



# INDONESIA

2023 IFRC network annual report, Jan-Dec

6 August 2024

IN SUPPORT OF THE **INDONESIAN RED CROSS SOCIETY**



**Palang  
Merah  
Indonesia**



**530**

National Society  
branches



**793**

National Society  
local units



**316,617**

National Society  
volunteers



**6,598**

National Society  
staff

## PEOPLE REACHED

Climate and  
environment



**1**

Disasters  
and crises



**18,180**

Health and  
wellbeing



**969,032**

Values, power  
and inclusion



**165,112**

## FINANCIAL OVERVIEW

*in Swiss francs (CHF)*

Country	Funding Requirement	<b>7.0M</b>
IFRC Secretariat	Emergency Operations	2,000
	Funding	1.3M
	Expenditure	1.2M
Longer-term	Funding Requirement	6.0M
	Funding	9.6M
	Expenditure	5.4M
Participating National Societies	Funding Requirement	981,000
	Funding	736,000
	Expenditure	729,000
HNS other funding sources	Funding	1.1M

### Indonesian Red Cross Society

Overview	Funding Sources
Funding <b>2.1M</b>	Participating National Societies <b>1M</b>
	HNS other funding sources <b>1.1M</b>

Appeal number **MAAID002**

*In addition to: CHF 580,000 DREF Funding*

## STRATEGIC PRIORITIES

Climate and environment	National Society is implementing nature-based solutions focused on reducing disaster risks and adapting to and mitigating climate change	Yes
	Implementing nature-based solutions (including those with a particular focus on the planting of trees and mangroves)?	Yes
	Developing and implementing strategies and plans that address rising climate and environmental risks?	Yes
Disasters and crises	People reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery	18,000
	People reached with shelter support	5,000
	Percentage of humanitarian assistance delivered using cash and vouchers	1%
	People have access to a feedback and complaints mechanism	Yes
	National Society is contributing to national coordination mechanisms and national plan for risk communication and community engagement	Yes
	Percentage of community members, including marginalized and at-risk groups, who know how to provide feedback or make a complaint about the operation	53%
Health and wellbeing	People reached by National Societies with contextually appropriate water, sanitation and hygiene services	969,000
	People reached by National Societies with contextually appropriate health services	80,000
	People reached with psychosocial and mental health services	6,000
	People reached with immunization services	4,000
	People trained by National Societies in first aid	111
Values, power and inclusion	People reached by protection, gender and inclusion programming	165,000
	Is Community Engagement and Accountability integrated and institutionalized in the National Society policies, operations, and procedures (with clear benchmarks)?	Yes
	Percentage of people surveyed who report receiving useful and actionable information	88%

## ENABLING FUNCTIONS

Strategic and operational coordination	Number of surge missions or deployments	11
	IFRC engages in inter-agency coordination during operation	Yes
	DREF / Appeal procedures are applied during the implementation of the operation	Yes
National Society development	One National Society Development plan in place	Yes
	National Society is part of the National Disaster Response Organization's decision-making processes and bodies	Yes

Accountability and agility	National Society is showing progress in digital transformation according to the digital maturity model outlined in IFRC Digital Transformation Strategy	Yes
	Functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions	Yes

## IFRC NETWORK SUPPORTED ACTIVITIES

National Society	Multilateral Support	Climate and environment	Disasters and crises	Health and wellbeing	Values, power and inclusion	Enabling Functions
American Red Cross		●	●	●		●
Australian Red Cross	●	●	●	●	●	●
British Red Cross	●					
Japanese Red Cross Society			●			
Korean Red Cross	●					
Netherlands Red Cross	●					
Norwegian Red Cross	●					
Red Cross Society of China	●					
Spanish Red Cross	●					

■ Supported

# OVERALL PROGRESS

## Context

Indonesia is projected to reach a population of 277 million people by the end of 2023. With 17,500 islands and an extensive coastline of over 81,000 kilometres, Indonesia is recognized as the largest archipelagic country. The country is ranked the 10th largest economy in terms of purchasing power parity and the largest economy in Southeast Asia. Indonesia's economic planning is charted through a 20-year development plan covering from 2005 to 2025. The current and final phase focuses on strengthening human capital and elevating the country's standing in the global economy. In 2022, despite a difficult global environment, Indonesia's economic growth strengthened to 5.3 per cent, supported by positive terms-of-trade led by commodity related exports and a recovery in private consumption ([Indonesia Economic Prospects \(IEP\) June 2023](#)). In July 2023, Indonesia regained its status as an upper-middle-income country, marking the bounce back of its economy following the COVID-19 pandemic ([Indonesia Poverty Assessment Report Launch 2023](#)).

The focal point of Indonesia's development is Java Island, the most densely populated area and the epicentre of the government activities and trade. However, the Government of Indonesia plans to establish a new capital city starting from 2024, to be called Nusantara. The new capital city, which will be in Kalimantan, is aimed at being sustainable and resilient ([New Capital City of Nusantara to Represent Excellent Nation](#)). Java Island will still host industrial zones, ports and warehouses, primarily in major urban centres such as Jakarta, Surabaya, Serang and Semarang.

Indonesia is a particularly [disaster-prone country](#). It has to contend with earthquakes, volcanic eruptions, landslides and tsunamis, as well as increasingly common and severe climate-related events, such as heavy rain and flooding, droughts and wildfires. Along with these hazards, degradation of the natural environment and water resources, including through clearing prompted by poorly controlled urban development, has significant [impacts on the livelihoods of rural communities](#). This also leads to increasing population movements to the cities.

Poor access to clean water and sanitation also creates conditions conducive to the emergence of infectious viral diseases for humans and domestic animals, declining rates of immunization, and environmental and lifestyle factors leading to high rates of non-communicable disease. All represent significant challenges which are exacerbated by difficulties in accessing medical services. The conflict between the Indonesian military and non-state armed groups in parts of Indonesia contributes to internal displacement, as does flooding and other emergencies. Meanwhile, Indonesia is a [source, destination, and transit point](#) for large numbers of migrants, many of whom are undocumented and exposed to protection risks.

## Key achievements

### Climate and environment

In 2023, the Indonesian Red Cross Society finalized the early action protocol (EAP) and conducted a pilot training workshop to develop an [early warning, early action](#) standard operating procedure (SOP), enhancing quality and efficiency. Pilot branches in Tanah Laut and Banjar developed community-level SOPs with local stakeholders. The National Society participated in the [anticipatory action](#) working group, facilitating discussions on flood hazard triggers, early action and [forecast-based financing](#). It held a workshop to disseminate watershed research findings and provided input on integrating anticipatory action into the National Development Plan.

### Disasters and crises

In 2023, the Indonesian Red Cross Society responded to both drought and the Cianjur earthquake in West Java, assisting about 900,000 people, with the support of the IFRC-Disaster Response Emergency Fund (DREF). Various services provided included first aid, health services and shelter. The National Society also responded to flash floods and landslides in West Kalimantan, Natuna and Riau Island, providing essential items and psychosocial support to affected people. The National Society also focused on localizing emergency response efforts, improving cash and voucher assistance (CVA) through a partnership with the Indonesian Post Office, and developing a national training

curriculum for CVA personnel. It promoted anticipatory action and preparedness, supported by the SIAP SIAGA project, which enhanced their institutional strength and response capacity.

## **Health and wellbeing**

In 2023, the Indonesian Red Cross Society actively engaged in the implementation and advocacy of a new community-based surveillance regulation for zoonosis and emerging infectious diseases prevention, leading to the formation of One Health Coordinating Teams in Bali and Boyolali. It supported the Ministry of Health in developing a national surveillance curriculum and conducted a workshop involving multiple ministries and agencies. During a rabies outbreak, the National Society shared expertise via national webinars and issued a national circular for vigilance and rabies prevention. It conducted health risk mapping in six districts and facilitated workshops to enhance data literacy and emergency preparedness. The National Society trained over 500 volunteers in acute flaccid paralysis (AFP) surveillance and supported polio vaccination efforts, resulting in 3,730 children receiving vaccinations. Additionally, it participated in the first Southeast Asia First Aid Network (SEAFAN) meeting, focusing on knowledge sharing, capacity building and policy development for first aid.

## **Migration and displacement**

In 2023, the Indonesian Red Cross Society actively participated in the Movement's migration leadership group. Through its Aceh branch, the National Society engaged in joint dialogues with UN agencies, including UNHCR and IOM, as well as local government and military officials. The National Society mobilized volunteers to assess refugee needs and coordinated with stakeholders to facilitate the social integration of refugees into Aceh villages.

## **Values, power, and inclusion**

In 2023, the Indonesian Red Cross Society completed its protection, gender and inclusion (PGI) roadmap for 2024-2029 to integrate PGI into its programmes. The roadmap outlines milestones for building PGI foundations, enhancing knowledge and capacity, developing policies and tools, and improving communications and advocacy. The roadmap was developed following a PGI organizational capacity assessment conducted in 2023, with the use of a standardized IFRC toolkit to review the National Society's PGI integration efforts. During the Cianjur earthquake response, the National Society conducted [PGI minimum standards](#) training for staff and volunteers.

## **Enabling local actors**

In 2023, the Indonesian Red Cross Society advanced its development through several key initiatives. It launched the Branch Accreditation for Response Readiness project in 22 provinces and eight districts, and utilized funding received from the [Empress Shoken Fund](#) to enhance youth and volunteer capacity. The National Society strengthened emergency fundraising practices and developed related guidelines. It reviewed OCAC recommendations to inform 2024 plans and focused on resource mobilization and capacity building in its Strategic Partnership Plan. The National Society strengthened national and regional engagement, gained recognition for its Community Based Surveillance approach, and facilitated ASEAN-IFRC dialogue. It also addressed financial and procurement challenges, and enhanced risk management and digital transformation efforts.

## **Changes and amendments**

The Indonesian Red Cross realigned its focus from COVID-19 operations to its initial objective of enhancing Indonesia's disaster risk reduction and management. The realignment of the Australia-Indonesia Partnership on Disaster Risk Management (SIAP SIAGA) project focused on four new target areas: Nusa Tenggara Timor, Nusa Tenggara Barat, Bali and East Java. Additionally, the National Society's focus on ten thematic areas was restructured to four comprising: (1) Climate change adaptation and risk reduction, (2) Preparedness for effective response, (3) Regional response capacities and (4) Protection, gender and inclusion.

## STRATEGIC PRIORITIES



### Climate and environment

#### Progress by the National Society against objectives

In 2023, the Indonesian Red Cross Society developed the final draft of the early action protocol ([EAP](#)) which was based on findings from studies across Indonesia to determine the trigger and threshold of early action activation. Under the Community Ready to Act (CoRTA) project, the National Society conducted a pilot training workshop on the development of an early action standard of procedure in May 2023. This standard of procedure aims to maintain quality, increase efficiency, reduce the risk of errors, and facilitates simulation and training at the province and district/city level. This was developed to help the National Society at the branch level so that the community could understand its role and function in implementing [early action](#) initiatives. As the pilot branches, the National Society's branches in Tanah Laut and Banjar district in South Kalimantan provinces developed their community-level early action standard of procedure together with the local stakeholders.

At the national level, the Indonesian Red Cross Society actively participated in the national anticipatory action working group alongside government agencies such as the meteorological, climatological, and geophysical agency and the National Agency for Disaster Management. The Indonesian Red Cross Society is also involved as an advisory team members of anticipatory action national working group together with United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA), World Food Programme (WFP), Food and Agriculture Organization (FAO), led by the coordinating Ministry for Human Development and Cultural Affairs. A series of hybrid focus group discussions were held since November 23 to map out the results of pilot drought anticipatory action. The National Society facilitated one session on anticipatory action and presented the process, anticipatory action positioning in disaster risk management paradigm, selected trigger for flood hazard, selected early actions, and financing.

The National Society held a publication workshop to disseminate research findings on watersheds in three climatic areas of Indonesia. It emphasized three main inputs, namely that the primary purpose of early warning and weather forecasting is to reduce the impact on human safety, and that in situations where rainfall intensity increases, a probability-based approach can also be used to estimate the likelihood of flooding with probability calculations, and finally that in addition to the national-level forecast, rainfall information at the local level should be taken into account for early action activation. Through the National Working Group on anticipatory action, the National Society provided input in the discussion on integrating [anticipatory action](#) into Indonesia's National Development Plan.

The Indonesian Red Cross Society, along with some of the UN Agencies and NGOs, is part of the committee for anticipatory action capacity building. This committee is working on providing minimum package training on anticipatory action in Indonesia. The scheduled training of Trainers is set to be conducted in early March 2024, aiming to build a common understanding of anticipatory action among stakeholders, form a pool of trainers/facilitators, and develop a training work plan for 2024.

#### IFRC network joint support

**The IFRC** supported the Indonesian Red Cross Society in its climate change adaptation and resilience strategy. This strategy aims to provide guidance in integrating adaptation and climate resilience. The objective of this strategy includes strengthening the National Society's capacity in handling disasters caused by climate change and providing protection and assistance to vulnerable communities, integrating [smart climate adaptation](#) and resilience actions into programmes and activities, and conducting policy advocacy related to climate adaptation and resilience and encouraging collaboration and partnerships with various stakeholders.

The **American Red Cross** supported the National Society in developing the standard of procedure for early action through Community Ready to Act project.

The **Australian Red Cross** supported the Indonesian Red Cross Society by providing funding for the [forecast-based action](#) project.



## Disasters and crises

For real-time information on emergencies, visit [IFRC GO page Indonesia](#).

In 2023, an IFRC Disaster Response Emergency Fund (IFRC-DREF) was activated for an emergency comprising [drought due to El Nino and IOD Phenomena in Indonesia](#).

<b>NAME OF OPERATION</b>	<a href="#">Drought due to El Nino and IOD Phenomena</a>
<b>MDR-CODE</b>	MDRID026
<b>DURATION</b>	9 months (06 September 2023 to 30 June 2024)
<b>FUNDING ALLOCATION</b>	CHF 580,079
<b>PEOPLE TARGETED</b>	45,000
<b>DREF OPERATION DOCUMENT</b>	<a href="#">Indonesia: Drought response</a>

The DREF allocation of CHF 580,079 in September 2023 supported the National Society to assist approximately 45,000 people affected by drought in more than 15 areas of Indonesia. The National Society supported the targeted people over a nine-month period with assistance such as cash and voucher assistance, conducting health assessments, mobilization of water trucks in affected areas, conducting WASH-needs assessments, community feedback, among others. As per the BMKG forecast, the Indonesian Red Cross Society launched national drought response operation which supported by 24 provinces in Indonesia. The Indonesian Red Cross managed to distribute more than 90 million litres of water to more than 34,000 people daily in average. To distribute such a large amount of water to the community, the National Society mobilized 124 water trucks and 57 pickup trucks across 24 provinces. In addition to water distribution, the Indonesian Red Cross Society also mobilized water treatment plant equipment from the National Society's WASH regional warehouse in Jatinangor to Bekasi district located in West Java province.

### Progress by National Society in providing timely assistance

In 2023, aside from the IFRC disaster response emergency fund (DREF) which was launched in 2023 in response to drought in Indonesia, the Indonesian Red Cross Society also worked on responding to the Cianjur earthquake in West Java. Through this operation, the National Society assisted approximately 900,000 people in 13 sub-districts and 56 villages with first aid, ambulance services, health services, [restoring family links](#), [psychosocial support](#), [shelter](#), household item distributions, among others. The National Society also conducted a post-distribution monitoring for recipients of cash assistance.

In the first quarter of 2023, heavy rainfall led to flash floods in West Kalimantan province and landslides were reported in Natuna district and Riau Island district. Responding to the needs, the Indonesian Red Cross Society mobilized personnel to conduct assessment and provide essential household items such as family kits, baby kits, blankets, sleeping mats and tarpaulins. By the end of the response period, the National Society reached more than 500 people. In the Natuna district, the Indonesian Red Cross Society mobilized its personnel to provide support by providing immediate needs at evacuation centres and support the medium and long-term needs to reallocated communities. This operation also included the provision of psychosocial support session and basic health services to children and evacuated communities at the centres. Complementing the government's effort to reallocate 100 household due to their proximity to landslide areas, the National Society distributed cash and voucher assistance to the reallocated community.

## IFRC network joint support

The IFRC supported the Indonesian Red Cross Society through technical training, coaching and mentoring to volunteers during the emergency and recovery phase of the earthquake response in Cianjur. Training for the emergency response unit on safe water provision and waste management in healthcare settings and WASH emergency for urban contexts were provided to strengthen the National Society's response.

The **Australian Red Cross** supported the National Society in procuring equipment for its emergency response to enhance the readiness of the health services in emergency. The Indonesian Red Cross Society also accessed contingency funds supported by the Australian Red Cross and responded to floods in Bekasi city.

## Progress by National Society in cash and voucher assistance

In 2023, the Indonesian Red Cross Society focused its efforts on supporting localization through the decentralization of their emergency response capacity. Given the Indonesian geographical context, mobilizing resources from one area to another remains a challenge. Emergency response efforts need to be localized and focused. For example, the localization approach for the framework agreement between Indonesian Red Cross Society and Indonesian Post Office significantly reduced the response time for cash and voucher assistance (CVA) delivery. Additionally, the distribution of CVA through the Post Office was preferred by the community because of its presence at the local level and its ease of access.

To improve CVA practices in Indonesia, the National Society developed Indonesia's national competency-based training curriculum and certification schemes for CVA personnel in 2023. This initiative received support from three government ministries: Coordinating Ministry for Human Development and Cultural Affairs, Ministry of Social Affairs, National Disaster Management Agency and the National Cash Working Group.

## IFRC network joint support

The IFRC supported the Indonesian Red Cross Society through both financial and technical assistance to enhance the National Society's cash and voucher assistance impact and its effectiveness in responding to the immediate needs of affected people in disasters and crises.



Indonesia Red Cross Society implementing health and hygiene promotion to beneficiaries during the Bawean earthquake. (Photo: Indonesian Red Cross Society)

## Progress by National Society in disaster preparedness

In terms of disaster preparedness, the Indonesian Red Cross Society promoted anticipatory action through the forecast-based action project at the local and national levels. In June 2023, the Australian Department of Foreign Affairs and Trade conducted a mid-term review for the Australia-Indonesia Partnership for Disaster Management (SIAP SIAGA) project. The review found that the SIAP SIAGA modality demonstrated sufficient agility to adapt to and respond to significant changes in the operational context since 2019. Preparedness projects implemented until 2023 also supported the institutional strengthening of Indonesian Red Cross Society as an auxiliary to public authorities and as a key first responder for emergency response across the country.

The National Society procured three ambulances and one hearse. These ambulances are equipped with 12 comprehensive kits containing both medical and non-medical essentials. All the kits are stored in three Indonesian Red Cross warehouses and the vehicles are stored in the National Society headquarters. The storage of ambulances and hearse will enable a timely response during disasters.

In the SIAP SIAGA project, a training on business continuity plan was provided to ten provinces. During the training, a simulation was held as a test case and was also attended by the Timor-Leste Red Cross.

### **IFRC network joint support**

**The IFRC** supported the Indonesian Red Cross Society through financial and technical assistance to enhance its collaboration with the Government on healthcare initiatives to position the National Society as the first responder during emergencies. These initiatives to support the Government enabled the National Society to capitalize on its auxiliary role and effectively provide healthcare services to bolster healthcare in Indonesia.



## **Health and wellbeing**

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### **Progress by National Society to ensure position on national-level health strategy**

In 2023, a new [community-based surveillance](#) regulation on prevention and control of zoonosis and Emerging Infectious Disease (EID) was approved by the President of Indonesia and launched by the Coordinating Ministry for Human Development and Cultural Affairs. It serves as the legal framework for implementing community-based surveillance throughout the country, particularly for preventing and responding to epidemic and pandemic risks such as zoonotic and EID. The Indonesian Red Cross Society has actively engaged in national level discussions to advocate for the community-based surveillance system integration which resulted in the local governments of Bali province and Boyolali district establishing the One Health Coordinating Teams. National Society branches were invited to support the process in their respective districts. This collaborative effort underscores the commitment to strengthening community-based surveillance and fostering its integration into local and national health initiatives.

The Indonesian Red Cross Society also supported the Ministry of Health in the development of a national [community-based surveillance curriculum](#). The National Society conducted a workshop which involved participants from multiple sectors, including the Ministry of Health, Ministry of Agriculture, Ministry of Environment and Forestry, National Disaster Management Agency, Ministry of Home Affairs, and others. The Ministry of Health has entrusted the National Society the deliverable for four priority training materials. As part of standardization of the training, healthcare professionals who engage in community-based surveillance will receive credit points in the national education system upon completing the training. The Indonesian Red Cross Society will continue collaboration with the Ministry of Health to develop training materials for target community volunteers and community health workers.

In 2023, several Indonesian provinces faced a rabies outbreak which was flagged by the Ministry of Health as a high-priority concern. The National Society played an active role in national webinars organized by the ministry and shared its expertise and lessons learned from implementing the community-based surveillance in relation to the rabies outbreak. The National Society dispatches a national circular to all branches, urging them to maintain vigilance and to be prepared to support rabies prevention measures in their respective regions. To increase its outreach, the National Society also developed and broadcast key messages about rabies across its social media channels and collaborated with local networks to facilitate national webinar on rabies prevention.

### **IFRC network joint support**

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### **Progress by National Society in community-based health**

In 2023, the Indonesian Red Cross Society conducted a health risk mapping exercise in six districts under the CP3 project. The objective of the risk mapping was to assist the community in addressing the main diseases in the community and to mobilize their resources and capacities for early response. The maps were disseminated to local

stakeholders to provide them with a concise summary of the risk mapping results and to get their feedback and recommendations for improvement. To strengthen data-driven decision-making in the context of epidemic and pandemic preparedness, the National Society conducted a workshop on enhancing data literacy and facilitated the development of an efficient Emergency Operation Centre data flow system. The workshop helped the participants in managing data and information for emergency preparedness and response, especially public health-related data.

The Indonesian Red Cross Society has leveraged the community-based surveillance for acute flaccid paralysis (AFP) surveillance in the communities in 32 villages across eight targeted districts in five provinces. Over 500 volunteers were trained in 2023 for AFP surveillance.

Prior to surveillance activities, community volunteers were mobilized to support the polio vaccination in the community health service. In 2023, the remarkable efforts of Indonesian Red Cross Society volunteers made a significant impact on immunization activities at the grassroots level. As a result, a total of 3,730 children received life-saving polio vaccinations, with 602 of them being skilfully escorted to the Posyandu by dedicated community volunteers which have been mobilized under the project implementation. Furthermore, through diligent advocacy efforts, volunteers from two villages in Teluk Bintuni successfully garnered the endorsement of local authorities, granting them access to the 'Village Fund' for the provision of health services in Posyandu, which includes routine immunization. Every month, the volunteers conducted the campaign in targeted communities to remind them of the vaccination schedules. Volunteers made door-to-door visits to reach the children who had missed polio doses. Volunteers were equipped with a default tracking form to ensure that all children who were entitled could get vaccinated against polio. As a result of these efforts, the health promotion activities reached more than 3,700 children who proceeded to get vaccinated, and their care givers also were given information about the importance of polio vaccination.

### **IFRC network joint support**

**The IFRC** supported the Indonesian Red Cross Society in rolling out the community epidemic and pandemic preparedness programme (CP3) and the polio preparedness programme. The National Society was supported to advance its community-based surveillance initiatives in 20 villages across six provinces. The National Society also developed and utilized its community-based surveillance system, known as Satu SBM, so that the National Society volunteers could conduct early detection of health risks and time interventions at the community level. In the polio preparedness programme, the IFRC provided supported under the national taskforce for immunization led by the World Health Organization (WHO).

The **Australian Red Cross** supported the National Society in developing the curriculum and the guidance for the deployment of volunteers and health workers for the domestic emergency response unit. The National Society conducted training and simulation exercises of disaster emergency response units and arranged several training courses for health workers and volunteers to enhance the National Society's capacity to respond to complex health crises.

### **Progress by the National Society in first aid**

In 2023, the National Society took part in the first Southeast Asia First Aid Network (SEAFAN) meeting in Brunei Darussalam. This network was formed as a result of the 19th SEA leaders meeting in Brunei Darussalam and it aims to continue a close collaboration among the Red Cross and Red Crescent Movement on strengthening first aid capacity in Southeast Asia through peer-to-peer approach.

During the meeting, the members agreed to continue and sustain the first aid network with focus on: (1) promoting knowledge sharing and best practices of first aid among the members, (2) capacity building and training to promote inclusive first aid programme, (3) advocacy and policy development which promotes the importance of first aid and its inclusion in public health and emergency response frameworks, (4) research and development to continuously improve and strengthen the effectiveness of first aid services among the National Societies, and (5) adopting digitalization and innovation to improve first aid outcomes.

### **IFRC network joint support**

**The IFRC**, in collaboration with the Global First Aid Resources Centre and Asia Pacific Mental Health and Psychosocial Support Training and Learning Collaborative, supported the National Society in the implementation of the first SEAFAN. The SEAFAN meeting was attended by the representatives of decision-makers and technical first aid focal persons from 10 National Societies within Southeast Asia. The IFRC will support the Indonesian Red Cross Society for its next SEAFAN event.

## Progress by the National Society in water, sanitation and hygiene (WASH)

In 2023, the Indonesian Red Cross Society carried out coordination with key stakeholders including the Bandung Institute of Technology for I-WASH summer school as the lead for the practical exercise sessions. The National Society conducted a water, sanitation and hygiene (WASH) surge training in Cilegon, Banten province. The Indonesian Red Cross Society also forged partnerships through active participation in various coordination meetings and events such as the WASH exhibition at Indonesia's scout Jamboree, WASH services during the Indonesian Red Cross Society volunteers meet, and WASH sessions for the Bandung Institute of Technology summer school. The National Society ensures operational readiness for emergency responses by conducting regular maintenance of WASH equipment, warehouses, and vehicles. This endeavour also included the finalization of the organization regulations, which provided a structured framework for the National Society's WASH efforts.

### IFRC network joint support

The **IFRC** supported the Indonesian Red Cross Society's efforts to increase coordination in its WASH efforts and in facilitating training sessions to enhance its WASH services. Support under WASH includes both financial and technical support to enhance the National Society's WASH services during emergencies and its capacity in facilitating training sessions on WASH.

The **Spanish Red Cross** supported the National Society in undertaking a series of WASH capacity-building activities. This effort also included forging robust partnerships through coordination meetings.



## Migration and displacement

### Progress by the National Society against objectives

In 2023, the Indonesian Red Cross Society continued its engagement in the Movements migration leadership group. The National Society's branch in Aceh participated in a joint dialogue with UN agencies such as the United Nations High Commissioner for Refugees (UNHCR) and the International Organization for Migration (IOM) and local stakeholders which included the government and military officials. The Indonesian Red Cross Society also mobilized its volunteers to conduct needs assessment of refugees and coordinated with other stakeholders to conduct a social approach to the Aceh villages to accommodate the refugees.

### IFRC network joint support

The **IFRC** continued to support the Indonesian Red Cross Society to respond to migration and displacement-related emergencies. It supported the National Society in coordinating with UNHCR to give feedback on the preparedness plan for Myanmar's Rakhine state displacement crisis.



## Values, power and inclusion

### Progress by National Society in protection, gender and inclusion

The Indonesian Red Cross Society recognizes that the protection, gender and inclusion (PGI) approach is a critical component of its service delivery and has completed its PGI roadmap, which guides the National Society in mainstreaming PGI into its programmes. During the Cianjur earthquake response, the National Society conducted PGI minimum standards training in Cianjur for its staff and volunteers. Following the PGI workshop in June 2023 in Kuala Lumpur, Malaysia, the National Society developed a cohesive PGI plan for activities.

The National Society concluded its PGI organizational capacity assessment and the PGI organizational roadmap in December 2023. This assessment covered two phases: the PGI landscape review using only focus group discussions, and assessment using face-to-face focus group discussions and key informant interviews with representatives of the Indonesian Red Cross Society leadership and its staff at the national headquarters. The assessment used a standardized IFRC PGI organizational assessment toolkit designed to support National Societies to fulfil their commitments towards ensuring safe and inclusive humanitarian action. This assessment resulted in the mapping of the National Society's efforts in integrating PGI elements into its sectoral services, recommendations on PGI approach for improvement, as

well as PGI roadmap and action plans from 2024-2029 which can be used as a framework for institutionalizing PGI at Indonesian Red Cross Society. Based on the recommendations from the assessment, the Indonesian Red Cross Society developed a PGI roadmap 2024-2029 which sets a milestone for the first three years in building a foundation on PGI, covering increasing knowledge and capacity to leadership, staff and volunteers; developing PGI related policies or guidelines, feedback mechanism, PGI tools or benchmarking services, and communication/advocacy materials.

### **IFRC network joint support**

The **IFRC** supported the Indonesian Red Cross Society in its efforts to mainstream and integrated protection, gender and inclusion (PGI) across its programmes. This support included the helping the National Society to establish PGI minimum standards in emergencies, delivering training at national and local levels, and conducting PGI workshops. The IFRC conducted an orientation session on PGI to the Indonesian Red Cross Society staff in October 2023 as an introduction to the PGI capacity assessment.

The **Australian Red Cross** worked closely with the National Society to establish minimum standards of PGI in emergencies and in delivering training.

### **Progress by National Society in child safeguarding**

While the Indonesian Red Cross Society has not adopted a child safeguarding policy, the National Society has implemented a child safeguarding initiative at the national youth gathering to create a safe environment during the event. This initiative included risk assessment, establishment of support team on the ground, regular circulation of information, education and communication materials around child protection and safety. Competition among participants were also held as part of encouraging the engagement of youths in increasing awareness and creating safe environment.

### **IFRC network joint support**

The **IFRC** provided technical and financial support to the Indonesian Red Cross Society's effort in undertaking child safeguarding initiative.

The **British Red Cross** also assisted the Libyan Red Crescent with the finalization of its PSEA policy.

### **Progress by National Society in community engagement and accountability**

Community engagement is highly important in disaster management as the community is the first group impacted by the hazard. To strengthen community engagement and accountability (CEA) at the branch level, the Indonesian Red Cross Society conducted a CEA orientation in Palu, Central Sulawesi province with 14 National Society staff. The orientation was aimed at refreshing CEA knowledge and to develop CEA actively plans in branches. Participants were trained in the feedback mechanism, how to communicate with the community, and how to write a community feedback report. At the end of the session, participants were asked to develop an action plan in each district and to implement it within three months. The main focus in community feedback was to gauge how services in branches had improved on the mobile blood donation scheme, social media activities and the help hotline, and also on the CEA focal point appointment in the National Society office.

In 2023, the Indonesian Red Cross Society collected 1,994 community feedback that were received from hotline, radio interactive session, social media, and mostly face-to-face interactions. The feedback consisted of compliments, requests, questions, report, suggestion, and complaints. The topics were also varied, mostly about access to aid services, and information of aid distribution as well as blood donation information. Most of feedback was intended to sector of water and sanitation, blood donation unit, and relief. The National Society also conducted a monitoring and evaluation exercise for CEA activities and a behaviour change campaign in Tanggamus district, Lampung and in Manggarai district, Nusa Tenggara Timur. These activities aimed to monitor the implementation of CEA and its impact on behaviour change in the community villages.

At its national headquarter, the Indonesian Red Cross Society held a CEA workshop for a total of 40 participants from different sectors and unit. The workshop was to seek a lesson learned, agreed on the CEA understanding, and the National Society's commitment on the CEA. The main objectives were to strengthen the application of CEA in the institutional structure of Indonesian Red Cross Society and in the programme cycle (assessment, planning and design, implementation and monitoring, evaluation and learning). The outputs of the workshop fed into the development of framework of CEA institutionalization in Indonesian Red Cross Society.

## IFRC network joint support

The IFRC supported the Indonesian Red Cross Society's efforts in implementing community feedback and accountability (CEA) in the National Society's programmes and operations. This consisted of providing technical support to the National Society in monitoring CEA processes, conducting training to capacity National Society staff and volunteers, and conducting CEA assessments, among others.

# ENABLING LOCAL ACTORS



## Strategic and operational coordination

### IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need, incorporate clarity of humanitarian action, links with development assistance, and efforts to reinforce National Societies in their respective countries, including through their auxiliary role.

The **American Red Cross** continues to support the Indonesian Red Cross Society through the implementation of the Red Ready project phase II which ran until October 2023. It provided support in overall management of the project including monitoring and evaluation and helping the National Society in enhancing the capacity of vulnerable communities and schools in high-risk disaster areas in three provinces under the Community Ready to Act (CoRTA) project until 2024. The American Red Cross also supported the National Society's efforts in developing strategic partnership planning.

The **Australian Red Cross** supported the Indonesia Red Cross Society with forecast-based early action/financing and provided contingency fund to support the National Society's response to small and medium-scale disasters. The Australian Red Cross also supported the National Society in strengthening epidemic and pandemic preparedness, including community-based surveillance and in areas of organizational transformation, CVA, PGI, shelter and settlements, and data management.

The **British Red Cross** supported the Indonesian Red Cross Society with forecast-based early action and financing.

The **Japanese Red Cross Society** supports the Indonesian Red Cross Society through a four-year project on community and school-based disaster emergency and preparedness in southern Java Island which covers areas of Kebumen district in Central Java and Malang district in East Java.

### Movement coordination

The Indonesian Red Cross Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the [Strengthening Movement Coordination and Cooperation \(SMCC\)](#) principles, and the newly adopted [Seville Agreement 2.0](#).

The **ICRC** supports work with the government on the Red Cross law, and capacity development for National Society volunteers in the areas of first aid, management of the dead, restoring family links, and migration. The ICRC also joins and supports the cross-border initiatives between the Indonesian Red Cross and the Timor-Leste Red Cross. In Indonesia, the ICRC enhances emergency-response capabilities, supports medical care in remote parts of Indonesia, promotes International Humanitarian Law and law-enforcement standards, maintains a dialogue on humanitarian topics across South-East Asia, and restores family links.

## External coordination

In line with its auxiliary role, the Indonesian Red Cross Society works closely with government institutions in the fields of disaster preparedness and response, health, youth development, training development and blood services. Coordination is undertaken with the Ministry of Home Affairs, National Agency for Disaster Management, National Agency of Meteorological and Geophysical Affairs, National Agency of Drug and Food Control, Indonesian National Armed Force and Police, Ministry of Education and Culture, Ministry of Labour, and Ministry of Social Services. The National Society is actively engaged in a number of key multi-stakeholders initiatives in Indonesia. As part of the Global Health Security platform, the Indonesian Red Cross Society collaborates on community-based surveillance with GHS-USAID partners including UN agencies, international NGOs and national government agencies. The Indonesian Red Cross Society and the IFRC promote anticipatory action in Indonesia through coordination meetings with national stakeholders such as the National Disaster Management Agency, Meteorological, Climatological, and Geophysical Agency, Coordinating Ministry for Human Development and Cultural Affairs, United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA), World Food Programme (WFP), and other non-governmental organizations. The National Society and IFRC share their knowledge and experience in the community engagement working group with UNOCHA, United Nations Children's Fund (UNICEF), United Nations Population Fund (UNFPA), and other local and international organizations.

The IFRC continues to be a key advocacy and strategic member of the UN Humanitarian Country Team. Through its lead role of the shelter cluster, the IFRC plays a strong part in various UN platforms and Government of Indonesia platforms. The Global Shelter Cluster is an Inter-Agency Standing Committee (IASC) coordination mechanism and IFRC has been leading the Shelter Cluster in disaster contexts since the establishment of the cluster approach in 2005. The IFRC cochairs with UNICEF the risk communication and community engagement working group on issues related to COVID-19 and is a member of the national network on protection from sexual exploitation and abuse and sexual harassment (PSEAH). The Australian Department of Foreign Affairs and Trade (DFAT) remains one of the key donors supporting the Indonesian Red Cross Society, through the Australian Red Cross and the IFRC. This is part of DFAT SIAP SIAGA project, which is aimed to increase capacity for effective disaster response. The project also supports the National Society's organisational transformation process, COVID-19 response efforts, and contributes to the collaboration between IFRC and the Indonesian Red Cross Society with ASEAN.

The United States Agency for International Development (USAID) is a key donor to the Indonesian Red Cross. It works through the IFRC to support the National Society in several areas, including the strengthening of its pandemic preparedness, as well as its capacity to address polio in the country. Under the CP3 programme, IFRC supported the Indonesian Red Cross until 2023 as an auxiliary to the public authorities of Indonesia on achieving the national action plan on health security. The aim of the programme was to support the Government of Indonesia on polio eradication following the indicators of Global Polio Eradication Initiative. An extension of the programme for 2024 is in process.



## National Society Development

### Progress by the National Society against objectives

In 2023, the Indonesian Red Cross Society utilized existing funding mechanisms to support National Society development especially the branch development. Under the National Society Investment Alliance (NSIA), the Indonesian Red Cross Society started the implementation of the Branch Accreditation for Response Readiness project by inviting nine provinces from 27 January to 1 February 2023 to review the accreditation guideline and its tools. The National Society also piloted the mechanism in two provinces (Central Java and Yogyakarta Province) and two districts (Gunung Kidul and Solo District). The branch accreditation was implemented in 22 provinces out of 19 targeted, and eight districts self-funded, starting from August until the end of the project in December 2023.

The Indonesian Red Cross Society was also awarded the Empress Shoken Fund. This is being implemented by the Medan branch and will focus on strengthening youth and volunteer capacity in preparedness and climate change adaptation. The Indonesian Red Cross Society is making progress in digitalization, including starting the effort to integrate all their digital applications into one structure. A journey or improvement process occurred during transformation particularly in area of office management has been collected and is being documented as part of learning.

In May 2023, Indonesian Red Cross shared their practices on fundraising in emergencies during an Asia Pacific Fundraising Network (APFN) webinar, capturing the challenges and lessons learned during the Cianjur Earthquake Operation's emergency fundraising efforts. The Indonesian Red Cross Society developed the fundraising in emergencies guidelines as well as the donation management guideline, both of which were tested through participation from branches.

Under the support of the Red Ready project, the Indonesian Red Cross Society reviewed the progress of OCAC recommendations back in 2018 against the current situation using data and information from Red Ready endline, PER results, BOCA results, and other desk reviews. Progress on legal base, sustainability and transparency, human resources, youth and volunteer, and branch development are documented, and used to identify priorities for 2024 as basis for developing annual plans of 2024.

The Indonesian Red Cross Society's plans related to National Society Development were mapped out in the Strategic Partnership Plan (SPP). The areas of work under the SPP include strengthening resource mobilization (donor database management system, corporate partnership), strengthening the capacity of staff and volunteers through e-learning, and contributing to the approach of localization using the Red Ready Framework.

### **IFRC network joint support**

**The IFRC**, with the Prudence Foundation, supported the Indonesian Red Cross Society in the implementation of the Safe Step Kids project. This initiative is targeted at young people to learn safety measures in a fun and interactive way. The IFRC supported the National Society in accessing funding mechanisms such as the IFRC capacity building fund and the IFRC/ICRC National Society Investment Alliance (NSIA). The IFRC will continue to provide support to the development of branches based on BOCA results, including linking emergency responses with branch development and exit strategies to sustain services to the community. The IFRC will promote peer to peer support between branches, and peer-to-peer cooperation between the Indonesian Red Cross Society and the Timor Leste Red Cross, in collaboration with the Australian Red Cross and the ICRC.

The **American Red Cross** supported the Indonesian Red Cross Society on peer-to-peer support for fundraising. The Global Teaming Initiative (GTI) of American Red Cross Nebraska, Iowa Team are carrying out online sessions with the Indonesian Red Cross Society to work on the resource mobilization donor database management and fundraising in non-emergency capacity building for the National Society's national headquarters.

The **Australian Red Cross** supported the National Society to improve the efficiency of the human resource system and in maintaining its sustainability.



## **Humanitarian diplomacy**

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### **Progress by the National Society against objectives**

As part of its humanitarian diplomacy efforts, the Indonesian Red Cross Society took the initiative to bridge the connection between ASEAN leadership and the IFRC. This resulted in the ASEAN Secretary-General attending the 2023 South East Asia Leaders meeting in September 2023, delivering a keynote speech and engaging in dialogue sessions. The Secretary-General also participated in the Youth Forum and Leaders Meeting, emphasizing the strengthening cooperation between ASEAN and the Red Cross and Red Crescent (RCRC) Movement. Following these sessions, Indonesia will host the first IFRC-ASEAN Regional Dialogue event in 2024, linked to the 2024 leaders meeting.

The Indonesian Red Cross' public relations and communications bureau underwent changes starting in 2023 to provide more support for its international relations portfolio. Efforts are ongoing to promote the Indonesian Red Cross Society at the regional level through social media and regional media publications.

### **IFRC network joint support**

**The IFRC** supported the Indonesian Red Cross Society and its initiatives through various activities and partnerships. The IFRC's involvement with ASEAN has been significant, as evidenced by invitations to participate in key ASEAN strategic events. These included the open session of the Senior Official Meeting on Youth (SOMY) 2023, the Senior Official Meeting on Sports (SOMS) 2023, and the Working Group on Prevention and Mitigation Meeting 2023.

IFRC has regularly contributed as a facilitator to AHA Centre's events, including trainings and workshops related to ASEAN ERAT (Emergency Response and Assessment Team), ASCEND (ASEAN Standards and Certification for Experts in Disaster Management), and the ACE LEDMP Programme (AHA Centre Leadership in Emergency and Disaster Management for ASEAN Programme).

For the ERAT program, the IFRC provided resource persons/facilitators for trainings and simulations in Da Nang (Vietnam) in February 2023, Bogor (Indonesia) in May 2023, and Pattaya (Thailand) in October 2023. For the ASCEND program, the IFRC contributed to trainings and simulations and the development of standards and certification assessment. The last three ASCEND events were held in Bogor (Indonesia) in November 2022, Cebu (Philippines) in August 2023, and Penang (Malaysia) in February 2024.

Efforts by the IFRC to promote the Indonesian Red Cross at the regional level have included publishing tweets about its work and sharing humanitarian stories through the Regional Office's media channels.



## Accountability and agility (cross-cutting)

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### Progress by the National Society against objectives

In terms of finance and procurement, the Indonesian Red Cross Society conducted a finance coordination meeting with IFRC Corporate and Service Unit (CSU) and the Finance, Monitoring and Development (FMD) to address gaps and challenges in the working advance system. A hands-on coaching session improved understanding of IFRC procurement procedures. Following this, a two-day Finance and Procurement Governance Workshop was held which focused on harmonizing rules and regulations and developing an action plan to complete pending working advance reports. The National Society also held a series of workshops to finalize finance, logistics, procurement, and asset management regulations and technical guidance. Under this programme, the National Society developed finance SOPs, accounting policies, and reorganized the chart of accounts to strengthen internal control.

For risk management, the National Society's Planning, Monitoring, and Evaluation (PMER) unit led the design and methodology of the unified planning process for 2024. Hands-on coaching and joint verification were conducted to manage risks associated with working advance reporting delays.

In its digital transformation efforts, the National Society has been using Office 365 to digitize records and archives and improve the management information system for finance, asset, logistics, planning, budgeting, and reporting. It has built its capacity in data management, including data literacy, data culture, and infrastructure, and has set up roles and responsibilities of staff on data and information management.

### IFRC network joint support

**The IFRC** supported the Indonesian Red Cross Society in ensuring that all staff completed mandatory courses on IFRC safeguarding policies and procedures. This demonstrated the organization's dedication to upholding compliance standards and fostering heightened awareness among its staff. The IFRC human resources also regularly updated and circulated security regulations, ensuring that staff received timely information for their safety and wellbeing. By consistently disseminating updated security protocols, the organization demonstrated its commitment to keeping employees informed and equipped to navigate potential risks effectively. It also initiated targeted training programmes designed to address specific skill gaps identified through performance evaluations. This strategic approach aimed to enhance the competency and effectiveness of staff members in areas deemed critical for their roles within the organization.

The IFRC supported the National Society's digital transformation by developing a clear digitalization blueprint/road map and working with staff to raise awareness. In 2023, IFRC continued to use its digital platform to support procurement, finance, and administrative matters, allowing real-time process monitoring.

As part of risk management, particularly to manage the risk of delays to working advance reporting, the IFRC and the Indonesian Red Cross Society extended a hands-on coaching and joint-verification and monitoring both for National Society headquarters and branches. The objective of this collaboration was to collect the supporting documents and to share the knowledge of IFRC standards especially in finance and procurement.

In finance, a coordination meeting combined with extensive communications took place between IFRC Corporate and Service Unit (CSU), Finance, Monitoring and Development (FMD), and the National Society to address gaps, bottlenecks, and challenges in the working advance system. A hands-on coaching session improved understanding of IFRC procurement procedures. A joint verification team comprising both IFRC and the National Society was established to improve the quality of reporting, especially from the branches.



## The International Federation of Red Cross and Red Crescent Societies (IFRC)

is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

### DATA SCOPE AND LIMITATIONS

- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

### ADDITIONAL INFORMATION

- [IFRC Indonesia 2023 Financial Report](#)  
**Note:** For emergencies for which a financial report is not yet available, see: [MDRID026](#)
- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

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