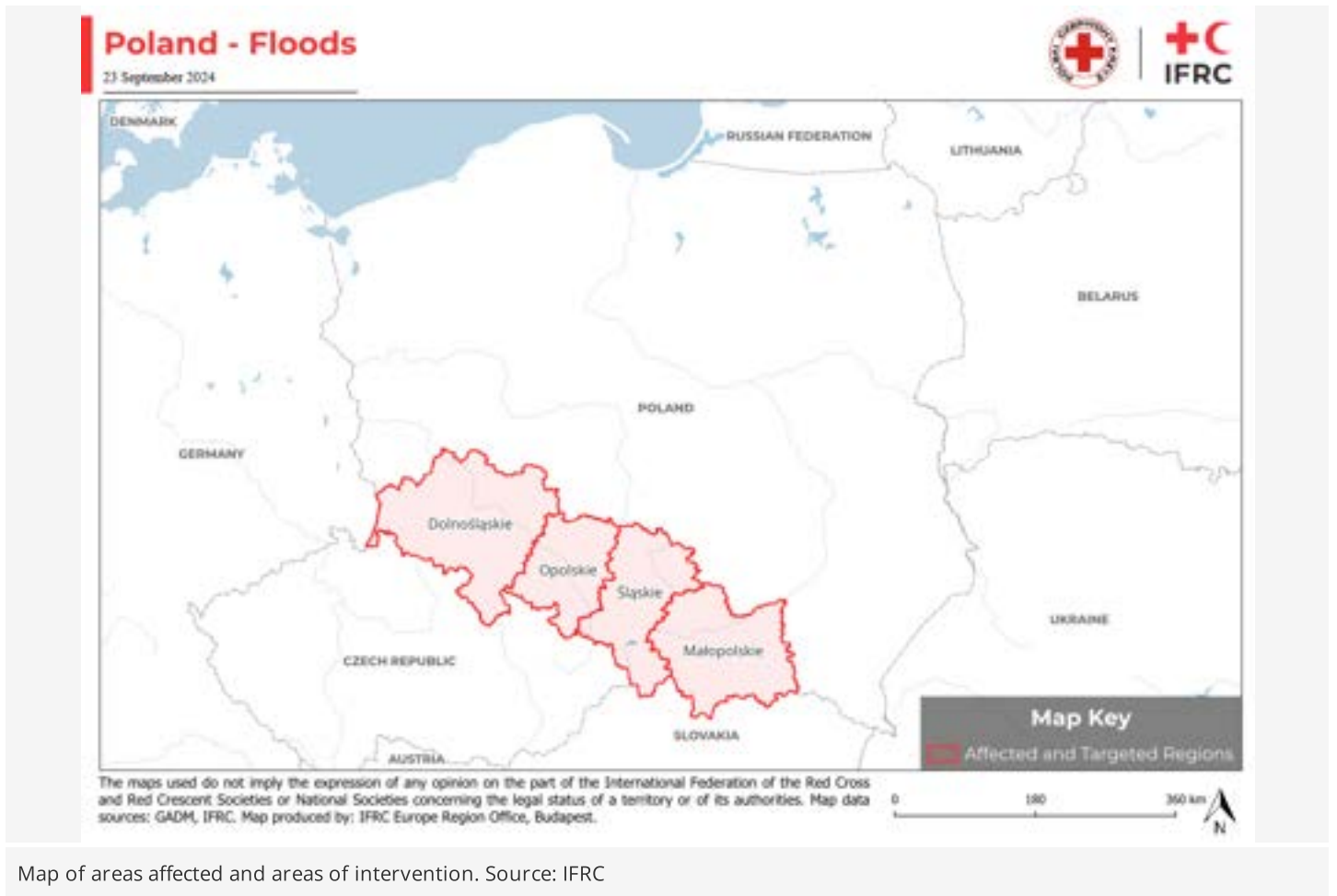




Polish Red Cross (PRC) staff and volunteers work tirelessly to strengthen a dike in a flood-affected region during the devastating September 2024 floods. Source: Polish Red Cross

Appeal: MDRPL003	Total DREF Allocation: CHF 363,485	Crisis Category: Yellow	Hazard: Flood
Glide Number: FL-2024-000169-AUT	People Affected: 57,000 people	People Targeted: 4,500 people	
Event Onset: Sudden	Operation Start Date: 26-09-2024	New Operational End Date: 31-03-2025	Total Operating Timeframe: 6 months
Reporting Timeframe Start Date: 26-09-2024	Reporting Timeframe End Date: 09-01-2025		
Additional Allocation Requested: -	Targeted Areas: Dolnoslaskie, Malopolske, Opolskie, Slaskie		

Description of the Event



Date of event

16-09-2024

What happened, where and when?

Since 13 September 2024, heavy rains brought by Storm Boris have caused severe flooding in southwestern Poland, particularly affecting the voivodeships of Dolnośląskie, Opolskie, Śląskie, and Małopolskie. Rivers like the Morawka have overflowed, and some dams have collapsed, leading to widespread flooding.

On 16 September, the Council of Ministers declared a "state of natural disaster" for a period of 30 days in parts of the Lower Silesian, Opole, and Silesian voivodeships. Specifically, the areas covered by this declaration include:

- In the Lower Silesian Voivodeship – the districts of Kamienna Góra, Karkonoski, Kłodzko, Lwówecki, Wałbrzyski and Ząbkowice and cities with the rights of the district of Wałbrzych and Jelenia Góra.
- In the Opolskie Voivodeship – the districts of Głubczyce, Nysa and Prudnik and the commune of Strzeleczyki in the district of Krapkowice.
- In the Silesian Voivodeship – the districts of Bielsko-Biała, Cieszyn, Pszczyna and Racibórz and the city with the rights of the Bielsko-Biała district.

The region experienced an extraordinary 400-500 mm of rainfall in just a few days, with Storm Boris delivering a month's worth of precipitation in 24 hours. This overwhelmed local rivers and reservoirs, leading to extensive flooding.

Since the onset of the crisis, the Polish Red Cross (PRC) has been actively involved, deploying teams and resources to the affected areas.





Distribution of food items by PRC volunteers. Source: PRC



PRC provide support for cleaning. Source: PRC

Scope and Scale

As of 19 September 2024, nine people have been confirmed dead due to the flooding. The Prime Minister's Office reported that the disaster has directly affected 57,000 people, with 6,544 residents evacuated as waters continue to rise. Property damage is extensive, with 11,502 residential buildings—both single-family homes and multi-unit structures—either flooded or damaged. Additionally, 6,033 agricultural and commercial buildings, along with 724 public-use structures, including schools, kindergartens, sports facilities, administrative buildings, bridges, and roads, have been damaged or submerged. Overall devastation has been estimated at 7 630 413 000 PLN

The most vulnerable groups include older people, children, people living with disabilities, and rural residents with limited access to resources and emergency services. Evacuation has been especially challenging for people with limited mobility, such as the elderly and disabled, due to the swift and unpredictable nature of the floods. Children face heightened risks from disruptions to essential services like education, healthcare, and sanitation. Communities near rivers and in low-lying areas remain at greater risk of rapid flooding. Many households has been declared as not fit for reconstruction and many have to be prepared and protected from further damage by winter weather

Southern Poland has experienced similar devastating floods in the past, most notably in 1997 and 2010, which caused widespread destruction and significant economic losses. These events exposed the vulnerability of the region's infrastructure, and many communities have struggled to fully recover before being affected again. The long-term impact on livelihoods, particularly in agricultural areas, can be severe, with fields, livestock, and farming equipment often destroyed, deepening the economic and social vulnerabilities of the population.

Source Information

Source Name	Source Link
1. Opole Voivodeship Office - State of natural disaster	https://www.gov.pl/web/uw-opolski/stan-kleski-zywiolowej---rozporzadzenie-rady-ministrow-z-dnia-16-wrzesnia-2024-r
2. Polsat News	https://www.polsatnews.pl/wiadomosc/2024-09-23/powodz-w-polsce-nowe-informacje-o-stratach-kwoty-rosna-w-zawrotnym-tempie/

Summary of Changes

Are you changing the timeframe of the operation	Yes
Are you changing the operational strategy	Yes
Are you changing the target population of the operation	No
Are you changing the geographical location	No
Are you making changes to the budget	Yes
Is this a request for a second allocation	No
Has the forecasted event materialize?	No

Please explain the summary of changes and justification:

Due to internal delays in finalizing the necessary agreements, the implementation of the operation began later than initially anticipated. Despite this delay, the Polish Red Cross has started activities at the beginning of September, distributing relief items through their available emergency stocks. The needs of the affected population evolved significantly, which require adjustments to the operation's strategy, timeframe, as well as budget. As the Polish Red Cross continues supporting the emergency needs of the affected population, while it has also started supporting recovering efforts as well.

Changes in Operational Strategy and correlating Revised Budget:

- Since the onset of the disaster, some affected households have received government financial support, reducing the demand for shelter items. Consequently, the operation now focuses on distributing additional blankets instead of sleeping bags and folding beds, given their utility and importance during winter.
- Due to increased demand for Psychosocial Support (PSS), provided by the Polish Red Cross in cooperation with local actors, the National Society is seeking to create child-friendly spaces/PSS points in the two most affected regions by the floods.
- Some of the flood-affected communities still do not have access to natural gas or electricity, while populations living in mountainous regions lack access to grocery shops. To provide the affected communities with fresh meals and basic food products, PRC will set up four mobile catering points through domestic fundraising.
- The need for cleaning and hygiene kits has decreased, as many households have already entered the recovery phase.
- While the overall number of the target population did not change, the target population for some activities, such as shelter, did as some of the affected households have received governmental financial support (as provided above).
- NS will replenish evacuation kits which have been distributed to communities within the emergency phase of the response. This will ensure that the NS has essential supplies for immediate survival and safety during emergencies and to prepare them for evacuation. The evacuation kits include small hygiene kits, first aid kits, kitchen supplies, headlamps and power banks with batteries and charges, as well as colouring books and crayons for children. Evacuation kits will be stocked in Humanitarian Aid Groups to support direct needs of affected communities and prepare them for evacuation.

Timeframe Extension:

- To provide adequate time for procurement, implementation, and addressing the evolving needs of the affected population effectively, this DREF Operations update is requesting a two-month timeframe extension until 31 March 2025.

To ensure the efficient use of resources and to comprehensively address the evolving needs of the affected communities during the extended timeframe, the position of the Polish Red Cross DREF Coordinator has been extended by two months. Additionally, to enhance IFRC support for the operation, the revised budget includes two monitoring visits.

Current National Society Actions

Start date of National Society actions

13-09-2024





Provision of fresh meals to affected communities, Source: PRC



Distribution of dehumidifiers to affected communities, Source: PRC

<p>Shelter, Housing And Settlements</p>	<p>Rescuers from the PRC Medical Rescue Group from Wrocław have been bringing aid to those affected in Kłodzko and Głuchołazy. Humanitarian Aid Groups from Zielona Góra and Opole have deployed to one of the schools in Głuchołazy, where, together with local services, they have been helping residents by providing hot drinks and meals to those evacuated from the flooded areas. Humanitarian Aid Groups distribute blankets, mattresses, and other essential items to ensure basic comfort and warmth, especially for those who were evacuated.</p> <p>Affected households received dehumidifiers to prepare them for reconstruction or at least decrease potential damage resulting from winter weather conditions.</p>
<p>Livelihoods And Basic Needs</p>	<p>Meals were delivered to the residents of Stronie Śląskie by helicopter within the EU Food Aid Program. At the same time, the PRC ensured the delivery of food packages for people working to strengthen the flood control embankments in Wrocław's Marszowice 1 and Marszowice 2 sections. Food packages are distributed by branch volunteers and staff members to support affected members of community</p>
<p>Health</p>	<p>Basic health care system is fully functional, there is no current need for PRC support in health sector.</p> <p>When contacting members of the local community, they sometimes report first aid needs, therefore we see a need to increase first aid capability in Polish Red Cross Humanitarian Aid Groups.</p>
<p>Water, Sanitation And Hygiene</p>	<p>Drinking water is being distributed, as well as hygiene kits in affected areas. Necessary items, such as washing powder or cleaning solutions are distributed to affected communities</p>
<p>Resource Mobilization</p>	<p>On 14 September, the PRC launched a nationwide #NaRatunekPowódź fundraising campaign. As of 19 September 2024, PRC has raised more than 2.5 million Polish zlotys (CHF 580,000). The funds raised will be used to purchase essential in-kind items and equipment and to support the evacuation operations. Priority is given to food packages, drinking water, hygiene packages and dehumidifiers. In addition, several companies and organizations (Żabka, Coca-Cola, T-Mobile, ING Bank Silesia, Amazon, Decathlon, Pepco, Revolut, P&G, Biedronka, Circle K, E. Leclerc, among others) are supporting and coordinating with the PRC for in-kind donations and distribution to the affected</p>

	<p>communities.</p> <p>Polish Red Cross mobilize shelter equipment and heaters from central warehouses, that equipment was transported to PRC branches and later distributed to affected population</p> <p>During fundraising campaign members of society and key business partners donated 30 000 000 PLN to Polish Red Cross. PRC is using those funds to provide CVA and other services to affected population</p>
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IFRC Network Actions Related To The Current Event

Secretariat	IFRC, through its Country Cluster Delegation in Warsaw, Poland, continues to provide technical support for the response, and it is activated if needed to provide additional assistance. An IFRC Operations Manager was also deployed to provide support remotely and through monitoring/field visits to Polish Red Cross with the implementation of the operation.
Participating National Societies	The PRC has received assistance from the German Red Cross in terms of Shelter and Food aid. A truck of essential relief supplies, including blankets, field beds and hygiene products has been provided by GRC. However, resources from PRC and other partners has not been sufficient to cover the needs of all affected communities.

ICRC Actions Related To The Current Event

The ICRC does not provide direct support to the Polish Red Cross during the emergency response.

Other Actors Actions Related To The Current Event

Government has requested international assistance	No
National authorities	<p>Minister of Interior and Administration- responsible for coordination of authorities on national level.</p> <p>Management Centers.</p> <p>Government Security Centre (pol. RCB) - coordinates activities at national level, working with other services and institutions. RCB has prepared a special guide for floods.</p> <p>Ministry of Climate and Environment - is responsible for water resources management and environmental protection.</p> <p>National Fire Service - conducts rescue and evacuation operations.</p> <p>Regional Crisis Management Centres - coordinate activities at regional level.</p> <p>Local authorities - take action at local level, including declaring a flood alert.</p>
UN or other actors	<p>The International Organization for Migration (IOM) is supporting activities of local non-governmental organizations (NGOs) through financial grants.</p> <p>Local NGOs are supporting local population, mostly with in kind support distribution.</p>

Are there major coordination mechanism in place?

There are multiple levels of coordination starting from Ministry of Interior and Administration on the central level. Local levels include local governing bodies and Regional Crisis Management Centres. PRC participates in this coordination mechanism, taking part in local emergency committees.



Needs (Gaps) Identified



Shelter Housing And Settlements

The heavy flooding caused by Storm Boris has led to widespread damage to homes and infrastructure, leaving many families displaced and in urgent need of temporary shelter and essential relief items. Many homes have been rendered uninhabitable, with affected populations requiring blankets, mattresses, and other essential items to ensure basic comfort and warmth, especially for those in evacuation centers.

Many households still await to receive governmental financial support to start reconstruction process long after the onset of the floods, forcing them to continue staying in temporary shelters. There is a need for shelter materials to increase comfort level of those in temporary shelters and to provide relief to those in the recovery process.

Operations Update No. 1 (as of 9 January 2025):

Since the onset of the disaster, some affected households have received government financial support, reducing the demand for shelter items. Consequently, the operation now focuses on distributing additional blankets instead of sleeping bags and folding beds, given their utility and importance during winter.



Health

Minor injuries are common during cleaning and reconstruction efforts, Polish Red Cross rescue groups provided first aid and advanced first aid to 270 injured members of affected communities.

Additionally, many affected individuals are now experiencing the psychological toll of the trauma they endured during the floods, highlighting an urgent need for Mental Health and Psychosocial Support (MHPSS) services to help them cope and recover.

Operations Update No. 1 (as of 9 January 2025):

The need for PSS support within affected communities persists even three months after the operation. The Polish Red Cross continues to work together with local actors to provide the necessary support.



Water, Sanitation And Hygiene

As a result of the floods, the affected communities have been facing significant health risks due to poor sanitation and the lack of proper waste management.

Flooding has significantly disrupted sanitation systems, increasing the risk of disease outbreaks. To maintain hygiene standards in temporary accommodations, the distribution of hygiene parcels containing essential items such as soap, sanitary products, and disinfectants to affected populations has been essential. Personal hygiene is essential in crowded temporary shelters to minimize the spread of infections and maintain public health. Hygiene kits that include soap, disinfectants, toothbrushes, and sanitary pads are critical for those displaced by the floods. Many people also spend all available funds on reconstruction, which means that they lack money, for example, for basic cleaning or hygiene products.

As floodwaters recede, families need to clean and sanitize their homes to make them habitable again. Cleaning kits with mops, and buckets are necessary to restore safe living environments.

Operations Update No. 1 (as of 9 January 2025):

While the demand for hygiene and cleaning kits persists, it has begun to decrease as many households transition into the recovery phase and address their immediate needs.

More than 1144 hygiene kits have been provided to affected members of local communities during emergency response phase of operation.





Protection, Gender And Inclusion

Due to the increase in needs in the field of PSS, there is also a need to provide specialist support to minors. In many flood-affected areas, community centers were destroyed, while in some places, proper infrastructure was lacking even before the floods.

Operations Update No. 1 (as of 9 January 2025):

As the increased demand for Psychosocial Support (PSS), provided by the Polish Red Cross in cooperation with local actors, persists, the National Society is seeking to create child friendly spaces/PSS points in the two most affected regions by the floods. CFS will be established based on PRC policies/procedures. All Humanitarian Aid Groups volunteers are trained in PFA and CFS procedures

Any identified gaps/limitations in the assessment

With multiple operations being conducted simultaneously, there is likely to be a substantial need to enhance procurement and logistics capabilities to ensure the efficient delivery of resources and support.

Operational Strategy

Overall objective of the operation

Through this DREF operation, the PRC aims to assist a total of 4,500 people affected by floods in Southern Poland through direct assistance in Shelter, Health, WASH, and Psychosocial Support, ensuring their needs are met. The DREF operation is part of a broader floods response and will complement Polish Red Cross actions funded by other resources from, for instance, members of the public and strategic partners. The secondary objective of the DREF operation is the replenishment of essential household and other items provided to members of affected communities during the emergency response phase of operation

Operation strategy rationale

In response to the floods, the overall intervention of PRC focuses on supporting local authorities in providing life-saving support to people affected by this disaster. This strategy is based on rapid onset community needs assessments conducted in collaboration with local services, authorities, and the PRC emergency units (Rescue and Humanitarian Aid Groups), ensuring a coordinated and efficient response aligned with the most urgent needs of the affected populations.

The overall objective of the National Society involved evacuating people at risk, distributing essential relief items such as shelter kits, hygiene kits, cleaning kits, evacuation kits, and providing essential services, including first aid and psychosocial support. However, not all of this activities are funded by the DREF, but also by other funding sources.

Different groups of affected population are continued to be provided with different items and services depending on the needs. The rationale for this approach includes the following key elements:

SHELTER:

Through this line of intervention, at least 3,500 people will be reached.

Communities with damaged houses and in need of temporary shelter are continued to be provided with temporary housing items. Shelter items are mainly distributed in evacuation centers which have been established by local authorities. It is important to note that while the German Red Cross distribution provides valuable support, additional resources may be needed to fully address the needs of all affected communities in the areas where the PRC is operating.

Affected residents have been receiving blankets, folding beds and/or sleeping bags, according to their needs, to increase their comfort in temporary accommodation centers or homes. According to field reports and media information, some residents live in damaged houses while simultaneously carrying out repair work, some of them still do not have a fully functioning heating system yet.

Some of the affected households still do not have access to electricity or natural gas, which means they do not have adequate conditions for preparing meals. The Polish Red Cross wants to create temporary catering points where collected food products and ready meals will be distributed.

HEALTH:

Through this line of intervention, at least 1,250 people will be reached.



Based on immediate needs assessment by trained Humanitarian Aid and Rescue Groups, assistance will be provided in form of first aid and/or psychosocial support. People who receive first aid may also receive psychosocial support, however some might only be in need of psychosocial support. PSS support will be provided by Humanitarian Aid Groups, other PRC volunteers, and staff members. PRC branches cooperate with other MHPSS providers and social services.

First aid kits are meant for the volunteer responders, they contain specialized equipment to enhance their safety and provide them with the tools to support affected communities. Cost is estimated based on market price.

WASH:

Through this line of intervention, at least 1,400 people will be reached.

The provision of hygiene kits has been a priority in conditions across all affected regions where sanitation hazard is especially high. Cleaning kits are continued to be provided to people whose homes require cleaning due to exposure to contaminated flood water.

The distribution of hygiene kits (1,000 pieces) target evacuated communities. Hygiene kits may include: toothbrush, toothpaste, razor blades, body soap, hair shampoo, wet wipes, sanitary pads, body lotion, hand sanitizer, toilet paper, towels, baby diapers, washing powder among other items.

The distribution of cleaning kits (400 pieces) target families which need appropriate materials to clean in homes exposed to contaminated flood water. Cleaning kits may include: brooms, buckets, mop, dust-pan with brush, shovel, sponges, floor cloths, bags, gloves, and detergents.

It is worth noting that distribution costs have not been budgeted under this DREF Operation as these are covered with the National Society's own resources.

Activities funded with DREF are complement by reconstruction efforts organized by Polish Red Cross, which includes, among others distribution of more than 200 professional dehumidifiers, 237 electric heaters, Christmas food and hygiene packages, and Cash and Voucher Assistance provided via other funding sources.

The NS will replenish evacuation kits, which have been distributed to affected communities. This will ensure that affected communities have essential supplies for immediate survival and safety during emergencies, help to reduce risks and support resilience in crisis and prepare them for immediate evacuation.

Targeting Strategy

Who will be targeted through this operation?

Communities in the flood-affected areas of the Dolnośląskie, Opolskie, Śląskie, and Małopolskie voivodeships, with a focus on vulnerable groups such as women, children, older adults, and people living with disabilities. The target populations will include rural and urban residents directly impacted by the floods, with priority given to those evacuated from their homes, those with damaged or destroyed property, and those experiencing significant livelihood disruptions. Evacuees to other regions will also be assisted by the programme. PRC is involved in assisting in the four voivodeships. The direct assistance in form of items and/or services will be distributed in different areas, targeting different communities according to their immediate needs. Not every member of affected communities will be provided with the same type of support.

Explain the selection criteria for the targeted population

Geographic Impact: Residents living in the most severely affected regions within the four voivodeships, particularly those in low-lying areas near rivers and regions prone to landslides, will be prioritized.

Vulnerability - Priority will be given to:

- Households with older family members, young children, or people living with disabilities.
- Single-parent households or those led by women.
- Families living in temporary shelters due to displacement.

Economic Impact: Families who have lost their primary income source, such as those whose agricultural land or businesses have been damaged or destroyed, will be given precedence.



Access to Resources: Communities with limited or no access to clean water, electricity, healthcare, and other basic services due to flood damage.

Total Targeted Population

Women	1,800	Rural	60%
Girls (under 18)	450	Urban	40%
Men	1,800	People with disabilities (estimated)	10%
Boys (under 18)	450		
Total targeted population	4,500		

Risk and Security Considerations

Please indicate about potential operation risk for this operations and mitigation actions

Risk	Mitigation action
Roads and bridges in affected regions (e.g., Nysa, Stronie Śląskie) may be submerged or damaged, hindering the ability to deliver aid or evacuate residents.	Use of boats and helicopters for evacuations and deliveries; coordination with local authorities to identify safe, alternative routes for ground transport. Ensure all response teams have GPS systems and up-to-date information on road conditions.
Contaminated water sources could increase the risk of waterborne diseases. Additionally, floodwaters may lead to injuries from hidden debris or unstable buildings.	Provide clean water supplies, sanitation facilities, and distribute hygiene kits. Train response teams in first aid and ensure the availability of medical support in operational areas. Issue protective gear (e.g., boots, gloves) to avoid injuries in floodwaters
Continued heavy rainfall may lead to further flooding, slowing response operations and increasing the risk of landslides.	Monitor weather forecasts closely and develop contingency plans for operations to be adjusted or temporarily suspended in hazardous conditions. Secure evacuation shelters in advance in case conditions worsen. If the situation changes the plan will be adjusted.

Please indicate any security and safety concerns for this operation

Health and safety danger as operations are carried out in areas affected by the floods. PRC will ensure all staff and volunteers are equipped with appropriate PPE. It will also conduct regular health and safety briefings, provide first aid and medical assistance stations in the operational areas, and ensure that all teams can access phones and VHF radios for communication.

Has the child safeguarding risk analysis assessment been completed?

No

Planned Intervention



Shelter Housing And Settlements

Budget: CHF 196,493



Targeted Persons: 3,500

Indicators

Title	Target	Actual
Number of people receiving blankets	1,500	550
Number of people receiving sleeping bags	500	275
Number of people receiving folding beds	100	275
Number of people receiving meals and food supplies	2,000	-
Number of evacuation kits replenished	750	-

Progress Towards Outcome

550 blankets, 275 sleeping bags and 275 folding beds have been distributed during emergency response phase. Upcoming procurement will support replenishment of shelter materials in PRC warehouses.

Due to changing needs, the number of blankets has been increased (from 1,000 to 1,500 items), while the number of sleeping bags has been reduced (from 1,000 to 500 items). Blankets offer greater versatility, as they can be used to improve room temperature, serve as pillows or mattresses, or simply as covers. In contrast, sleeping bags lack such flexibility.

Most people are currently staying in temporary shelters, primarily hotels, reducing the demand for folding beds (reduced from 1,000 to 100 items), eliminating the need for mattresses. However, there is a growing need for food supplies and meal distribution, as many households still lack electricity or natural gas to prepare their own meals.

The National Society will replenish evacuation kits which have been distributed to affected communities. This will ensure that the National Society has essential supplies for immediate survival and safety during emergencies, helping to reduce risks and support resilience in crisis situations. The evacuation kits include backpacks, pillows, sleeping bags (smaller than those distributed as standalone items), travel mugs, bowls, cutlery, travel towels, small hygiene kits (including soap and toothbrush), headlamps and batteries, colouring books, crayons, notebooks, pens, power banks with chargers, as well as first aid kits. Evacuation kits will be stocked in Humanitarian Aid Groups to support direct needs of affected communities and prepare them for evacuation.

Due to delays in implementation, the distribution of meals and food supplies was also postponed; however, they are scheduled to be addressed and reported in the upcoming period.



Health

Budget: CHF 10,650

Targeted Persons: 1,250

Indicators

Title	Target	Actual
Number of people reached with first aid assistance	250	270
Number of individuals provided with psychosocial support (PSS) to cope with traumatic experience related to the flooding	1,000	270



Progress Towards Outcome

The need for Psychosocial Support to flood-affected populations persists three months after the disaster. The Polish Red Cross, in cooperation with local actors, has been providing PSS. The National Society is seeking to create child-friendly spaces/PSS points in the two most affected regions by the floods to continue with these crucial services.

Polish Red Cross Rescue Groups provided first aid and advanced first aid to 270 injured members of affected communities. As per PRC procedures, every person receiving first aid also receives psychological first aid and information about additional help they can receive.



Water, Sanitation And Hygiene

Budget: CHF 62,835

Targeted Persons: 1,400

Indicators

Title	Target	Actual
Number of people with access to hygiene kits that meet their personal and domestic hygiene needs	1,000	1,144
Number of households receiving cleaning kits to restore safe living conditions (3 people per family)	400	-

Progress Towards Outcome

As many households have already entered into recovery phase, the need for cleaning and hygiene kits has decreased, however, it still persists. While the initially planned units to be distributed have been reduced, the Polish Red Cross, in light of the persisting needs, continues with the distribution of the kits to flood-affected communities, such as those living in mountainous areas which remain difficult to access due to the event.

1,144 hygiene kits from Polish Red Cross warehouses have been distributed during the emergency response phase. Procurement will support PRC to restock hygiene kits.



Protection, Gender And Inclusion

Budget: CHF 34,400

Targeted Persons: 400

Indicators

Title	Target	Actual
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Progress Towards Outcome

Child-friendly spaces will be established by PRC in affected regions. PRC gained experience in CFS during population movement caused by armed conflict in Ukraine and currently operates on the basis of procedures/policies and trained staff and volunteers. To establish CFS, procurement of board games, sensory toys, books, children furniture, etc. will be needed.



Secretariat Services

Budget: CHF 18,105

Targeted Persons: 1

Indicators

Title	Target	Actual
Number of Surge Personnel deployed to support the flood response	1	1

Progress Towards Outcome

An IFRC Operations Manager has been deployed to support the Polish Red Cross with the implementation and monitoring of its flood response. The Operations Manager will continue to provide remote support from the IFRC Regional Office for Europe. In addition, monitoring visits will be conducted for on-the-ground support during the operation timeframe.



National Society Strengthening

Budget: CHF 41,022

Targeted Persons: 0

Indicators

Title	Target	Actual
Lessons learned workshop conducted	1	-
Number of National Society staff hired to support the operation	2	1

Progress Towards Outcome

A DREF Coordinator within the National Society has been hired to coordinate and manage the implementation of the flood response. In light of the requested timeframe extension, the position of the coordinator has been increased to six months.

Discussions on the Lessons Learned Workshop will start soon to ensure it is conducted within the operation timeframe.

About Support Services

How many staff and volunteers will be involved in this operation. Briefly describe their role.

Both local PRC staff and volunteers are involved in the response. Volunteers involved in the response mainly consist of two groups: members of Rescue and Humanitarian Aid Groups.

- Volunteers from Humanitarian Aid Groups (HAG) focus mainly on creating temporary shelters, providing psychosocial support and organizing the distribution of material aid.
- Rescue Group (RG) has trained rescuers, prepared to operate in difficult conditions (both terrain and weather), equipped with appropriate personal protective equipment and professional rescue equipment. One Medical Rescue Group provides medical aid while volunteers from other Rescue Groups support rescue and evacuation efforts, provide first aid and coordinate rescue operations with local authorities.



Both HAG and RG members work in rotation system, there have been around 80 volunteers involved.

Activities of the volunteers and local PRC staff (not funded by this DREF) are coordinated by DREF coordinator. Working closely with local authorities, he identifies needs and dispatches the appropriate support. His role as DREF coordinator will be covered partially by DREF (50%). This role is crucial for the successful implementation of the operation due to the number of people involved and the communities affected. Coordination prevents miscommunication and reduces the risk of overlapping efforts or missed areas of need.

Due to the increased workload, the PRC is planning to hire an additional member of staff (logistics support officer) to support the early recovery efforts (with logistics and procurement processes). Well-managed logistics ensure cost-effective use of resources, reducing wastage and optimizing delivery routes. This not only saves money but also speeds up response times.

PRC branches in flood-affected areas have hired flood response coordinators (PRC funding)

Will surge personnel be deployed? Please provide the role profile needed.

An IFRC Operations Manager has been deployed to provide support in the implementation of this operation. Any respective budget unspent will be used for operational efforts of the Polish Red Cross

If there is procurement, will it be done by National Society or IFRC?

The PRC will manage all procurement locally, adhering to its national procurement protocols, which were updated in 2023-2024 for emergency operations. These processes will be fully aligned with IFRC procurement guidelines to ensure compliance and transparency. Some procurement will be based on IFRC framework agreements with suppliers (e.g. WASH)

Because the Polish Red Cross was conducting multiple operations simultaneously and logistics and purchasing capacity required streamlining, there were some delays in the ordering process. At present, the PRC headquarters has prepared all necessary tender documentation, including LR, specification, etc.

How will this operation be monitored?

Flood Response Coordinators at branch level remain in contact with the Flood Response Coordinator at headquarters to ensure urgent information sharing. Branches provide monthly reports on the number of people assisted, gaps in service delivery, and the overall progress of response efforts. Directors of PRC branches are supported by HQ Information Management (IM) specialist, who will oversee the monitoring and evaluation process, ensuring that the data collected from the field is consistent and aligns with operational objectives.

PRC HQ is in daily contact with branches located in affected areas. Branch directors are cooperating with local administration and social services and are aware of needs of local population. Local administration is also providing feedback about quality of PRC response. All volunteers are provided the contact details to feedback focal points and are regularly providing feedback information received during NFI or CVA distribution

Because of delays in procurement

While the IFRC Operations Coordinator has been providing essential remote support, monitoring the implementation of the operation, monitoring/field visits will be conducted in Q1 2025 in light of the operation timeframe extension.

A Lessons Learned Workshop will be conducted within the timeframe of the operation to take stock of achievements and lessons learned in order to inform future operations. Based on the outcomes of the LLW, a DREF Final Report, composed of a narrative and a financial report, will be prepared, in line with the DREF requirements.

Please briefly explain the National Societies communication strategy for this operation

In the first four weeks of the crisis, the PRC has had an Emergency Committee that has been on standby 24/7. PRC together with the heads of departments, the Humanitarian Aid Group coordinator, the directors of the local PRC branches and the Director General at the top, take action according to the current needs and the adopted strategy. Ongoing communication is based on regular contacts between DG, branch directors and the flood response coordinator at HQ. PRC branch directors are responsible for communication with local authorities, social services and other key stakeholders. Communication Department is involved in communication with external partners,



updates regarding support provided by PRC are posted on PRC and PRC branches social media.



Budget Overview



DREF OPERATION

MDRPL003 - Polish Red Cross
Poland: Floods 2024

Operating Budget

Planned Operations	304,377
Shelter and Basic Household Items	196,493
Livelihoods	0
Multi-purpose Cash	0
Health	10,650
Water, Sanitation & Hygiene	62,835
Protection, Gender and Inclusion	34,400
Education	0
Migration	0
Risk Reduction, Climate Adaptation and Recovery	0
Community Engagement and Accountability	0
Environmental Sustainability	0
Enabling Approaches	59,127
Coordination and Partnerships	0
Secretariat Services	18,105
National Society Strengthening	41,022
TOTAL BUDGET	363,504

all amounts in Swiss Francs (CHF)

Internal

1/24/2025

#V2022.01

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Contact Information

For further information, specifically related to this operation please contact:

National Society contact: Magdalena Stefanska, Head of International Cooperation, magdalena.stefanska@pck.pl, 48223261222

IFRC Appeal Manager: Christie Edwards, Head of Delegation, christie.edwards@ifrc.org

IFRC Project Manager: Anna Cerutti, Coordinator, Program, anna.cerutti@ifrc.org

IFRC focal point for the emergency: Aleksandar Panic, Coordinator, Operations, aleksandar.panic@ifrc.org

Media Contact: Małgorzata Szukała, Head of Communication and Fundraising Department, malgorzata.szukala@pck.pl, +48 693 890 235

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