



JORDAN

IFRC network mid-year report, January – June 2023

24 November 2023

IN SUPPORT OF THE JORDAN NATIONAL RED CRESCENT SOCIETY



10

National Society branches



210

National Society staff



4000

National Society volunteers

PEOPLE REACHED

Climate and environment



57,000

Disasters and crises



13,125

Health and wellbeing



48,465

Migration and displacement



8,026

Values, power and inclusion



3,624

FINANCIAL OVERVIEW

in Swiss francs (CHF)

Total	Funding requirements	14M
IFRC	Longer-term Funding requirements	3.8M
	Income	436,000
Participating National Societies	Funding requirements	10.2M

[Click here for more IFRC financial information](#)

Appeal number **MAAJ0001**

IFRC NETWORK SUPPORTED ACTIVITIES

National Society	Multilateral Support	Bilateral Support					
		Climate	Migration and displacement	Values, power and inclusion	Enabling Functions	Disasters and crises	Health and wellbeing
British Red Cross	●						
Finnish Red Cross	●						
Iraqi Red Crescent Society		●					●
Japanese Red Cross Society	●						
Kuwait Red Crescent Society		●	●	●	●	●	●
Netherlands Red Cross					●		
Qatar Red Crescent Society			●	●		●	●
Red Crescent Society of the Unit..				●			
Swedish Red Cross	●						

■ Planned

■ Supported

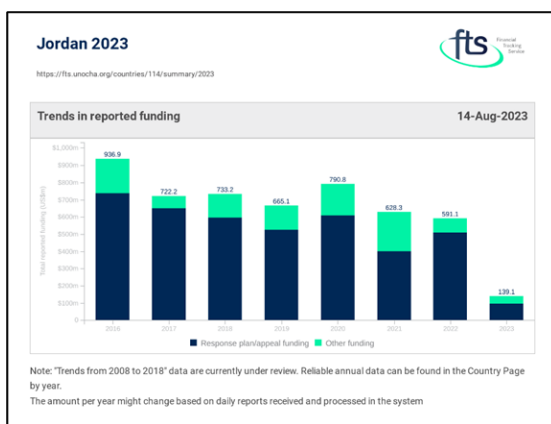
OVERALL PROGRESS

Context

During the first half of 2023, Jordan has been steadily overcoming the challenges posed by successive lockdowns implemented in response to the COVID-19 pandemic. The country is experiencing a revival in its usual activities, with notable improvements on both social and economic fronts. However, the economic impact of global events, including the conflict in Ukraine and the shift in humanitarian funding due to emergencies and crises in neighbouring countries and other world regions, is noticeable across all sectors of humanitarian support in Jordan.

The country remains stable, with no significant emergency incidences during this period. Nevertheless, the ongoing pressure on public services, resulting from hosting a large number of refugees, continues to challenge the socio-economic fabric of the country. This pressure affects the availability and quality of essential services, constituting a silently progressing emergency.

The following chart demonstrates the decline in funding over the past few years to date:



This situation impacts the funding opportunities for the Jordan National Red Crescent Society country plan, increasing unmet humanitarian needs and challenging the National Society's commitment to the communities it serves.

Key achievements

Main achievements related to the National Society development include:

- The **Jordan National Red Crescent Society**, with support from the International Federation of Red Cross and Red Crescent Societies (IFRC), is nearing the completion of its five-year strategy
- The Jordan Red Crescent initiated the implementation of a project funded by the [National Society Investment Alliance](#) to establish a commercial first aid programme, which is currently underway
- The National Society, with IFRC technical support, has revamped and formulated its volunteer management policy and procedures with support from the [Empress Shôken fund](#)

Main operational achievements:

- The Jordan Red Crescent, in collaboration with participating National Societies, conducted successful seasonal relief initiatives, distributing vouchers to Syrian refugees and vulnerable Jordanians in remote areas across 11 governorates
- Despite funding challenges, the National Society's hospital maintained full operational capacities, offering specific services free of charge to refugees based on project funding

Changes and amendments

No major changes to report.

IFRC NETWORK ACTION

STRATEGIC PRIORITIES



Climate and environment

Throughout the Kingdom, the Jordan National Red Crescent Society branches have been proactive, especially in Ajloun, in addressing climate and environmental issues within their communities. These initiatives have seen volunteers from local branches planting trees and conducting community clean-up activities, demonstrating a hands-on approach to environmental stewardship.

Moreover, the Jordan Red Crescent has harnessed the power of social media to spread awareness about the extreme climate temperatures experienced in Jordan. This strategy has significantly broadened their outreach, with information reaching around 57,000 followers, highlighting the National Society's dedication to keeping the community informed about vital environmental concerns.

Furthermore, the National Society receives support from IFRC to develop its anticipatory and early action protocol.



Disasters and crises

The Jordan Red Crescent has an emergency operation centre equipped and ready in case of any emergency. In addition, volunteers are ready and prepared to provide their time and aid for related activities. In addition, the National Society also enhances its disaster response capabilities through activities like the upcoming national simulation on earthquake preparedness, aimed at refining volunteers' skills in disaster scenarios.

No emergency operations were initiated in Jordan following the conclusion of the Federation-wide COVID-19 appeal in 2022. Nonetheless, the Jordan National Red Crescent Society sustained its commitment to seasonal relief efforts with assistance from participating National Societies, primarily the Kuwait Red Crescent Society, the Qatar Red Crescent Society and the Red Crescent Society of the United Arab Emirates.

In its commitment to uplifting vulnerable communities, the Jordan Red Crescent offers several vital programmes. Their vocational training programme, specifically designed for women and girls, paves the way for these individuals to initiate income-generating micro projects. As a testament to this initiative's impact, 99 women have already benefited from training at the National Society's vocational centre during this reporting period. Additionally, with the generous support of the Emirati Red Crescent, the orphans support programme consistently aids over 8,245 families that are providing a home for their orphaned relatives. Rounding off their efforts, the Jordan Red Crescent, in collaboration with the University for Refugees (UniRef), has implemented a techno-educational programme for young adults among the Syrian refugees and the host community. This programme's aim is clear: to enable these young individuals to confidently enter the labour market and secure a self-sustaining source of income. As evidence of its success, 150 students have completed the full training during the reporting period.



Health and wellbeing

Most of the National Society's activities are related to health and well-being. As a strategic priority, the Jordan Red Crescent delivers primary and secondary health services through various facilities, public awareness, and community outreach. The Jordan Red Crescent's hospital provided 46,579 services to refugees and vulnerable communities during this period. These services spanned outpatient, inpatient, surgical, emergency, and laboratory services and health promotion and awareness initiatives. Furthermore, the hospital organized a free surgical campaign for refugees in collaboration with the Irish Royal Surgical College and Bahrain Red Crescent Society.

The mobile clinic, well-received by local communities, was unfortunately limited in its operations, running only once in the first six months of 2023 due to funding constraints. In contrast, the clinics for Syrian refugees, supported by the Kuwait Red Crescent, were able to serve 1,086 individuals.

The Jordan Red Crescent also offers first aid training, both commercial and community-based. The outreach of these programmes is anticipated to grow following the development of a business model and marketing plan for the commercial first aid programme.



Migration and displacement

The Jordan Red Crescent's efforts continue to support refugees through several initiatives:

- **Seasonal distributions:** The National Society maintains its regular distributions with support from the Qatar and Kuwait Red Crescent Societies. During this reporting period, two voucher distribution events, covering 11 governorates and including remote locations, reached 2,625 households (13,125 individuals). The people reached database is regularly updated based on pre-set selection criteria.
- **Health care services:** Different medical services are provided to refugees through different interventions, as explained in the Health and Wellbeing section.
- **Equality and Inclusion in programmes:** The National Society ensures that all programmes and activities uphold values of equality, inclusion, non-discrimination, and gender balance. Direct examples include a vocational training centre for women and girls, inclusive of refugees, and equitable relief distribution.
- **Volunteer opportunities for refugee youth:** The Jordan Red Crescent integrates youth from refugee communities by offering volunteer opportunities, thereby strengthening social cohesion.
- **Enhancing community engagement through technology:** community engagement and accountability interventions are expanding the use of digital solutions, aiming for a broader rollout in all branches to effectively reach refugees and vulnerable areas.
- **Techno-educational programme:** This initiative targets young adults among Syrian refugees and the host community, enabling them to enter the labour market and secure a stable income. During this reporting period, 150 students completed the training. This initiative is implemented in collaboration with UniRef..



Values, power and inclusion

The Jordan Red Crescent ensures that across all its programmes and activities, equality, inclusion, non-discrimination, and gender balance are fully respected and in focus. Specific initiatives, like vocational training for women and girls and targeted relief for female-headed households, highlight this commitment. Furthermore, the techno-educational programme enhances social inclusion by preparing young adults for the workforce. Integrating youth from refugee backgrounds into the National Society's volunteer programmes also reinforces social cohesion, affirming the organization's dedication to these fundamental values.

Community Engagement and Accountability (CEA) has been a focal area for the Jordan National Red Crescent Society. Recently, the National Society took a significant step by hosting the first regional CEA training of trainers, following the introduction of new CEA and feedback toolkits by the IFRC in the fourth quarter of 2022. This initiative, funded by UNICEF and facilitated by IFRC, brought together 21 participants from 11 National Societies in the Middle East and North Africa region and four UNICEF country offices. Notably, four Jordan Red Crescent staff members were among the attendees.

In a series of further capacity-building efforts, the National Society, with backing from the Regional Office for Middle East & North Africa, organized several other regional trainings in Jordan, including the Emergency Needs Assessment Programme (ENAP) and additional CEA training sessions, all in partnership with UNICEF.

The Jordan Red Crescent is currently undertaking two notable CEA-related projects with the support of the IFRC. The first, titled "Interactive Voice Response (IVR) for addressing COVID-19 impacts and adopting a health for all approach," is executed in cooperation with the American University of Beirut (AUB) and receives funding from the Islamic Development Bank (IsDB). The second initiative, conducted in partnership with the Netherlands Red Cross, focuses on scaling digital community engagement and accountability.

Both of these innovative projects are underway in the Amman and Ajloun governorates, drawing on the combined efforts of headquarters and branch personnel, including staff and volunteers. By leveraging digital solutions, these initiatives aim to significantly enhance the CEA approach, with plans for eventual expansion across all branches.

ENABLING LOCAL ACTORS



Strategic and operational coordination

As an auxiliary to the public authorities, the Jordan Red Crescent is a member of the Higher Council for Civil Defence (HCCD), where all representatives from Ministries and security forces meet regularly to review the national contingency plan and related policies and strategies. In this framework, the National Society also attends the National Centre for Security and Crisis Management meetings, which coordinate the response between the members of the HCCD in emergency and disaster situations to avoid duplication of efforts. The National Society is also a member of the Social Protection Task Force of the Social Affairs Ministry.

The Jordan Red Crescent continues to position itself in the National Response Plan with a more specified role. Several meetings and communication were held in this regard. In addition, a meeting of the International Red Crescent Red Crescent Movement components was held to align and coordinate their respective roles to support the National Society in its identified role. Regular Movement meetings take place periodically, both strategic and operational.

The Jordan Red Crescent hosted its 75th Jubilee, a remarkable event that garnered significant national and international participation and received extensive media coverage. This unique occasion served as a platform to spotlight the humanitarian role of the National Society and showcase the broader Red Cross and Red Crescent Movement.

In addition, the Jordan Red Crescent hosted the Global Communication Forum in May 2023, which witnessed substantial participation from National Societies, the International Committee of the Red Cross (ICRC) and IFRC.



National Society Development

The strategic planning process has reached its final stages, with support from IFRC for the pending final drafting. In the realm of volunteer management, both a comprehensive policy and standard operating procedures have been developed. This process has been paired with activities aimed at improving volunteer management, which have been successfully implemented, covering six governorates and resulting in the recruitment of an additional 552 volunteers.

The Jordan Red Crescent has received technical assistance for the volunteer management activities from the IFRC financial support via the Empress Shôken Fund.

Efforts towards financial sustainability are ongoing through the National Society Investment Alliance fund, with the objective of establishing the commercial first aid programme as a self-sustaining source of future income.

Lastly, the IFRC Country Delegation for Jordan is in the final recruitment stages for a National Society Development senior officer to support the ongoing work and coordination with the Jordan Red Crescent..



Humanitarian diplomacy

Humanitarian Diplomacy is a key function for better positioning, advocacy, resource mobilization, building trust and networking. IFRC country delegation maintains and expands the representational and advocacy role through regular visits to relevant diplomatic missions, UN organization, the European Union and DG-ECHO. Because of this continuous communication, the Government of Japan generously supported the health services of the Jordan Red Crescent through the grassroots fund granting the National Society's hospital a new ultrasound machine.

The Jordan Red Crescent conducted several induction courses for volunteers and the community to introduce the Red Cross Red Crescent Movement, the Fundamental Principles and promoting voluntary humanitarian service.

The National Society developed its humanitarian diplomacy briefing note with the support of the IFRC Regional Office and in close cooperation with the IFRC country delegation and shared it with the ICRC country delegation.



Accountability and agility (cross-cutting)

Following the financial assessment conducted in 2022, the Jordan Red Crescent started working in 2023 within the IFRC's framework of Working With Project Partners (WWPP).

The National Society is progressively maintaining the use of the integrity line supported by IFRC. The line is advertised through all the National Society's activities.

Community engagement and accountability to communities are strengthened through the two projects mentioned above, enhancing digital solutions.



The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Timeframe and alignment:** The reporting timeframe for this overview is covering the period from 1 January to 30 June 2023. However, due to the diversity of the IFRC and differences in fiscal years, this coverage may not fully align for some National Societies. Mid-year reporting data may have been based on estimations, with plans to submit more robust numbers at the annual reporting stage.
- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

ADDITIONAL INFORMATION

- [IFRC Global Plan and Country Plans](#)
- [Subscribe for updates](#)
- [Donor response](#) on IFRC website
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

Contact Information

Nehal Hefny

Head of Delegation
IFRC Country Delegation for Jordan,
Aman
T +201 111 971 555
nehal.hefny@ifrc.org

Francesco Volpe

Head of Strategic Engagement &
Partnerships
IFRC Regional Office for Middle East
& North Africa, Beirut
T +961 70 146103
francesco.volpe@ifrc.org

Jordan National Red Crescent Society

W www.jnracs.org