

IN SUPPORT OF THE CHILEAN RED CROSS



PEOPLE REACHED



FINANCIAL OVERVIEW

in Swiss francs (CHF)

Country	Funding Requirement	1.6M
IFRC Secretariat	Emergency Operations	
	Funding	772,000
	Expenditure	771,000
	Longer-term	
	Funding Requirement	1.5M
	Funding	69,000
	Expenditure	15,000
Participating National Societies	Funding Requirement	70,000
	Funding	67,000
	Expenditure	67,000

Chilean Red Cross

Overview



Funding Sources



Appeal number **MAACL002**

STRATEGIC PRIORITIES

Disasters and crises	People reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery	6,000
	Percentage of humanitarian assistance delivered using cash and vouchers	80%
Health and wellbeing	People reached by National Societies with contextually appropriate health services	11,000
	People reached by National Societies with contextually appropriate water, sanitation and hygiene services	5,000
	People reached with psychosocial and mental health services	11,000
	People trained by National Societies in first aid	2,000
Migration and displacement	Migrants and displaced persons reached with services for assistance and protection	600
	Number of Humanitarian Service Points (HSPs) that provided assistance and/or protection to people on the move along land based migration routes	1
Values, power and inclusion	Is Community Engagement and Accountability integrated and institutionalized in the National Society policies, operations, and procedures (with clear benchmarks)?	Yes
	People reached by protection, gender and inclusion programming	2,000

ENABLING FUNCTIONS

National Society development	National Society covers health, accident and death compensation for all of their volunteers	Yes
	Strategy for strengthening the auxiliary role developed or implemented	Yes
Accountability and agility	National Society have strengthened their integrity and reputational risk mechanisms	Yes

IFRC NETWORK SUPPORTED ACTIVITIES

National Society	Funding Reported	Bilateral Support						Multilateral Support
		Climate and environment	Disasters and crises	Health and wellbeing	Migration and displacement	Values, power and inclusion	Enabling Functions	Through IFRC
Argentine Red Cross								✓
German Red Cross			●					
Italian Red Cross	200,000				●			
Japanese Red Cross Society								✓
Netherlands Red Cross								✓
Red Cross Society of China								✓
Turkish Red Crescent Society			●					

Total Funding Reported **CHF 200,000**

OVERALL PROGRESS

Context

In 2023, Chile experienced a series of extreme weather events that highlighted the impacts of climate change in the country. During winter, heavy rains triggered severe floods, while summer saw temperatures forecasted to be above normal. These extreme weather events are consistent with climate change projections and have exacerbated existing issues in Chile, such as rising sea levels, decreasing rainfall periods, increasing forest fires, and the loss of plant and animal biodiversity. Additionally, according to the United Nations (UN), 2023 is on track to become the warmest year on record, underscoring the urgent need to take action to mitigate the effects of climate change and adapt to a constantly changing environment. Concurrently, in the second quarter of the same year, entries and exits at the border between Peru and Chile decreased significantly, coinciding with the deployment of police personnel on both sides of the border. According to Human Rights Watch, Chile hosts approximately 1.4 million migrants, predominantly from Venezuela, Peru, and Haiti.

Key achievements

Disasters and crises

The National society has made progress in disaster response and resilience building, launching digital campaigns to raise awareness of climate crises while coordinating government responses to floods, fires, and droughts. The efforts encompassed health, livelihoods, water and sanitation, protection, gender inclusion, shelter, and multipurpose cash assistance. The Chilean Red Cross collaborated with the German Red Cross and Climate Center on a feasibility study for a Simplified Early Action Plan for fire response, set for completion by mid-2024. In 2023, they effectively used the IFRC-DREF tool, mobilizing funds for emergencies and enhancing cooperation in anticipatory action. Training initiatives, including a Trainer of Trainers course in first aid and the development of a Health Policy.

In 2023, the Southern Cone Delegation collaborated with the five national societies (Argentina, Brazil, Chile, Paraguay, and Uruguay) and the Humanitarian Observatory to conduct evidence-based planning. Involving communities helped identify their needs and capacities, leading to a more equitable resource distribution and effective crisis response. This collaboration also facilitated the exchange of best practices, fostering a coordinated approach to humanitarian actions that promotes sustainable development and addresses both emerging and persistent needs in the Southern Cone region.

Health and wellbeing

The National Societies capitalized on their auxiliary role to shape public health strategies and advocacy efforts, with the Chilean Red Cross leading a Trainer of Trainers (ToT) course in [first aid](#) to enhance community resilience. In migration-related health support, the Chilean Red Cross provided critical aid at the Tacna border with Peru, delivering first aid, food kits, and health referrals to over 600 people. Coordinating with the IFRC, ICRC, and other national societies across the region, they improved cross-border collaboration on migration, conducting [needs assessments](#) and monitoring to better address health and wellbeing along migratory routes.

Migration and displacement

The Chilean Red Cross responded to a complex situation on the border with Tacna (Peru) in several areas. Activities included [first aid](#), referrals of serious health cases and the delivery of individual food parcels. Several hundred people were assisted through these activities. The Arica branch worked in coordination with the migration authorities and the International Federation of Red Cross and Red Crescent Societies (IFRC) in Tacna. An assessment was carried out to understand the basic needs of the population through surveys.

Enabling local actors

The Chilean Red Cross strengthened its role as an enabler of local actors through robust coordination with government, private enterprises, and Movement partners. It collaborated with the IFRC, ICRC, and other National Societies, such as Argentina, Germany, and Italy, to enhance community health, anticipatory action, migration support, and climate change initiatives. Active in the School Safety Commission, the Chilean Red Cross helped shape public policies to prevent accidents and mitigate the impact of the coronavirus pandemic in educational institutions. Partnerships

with companies like Jetsmart, DHL, and MOVE Informática facilitated the transfer of volunteers and humanitarian aid, provided logistics training, and improved public engagement through website development. The Society also aligned closely with the IFRC and ICRC through bi-weekly meetings, participation in the ICRC Directors' Planning Meeting, and a security course in Paraguay, ensuring safer operations and financial sustainability. Enhanced coordination mechanisms, including Organizational Capacity Assessment and Certification (OCAC) processes, allowed for seamless alignment of resources and strategic planning across the region, reinforcing **the auxiliary role of the National Society in emergencies and disaster management**.

IFRC NETWORK ACTION

STRATEGIC PRIORITIES



Climate and environment

In its strategic plan 2022-2025, the Chilean Red Cross proposed its strategic priority to train and update the capacities of the volunteers and staff of the National Society specifically in issues related to the creation of strategies to generate actions focused on climate change and risk reduction. However, in this reporting period, due to unavailability of funding, the National Society did not conduct any activities under climate and environment in 2023.



Disasters and crises

For information on latest IFRC emergencies, see IFRC GO page [Chile](#).

In 2023, an IFRC disaster response emergency fund (DREF) was activated for floods in Chile.

1. Chile: Floods

NAME OF OPERATION	Chile Floods
MDR-CODE	MDRCL016
DURATION	4 months (05 July 2023 to 30 November 2023)
FUNDING ALLOCATION	CHF 339,667
PEOPLE TARGETED	4,900
LATEST OPERATION UPDATE	DREF Operations Update

The IFRC-DREF allocation of CHF 339,667 in July 2023 supported the Chilean Red Cross in assisting approximately 4,900 people affected by the floods. The National Society supported the targeted people over a four-month period with assistance including including assessment, coordination, resource mobilization, health, protection, gender and inclusion.

Communities take action to increase their resilience to evolving and multiple shocks and hazards

Progress by the National Society against objectives

In all current operations (**Argentina, Chile, Paraguay, Uruguay**), digital content and campaigns were developed to catalyze social conversation about IFRC actions to address climate crises and their impact on livelihoods, communities, and ecosystems. This content will remain for National Societies to continue working in community and governmental contexts to build resilience.

IFRC network joint support

The IFRC provided the National Society with the financial and technical support under this objective.

People affected by crises and disasters have their needs met through access to in-kind assistance and support that is timely, adequate, flexible and strengthens their agency

Progress by the National Society against objectives

The National Societies have responded to emergencies such as floods in Argentina, Chile and Paraguay, fires in Chile and droughts in Uruguay, in coordination with government authorities through the territorial network of their branches, their national intervention team and their monitoring team. The four National Societies provided a comprehensive response in different areas such as health, livelihoods, water and sanitation, protection, gender and inclusion, shelter and through tools such as the multipurpose cash.

IFRC joint network support

The IFRC provides the National Society with both financial and technical support to bolster the National Society's efforts to provide in-kind assistance and support to affected communities.

National Societies respond effectively to the wide spectrum of evolving crises and disasters, and leverage their auxiliary role in emergency response

Progress by the National Society against objectives

The Chilean Red Cross has conducted a feasibility study process for the implementation of a Simplified [Early Action Plan](#), the results of which indicate the possibility of developing a simplified TAP for early fire response in Chile. This document is expected to be ready by mid mid-2024.

IFRC joint network support

The IFRC supported the National Society in its feasibility study process for the implementation of a simplified early action plan.



Health and wellbeing

Progress by the National Society against objectives

National Societies capitalize on their auxiliary role to ensure their position on relevant country level public health strategy, advocacy and policy platforms and mechanisms.

Trainer of Trainers Course in First Aid by **Chilean Red Cross**: The Chilean Red Cross took proactive steps in enhancing community resilience by conducting a Trainer of Trainers (ToT) course in [first aid](#). This initiative aimed to empower individuals within communities with the knowledge and skills needed to respond effectively to emergencies.

IFRC network joint support

The IFRC provided the national society with the financial and technical support



Migration and displacement

Migrants and displaced persons have access to humanitarian assistance and protection at key points along migratory routes as well access to durable solutions when appropriate.

Progress by National Society against objectives

During the month of May, the **Chilean Red Cross** has provided assistance to a complex situation on the border with Tacna (Peru) in several areas. Among the activities carried out were first aid assistance, referrals of serious health cases and delivery of individual food kits. So far, more than 600 people have been assisted through these actions.

IFRC network joint support

Through the Delegation and in coordination with the ICRC and the Delegation of the Andean Countries, meetings were held with the migration focal points of **Argentina, Chile, Paraguay, and Uruguay** to improve coordination between border National Societies on migration issues, to share tools and cross-check border monitoring data.

The Arica Branch has worked in coordination with migration authorities and the IFRC in Tacna. An assessment has been carried out to understand the basic needs of the population through surveys.

ENABLING LOCAL ACTORS



Strategic and operational coordination

IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need, incorporate clarity of humanitarian action, links with development assistance, and efforts to reinforce National Societies in their respective countries, including through their auxiliary role.

The Argentine Red Cross provides technical support to the National Society in the area of community health. A team of Argentine trainers has facilitated training on the subject and will continue to provide technical support for the design and implementation of specific actions. **The German Red Cross** has a technical cooperation agreement with the National Society which has enabled volunteers to be trained in anticipatory action. **The Italian Red Cross** supports the Chilean Red Cross through financial and technical support for the implementation of migration and climate change actions.

Movement coordination

The Chilean Red Cross ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the Strengthening Movement Coordination and Cooperation ([SMCC](#)) principles, and the newly adopted [Seville Agreement 2.0](#).

In Chile, the ICRC works in cooperation with the Chilean Red Cross and the International Federation of the Red Cross and Red Crescent. The ICRC also disseminates International Humanitarian Law (IHL), promotes its integration by the Armed Forces, as well as International Human Rights Law (IHRL) and humanitarian principles applicable to the police function.

During the reporting period, there was coordination and cooperation with the **International Committee of the Red Cross (ICRC)**. Bi-weekly meetings were held with the ICRC to facilitate information sharing and collaborative efforts to avoid duplication of efforts and maximize impact.

In addition, several initiatives were undertaken in collaboration with the ICRC. For example, a security course was held in Paraguay aimed to improve the security of staff involved in humanitarian operations and to link safer access and the stay safe tool. In addition, participation in the Directors' Planning ICRC Meeting in Argentina provided National Societies, including Chilean Red Cross, with the opportunity to engage with key stakeholders, share experiences, and discuss best practices in humanitarian action. In this meeting, there was a session to discuss about financial sustainability in National Societies in which different strategies to strengthen the capacities of local teams to mobilize funds and manage them efficiently, ensuring transparency and continuity of activities.

National Societies collaborated closely with local authorities, reinforcing their auxiliary role in program development, emergency response, and disaster management. Coordination between the National Society, IFRC, and partners improved, especially during emergency operations and Organizational Capacity Assessment and Certification (OCAC) processes.

Robust coordination mechanisms were established, ensuring better alignment of efforts and resources across five National Societies. Regular meetings and site visits by IFRC representatives fostered information sharing, joint planning, and strategic decision-making, while also identifying areas for additional support.

External coordination

In its auxiliary role, the Chilean Red Cross works closely with government agencies. The IFRC supports the National Society with reinforcing its positioning by engaging with the government.

The Chilean Red Cross actively participates in the School Safety Commission of the Ministry of Education, where public policies are developed to prevent the occurrence of accidents in preschools, schools, and secondary education institutions. The policies also help face other problems that harm or alter the teaching-learning processes, including the mitigation of the effects of the coronavirus pandemic and preventing its spread through the implementation of safety protocols.

In relation to private enterprises, the National Society coordinates its actions with:

Jetsmart: this alliance allows the transfer of volunteers, officials, and humanitarian aid from the Chilean Red Cross to remote points of the national territory.

DHL Supply Chain, DHL Express, and DHL Global Forwarding: an agreement for the training of volunteers and officials of the National Society in emergency logistics through its Disaster Response Team (DRT).

MOVE Informática y Marketing Med: an alliance that allowed the development of the National Society's website, which is essential to make citizens and donors aware of the humanitarian work of the Chilean Red Cross.



A Chilean Red Cross volunteer assists a flood-affected resident in recovering essential belongings as part of a one-time cash and voucher assistance program, supporting families in Metropolitan Santiago, O'Higgins, and Maule to rebuild after recent flooding. Date- 3rd October 2023. (Photo: IFRC)



National Society development

The IFRC Network is a network of relevant local organizations who are the trusted partners of choice for local humanitarian action with the capabilities to act in the global network.

Progress by the National Society against objectives

Chilian Red Cross conducted an OCAC self-evaluation in December. An Action plan is currently being developed.

IFRC network joint support

The IFRC provided the national society with the financial and technical support

National Societies update their statutory, legal and policy base/framework, and strengthen their auxiliary role.

Progress by the National Society against objectives

Chilean Red Cross is in the process of updating its [Statutes](#) and Regulations, supported by the Delegation and in collaboration with the joint commission.

IFRC joint network support

The IFRC provided the national society with the financial and technical support. In March, the regional Movement induction course (MIC) was held, with the participation of the national societies of: **Argentine Red Cross, Brazilian Red Cross, Chilean Red Cross, Paraguayan Red Cross** and **Uruguayan Red Cross**, the event was facilitated and coordinated with the Panama regional office of the Secretariat and the ICRC. The participation of the Southern Cone National Societies was supported financially by the ICRC.

The IFRC network prioritises volunteering development and youth action as critical catalysts of behavioural change and local action, ensuring access and nurturing trust in all contexts

Progress by the National Society against objectives

Together with the Cluster Team for Andean Countries, support was provided to the new team in charge of youth in the National Society. Information and online training were provided in relation to youth development, the initiative of Youth as Agents of Behavioral Change (YABC) and the strategic orientations on the matter, such as the implementation of the Youth Engagement Strategy (YES).

IFRC joint network support

With participation from Argentina and Chile, the network of national volunteering directors in the region reactivated its online meetings. This platform promotes knowledge exchange and information sharing. During the meeting, the Honduran Red Cross presented on "Volunteer Participation in Community Micro-Projects," and the Red Cross Society of Panama shared insights on "Volunteer Services at the Borders with Costa Rica and Colombia." Updates on volunteering at the Inter-American Conference and participation opportunities were also discussed.



Humanitarian diplomacy

The IFRC network is successful in promoting its image and advocating for change, affecting public behavior, policies, and decisions on a domestic, regional, and global scale.

Progress by the National Society against objectives

The National Society worked towards strengthening its auxiliary role and mandate.

IFRC network joint support

The IFRC has been working to address these institutional crises by escalating humanitarian diplomacy, organising meetings to open dialogue between National Society and government, providing movement coordination and securing funds to organise transparent elections, revise [statutes](#) and manage risks.

In **Chile**, the Head of the Country Cluster Delegation coordinated with the Executive Director of the Chilean Development Agency together with the Secretary General of Chilean Red Cross to better understand the strategy of the agency and different funding opportunities.

During the last quarter of 2023, sustainability plans were developed for three National Societies and Humanitarian Development efforts will be intensified in 2024 in support of the implementation of such plans.



Accountability and agility (cross-cutting)

The IFRC network works as a global accountable network.

Progress by the National Society against objectives

The IFRC assisted the National Society in providing a Welcome Security Briefing to all IFRC and National Society personnel before travel to Southern Cone Cluster countries and participates in weekly regional security meetings, sharing cluster security updates. It ensures transparent financial management, reporting, and donor accountability. As part of the global rollout of the IFRC Risk Management policy, several trainings were conducted with the Southern Cone Delegation, along with ad-hoc support to National Societies, including a specialized Risk Management training for the Paraguay Red Cross leadership within the MIC context.

IFRC network joint support

Argentine Red Cross, Chilean Red Cross, Uruguayan Red Cross, and Paraguayan Red Cross, through the National Society's Digital Engagement Capacity Building Project, have invested in their video conferencing systems, equipment, and internet services. To reduce the digital bridge and strengthen capacities for digital participation.



The International Federation of Red Cross and Red Crescent Societies (IFRC)

is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

ADDITIONAL INFORMATION

- [IFRC Chile 2023 Financial report](#)

Note: For emergencies for which financial report is not yet available, see: [MDRCL016](#)

- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

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