

IN SUPPORT OF THE JORDAN NATIONAL RED CRESCENT SOCIETY



PEOPLE REACHED

Climate and environment



60,000

Disasters and crises



46,485

Health and wellbeing



118,199

Migration and displacement



29,945

Values, power and inclusion



524

FINANCIAL OVERVIEW

in Swiss francs (CHF)

Country	Funding Requirement	14.0M
IFRC Secretariat	Emergency Operations	
	Funding	983,000
	Expenditure	332,000
	Longer-term	
	Funding Requirement	3.7M
	Funding	487,000
	Expenditure	580,000
Participating National Societies	Funding Requirement	10.2M
HNS other funding sources	Funding	244,000

Jordan National Red Crescent Society

Overview

Funding	Not reported
Expenditure	Not reported

Funding Sources

IFRC Secretariat	181,000
Participating National Societies	2.4M
HNS other funding sources	244,000

Appeal number **MAAJO001**

In addition to: CHF 86M Funding requirement for newly launched emergency appeals*, CHF 292,000 DREF Funding

ONGOING EMERGENCY INDICATORS

MDRS5002 / Middle East Complex Emergency Emergency Appeal

Learning events organised at national, regional or continental level	600
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STRATEGIC PRIORITIES

Climate and environment	People reached with activities to address environmental problems	60,000
	People reached with activities to address rising climate risks	60,000
	People reached with heatwave risk reduction, preparedness or response activities	60,000
Disasters and crises	People reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery	46,000
	People reached with livelihoods support	9,000
Health and wellbeing	People reached by National Societies with contextually appropriate health services	52,000
	People reached by National Societies with contextually appropriate water, sanitation and hygiene services	118,000
	People trained by National Societies in first aid	887
Migration and displacement	Migrants and displaced persons reached with services for assistance and protection	30,000
Values, power and inclusion	Is Community Engagement and Accountability integrated and institutionalized in the National Society policies, operations, and procedures (with clear benchmarks)?	Yes
	People reached by protection, gender and inclusion programming	524
	People reached by RCRC educational programmes	150

ENABLING FUNCTIONS

Strategic and operational coordination	Number of formal interagency/international coordination platforms the IFRC Network is part of	2
	Number of government led coordination platforms the National Society is part of	5
National Society development	One National Society Development plan in place	Yes
	Strategy for strengthening the auxiliary role developed or implemented	Yes
	Youth engagement strategy developed or in place	Yes
Humanitarian diplomacy	Participation in IFRC-led communication campaigns	Yes
Accountability and agility	Functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions	Yes
	National Society is showing progress in digital transformation according to the digital maturity model outlined in IFRC Digital Transformation Strategy	Yes

IFRC NETWORK SUPPORTED ACTIVITIES

IFRC Network Supported Activities

National Society	Bilateral Support							Multilateral Support Through IFRC
	Funding Reported	Climate and environment	Disasters and crises	Health and wellbeing	Migration and displacement	Values, power and inclusion	Enabling Functions	
Belgian Red Cross		●	●					
British Red Cross								✓
Finnish Red Cross								✓
Iraqi Red Crescent Society		●		●				
Japanese Red Cross Society								✓
Kuwait Red Crescent Society		●	●	●	●	●	●	
Netherlands Red Cross							●	
Qatar Red Crescent Society			●	●	●	●		
Swedish Red Cross								✓
United Arab Emirates Red Crescent		●					●	

OVERALL PROGRESS

Context

Jordan's socio-political, economic, and environmental factors have significantly influenced the humanitarian and development situation in recent years. The influx of refugees, particularly from neighbouring Syria, has led to rapid population growth and has strained public services, exacerbating competition for livelihood opportunities. The COVID-19 pandemic further worsened existing challenges, including a decline in per capita income, increase in unemployment rates and disproportionately impacted vulnerably groups, particularly women and youth. Economic disparities, coupled with environmental hazards such as earthquakes and water scarcity, contributed towards social tensions and posed risks to livelihoods, food insecurity, and health outcomes.

In addition to the socio-economic challenges that the country faces, Jordan also experiences natural hazards such as earthquakes and is among one of the most water-scarce countries in the world. As a result of climate change, temperatures in Jordan are on the rise, leading to an increased risk of droughts which can severely impact the population's access to basic needs. The country is also dealing with the ongoing humanitarian crisis in Gaza, highlighting the dire need of emergency preparedness and aid efforts for migrants and displaced populations escaping the conflict.

Key achievements

Climate and environment

In this reporting period, the Jordan National Red Crescent Society implemented activities related to climate and environment within communities, mostly in Jalon. Activities carried out by the National Society include the plant of trees, clean-up of communities with the help of volunteers from local branches, and dissemination on social media about extreme climate temperatures in Jordan.

Disasters and crises

In 2023, the Jordan National Red Crescent Society strengthened its disaster response and humanitarian services through key collaborations and initiatives. It distributed meals, issued food vouchers to over 6,000 beneficiaries. The prosthetic rehabilitation programme provided prosthetic limbs, orthotic devices, and motor assistance to patients with disabilities, alongside research with the University of Jordan on employment outcomes post-prosthetic installation. Additionally, the National Society implemented restoring family links ([RFL](#)) programme to reconnect separated families, demonstrating its commitment to reducing vulnerability and enhancing resilience.

Health and wellbeing

During this reporting period, the Jordan National Red Crescent Society enhanced community resilience and health services, notably through the Syrian Project Treatment and medical clinics in the Zaatari camp. It provided healthcare and financial assistance to refugees while aligning with government healthcare systems by promoting best practices, first aid training, and Red Crescent Action Teams activities. The National Society also developed culturally tailored health communication materials to disseminate key messages and built volunteer and staff capacity to strengthen community-level healthcare delivery.

Migration and displacement

The Jordan National Red Crescent Society is committed to delivering essential services to the most vulnerable refugees and host communities. The National Society, in its various initiatives focusing on health, food security, livelihoods support and winterization, provided support to migrant and displaced populations.

Values, power and inclusion

In 2023, the Jordan National Red Crescent Society advanced gender equality, inclusion, and social cohesion through targeted initiatives. It supported women-led households during relief efforts, established a training hall to empower women in the health sector, and promoted youth integration through volunteer activities. The National Society also launched youth-led campaigns under the "Youth Stands for Humanity" initiative and began planning the restoration of Zaatari basketball courts for beneficiaries with mobility needs. To reinforce humanitarian principles, it conducted comprehensive induction courses covering International Humanitarian Law (IHL) for staff and volunteers.

Enabling local actors

In 2023, the Jordan National Red Crescent Society advanced its institutional capacity by finalizing its strategic plan and developing key policies through the Empress Shoken Fund, including volunteer management procedures, a Code of Conduct, and a volunteer policy system. It also drafted critical documents such as the Child Safeguarding Policy, countering fraud and corruption policy, and the Prevention and Response to Sexual Exploitation and Abuse (PSEA) policy. Through the IFRC National Society Investment Alliance Fund (NSIA) and the Capacity Building Fund (CBF), the National Society prioritized income-generating services like commercial first aid and kidney dialysis operations. Induction courses introduced volunteers and communities to the Movement's principles and encouraged humanitarian service, while a newly developed humanitarian diplomacy briefing note supported advocacy, resource mobilization, and stakeholder engagement.

The National Society implemented the "Working with Project Partners" framework, initiated after a financial assessment in 2022, and strengthened accountability by maintaining the use of its integrity line. Additionally, the Jordan National Red Crescent Society focused on community engagement and accountability (CEA), ensuring that its activities remained responsive to local needs and promoted trust and transparency in all operations.

IFRC NETWORK ACTION

ONGOING EMERGENCY RESPONSE

For real-time information on IFRC emergencies, visit IFRC GO page [Jordan](#).

NAME OF OPERATION	Middle East Crisis 2023 MENA
MDR-CODE	MDRS5002
Duration	18 October 2023 to 31 December 2025
Funding allocation	Federation-wide funding requirement: CHF 200 million IFRC Secretariat funding requirement: CHF 185 million Federation-wide funding requirement for Jordan: CHF 26 million IFRC Secretariat funding requirement for Jordan: CHF 25 million
People to be assisted	700,000 people (25,000 in Jordan)
Link to Emergency Appeal	Middle East Crisis revised emergency appeal
Link to Operational Strategy	Middle East 2023 Revised Operational Strategy
Link to latest operations update	Operations Update No.2
Link to Country Response Plan	National Society Revised Response Plan

On 7 October 2023, an escalation of hostilities occurred across the Gaza Strip and the West Bank. The humanitarian needs in the occupied Palestinian territories are immense, and the situation is experiencing a rapid decline. Conditions are expected to continue to deteriorate with the increasing numbers of casualties, damaged vital infrastructure, restricted access, and anticipated mass internal displacement with limited passages or humanitarian corridors.

Due to its geographical location and the close historical ties between Jordan and the Occupied Palestinian Territories (oPt), Jordan remains highly affected by the escalation of hostilities. The security situation in Jordan remains stable with active demonstrations to the hostilities in Gaza and the West Bank consistent throughout the country. The Jordan National Red Crescent Society is increasing its readiness to respond to different scenarios, including the reception of wounded persons or persons in need of medical care and the need to scale up logistics and warehousing capacities to be able to respond to potential needs going forward as the situation develops.

Short description of the emergency operational strategy

The Jordan National Red Crescent Society has conducted a scenario planning to anticipate humanitarian action as the conflict worsens in the Middle East. These scenarios include the de-escalation of the situation in Gaza and the West Bank, the situation in Gaza and West Bank remaining unchanged except more limitations to humanitarian aid, displacement of Gazans into Jordan due to escalations in the violence, and escalation in South Syria and Lebanon causing displacement in Northern Jordan. The National Society has planned various mitigation actions in the event of each scenario, and in its response, it will primarily target injured or ill people transferred from the West Bank and Gaza to Jordan for healthcare, families of injured people, and Jordanian returnees from the West Bank.

The Jordan National Red Crescent Society has been rapidly scaling up its logistics and warehousing capacities to meet the growing demands as the crisis unfolds and has undergone significant logistical transformations, establishing itself as a key logistics hub, complementing Egypt's efforts in facilitating the delivery of humanitarian aid from various countries and organizations into Gaza. The National Society has also provided **emergency medical services, mental health and psychosocial support (MHPSS)**, water, sanitation and hygiene (WASH) services, **food procurement and distribution, cash and voucher assistance, protection, gender and inclusion (PGI)**, among others.

STRATEGIC PRIORITIES



Climate and environment

Progress by the National Society against objectives

In 2023, the Jordan National Red Crescent Society implemented activities related to climate and environment within communities, mostly in Jalon. Activities carried out by the National Society include the plant of trees, clean up of communities with the help of volunteers from local branches, and dissemination on social media about extreme climate temperatures in Jordan. Moving forward, the National Society is planning to develop a comprehensive climate action strategy to guide its plan and advocacy initiatives.



The Jordan National Red Crescent Society distributed emergency relief supplies to 400 families affected by floods and cold waves in Jordan (Photo: Jordan National Red Crescent Society)

IFRC network joint support

The IFRC provided support to the Jordan National Red Crescent Society by collaborating on the implementation of the five-year strategic plan, maintaining ongoing engagement with the National Society to ensure its alignment with climate-related considerations. It also engaged in discussions with the National Society regarding strategies for addressing climate issues and disaster risk reduction initiatives.



Disasters and crises

For real-time information on emergencies, visit IFRC GO page [Jordan](#).

In 2023, an IFRC disaster response emergency fund ([IFRC-DREF](#)) operation was approved for cold wave in Jordan.

Name	Jordan Cold Wave 2023
MDR-Code	MDRJO003
Duration	6 months (30 November 2023 to 31 March 2024)
Funding allocation	CHF 291,629
People targeted	2,000
Latest operation update	Jordan Cold Wave 2023 Operation

The DREF allocation of CHF 291,629 supported the Jordan National Red Crescent Society in assisting in 2,000 people affected by cold waves in the targeted areas of Aljoun, Karak, Mafraq, Amman, Tah, Irbid, and Maan. The National Society supported the targeted people over a four-month period through interventions such as distribution of food parcels, distribution of hygiene kits, distribution of emergency shelter items, and more.

Progress by National Society against objectives

In alignment with its auxiliary role to public authorities, the Jordan National Red Crescent Society is committed to enhancing its disaster response preparedness to mitigate people's vulnerability to risks while simultaneously delivering services to those affected by crises and disasters. In 2023, the Jordan National Red Crescent Society with other National Societies in order to deliver humanitarian assistance and to strengthen its disaster response. These efforts included collaboratively distributing meals to beneficiaries, carrying out artificial limb procedures under the prosthetic rehabilitation programme which focuses on providing prosthetic limbs, prosthetic and orthotic devices and motor assistance to patients with disabilities. The National Society also collaborated with the University of Jordan on a research study to explore the harmonization of services and the extent of beneficiary assistance in employment post-prosthetic installation.

The National Society also issued food vouchers to more than 6,000 beneficiaries and distribution of school bags to children, in addition to providing support for vulnerable children under the orphan sponsorship programme. The Jordan National Red Crescent Society also implemented restoring family links (RFL) programme.

IFRC network joint support

The IFRC supports the National Society with both financial and technical assistance to enhance its disaster response and readiness capacity. IFRC mechanisms such as the disaster response emergency fund ([DREF](#)) and the IFRC Emergency Appeal are utilized by the National Society in times of disasters and crises to effectively support those who face immediate needs during times of emergency.

The **Kuwait Red Crescent** collaborated with the Jordan National Red Crescent Society in initiatives such as the prosthetic rehabilitation programme, distribution of food items and more.

The **Emirates Red Crescent** collaborated with the Jordan National Red Crescent Society under initiatives such as distribution of food vouchers, clothes, food parcels, and worked with the National Society in the orphan sponsorship programme.

The **Qatar Red Crescent** collaborated with the Jordan National Red Crescent Society in issuing food vouchers and distribution of school bags.

The **ICRC** supported the Jordan National Red Crescent Society under the [restoring family links](#) initiative.



Health and wellbeing

Progress by the National Society against objectives

In 2023, the Jordan National Red Crescent Society worked on the provision of quality health services through the Syrian project treatment and medical clinic services in the Zaatari camp. The National Society fostered community-level best practices aligned with government health care system through collaborative efforts such as conducting first aid training and implementing Red Crescent Action Teams activities, which reflect a commitment towards fostering community-level best practices. The National Society also worked on developing culturally appropriate information, education and communication materials with key healthcare messages.

The Jordan National Red Crescent Society conducted training such as first aid training to build the capacity of its volunteers and staff towards overall community resilience. Through projects such as the Syrian Project Treatment, the National Society provided financial assistance and healthcare services for refugees.

IFRC network joint support

The IFRC provided the Jordan National Red Crescent Society with both technical and financial assistance in its health and wellbeing initiatives. This support consisted of supporting the National Society's efforts in scaling up its assistance to vulnerable populations, enhancing the capacity of its staff and volunteers for effective service delivery, and strengthening collaborative frameworks to improve overall response under health.



Migration and displacement

Progress by National Society against objectives

The Jordan National Red Crescent Society is committed to delivering essential services to the most vulnerable refugees and host communities. This commitment is manifested through the distribution of both food parcels and non-food items to migrants and displaced population to enable them to seek immediate relief. The National Society, in its various initiatives focusing on health, food security, livelihoods support and winterization, provided support to migrant and displaced populations.

IFRC network joint support

The IFRC maintains close collaboration with the Jordan National Red Crescent Society for the effective execution of activities associated with relief distributions. This involves a tightly-knit working relationship that ensures seamless communication, efficient planning, and timely implementation of relief distribution initiatives.



Values, power and inclusion

Progress by National Society against objectives

The Jordan National Red Crescent Society is committed to promoting gender equality and diversity across all its programmes, emphasising values such as inclusion, non-discrimination, and gender balance. In 2023, the National

Society provided targeted support for women-led households during relief distribution and promoted social inclusion through a techno-educational programme.

The National Society has established an education training hall for women in the health sector which provided educational support with a focus on women pursuing careers in the health sector. This aligns with the National Society's broader commitment to empower individuals and promote gender balance in professional domains. Additionally, the National Society actively involves youth from refugee communities in volunteer activities, contributing to integration and social cohesion. Through the Empress Shoken Fund, the National Society successfully recruited 552 volunteers.

In this reporting period, the National Society initiated the planning phase for the restoration of Zaatari basketball courts, tailored to the needs of beneficiaries requiring mobility aids. The National Society implemented a comprehensive induction course for staff and volunteers, aiming to standardize their knowledge of humanitarian values and fundamental principles. This included dedicated session introducing the International Humanitarian Law (IHL). Finally, the National Society implemented youth-led campaigns to encourage and promote volunteerism under the youth stands for humanity initiative.

IFRC network joint support

The **IFRC** provides financial support to the National Society and supports the National Society's efforts in fostering coordination to empower it to carry out activities to promote inclusion and diversity.

The **Qatar Red Crescent** supported the National Society in its efforts to promote inclusion and diversity.

ENABLING LOCAL ACTORS



Strategic and operational coordination

Progress by National Society against objectives

IFRC membership coordination

IFRC membership coordination involves working with National Societies to assess the humanitarian context, agree on common priorities and jointly develop common strategies. This includes addressing issues such as obtaining greater humanitarian acceptance and access, mobilizing funding and other resources, clarifying consistent public messaging, and monitoring progress. It also entails ensuring that strategies and programmes in support of people in need incorporate clarity of humanitarian action while linking with development assistance and contribute to reinforcing National Societies in their respective countries, including through their auxiliary role.

Participating National Societies supporting the Jordan National Red Crescent Society include the **Emirates Red Crescent, Kuwait Red Crescent**, and the **Qatar Red Crescent Society**.

Movement coordination

The National Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the Strengthening Movement Coordination and Cooperation (**SMCC**) principles, and the newly adopted [Seville Agreement 2.0](#).

The **ICRC** assists Syrians who sought refuge in Jordan and their host communities visit detainees, helps civilians and foreign detainees restore contact with their families, promotes IHL and supports the Jordan National Red Crescent Society. The ICRC delegation in Jordan is also a key logistical, training and fleet hub for ICRC operations, contributing to its humanitarian response in the Middle East region and beyond.

External coordination

As an auxiliary to public authorities, the Jordan National Red Crescent Society participates in the Higher Council for Civil Defence (HCCD) where representatives from various ministries and security forces convene regularly to review

the national contingency plan and related policies and strategies. Within this framework, the National Society also takes part in meetings of the National Centre for Security and Crisis Management (NCSCM) which plays a pivotal role in coordinating emergency and disaster response among HCCD members to prevent redundancy. During epidemics, the Ministry of Health assumes leadership of the NCSCM to orchestrate the response.

Furthermore, Jordan National Red Crescent Society holds a seat on the Social Protection Task Force of the Ministry of Social Affairs, contributing to collaborative efforts in this area. In the realm of external partnerships, the United Nations High Commissioner for Refugees (UNHCR) played a pivotal role in the cash-based program, which concluded in June 2017. The IFRC and the National Society have continued to maintain close ties with UNHCR, particularly concerning the Livelihoods programme and have engaged in coordination discussions regarding the new emergency cash assistance programme. The IFRC and the National Society work closely with various relevant UN agencies, including the UNDP, WHO, (UNICEF, UN Women, FAO, and WFP, as well as international non-governmental organizations (NGOs). These collaborations occur within various working groups and forums dedicated to livelihoods and community-based health and first aid programmes.



National Society development

Progress by the National Society against objectives

In 2023, the Jordan National Red Crescent Society finalized the draft of its strategic plan and developed its volunteer management policy and standard operating procedures through the Empress Shoken Fund. The documents include volunteer policy, volunteer system and Code of Conduct. Through the IFRC National Society Investment Alliance Fund (NSIA) and the Capacity Building Fund (CBF), the National Society focused on income generation through services such as commercial first aid and kidney dialysis operations. The Jordan National Red Crescent Society also worked on drafting documents such as the Child Safeguarding Policy, countering fraud and corruption policy, prevention and response to sexual exploitation and abuse (PSEA) policy.

IFRC network joint support

The IFRC supports the Jordan National Red Crescent through a multifaceted approach. This include strengthening organizational structures, assisting in strategic planning of the National Society, providing capacity building programmes, aiding in resource mobilization, fostering networking and collaboration with the Red Cross Red Crescent Movement, ensuring quality assurance and compliance with international standards, offering policy and advocacy support, and collaborating on emergency response planning.



Humanitarian diplomacy

Progress by National Society against objectives

In 2023, the Jordan National Red Crescent Society conducted several induction courses both for volunteers and for the community to introduce the Movement, its fundamental principles, and promoted voluntary humanitarian service. The National Society also developed their humanitarian diplomacy briefing note. Humanitarian diplomacy is a key function for better position, advocacy, resource mobilization, building trust, networking. The National Society continuously engages with various stakeholders to advocate for humanitarian needs in the country, which in 2023 culminated in the Japanese Government supporting the National Society through the provision of a new ultrasound machine.

IFRC network joint support

The IFRC support to the National Society included policy advocacy at national and international levels, facilitating representation in key forums, building strategic partnerships, providing capacity building in diplomacy, coordinating crises responses, promoting information sharing and collaboration among National Society, advocating for vulnerable populations, and engaging in diplomatic efforts for crisis prevention and mitigation.



Accountability and agility (cross-cutting)

Progress by National Society against objectives

In 2023, the Jordan National Red Crescent Society began working with the framework of working with project partners (WWPP), following the financial assessment conducted in 2022. The National Society is progressively maintaining the use of the integrity line and it is advertised through all the National Society's activities. The Jordan National Red Crescent Society also focused on strengthening community engagement and accountability (CEA).

IFRC network joint support

The IFRC supports the Jordan National Red Crescent Society in developing policies, frameworks, and capacities for transparent resource management. This includes community engagement, monitoring and evaluation, and the establishment of feedback mechanisms to enhance accountability to stakeholders. The IFRC also supports the National Society to become more agile by promoting adaptive planning, improving preparedness through training and simulations, facilitating information sharing and coordination among National Societies, and supporting agile resource mobilization strategies.



The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

ADDITIONAL INFORMATION

- [IFRC Jordan 2023 Financial Report](#)

Note: For emergencies for which a financial report is not yet available, see [MDRS5002](#) and [MDRJO003](#)

- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

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