



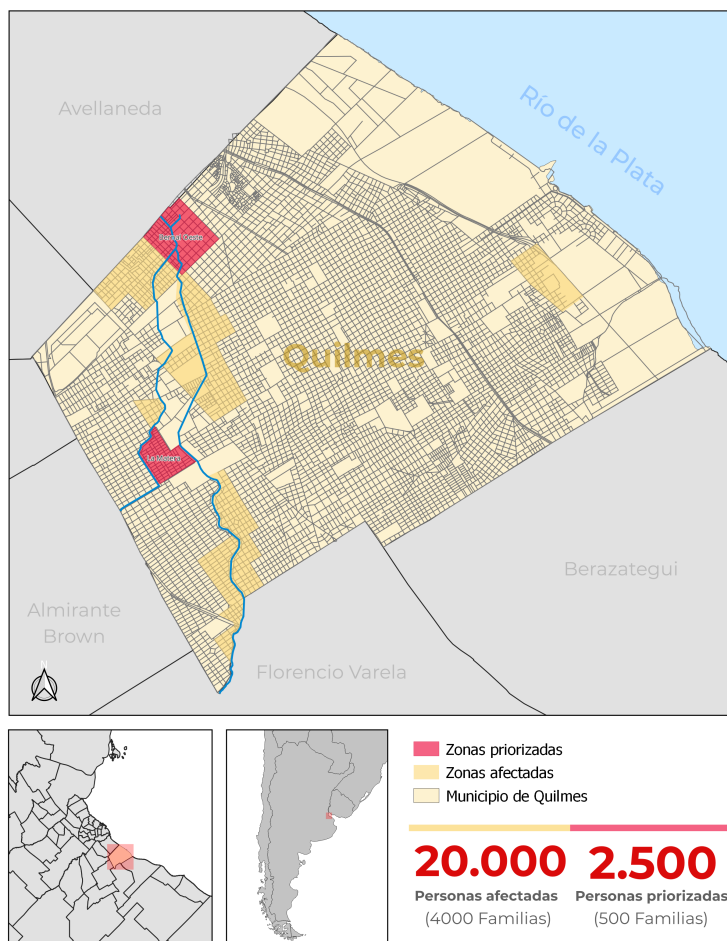
Flooding in the municipality of Quilmes, Province of Buenos Aires, Argentina. 26 May 2023. Source: Del Bosque Radio.

Appeal: MDRAR019	Country: Argentina	Hazard: Flood	Type of DREF Response
Crisis Category: Yellow	Event Onset: Sudden	DREF Allocation: CHF 118,487	
Glide Number: FL-2023-000089-ARG	People Affected: 20,000 people	People Targeted: 2,500 people	
Operation Start Date: 2023-06-06	Operation Timeframe: 3 months	Operation End Date: 2023-09-30	DREF Published: 2023-06-07
Targeted Areas:	Buenos Aires		

Description of the Event

Inundaciones en Quilmes

Áreas afectadas - 26 de Mayo del 2023



Los mapas utilizados no implican la expresión de ninguna opinión por parte de la Cruz Roja Argentina o de la Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja con respecto al estatus legal de un territorio o de sus autoridades. Producido por Cruz Roja Argentina. Fuentes: IGN, IDEQuilmes, Defensa Civil de Quilmes.

Map of areas affected and areas prioritized by the Argentine Red Cross. Source: ARC.

What happened, where and when?

On 29 May, the Undersecretary of Emergencies and Civil Protection of the Municipality of Quilmes formally requested support from the Argentine Red Cross to assist families affected by flash floods in the municipality of Quilmes, province of Buenos Aires, Argentina. This request for support is in addition to the one made by the Secretary of Health of the same municipality to support early recovery tasks in La Matera and Bernal Oeste neighborhoods, two of the neighborhoods most affected by the event.

On 23 May, the National Meteorological Service (SMN) from Argentina decreed a Yellow Alert for strong storms for the provinces of Santa Fe, Córdoba, Entre Ríos and some areas of the Province of Buenos Aires, and an Orange Alert for the same threat in several areas of the center and east of the Province of Buenos Aires. Starting on 24 May, the municipality of Quilmes, province of Buenos Aires, particularly the southeast of the metropolitan area of Buenos Aires (AMBA) and on the coast of the La Plata River, was affected by heavy rains, with an accumulated rainfall of approximately 100 millimeters. As a result of these events, streams overflowed causing flooding in several areas of the municipality.

On 26 May, new rains occurred over the city, generating greater affectations. Product of these new events, streets, roads and houses were flooded generating power outages and failure in drinking water supplies. A total of 12 neighborhoods settled on the banks of the Piedras, Santo Domingo and San Francisco streams were affected.



The local Undersecretary of Emergencies and Civil Protection, with the support of the Quilmes Volunteer Fire Department, evacuated approximately 140 people who were temporarily housed in 4 shelters distributed in the western area of the municipality.

In some areas near the streams, irregular waste disposal sites have been identified. As a result, due to flooding, these wastes have been dragged into the interior of houses. In addition, this situation hindered the proper drainage of drains and sewers, which deepened the impact of the flooding on the population.



PSS activities in shelter. Source: ARC.



Falling trees interrupted traffic and basic services. Source: El Clarín.

Scope and Scale

As of 1 June, the municipal government reported that approximately 4,000 families (20,000 people) have been affected (out of a total of 221,850 households in the municipality), mostly in the neighborhoods located along the banks of the aforementioned streams, including: La Matera, El Tala, Villa La Florida, La Paz, Bernal Oeste, Kolynos, La Cañada, Santa Lucía, and San Francisco Solano. Rainfall exceeded 130 millimeters in some municipalities, causing streets to flood and streams to overflow.

Initial damage and needs assessments from the Sub secretariat of Emergencies and Civil Protection of the Municipality of Quilmes reports the loss of personal belongings and household goods of the people affected, including items like mattresses, clothes, and bedding. Additionally, the report highlights the need for cleaning homes and community spaces, as well as addressing family and personal hygiene.

The floods resulted in water entering numerous houses and persisting at least for 24 hours. As a consequence, affected families have had to take on the task of draining the accumulated water themselves. Furthermore, there were reports of fallen trees and power poles, as well as displacement of vehicles parked on public roads. These factors have created challenges for smooth flow of traffic as well as interruption in basic services. Indeed, on 26 May, at least 60,000 Edesur and Edenor customers were reported to be without power for several hours as a result of the strong storms. Edesur explained that the service was affected by the fall of branches and trees on the power line network, so they had to work together with firefighters and Civil Defense of the affected districts to solve the outages. As of the afternoon of 27 May, at least 20,000 users remained without power (1).

Communities residing in areas with houses built using light materials such as sheet metal, wood, and tarpaulins are more susceptible to damage and destruction. At the same time, the contamination of streams, combined with flooding, heightens the risk of diseases related to unsafe water contact and consumption, as well as vector-borne diseases, in a national context of seasonal dengue and other arboviruses, and deepens exposure to seasonal diseases such as flu and acute respiratory infections.

Given the proximity to the streams, affected people saw their homes not only with water, but also with garbage. The drainage systems in these areas have been compromised due to the accumulation of waste that the population has disposed of in inappropriate or makeshift locations. Therefore, urgent actions need to be taken to address the sanitation issues in these households upon the return of the owners.

With respect to ENSO (El Niño - Southern Oscillation), Argentina is currently in its neutral phase, that is, without Niño or Niña. However, according to the latest forecasts, in the coming months there is a warming trend in the equatorial Pacific Ocean. If it continues throughout the year, an El Niño event may develop.

As per the quarterly weather forecast issued from June to August, there are regions where the experimental numerical forecasts of the main global climate simulation models and statistical models indicate differences in the seasonal forecast probabilities. In neutral conditions of the El Niño Southern Oscillation Phenomenon (ENSO) and in areas without other forcing, the behavior is expected to respond to the probability of 33.3% in each category (Climatology) (2).

Sources:

1
https://www.clarin.com/sociedad/diluvio-calles-inundadas-ciudad-gran-buenos-aires-siguen-lluvias_0_L3bU9vZ8GU.html

2. https://www.smn.gob.ar/sites/default/files/pronostico_climatico_trimestral_062023.pdf

Previous Operations

Has a similar event affected the same area(s) in the last 3 years?	No
Did it affect the same population groups?	No
Did the National Society respond?	No
Did the National Society request funding from DREF for that event(s)?	No
If yes, please specify which operations	MDRAR018

Lessons learned

Even though a similar event related to floods has not affected the same areas in the last 3 years, it is worth highlighting some lessons learned from the last DREF implemented by ARC to respond to fires in 2022 (MDRAR018):

- Distributions will be carried out based on direct surveys of families and in close coordination with the Municipal Civil Defense and Health Secretariat.
- The National Society capitalized (and will take advantage of) the strength of the Quilmes Branch in the Youth Area, to conduct activities both at the Evacuation Centers and in Community Awareness activities.
- In early 2023, a specific training was provided to National Society volunteers in Emergency Needs Assessments and Planning (ENAP). In this training, assessment tools and instruments were updated, including those based on KoBo. Additionally, operational, administrative, and financial management procedures were updated (Activity Reports, Information Management and Monitoring Matrix, etc.). Consequently, this will help to improve not only the results of the multi-sectorial needs assessments, but also the implementation of the DREF Operation in general.



Current National Society Actions

Coordination	The Argentine Red Cross is in constant communication with the Undersecretary of Emergencies and Civil Protection and the Secretary of Health of the Municipality of Quilmes in order to coordinate actions with local authorities. The National Society is also in communication with the authorities of the Province of Buenos Aires.
Resource Mobilization	The National Society has a disaster response fund that has been activated for the initial support of the operation, as well as stock of humanitarian supplies in its Humanitarian Hub.
Activation Of Contingency Plans	The mechanisms of the National Emergency and Disaster Response Plan have been activated, coordinating actions with the different technical and support areas at Headquarters, under the coordination of the Emergency Secretariat. The corresponding situation reports and activation have been made through the Integrated Disaster Risk Management System (SIGRID).
National Society EOC	The Emergency Secretariat has activated the response mechanisms in accordance with its National Response Plan. Meetings have been held with the different technical and support areas of the National Society. The EOC is represented by the various Secretaries and Undersecretaries of the National Society.
Shelter, Housing And Settlements	Following a request for support from the Municipality of Quilmes, a team of volunteers from the local branch mobilized to support the evacuee center located in the La Paz Community Integration Center, in the town of Quilmes Oeste, which housed 20 people. Detailed assessments will be conducted to identify the most pressing needs in this sector.
Health	<p>Volunteers from the Quilmes Branch have mobilized first aid teams to one of the Evacuation Centers to provide assistance to those who require it; additionally, first aid teams are mobilized in each assessment for any eventuality that may arise.</p> <p>Within the initial 48 hours, efforts were focused on addressing psychosocial support and organizing recreational activities for children in the Evacuee Centers. State health teams were also present to offer immediate medical assistance and first aid. During field visits, there were frequent requests from the population for blood pressure monitoring and minor medical care.</p> <p>The Secretary of Health of the municipality has requested support for the actions they carry out; additionally, the Argentine Red Cross continue carrying out its own rapid assessments.</p>
Water, Sanitation And Hygiene	Rapid assessments are being conducted by volunteers and technicians from the National Society.
	The Argentine Red Cross has an updated law that recognizes its auxiliary role to the State in the context of emergencies, among other aspects. It is also a member of the National System of Integral Risk Management and



National Society Readiness	<p>Civil Protection of the Republic and the National Council for Integral Risk Management.</p> <p>The Argentine Red Cross has a structure and a disaster response strategy, through its National Emergency and Disaster Response Plan, which allows the necessary efforts for the development of any response and early recovery operation. The Humanitarian Hub of the Argentine Red Cross is on standby since the start of the emergency and has immediate capacity for the most necessary distributions.</p> <p>In the region of the affected area, more than 500 volunteers have been trained in the last 4 years to respond to emergencies, and there are several logistic resources available.</p> <p>The Argentine Red Cross Headquarters is located less than 30 km away from the intervention zone. Additionally, the Quilmes Branch has a staff of 45 volunteers trained in health promotion, disaster response, among other humanitarian sectors, and its Local Emergency and Disaster Response Plan was approved in 2022.</p>
Assessment	<p>The ENMO (National Risk, Emergency and Disaster Monitoring Team) mechanism was activated to monitor the hydro-meteorological situation of the basin and the effects produced, through the analysis of secondary sources of information in accordance with the Terms of Reference of said team.</p> <p>At present, the Quilmes Branch is carrying out rapid evaluations of the affected areas in order to contrast with official data, secondary data and validate the levels of affectation.</p>

Movement Partners Actions Related To The Current Event

IFRC	<p>The International Federation of Red Cross and Red Crescent Societies (IFRC) has a Country Cluster Delegation (CCD) office in Argentina to support and assist the Southern Cone countries, which has maintained close contact and coordination with the Argentine Red Cross and the Disaster and Crisis Department of the IFRC Americas regional office in Panama. Since the beginning of the emergency, constant communication and technical assistance has been maintained through the CCD for the Southern Cone for the development of the DREF Application. From the moment the Municipality of Quilmes made the formal request for support to the Argentine Red Cross, the National Society's Headquarters has been in contact with the CCD for Southern Cone Countries, to carry out the necessary steps to formalize the DREF request.</p>
ICRC	<p>The International Committee of the Red Cross (ICRC) has offices in Argentina and, in addition to carrying out actions within its mandate, such as working with the authorities to integrate, implement and disseminate international humanitarian law and rules on the use of force, it carries out actions to develop the capacity of the National Society to respond to emergency situations in contexts of violence and crisis and to provide Restoring Family Links (RFL) services. So far, the ICRC has been in contact with the CCD for the Southern Cone, but has not provided specific support for this emergency.</p>



Participating National Societies	There are no Participating National Societies (PNS) involved in the operation.
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Other Actors Actions Related To The Current Event

Government has requested international assistance	No
National authorities	<p>The Municipal Government of Quilmes, under the coordination of the local Executive and the Undersecretary of Emergencies and Civil Protection, activated during the first hours all the local response mechanisms involving the various municipal areas that carried out the cleaning of drains, support evacuation efforts and opening four evacuation centers that sheltered around 140 people, among other actions. The four evacuation centers were located in La Paz, Solano, and two in Bernal Oeste.</p> <p>As the evacuation process was completed, activities of survey, evaluation and assistance to the most affected families began through the distribution of basic necessities such as mattresses, blankets, among others.</p> <p>The Province of Buenos Aires, through the Provincial Directorate of Civil Defense, continue monitoring the events through an operational base in "Puente 12".</p>
UN or other actors	There is no presence in the field of other actors.
Are there major coordination mechanisms in place?	
The National Society, through the Emergency and Disaster Response Secretariat, works in direct coordination with the national and municipal authorities, taking part in the local crisis board. The Quilmes branch is in close contact with the municipal authorities and especially with the local health center.	



Needs (Gaps) Identified



Shelter Housing And Settlements

The heavy rains and especially the overflowing of the Piedras, Santo Domingo and San Francisco streams caused water to enter homes, especially during 26 May. Although there was no direct damage to infrastructure, such as blown roofs or total destruction of homes, the entry of water caused the loss of basic items for the affected families. People have lost personal belongings including refrigerators, furniture, clothing and documentation.

The characteristics of the flash floods in the affected areas resulted in the need to open four Evacuation Centers that sheltered approximately 140 people (28 families). These were established in the Community Integration Centers (CIC) and a Sports Center located in the western area of the municipality. These include: the Solano Neighborhood Sports Center, CIC - Santa María, CIC - La Paz, and CIC - Santo Domingo. As of the writing of this Application, the four shelters have already closed.

To date, the Municipal Government is supporting through the survey of affected families with the delivery of mattresses and blankets. The Undersecretary of Emergencies and Civil Protection of Quilmes has requested support from various organizations, but for the time being it is the State and self-convened neighbors who are carrying out the early recovery tasks.

As residents prepare to return to their homes, they face challenges due to the condition in which their houses have been left after the water receded. The primary requirements for a safe return involve ensuring cleanliness. This includes not only eliminating any remaining water in certain areas of the community but also removing mud and thoroughly cleaning and disinfecting household items that may have come into contact with the contaminated water. These measures are crucial to create a clean and hygienic environment for the residents as they resume their normal living conditions.

Within the response scheme of the Municipality of Quilmes, Social Development is directly attending to this need, with the support of the local Civil Defense for the survey and distribution. The elements lost by the families are being replaced mainly by the community (neighbors, neighborhood groups, etc.). At the same time, the national government announced the increase of social plans for the people affected by the flood.



Water, Sanitation And Hygiene

During the first 48 hours of the emergency, the drinking water service was interrupted due to flooding, which caused alterations in the electricity supply and affectations in different water treatment plants. Some families suffered damage to their usual sources of consumption, which suggests a specific intervention for at least 250 families to support them until they are able to recover 100% of their regular water use.

Three streams surround the most affected area: Piedras, Santo Domingo and San Francisco; although these streams do not present high levels of contamination, the garbage that accumulated on these bodies of water is a current concern and, although there are cleaning processes on all the basins, these will take time. It is worth mentioning that the most vulnerable families are forced to use water from these streams for different daily chores.

As of the writing of this Application, out of the 12 affected neighborhoods with over 4,000 households, two neighborhoods, namely Bernal Oeste and La Matera, are still undergoing the process of cleaning their homes



which translates into at least 500 families who require specific assistance and support to conduct this task.

The municipality has been distributing bottle water and chlorine tablets for household water treatment since the event. In most part of both neighborhoods, access to water is through the mains, but there are also clandestine connections and wells. Furthermore, in some communities the connection has not yet been reestablished. For this reason, filters will be distributed to complement the chlorination strategy from the municipality. At the same time, support will be provided with hygiene promotion activities emphasizing water storage, treatment, use and consumption.



Although detailed assessments are in process, both by the National Society and the local government, the rapid assessments carried out have shown the need to strengthen the promotion and prevention of emerging diseases typical of floods of this nature, as well as the early identification of health situations that may arise for rapid containment. Among the main concerns are those associated with gastrointestinal diseases, vector-borne diseases and respiratory and skin diseases.

The Secretary of Health of the Municipality of Quilmes is currently visiting the affected areas in order to extend the assessments and make referrals to the Community Integrating Centers or Health Centers for the appropriate evaluations and eventual treatments; support has been requested to the Argentine Red Cross in this regard.

Furthermore, the event's characteristics, compounded by the pre-existing contamination of the streams, have exacerbated the potential epidemiological risks. These risks include vector-borne diseases, diseases associated with unsafe water contact or consumption, and an increased prevalence of seasonal diseases. Given these circumstances, there will be targeted assessments conducted to evaluate the health conditions of the affected individuals.

For this operation, all teams mobilized for the various activities should have specific training and the minimum first aid elements to work with. Throughout the operation, teams will be available for any first aid situation that may arise. Attention is already being provided along with initial rapid assessments.

In coordination with the Health Secretariat of the Municipality, the focus will be on vector-borne diseases such as Dengue, Zika and chikungunya and seasonal diseases which, in combination with the event, may increase the exposure of the population. Particularly, since these are neighborhoods located on the banks of streams, respiratory diseases such as bronchitis, asthma and flu are recorded at this time of the year.

In this sense, the Argentine Red Cross complements the strategy of the Secretariat of Health regarding the implementation of Health Promotion activities to work on the above mentioned issues.

Any identified gaps/limitations in the assessment

The exchange of information between the Red Cross and the Municipality of Quilmes presents challenges when contrasting the quantification of affected homes. Consequently, the National Society is carrying out a multi-sectoral assessment and a survey of families which, once completed, can be used to cross-check data with the municipality.



Operational Strategy

Overall objective of the operation

Through this DREF Application, the Argentine Red Cross aims to provide humanitarian assistance to families affected by the floods in the communities of Bernal Oeste and La Matera (Quilmes Municipality). The National Society aims to assist a total of 2,500 people (500 families) who have been directly affected by the floods through the implementation of health, water, sanitation and hygiene promotion activities.

Operation strategy rationale

The Initial Damage Assessment and Needs Analysis (DANA) conducted by the National Society in the Quilmes Municipality complemented by official information from government agencies and information from secondary sources has been used to develop this DREF Plan of Action. However, it should be noted that detailed multi-sectoral health and WASH needs assessments have been included as part of this intervention and the National Society will begin to conduct them as of the first week of the operation. To this end, the National Society will mobilize its National Intervention Team and HQ staff to provide support to the Quilmes branch during the assessments.

The main factor for the selection of actions to be implemented is linked to the formal requests received from local government agencies, including the Undersecretariat of Emergencies and the Health Secretariat of the Municipality of Quilmes.

Summary of the intervention:

- Health: A needs assessment of the sector will be carried out as part of the multi-sectoral assessment. First aid assistance will be provided to people in the affected areas during the return to their homes. The National Society will work on health promotion and emerging disease prevention activities reaching a total of 2,500 people (500 families).
- Water, Sanitation and Hygiene: An assessment of the sector's needs will be carried out as part of the multisectoral assessment; a report on the availability and quality of water for families will also be issued. Hygiene promotion activities will be developed to provide information on healthy habits, including hand washing, household hygiene and safety, food hygiene and safety, home water treatment measures and safe storage, reaching a total of 2,500 people (500 families). Specifically, water filters will be distributed to 1,250 people (250 families), while family hygiene and cleaning kits will be distributed for 500 families.
- CEA: The National Society prioritizes the Community Engagement and Accountability (CEA) approach in all its activities. This approach is implemented by all work areas and is permanently monitored and mentored by the National Society's National Communication Directorate. Among the activities prioritized in the response and early recovery strategy are those associated with community participation in the different stages of the processes. The communities participated in interviews during the rapid assessments, and during the distribution of relief items they will be permanently consulted on the usefulness and proposals for improvement, with feedback mechanisms, and satisfaction surveys will be carried out to strengthen National Society interventions in the future.

The Humanitarian Observatory of the Argentine Red Cross will support the design, implementation and review of the methodological research tools to be applied to determine the degree of satisfaction of the community with the interventions carried out. Surveys will be implemented through Kobo Collect and then analyzed to generate information inputs to promote and improve evidence-based humanitarian action. In addition, the information collected will be complemented by monitoring data from public social networks. In this way, they can be articulated with information from secondary sources to enrich the analysis.



On the other hand, different documents related to accountability to the community and strategic partners will be designed, in addition to the audiovisual recording of testimonies of volunteers and beneficiaries of the actions of the Argentine Red Cross, generating audiovisual content.

Targeting Strategy

Who will be targeted through this operation?

This operation will focus on assisting 2,500 people (500 families) who have been directly affected by the floods through the implementation of health, water, sanitation and hygiene promotion activities.

In agreement and coordination with the government agencies of the municipality, the National Society's response in this operation will be carried out mainly in the neighborhoods of La Matera and Bernal Oeste (Quilmes district), which are reported by governmental agencies as the most affected areas.

It is worth highlighting that the local branch has a strong community insertion in these neighborhoods due to the implementation of previous actions, mainly in the health sector.

Explain the selection criteria for the targeted population

The selection criteria to be kept in mind for the selection of persons to assist are as follows:

- Families whose homes have suffered considerable damage or destruction of personal belongings.
- Families with at least one member who has a pre-existing health condition and that the conditions generated by the flood are unfavorable for their health.
- Families with at least one member under 5 years of age, or persons over 60 years of age, pregnant women and/or persons with disabilities.
- Families that have been directly affected by the flood.

The specific needs of all population groups will be kept in mind, with differentiation by age, sex, disability and additional differential needs and requirements.

Total Targeted Population

Women:	893	Rural %	Urban %
Girls (under 18):	407	0.00 %	100 %
Men:	895	People with disabilities (estimated %)	
Boys (under 18):	305	2.00 %	
Total targeted population:	2,500		

Risk and security considerations

Please indicate about potential operational risk for this operations and mitigation actions	
Risk	Mitigation action
Limited access to new impact data and pre-existing conditions.	Strengthen the link with government agencies by establishing effective communication channels. Cross-check-




	ing the information collected with data from secondary sources.
New rains or storms that hinder operational logistics.	Follow-up of activities from the Secretariat of Emergencies through its National Monitoring Team, contemplating potential immediate actions to be taken.
Delays in the receipt of humanitarian aid items	Immediate involvement of Logistics in the strategy for the purchase/transfer of supplies in order to comply with the established operational deadlines.
Inflation and the political situation in the country may have an impact on security measures for field staff or distribution.	Monitoring of the foreign exchange market and the policies and regulations established by the national government.
Challenge to contrast the quantification of affected homes between the Red Cross and the municipality of Quilmes.	A multi-sectoral assessment will be carried out and then cross-checked with the data of the municipality.

Please indicate any security and safety concerns for this operation

As for the main safety issues that may occur during the operation, it is worth mentioning possible injuries while helping in the affected areas. For this purpose, volunteers will be provided with insurance and the necessary safety equipment to carry out the activities.



Planned Intervention

	Health	Budget	CHF 7,029
		Targeted Persons	2500
Indicators		Target	
# people reached with health promotion activities		2500	
# of community centers receiving first aid kits		8	
# of first aid assistance services provided		200	
Priority Actions:		<ul style="list-style-type: none">• Provide first aid assistance throughout the operation.• Provide health promotion activities linked to the prevention of vector-borne diseases.• Purchase and distribution of first aid kits in community centers.	

	Water, Sanitation And Hygiene	Budget	CHF 66,408
		Targeted Persons	2500
Indicators		Target	
# people reached with Hygiene promotion activities.		2500	
# of families reached with water filters for safe water consumption		250	
# of families reached with hygiene and cleaning kits		500	
Priority Actions:		<ul style="list-style-type: none">• Procurement and distribution of hygiene kits and cleaning kits for 500 families.• Procurement and distribution of water filters for 250 families.• Water, sanitation and hygiene promotion workshop for volunteers and staff.• Hygiene promotion activities for the community.	

		Budget	CHF 4,793
		Targeted Persons	2250



Community Engagement And Accountability

Indicators	Target
Number of people reached through the dissemination of information and key messages	2250
% of people satisfied with receiving distributions in good quality and with dignity	90
Number of families that participated in the needs assessment and in the prioritization of actions for a safe "return home"	2250
Priority Actions:	<ul style="list-style-type: none">• Post-distribution monitoring surveys.• Dissemination of information and key messages.• Continuous assessment of the situation through focus groups discussions, surveys, etc.• Design and printing of materials.• Periodicity of action plan revision with inputs from CEA actions and surveys



Secretariat Services

	Budget	CHF 9,319
	Targeted Persons	0
Indicators	Target	
# of surge personnel deployments	1	
# of field monitoring visits conducted	3	
Priority Actions:	<ul style="list-style-type: none">• Deployment of surge personnel: 1x PMER Officer• Monitoring of operations (implementation of activities and financial procedures).	



National Society Strengthening

	Budget	CHF 30,938
	Targeted Persons	0
Indicators	Target	
# of volunteers receiving personal protective clothing and gear	90	
# of lessons learned workshops conducted	1	



Priority Actions:	<ul style="list-style-type: none">• Procurement and distribution of protective and visibility equipment for volunteers.• Monitoring missions.• Lessons Learned workshop.
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About Support Services

How many staff and volunteers will be involved in this operation. Briefly describe their role.

The Argentine Red Cross has a National Response Plan that stipulates the processes and stages of alert and mobilization in general. The National Society has a staff of more than 6,000 volunteers of which there is a large concentration in the Buenos Aires Metropolitan Area (AMBA, for its Spanish acronym). More than 500 volunteers have been trained in emergency response and health promotion in the last 3 years in this region of the country.

At least 90 volunteers will be mobilized in the field for the different activities, in addition to Headquarters staff to support operations. According to the operational needs and the contextual situation, human resources will be mobilized for early recovery.

In addition, volunteer technicians from the National Intervention Team (ENI, for its Spanish acronym) will be deployed to support the local branch in field coordination tasks. The team has 12 active members

Will surge personnel be deployed? Please provide the role profile needed.

Surge support is required for this operation, the profiles to be recruited include:

- 1 x PMER Coordinator to support the operation.

If there is procurement, will it be done by National Society or IFRC?

The National Society has recently certified the OCAC assessment process. In addition, the National Society follows IFRC WPP processes.

The Argentine Red Cross has a Logistics and Systems Sub-Secretariat, which is responsible for the National Society's procurement area, which has the capacity to purchase locally available supplies. In addition, this area of the Argentine Red Cross is in permanent contact with the IFRC Logistics Unit.

The Argentine Red Cross is a leader in the region in terms of humanitarian logistics, with a Humanitarian Hub at the Ezeiza International Airport (Buenos Aires), which has hygiene and cleaning kits, among other relief items, in stock for immediate dispatch. The National Society has stock of all the items in its Hub, so they will be replenished.

The main logistics resources available are as follows:

- 15 4x4 vehicles.
- 25 single-wheel drive vehicles.
- 2 passenger transport units.
- 3 cargo vans for cargo transportation.
- 11 Trailers for different purposes (toilets, kitchens, etc.)
- Unmanned aerial vehicles (UAVs).

How will this operation be monitored?

Planning, monitoring, evaluation and reporting of the operation will be the responsibility of the Emergency and Disaster Secretariat. In addition, this area will be supported by a rapid response staff that will provide support in the preparation of a monitoring and follow-up plan. Weekly follow-up meetings will be held between the Southern Cone delegation and the National Society, using the monitoring tool. A lessons learned workshop will be held at the end of the operation to capture both good practices and things to improve for future operations.



Please briefly explain the National Societies communication strategy for this operation.

The National Society has extensive experience in communication in emergency contexts, including support to several National Societies in the region. For this purpose, it has a National Communication Department that manages the National Society's social networks and the relationship and link with the media.

In this sense, and with the purpose of disseminating the humanitarian action of the National Society and in order to strengthen the processes of community participation and accountability to the community, different activities will be carried out, including:

- Audiovisual recording of the main activities of the DREF operation.
- Review and eventual design and printing of graphic pieces for workshops and activities linked to health promotion, including the Argentine Red Cross Multi Threat pieces for floods.
- Production and editing of testimonial and accountability audiovisual pieces.
- Design of a final accountability of the operation to present to the community and strategic partners.
- Generation of a virtual resource (virtual folder) with audiovisual record of the operation.
- Review and elaboration of key messages for volunteers in the field and references for the execution of the response strategy.
- Press actions to accurately disseminate the activity to different audiences and subsequent clipping of notes (subject to an analysis of the situation).



Budget Overview



DREF OPERATION

MDRAR019 - Argentine Red Cross Argentina: Floods

Operating Budget

Planned Operations	78,230
Shelter and Basic Household Items	0
Livelihoods	0
Multi-purpose Cash	0
Health	7,029
Water, Sanitation & Hygiene	66,408
Protection, Gender and Inclusion	0
Education	0
Migration	0
Risk Reduction, Climate Adaptation and Recovery	0
Community Engagement and Accountability	4,793
Environmental Sustainability	0
Enabling Approaches	40,257
Coordination and Partnerships	0
Secretariat Services	9,319
National Society Strengthening	30,938
TOTAL BUDGET	118,487

all amounts in Swiss Francs (CHF)



Contact Information

For further information, specifically related to this operation please contact:

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