

EARLY ACTION PROTOCOL OPERATIONS UPDATE

Mozambique | FLOOD

May 2025



CVM volunteers distributing NFIs in Nante district during the activation of the full Early Action Protocol (Photo: Smarczyk/GRC)

EAP №: EAP2023MZ04	Operation №: MDRMZ022	EAP approved: 18/12/2023
Trigger date: 21/02/2025	Early action timeframe: 3 days (72 hours)	Timeframe covered by this update: 21/02/2025 to 02/03/2025

Budget: 179,354 CHF
To assist: 10,000 people

EARLY ACTION PROTOCOL

Summary of revisions to the operation



Mozambique Red Cross (CVM) has received confirmation from ARA Services that the flood trigger was reached on Friday 21 February, which led to the subsequent activation of the Early Action Protocol (EAP).

Following 24 hours of intense rainfall, river levels began to rise in the Limpopo Basin (in Gaza Province), posing immediate risk to multiple areas. At 06:00 on 21 February, ARA data showed that there were only 52cm short of the trigger threshold at the Chokwé station – and the rainfall was predicted to intensify. Based on this forecast, the EAP was activated on a ‘no regret’ basis, given the extreme vulnerability of communities in the Tchaimite and Sede administrative posts of the Chibuto District.

At 16:00, the EAP was triggered in the Licungo Basin (in Zambezia Province), based on river levels.¹ At the peak of flooding, approximately 219.000 people could be affected in the district of Maganja da Costa and 232.000 people in the

district of Chibuto.

The Intervention area for Licungo Basin is Nante (Muebene, Muagane and Murruto) and for the Limpopo River basin, the activation was planned to take place around Chibuto district: 1. administrative post of Chaimite (Sanguate and Guve Guve), 2. administrative post of Chibuto (Massuco, Chidinuane, Lheiambe, Maguigue, Mondeiane). While the distribution of warning messages and evacuation support took place in Zambézia and Gaza, the distribution of relief goods was carried out only in Zambézia on the scheduled dates as planned.

In Gaza Province, the goods did not reach their intended destinations due to protests, forcing the trucks to return to base. However, the volunteers in Gaza were successfully equipped. As soon as security conditions were reestablished, the CVM resumed the distribution process for the goods that could not be delivered on the originally planned dates. Consequently, on 1 and 2 March 2025, the distribution of relief items was successfully carried out in the initially planned communities.


A total of 400.000 people were reached with early warning messages, some of which have been supported to evacuate in advance of the peak of the floods. The activities in both Zambezia and Gaza were carried out by 7 local staff and 60 volunteers, with support from headquarters staff who reached the at-risk areas in advance of the floods to ensure preparedness.


With this operation’s update, CVM are requesting a no cost extension to the operational timeframe, instead of ending on 31 May 2025, the operational timeframe will now finish on 31 July 2025. The activation report will be published 3 months after the end of the operational timeframe, on 31 October 2025. For more information on the extension, please see the partnership and coordination section, under the enabling approaches.

¹ Hydrological Regional Bulletin, Edition No. 68 FEV/DRH/2024 - 2025, dated February 21, 2025, issued by ARA Centro


Early Action Overview


PLANNED OPERATIONS

	Shelter, Housing and Settlements	Female > 18: 50% (5000)	Female < 18: 0	0 CHF
		Male: > 18: 50% (5000)	Male < 18: 0	AP Code: 005
Indicator planned:		Number of people reached with shelter, housing and settlement interventions in advance of a hazard		
Priority Early Actions:		1. Distribution of plastic bags for documents.		
Progress against targets: <p>1,000 plastic folders were distributed in Gaza (Saguate, Guve Guve, and Massuco), allowing people targeted to protect important documents from flood water. However, in Zambezia, distribution was not possible within the activation window due to delays in the pre-positioning of plastic bags in the first-year post approval. Nevertheless, the 1,000 plastic folders are stored in the central warehouse of CVM and were distributed when the trigger was reached.</p>				

	Health & Care	Female: > 18: 1,217	Female < 18: 0	0 CHF
		Male > 18: 783	Male < 18: 0	AP Code: 107,108
Indicator:		Number of people reached with health and care interventions in advance of a hazard		
Priority Early Actions:		<ol style="list-style-type: none"> 1. Dissemination on how to prevent waterborne disease 2. Dissemination messages on community radio 3. Demonstration on how to use mosquito nets 4. Distribution of mosquito nets to 2000 HH 5. Demonstration on how to use First Aid Kit 6. Distribution of First Aid (kit) to 2000 HH 		
Progress against targets: <ol style="list-style-type: none"> 1. Dissemination did not take place in Zambezia Province due to lack of time. The team had only 48 hours to carry out the activation, and the water level was already above the alert level, meaning the targeted households needed to be evacuated immediately. However, in Gaza, dissemination on how to prevent waterborne diseases was conducted the volunteers who were mobilized. 2. Dissemination messages on community radio were carried out in both provinces (Zambezia and Gaza) 3. Demonstration on how to use mosquito nets: 2,000 mosquito nets were distributed in the province of Zambezia and 2,000 in the province of Gaza. 120 volunteers carried out the demonstration. Demonstration did not take place in Zambezia, as the time was lacking. 				

4. In total, 2000 HH received mosquito nets (2 mosquito nets per household). 2000 Mosquito Nets were distributed to 628 women and 372 men in the distribution in Zambezia (Nante) and 2000 Mosquito Nets have been distributed to 589 women and 411 men in the distribution in Gaza (Chibuto).
5. No demonstration of First Aid kits was done as no First Aid kits were distributed (see below).
6. No First Aid kits have been distributed during this activation, in Zambezia (Nante) and Gaza (Chibuto). The logistics process was still ongoing; the kits were imported from China and were expected to arrive in April 2025). A stock of 2,000 kits will be stored in CVM's central warehouse for use for following the resubmission and approval of the flood EAP by the validation team and for future activations.


	Water, Sanitation and Hygiene	Female: > 18: 1,217	Female < 18: 0	1,260 CHF
		Male > 18: 783	Male < 18: 0	AP Code: 110
Indicator:		Number of people reached with WASH interventions in advance of a hazard		
Priority Early Actions:		<ol style="list-style-type: none"> 1. Volunteers, WASH, PGI and CEA refresher training 2. Dissemination on how to prevent waterborne disease 3. Demonstration on how to use Water purifier/Certeza, Buckets, Jerrycans and Mugs/cups 4. Distribution of Water purifier/Certeza, Buckets, Jerrycans and Mugs to 2000 HH 		
Progress against targets:				
<ol style="list-style-type: none"> 1. 120 volunteers received PGI and CEA refresher training on 22nd March 2025, during the lead time, and did not receive WASH refresher training. The water purifier/Certeza was not pre-positioned in time. 2. As mentioned under Health sector, dissemination campaigns on how to prevent waterborne diseases did not take place due to the lack of time. The water level was already high, and the beneficiaries were being directed to safer areas. 3. In Zambezia Province no demonstration was done, as no Certeza was distributed during the activation, however the demonstration was done, in Chibuto District (Gaza Province). 4. Buckets and Jerrycans have been distributed to 628 women and 372 men in the distribution in Zambezia Province (Nante District). Buckets and Jerrycans have been distributed to 589 women and 411 men in the distribution in Gaza Province (Chibuto District). 				

	Risk Reduction, climate adaptation and recovery	Female > 18: 50% (5000)	Female < 18:	150,598 CHF
		Male > 18: 50% (5000)	Male < 18:	AP Code: 104
Indicator:		Number of people reached with risk reduction and/or climate adaptation interventions in advance of a hazard		
Priority Early Actions:		<ol style="list-style-type: none"> 1. Select at least 3 focus districts based on 72-hour forecast information and community selection criteria established 		

2. Activation of CVM volunteers to inform communities
3. Disseminate information on the phenomenon in question to CVM volunteers
4. Registration of the most vulnerable households
5. Dissemination of early warning messages on community radio
6. Transport and distribute household items to the community
7. Post Distribution Monitoring.

Progress against targets:

1. Select at least 3 focus districts based on 72-hour forecast information and community selection criteria established: Nante: Muebene, Muagane and Murruto (Zambézia province) and Chaimite: Sanguate and Guve Guve & Chibuto: Massuco, Chidinuane, Lheiambe, Maguigue and Mondeiane (Gaza Province).
2. The Provincial secretaries were informed about the activation², and posteriorly 120 volunteers were activated, with 60 in Gaza and 60 in Zambezia. The activation of volunteers took place over the weekend of the 22nd–23rd.
3. Information on the potential floods was disseminated by 120 CVM volunteers, 60 in Zambezia province and 60 in Gaza province, over the course of the weekend 22 -23 February.
4. Registration of the most vulnerable households took place on February 23, the volunteers visited potential households in collaboration with the local government, and 2000 families were registered using vulnerability criteria³.
5. Dissemination of messages on community radio, as well as national and regional media coverage, were broadcast on community radio and Radio Mozambique in both provinces of Gaza and Zambezia.
6. A trucking company was hired from Quelimane branch (2), and Gaza received support from CVM head quarter logistic department (A trucking company was hired by Maputo, with 2 vehicles to support).
7. Post Distribution Monitoring was done in Gaza and Zambezia province, April, 2025 with support from IFRC and GRC. In total 227 household representants have been selected for the interviews. A key finding shows that 98.2% of participants reported being satisfied or very satisfied with the items received, while 1.8% indicated feeling only somewhat satisfied or not satisfied. Among those less satisfied, three participants stated they were "somewhat satisfied" because they had expected to receive food items, tarpaulins, or a larger quantity of goods.


	Community Engagement and Accountability	Female > 18: 208,000	Female < 18:	0 CHF
		Male > 18: 192,000	Male < 18:	AP Code: 104
Indicator:		Number of people reached with community engagement and accountability interventions in advance of a hazard		

² After the GODE meeting the provincial secretaries are informed that the CVM is activating the EAP, and this can be done by phone call or email when the secretary is not participating in the GODE meeting.

³ The identification of beneficiaries was carried out in coordination with local authorities, based on predefined vulnerability criteria. Key factors considered included financial incapacity, poor health conditions, advanced age, child-headed households, pregnant women, and female-headed households with more than 3 or 5 children. Households located in high-risk areas were also prioritized, ensuring that assistance reached the most exposed and least resilient groups.

Priority Early Actions:	1. Dissemination of EWS messages
Progress against targets:	1. CVM volunteers disseminate EWS messages in Zambezia and Gaza communities, using megaphones. Approximately 400,000 people were reached.

Enabling approaches

	Coordination and Partnerships	Female > 18: N/A	Female < 18: N/A	16,030 CHF
		Male > 18: N/A	Male < 18: N/A	AP Code: 118
Objective:				
Priority Early Actions:		<ol style="list-style-type: none"> 1. Lesson Learn workshop (After activation) 2. Trigger review workshop 3. Visibility, stationery, translation for LLW and trigger review 4. Monitoring & Evaluation 		
Progress against targets:		<ol style="list-style-type: none"> 1. Lesson Learn workshop - Will be conducted in June 2025. 2. Trigger review workshop – will be conducted in June, 2025. 3. Visibility, stationery, translation for LLW and trigger review-Will be conducted in June 2025. 4. Post Distribution Monitoring -was done in both provinces in April, 2025. A total of 227 household members have been sampled for the survey (86 in Gaza and 141 in Zambezia). 		
Context and Challenges				
Overlapping EAP Activations:		<ul style="list-style-type: none"> • On 21 February 2025, CVM activated the Floods EAP in Gaza and Zambezia, followed by the Cyclone EAP in Nampula on 8 March 2025. These activations occurred within a 15-day window, straining human resources as key team members were shared across both responses. • The compressed timeline delayed subsequent actions, including finalizing the Floods Post-Disaster Monitoring (PDM) by 30 April 2025, leaving insufficient time to conduct structured After-Action Reviews (AARs) within the standard 3-month reporting window. 		
Operational Synergies:		<ul style="list-style-type: none"> • A significant portion of personnel involved in both activations are the same. Combining the AAR workshops for floods and cyclones will optimize limited resources, reduce costs, and foster cross-learning between teams. 		
Justification for Extension				
a) Harmonization with Government of Mozambique Timelines				
The Government of Mozambique plans to conduct its own AAR in mid-June 2025, focusing on harmonizing early action triggers (triggers) and reviewing national disaster protocols. Participation in this review is essential for CVM to:				
<ul style="list-style-type: none"> • Explore an alignment of our EAP triggers with national systems to ensure future interoperability and consistency. • Ensure our lessons learned and trigger recommendations are ready to inform the government’s review. 				
Combined AAR Workshops for Efficiency				
<ul style="list-style-type: none"> • Conducting a joint AAR workshop for both EAPs will: • Reduce logistical costs (venue, travel, per diem), as confirmed by CVM’s Finance Department. 				

- Enable knowledge exchange between flood and cyclone response teams, improving future preparedness.

Comprehensive Post-Activation Deliverables

The extension will allow CVM to finalize:

- After Action Reviews (AARs) for both EAPs, with actionable recommendations.
- Trigger Review Workshops to refine activation thresholds based on lessons learned.
- Final Reports for floods and cyclones, including financial and impact narratives.

Strategic Benefits of the Extension


- Strengthened Partnerships: Alignment with government protocols builds trust and operational synergy.
- Sustainable Protocols: Revised triggers and processes will improve future responses.

Terms of the Request

- No Additional Costs: The extension will utilize existing allocated funds under the EAP grants.

Revised Timeline:

- 31st July 2025: Submission of all final reports, AARs, and trigger reviews.
- Mid-June 2025: Participation in the Government of Mozambique’s AAR.

 National Society Strengthening	Female > 18: NA	Female < 18: NA	11,466.00 CHF
	Male > 18: NA	Male < 18: NA	AP Code: 124
Objective:	NS is strengthened and ready to implement the early action once the EAP is activated		
Priority Early Actions:	<ol style="list-style-type: none"> 1. Admin Cost 7% 2. CVM Staff Coms 		

Progress against targets:

1. CVM Staff Coms (film crew)- The Communication officer joined the Cyclone EAP FbF team to capture real-time photos and videos, providing immediate visual documentation to support the operation. This media coverage helps enhance situational awareness, facilitates timely communication with stakeholders and ensures accurate storytelling of the Anticipatory action followed by the emergency response. The images captured during the activation have been duly published on social media (Anticipation Hub), ensuring extensive dissemination and engagement with the target audience. Below are the links for the shared media:

<https://www.linkedin.com/feed/update/urn:li:activity:7301161293237874690>

[The Mozambique Red Cross Society activates its Early Action Protocol for Floods - Anticipation Hub](#)

Budget

The details will be provided in the Activation Report. The remaining budget will be reimbursed to IFRC-DREF.

Contact information

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Reference



Click here for:

- EAP summary and budget
- Early Action Notification