least in part, with global IFRC advocacy strategies	Yes
	National Society participates in IFRC-led campaigns	Yes
National Society development	National Society covers health, accident and death compensation for all of its volunteers	Yes
	National Society has created and implemented youth engagement strategies	Yes
	National Society has developed and/or implemented a strategy for strengthening their auxiliary role	Yes
	There is a National Society Development plan in place	Yes

IFRC NETWORK BILATERAL-SUPPORTED ACTIVITIES

	Funding Reported	Climate and environment	Disasters and crises	Health and wellbeing	Migration and displacement	Values, power and inclusion	Enabling Functions
National Society							
Bahrain Red Crescent Society				●			
Japanese Red Cross Society				●			
Qatar Red Crescent Society			●			●	
Turkish Red Crescent	127,000			●			
United Arab Emirates Red Crescent			●	●			

Total Funding Reported **CHF 127,000**

Q1. OVERALL PERFORMANCE

Context

In 2025, Jordan experienced a volatile regional landscape, continued economic constraints and shifting migration dynamics. While the country's macroeconomic indicators showed cautious improvement—with a Gross Domestic Product (GDP) growth projected at 2.5 per cent to 2.7 per cent—high unemployment, inflationary pressures and rising living costs continued to impact vulnerable populations, especially youth and refugees.

The unprecedented return of over 100,000 Syrian refugees to Syria followed regime change and relative stabilization across the border, though many remain cautious amid ongoing security and livelihood concerns. Simultaneously, persistent regional instability—including the Gaza crisis and disruptions in the West Bank—placed additional demands on Jordan's humanitarian infrastructure. Water scarcity, recurring climate shocks and population growth further strained essential services and heightened needs for at-risk communities.

Key achievements

Climate and environment

In this reporting period, the Jordan National Red Crescent Society continued its efforts to raise public awareness and support communities in addressing climate-related risks. One of the key actions undertaken was the dissemination of early warning and guidance on severe weather conditions through the National Society's social media.

Disasters and crises

In the first half of 2025, the Jordan National Red Crescent Society strengthened its emergency preparedness and community resilience. Key achievements included expanding Red Crescent Action Teams (RCAT) in southern regions, delivering first aid and psychosocial support at major public events, and responding swiftly to severe weather with emergency shelter and supplies. The National Society also supported vulnerable Syrian refugees and Jordanian host communities through seasonal aid campaigns, vocational training for women and comprehensive orphan care initiatives.

Health and wellbeing

Between January to June 2025, the Jordan National Red Crescent Society expanded its health services for vulnerable populations, especially Syrian refugees and underserved Jordanian communities. It operated clinics in Zaatari camp and launched a new weekday clinic for continuous care, while its Mobile Clinic reached 21 remote regions, prioritizing urgent needs of high-risk groups. In partnership with the Ministry of Health, dialysis services were enhanced for refugees. The National Society also supported Gaza evacuees with medical assessments and hospital care. Further achievements included hosting ANERA Pharmaceuticals, initiating medical audits, and advancing the KOICA-supported Water, Sanitation and Hygiene (WASH) project to improve water access and community resilience.

Migration and displacement

In the first half of 2025, the Jordan National Red Crescent Society actively supported displaced populations through its Restoring Family Links (RFL) programme, reconnecting families and training volunteers in Protection, Gender and Inclusion (PGI). Healthcare remained a priority, with continued services at the Zaatari camp clinic and comprehensive medical support for Gaza evacuees, including unaccompanied minors and individuals with special needs. The National Society also assisted third-country nationals repatriating from Gaza, offering humanitarian aid, psychosocial support, and coordination with diplomatic missions to ensure safe and dignified repatriation.

Values, power and inclusion

In this reporting period, the Jordan National Red Crescent Society advanced its values-driven agenda by promoting humanitarian principles, inclusion and community empowerment. It prioritized gender balance and support for vulnerable groups through vocational training and equitable relief efforts. A key milestone was a three-day workshop on protection, social support, and integration, engaging leadership, volunteers and healthcare staff.

Enabling local actors

In the first half of 2025, the Jordan National Red Crescent Society made progress in institutional development and strategic planning. It formalized its 2025–2030 Strategic Plan, rolling out key safeguarding and accountability policies including child protection, Protection from Sexual Exploitation and Abuse (PSEA) and the [IFRC Code of Conduct](#). The National Society presented its strategic vision at a Movement gathering in Amman, fostering regional collaboration and peer learning. It also advanced humanitarian diplomacy through a unified coordination agreement and country paper, while youth engagement was strengthened via support from the Empress Shoken Fund. Logistics operations were scaled up with the operationalization of the Madaba warehouse, recruitment of a supply chain delegate and launch of real-time warehouse dashboards to streamline aid delivery.

Parallel efforts focused on enhancing accountability, innovation, and operational agility. The National Society expanded PSEA training, updated HR policies and introduced initiatives for gender diversity and staff wellbeing. Financial transparency was reinforced through audits, donor reporting and new fraud prevention systems. Risk management was strengthened via regular reviews, updated security protocols, and business continuity planning, particularly for Gaza-related operations. [Digital transformation](#) progressed with ICT HealthCheck completion, digital literacy training, and new data systems.

Q2. CHANGES AND AMENDMENTS

The implementation of the 2025 Unified Plan required adjustments in response to evolving regional dynamics, particularly the Gaza crisis, changing migration trends, and domestic socio-economic pressures. The protracted humanitarian crisis in Gaza reinforced Jordan's role as a regional logistics and coordination hub, prompting expanded warehousing, pre-positioning of relief supplies, and strengthened support for medical evacuations and services for evacuees. This required the reprioritization of human and financial resources towards logistics, health, and emergency response while maintaining core programme activities.

At the same time, shifting migration patterns, including increased returns of Syrian refugees and continued vulnerabilities among refugees and host communities, required adaptations to health, relief, and social protection programmes. The Jordan National Red Crescent Society expanded mobile health services, dialysis and non-communicable disease support, and community-based activities in both urban and camp settings. Disaster risk reduction and climate adaptation measures, including KOICA-supported WASH and water security initiatives, were also strengthened in response to recurrent extreme weather events and water scarcity. While these adjustments supported key objectives, some activities were implemented at a revised pace or sequence.

Implementation was further affected by operational constraints linked to Gaza-related access restrictions, which delayed the onward dispatch of pre-positioned humanitarian supplies and required sustained stock management and emergency readiness. Additional time and technical support were also needed for the digitalization of the Madaba warehouse, the rollout of warehouse dashboards, and broader supply chain strengthening efforts. Inflationary pressures, high operating costs, funding uncertainties, and the demands of managing multiple parallel operations also placed strain on human resources and organizational capacities. Despite these challenges, the adjustments made under the Unified Plan enabled the Jordan National Red Crescent Society and the IFRC Network to maintain progress towards the 2025 objectives while strengthening institutional resilience, operational readiness, and continuity of services.

Q3. MEASURING RESULTS OF THE IFRC NETWORK ACTION

ONGOING EMERGENCY RESPONSE

For real-time information on IFRC emergencies, visit IFRC GO page [Jordan](#).

Emergency Appeal Name	Middle East Crisis 2023 MENA
Emergency Appeal number	MDRS5002
Duration	18 October 2023 to 31 December 2025
People to be assisted	700,000 people (25,000 in Jordan)
Funding requirements	Federation-wide funding requirement: CHF 200 million IFRC Secretariat funding requirement: CHF 185 million Federation-wide funding requirement for Jordan: CHF 26 million IFRC Secretariat funding requirement for Jordan: CHF 25 million
Link to Revised Emergency Appeal	Middle East Crisis revised emergency appeal
Link to Latest Operational Strategy	Middle East 2023 Revised Operational Strategy
Latest Operations Update	Operations Update No.4
Link to Country Response Plan	National Society Revised Response Plan

In response to escalating hostilities in the Occupied Palestinian Territories (OPT), particularly in Gaza and the West Bank, the humanitarian situation has reached an unprecedented severity. Various humanitarian agencies have forewarned the potential for famine, the spread of diseases, and significant impacts on all aspects of life in Gaza. Due to its geographical location and the close historical ties between Jordan and the Occupied Palestinian Territories (oPt), Jordan remains highly affected by the escalation of hostilities.

The security situation in Jordan remains stable with active demonstrations to the hostilities in Gaza and the West Bank consistent throughout the country. The Jordan National Red Crescent Society is increasing its readiness to respond to different scenarios, including the reception of wounded persons or persons in need of medical care and the need to scale up logistics and warehousing capacities to be able to respond to potential needs going forward as the situation develops.

Short description of the emergency operational strategy

The Jordan National Red Crescent Society has conducted a scenario planning to anticipate humanitarian action as the conflict worsens in the Middle East. These scenarios include the de-escalation of the situation in Gaza and the West Bank, the situation in Gaza and West Bank remaining unchanged except more limitations to humanitarian aid, displacement of Gazans into Jordan due to escalations in the violence, and escalation in South Syria and Lebanon causing displacement in Northern Jordan. The National Society has planned various mitigation actions in the event of each scenario, and in its response, it will primarily target injured or ill people transferred from the West Bank and Gaza to Jordan for healthcare, families of injured people, and Jordanian returnees from the West Bank.

The Jordan National Red Crescent Society has been rapidly scaling up its logistics and warehousing capacities to meet the growing demands as the crisis unfolds and has undergone significant logistical transformations, establishing itself as a key logistics hub, complementing Egypt's efforts in facilitating the delivery of humanitarian aid from various countries and organizations into Gaza. The National Society has also provided **emergency medical services, mental health and psychosocial support (MHPSS)**, **water, sanitation and hygiene (WASH)** services, **food procurement and distribution, cash and voucher assistance (CVA)**, **protection, gender and inclusion (PGI)**, among others.

STRATEGIC PRIORITIES



Climate and environment

Progress by the National Society against objectives

In this reporting period, the Jordan National Red Crescent Society continued its efforts to raise public awareness and support communities in addressing climate-related risks. One of the key actions undertaken was the dissemination of early warning and guidance on severe weather conditions through the National Society's social media. By providing timely information and practical advice, the National Society ensured that communities were better prepared to respond to extreme weather events, thereby reinforcing both awareness and resilience.

The National Society also advanced the KOICA-supported H2O Peace/WASH project in Irbid and Mafraq through baseline assessments, coordination with the Water Authority of Jordan, and the identification of priority water systems and community awareness activities focused on water conservation and hygiene. These efforts aim to improve equitable access to safe water and promote more sustainable water use at community level.

IFRC network joint support

The IFRC provided support to the Jordan National Red Crescent Society by facilitating coordination, cooperation, along with the provision of financial support. It collaborated with the National Society on the implementation of the five-year strategic plan and maintained ongoing engagement with the National Society to ensure its alignment with climate-related considerations.



Disasters and crises

For real-time information on emergencies, visit IFRC GO page [Jordan](#).

Progress by the National Society against objectives

In this reporting period, the Jordan National Red Crescent Society advanced its efforts to build resilience and enhance readiness for emergencies. A key achievement was the preparation of Red Crescent Action Teams (RCAT) in the southern regions, strengthening local capacity to respond rapidly and effectively to crises. Additionally, the National Society continued to deliver first aid training for communities, fostering greater awareness and ensuring that individuals are better equipped to act in times of emergency. The National Society also prioritized the distribution of assistance to the most vulnerable groups, providing essential support and protection to those most at risk.

The National Society's RCAT teams provided first aid and emergency support at six major public sporting events, including marathons and a cycling race. The teams treated a wide range of medical cases on-site, with no hospital transfers needed. The Mobile Medical Unit was also deployed for the cycling event. The National Society is expanding its RCAT capacity in the southern region by recruiting and training new volunteers. The training focused on first aid, emergency response, psychosocial support, teamwork, and humanitarian principles. In response to severe weather early in the year, the National Society provided emergency shelter and essential supplies to affected families across several governorates. Aid included tents, blankets, heaters, food, and hygiene kits, especially for families whose homes were severely damaged or destroyed. Furthermore, the National Society conducted a comprehensive risk management workshop for staff across departments. The training covered topics such as risk identification, mitigation strategies and integration of risk management into planning and operations.

The Jordan National Red Crescent Society carried out several seasonal initiatives to support vulnerable Syrian refugees and Jordanian host communities. These efforts aimed to help families meet essential needs during critical times of the year. Through the Warm Winter campaign, fuel vouchers were distributed to help families stay warm and safe during harsh weather conditions. During Eid al-Adha, the Sacrificial Meat Distribution Project ensured that families

had access to nutritious food, reinforcing values of compassion and solidarity. Additionally, the Iftar Sayem Initiative during Ramadan provided meals to fasting families, promoting dignity and inclusion.

The Jordan National Red Crescent Society also continued its work through the Vocational Training Centre (VTC), which empowers women and girls to start income-generating micro-projects. During this period, women received training in various fields including sewing, embroidery, computer skills, beautification, and food preparation. These programmes contribute to economic resilience and self-sufficiency among vulnerable groups.

The Orphan Sponsorship Programme, supported by the Sharjah Charity Association, reached thousands of children from diverse backgrounds, including Jordanian, Syrian, Palestinian, and other nationalities. The programme provided financial support and registered new beneficiaries, ensuring consistent care and protection for orphans across all age groups. In addition to regular sponsorship, the Jordan National Red Crescent Society implemented several support projects during Ramadan and Eid, distributing food parcels, meals, clothing and Zakat al-Fitr assistance.

A Holy Quran Competition was also organized, engaging orphaned children in a positive and enriching activity during Ramadan. Financial assistance was provided to orphans during Eid al-Adha, helping bring joy and stability to their lives.

IFRC network joint support

The IFRC provides both financial and technical assistance to the Jordan National Red Crescent Society for emergency response mechanisms. IFRC mechanisms such as the Disaster Response Emergency Fund ([DREF](#)) and the IFRC Emergency Appeal are utilized by the National Society in times of disasters and crises to effectively support those who face immediate needs during times of emergency.



Health and wellbeing

Progress by the National Society against objectives

The Jordan National Red Crescent Society continued to deliver essential health services to vulnerable populations, with a strong focus on Syrian refugees and underserved Jordanian communities. The National Society provided [first aid](#) training to individuals, equipping them with life-saving skills such as basic life support, bleeding control and fracture management. In Zaatari camp, the National Society operated a clinic that served Syrian refugees, offering primary medical care and acting as a crucial health resource for affected families.

To reach populations outside formal camps, the Jordan National Red Crescent Society deployed its Mobile Clinic across 21 regions, targeting remote areas and pockets of poverty. The clinic prioritized urgent medical needs and vulnerable groups including the elderly, pregnant women, children, and persons with disabilities. In collaboration with the Ministry of Health, the National Society also supported dialysis services for Syrian refugees, enhancing access to life-saving treatment through improvements in hospital infrastructure and capacity.

The Jordan National Red Crescent Society launched a new clinic initiative in June to provide continuous medical services to Syrian refugees. Operating on weekdays, the clinic serves a steady flow of patients from various age groups, ensuring access to consultations, examinations, and treatment. The National Society also began receiving evacuees from Gaza, conducting comprehensive medical assessments upon arrival. Critical cases were transferred to specialized hospitals or admitted to the Jordan Red Crescent Hospital, ensuring timely and appropriate care for all evacuees.

In May, the Jordan National Red Crescent Society also hosted a delegation from ANERA Pharmaceuticals to showcase the impact of their support. The visit included field tours and a warehouse audit to evaluate the safe storage of medicines and supplies. As part of its commitment to quality improvement, the National Society initiated medical audit research in emergency and kidney departments, identifying performance gaps and aligning practices with scientific standards. A warehouse audit also led to a plan for infrastructure modernization.

In parallel, the Jordan National Red Crescent Society advanced the KOICA-supported Water, Sanitation and Hygiene ([WASH](#)) project, approved in late 2024. The initiative aims to address water scarcity and reduce conflict risks through infrastructure rehabilitation, community resilience building, and capacity development. By mid-2025, the project had transitioned from planning to preparatory action, with infrastructure sites identified and groundwork laid for the rehabilitation phase.



Emergency response volunteers from the Jordan National Red Crescent Society Aqaba branch provide first aid services during the Wadi Rum Full Moon Ultra Marathon, supporting participant safety through fixed and mobile emergency response teams (Photo: Jordan Red Crescent)



Migration and displacement

Progress by the National Society against objectives

During this reporting period, the Jordan National Red Crescent Society remained actively engaged in Restoring Family Links (RFL) and supporting refugee populations in Jordan. Through the Protecting Family Links programme, the National Society facilitated phone calls and reconnected beneficiaries with loved ones. To strengthen its capacity, the National Society recruited volunteers and trained them while RCAT volunteers received additional training on RFL and Protection, Gender and Inclusion (PGI).

Healthcare remained a priority for displaced populations. The Zaatari camp clinic continued to serve Syrian refugees with primary health care services. The National Society also provided essential support to evacuees from Gaza which included unaccompanied minors, individuals with mobility challenges, medical conditions and infants. The National Society also offered comprehensive humanitarian services to third-country nationals repatriating from Gaza. These services included reception at border crossings, transportation to accommodation and airports, first aid, mental health and psychosocial support (MHPSS) and provision of essential relief items. The National Society also coordinated with diplomatic missions in Jordan which ensured smooth repatriation processes.

IFRC network joint support

The IFRC continues to provide strategic and operational support to the Jordan National Red Crescent Society and collaborates closely with the National Society to strengthen capacity across priority areas including disaster response, community resilience, health, migration and protection. Through regular coordination and shared leadership, the IFRC supports the National Society in scaling up relief distributions, facilitating access to essential services for vulnerable populations and ensuring effective delivery of humanitarian aid.

The ICRC provides support to the Jordan National Red Crescent Society under the Restoring Family Links (RFL) initiative.



Values, power and inclusion

Progress by the National Society against objectives

During the reporting period, the Jordan National Red Crescent Society continued advancing its multi-year objectives centred on values, power, and inclusion. These efforts focused on promoting humanitarian principles, empowering communities, fostering diversity, and ensuring equity in decision-making. The Jordan National Red Crescent Society remains committed to embedding the Fundamental Principles of humanity, neutrality, impartiality, and independence across all programs and outreach activities. Training and capacity-building initiatives were prioritized to empower individuals and ensure their voices were represented in decision-making processes.

The Jordan National Red Crescent Society worked towards ensuring gender balance in all workshops and volunteer trainings, while also emphasizing support for vulnerable groups such as women, girls, and female-headed households. This was reflected in initiatives such as the vocational training centre for women and girls and the prioritization of these groups in relief distributions.

To further institutionalize these values, the Jordan National Red Crescent Society organized a three-day workshop on protection, social support and integration. The event brought together branch presidents, administrative body members, volunteers from the Protecting Family Links Programme, and emergency nurses from the Jordan Red Crescent Hospital.

IFRC network joint support

The IFRC supports the Jordan National Red Crescent Society for its initiatives under values, power and inclusion which includes Community Engagement and Accountability (CEA) and Protection, Gender and Inclusion (PGI). Furthermore, the National Society is supported in its capacity building efforts and in development of relevant strategies.

The **Australian Red Cross** provides support to the National Society under values, power and inclusion.

ENABLING LOCAL ACTORS



Strategic and operational coordination

IFRC membership coordination

IFRC membership coordination involves working with National Societies to assess the humanitarian context, agree on common priorities and jointly develop common strategies. This includes addressing issues such as obtaining greater humanitarian acceptance and access, mobilizing funding and other resources, clarifying consistent public messaging, and monitoring progress. It also entails ensuring that strategies and programmes in support of people in need incorporate clarity of humanitarian action while linking with development assistance and contribute to reinforcing National Societies in their respective countries, including through their auxiliary role.

Participating National Societies supporting the Jordan National Red Crescent Society include the **Australian Red Cross, British Red Cross, Emirates Red Crescent, the Netherlands Red Cross, Kuwait Red Crescent, and the Qatar Red Crescent Society.**

Movement coordination

The Jordan National Red Crescent Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the Strengthening Movement Coordination and Cooperation (SMCC) principles, and the newly adopted [Seville Agreement 2.0](#).

The ICRC assists Syrians who sought refuge in Jordan and their host communities visit detainees, helps civilians and foreign detainees restore contact with their families, promotes IHL and supports the Jordan National Red Crescent Society. The ICRC delegation in Jordan is also a key logistical, training and fleet hub for ICRC operations, contributing to its humanitarian response in the Middle East region and beyond.

External coordination

As an auxiliary to public authorities, the Jordan National Red Crescent Society participates in the Higher Council for Civil Defence (HCCD) where representatives from various ministries and security forces convene regularly to review the national contingency plan and related policies and strategies. Within this framework, the National Society also takes part in meetings of the National Centre for Security and Crisis Management (NCSCM) which plays a pivotal role in coordinating emergency and disaster response among HCCD members to prevent redundancy. During epidemics, the Ministry of Health assumes leadership of the NCSCM to orchestrate the response. Furthermore, Jordan National Red Crescent Society holds a seat on the Social Protection Task Force of the Ministry of Social Affairs, contributing to collaborative efforts in this area.

In the realm of external partnerships, the United Nations High Commissioner for Refugees (UNHCR) played a pivotal role in the cash-based program, which concluded in June 2017. The IFRC and the National Society have continued to maintain close ties with UNHCR, particularly concerning the Livelihoods programme and have engaged in coordination discussions regarding the new emergency cash assistance programme. The IFRC and the National Society work closely with various relevant UN agencies, including the UNDP, WHO, (UNICEF, UN Women, FAO, and WFP, as well as international non-governmental organizations (NGOs). These collaborations occur within various working groups and forums dedicated to livelihoods and community-based health and first aid programmes.



National Society development

Progress by the National Society against objectives

In this reporting period, under National Society development initiatives, the Jordan National Red Crescent Society formalized its 2025-2030 Strategic Plan, with comprehensive IFRC advisory support extending to the development and approval of child safeguarding, prevention of sexual exploitation and abuse ([PSEA](#)), IFRC Code of Conduct and disciplinary policies which were rolled out in April 2025. Collaborative work has progressed on a unified Movement coordination agreement and humanitarian diplomacy country paper, creating an integrated and rights-based framework for Movement engagement.

In May 2025, the Jordan National Red Crescent Society presented its five-year strategic plan and the Jordan Unified Plan at a Movement gathering in Amman, which helped facilitate buy-in and peer learning across national and regional actors. The National Society's youth engagement was also received a boost from the Empress Shoken Fund for a new activity centre implementation.

The GAVI immunization workshop in May and collaboration with Movement partners also promoted learning and harmonization. Active dialogue continues for potential partnerships in medical evacuations, digital transformation and logistics corridor development with Red Cross Red Crescent-National Societies from Europe, North America and the MENA region.

Under humanitarian logistics and supply chain management, the Jordan National Red Crescent Society received and managed a growing number of shipments from Movement partners. The National Society's role in facilitating storage, consolidation and dispatch of critical supplies has been expanded to maintain an uninterrupted humanitarian pipeline. The National Society also recruited a dedicated supply chain delegate and completed the preparation and operationalization of the Madaba warehouse. Furthermore, it launched two advanced warehouse dashboards which offers real-time insights into incoming and outgoing aid flows, storage capacity, inventory management and shipment tracking.

IFRC network joint support

The IFRC supports the Jordan National Red Crescent Society by facilitating access to National Society development funding streams. IFRC funding mechanisms such as the IFRC-ICRC National Society Investment Alliance ([NSIA](#)) and the IFRC Capacity Building Fund ([CBF](#)) are utilized for National Society development initiatives.



Humanitarian diplomacy

Progress by the National Society against objectives

The Jordan National Red Crescent Society continues to strengthen its partnerships and elevate its visibility as a key humanitarian actor in Jordan and the region. The National Society continued to lead efforts in developing standard operating procedures (SOPs) for medical evacuations from Gaza, particularly for children and their families, ensuring access to essential healthcare services.

The National Society continues to expand its humanitarian reach through collaborative efforts and advocates for vulnerable communities and strengthen its capacity to deliver impactful programmes aligned with its strategic objectives. The Jordan National Red Crescent Society also explored humanitarian diplomacy approaches, including the development of a regional Centre of Excellence for fraud prevention and participation in the RED Education pilot.

IFRC network joint support

The IFRC supports the Jordan National Red Crescent Society in its humanitarian diplomacy efforts. Through joint advocacy and coordinated action, the National Society has strengthened its humanitarian response and positioned itself as a key partner for humanitarian aid and development initiatives.



Accountability and agility (cross-cutting)

Progress by the National Society against objectives

The Jordan National Red Crescent Society made progress in strengthening accountability, agility and innovation across its operations. These efforts focused on enhancing Human Resource safeguarding, digital transformation, risk management, financial integrity and the efficient delivery of emergency humanitarian services. The implementation of advanced systems and practices aligned with Movement and donor commitments helped drive these improvements.

In human resources and safeguarding, the Jordan National Red Crescent Society expanded training on the Prevention of Sexual Exploitation and Abuse (PSEA), reaching staff, volunteers, and management. Staff safety and wellbeing were prioritized, and new initiatives on gender diversity and inclusion were introduced. Updated HR policies were reviewed and rolled out early in the year, reinforcing a culture of respect, safety and integrity.

Financial transparency was improved through routine donor reporting, project close-outs and audits. New systems for fraud detection and whistleblower protection became operational in April, supported by ethics training and anti-corruption guidelines.

The National Society strengthened risk management and security by conducting regular risk reviews and trained risk champions in updated monitoring protocols. Security management included the completion and updating of Minimum Security Regulations and business continuity plans, which were especially critical during operations related to the Gaza crisis.

Supply chain operations were enhanced through improved transparency and monitoring of inbound relief shipments, including hygiene parcels for Gaza and logistics equipment from the Turkish Red Crescent. Customs processes were streamlined, and data collection tools were upgraded to support results-based management.

Under [digital transformation](#), the National Society made progress with the completion of the phase one of the ICT HealthCheck, digital literacy training for staff and volunteers and investments in new data management systems.

IFRC network joint support

The IFRC provides both technical and financial assistance to the National Society in its efforts under accountability and agility.

Q4. AFFECTED PERSONS (PEOPLE REACHED)

See cover pages

Q5. PARTICIPATION AND ACCOUNTABILITY FOR AFFECTED PEOPLE – COMMUNITY ENGAGEMENT AND ACCOUNTABILITY

See Strategic Priority on 'Values, power and inclusion' under Q3: MEASURING RESULTS OF THE IFRC NETWORK ACTION

Q6. RISK MANAGEMENT

This information is not available in Annual Reports

Q7. EXIT STRATEGY AND SUSTAINABILITY

See Strategic Priorities or Enabling Local Actors, where relevant under Q3: MEASURING RESULTS OF THE IFRC NETWORK ACTION

Q8. LESSONS LEARNED

Nothing to report

SUCCESS STORIES



1

Jordan as a humanitarian bridge for Gaza

In 2025, the Jordan National Red Crescent Society strengthened Jordan's role as a key humanitarian bridge for people affected by the crisis in Gaza. The National Society received and assisted 1,026 evacuees, providing medical examinations, hospital care for critical cases, psychosocial support, and coordination for onward travel in collaboration with national authorities, embassies, the IFRC, the ICRC, and Partner National Societies. At the same time, the National Society managed large volumes of medical and relief supplies for Gaza through upgraded warehouse and digital systems, ensuring accountability and operational readiness despite access constraints.

2

Lifesaving healthcare for refugees and vulnerable communities

Through clinics, mobile health services, and specialized programmes, the Jordan National Red Crescent Society provided essential healthcare services to 61,562 people, with a strong focus on Syrian refugees and vulnerable Jordanians. Primary healthcare services in Zaatari Camp reached more than 58,000 patients, while the Syrian Clinic Project, mobile clinics, dialysis support in partnership with the Ministry of Health, and specialized surgeries implemented with Bahrain Red Crescent, RCSI-Bahrain, and Operation Child Life expanded access to critical and lifesaving care for vulnerable patients.

3

H2O Peace: strengthening water security and resilience

With support from KOICA and the IFRC, the Jordan National Red Crescent Society launched the H2O Peace Programme in Mafraq and Irbid to address water scarcity and reduce tensions linked to competition over limited resources. During 2025, the programme completed baseline and technical assessments across 13 communities covering 1,109 households, identified priority water systems for rehabilitation, and established a community water committee to support long-term access to safe water and strengthened community resilience.

4

Dignity and protection through social support programmes

The Jordan National Red Crescent Society, together with regional partners, continued to provide social protection support to vulnerable groups, including orphans and persons with disabilities. Through sponsorship programmes supported by Emirates Red Crescent and Sharjah Charity International, more than 11,950 people received regular assistance. Seasonal initiatives during Ramadan, Eid, and winter further supported tens of thousands of vulnerable individuals with food, cash, clothing, and other essential assistance, helping families meet basic needs while preserving dignity during a period of economic hardship.

5

Strengthening accountability and institutional resilience

In 2025, the Jordan National Red Crescent Society strengthened safeguarding, protection, and accountability across the organization. Updated policies on protection, prevention of sexual exploitation and abuse (PSEA), and child safeguarding were endorsed and rolled out through national workshops and staff and volunteer orientations across the country. These efforts, combined with stronger risk management systems, financial controls, and community feedback mechanisms, reinforced the National Society's accountability and strengthened trust in its humanitarian response..

ANNEX 1. IFRC APPLICATION OF THE 8+3 REPORTING TEMPLATE

The IFRC network structures its result-based management along five Strategic priorities and four Enabling functions, developed based on the IFRC network's [Strategy 2030](#):

IFRC network Strategic Priorities	IFRC network Enabling Functions
SP 1 - Climate and environment	EF 1- Strategic and operational coordination
SP 2 - Disasters and crises	EF 2 - National Society development
SP 3 - Health and wellbeing	EF 3 - Humanitarian diplomacy
SP 4 - Migration and displacement	EF 4 - Accountability and agility
SP 5 - Values, power and inclusion	

The Federation-wide results matrix provides a standard way for the IFRC network to measure its progress towards Strategy 2030 implementation and supports consistent quality of the IFRC network planning, monitoring and reporting. To further advance coherence in monitoring across the IFRC network, a [Federation-wide Indicator Bank](#) has been developed and integrated into the Federation-wide monitoring systems for emergencies and longer-term work, structured along the Federation-wide results matrix as well. Signatory of the Grand Bargain Agreement, the IFRC has committed to its monitoring and reporting standards through integration of the [8+3 reporting template](#) contents into its results-based management approach. The following mapping demonstrate the way in which this report aligns with 8+3 reporting:

8+3 template	IFRC network Annual Report (with variance in structure in red)
Core Questions	
1. Overall Performance	Overall Performance
2. Changes and Amendments	Changes and amendments
3. Measuring Results	Measuring Results
4. Affected Persons	Cover pages with indicators values
5. Participation & AAP	Under Q3 Strategic Priority 5: Values, power and inclusion – Community Engagement and Accountability
6. Risk management	Risk management
7. Exit Strategy and Sustainability	Under Q3 sub-sections by Strategic Priority/Enabling Function where relevant
8. Lessons Learned	Lessons learned
Additional Questions	
1. Value for Money/ Cost Effectiveness	Not included in annual reports
2. Visibility	Not included in annual reports
3. Coordination	Under Q3 Enabling Function 1: Strategic and operational coordination
4. Implementing Partners	Cross-cutting, with a focus on support to localization through the Q3 Enabling Functions 1 to 4
5. Activities or Steps Towards implementation	Cross-cutting in Q3 Strategic Priorities and Enabling Functions
6. Environment	Under Q3 Strategic Priority 1: Climate and environment



The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Timeframe and alignment:** The reporting timeframe for this overview is covering the period from 1 January to 31 December 2025. However, due to the diversity of the IFRC and differences in fiscal years, this coverage may not fully align for some National Societies.
- **Financial overview:** This overview consolidates data reported by the National Society and its IFRC network partners, as well as data extracted from IFRC's financial systems. All reported figures should include the administrative and operational costs of the different entities. The financial data with a grey background is solely reported by the National Society, including the funding sources. Financial reporting is often times estimated depending on availability of financial figures, closing of financial periods, and may be incomplete. 'Not reported' could sometimes mean 'not applicable'. Also note that funding requirements are already reflected in the published 2025 IFRC network country plan. The total funding requirements show what the IFRC network has sought to raise for the given year through different channels: funding through the IFRC, through participating National Societies as bilateral support, and through the host National Society from non-IFRC network sources. All figures should include the administrative and operational costs of the different entities.
 - » Host National Society funding requirements not coming from IFRC network sources can comprise a variety of sources, as demonstrated when reporting on income in the IFRC Federation-wide Databank and Reporting System
 - » Participating National Society funding requirements for bilateral support are those validated by respective headquarters, and often represent mainly secured funding
 - » IFRC funding requirements comprise both what is sourced from the IFRC core budget and what is sought through emergency and thematic funding. This includes participating National Societies' multilateral support through IFRC, and all other IFRC sources of funding
- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.
- **Definitions:**
 - » **Local units:** ALL subdivisions of a National Society that coordinate and deliver services to people. These include ALL levels (provincial, state, city, district branches, sections or chapters, headquarters, and regional and intermediate offices, as well as community-based units)
 - » **Branches:** A Branch has its roles, responsibilities and relationship with the National Headquarters defined through the National Society's Statutes, including the level of autonomy given, especially in the area of its legal status, mobilising local resources and building local partnerships, and the decisions it makes. It has a local-level decision-making mechanism through its Branch members, board and volunteers, equally defined through the National Society's Statutes

ADDITIONAL INFORMATION

- [JO_Jordan 2025 AR Financials.pdf](#)
- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

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