



# INDONESIA

IFRC network mid-year report, January – June 2023

24 November 2023

## IN SUPPORT OF THE **INDONESIAN RED CROSS SOCIETY**



**528**

National Society branches



**6,658**

National Society staff



**317,000**

National Society volunteers

## PEOPLE REACHED

Ongoing emergency operations



**55,130**

Disasters and crises



**18,180**

Health and wellbeing



**969,032**

Values, power and inclusion



**165,112**

## FINANCIAL OVERVIEW




*in Swiss francs (CHF)*

<b>Total</b>	Funding requirements		1.3M
<b>IFRC</b>	Emergency Operations	Funding requirements	2,000
	Longer-term	Funding requirements	322,000
		Income	
<b>Participating National Societies</b>	Funding requirements		930,000
	Income		407,000

[Click here for more IFRC financial information](#)

Appeal number **MAAID002**

## STRATEGIC PRIORITIES

<b>Climate</b>	People reached with activities to address rising climate risks	Applicable data not available
	National Society is developing and implementing strategies and plans that address rising climate and environmental risks	Yes
<b>Disasters and crises</b>	People reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery	18,000
	People reached with shelter support	5,000
	Percentage of humanitarian assistance delivered using cash and vouchers	1%
	People reached with disaster risk reduction	Applicable data not available
<b>Health and wellbeing</b>	People reached with contextually appropriate water, sanitation and hygiene services	 969,000
	People reached with contextually appropriate health services	 80,000
	People reached with psychosocial and mental health services	6,000
	People reached with immunization services	4,000
	People trained in first aid	Applicable data not available
	People donating blood	Applicable data not available
	People reached with disaster risk reduction	Applicable data not available
<b>Migration and displacement</b>	Migrants and displaced persons reached with services for assistance and protection	Applicable data not available
	Advocacy, dialogues, educational or communication initiatives to change the legal, policy, or operational environment to better assist and protect people on the move?	Applicable data not available
<b>Values, power and inclusion</b>	People reached by protection, gender and inclusion programming	 165,000
	Percentage of people surveyed who report receiving useful and actionable information	1%
	Community Engagement and Accountability is integrated and institutionalized in the National Society policies, operations, and procedures (with clear benchmarks)	Yes

## ENABLING FUNCTIONS

	DREF / Appeal procedures are applied during the implementation of the operation	Yes
	IFRC engages in inter-agency coordination during operation	Yes
<b>Strategic and operational coordination</b>	Number of formal interagency/international coordination platforms the IFRC network is part of	Applicable data not available
	Number of government led coordination platforms the National Society is part of	Applicable data not available
	Number of surge missions or deployments	6
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	All volunteers are covered by health, accident and death compensation	Applicable data not available
<b>National Society Development</b>	National Society is part of the National Disaster Response Organization's decision-making processes and bodies	Yes
	One National Society Development plan is in place	Yes
	Strategy for strengthening the auxiliary role developed or implemented	Applicable data not available
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<b>Accountability and agility</b>	National Society has demonstrated progress in digital transformation according to the digital maturity model outlined in the IFRC Digital Transformation Strategy	Yes
	National Society has functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions	Yes
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## IFRC NETWORK SUPPORTED ACTIVITIES

National Society	Multilateral Support	Bilateral Support					
		Climate	Migration and displacement	Values, power and inclusion	Enabling Functions	Disasters and crises	Health and wellbeing
American Red Cross		●			●	●	●
Australian Red Cross	●	●		●	●	●	●
British Red Cross	●						
Japanese Red Cross Society						●	
Korean Red Cross	●						
Netherlands Red Cross	●						
Norwegian Red Cross	●						
Red Cross Society of China	●						
Spanish Red Cross	●						
Turkish Red Crescent Society							●

Planned
  Supported

# OVERALL PROGRESS

From January to June 2023, the **Indonesian Red Cross Society**, continued to adapt to the changing situation related to climate change. Climate change projections indicate the likelihood of significant decreases in rainfall during El Nino periods which will increase the potential for drought over the next five years. Drought is also likely to trigger forest fires, crop failures and air pollution from fire haze. By June 2023, it was reported by Meteorological, Climatological, and Geophysical Agency (BMKG) that five provinces (Bali, Central Java, East Java, West Nusa Tenggara) had been majorly affected by drought, or were in Red (Alert) Status.

The direction of the National Agency for Disaster Management (BNPB) for 2024 is in line with National Medium Term Development Plan (RPJMN, 2020 – 2024). It prioritizes more inclusive, effective and efficient disaster response through collaboration, coordination and investment in logistics and facilities. As the COVID-19 pandemic status was lifted, and the response to Foot and Mouth Disease (FMD) and the Cianjur earthquake response ended in 2023, Indonesia Red Cross readied itself to tackle another potential disaster or crisis.

At the Headquarters level, Indonesia Red Cross restructured its board and during this transition, Indonesia Red Cross's Unit technical team, IFRC and participating National Societies continued its business as usual.

In responding to climate change issues and related disasters, supported by the Forecast based Action (FBA) and Community Ready to Act (CoRTA) projects, Indonesia Red Cross finalized the Early Action Protocol (EAP) draft. As an active member of the national Anticipatory Action working group that involves partners, including the government agencies such as the Meteorological, Climatological, and Geophysical Agency (BMKG), and the National Agency for Disaster Management (BNPB), Indonesia Red Cross conducted a pilot training workshop that resulted in the development of a local level early action Standard Operating Procedure (SOP) in South Kalimantan Province. Through the national Working Group on Anticipatory Action, Indonesia Red Cross provided inputs to the process of integrating Anticipatory Action into Indonesia's National Development Plan.

Under the long-term Community Epidemic & Pandemic Preparedness Programme (CP3), Indonesia Red Cross is advancing its community-based Surveillance (CBS) initiatives in 20 villages across six provinces, Bali, Banten, West Java, Central Java, West Kalimantan and South Sulawesi. The community-based surveillance system, known as Satu SBM, had been successfully developed as an integral tool to help Indonesia Red Cross volunteers conduct the early detection of health risks at the community level. During the reporting period, the system had registered 129 alerts, with a significant proportion being escalated to the health authorities.

During this reporting period, Indonesia Red Cross continued to improve the community's trust in its services. IFRC and participating National Societies maintain their support to Indonesia Red Cross ensuring that the cross-cutting themes of Community Engagement and Accountability (CEA) and Protection, Gender and Inclusion (PGI) standards are mainstreamed and applied. By June 2023, IFRC had recruited a new PGI specialist to assist the process of mainstreaming, including carrying out a PGI analysis and developing a roadmap for Indonesia Red Cross.

## STRATEGIC PRIORITIES



### Climate and environment

Between 2019 to June 2023, Indonesia Red Cross implemented the Forecast based Action (FbA) project funded by British Red Cross and Australian Red Cross. The final draft of the Early Action Protocol (EAP) is based on scientific findings of watershed studies across Indonesia to determine the trigger and threshold of the early action activation and will now be submitted for review.

Indonesia Red Cross and IFRC, in collaboration with the American Red Cross, through the Community Ready to Act (CoRTA) project, conducted a pilot training workshop on the development of an Early Action Standard of Procedure (SOP) in May 2023. The SOP aims to maintain quality, increase efficiency, reduce the risk of errors, and facilitate simulation and training at the province and district/city level. The SOP was developed to help Indonesia Red Cross at the branch level so that the community could understand its role and function in implementing early action.

Indonesia Red Cross branches in Tanah Laut and Banjar district in South Kalimantan province developed their community level early action SOP together with local stakeholders. At the national level, Indonesia Red Cross and IFRC actively participated in the national Anticipatory Action working group alongside government agencies such as the Meteorological, Climatological, and Geophysical Agency (BMKG), and the National Agency for Disaster Management (BNPB).

Indonesia Red Cross and IFRC held a publication workshop to disseminate research findings on watersheds in three climatic areas of Indonesia. The workshop was held in June 2023, and 43 people from humanitarian and development organizations, involving the Meteorology, Climatology and Geophysical Agency (BMKG) participated. Through the workshop, BMKG gave three main inputs namely, (1) emphasizing that the primary purpose of early warning and weather forecasting is to reduce the impact on human safety; (2) In the case of Indonesia, even light rain (less than 50mm) may lead to flooding. In situations where rainfall intensity increases, a probability-based approach can also be used to estimate the likelihood of flooding with probability calculations. This may be an alternative approach to developing Anticipatory Action, and (3) In addition to the national level forecast, rainfall information at the local level should be taken into account for early action activation. Through the National Working Group on Anticipatory Action, Indonesia Red Cross provided input into the discussion on integrating Anticipatory Action into Indonesia's National Development Plan.

Indonesia Red Cross and IFRC maintained momentum on the promotion of Anticipatory Action in Indonesia by holding coordination meetings with national stakeholders, the National Disaster Management Agency (BNPB), BMKG, the Coordinating Ministry for Human Development and Cultural Affairs (Kemenko PMK), United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA), World Food Programme (WFP), and other non-governmental organizations (NGO's).

Since early 2023, IFRC supported Indonesia Red Cross in its Climate Change Adaptation and Resilience Strategy which aims to provide guidance in integrating adaptation and climate resilience. The sort of areas this covers can include developing policies, plans and programmes, mobilizing key resources, advocating supportive policies and strengthening collaboration with stakeholders. The specific objective of the Strategy includes: (1) Strengthening Indonesia Red Cross's capacity in handling disasters caused by climate change, providing protection and assistance to vulnerable communities; (2) Integrating smart climate adaptation and resilience actions into programmes and activities and (3) Conducting policy advocacy related to climate adaptation and resilience and encouraging collaboration and partnerships with various stakeholders.



In 2023, Indonesia Red Cross focused their efforts on supporting localization through the decentralization of their emergency response capacity. Given the Indonesian geographical context, mobilizing resources from one area to another remains a challenge. Emergency response efforts need to be localized and focused. For example, the localization approach for the Framework Agreement between Indonesia Red Cross and Indonesian Post Office (PT Pos Indonesia) significantly reduced the response time for Cash and Voucher Assistance (CVA) delivery. Also, the distribution through PT Pos Indonesia was liked by the community because of its presence at the local level and ease of access.

To improve CVA practices in Indonesia, Indonesia Red Cross will develop Indonesia's National Competency Based Training Curriculum and Certification Schemes for CVA Personnel in August 2023. This initiative will receive full support from three government Ministries (Coordinating Ministry for Human Development and Cultural Affairs (Kemenko PMK), Ministry of Social Affairs, and National Disaster Management Agency (BNPB) and the National Cash Working Group (CWG) forum.

Between July 2022 to January 2023, Indonesia Red Cross responded to the Foot and Mouth Disease (FMD) outbreak. This operation reached 53,282 people in eight provinces, Central Java, West Java, East Java, Aceh, North Sumatera, South Kalimantan, West Nusa Tenggara, and Lampung. Even though the FMD did not directly affect human health, there was a high risk to livelihoods due to the death of the cattle and the sudden price drops. Under the coordination of BNPB, Indonesia Red Cross contributed to a series of response activities which minimized the impact of the outbreak and averted unnecessary risk. Activities included (1) prevention and promotion activities, including dissemination of FMD prevention messaging to cattle owners in villages, the slaughterhouse, and the market; (2) development of community awareness and Community-based Action Teams (CBAT); (3) disinfection spraying; and (4) supporting vulnerable livestock owners by reducing the risk and/or impact due to livestock loss.

Indonesia Red Cross also responded to Cianjur earthquake, West Java (<https://go.ifrc.org/countries/85#operations>) for six months between November 2022 to May 2023. This operation assisted 945,640 people in 13 sub-districts and 56 villages with first aid, ambulance services, health services, restoring family links, psychosocial support, shelter, household item distributions, cash assistance, and water, sanitation, and hygiene (WASH) services. In early June 2023, Indonesia Red Cross conducted post distribution monitoring (PDM) with 1,538 people (male: 541, female: 228) who had received cash assistance. A survey found that 99 per cent were satisfied with Indonesia Red Cross' services.

In terms of disaster preparedness, Indonesia Red Cross actively promoted anticipatory action through the Forecast based Action (FBA) project at the local and national levels. In June 2023, the Australian Department of Foreign Affairs and Trade (DFAT) conducted a mid-term review (MTR) for the Australia-Indonesia Partnership for Disaster Management (SIAP SIAGA) project. The MTR found that SIAP SIAGA responds to key policy and operational priorities of both Indonesia and Australia in relation to disaster risk management (DRM). It was also found that the SIAP SIAGA modality had demonstrated sufficient agility to adapt to and respond to significant changes in the operational context since 2019 including COVID-19 and local disaster events. Preparedness projects implemented until June 2023 also supported the institutional strengthening of Indonesia Red Cross as an auxiliary to the public authorities and as a key first responder for emergency response across the country.

In an effort to strengthen preparedness for upcoming health crises and emergencies, Indonesia Red Cross through the support from Australian Red Cross/DFAT, procured and restocked Personal Protection Equipment (PPE) and medical equipment for its hospitals and clinics. During this reporting period, Pa Indonesia Red Cross procured a variety of non-medical equipment, Personal Protective Equipment (PPE), hygiene kits to equip mobile field clinics and two Indonesia Red Cross affiliated hospitals, namely Indonesia Red Cross Kendari Hospital in Southeast Sulawesi and Indonesia Red Cross Rejang Lebong Hospital in Bengkulu.

On the back of the challenges posed by COVID-19, where healthcare facilities were overwhelmed by patients, Indonesia Red Cross and IFRC developed the curriculum and guidance for the Domestic Emergency Response Unit (Domestic ERU). From 8-15 May 2023, Indonesia Red Cross and the IFRC, held Emergency Response Unit training involving 28 Indonesia Red Cross medical and non-medical teams from Java region (DKI Jakarta, Banten, West Java, Central Java, DI Yogyakarta, East Java, and Indonesia Red Cross Hospital Bogor). The goal of this training was to improve the

management of basic health services in emergencies, in accordance with the operational guidelines of Emergency Response Unit (ERU).

Indonesia Red Cross procured three ambulances and one hearse. The ambulances are equipped with 12 comprehensive kits containing both medical and non-medical essentials. All the kits are stored in three Indonesia Red Cross warehouses, located in Jatinangor (West Java), Serang (Banten), and Gresik (East Java). The ambulances and hearse are stored in Indonesia Red Cross headquarters. The storage of ambulances and the hearse will enable a timely response during disasters, as well as help with cost-effectiveness.

Through the SIAP SIAGA project, training on Business Continuity Plan (BCP) was provided to 10 provinces. During the training, a simulation (tabletop exercise) was held as a test case. Cruz Vermelha de Timor-Leste (CVTL/Timor-Leste Red Cross) also participated in the training which is important especially for their border areas. Indonesia Red Cross Headquarters is providing mentoring and coaching to provinces to help them develop their provincial BCP.

IFRC supported Indonesia Red Cross' Water, Sanitation, and Hygiene (WASH) service through technical training, coaching and mentoring to volunteers during the emergency and recovery phase of Earthquake Response in Cianjur, West Java. During this reporting period, the following trainings were as follows: (1) Emergency Response Unit (ERU) training (8 – 15 May 2023) including on safe water provision and waste management in healthcare settings; (2) WASH in emergency for urban contexts and ERU technician training in Cilegon, West Java (5 – 11 March 2023) with a total of 34 participants (male: 22, female: 12).

These trainings were supported by Australian Red Cross/DFAT under the COVID-19 operation. The same donor also helped procure WASH equipment, including water purification units, rapid latrines, incinerators, and other equipment for Indonesia Red Cross' emergency field clinics to enhance the readiness of health services in emergency.

Coordination with the key stakeholders was carried out including with the Bandung Institute of Technology (ITB) for its upcoming I-WASH summer school in August 2023. Indonesia Red Cross was appointed as lead for the practical exercise, coordinating the Fecal Sludge Field laboratory (FSFL) Training of Trainers (ToT) with EAWAG and Austrian Red Cross. In coordination with IFRC Asia Pacific Regional Office (APRO), preparations began for the Asia-Pacific WASH surge training that will take place in October 2023.



## Health and wellbeing

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Health and wellbeing continue to be given high strategic priority in both disaster response and long-term programmes. In the long-term programme, IFRC supported Indonesia Red Cross in rolling out the Community Epidemic & Pandemic Preparedness Programme (CP3) and the Polio Preparedness Programme. From January to June 2023, under the CP3, Indonesia Red Cross advanced its Community-based Surveillance (CBS) initiatives in 20 villages across six provinces, Bali, Banten, West Java, Central Java, West Kalimantan and South Sulawesi. The National Society successfully developed and utilized its CBS system, known as Satu SBM, so that Indonesia Red Cross volunteers could conduct early detection of health risks and timely interventions at the community level. As of the beginning of year until June 2023, the system had registered 129 alerts, with a significant proportion being escalated to the health authorities.

Since November 2022, a new community-based surveillance regulation (Permenko No. 7/2022) on Prevention and Control of Zoonosis and Emerging Infectious Disease (EID) was approved by the President of Indonesia and launched by the Coordinating Ministry for Human Development and Cultural Affairs in March 2023. It serves as the legal framework for implementing community-based surveillance throughout the country, particularly for preventing and responding to epidemic and pandemic risks such as zoonotic and emerging infectious diseases. This was an important step forward for the National Society and other actors to scale up local epidemic preparedness in the country. Indonesia Red Cross has been actively engaged in national level discussions to advocate for the CBS system's integration.

To support the implementation of the Regulation of the Coordinating Minister (PERMENKO) No.7/2022, IFRC and Indonesia Red Cross supported the Ministry of Health (MoH) in the development of a national CBS curriculum under the Coordinating Ministry of Human Development and Culture. In May 2023, Indonesia Red Cross conducted a workshop that involved participants from multiple sectors, including the Ministry of Health, Ministry of Agriculture (MoA), Ministry of Environment and Forests (MoEF), National Disaster Management Agency (BNPB), Ministry of Home Affairs (MoHA), and MoVDRT. The curriculum identified specific competencies for CBS implementors (coordinator,

supervisor and volunteer) at the community level and Indonesia Red Cross led the curriculum development on volunteer management and behavior change communication materials.

In June 2023, Indonesia Red Cross conducted a health risk mapping exercise in six districts of the CP3 Project. The objective of the risk mapping was to assist the community in addressing the main diseases in the community and to mobilize their resources and capacities for early response. The maps were disseminated to local stakeholders to provide them with a concise summary of the risk mapping results and to get their feedback and recommendations for improvement.

In the Polio Preparedness Programme, IFRC supported Indonesia Red Cross under the national taskforce for immunization led by the World Health Organization (WHO), in support of the government of Indonesia and the work being carried out under the Global Polio Eradication Initiative (GPEI).

Indonesia Red Cross had leveraged the CBS for Acute Flaccid Paralysis (AFP) surveillance in the communities in 32 villages across eight targeted districts in five provinces, Aceh, North Kalimantan, East Nusa Tenggara, North Maluku, and West Papua, since the beginning of this year. Over 500 volunteers have been trained in CBS for AFP surveillance. There were zero case reports as they did not find any paralysis cases in children under 15 years old in their communities.

As of 31 March 2023, when the field activities concluded, the activity rate of volunteers reached 64.5 per cent however, no AFP had been detected. Prior to surveillance activities, community volunteers had been mobilized to support the polio vaccination in the community health service (Posyandu). Every month, the volunteers conducted the campaign in targeted communities to remind them of the vaccination schedules. Volunteers made door-to-door visits to reach the children who missed their polio doses. Volunteers were equipped with a default tracking form to ensure that all children who were entitled, could get vaccinated against polio. As a result of these efforts, the health promotion activities reached more than 3,700 children who proceeded to get vaccinated, and their care givers also were given information about the importance of polio vaccination.

As the programme phased out, Indonesia Red Cross collated the lessons learned of the Polio programming thus far and a lessons learned workshop will be conducted in month of August 2023. The outcomes of the workshop will not only guide Indonesia Red Cross' strategies in combating Polio but also will assist in tackling other Vaccine Preventable Diseases (VPD) such as measles and diphtheria in the future.

Indonesia Red Cross has consistently demonstrated its readiness to address public health emergencies. Faced with a national Foot and Mouth Disease (FMD) outbreak, both the IFRC and Indonesia Red Cross vigilantly monitored not only this situation but also other disasters and concurrent public health risks, including daily COVID-19 cases in affected areas.

By enhancing its CBS information system (Satu SBM), originally devised under the CP3, PMI expanded its capabilities to monitor FMD outbreaks in priority zones. This strategic move equipped both national and branch levels with crucial early warning mechanisms against FMD. Furthermore, Indonesia Red Cross mobilized its volunteers to disseminate Information, Education, and Communication (IEC) materials regarding FMD prevention. This outreach did not only reach vulnerable communities but also integrated with governmental interventions in those areas. During these operations, Indonesia Red Cross' health assistance initiatives impacted as many as 49,390 individuals through activities such as health promotion, disinfection spraying, and vaccination support. This concerted effort also led to the vaccination of 4,015 cattle and the provision of disinfection services for 11,174 farmers.

Indonesia Red Cross has always prioritized health and well-being services during disaster responses. After the Cianjur earthquake, Indonesia Red Cross' assistance ranged from first aid and ambulance services to comprehensive health care, psychosocial support (PSS), and WASH initiatives. A total of 928 people received first aid services, 80 people were transported by the ambulance services, 8,955 people received medical treatment and other health services, 6,041 were provided with Psychosocial support, and water distribution also took place.

In total, 903,225 individuals were reached. Indonesia Red Cross also conducted a training on ambulance service management, psychosocial support, and outbreak prevention and response. The National Society also carried out an introductory training on CBS with more than 50 staff and volunteers.

As infrastructure had been damaged by the earthquake, IFRC also supported the provision of medical logistic and medical supplies to assist Indonesia Red Cross in Cianjur in maintaining the essential health services to the community

during the crisis. Feedback from post-disaster evaluations revealed a resounding affirmation that Indonesia Red Cross' health services effectively met the community's needs.

In the wake of the earthquake recovery, the Purwakarta District in West Java faced a Polio outbreak. Indonesia Red Cross organized a national online talk show featuring an Indonesia Red Cross physician in West Java, local partners like AyahASI Indonesia, and influencers, to emphasize the paramount importance of child vaccination, especially against Polio. Moreover, Indonesia Red Cross leveraged its social media platforms to amplify vital health messages surrounding Polio and vaccination.

In June 2023, several Indonesian provinces, including East Nusa Tenggara, faced a Rabies outbreak, which was flagged by Ministry of Health (MoH) as a high-priority concern. Indonesia Red Cross played a proactive role in national webinars organized by MoH, in which the National Society shared its expertise and lessons learned from implementing the CBS in relation to Rabies. On a preemptive note, Indonesia Red Cross dispatched a national circular letter to all branches, urging them to maintain vigilance and to be prepared to support rabies prevention measures in their respective regions. To augment its outreach, Indonesia Red Cross also developed and broadcast key messages about rabies across its social media channels and further collaborated with Pandemic Talk Indonesia to facilitate a national webinar on rabies prevention, ensuring that the message reached the broader community.

In the first semester of 2023, Indonesia Red Cross' WASH service was focused on supporting the recovery phase of the Cianjur earthquake response by providing access to safe water to reduce the risk of WASH related diseases. In close coordination with the Disaster Management unit, Indonesia Red Cross' WASH unit was also prepared for potential challenges posed by the El-Niño phenomenon, which can lead to drought in certain regions. Indonesia Red Cross' WASH unit coordinated its personnel and prepared resources in case a drought response was required.

Through the support of the Australian Red Cross/DFAT, IFRC and Indonesia Red Cross developed the curriculum and the guidance for the deployment of volunteers and health workers for the Domestic Emergency Response Unit (D-ERU). Indonesia Red Cross headquarters conducted training and simulation of D-ERU; 28 medical and non-medical personnel were trained from six provinces and the Indonesia Red Cross Bogor Hospital. Indonesia Red Cross also arranged several training courses for Indonesia Red Cross health workers and volunteers to enhance the National Society's capacity to respond to complex health crises. During this reporting period, Indonesia Red Cross conducted 14 trainings including basic life support, advanced cardiac life support (ACLS), normal childbirth care, advance trauma life support (ATLS), laboratory clinic, inpatient care management, lactation management, and emergency obstetrics and neonatal care by involving 527 health workers (Male:129; Female: 398) from Indonesia Red Cross Bogor Hospital (West Java) and Indonesia Red Cross' National Headquarters.



## Migration and displacement

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The key focus of Indonesia Red Cross in 2023 is on the development of a policy on migration and displacement and as part of this, Indonesia Red Cross' leadership continued its engagement in the Movements Migration Leadership Group.

IFRC continued to support Indonesia Red Cross to respond to migration and displacement-related emergencies. With support from IFRC and ICRC, Indonesia Red Cross was invited by the United Nations High Commissioner for Refugees (UNHCR) to give feedback on the Preparedness Plan for Myanmar's Rakhine State Displacement crisis.



## Values, power and inclusion

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Indonesia Red Cross recognizes that the Protection, Gender and Inclusion (PGI) approach is a critical component of its service delivery and has completed its PGI roadmap, which is guiding the National Society on mainstreaming PGI into its programmes. IFRC and Australian Red Cross worked closely with Indonesia Red Cross to establish minimum standards of PGI in emergencies, and to deliver training at national and local levels.

During the Cianjur earthquake response, Indonesia Red Cross conducted PGI Minimum Standards training in Cianjur for staff and volunteers. Indonesia Red Cross also introduced free massage therapy for staff and volunteers in collaboration with Indonesia Red Cross Kota Sukabumi and *Ikatan Tunanetra Muslim Indonesia* (Indonesian Blind Muslims Association).

Following the PGI Workshop in June in Kuala Lumpur, during which Indonesia Red Cross shared its experiences with PGI mainstreaming, a cohesive plan for activities covering the period July-March 2024 was developed. The current focus of Indonesia Red Cross revolves around the PGI Organizational Capacity Assessment and the concurrent development of the PGI Organizational Roadmap.

A meeting to start this process was held in June, with the aim of having a PGI Landscape review in August 2023, with the support of Australia-Indonesia Partnership for Disaster Risk Management (SIAP SIAGA) project. At the same time, Indonesia Red Cross was in the final stages of refining the PGI Shelter benchmarks and the PGI Adaptation Guidelines tailored to multiple sectors. A comprehensive strategy for implementing PGI in Indonesia Red Cross' provinces and districts has also been formulated. This involved the dissemination of PGI Minimum Standards alongside the detailed elaboration of PGI implementation guidelines, thereby ensuring uniformity across regions.

In terms of capacity enhancement, Indonesia Red Cross has been committed to formulating and delivering online PGI training modules. Indonesia Red Cross will also pilot PGI interventions at the province and district levels and conclude with a PGI Lessons Learned workshop. This will foster a platform for insightful reflection and the exchange of knowledge. In summary, the planned activities collectively underscore Indonesia Red Cross' proactive strategy in harnessing the potential of the PGI framework.

Community engagement is highly important in disaster management as the community is the first group impacted by the hazard. They also are the first responders to the emergency they are facing. Therefore, collectively the humanitarian community needs to support and engage the community to further build their resilience in preparing and mitigating the risk of the emergency.

Indonesia Red Cross distributed information through six podcasts (shared via social media) and at least 14,000 Information, Education, Communication (IEC) printing materials (posters, booklets, stickers, and banners) on Cash, Shelter, WASH, PGI, and Health. Indonesia Red Cross volunteers who distributed the materials were at the same time conducting awareness training in the community and collecting feedback.

Indonesia Red Cross received feedback from a total of 290 people (male: 173, female: 112) from November 2022 to May 2023 through face-to-face, Instagram, Radio, and Hotline (WhatsApp and phone calls). Most of the feedback was to ask for assistance and to ask questions. Indonesia Red Cross worked with local radio to host shows and approximately 25,000 listeners tuned into six talk shows from the surrounding four districts.

To strengthen CEA capacity at branch level, Indonesia Red Cross conducted a CEA orientation for branches level in Palu, Central Sulawesi province with 14 Indonesia Red Cross staff from provinces and districts (Poso, Morowali Utara, Parigi Moutong, Sigi, Palu, and Banggai).

The orientation was held on 22-23 February and aimed to refresh knowledge of CEA and to develop CEA activity plans in branches. Participants were trained on the feedback mechanism, how to communicate with the community, and how to write a community feedback report. At the end of the session, participants were asked to develop an action plan in each district and to implement it within three months. Indonesia Red Cross headquarters monitored the implementation and collected feedback from the community. The main focus areas were on how services in branches had improved on the mobile blood donation scheme, social media activities and the help hotline, and also on the CEA focal point in Indonesia Red Cross branch office. This monitoring process was supported technically by IFRC and funded by American Red Cross.

Indonesia Red Cross conducted a monitoring and evaluation exercise for CEA activities and a behaviour change campaign in Tanggamus district, Lampung at 15-18 March and in Manggarai district, Nusa Tenggara Timur from 11-14th April. These activities aimed to monitor the implementation of CEA and its impact on behaviour change in the community villages.

Indonesia Red Cross Lampung and Nusa Tenggara Timur conducted awareness raising activities in the community on disaster risk reduction, climate, and the environment through interviews, focus group discussions with community

representatives and Community-Based Action (CBAT). However, based on the feedback, further improvement is needed, as there has been no marked impact so far on behaviour change.

The approach will be reconsidered by Indonesia Red Cross during the remaining time of the programme and recommendations will be made to strengthen activities.

Indonesia Red Cross held a CEA workshop on 12th-13th June with a total of 40 participants from communications, Health, DRM, WASH, Cash, Logistics, Finance, National Society Development, and Planning, Monitoring, Evaluation and Reporting (PMER). American Red Cross and Turkish Red Crescent also attended.

The main objectives were to strengthen the application of CEA in the institutional structure of Indonesia Red Cross and in the programme cycle (assessment, planning and design, implementation and monitoring, evaluation and learning).

Indonesia Red Cross' head of office and a board member attended the session on CEA institutionalization in the organization and the outputs are feeding into a review of the CEA Framework.

## ENABLING LOCAL ACTORS



### Strategic and operational coordination

#### IFRC

IFRC worked with participating National Societies to coordinate assistance to Indonesian Red Cross on the following long-term projects: (1) Forecast-based Action, (in collaboration with the Australian Red Cross and the British Red Cross); (2) Community Epidemic and Pandemic Preparedness Programme (CP3); (3) Vaccination programme; (4) Red Ready (RR) in collaboration with the American Red Cross; (5) Cross-Border cooperation between Indonesia Red Cross and the Cruz Vermelha de Timor-Leste (CVTL); and (6) The Australia Indonesia Partnership - the Department of Foreign Affairs and Trade (AIP-DFAT) through the capacity building programme/SIAP SIAGA. IFRC also facilitated the exchange of disaster information updates through virtual platforms, such as the GO Platform <https://go.ifrc.org/>.

In collaboration with Australian Red Cross, IFRC supported Indonesia Red Cross with its organizational transformation process and considered ways of creating greater alignment between IFRC's and Indonesia Red Cross' financial, procurement and reporting systems. IFRC also supported the Work with Project Partner (WWPP) assessment.

On the request of Indonesia Red Cross, the IFRC continued its role on Movement coordination at the leadership level. The IFRC Country Cluster Delegation acted as the IFRC representative to the Association of Southeast Asian Nations (ASEAN).

As part of the commitment towards the unified planning approach, the IFRC worked with Indonesia Red Cross to set up a collaborative process for planning. IFRC gathered reviews and feedback from Indonesia Red Cross and participating National Societies regarding the unified planning process implementation last year and worked with Indonesia Red Cross to improve the collaboration. A joint thinktank and small technical teams were formed (with team members from both IFRC and Indonesia Red Cross) to lead the discussions and analysis. The time frame was also adjusted to harmonize the period between IFRC and Indonesia Red Cross.

#### IFRC membership

The American Red Cross and IFRC continue their collaboration in support of Indonesia Red Cross through the implementation of the Red Ready project phase II which runs until October 2023. IFRC continues to provide technical support, while the American Red Cross provides overall management of the project including monitoring and evaluation. The project objective is to achieve measurable institutional capacity development advances against the Organizational Capacity Assessment Certification (OCAC) and Preparedness for Effective Response (PER) benchmarks.

The American Red Cross continues to support Indonesia Red Cross in enhancing the capacity of vulnerable communities and schools in high-risk disaster areas in three provinces (20 villages, 20 schools) under the Community Ready to Act (CoRTA) Project until 2024.

The IFRC was also involved in arranging the American Red Cross' Strategic Partnership Planning (SPP). The SPP is a guiding document for American Red Cross' partnership with Indonesia Red Cross for the next five years. The process provides a forum for both Indonesia Red Cross and IFRC to analyse the unified planning and also prepare for Indonesia Red Cross' Strategic Planning for 2024-2029.

Australian Red Cross, British Red Cross and IFRC continued to support Indonesia Red Cross with Forecast-based Early Action/Financing (FbA/FbF) and DFAT is providing a Contingency Fund through Australian Red Cross. Australia Red Cross also supports Indonesia Red Cross in strengthening epidemic and pandemic preparedness, including community-based surveillance and in areas of organizational transformation, cash and voucher assistance (CVA), PGI, shelter and settlements, and data management. The Japanese Red Cross supports Indonesia Red Cross on community and school-based disaster emergency and preparedness in two districts on Java Island.

To maintain coordination with Participating National Societies, Indonesia Red Cross committed to conducting at least two partner coordination meetings per year. The first meeting was conducted online in March 2023, and the second meeting was planned for the end of August 2023. IFRC and Indonesia Red Cross also conducted regular update calls with Participating National Societies to provide updates on projects and on strategic coordination.

In terms of regional coordination, since the start of the year, Indonesia Red Cross with support from IFRC has been actively engaged in the preparations for the Southeast Asia RCRC Leaders Meeting which will be held in Cambodia in September 2023. As Indonesia will be hosting the 2024 Southeast Asia RCRC Leaders Meeting in Jakarta, Indonesia Red Cross automatically becomes one of the members of the Troika meetings that prepares the implementation of the Leaders meeting. The 2023 Troika Meeting members are, Brunei Darussalam Red Crescent (host of the 2022 SEA RCRC Leaders Meeting), Cambodia Red Cross (2023 host), and Indonesia Red Cross (2024 host). Indonesia Red Cross has been actively involved in at least three Troika meetings and its Secretary General was appointed to lead one of the sessions in the 2023 South East Asia RCRC Leaders Meeting, which is the session to discuss implementation of the IFRC-ASEAN Memorandum of Understanding (MoU).

Throughout 2023, Indonesia Red Cross has also been involved in learning sessions, discussions and events organized by IFRC Asia Pacific Regional Office and the IFRC Secretariat in Geneva. Indonesia Red Cross contributed resource people for learning events related to CEA, climate change and disaster response. The National Society also participated in the conference of humanitarian service in Southeast Asia, and become one of the chosen case studies on the auxiliary role and branch development for the Manila Call for Action evaluation, <https://www.rcrc-resilience-southeastasia.org/wp-content/uploads/2021/05/2020-Manila-Call-for-Action-Quick-Guide.pdf>.

### **The International Committee of the Red Cross (ICRC)**

ICRC supported capacity development for Indonesia Red Cross volunteers in areas of First Aid, management of the dead, restoring family links, and migration. ICRC also joined and supported the cross-border initiatives between Indonesia Red Cross and Cruz Vermelha de Timor Leste (CVTL).

### **External partners**

IFRC continued to be a key advocacy and strategic member of the United Nations (UN) Humanitarian Country Team. IFRC through the Shelter Cluster had a lead representation role in various UN and Government of Indonesia platforms. IFRC was a part of the community of practice (CoP) working group for Community Engagement and Accountability (CEA) with the United Nation's Office for the Coordination of Humanitarian Affairs (UN OCHA), the United Nations Children's Fund (UNICEF), Plan International, the United Nations Population Fund (UNFPA), and other national NGOs to support Ministry of Social Affairs. IFRC, with UNICEF, co-chairs the Risk Communication and Community Engagement Working Group which seeks to enhance stakeholder and public engagement on issues related to COVID-19, as well as provide coordination and guidance to agencies as part of the overall support to the Risk Communication and Engagement (RCCE) Strategy of the COVID-19 Task Force and key Government agencies.

Together with UN agencies, INGOs, NGOs, and government partners, IFRC is a member of national network on Protection from Sexual Exploitation and Abuse and Sexual Harassment (PSEAH).

DFAT remained one of the key donors supporting Indonesia Red Cross, through Australian Red Cross and IFRC. Through the SIAP SIAGA project, DFAT supported Indonesia Red Cross to increase their capacity for effective disaster response, as well as supporting their transition process, their COVID-19 response efforts and contributing to IFRC and National Society collaboration with ASEAN.

The United States Agency for International Development (USAID) was also a key donor to Indonesia Red Cross in the area of pandemic preparedness and polio prevention. Under the CP3 programme, IFRC supported Indonesia Red Cross until 2023 as an auxiliary to the public authorities of Indonesia to reach the national action plan on health security. The aim of the programme was to support the government of Indonesia on Polio Eradication following the indicators of the Global Polio Eradication Initiatives (GPEI).

The IFRC also helped expand partnerships with other agencies by conducting courtesy meetings with various UN Agencies (UNHCR, WHO, UNICEF, WFP etc.), embassies (Australian Embassy, Swiss Embassy, EU representation) and new potential partners. These courtesy meetings were a first step to align the agenda and interests with the agencies and position the IFRC on a larger scale in Indonesia. The IFRC hosted visits from the Australian Red Cross, Korean Red Cross and the Canadian Red Cross.

In terms of regional cooperation, the IFRC worked with ASEAN to develop the framework of IFRC – ASEAN MoU implementation. Discussions took place with ASEAN to determine how the MoU can better support both the IFRC's and ASEAN's priorities in the region, and how it can provide a vehicle for National Societies and ASEAN Member States to work together to achieve regional resilience. The first draft of this framework is expected to be one of the topics to be discussed during the 2023 South East Asian RCRC Leaders Meeting in Cambodia in September 2023 and in the ASEAN Committee on Disaster Management (ACDM) Meeting in October 2023.

The IFRC continued its regular contribution in partnership with the ASEAN Secretariat and the ASEAN Coordinating Centre for Humanitarian Assistance on Disaster Management (AHA Centre). The IFRC was invited by the AHA Centre to contribute as either a facilitator or as a resource person in various trainings and workshops related to the ASEAN Emergency Response and Assessment Team (ERAT) programme, the Asian Standards and Certification for Experts in Disaster Management (ASCEND) training, and ARDEX event. AHA Centre also invited the IFRC to contribute to the upcoming ACE Programme 2.0 in December 2023 and to hold a two-day session on the Red Cross Red Crescent Movement.



## National Society Development

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In 2023, Indonesia Red Cross utilized the existing National Society Development funding mechanism to support them in branch development. Under the National Society Investment Alliance on Branch Accreditation for Response Readiness (NSIA), (NSIA) started the implementation of the project by inviting nine provinces from 27 January to 1 February 2023 to review the Accreditation Guideline and its tools. The National Society also piloted the mechanism in two provinces (Central Java and Yogyakarta Province) and two districts (Gunung Kidul and Solo District). In April 2023, the Branch Accreditation Guidelines and the Assessor Team (Committee) Decree were signed by the Indonesia Red Cross' leadership. The branch accreditation will be implemented in 19 provinces starting from August 2023.

Indonesia Red Cross was also awarded the 102nd distribution of the Empress Shoken Fund, *Red Response for Climate*. This will be implemented by the Medan Branch and will focus on strengthening youth and volunteer capacity in preparedness and climate change adaptation. The implementation of these two grants is coordinated with both IFRC and ICRC.

With the financial support from Australian Red Cross, Indonesia Red Cross focused on its effort on improving the efficiency of the human resource system, specifically the Workload Analysis element at the Indonesia Red Cross' National Headquarters. The staff composition and structure is currently being rationalized and this might lead to some changes in the staff composition and organizational structure in the months ahead.

Indonesia Red Cross has begun working with the American Red Cross on peer-to-peer support for fundraising. The Global Teaming Initiative (GTI) of American Red Cross Nebraska, Iowa Team are carrying out online sessions with Indonesia Red Cross to work on the Resource Mobilization database management for Indonesia Red Cross' national headquarters.

In May 2023, Indonesia Red Cross shared their practices on Fundraising in Emergencies during an Asia Pacific Fundraising Network (APFN) webinar, capturing the challenges and lessons learned during the Cianjur Earthquake Operation's emergency fundraising efforts.

Indonesia Red Cross developed the Fundraising in Emergencies guidelines as well as the Donation Management Guideline, both of which were tested through participation from branches. The two documents are being finalized at the time of the reporting.

Indonesia Red Cross plans relating to National Society Development were mapped out in their Strategic Partnership Plan (SPP) between American Red Cross and Indonesia Red Cross for the next five years. The priorities were discussed together with IFRC and other Indonesia Red Cross Movement Partners. The areas of work under the SPP include, strengthening resource mobilization (donor database management system, corporate partnership), strengthening the capacity of staff and volunteers through e-learning, and contributing to the approach of localization using the Red Ready Framework.



## Humanitarian diplomacy

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The IFRC continued to improve its coordination with the Ministry of Foreign Affairs as one of IFRC's main partners to the Government of Indonesia. Several courtesy meetings were held between the IFRC and the Directorate of Human Rights and Humanitarian Affairs in Ministry of Foreign Affairs (MoFA) to improve regular coordination and exchange of information.

At end of May 2023, the IFRC Asia Pacific Regional Director visited Indonesia as part of IFRC's efforts to strengthen partnership and humanitarian diplomacy. The Regional Director met with Indonesia Red Cross' leadership to discuss the National Society's engagement at the regional level. The Regional Director also met with ASEAN's Under Secretary General to discuss strengthening the partnership post-MoU between IFRC and ASEAN, and they also visited the Assistance on Disaster Management Centre AHA for technical discussions on disaster management and humanitarian issues.

On a technical level, Indonesia Red Cross and IFRC were recognized by the Ministry of Health for their Community Based Surveillance (CBS) approach. The efforts to put CBS as one of main components for strengthening the surveillance system in Indonesia in disease prevention and control, has brought recognition of Indonesia Red Cross' strategic role as auxiliary to the public authorities. Indonesia Red Cross was the only humanitarian organization that played a significant role in promoting CBS for national-wide implementation with the support from government bodies. The Guideline on Prevention and Control of Zoonosis and Emerging Infectious Disease (EID) was subsequently regulated by the coordinating minister for Human Development and Cultural Affairs Decree No.7/2022 (PERMENKO NO.7/2022) and the decree was enacted on 8 March 2023.

Humanitarian Diplomacy efforts are also being carried out in relation to ASEAN. On the back of the momentum generated by Indonesia's chairmanship of ASEAN in 2023, both IFRC and Indonesia Red Cross are taking initiatives to improve coordination with ASEAN, including in relation to the implementation of the IFRC ASEAN MoU. Indonesia Red Cross took the initiative to help bridge the connection between the ASEAN Leadership with the IFRC. This resulted in the ASEAN Secretary General agreeing to attend the upcoming 2023 South East Asia RCRC Leaders Meeting in Cambodia, as a political statement of the valued partnership between ASEAN and the IFRC.

In terms of participation in ASEAN strategic events, the IFRC was invited by the ASEAN Secretariat to attend the open session of the Senior Official Meeting on Youth (SOMY) 2023, the Senior Official Meeting on Sports (SOMS) 2023, and the Working Group on Prevention and Mitigation Meeting 2023. The IFRC's Secretary General was invited to give keynote speech on the upcoming ASEAN Strategic Policy Dialogue on Disaster Management (SPDDM) event, and the IFRC Asia Pacific Regional Director was also invited as panelist for one of the side events of SPDDM. These contributions continue to show that the IFRC in 2023 maintains its position as one of ASEAN's strategic partners in the Southeast Asia Region. The IFRC also enjoys good relations with the Assistance on Disaster Management Centre (AHA), attending regular coordination meetings and contributing to various AHA Centre events, and facilitating meetings between Asia Pacific Regional Office (APRO) or Participating National Societies (PNSs) and the AHA.

Changes were made to Indonesia Red Cross' public relations and communications bureau starting in 2023, to provide more support for Indonesia Red Cross' international relations portfolio. In the IFRC, efforts are also being conducted to promote Indonesia Red Cross more at the regional level. At least three tweets per week about Indonesia Red Cross' works are published on the IFRC's Asia Pacific Regional Office's communications twitter account. IFRC has also published a humanitarian story about the cash and voucher assistance programme in the Regional Office's regional media.



## Accountability and agility (cross-cutting)

### Finance development

A capacity and risk assessment, as part of the Working with Project Partner (WWPP) review process, was conducted in November – December 2022 by IFRC and Indonesia Red Cross and the Framework Funding Agreement (FFA) is now being finalized before a transition to the new modality takes place. The WWPP Review Process documents current capacities and internal controls in Indonesia Red Cross and is followed by the establishment of confidential internal risk mitigation measures to ensure adequate controls for project implementation and reporting.

The Framework Funding Agreement of WWPP will replace the Working Advance and will be accompanied by a set of risk mitigation measures that are specific to Indonesia Red Cross with the aim of:

- Increasing visibility in the way IFRC reports expenditure incurred by Indonesia Red Cross
- Addressing gaps in capacity and internal controls under project implementation
- Strengthening IFRC's and Indonesia Red Cross collective accountability to donors and stakeholders

There were several best practices taken from the capacity review that need to be highlighted:

- Indonesia Red Cross has developed an efficient and effective financial system – SIKAP, that has digitalized some of the manual processes. IFRC encourages Indonesia Red Cross to carry on developing the SIKAP and to roll it out to branches to enable real-time reporting
- Supported by SIKAP, Indonesia Red Cross was able to chase up the three years delay in the financial audit
- There is strong commitment from management towards zero fraud and corruption and in transforming the organization
- There is a strong commitment from management towards gradually improving and enhancing the procurement process by updating the relevant procedures

Indonesia Red Cross participated in a peer-to-peer learning session in March 2023 at IFRC's Asia Pacific Regional Office in Kuala Lumpur, which was a preparation phase before the full transition to WWPP. This peer-to-peer learning event was attended by 15 people from Indonesia Red Cross, Timor-Leste Red Cross, the IFRC Country Cluster Delegation Jakarta and Dili Office and IFRC's Asia Pacific Regional Office. The objectives of this exchange learning were:

- Encouraging connectivity, collaboration and knowledge exchange between National Societies
- To build a better understanding about the financial management using the WWPP modality.
- Carrying out exercises on the WWPP reporting template

A finance coordination meeting combined with extensive communications took place between IFRC Corporate and Service Unit (CSU), Finance, Monitoring and Development (FMD) and Indonesia Red Cross to address gaps, bottlenecks and challenges in the working advance system in order to minimize delays in reporting. A hands-on coaching session (in groups and through one-on-one coaching) created an opportunity for a better understanding of IFRC procurement procedures in Indonesia Red Cross and its branches. A joint verification team comprising both IFRC and Indonesia Red Cross has been established to improve the quality of reporting, especially the reports that come from the branches.

A series of workshops took place in May and June to finalize the Indonesia Red Cross Finance, Logistic, Procurement and Asset Management regulations and technical guidance. Indonesia Red Cross is aware that the quality of their services, both during the normal times and during emergency response is greatly influenced by the finance, logistic

and infrastructure management, and that fast and accurate response is one of the keys to that success. Motivated by awareness, Indonesia Red Cross is maintaining its strong commitment to updating its internal regulation and procedures. Holding the logistic, procurement and asset management workshop enabled them to finalize the draft of organizational rules and technical guidelines to update the existing guidance listed below:

- Organizational Regulations, Assets and Logistics
- Technical Guidelines for Goods and Services Procurement
- Technical Guidelines for Finance Programme
- Technical Guidelines for Warehouses
- Technical Guidelines for Travel Regulations/Costs
- Technical Guidelines for Logistics Management

All of these draft documents are in the process of being endorsed by the Board.

Under the Transformasi (transformation) programme, Indonesia Red Cross also developed a finance SOP, Accounting Policy and re-organized the chart of accounts to strengthen their internal control by way of regulations.

### **Risk management**

IFRC supported Indonesia Red Cross' planning monitoring and evaluation (PMER) unit in project implementation and monitoring. Regarding the unified planning process for 2024, Indonesia Red Cross PMER team will lead the design and methodology of the process for the organization.

As part of risk management, particularly to manage the risk of delays to working advance reporting, IFRC and Indonesia Red Cross had extended a hands-on coaching and joint-verification and monitoring both for Indonesia Red Cross Headquarters and Branches (West Nusa Tenggara, East Nusa Tenggara, Papua, Cianjur, Banda Aceh, Lumajang, West Java, West Kalimantan, North Kalimantan, South Kalimantan, South Sulawesi, North Sulawesi, Central Sulawesi, Gorontalo, Central Java, Banten, Belitung Island and all over Jakarta). The objective of this collaboration was to collect the supporting documents and to share the knowledge of IFRC standards especially in finance and procurement.

### **Digital Transformation**

Indonesia Red Cross has been using Office 365 to move to digital records and archives and is in the process of improving the management information system for finance, asset and logistics, planning and budgeting, and reporting. Indonesia Red Cross has built their capacity in data management including data literacy, data culture and infrastructure as well as setting up roles and responsibilities of staff on data and information management. The IFRC Country Cluster Delegation Jakarta is undergoing a comprehensive digital transformation process. IFRC developed a clear digitalization blueprint/road map and worked with staff to make them aware of this. In 2023, the Country Cluster Delegation continued to use its digital platform to support procurement, finance and administrative matters. Real-time processes can be monitored through this digital platform.



**The International Federation of Red Cross and Red Crescent Societies (IFRC)** is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

## DATA SCOPE AND LIMITATIONS

- **Timeframe and alignment:** The reporting timeframe for this overview is covering the period from 1 January to 30 June 2023. However, due to the diversity of the IFRC and differences in fiscal years, this coverage may not fully align for some National Societies. Mid-year reporting data may have been based on estimations, with plans to submit more robust numbers at the annual reporting stage.
- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

## ADDITIONAL INFORMATION

- [IFRC Global Plan and Country Plans](#)
- [Subscribe for updates](#)
- [Donor response](#) on IFRC website
- [Live Disaster Response Emergency Fund \(DREF\)](#) data
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

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