



KRCS team supporting injured protestors in Nairobi city

Appeal: MDRKE060	Total DREF Allocation: CHF 320,507	Crisis Category: Yellow	Hazard: Civil Unrest
Glide Number: -	People Affected: 30,000 people	People Targeted: 30,000 people	People Assisted: -
Event Onset: Sudden	Operation Start Date: 28-06-2024	Operational End Date: 30-09-2024	Total Operating Timeframe: 3 months

Targeted Areas:

Mombasa, Kwale, Kilifi, Tana River, Lamu, Taita-Taveta, Garissa, Wajir, Mandera, Marsabit, Isiolo, Meru, Tharaka-Nithi, Embu, Kitui, Machakos, Makueni, Nyandarua, Nyeri, Kirinyaga, Murang'a, Kiambu, Turkana, West Pokot, Samburu, Trans Nzoia, Uasin Gishu, Elgeyo-Marakwet, Nandi, Baringo, Laikipia, Nakuru, Narok, Kajiado, Kericho, Bomet, Kakamega, Vihiga, Bungoma, Busia, Siaya, Kisumu, Homa Bay, Migori, Kisii, Nyamira, Nairobi

The major donors and partners of the IFRC-DREF include the Red Cross Societies and governments of Australia, Austria, Belgium, Britain, China, Czech, Canada, Denmark, German, Ireland, Italy, Japan, Luxembourg, Liechtenstein, Malta, Norway, Spain, Sweden, Switzerland, Thailand, and the Netherlands, as well as DG ECHO, Mondelez Foundation, and other corporate and private donors. The IFRC, on behalf of the National Society, would like to extend thanks to all for their generous contributions.

Description of the Event

Date of event

27-06-2024

What happened, where and when?

Kenya experienced widespread demonstrations across most parts of the country starting on June 13, 2024. These protests intensified during the weeks of June 14–27, coinciding with the second and third readings and eventual passage of the controversial Kenya Finance Bill 2024/25. Demonstrators vehemently demanded the total rejection of the bill, a demand that was ultimately met when the president declined to sign it, effectively rejecting the legislation. Following this decision, both the president and his deputy urged protest organizers to call off any further demonstrations. However, despite this appeal, protests continued unabated.

Demonstrations erupted in 45 of Kenya's 47 counties, with only Mandera and Wajir remaining unaffected. The unrest led to widespread property vandalism, significant disruptions to business operations, and major traffic interruptions in key urban centers, including Nairobi, Nakuru, Eldoret, Kisumu, Mombasa, Homa Bay, Migori, Kakamega, Kericho, Kilifi, Kwale, Kiambu, Makueni, Machakos, Kajiado, and Kisii.

Protest lasted from June 13, 2024 and number of events decreased in August. Over 1,000,000 people were impacted either directly or by the nationwide disruptions to daily activities. The demonstrations also resulted in 739 casualties receiving medical attention, with 53 fatalities reported during the protest period. The scale of the unrest highlighted the deep public dissatisfaction with the bill and the broader socio-economic tensions in the country.

Scope and Scale

From June, 2024, Kenya faced escalating protest resulting in security concerns, with incidents spreading across counties including Nairobi, Kisumu, Mombasa, Machakos, and more. In response, the National and County Governments, along with the Kenya Red Cross Society (KRCS), provided critical emergency services such as medical evacuations, psychosocial support, and provision of essential supplies. KRCS actively mobilized resources and partnered with stakeholders to address the crisis.

By the end of August 2024, 53 fatalities, 739 injuries, and 7 persons had been reported missing. Of these, 4 cases were positively closed: 2 females were safely reunited with their families, while 2 males were confirmed deceased. Three cases remain pending. The unrest caused widespread fear, loss of livelihoods, school closures, market disruptions, and blocked roads, leading to increased risks. KRCS volunteers, trained and oriented in safer access, worked under the protection of the Red Cross flag to deliver aid, emphasizing the urgent need for comprehensive support to meet immediate needs.

Summary highlights of the demonstrations. Major incidents were as follows:

- 23rd June 2024: Protests against the Finance Bill were reported outside ACK Nyahururu, where the President was attending a church service. The KRCS team was on standby with 8 RCATs near the church. Security had been intensified amid reports of an unconfirmed abduction of a medic supporting first aid, which could have escalated tensions.
- 25th June 2024: Nairobi County: Large youth protests in CBD along Haile Selassie and Dedan Kimathi avenues. Tear gas deployed; one gunshot wound reported. Roads including Jogoo, Thika, and Langata are blocked. 5 casualties reported, with vandals damaging stalls near Afya Center.
 - Mombasa County: Protests in multiple areas, including Bamburi and Nyali. The governor joined demonstrators.
 - Kisumu County: Demonstrations in several neighborhoods, with no casualties reported.
 - Other Counties: Protests reported in Eldoret (Uasin Gishu), Nakuru, Kilifi, Kajiado, Turkana, Nyamira, Baringo, Machakos, and Isiolo. Kiambu saw barricades and heavy traffic.
- 27th June 2024: Protests were reported in Kajiado, Machakos, Nairobi, Uasin Gishu where 10 people were injured and 5 fatalities reported.

Demonstrations spread to more counties, with protests reported in Kajiado, Machakos, Nairobi, Uasin Gishu, and others. As of 27th, June 29 casualties and 41 fatalities had been reported since the protests began, affecting 25 counties.

- By 28th June 2024: The #RejectTheFinanceBill demonstrations continued, with protests expanding to 45 counties, leading to a total of 583 casualties and 45 fatalities. Major disruptions to public safety and business activities were experienced.
- 30th June 2024: Nakuru: Peaceful demonstrations were reported outside Nakuru Statehouse, while in Narok, protesters chased away an MP. Meanwhile, the President attended a calm church service. In Nairobi, peaceful protests were held to honor lives lost during previous demonstrations, with youths donating blood at KNH.
- 2nd July 2024: Protests continued in 19 counties, severely disrupting businesses and transport. An additional 32 casualties and 1 fatality were reported.
- 16th July 2024: Protests were recorded in 22 counties, with an additional 61 casualties and 4 fatalities reported. The most affected



counties included Kakamega, Nairobi and Kajiado.

8. 8th August 2024: Nane Nane-themed demonstrations mainly occurred in Nairobi, with roadblocks and police checks creating significant disruption. Despite security measures, an additional 17 casualties were reported, with most being evacuated to Kenyatta National Hospital. Additionally, Nyeri and Meru counties saw peaceful demonstrations, while other high-risk areas like Kisumu and Mombasa remained relatively calm. By the end of August, a total of 739 Casualties and 53 fatalities had been recorded.

National Society Actions

Have the National Society conducted any intervention additionally to those part of this DREF Operation?	No
Please provide a brief description of those additional activities	-

IFRC Network Actions Related To The Current Event

Secretariat	The International Federation of Red Cross and Red Crescent Societies (IFRC) maintains a presence in Kenya through its Africa Regional Office and Nairobi Cluster Delegation, both located in Nairobi. The IFRC Nairobi Cluster Delegation has been actively providing technical support and guidance to the KRCS amidst the demonstrations, particularly in developing a request for a DREF allocation to bolster ongoing response efforts.
Participating National Societies	KRCS and IFRC are coordinating with and updating Participating National Societies with regards the situation and further support.

ICRC Actions Related To The Current Event

The International Committee of the Red Cross (ICRC) has a regional delegation in Nairobi, which serves as a hub for operations in eastern and central African countries. During these events, the KRCS is collaborating closely with the ICRC, ensuring timely updates are shared through the various coordination forums and coordinating on operational communication strategies on the unfolding situation. The ICRC stands ready to provide technical and material support that may be needed to further support the KRCS emergency response.

Other Actors Actions Related To The Current Event

Government has requested international assistance	No
National authorities	County Governments in the hotspot counties played a crucial role in ensuring security and maintaining order during the countrywide demonstrations. They have coordinated closely with law enforcement agencies to deploy personnel and resources strategically. Their proactive measures have been instrumental in safeguarding public safety and facilitating an environment conducive to peaceful resolution of grievances.
UN or other actors	No UN or other actors were involved in the operation.
Are there major coordination mechanism in place?	The counties in hot spot areas held regular County Steering Group meetings as required by emerging needs. These meetings were chaired by the county commissioner, with KRCS participating as a member. This collaboration supported in identifying gaps, planning the allocation of existing resources, and requesting additional resources in instances of humanitarian crises within the county.



Needs (Gaps) Identified



Health

Kenya Red Cross Society (KRCS) set up triage centers in high-risk counties in Nairobi, Uasin Gishu, Mombasa, Kisumu, and Nakuru counties to provide crucial support to the injured. Additionally, these centers offered psychosocial first aid, triage, evacuation survivors to hospitals including Kenyatta National Hospital in Nairobi, and provided tracing services to reconnect the injured with their loved ones. A total number of 739 casualties were supported by KRCS response teams



Protection, Gender And Inclusion

The Disaster Relief Emergency Fund (DREF) resources helped to ensure interventions integrated protection. These involved conducting rapid needs assessments to swiftly identify and support vulnerable groups such as women, children, and persons with disabilities affected by the situation. KRCS collaborated closely with local partners and authorities to implement robust protection mechanisms aimed at safeguarding the rights and well-being of all affected individuals, with a specific emphasis on combating gender-based violence and promotion of gender equality. The initiative prioritized the inclusion of marginalized communities in decision-making processes to foster social cohesion. Ultimately, these efforts aimed to empower affected populations to rebuild their lives and communities in a secure and inclusive manner.

Potential risks posed by protests and demonstrations were anticipated, however, KRCS had already put mitigation measures in place. In response, KRCS proactively provided protection to at-risk populations through referrals to rescue centers and shelters provision. Comprehensive care, including essential mental health interventions, was offered to women and girls experiencing SGBV. Ssafe spaces were established to provide protection among the PGI and GBV victims. KRCS proactively provided protection to at-risk populations through referrals to rescue centers and shelters. Comprehensive care, including essential mental health interventions, were offered to women and girls experiencing SGBV.



Community Engagement And Accountability

During the protests, community members continued to utilize the KRCS feedback mechanisms and Emergency Operations Centre 1199 to share details on the ongoing protests in different parts of the country. There is a need to ensure Community Engagement and Accountability (CEA) is mainstreamed throughout the response, ensuring active and meaningful participation from affected communities, and closing the feedback loop effectively.

Operational Strategy

Overall objective of the operation

The DREF allocation was designed to assist over 30,000 individuals impacted by protests across all 47 counties. The support provided included tracing and psychosocial support services, medical evacuations, and health interventions over a three-month period. Given the resource-driven nature of the protests, efforts focused on aiding the injured, as well as displaced and non-displaced households.

The Kenya Red Cross Society (KRCS) collaborated closely with the government and other agencies to ensure that DREF assistance was supplemented with additional resources and comprehensive support measures, enhancing the overall effectiveness of the response.

Operation strategy rationale

To address the immediate needs of the targeted population, this DREF allocation delivered an integrated response. Actions as reported under "National Society Action," were scaled up as summarized below: During the nationwide demonstrations, the DREF aimed to support 180,000 people of which 30,000 directly affected individuals through targeted first aid, psychosocial support, and health promotion.

Kenya Red Cross Society (KRCS) mobilized 1,410 volunteers and over 500 staff members to support the response efforts. These dedicated personnel played a crucial role in conducting assessments, providing first aid, offering psychosocial support services, and executing medical evacuations (medivac). Additionally, they were integral in delivering mental health and psychosocial support (MHPSS) and



continuously monitored and analyzed the evolving situation to ensure an effective and timely response.

This operation also involved deployment of health kits and surge teams, as well as establishing a referral system for mental health and emergency cases. Emphasis was placed on assisting affected individuals and vulnerable families, with strong community engagement facilitated through feedback mechanisms.

Health

Given the mass casualties experienced and the projection of continued injuries as demonstrations persisted, KRCS intervened in high-risk areas with emergency medical services, including first aid, medical evacuations, triage, and Psychosocial Support Services (PSS). To enhance service delivery and ensure effective treatment, KRCS procured essential medicines and medical supplies, such as minor trauma backpacks (2021) and mental health kits (2022), among others.

KRCS, in collaboration with the Ministry of Health (MOH), established PSS centers in the most affected counties. These centers provided focused emergency health support, PSS tracing, and mental health services to individuals, families, and communities that lost loved ones during the demonstrations and to all affected persons.

KRCS deployed psychologists to offer mental health services to both responders and affected individuals, helping them cope with stress and prevent long-term mental health issues such as acute stress, anxiety, helplessness, and trauma. Since the demonstrations primarily occurred in urban centers, triage centers were set up in various towns to ensure timely access to medical services, ultimately saving lives. Additionally, KRCS supported blood drives across the affected regions to bolster the blood banks of health facilities, thereby ensuring adequate transfusion services for survivors.

KRCS also provided logistical support to evacuate, and transfer affected individuals to nearby health facilities for treatment of severe injuries. This included the provision of body bags to handle mortal remains with dignity. Vehicles and ambulances were deployed to transport responders and dispatch casualties to nearby hospitals or established triage centers for immediate care. These measures ensured a coordinated and dignified response to the crisis.

Protection, Gender and Inclusion

The Disaster Relief Emergency Fund (DREF) resources helped to ensure interventions integrated protection. These involved conducting rapid needs assessments to swiftly identify and support vulnerable groups such as women, children, and persons with disabilities affected by the situation. KRCS collaborated closely with local partners and authorities to implement robust protection mechanisms aimed at safeguarding the rights and well-being of all affected individuals, with a specific emphasis on combating gender-based violence and promotion of gender equality. The initiative prioritized the inclusion of marginalized communities in decision-making processes to foster social cohesion. Ultimately, these efforts aimed to empower affected populations to rebuild their lives and communities in a secure and inclusive manner.

Potential risks posed by protests and demonstrations were anticipated, however, KRCS had already put mitigation measures in place. In response, KRCS proactively provided protection to at-risk populations through referrals to rescue centers and shelters provision. Comprehensive care, including essential mental health interventions, was offered to women and girls experiencing SGBV. Safe spaces were established to provide protection among the PGI and GBV victims. KRCS proactively provided protection to at-risk populations through referrals to rescue centers and shelters. Comprehensive care, including essential mental health interventions, were offered to women and girls experiencing SGBV.

Community Engagement and Accountability

KRCS was committed to mainstreaming Community Engagement and Accountability (CEA) throughout its response efforts, ensuring active and meaningful participation from affected communities and effectively closing the feedback loop. Communities were informed about the response timeline, activities, the methods of assistance delivery, and KRCS's exit strategy. This transparent approach aimed to build trust, foster collaboration, and ensured that the needs and voices of affected communities remained central to the response efforts.

Monitoring and communication

Kenya Red Cross Society (KRCS) employed a comprehensive strategy to monitor the demonstrations effectively. This included real time situational monitoring by the National emergency operations center personnel, direct observation by on the ground teams and social media tracking. Collaboration with law enforcement and participation in joint situation rooms with local government and other humanitarian organizations enhanced coordination. KRCS deployed RCATs and Community Based Disaster Response Teams (CBDRTs) for regular field assessments and used mobile units for on-the-spot evaluations. Regular updates and community engagement ensured accurate information flow, while data analysis, transect drives and risk assessment helped forecast potential escalations.

KRCS's Public Relations and Communication Department ensured comprehensive media coverage and visibility of the operation. This was achieved through press articles, photos, and video documentaries during the implementation phase. Additionally, information about the operation was disseminated via KRCS social media pages, mainstream media outlets, and the organization's website.



Targeting Strategy

Who was targeted by this operation?

During the demonstrations, the Kenya Red Cross Society (KRCS) targeted key groups that could be directly impacted by the safety consequences of the protests but also general exposed communities across the cities where the events were planned or conducted. The primary focus of the humanitarian services deployed by KRCS under this DREF intervention was on

- Affected communities (Both rural & urban), ensuring access to emergency medical care, psychosocial support, and vital information to prevent misinformation and panic. Over 180,000 of which were targeted.
- Injured individuals who received immediate first aid and assistance in accessing medical treatment, particularly in areas where safety concerns hindered medical access.
- KRCS also provided Restoring Family Links (RFL) services to reunite families separated during the unrest, often through partnerships with faith-based organizations. Vulnerable populations, including children, the elderly, and those with pre-existing conditions, were prioritized for care and support, especially in cases where they found themselves caught up in the protests, or teargassed. Additionally, field responders were supported with resources and safety equipment to protect them as they carried out their duties in challenging conditions.
- Lastly, KRCS intervention urged for activities, advocacy and collaboration with some local institutions, in order to ensure cohesion and safety of the responders while keeping red cross principles. KRCS collaborated closely with local authorities, security agencies, community-based organizations, and other partners to coordinate a unified, effective response to the evolving situation.

Explain the selection criteria for the targeted population

At least 30,000 people who are the most vulnerable and affected by the situation were in need of first aid, medical, MHPSS, PGI, and CEA services.

Total Targeted Population

Women	15,000	Rural	10%
Girls (under 18)	-	Urban	90%
Men	15,000	People with disabilities (estimated)	5%
Boys (under 18)	-		
Total targeted population	30,000		

Risk and Security Considerations

Please indicate about potential operation risk for this operations and mitigation actions

Risk	Mitigation action
Prevalence of misinformation – The current digital advancement has set a precedent for rumours and misinformation (including disinformation that malicious actors deliberately spread), about KRCS actions supporting evacuating politicians from the government premises to safety. This situation is ripe for misinformation and manipulation to incite violence during the election.	Monitor the real time situation and avoid areas undergoing demonstration since violence can be prevented. Enhance the KRCS dissemination sessions through digital spaces for instance X, Instagram, etc. Ensure KRCS response teams disseminate their mandate through the digital space and social media platforms.
The risk of situation escalating considering that this is a countrywide demonstration	Ensure KRCS operates with neutrality and within the seven fundamental movement principles. Have a campaign on the roles and principles of the National society.



<p>Risk of accessibility due to blockage of major roads by either the security or demonstrators in the hot spot areas considering that KRCS vehicles were attacked by the demonstrators</p>	<p>Ensure that those who are involved in the response have always undergone safer access training and practice safer access.</p>
<p>Prevalence of misinformation – The current digital advancement has set a precedent for rumours and misinformation including disinformation that malicious actors deliberately spread), about KRCS actions supporting evacuating politicians from the government premises to safety. This situation is ripe for misinformation and manipulation to incite violence during the election.</p>	<p>Monitor the real time situation and avoid areas undergoing demonstration since violence can be prevented.</p> <ul style="list-style-type: none"> - Enhanced KRCS dissemination efforts by actively utilizing a broad range of digital platforms, including X (formerly Twitter), Instagram, to increase outreach and engagement with diverse audiences. KRCS leveraged on these platforms to, share real-time updates, provide safety information, and highlight ongoing efforts. Through strategic social media engagement, KRCS amplified its impact by reaching larger and more varied populations, ensuring their messages were accessible and actionable. Regular posts, live broadcasts, and interactive sessions allowed the public to stay informed, support coordination efforts, and participate in humanitarian initiatives.

Please indicate any security and safety concerns for this operation

Given the significant safety concerns for staff and volunteers involved in the response efforts during the demonstrations, KRCS prioritized safer access protocols, engaged local staff and volunteers where feasible, and maintained security surveillance. By leveraging existing public goodwill and community acceptance strategies, the organization ensured the successful execution of planned activities. Continuous security briefings were conducted for staff and volunteers to maintain ongoing vigilance, while the KRCS Security Unit actively monitored the local security situation and provided guidance to response teams to mitigate risks during heightened security tensions.

Leveraging existing public goodwill and community acceptance strategies will be crucial for the successful execution of planned activities. Continuous security briefings will be conducted for staff and volunteers to ensure ongoing vigilance. The KRCS Security Unit will actively monitor the local security situation and provide guidance to response teams on mitigating risks during periods of heightened security tension.

Has the child safeguarding risk analysis assessment been completed?

No

Implementation



Budget: CHF 242,882
Targeted Persons: 30,000
Assisted Persons: 0

Indicators

Title	Target	Actual
Number of people reached with health services	30,000	693
Number of responders supported during the response	500	1,410



Narrative description of achievements

Health Services, Procurement, and Capacity Strengthening for the Demonstration Response

Up to 693 persons were reached with health services out of a target of 3,000 owing to ending of protests before completion of activities under this DREF.

During the response to the recent demonstrations, 1,410 responding volunteers including Community Based Disaster Response Teams (CBDRTs) and Rapid Response Teams (RCATs) were mobilized and supported. These volunteers were instrumental in delivering critical health services and responding to medical emergencies across 20 counties.

Health Services Reached:

- **First Aid & Medical Evacuations:** Teams conducted first aid on-site, stabilizing casualties before transferring them to medical facilities. Ambulances were mobilized to ensure the timely evacuation of individuals in critical condition.
- **Replenishment of First Aid Kits:** Regular replenishment of First Aid Kits (FA kits) was done to maintain the readiness of response teams, ensuring they could provide continuous care especially in identified high risk areas.
- **Psychological First Aid (PFA):** Affected individuals, including children and larger family members, were provided with PFA to support their mental well-being. This was particularly important given the trauma experienced by many due to the violence of the demonstrations.
- **Community Support Centers:** These centers were established in the affected regions, offering resources such as information, counseling, and emotional support.

Procurement of Supplies:

- **Non-Pharmaceutical Supplies:** Essential non-pharmaceutical supplies such as hygiene kits, bedding, and other relief materials were procured and distributed to 20 counties.
- **Health Non-Food Items (NFIs):** Specialized female and male health kits were procured, ensuring that the needs of all genders were met, with a focus on hygiene and other health-related requirements.
- **Personal Protective Equipment (PPE):** Items such as gumboots, gloves, helmets, and other PPE were prepositioned to protect responders in high-risk areas, ensuring their safety during the intervention.
- **Medical Evacuation Supplies:** Resources were mobilized to support medical evacuation, including vehicles, medical equipment, and trained personnel to handle critical cases.

The Kenya Red Cross Society (KRCS) procured essential supplies locally, adhering strictly to the International Federation of Red Cross and Red Crescent Societies (IFRC) standards to ensure quality and compliance. This procurement process was efficient, with most items being acquired within a month or less, enabling timely deployment during the demonstrations. These supplies, which included first aid materials, non-pharmaceutical items, and personal protective equipment, were integral to supporting response teams and addressing the immediate needs of affected individuals. This approach ensured that the resources met both operational demands and the humanitarian standards required for effective crisis response.

Support for Responders:

- **Briefings & Debriefings:** Regular briefing and debriefing sessions were conducted to ensure that all volunteers were well-informed about the operational plan, safety measures, and response expectations. Feedback from responders was crucial in refining the ongoing operations.
- **Allowances:** Responders, including volunteers and RCAT teams, were provided with allowances to ensure they were adequately compensated for their time and efforts during the response.

Lessons Learnt

- **Briefings & Debriefings:** Regular briefing and debriefing sessions were conducted to ensure that all volunteers were well-informed about the operational plan, safety measures, and response expectations. Feedback from responders was crucial in refining the ongoing operations.
- The timely deployment of trained volunteers played a critical role in providing life saving services. Their presence across 20 counties ensured that medical emergencies were promptly addressed.

Challenges

- The abrupt end of protests restricted the ability by KRCS to meet initial target of 3,000 people for health services, with only 693 individuals reached. Future planning should include flexible implementation strategies to adapt to changing crisis dynamics and maximize impact within shorter timeframes.



Protection, Gender And Inclusion

Budget: CHF 11,218

Targeted Persons: 30,000

Assisted Persons: 0



Indicators

Title	Target	Actual
# of staff and volunteers briefed on PGI minimum requirements	100	141
% of people reached benefiting safe and equitable delivery of basic services considering their needs based on gender	100	90

Narrative description of achievements

The Disaster Relief Emergency Fund (DREF) resources helped to ensure interventions integrated protection. These involved conducting rapid needs assessments to swiftly identify and support vulnerable groups such as women, children, and persons with disabilities affected by the situation. KRCS collaborated closely with local partners and authorities to implement robust protection mechanisms aimed at safeguarding the rights and well-being of all affected individuals, with a specific emphasis on combating gender-based violence and promotion of gender equality. The initiative prioritized the inclusion of marginalized communities in decision-making processes to foster social cohesion. Ultimately, these efforts aimed to empower affected populations to rebuild their lives and communities in a secure and inclusive manner.

Potential risks posed by protests and demonstrations were anticipated, however, KRCS had already put mitigation measures in place. In response, KRCS proactively provided protection to at-risk populations through referrals to rescue centers and shelters provision. Comprehensive care, including essential mental health interventions, was offered to women and girls experiencing SGBV. Safe spaces were established to provide protection among the PGI and GBV victims. KRCS proactively provided protection to at-risk populations through referrals to rescue centers and shelters. Comprehensive care, including essential mental health interventions, were offered to women and girls experiencing SGBV.

Lessons Learnt

- The integration of needs assessments and collaboration with local partners enabled quick identification and support of vulnerable groups. Establishing safe spaces and referral pathways for survivors of Gender Based Violence significantly enhanced protection , underscoring the importance of pre-planned protection strategies in emergency responses.

Challenges

- While protection interventions were effectively planned, accessing affected community members in volatile areas remained a challenge due to security concerns and movement restrictions. Strengthening coordination with security team can help improve safe access to people at risk.
- There was an increased demand for PFA and MHPSS especially in areas where people were abducted and killed during the protests.



Community Engagement And Accountability

Budget: CHF 7,179

Targeted Persons: 30,000

Assisted Persons: 0

Indicators

Title	Target	Actual
% of feedback responded to by the National Society	100	90
Number of volunteers CEA trained/briefed and mobilized	100	141
Number of consultative meetings per County	1	1

Narrative description of achievements

Consultative meetings were held across 20 counties – at least 1 consultative meeting per county - which were targeted so as to address the impacts of the protests, ensure proper coordination, and establish response strategies. Key indicators for these meetings included:

1. Number of Consultative Meetings Held: KRCS through the various branches held meetings with local authorities and humanitarian agencies who had the same objectives. A total of over 26 meetings were held.
2. Stakeholder Engagement: The involvement of different stakeholders (e.g., local government, health sector, police) played a key role in offering support to the affected.
3. Feedback and Evaluation: Responses and concerns from the local community regarding safety, humanitarian support, and preparedness were well addressed.
4. Emergency Response Needs: Identifying gaps in services such as medical support, food aid, and transport challenges.
5. Impact of the Demonstrations: Assessment of the physical, psychological, and logistical needs arising from the demonstrations, such as casualties, health services, and displaced populations.

A total of 141 volunteers were trained, briefed, and mobilized for the response to the demonstrations, focusing on key areas such as Community Engagement and Accountability (CEA), Restoration of Family Links (RFL), and Mental Health and Psychosocial Support (MHPSS). These volunteers underwent specialized training to equip them with the necessary skills to assist with the restoration of family connections, provide psychological support, and engage with the community effectively. An additional 41 volunteers were engaged way above the target of 100.

Given the high-risk nature of the operation, volunteers were provided with necessary training on personal safety, including the proper use of personal protective equipment (PPE) and identification. The volunteers were mobilized in shifts to ensure that their mental well-being was preserved throughout the operation. In addition to their primary roles in the field, they received regular briefings and debriefings to ensure that their feedback and concerns were addressed, and that the response was continuously adapted based on the situation on the ground.

This large-scale mobilization was critical in ensuring a smooth and coordinated response. Volunteers played a vital role in bridging the gap between the affected communities and response teams, ensuring that those displaced or injured due to the demonstrations received immediate care, emotional support, and access to services. Regular coordination with local authorities and other stakeholders helped ensure that the volunteers were well-supported and integrated into the broader response efforts.

Lessons Learnt

- Engaging multiple stakeholders, including local authorities, humanitarian agencies, and security forces, significantly improved coordination and response effectiveness.
 - Providing personal protective equipment (PPE) and safety training to KRCS staff and volunteers minimized risks and enhanced volunteer confidence in the protests affected areas.

Challenges

- Rapidly changing protest dynamics made it difficult to plan long-term interventions, requiring constant adaptation of response strategies.
- High-risk protest areas posed significant threats to volunteers, necessitating enhanced security measures and continuous risk assessment.



Budget: CHF 55,489

Targeted Persons: 30,000

Assisted Persons: 0

Indicators

Title	Target	Actual
Number of volunteers insured during the operation	1,410	1,410
Number of staff and volunteers attending the after action review	560	675



Narrative description of achievements

In response to the ongoing situation, Kenya Red Cross Society (KRCS) deployed specialized teams across various operational areas to ensure the safety and well-being of affected individuals. This intervention was carefully coordinated, with volunteers and staff trained in various response areas, including Restoration of Family Links (RFL), search and rescue, and mental health support. Through a structured, supportive approach, the teams provided critical services, ensuring efficiency, safety, and the mental health of both the volunteers and those impacted. The operation was closely monitored, with regular debriefs and coordination with local authorities to adapt to evolving needs.

- Volunteer Deployment and Role Allocation:
 - o A total of 1,410 volunteers focused on Restoration of Family Links (RFL) and community engagement activities.
 - o Another 675 volunteers were dedicated to search and rescue operations.
 - o An additional 12 volunteers per county provided MHPSS support.
- Internal surge capacity was deployed to high-risk areas. This team supported in ensuring that all response operations were carried out as planned, while also facilitating additional interventions where necessary. The team included PSS counselors, nurses, clinical officers, and pharmaceutical technologists to address specific needs in the affected areas. Surge teams were deployed in each of the 8 regions of KRCS. This team supported in making sure all the response operations are in order as planned and additional interventions if needed. This will include PSS counsellors, nurses, clinical officers and pharmaceutical technologist where necessary.
- Rotational Work and Volunteer Support:
 - o Staff and volunteers operated on a rotational schedule to reduce workload and mental strain.
 - o Extra volunteers were deployed when needed to minimize the risk of burnout and ensure continuity of services.
- Training and Evaluation:
 - o All teams underwent training in various thematic areas to ensure effective response.
 - o Weekly debriefs were held to gather feedback, evaluate team performance, and adjust strategies where necessary.
- Monitoring and Supervision:
 - o Health NS specialists provided on-the-ground supervision in Kilifi, specifically monitoring PFA activities.
 - o The HQ team conducted frequent monitoring of the overall response and ensured efficient distribution of supplies.
- After-Action Review
 - o KRCS conducted an after-action review to evaluate the response and gather insights for future interventions.
- Mental Health Support and Expert Guidance:
 - o Mental health experts were consulted for guidance on providing adequate Psychological First Aid (PFA) to both volunteers and affected individuals.
- Coordination with Local Authorities:
 - o All actions were closely coordinated with local authorities and stakeholders to ensure the effectiveness of the operation.

- The targeted persons were 30,000 during the demonstrations and were largely the general public and specific groups directly impacted by the proposed finance bill protests and the resulting economic policies. Key stakeholders who were supported included:
 - Protestors - Citizens expressing dissatisfaction with the proposed financial legislation and associated government policies, particularly regarding the rising cost of living and taxation issues. The largest % of the casualties & fatalities were the protesters.
 - Security Personnel - Engaged in managing the demonstrations, many of whom faced direct confrontations during protests. The confrontations sometimes led to injuries. Others led to mental health issues.
 - Local Communities - Particularly in urban centers, who were indirectly impacted by disruptions, violence, and restricted access to essential services due to roadblocks and unrest.
 - Response Teams - Including Kenya Red Cross staff and volunteers who faced risks during the provision of emergency services.

Lessons Learnt

- The deployment of specialized teams across various operational areas during the protests was very important in ensuring safety and well-being of affected individuals.
- Implementing a rotational work schedule helped prevent volunteer exhaustion, ensuring sustained service delivery. The ability to deploy additional personnel as needed demonstrated the importance of maintaining a reserve team for rapid reinforcement during responses.

Challenges

- Despite well-coordinated efforts, accessing certain high risk areas remained a challenge due to security threats and movement restrictions. Strengthening security coordination and identifying alternative access routes could improve operational reach in future responses.
- The psychological impact on affected individuals, volunteers, and security personnel was huge leading to a higher demand for PFA and MHPSS services.



Financial Report

DREF Operation

FINAL FINANCIAL REPORT

MDRKE060 - Kenya - Protests

Operating Timeframe: 28 Jun 2024 to 30 Sep 2024

Selected Parameters			
Reporting Timeframe	2024/6-2024/12	Operation	MDRKE060
Budget Timeframe	2024/6-2024/9	Budget	APPROVED

Prepared on 05/Mar/2025

All figures are in Swiss Francs (CHF)

I. Summary

Opening Balance	0
Funds & Other Income	320,507
DREF Response Pillar	320,507
Expenditure	-319,027
Closing Balance	1,480

II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction	316,996	319,027	-2,031
AOF2 - Shelter			0
AOF3 - Livelihoods and basic needs			0
AOF4 - Health			0
AOF5 - Water, sanitation and hygiene			0
AOF6 - Protection, Gender & Inclusion			0
AOF7 - Migration			0
Area of focus Total	316,996	319,027	-2,031
SF11 - Strengthen National Societies			0
SF12 - Effective international disaster management			0
SF13 - Influence others as leading strategic partners			0
SF14 - Ensure a strong IFRC	3,511		3,511
Strategy for implementation Total	3,511		3,511
Grand Total	320,507	319,027	1,480

[Click here for the complete financial report](#)

Please explain variances (if any)

CHF 320,507 was received for this intervention and implementation from 28 Jun 2024 to 30 Sep 2024, KRCS spent 99% of the budget. The balance of CHF 1,480 will be returned to the DREF pot. The balance is mainly resulting from currency exchange difference between KES (local currency) and CHF and unspent

amount for monitoring visits. Financial report is attached with break-down on the expenditures per cost category. The variances are explained below.

1. Field monitoring visits were not undertaken as most of the unrest was mainly experienced in Nairobi County and travel outside

Nairobi to the counties was not possible necessary.
2. Financial charges were underestimated.



Contact Information

For further information, specifically related to this operation please contact:

National Society contact: Dr. Idris Ahmed, KRCS Secretary General, 0720550455

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IFRC Project Manager: Patrick Elliott, Coordinator Operations, Rooving, Africa Region, patrick.elliott@ifrc.org, +254733620770

IFRC focal point for the emergency:

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Media Contact:

Timothy Maina, Officer, Communications Kenya and Somalia Country Cluster Delegation, timothy.maina@ifrc.org, +254 110 848161

[Click here for reference](#)



DREF Operation

Selected Parameters			
Reporting Timeframe	2024/6-2024/12	Operation	MDRKE060
Budget Timeframe	2024/6-2024/9	Budget	APPROVED

FINAL FINANCIAL REPORT

Prepared on 05/Mar/2025

All figures are in Swiss Francs (CHF)

MDRKE060 - Kenya - Protests

Operating Timeframe: 28 Jun 2024 to 30 Sep 2024

I. Summary

Opening Balance	0
Funds & Other Income	320,507
DREF Response Pillar	320,507
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II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction	316,996	319,027	-2,031
AOF2 - Shelter			0
AOF3 - Livelihoods and basic needs			0
AOF4 - Health			0
AOF5 - Water, sanitation and hygiene			0
AOF6 - Protection, Gender & Inclusion			0
AOF7 - Migration			0
Area of focus Total	316,996	319,027	-2,031
SFI1 - Strengthen National Societies			0
SFI2 - Effective international disaster management			0
SFI3 - Influence others as leading strategic partners			0
SFI4 - Ensure a strong IFRC	3,511		3,511
Strategy for implementation Total	3,511		3,511
Grand Total	320,507	319,027	1,480

DREF Operation

Selected Parameters			
Reporting Timeframe	2024/6-2024/12	Operation	MDRKE060
Budget Timeframe	2024/6-2024/9	Budget	APPROVED

FINAL FINANCIAL REPORT

Prepared on 05/Mar/2025

All figures are in Swiss Francs (CHF)

MDRKE060 - Kenya - Protests

Operating Timeframe: 28 Jun 2024 to 30 Sep 2024

III. Expenditure by budget category & group

Description	Budget	Expenditure	Variance
General Expenditure	3,511	2,121	1,390
Travel	3,511		3,511
Financial Charges		2,121	-2,121
Contributions & Transfers	297,435	297,435	0
Cash Transfers National Societies	297,435	297,435	0
Indirect Costs	19,561	19,471	90
Programme & Services Support Recover	19,561	19,471	90
Grand Total	320,507	319,027	1,480

5.1 PROJECT PARTNER EXPENDITURE CERTIFICATION

PROJECT PARTNER NAME Kenya Red Cross Society
 PROJECT NAME Kenya Protest Response 2024
 IFCR PROJECT CODE MDRKE060/PKE236/AP104
 CURRENT REPORTING PERIOD 15/06/2024 to 30/09/2024

5.1.1 BUDGET & EXPENSES BY PROJECT PARTNER ONLY PER PLANNED OPERATIONS & ENABLING APPROACH (Local Currency)

Planned Operations / Enabling Approaches	Budget Local Currency (A)	Prior Period Expenses Local Currency (B)	Current Period Expenses Local Currency (C)	Total (Year to date) Local Currency (D) (B+C)	Budget Balance Local Currency (E) (A-D)	Percentage budget spent (F) (D/A)	Explain implementation > 110% for Interim and Final Report and < 90% for Final Report only (G)
Shelter and Basic Household Items			0	0	0	0%	
Livelihoods			0	0	0	0%	
Multi-purpose Cash			0	0	0	0%	
Health	33,396,777		33,733,185	33,733,185	-336,408	101%	
Water, Sanitation & Hygiene			0	0	0	0%	
Protection, Gender and inclusion	1,500,000		1,479,433	1,479,433	20,568	99%	
Education			0	0	0	0%	
Migration			0	0	0	0%	
Risk Reduction, Climate Adaptation and Recovery			0	0	0	0%	
Community Engagement and Accountability	960,000		1,009,655	1,009,655	-49,655	105%	
Environmental Sustainability			0	0	0	0%	
Coordination and Partnerships			0	0	0	0%	
Secretariat Services			0	0	0	0%	
National Society Strengthening	7,420,000		7,207,538	7,207,538	212,462	97%	
Total	43,276,777	0	43,429,810	43,429,810	-153,034	100%	

5.1.2 BUDGET & EXPENSES BY PROJECT PARTNER ONLY ACCORDING TO COST CATEGORIES (Local Currency)

SP No	Cost Categories	Budget Local Currency (A)	Prior Period Expenses Local Currency (B)	Current Period Expenses Local Currency (C)	Total (Year to date) Local Currency (D) (B+C)	Budget Balance Local Currency (E) (A-D)	Percentage budget spent (F) (D/A)	Explain implementation > 110% for Interim and Final Report and < 90% for Final Report only (G)
	Personnel	13,262,500		14,050,775	14,050,775	-788,275	106%	
	Relief supplies, transportation and storage	22,572,777		22,337,135	22,337,135	235,641	99%	
	Contributions to other organisations			0	0	0	0%	
	Other direct costs	4,011,500		3,611,901	3,611,901	399,600	90%	
	Indirect cost recovery	3,430,000		3,430,000	3,430,000	0	100%	
	Total	43,276,777	0	43,429,810	43,429,810	-153,034	100%	

5.1.3 BUDGET & EXPENSES BY PROJECT PARTNER ONLY PER STRATEGIC PRIORITY & ENABLER (CHF)

SP No	Strategic Priority & Enabler	Budget CHF (A)	Prior Period Expenses CHF (B)	Current Period Expenses CHF (C)	Total (Year to date) CHF (D) (B+C)	Budget Balance CHF (E) (A-D)	Percentage budget spent (F) (D/A)	Explain implementation > 110% for Interim and Final Report and < 90% for Final Report only (G)
SP1	Climate and environmental crises			0	0	0	0%	
SP2	Evolving crises and disasters			0	0	0	0%	
SP3	Growing gaps in health and wellbeing	229,531		231,843	231,843	-2,312	101%	
SP4	Migration and identity			0	0	0	0%	
SP5	Values, Power and Inclusion	10,309		10,168	10,168	141	99%	
E6	Engaged			0	0	0	0%	
E7	Accountable			0	0	0	0%	
E8	Trusted	57,595		56,476	56,476	1,119	98%	
	Total	297,435	0	298,487	298,487	-1,052	100%	Cancellation of countrywide f

5.1.4 BUDGET & EXPENSES BY PROJECT PARTNER ONLY PER RESULT OR OBJECTIVE (CHF)

Result No.	Result or Objective	Budget CHF (A)	Prior Period Expenses CHF (B)	Current Period Expenses CHF (C)	Total (Year to date) CHF (D) (B+C)	Budget Balance CHF (E) (A-D)	Percentage budget spent (F) (D/A)	Explain implementation > 110% for Interim and Final Report and < 90% for Final Report only (G)
All results	Cost common to all results	297,435		298,487	298,487	-1,052	100%	
R1				0	0	0	0%	
R2				0	0	0	0%	
R3				0	0	0	0%	
R4				0	0	0	0%	
R5				0	0	0	0%	
R6				0	0	0	0%	
R7				0	0	0	0%	
R8				0	0	0	0%	
	Total	297,435	0	298,487	298,487	-1,052	100%	

5.1.5 CLOSING INCOME-EXPENSE BALANCE PROJECT PARTNER ONLY (CHF) - PER REPORTING PERIOD END DATE

	CHF
Funds received to date	297,435
Year to date expenses	298,487
Closing Balance	-1,052
Percentage reported vs. total amount transferred	100%

5.1.6 CERTIFICATION

The undersigned authorised officer of the above mentioned project partner hereby certifies that:

- a) they have no knowledge of, nor suspicion of, any fraud and corruption connected in any way to the expenditures included in this report and that they have taken reasonable steps to minimise the risk of fraud and corruption
- b) they have taken reasonable steps to minimise the risk of error and mistake in this report. This includes, but is not limited to exercising the appropriate internal controls and employing competent staff
- c) Supporting documentation exists for the expenditure included in this report and shall be made available for examination when required and for a period of 8 years from the submission of this report
- d) Expenditures have been incurred in line with the agreed project plan and the signed Project Funding Agreement and in accordance with the Project Partners standard procedures and financial regulations, as assessed by the
- e) The planned expenditure figures and funds transfer request shown above represents estimated expenditures for the next two reporting periods in accordance with the agreed Project Plan

Date Submitted 15th November 2024

Name, Title & Signature of Project partner designated official Caroline Bwott- Budget and Analysis Officer



patrick elliot



patrick elliot (Feb 18, 2025 09:23 GMT+3)

Approved by IFCR Project Manager

Name & Title

Signature

elmelda mokaya



elmelda mokaya (Feb 19, 2025 15:56 GMT+3)

Validated by IFCR Finance officer

Name & Title

Signature









Kenya Protest Annex 5 Financial Report and spot check Report


Final Audit Report


2025-02-19


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