



Appeal: MDRCM036	Country: Cameroon	Hazard: Landslide	Type of DREF Response
Crisis Category: Yellow	Event Onset: Sudden	DREF Allocation: CHF 61,882	
Glide Number:	People Affected: 2,000 people	People Targeted: 700 people	
Operation Start Date: 2023-10-16	Operation Timeframe: 3 months	Operation End Date: 2024-01-31	DREF Published: 2023-10-23
Targeted Areas:	Centre		



Part of the area washed by landslides.

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Scope and Scale

Based on first-hand information received from the Yaoundé 2 District Committee, the locality of Mbankolo suffered a landslide caused by torrential rains on 06, 07 and 08 October 2023. According to the local branch, about 40% of those affected have found refuge with host families in the neighborhoods not affected by the landslide. A temporary shelter has been set up in the Komkana neighborhood, not far from the disaster site.

In terms of damage within the community, the following were recorded:

- 27 houses were completely destroyed and 30 partially destroyed (to be destroyed according to the Ministry of Housing and Urban Development, as at risk).
- 110 households have been affected.
- 28 corpses were found including 1 unidentified according to the latest Sitrep from the Ministry of Public Health (11 October 2023);
- 35 people have been injured and taken care of in hospitals.

The figures are likely to increase given the difficult access to most of the affected areas due to the poor terrain, which does not facilitate searches, as well as the ongoing assessment of the situation.

The Divisional Committee has mobilized 15 volunteers and is continuing to assess the situation. The first needs identified per sector are Shelter, Health, and water, hygiene and sanitation (WASH):

The destruction of shelters, latrines and water points exposed the affected and surrounding communities to the risk of water-borne diseases, mainly malaria, cholera and typhoid fever, talk less of psychological illnesses and other injuries.

These people have lost almost everything, as their belongings were swept away by the waters and mudslides. The rains continue and the risk of weakened houses remains.

Previous Operations

Has a similar event affected the same area(s) in the last 3 years?	No
Did it affect the same population groups?	No
Did the National Society respond?	No

Did the National Society request funding from DREF for that event(s)?	No
If yes, please specify which operations	-

Lessons learned

Based on the ongoing Fako Floods DREF operation in the Southwest region and other previous operations, a number of lessons learned should be taken into account, including:

- Field teams must be trained quickly to provide timely assistance to those affected. This is the case with cash, to enable them to urgently respond to their priority needs.
- More rigorous financial management: the field teams complained about late payment of volunteers' per diems, the late arrival of volunteers' distribution materials and PPE, and the lack of money for the various printing and photocopying required
- Sharing the ToRs with the field in a timely manner is crucial to the smooth running of activities.
- Effective involvement of communities at all stages of the operation is essential.
- Good coordination with other actors, especially the Ministry of Health, helps a smooth implementation.

Current National Society Actions

Coordination	<p>The National Society set up a coordination system between the national headquarters and the divisional committee to monitor the situation and take the necessary actions.</p> <p>The national headquarters shares information with the IFRC Cluster and ICRC to ensure coordination within the Movement.</p>
Health	<p>Volunteers from the Mfoundi committee are involved in rescue activities (searching, extracting lifeless bodies, evacuating the injured and referring them to the dedicated sites). In doing so, they provided first aid and psycho-social support to the victims.</p>
Assessment	<p>The Mfoundi divisional committee mobilised 20 volunteers to assess the situation on the field and passed on the information to the national headquarters for rapid action. The identification of disaster victims and the assessment of immediate needs are underway.</p>

IFRC Network Actions Related To The Current Event

Secretariat	<p>The International Federation of the Red Cross and Red Crescent Societies (IFRC) is present in Cameroon and a team was sent to the disaster site to assess the situation.</p> <p>The Yaoundé cluster office is providing technical support to the NS in the implementation of this operation.</p> <p>IFRC shared the field report with the French Red Cross (FRC) and International Committee of the Red Cross (ICRC).</p>
Participating National Societies	<p>The French Red Cross, which is the only PNS in the country, shared the initial field reports with the NS and with other Movement partners.</p>



ICRC Actions Related To The Current Event

The initial field reports were shared by the NS with ICRC.

Other Actors Actions Related To The Current Event

Government has requested international assistance	No
National authorities	<p>Several Ministers (MINATD, MoH, MINDEF, MINDUH, etc) and administrative authorities (Governor, Senior Divisional Officer, Mayor, etc) have visited the disaster site to assess the situation and comfort the community in distress. The Ministry of Health (MoH) took charge of the injured and set up an incident management secretariat with a helpline (dial 1510) at the Yaounde Emergency Resuscitation Centre (CURY), with a view to continuing to provide psychological support for the families.</p> <p>Those affected have received kits from the authorities containing soap, buckets, groundnut oil, tins of sardines, rice, mattresses and blankets. According to media reports, the quantities involved have not been specified.</p>
UN or other actors	<p>A number of United Nations agencies were also involved in the rapid assessment visit, including UNICEF and WHO, but no action has been taken yet, on their part.</p>

Are there major coordination mechanisms in place?

At national level, the government has set up an incident management system (IMS) managed by the Regional Delegation of Public Health for the Centre region, under the auspices of the Ministry of Health. A helpline was set up on 1,510 and at the Yaoundé Emergency and Resuscitation Centre (CURY) to provide ongoing psychological support for families affected. At Movement level, a coordination mechanism has been set up with all the parties concerned (CRC, IFRC, FRC, ICRC).



Needs (Gaps) Identified

Shelter Housing And Settlements

According to the data collected by the volunteers, around 27 houses were destroyed. 30 are scheduled to be destroyed by the authorities as they suffered huge damage and now pose a risk to the communities. The Red Cross has counted 100 affected households that have found refuge with neighboring families whose houses were not destroyed while others have been resettled in a site not far from the disaster site. Moreover, the waters damaged the sleeping materials of these households (mattresses, blankets, bed sheets, clothes, household furniture such as chairs, basic necessities such as kitchen utensils as well as food reserves.

Multi purpose cash grants

Given that the population has lost almost everything, there are a number of needs to be covered. The population is also faced with very limited financial means and the cash assistance will help them cover some of their priority needs and they will be able to organize themselves better in relation to other assistance received, as there is no partner who will be able to cover everything

Risk Reduction, Climate Adaptation And Recovery

The disaster area is highly at risk and the authorities are organizing a review of how the population will occupy the areas, and also take measures to deal with the effects of climate change.

Protection, Gender And Inclusion

In this context, the surviving women, children, the elderly and people with disabilities are at greater risk. It is important to take into account the situation of these people with specific needs of the assistance to be provided. From the onset, the Red Cross volunteers will be briefed in that vein

Community Engagement And Accountability

Most of the affected population lived in the informal dwellings that were destroyed by the landslide. The community therefore needs to be involved to help them to find new homes and to help them reunite with their belongings. Restoring family links will need to be considered and implemented as part of the process. They will need constant communication as the search is still ongoing. Community feedback mechanisms, such as meetings



with community members, need to be prioritized and accountability needs to be in place as community members have lost all their possessions.

Health

As floodwaters carried and littered waste everywhere, and also caused the total destruction of latrines, drinking water supplies can get infested and pose a health hazard to all the people who continue to use them. Having lost their shelters and sleeping equipment, the affected families are exposed to mosquito bites that cause malaria.

Water, Sanitation And Hygiene

The destruction of latrines by muddy rainwater has spilled out its contents into the environment, infecting drinking water supplies in the disaster area. Hygiene conditions have deteriorated as a result of the disaster, and there are fears of a cholera epidemic in this already at-risk region.

Any identified gaps/limitations in the assessment

The disaster area is difficult to access and rugged due to the topography which hampers the response and even the assessment.

Operational Strategy

Overall objective of the operation

This operation will provide emergency humanitarian support for 100 households (i.e. 700 people) affected by the landslide in Mbankolo through emergency relief services and psychological first aid, multi-purpose cash assistance covering shelter, health, food and essential items while ensuring risk prevention in terms of health and WASH as well as preventing the risks of landslides in the area.

Operation strategy rationale

This operation is defined based on existing data due to limited access following the damage caused by the landslide. Cameroon RC intends to provide immediate assistance to 100 households in the following sectors

Shelter/EHIs, Food Security and Health through Multi-sector Cash (Target 100 households i.e. 700 people): The National Society intends to provide shelter support to 100 households whose homes were partially or totally destroyed. The support will be given in cash so that households can easily focus on the most pressing needs for each family. This method of support will also enable households to maintain their dignity by leaving them the choice of how to use the cash provided. Having signed an agreement with MTN MMC (mobile phone company), the NS will consider the possibility of using this contract to provide cash support, either through mobile money transfers



or other methods (envelope). Being in an urban center, the assurance of functional and well-stocked markets is a given. The transfer will be an allocation of XAF 200,000 covering each household's multi-sectoral needs, including support for Rent (XAF 80,000), Food (XAF 60,000), EHIs (XAF 40,000) and Health (XAF 20,000). Withdrawal fees will be added to the XAF 200,000 for each beneficiary. The fees of the Financial Service Provider (FSP) have also been budgeted at 4% of the total amount to be transferred.

The Cash Manager of the IFRC Delegation in Yaoundé will provide technical support to the NS for this operation.

- For the WASH component, the focus will be on disinfecting the disaster sites and any resettlement areas. Sensitization sessions will also be held on the risks associated with contaminated water, as well as on personal and environmental hygiene following the flood of waste. The IFRC's WASH focal point will provide support to the NS for these activities. Volunteers will also be provided with personal protective equipment (boots, gloves, coats, masks). Leaflets and posters will be produced to support the sensitization activities, as well as spots on community radios.
- For the Health component, psychological first aid activities will continue to support the affected population. In that vein, the NS has organized teams of volunteers who will go out to the population as part of an advanced strategy. This will complement the actions carried out by the Ministry of Health at the CURY (Yaoundé Emergency and Resuscitation Centre) as well as the 1,510 dedicated helpline number. Volunteers will also be provided with first aid kits (8) for first aid cases. The NS will also be provided with body bags for rescue activities of as it has already used the 5 body bags that were in stock.
- For the PGI component, the NS PGI focal point will be part of the headquarters team that will supervise field activities in support to branch teams. He or she will also take part in the volunteers' briefings on PGI. Image boxes will be produced to facilitate sensitisation activities on PSEA.

Targeting Strategy

Who will be targeted through this operation?

The operation will target:

- 100 most vulnerable households whose homes were completely/ partially destroyed to receive Cash Transfer assistance.
- Host communities and surrounding families living the area at risk who will benefit from sensitization on various themes and psycho-social support. In all, around 2,000 people will be targeted.

Explain the selection criteria for the targeted population

The assistance will target 100 of the most vulnerable households according to the following criteria:

- Households whose homes were completely/partially destroyed.
- Female-headed households or child-headed households.
- Households that have lost one or more members or suffered. injuries.
- Households with vulnerable people and people with specific needs.

The affected neighborhood (Mbankolo - Carrefour Ministre) with an estimated population of 2,000 inhabitants, will be the beneficiaries of sensitization campaigns on various themes. This corresponds to the total population of Mbankolo, which includes the disaster area and its surroundings.

Total Targeted Population

Women:	252	Rural %	Urban %
Girls (under 18):	168	%	100 %



Men:	196	People with disabilities (estimated %)
Boys (under 18):	84	10.00 %
Total targeted population:	700	

Risk and security considerations

Please indicate about potential operational risk for this operations and mitigation actions

Risk	Mitigation action
Difficulty of access in the disaster area and risk of landslides due to the continuing rains and poor terrain.	Volunteers will be provided with personal protective equipment. Sensitisation will be carried out on environmental hazard. .
Poor identification of beneficiaries.	Establish vulnerability criteria and communicate with the population. Triangulate information on vulnerable households. Set up committees (for targeting and complaints management) to validate the lists of beneficiaries.
Poor perception and reluctance on the part of the authorities with regard to cash transfer programmes.	-At the start of the project, the team will meet with the authorities to explain the rationale for this type of assistance and the project objectives. -Good communication will be maintained with the authorities throughout the operation via visits during missions and regular information letters on the progress of implementation.
Poor perception and reluctance on the part of the authorities with regard to cash transfer programmes. Rapid mobility of people affected in urban environment, accelerated by a lack of identified resettlement sites.	Carry out identification as quickly as possible and share information with administrative and traditional authorities.

Please indicate any security and safety concerns for this operation



Planned Intervention

	Multi-purpose Cash	Budget	CHF 36,055
		Targeted Persons	700
Indicators	Target		
# of households reached with multipurpose cash	100		
% of HHs that report cash has covered their basic needs and was aligned to their preferences	70		
	Priority Actions:	<ul style="list-style-type: none"> • Setting up and training of a community targeting committee. • A rapid survey or consultation to be organized to ensure preferences. • Sensitizations of 700 people on the cash themes. • Targeting and registration of 100 beneficiary households. • Distribution of cash to 100 heads of households. • Post-distribution Monitoring (PDM). 	

	Community Engagement And Accountability	Budget	CHF 3,345
		Targeted Persons	2000
Indicators	Target		
# of volunteers trained on the evaluation method	17		
# of community meetings	12		
% of critical feedback Responded	95		
		<ul style="list-style-type: none"> • Training Cameroon Red Cross volunteers in CEA for their intervention in Mbankolo. • Support in carrying out the evaluation by integrating CEA issues and consulting with the communities affected by the landslide to collect data and present and validate the results obtained. • Setting up a feedback management system to guide the intervention teams, with analysis of the feedback and recommendations proposed during coordination meetings. • Organization of community meetings for consultations with the community affected by the landslide to identify and communicate the beneficiary selection criteria. 	



Priority Actions:	<ul style="list-style-type: none"> • Conduct a workshop to get communities involved in community work. • Deploy volunteers to sensitize the public on the importance of disaster preparedness, Red Cross services, how to get assistance, where to get information about relatives and collect community feedback through the most appropriate communication channels. • Set up a database for information on people affected by disasters and create an information office to collect and provide information on the victims. <p>The CEA focal point will be in charge of coordinating CEA activities in collaboration with the national CEA manager.</p>
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	Water, Sanitation And Hygiene	Budget	CHF 8,781
		Targeted Persons	2000
Indicators		Target	
# of households reached with disinfection activities		100	
# of volunteers trained to WASH thematics		17	
# of people reached with awareness-raising to hygiene and sanitation, and risks on building in unsuitable areas		2000	
Priority Actions:		<p>The priority actions are:</p> <ul style="list-style-type: none"> • Training of volunteers to WASH thematics linked with the operation • Disinfection of disaster area with chlorine. The volunteers in charge of this activity will be equipped with 20 pairs of boots, 20 pairs of gloves, 20 protection suits, 05 sprayers, 100 washable face masks. • Community sensitization on good hygiene practices, water-borne diseases and the risks associated with building in unsuitable areas. The prevention messages will also include information on the risks of landslides in the area. 1,000 leaflets and 1,000 posters will be produced to that effect. 	

	Health	Budget	CHF 5,130
		Targeted Persons	2000
Indicators		Target	
		2000	



Number of people reached with health activities	
Percentage of operation target reached with psychological support	40
Priority Actions:	<p>For the health component, the following actions will be carried out to reinforce the actions of the Ministry of Health:</p> <ul style="list-style-type: none"> • Sensitization on the prevention of water-borne diseases. • Psychological support for disaster victims and their families through the briefing of volunteers and people involved in the operation (staff from other ministries, community leaders), provision of psychological first aid • Provision of first aid to disaster victims in need and support to referrals to advanced psychological services. • Participation in rescue and body recovery activities.

	Secretariat Services	Budget	CHF 3,621
		Targeted Persons	37
Indicators		Target	
# of people from the delegation involved in the operation		10	
Priority Actions:		<ul style="list-style-type: none"> • The logistics team is working closely with the NS team on procedures for purchasing. Colleagues from the WASH, Health, PMER, CEA, PGI, Communication and Cash sectors will provide support to the NS for the implementation of the operation. • The delegation will also monitor the operation throughout and will support the updating and closure of this intervention, ensuring the organisation of a lessons-learned workshop. 	

	National Society Strengthening	Budget	CHF 4,670
		Targeted Persons	37
Indicators		Target	
# of volunteers trained throughout the operation		17	
Priority Actions:		<ul style="list-style-type: none"> • Capacity building of 15 volunteers and 02 supervisors on first aid, CEA, PGI, WASH, Cash, PFA. • Briefing of 20 people (representing community leaders, staff from headquarters and other ministries) involved in the operation • Organisation of a workshop on lessons learned. 	



	Protection, Gender And Inclusion	Budget	CHF 279
		Targeted Persons	2000
Indicators		Target	
# of people reached with PGI awareness-raising		2000	
# of volunteers trained to PGI		17	
% of sensitive feedback received and dealt with appropriately		100	
	Priority Actions:	<ul style="list-style-type: none"> • Training/briefing of volunteers and staff on PGI and PSEAH (prevention of sexual exploitation, abuse and harassment) • Awareness-raising to PGI with image boxes developed (2 boxes per team of volunteers (3 teams of 5 volunteers) and encouraging active participation of women and local leaders in the identification and registration of associations to be supported • Coordination with other sectors to mainstream PGI using PGI minimum standards in emergencies for sectors in order to ensure community dignity, access, participation and safety, with data collection disaggregated by age, gender and disability. • Consultation with communities at risk to inform and approve planned actions as the situation evolves. 	

About Support Services

How many staff and volunteers will be involved in this operation. Briefly describe their role.

17 volunteers will be deployed to carry out assessments. In addition, 05 staff at national headquarters level will have the role of supervising and participating in the implementation of the operation

- The logistics department of the NS will liaise closely with IFRC on the various items to be purchased as well as their transportation to the field.
- The role of the APS (Psychosocial Support) manager will be to coordinate the psychological assessment and support of disaster victims and volunteers involved in the operation; he/she will also set up counselling units for victims.
- Monitoring and Evaluation Manager: will coordinate and plan the evaluation activities to be carried out in the field, draw up the evaluation report and make sure that the evaluation tools are filled in correctly, help to set up indicators to aid decision-making, analyze and interpret the results for statistical processing.
- Community Engagement and Accountability Manager: will be in charge of collecting community feedback and making sure that the DREF implementation team take ownership of the CEA approach.
- The cash manager will coordinate distribution activities with the support of IFRC.
- The IFRC WASH Officer will coordinate WASH activities in the field (sensitization, distribution of kits).
- Financial Manager: will be responsible for budget monitoring, the mid-term financial report and the final financial report. He/she will ensure compliance with IFRC and CRC management procedures, develops financial management tools for the activ

If there is procurement, will it be done by National Society or IFRC?



All purchases under this operation will be made by the Federation, in close collaboration with the National Society's logistics department. The Federation will perform all procedures with the participation of the National Society, and suppliers will be paid directly by the International Federation.

Assistance will be provided via the Cash modality. The National Society entered into framework agreements with PSFs, namely MTN and Express Union, which are widely used in the area of the operation. The cash assistance will need technical support from IFRC, which can use the contracts between the NS and the FSP that will be selected, in accordance with the framework agreement.

How will this operation be monitored?

Three monitoring missions will be carried out:

- The first will be to support the committee in checking compliance with beneficiary selection criteria, conduct the various trainings and carry out cash and EHI distributions.
- The second will be conducted by the PMER for post-distribution monitoring and monitoring of activities.
- A third mission for the final supervision of the activities and to hold the workshop on lessons learned

Please briefly explain the National Societies communication strategy for this operation.

Several means will be used during the operation depending on the objectives:

- The NS will use its platforms (WhatsApp, Facebook) to communicate and provide information on developments of the situation on the ground and the implementation of activities.
- The IFRC Communications department will provide technical support to the NS communications department, and the two will work closely together to produce newsletters/Sit Reps on the situation. IFRC will also use its communication platforms (Twitter, etc.) to provide information on the operation.

IEC and visibility materials will be produced jointly by IFRC and Cameroon Red Cross. They will have to be validated by the communication units and comply with standards and principles as appropriate.



Budget Overview



DREF OPERATION

MDRCM036 - Croix-Rouge Camerounaise Landslides in Mbankolo

Operating Budget

Planned Operations	53 591
Shelter and Basic Household Items	0
Livelihoods	0
Multi-purpose Cash	36 055
Health	5 130
Water, Sanitation & Hygiene	8 781
Protection, Gender and Inclusion	279
Education	0
Migration	0
Risk Reduction, Climate Adaptation and Recovery	0
Community Engagement and Accountability	3 345
Environmental Sustainability	0
Enabling Approaches	8 292
Coordination and Partnerships	0
Secretariat Services	3 621
National Society Strengthening	4 670
TOTAL BUDGET	61 882

all amounts in Swiss Francs (CHF)



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