



The Red Cross of Serbia (RCS) staff and volunteers are responding to the floods. Photo credit: RCS

Appeal: MDRRS015	Country: Serbia	Hazard: Flood	Type of DREF Response
Crisis Category: Yellow	Event Onset: Slow	DREF Allocation: CHF 312,141	
Glide Number: FL-2023-000108-SRB	People Affected: 15,432 people	People Targeted: 8,330 people	
Operation Start Date: 2023-07-02	Operation Timeframe: 4 months	Operation End Date: 2023-11-30	DREF Published: 2023-07-03
Targeted Areas:	Borski, Branicevski, Grad Beograd, Jablanicki, Kolubarski, Macvanski, Moravic-ki, Nisavski, Pcinjski, Pirotski, Pomoravski, Rasinski, Raski, Sumadijski, Toplicki, Zajecarski, Zlatiborski		

Description of the Event



Map of districts affected by floods in Serbia in June 2023.

What happened, where and when?

On 16 June, following two weeks of heavy rain in the Republic of Serbia, the city of Belgrade, several regions (Braničevski, Jablanički, Mačvanski, Moravički, Nišavski, Pirotski, Pomoravski, Rasinski, Raski, Sumadijski, Toplički, Zlatiborski), as well as the municipality of Vucitrn and the region of Metohija in Kosovo have been severely affected by flash floods and floods.

The downpours have started between 4 - 6 June, affecting 10 municipalities (Loznica, Sabac, Babusnica, Aleksinac, Grocka, Aleksandrovac, Kursumlija, Cacak, Brus, and Vrnjacka Banja). Precipitation levels in these areas reached 10 - 40 litres per square metre in just three hours, resulting in flash floods and floods. Several local streams and rivers, including Dumaca and Dobrava, Mozgovacka River, Rasina, Bresnica, Bukovac, Zutaja, Vrnjacka, Lipovacka, and Rsovacka, overflowed, flooding agricultural fields and roads.

Subsequently, between 12 - 16 June, torrential rainfalls persisted, forcing an additional 36 municipalities and cities to declare a state of emergency due to the escalating floods and flash floods. These areas included Ivanjica, Svilajnac, Paraćin, Čuprija, Kučevo, Lazarevac, Novi Pazar, Despotovac, Lebane, Koceljeva, Varvarin, Zitoradja, Čičevac, Jagodina, Kragujevac, Vucitrn, Lucani, Krusevac, Mladenovac, Rekovac, Vladimirci, Blace, Požega, Kraljevo, Priboj, Doljevac, Medvedja, Arilje, Vladicin Han, Kosjeric, Arandjelovac, Sokobanja, Sjenica, Boljevac, Prokuplje, and Trstenik.

Throughout this period, the heavy rainfall persisted in various parts of the Republic of Serbia, with intensities ranging from 30 to 80 litres per square meter within a 12-hour timeframe.



RCS staff and volunteers reaching most vulnerable RCS Disaster Response Units in Svilajnac on the field visiting most vulnerable

Scope and Scale

Heavy rainfalls and floods affected more than 56 municipalities and cities, causing landslides in some municipalities, while severely damaging essential infrastructure, such as roads and bridges, agricultural land, as well as people's homes. Affected households faced substantial damage to residential properties, essential infrastructure required for daily activities, and livelihoods of the local population. Households in rural areas and villages have particularly suffered extensive damage to agricultural lands.

According to the assessment of the Red Cross branches, more than 15,432 people are affected (5,144 households). The most affected households are in:

- Pomoravski district (municipalities: Svilajnac, Paracin, Cuprija, Despotovac, Jagodina, Rekovac) - 2,276 households;
- Macvanski district (municipalities: Koceljeva, Loznica, Vladimirici, Sabac) - 258 households;
- Pirotski district (municipality Babusnica) - 270 households;
- Toplicki district (municipalities: Kursumlija, Zitoradja, Blace, Prokuplje) - 196 households;
- Moravicki district (municipalities: Ivanjica, Lucani, Cacak) - 35 households;
- Nisavski district (municipalities: Aleksinac, Doljevac) - 78 households;
- Rasinski district (municipalities: Krusevac, Aleksandrovac, Brus, Trstenik, Varvarin, Čičevac) - 250 households;
- Branicevski district (municipalities: Kucevo) - 20 households;
- city of Belgrade (municipalities: Lazarevac, Grocka) - 66 households;
- Raski district (municipalities: Novi Pazar, Kraljevo) - 235 households;
- Sumadijski district (municipalities: Kragujevac, Arandjelovac) - 115 households;
- Kosovsko Mitrovacki district (municipality: Vucitrn) - 12 households;
- Zlatiborski district (municipality: Pozega, Priboj, Arilje, Kosjeric, Sjenica) - 48 households;
- Pcinjski district (municipality: Vladicin Han) - 14 households;
- Zajecarski district (municipality: Boljevac, Sokobanja) - 531 households.

The assessment conducted by the Red Cross and emergency headquarters confirmed that the floods and landslides caused destruction in more than 1,700 households, damaging living spaces, essential items, food supplies, equipment, furniture, and other personal belongings.

The most vulnerable people in the country are living in the rural parts of municipalities and villages, which have been the mostly affected areas by the floods. More than 2,000 hectares of agricultural land has been flooded in Sabac Koceljeva only. While people in the rural areas work in the centre of municipalities, they also have their agricultural

land, which significantly contributes to their living. Damages caused to wheat, barley, as well as orchards have been extensive, further challenging the everyday livelihoods of the most vulnerable people. In average, 21.2% of the population in Serbia lives at risk of poverty; in the central and southern parts of Serbia, the poverty rate of the population is 30%. People affected are experiencing significant financial distress or hardship, as their already limited means or resources have been destroyed. The most affected households are composed of at least one older person (50%); children, people with disabilities or chronic diseases (30%); or are single-parent families (4%). The risk of the spread of infections and diseases caused by the floods is also high, further increasing the vulnerability of the affected population.

The Red Cross of Serbia has been responding to the needs in all affected municipalities from the onset of the crisis, providing essential assistance to people who have been directly affected by the floods and landslides. In addition, 317 people who were at risk of further flooding and landslides are currently being evacuated and transferred to their families, neighbours, or temporary shelters run by local Red Cross branches and local emergency headquarters.

Previous Operations

Has a similar event affected the same area(s) in the last 3 years?	No
Did it affect the same population groups?	No
Did the National Society respond?	No
Did the National Society request funding from DREF for that event(s)?	No
If yes, please specify which operations	-

Current National Society Actions

Coordination	According to the Law on disaster risk reduction and emergency management, the Red Cross of Serbia is an operational force and organization of special importance for the protection and rescue system of the Republic of Serbia. As such, the Red Cross of Serbia (RCS) is a member of emergency headquarters from local to national level. Based on the Law on disaster risk management, the Red Cross of Serbia has a representative within every established emergency headquarters from the local to national level. This provides an opportunity and obligation to RCS to fulfill its tasks and auxiliary role in disasters defined by different laws. The auxiliary role of the National Society in disaster risk management in the Republic of Serbia is described through its practical, operational, and systematic engagement. From the beginning of the heavy rainfall and flooding, Red Cross branches were engaged within the local self-government emergency headquarters, which organized meetings with all stakeholders for coordination of the response on the local level. During this meeting, Red Cross branches had the opportunity to receive and share operational information with other stakeholders. From the beginning of the disaster, RCS has engaged 32 Red Cross branches, 112 employees and 345 volunteers. They are engaged on the op-
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	erational level in local emergency headquarters formed by local self-governments. On the tactical level, branches have engaged Red Cross professionals, disaster response units and volunteers. RCS has activated its own internal procedures for communication and coordination with the Red Cross structure. According to these procedures, branches send daily reports to the HQ on conducted activities and needs assessed during the field visits.
Livelihoods And Basic Needs	As some markets and stores in the rural areas and villages were also affected by floods, uncertainty in securing basic everyday items rose. Taking into account that there is a high rate of social and health-related vulnerable people in the affected municipalities, the Red Cross of Serbia immediately conducted assessments and started the distribution of basic needs items. Implemented activities related to livelihoods and basic needs in 31 affected municipalities: - 598 emergency family canned food parcels to 500 households (1,568 people); - 420 households received food items for the preparation of meals; - 300 family food parcels to 267 households (834 people).
Water, Sanitation And Hygiene	As a result of the floods households are facing an acute scarcity of drinkable water, sanitation, and hygiene. The Red Cross of Serbia provided assistance to the affected population in 32 municipalities and cities by providing: - disinfection of flooded household areas to 202 households (766 people), - bottled water to 357 households (1,985 people), - water tanks 1,000/1,500 liters capacity for micro-distribution of drinking water for 291 households (1,200 people); - 600 pcs of jerry cans (capacity 10/15/20 liters) to 250 households (540 people); - 3,000 litre of disinfection liquid for the disinfection of 609 households (1,551 people); - 421 pcs of hygiene parcels to 421 households (1,437 people).
Shelter, Housing And Settlements	Damage caused to the infrastructure, land, and homes also had an impact on the immediate needs of people related to shelter, housing, and settlement. From the beginning of the disaster, the Red Cross of Serbia responded to the needs in the area of shelter, housing, and settlements for the affected population in 27 municipalities supporting more than 230 households. The Red Cross of Serbia assisted most affected households by distributing: - 156 household cleaning sets for 156 households (899 people); - 230 brochures for recovery after floods for 230 households (899 people); - 241 pairs of rubber boots for 141 households; - 82 pcs of plastic baskets for 41 households; - 32 pairs of fishing boots for 32 households; - 100 sets of raincoats for 100 households; - 94 pcs of dehumidifiers for 121 households (461 people); - 400 square metres of nylon for protection of households from flooding. Local Red Cross branches in Prokuplje organized temporary shelters for 50 people who could be evacuated.
	The local branches of the Red Cross of Serbia as part of the integral system of rescue and protection in the Republic of Serbia were alarmed by the local emergency headquarters, the Red Cross of Serbia, and the local population. As

Assessment	one of the primary organizations that are engaged in humanitarian activities with clear roles and responsibilities, and capacities in each municipality on the field, the Red Cross of Serbia started with the implementation of an assessment of the situation and needs of the affected population. In order to assess the situation and identify the needs of the affected population the Red Cross of Serbia conducted rapid needs assessment. The local Red Cross branches from the beginning of the situation were on the field doing rapid needs assessment on their affected territories. These assessments were conducted in coordination with local emergency headquarters. Local Red Cross branches during the assessments were using standard rapid assessment forms of the Red Cross of Serbia. According to this assessment and daily reports received from local Red Cross branches the Red Cross of Serbia was sending needed assistance. Rapid assessments now have been conducted in 1.471 households. The total identified needs from the assessments were shared with local emergency headquarters and a working group of the Government of Serbia.
Health	Taking into account the potential health-related risks caused by the disaster, the local Red Cross branches reported that they have been providing Psychological First Aid (PFA) and health awareness activities in 28 affected municipalities. In total, 2,331 people that were affected by floods and landslides with PFA. The Red Cross of Serbia sent health awareness leaflets to the field in order to minimize the risk of contamination and other health-related diseases. With these leaflets, more than 1,800 people were reached.
National Society EOC	The Red Cross of Serbia Emergency Operational Centre (EOC) in the HQ (Headquarters) is continuously active. Its role is to monitor all existing alarming systems (hydro-meteorological, seismological, water management) collect and analyze data received from the field in order to speed up assessment and response decisions. During this response, the EOC in the HQ followed all alarms produced by respective agencies and notified the Red Cross of Serbia structure about possible risks and response engagements. Within the EOC, all data received from the initial and daily report on conducted activities and needs assessments. The HQ EOC on is preparing a situation report on a daily basis, which is shared with other stakeholders within the rescue and protection system of the Republic of Serbia.

Movement Partners Actions Related To The Current Event

IFRC	From the beginning of the response, the Red Cross of Serbia is in contact with the IFRC Country Cluster Delegation for Central & South-Eastern Europe (CCD CSEE) based in Sarajevo. Good cooperation and sharing of information is contributing to efficient and effective response operations.
ICRC	While there is an office delegation of the International Committee of the Red Cross (ICRC) present in Belgrade, Serbia, support to this response operation is not provided.

Participating National Societies	There is no Participating National Societies (PNS) present with an office in Serbia.
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Other Actors Actions Related To The Current Event

Government has requested international assistance	No
National authorities	Members of the Ministry of Internal Affairs, Department for Emergency Situations, after heavy rainfall, during the night of 15 - 16 June, evacuated 75 people from flooded areas in different parts of the Republic of Serbia. The Public Company, "Serbia Water", which is in charge of water management, issued 47 orders for emergency flood defense. Emergency headquarters of the local self governments that declared a state of emergency have engaged additional human resources and machines to prevent and minimize further emergency development.
UN or other actors	While UN actors are present in Serbia, currently, they are not visible on the field with activities, or supporting the Red Cross.

Are there major coordination mechanisms in place?

The leading national authority of the Republic of Serbia in charge of civil protection and emergency management in the event of natural or man-made disasters is the Sector of Emergency Management of the Ministry of the Interior (SEM Mol). It is responsible for prevention, preparedness and response activities. SEM coordinates activities across the various levels of government (municipality, city, district, national) and has offices at all entities in each of these levels, so that there is a SEM local headquarters in each municipality, city and district. Activities are coordinated according to the subsidiarity principle on the most local level possible, and activities are scaled up when necessary (for example, when an emergency affects multiple municipalities, the coordination can be scaled up to the district level).

For these floods, on the national level, the Government of the Republic of Serbia formed a Working Group for the coordination of activities on the rehabilitation of the consequences of floods, the preparation of state aid, as well as the reconstruction programmes, which will specify the necessary financial resources for the rehabilitation of the damage. The Working Group is chaired by the Prime Minister of the Republic of Serbia, Ana Brnabic. The Red Cross of Serbia is also a member of this Working Group.



Needs (Gaps) Identified



Shelter Housing And Settlements

As a result of a rapid needs assessment, affected households require support with:

- 100 household cleaning sets for 100 households (300 people)
- brochures for recovery after floods where households could get the additional information and expert advice on how to protect and recover their households. Brochures would be distributed to 300 households;
- 100 pairs of rubber boots for 100 households;
- 100 sets of raincoats for 100 households;

In order to ensure continued support in the upcoming months, the following items require replenishment:

- 156 household cleaning sets for 156 households (899 people);
- 241 pairs of rubber boots for 141 households;
- 200 sets of raincoats for 100 households;
- 400 square meters of nylon for protection of households from flooding;

There is also a need for servicing the activated 106 dehumidifiers that will on the field for the next two months.



Livelihoods And Basic Needs

At this time of the year, many households are working on their agricultural land and this is one of the sources for their basic food needs. Due to the damage cause to these lands and its impact to the access to food, there is a need to support the most affected families with food parcels. The Red Cross of Serbia plans to support affected households in 22 municipalities with:

- food items: additional 420 family food parcels for 420 households;

In order to ensure continued support in the upcoming months, the following items require replenishment:

- 598 emergency family canned food parcels;
- 720 family food parcels.



Health

During the needs assessment, RCS identified that in 13 municipalities, the population affected by the current disaster has been affected by recurring floods in the past 10 years. As a result, people affected are coping with heightened stress, disappointment and tiredness. There is also a need to raise additional risk awareness related to infection, contagion, and other water-borne diseases that have a high probability to endanger health and well-being during and after floods. The Red Cross of Serbia plans to provide PFA and Psychosocial Support (PSS) activities to affected populations, as well as Red Cross volunteers and staff engaged in the response operation, while conducting awareness raising activities. These activities will be implemented in 32 municipalities with 3,345 households.





Water, Sanitation And Hygiene

Households are at risk of the transmission of infections and diseases, especially once floodwaters recede. Accordingly, a need to ensure hygiene promotion and protection, 331 households in 17 municipalities will be provided with disinfectant liquid and hygiene parcels.

Furthermore, more than 8,000 people in Jagodina, Cacak, and 10 other affected municipalities do not have access to safe drinking water.

In order to strengthen the capacities of local communities and ensure more effective response activities in the future, there is a need for awareness raising and capacity building of volunteers on technical activities related to the usage of mud pumps, disinfection, and dehumidification of households.

In order to ensure continued support in the upcoming months, the following items require replenishment:

- disinfectant liquid - 3,000 litres;
- bottled water 1/2 l and 5 l - 10,000 litres;
- hygiene parcels - 421 pcs;



Multi purpose cash grants

As a result of the rapid assessment, it was identified that there is a need to provide cash assistance for the most vulnerable affected household. During floods and landslides, households have been damaged (floors, walls, electricity, water supply and sewerage), including housing structures, appliances, furniture, agricultural crops, and livestock.

Consequently, most vulnerable populations are unable to cover minimum basic needs. Damage to house structures and appliances puts additional strain on the population and further challenges to cover basic needs.

With multi-purpose cash (MPC) assistance, the Red Cross of Serbia can additionally support affected people who are living at or below the poverty line.

While currently RCS does not have an agreement in place with a Financial Service Provider (FSP), it has good experience and previous cooperation with FSP for Cash and Voucher Assistance (CVA) implementation.

The government is planning to support affected households according to the level of damage that will be assessed by local damage assessment commissions.

Any identified gaps/limitations in the assessment

Currently, there are no identified gaps/limitations in the assessment.

Operational Strategy



Overall objective of the operation

The overall objective of the operation is to provide immediate assistance and services to 8,330 people in the form of safe drinking water. In addition to water, sanitation, and hygiene, response activities will focus on areas of shelter, housing and settlements, health (including mental health and psychosocial support), livelihoods and basic needs, and CVA.

Operation strategy rationale

In order to accomplish the overall objective, the Red Cross of Serbia, with its operational local Red Cross branches, staff and volunteers, organized in local and National Disaster Response Teams (NDRT), will continue their presence and activities in the affected areas. The RCS will be focusing on the provision of emergency food, water, hygiene items, psychosocial support and cash assistance, with different items and services provided to recipients based on needs. The National Society (NS) will also assist in the cleaning process with water pumping, disinfection, and dehumidification.

In the area of Shelter, Housing, and Settlements, additional household cleaning sets, brochures for recovery after floods, rubber boots and raincoats will be distributed to ensure safe and restored basic shelter needs.

Additional family food parcels will be distributed to support nutrition within the most vulnerable affected households.

To support health and well-being, the Red Cross of Serbia plans to provide basic PFA and PSS among the most vulnerable households, volunteers and staff, while also conducting awareness raising related to infections, contagion, and other water-borne diseases.

Due to the risk of transmission of infections and diseases, the Red Cross of Serbia plans to support disinfection activities of the affected households, as well as the provision of family hygiene parcels. Additional water tanks, with the capacity of 1,000/1,500 litres will be engaged in the affected areas in order to secure micro distribution of safe drinking water. Dehumidifiers and other equipment will be engaged to support households with the purpose of establishing safe living conditions.

The most vulnerable families will receive an unconditional cash grant (CHF 317 per family) for flood-destroyed basic needs and emergency repairing.

Multi purpose cash assistance (MPCA) will be also implemented in order to effectively address a broad spectrum of basic needs among the vulnerable population. Implementation of these activities will safeguard the dignity of the most vulnerable affected population, while also enhancing their safety and well-being. According to the Ministry of Interior and Foreign Trade, the Minimum Expenditure Basket (MEB) for 2023 is RSD 50,661 per family. Currently, most of the vulnerable population is unable to cover minimum basic needs. In addition, damage to houses, electrical appliances and cabling, livelihoods (agricultural lands, lost crops), as well as blocked sewage systems puts further challenges them to cover basic needs.

The MPC grant plans to cover:

- 25% of MEB (RSD 12,665/CHF 107) for basic needs,
- labour costs for urgently required emergency repairs (RSD 10,000/CHF 84),
- electronic appliances repair costs for urgently needed emergency repairs (RSD 15,000/CHF 126).

In order to have minimum capacity to ensure continued support in the upcoming months, replenishment for the already distributed items, training of staff and volunteers, and service used equipment is required.



Targeting Strategy

Who will be targeted through this operation?

Due to field analysis conducted by the local self-governments, as well as the rapid assessments carried out by the local Red Cross branches, RCS was able to identify the most vulnerable groups and their needs.

Based on the assessments and available data, the proposed operation supports the provision of assistance in 32 municipalities to:

- Households that are directly impacted by the floods;
- Households that have incurred damages to their residential properties.
- Households that have suffered losses to their livelihoods.

The operation plans to prioritize the older population, single-headed households, children, and groups most at risk, who have been identified based on their level of vulnerability in coping with disasters.

Explain the selection criteria for the targeted population

Each household receiving assistance with the support of the current DREF operation has to be directly affected by the floods (primary criteria). Additionally, the planned activities of the DREF operation will be targeting the affected population by taking into consideration secondary criteria that are related to vulnerability:

- social vulnerability;
- multiple family members;
- single-parent households with children;
- older population;
- groups at risk.

So far, all evacuated people and people who have remained in their households but were affected by the floods have been supported with emergency family canned food parcels. In addition to emergency canned food parcels, the aforementioned population is and will be assisted with household cleaning sets, hygiene family parcels, family food parcels, disinfectant liquid, boots, as well and water for a maximum of 10 days until sanitary conditions, electricity and water supplies are restored. According to the rapid assessment, the need for further assistance in food provision in the upcoming period is crucial.

Therefore, in the second month of the operation, RCS plans to assist 420 households (1,260 people) with family food parcels. These parcels will be distributed mainly to the population that has already received emergency canned food since their situation continues to be dire. Part of the family food parcels will also be distributed to a population that did not receive emergency canned food parcels. All food items distributed are in line with Sphere standard requirements. Among the selected 720 families that received food assistance, those that fit into the secondary criteria, those who are most affected and are living at the poverty line, will receive an unconditional cash grant (CHF 317 per family) for basic needs and emergency repairs.

Total Targeted Population

Women:	3,749	Rural %	Urban %
Girls (under 18):	666	59.50 %	40.50 %
Men:	3,164	People with disabilities (estimated %)	
Boys (under 18):	751	11.20 %	
Total targeted population:	8,330		



Risk and security considerations

Please indicate about potential operational risk for this operations and mitigation actions	
Risk	Mitigation action
Additional rainfall that can cause further flooding.	The Red Cross of Serbia is monitoring the situation and replenishing relief items to ensure they have the available stocks.
Please indicate any security and safety concerns for this operation	
Some areas of the affected municipalities are still having high water level, damaged infrastructure, and blocked roads. These circumstances create operational risks, which could have an impact on relief and other assistance efforts. In some areas, authorities issued warnings about the risk of quality of drinking water.	



Planned Intervention

	Shelter Housing And Settlements	Budget	CHF 36,386
		Targeted Persons	1199
Indicators	Target		
# of people reached with emergency shelter support	1199		
# of RCS stocks are replenished (# of sets + pairs)	471		
	Priority Actions: • Assessment of shelter, housing, and settlement needs, capacities, and gaps; • Prepare and Insure NDRT and other engaged Red Cross volunteers; • Transport and distribute non-food items (NFIs) (household cleaning sets - 100, brochures for recovery after floods) from RCS to local Red Cross Branches (RCB) and to people in affected communities; • Procurement for replenishment: - 156 household cleaning sets for 156 households (899 people); - 241 pairs of rubber boots; - 200 sets of raining coats for 100 households; - 400 square metres of nylon for protection of households from flooding. • Coordination with government and other stakeholders; • Assisting flooded households with water drainage, household cleaning and disinfection, as well with wall draining. • Monitor the relief activities and provide reporting on relief distributions.		

	Livelihoods And Basic Needs	Budget	CHF 41,744
		Targeted Persons	1568
Indicators		Target	
# of people reached with food parcels		1568	
% of people who reported being satisfied with the food parcels support		70	
		• Assessment of basic food needs of the affected population; • Family food parcels transportation and distributions to the affected population in need;	

Priority Actions:	• Procurement of food parcels for replenishment and distribution (emergency canned food parcels - 598 pcs and family food parcels 720); • Monitor the relief activities and provide reporting on relief distributions; • Organize post-distribution monitoring;
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	Health	Budget	CHF 8,499
		Targeted Persons	5235
Indicators		Target	
# of affected people provided with basic PFA/PSS in daily activities of the RCS		5235	
# of staff and volunteer provided with PFA and PSS activities		200	
Priority Actions:		• Procurement and printing PFA pocket guides for volunteers and staff; - Provision of PFA and PSS activities to affected population; - Provision of PFA and PSS activities to staff and volunteers; • Printing health risk awareness leaflets.	

	Water, Sanitation And Hygiene	Budget	CHF 42,881
		Targeted Persons	8333
Indicators		Target	
# of people assisted with water		8333	
% of people reported being satisfied with the quality and the quantity of hygiene items		70	
# of people assisted with hygiene time distribution		1200	
Priority Actions:		• In coordination with local authorities, conduct an initial assessment of the water, sanitation and hygiene situation in targeted communities; • RCS distribution of 3,000 litre of disinfectant liquid and 421 hygiene parcels; • Procurement of bottled water (10,000 litre), disinfectant liquid (3,000 litre) and hygiene parcels (421 parcels) for RCS stock replenishment ; • Second distribution of 331 hygiene parcels; • Monitor use of water through household surveys and household	

	water quality tests. (Test will be carried out by the Public Health Institute. RCS will monitor physical condition of water tanks);
	• Servicing 106 dehumidifiers; • Organize post-distribution monitoring.

	Multi-purpose Cash	Budget	CHF 89,662
		Targeted Persons	750
Indicators		Target	
% of people who reported being satisfied with the cash assistance		80	
# of people reached with unconditional cash support		750	
Priority Actions:		• Develop a prioritization strategy and registration system to deliver intended assistance; • Market analysis, FSP identification and Standard Operation Procedures (SOPs) for cash distribution; • Targeting activities and needs assessment; • Unconditional/multi-purpose cash distributions (distribution, encashment. reconciliation); • Monitoring and evaluation of distributed cash grants; • Organize post-distribution monitoring.	

	National Society Strengthening	Budget	CHF 92,969
		Targeted Persons	312
Indicators		Target	
# of insured volunteers		200	
# of engaged volunteers who are insured		200	
# of volunteers provided with personal protective safety equipment		200	
Priority Actions:		• Ensure that volunteers are insured - 200 volunteers; • Ensure volunteers’ safety and well-being (procurement of personal protective safety equipment for 200 RCS volunteers (RC vest, pants, shirt, polar jacket – replenishment); • Ensure volunteers are properly trained (training and exercise for sharing experience, knowledge and lessons learned).	

About Support Services

How many staff and volunteers will be involved in this operation. Briefly describe their role.

200 volunteers and 112 staff from NS headquarters and 32 municipal branches have been involved in the emergency operation. No international staff deployment is foreseen within the DREF implementation timeframe.

If there is procurement, will it be done by National Society or IFRC?

Procurement will be done by the Red Cross of Serbia in consultation with IFRC Country Cluster Delegation for Central & South-Eastern Europe based in Sarajevo and the Regional Office for Europe (ROE) if and when required, ensuring implementation of IFRC procurement rules for all individual procurements conducted.

How will this operation be monitored?

The Red Cross of Serbia and the CCD CSEE will monitor the implementation of activities. Brief weekly updates will be provided by the National Society to the IFRC on the general progress of the operation. According to the RCS SOPs, field reporting will take place on a daily basis.

The Red Cross of Serbia also has its own business financial system that is also used for warehouse monitoring. From this system, lists on the quantities of humanitarian assistance sent to the affected population can be exported. During the distribution of humanitarian assistance on the field, local Red Cross branches are also creating distribution lists, which is signed as confirmation by every person receiving humanitarian assistance.

At the end of the operation, a two-day training and a one-day exercise will be organized in order to evaluate the operation and raise capacities together with major partners, such as the Ministry of Interior, Sector for Emergency Management, as well as representatives of the municipal authorities where the operations took place. Persons affected by the disaster will also be invited to the exercise. The exercise is not financed by the current DREF operation, however a coordination meeting and lessons learned workshop (LLW) is included in the budget.

Brief monitoring reports will be sent to CCD CSEE by RCS on a monthly basis.

Post-distribution monitoring will be conducted together with a satisfaction survey. These activities will be conducted with at least 10% of the targeted households.

Please briefly explain the National Societies communication strategy for this operation.

The visibility of Red Cross of Serbia activities in the field will be reinforced with proper information dissemination to the media on all National Society activities during relief distribution, recovery rescue activities and activities carried out in emergency shelters. Operation-related news and photos will be disseminated through electronic media, newspapers, social media and the RCS's official website. Ad hoc communication channels will be used to reach out to the most isolated people, including older people with limited knowledge of electronic media, if required.



Budget Overview



DREF OPERATION

- MDRRS015 - The Red Cross of Serbia
Serbia - Floods 2023

Operating Budget

Planned Operations	219,172
Shelter and Basic Household Items	36,386
Livelihoods	41,744
Multi-purpose Cash	89,662
Health	8,499
Water, Sanitation & Hygiene	42,881
Protection, Gender and Inclusion	0
Education	0
Migration	0
Risk Reduction, Climate Adaptation and Recovery	0
Community Engagement and Accountability	0
Environmental Sustainability	0
Enabling Approaches	92,969
Coordination and Partnerships	0
Secretariat Services	0
National Society Strengthening	92,969
TOTAL BUDGET	312,141

all amounts in Swiss Francs (CHF)





Contact Information

For further information, specifically related to this operation please contact:

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