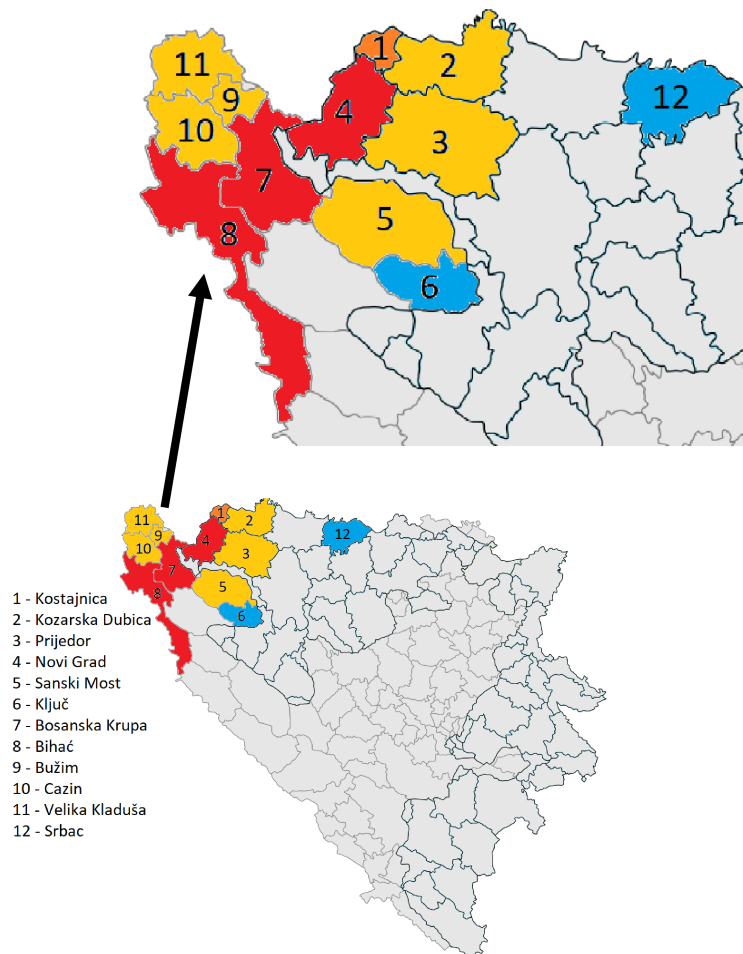




Kostajnica, 18 May 2023. Photo: The Red Crescent Society of Bosnia and Herzegovina

Appeal: MDRBA015	Country: Bosnia and Herzegovina	Hazard: Flood	Type of DREF Response
Crisis Category: Yellow	Event Onset: Sudden	DREF Allocation: CHF 126,505	
Glide Number: FL-2023-000079-BIH	People Affected: 10,000 people	People Targeted: 1,500 people	
Operation Start Date: 2023-05-29	Operation Timeframe: 4 months	Operation End Date: 2023-09-30	DREF Published: 2023-05-31
Targeted Areas:	Federacija Bosne i Hercegovine, Republika Srpska		

Description of the Event



What happened, where and when?

The northwestern area of Bosnia and Herzegovina experienced extensive and intense rainfall, leading to swelling of the Una and Sana rivers, along with their tributaries, and causing widespread flooding in the region. The rainfall on 14 - 15 May exceeded forecasts and triggered a flood wave.

According to official data, intense precipitation, exceeding 40mm, occurred in the northwestern part of Bosnia and Herzegovina on the night between 14 -15 May. The municipality of Bihać alone recorded 44mm of precipitation during this period. The intensity and volume of rainfall remained high throughout 15 May, with approximately 44mm of precipitation recorded. This sequence of events resulted in the flood wave.

The situation further worsened on the night of 15 - 16 May, with an additional rainfall of about 40mm, spreading the flood wave across the wider area. The rising water levels of the Una and Sana rivers, along with their tributaries, caused flooding that had already impacted the population of the northwestern part of Bosnia and Herzegovina on 15 May.

In the subsequent days, floods affected 12 municipalities in Bosnia and Herzegovina, including Novi Grad, Prijedor, Kostajnica, Bihać, Bužim, Sanski Most, Cazin, Velika Kladuša, Ključ, Bosanska Krupa, Kozarska Dubica, and Srbac.



Bihać, 16 May 2023.



Kostajnica, 18 May 2023.

Scope and Scale

The flood, which impacted the territories of 12 municipalities in the northwestern region of Bosnia and Herzegovina, directly affected 887 households. These households experienced substantial damage to residential properties and essential infrastructure required for daily activities and the livelihoods of the local population. Moreover, numerous crops and agricultural land, which serve as a primary source of income for a significant portion of the affected population, were destroyed. The municipalities most severely affected by the floods include:

- Bosanska Krupa, where approximately 230 households directly suffered the consequences;
- Bihać, where around 200 households experienced direct damage, and
- Novi Grad, with approximately 170 affected households.

Additionally, other municipalities were impacted to varying degrees: Prijedor (60 households), Kostajnica (60 households), Kozarska Dubica (55 households), Cazin (30 households), Velika Kladuša (30 households), Bužim (20 households), Sanski Most (20 households), Ključ (10 households), and Srbač (6 households).

The flood has extensively damaged numerous residential structures, resulting in the destruction of household belongings, furniture, equipment, and essential items for the affected population. Over 40 residents were placed in life-threatening situations, and more than 10 households had to be displaced. Additionally, hundreds of homes were subjected to significant levels of humidity during the water surge, posing a health risk to the population in the coming period.

Auxiliary structures, including workshops and facilities involved in food preparation such as dairy and meat processing, sustained substantial damage, resulting in the permanent destruction of a significant portion of goods and equipment. The flood wave also wreaked havoc on the agricultural sector, which represents a fundamental source of income for a considerable number of affected individuals. The majority of crops sown were permanently destroyed, with Velika Kladuša alone experiencing flooding that impacted 70% of the municipality's territory and decimated several hundred hectares of cultivated land. Agricultural land damage was prevalent in all affected municipalities, particularly Prijedor, Kostajnica (covering several hundred hectares), and Kozarska Dubica.

While the direct impact of the flood wave affected 887 households, its repercussions extended to a much wider area. An estimated 10,000 individuals residing in the affected regions face significant risks, including landslides triggered by the flood and the potential spread of infections and diseases. In response to this situation, the Red Cross Society of Bosnia and Herzegovina is dedicated to providing assistance to those directly affected by the flood surge, while also raising awareness among the wider population about the environmental dangers associated with floods.

Official data reveals that Bosnia and Herzegovina is one of the poorest countries in Europe, and its northwestern region, which was hit by the flood, represents one of the most economically challenged areas within the country. The damages inflicted by the flood, including the destruction of homes, infrastructure, and agricultural land, have profoundly endangered the lives of nearly all affected households.

Previous Operations

Has a similar event affected the same area(s) in the last 3 years?	Yes
Did it affect the same population groups?	Yes
Did the National Society respond?	Yes
Did the National Society request funding from DREF for that event(s)?	Yes
If yes, please specify which operations	MDRBA014

If you have answered yes to all questions above, justify why the use of DREF for a recurrent event, or how this event should not be considered recurrent

The northwestern part of Bosnia and Herzegovina is faced with an extremely challenging environment due to floods, caused by the two main rivers, Una and Sana, among other tributaries. Due to the significantly increasing amount of precipitation directly affecting the environment of this part of the country, the difficulty of responding to floods continues.

Furthermore, while authorities have been working towards advancing old and damaged infrastructure as preventative measures against floods, they were unsuccessful so far.

Combining these factors, it is clear that the local population and authorities do not have the adequate capacities to prevent floods. As precipitation continues to increase and the infrastructure, at its current state, cannot stop the floods, inhabitants living in these areas continue to be exposed to and made vulnerable by such events. Since a large percentage of the population in this part of Bosnia and Herzegovina mainly makes a living from agriculture, their exposure to floods threaten their livelihoods.

Lessons learned

Based on the previous experiences of the Red Cross Society of Bosnia and Herzegovina (RCSBH), several crucial factors have been identified as vital to the successful implementation of Disaster Relief Emergency Fund (DREF) activities:

Swift procurement: The timely acquisition of items to be distributed is of utmost importance. It is imperative to streamline the procurement process to minimize delays and ensure efficient delivery of necessary aid to affected populations.

Cash and vouchers assistance: This form of support holds significant importance within the framework of DREF activities. By providing cash or voucher assistance, affected populations can fulfill their immediate and diverse needs across a wide spectrum. Therefore, it is essential to expedite the implementation of cash and vouchers assistance to swiftly address critical requirements.

Coordinated efforts: Effective coordination is a key aspect that must be achieved to maximize the impact and efficacy of our activities. This coordination ensures the optimal utilization of resources, prevents duplication of



efforts, and safeguards against any gaps in meeting the needs of the affected population. A cohesive approach to coordination is vital to ensure a comprehensive and well-executed response.

Current National Society Actions

Livelihoods And Basic Needs

In the midst of severe flooding, the affected population faced significant challenges in acquiring essential food supplies, exacerbating the already precarious situation of individuals in dire need of humanitarian assistance. As the floods made roads impassable, access to the affected areas was only possible through the use of boats. Recognizing the urgency of the situation, volunteers and staff of the Red Cross utilized boats to distribute vital humanitarian aid. In direct response to the pressing needs of the affected population, the Red Cross Society of Bosnia and Herzegovina successfully distributed a total of 1,500 food items and 90 food packages.

National Society EOC

As an integral part of the Red Cross Society of Bosnia and Herzegovina, the Emergency Operation Center (EOC) assumes a critical role in disaster response mechanisms. The Coordinator of Disaster Management and EOC, stationed at the headquarters of the Red Cross Society of Bosnia and Herzegovina, holds overall responsibility for all EOC activities. Promptly recognizing the importance of gathering comprehensive information from the affected regions and generating a unified situational overview encompassing the population at risk, the EOC initiated its operations on 15 May, coinciding with the initial signs of the flood.

Through the concerted efforts of the EOC within the Red Cross Society of Bosnia and Herzegovina, field data is systematically gathered, analyzed, and translated into actionable recommendations and prioritized activities. Given the expansion of the flood threat along the Una and Sana rivers towards the eastern part of Bosnia and Herzegovina, the EOC is entrusted with the constant monitoring of precipitation intensity and river water levels. This vigilance allows for timely reporting on potential hazards to the Red Cross branches operating in the endangered areas.

Coordination

The magnitude of the flooding, which had direct impact on 12 municipalities in Bosnia and Herzegovina, necessitated a comprehensive humanitarian response and close coordination of all efforts. As a prominent stakeholder with an extensive presence throughout the country, the Red Cross Society of Bosnia and Herzegovina is widely acknowledged as pivotal for coordinating relief efforts by different actors. By consolidating information regarding the situation and needs across all affected regions, the Red Cross Society of Bosnia and Herzegovina assumed direct responsibility for managing the coordination system in the humanitarian response to the floods.

The coordination system entailed the consolidation of data pertaining to the situation, needs, vulnerability, and potential transmission of hazards. Building upon this comprehensive situational awareness, the Red Cross Society of Bosnia and Herzegovina generated unified national-level information, considering the evolving circumstances in vulnerable areas. The organizational structure of Bosnia and Herzegovina, described by entity divisions, presents a significant challenge in terms of information dissemination and the cohesive



	<p>coordination of on-ground activities. However, its well-established framework ensured the effective transmission of vital information and effective coordination of relief activities for populations at risk.</p>
Assessment	<p>Acting as the primary partner of the authorities in humanitarian activities, the Red Cross organization promptly mobilized its personnel and volunteers upon the onset of the event on the 15 May. Their active presence in the field, closely monitoring all activities and assessing the needs, ensured that extensive information was gathered on the evolving situation, as well as the requirements of the endangered population. The staff and volunteers of local Red Cross branches adequately fulfilled their responsibility of disseminating relevant information to the population.</p> <p>Building upon this information, the Red Cross Society of Bosnia and Herzegovina analyzed the situation and identified the critical needs, subsequently formulating comprehensive directives for the ongoing relief efforts. The assessments conducted by the Red Cross Society of Bosnia and Herzegovina were effectively shared with other stakeholders engaged in the flood response. Notably, the Ministry of Security of Bosnia and Herzegovina officially acknowledged the Red Cross Society of Bosnia and Herzegovina as the most efficient and proficient actor in the field, thereby validating the organization's assessments as authoritative determinants of the prevailing needs and situational awareness.</p>
Water, Sanitation And Hygiene	<p>During the devastating floods, the residents residing in the afflicted regions faced an acute scarcity of potable water, necessitating the distribution of drinking water to the vulnerable population as well as Red Cross volunteers and staff engaged in the humanitarian response efforts. In response to this need, the Red Cross Society of Bosnia and Herzegovina distributed 720 liters of potable water across the affected areas. Given the inherent risks associated with inhabiting and operating within flood-impacted regions, the potential for infections and diseases posed a significant concern, underscoring the importance of adequate hygiene provisions. Addressing this pressing need, the Red Cross organization effectively distributed 150 units of essential hygiene items, thereby safeguarding and preserving the health and well-being of the affected population.</p>
Shelter, Housing And Settlements	<p>The implementation of flood response efforts typically occurs amidst challenging conditions characterized by heavy rainfall, further complicating the essential ground operations. With the aim of ensuring the safety and effectiveness of the dedicated volunteers and personnel engaged in flood response activities, the National Society distributed 300 pairs of boots and 260 raincoats. Recognizing the vital need for specialized equipment, water pumps and dehumidifiers were deployed to facilitate healthier living conditions in the affected residences. Leveraging its available resources, the National Society efficiently distributed a total of 3 water pumps and 3 dehumidifiers to support the ongoing flood response.</p>

Movement Partners Actions Related To The Current Event



IFRC	During the flood response and the planning of the operation, the National Society benefited from unwavering support from partners, as well as the IFRC Country Cluster Delegation for Central & South-Eastern Europe. This collaborative alliance fostered an environment conducive to enhanced efficiency and precision within the operations of the Red Cross Society of Bosnia and Herzegovina, ensuring an effective response to the floods.
ICRC	ICRC is present in Bosnia and Herzegovina but not involved in these activities.
Participating National Societies	The Red Cross Society of Bosnia and Herzegovina has established a strong partnership with the Country Representative of the Swiss Red Cross in Bosnia and Herzegovina, which has greatly aided the National Society in addressing the multiple challenges of the emergency response. This includes facilitation by the Swiss Red Cross in reallocating the funds required for the timely procurement of goods essential for the initial flood response.

Other Actors Actions Related To The Current Event

Government has requested international assistance	No
National authorities	In response to the substantial precipitation and the imminent risk of flooding faced by the twelve aforementioned communities in Bosnia and Herzegovina, the local authorities have declared a state of emergency. The Ministry of Security of Bosnia and Herzegovina has established a coordinating body to oversee the flood response efforts.
UN or other actors	
Are there major coordination mechanisms in place?	
The danger to the lives of residents in flood-prone areas, coupled with the need to coordinate the efforts of all stakeholders involved in flood response, led to the establishment of a Coordination Body for Flood Response by the Ministry of Security of Bosnia and Herzegovina. As an active participant within the Coordination Body, the Red Cross Society of Bosnia and Herzegovina played a pivotal role in the preparatory activities of official institutions. The Red Cross Society's effective mechanism for reporting and analyzing timely and accurate data on the needs and situation in the affected region positioned it as a primary source of information, with its data serving as official records for state authorities.	



Needs (Gaps) Identified



Health

Through a comprehensive assessment of the prevailing situation and the identified needs in the flood-affected areas, it becomes evident that the dissemination of knowledge and the provision of education on life and health protection during the crisis are imperative. Aligned with the mission and mandate of the Red Cross, it is of paramount importance to promote comprehensive understanding of public health, particularly in contexts where individuals are significantly exposed to risks of injury, infection, and contagion, as witnessed in flood situations. In line with the Red Cross Movement's response efforts, the Red Cross Society of Bosnia and Herzegovina aims to orchestrate workshops and training sessions focused on crisis health management. These educational endeavors will target both the flood-affected populace as well as volunteers and staff engaged in crisis response, thereby bolstering preparedness and resilience across multiple stakeholders.



Multi purpose cash grants

The impacted population has endured substantial loss of property, which directly puts their lives and well-being at risk. Each household has suffered varying degrees of damage, including housing structures, auxiliary facilities, agricultural crops, and livestock. Addressing the diverse and pressing needs of the affected population extends beyond the feasibility of solely procuring specific humanitarian items, such as food or similar provisions. The damages incurred encompass crucial goods and equipment essential for their livelihoods. Consequently, extending assistance to the affected individuals in the form of cash support will enable the Red Cross organization to cater to a broader range of needs, as those assisted can allocate the funds according to their individual requirements. By providing cash assistance, the organization ensures a more dignified response, upholding the safety and well-being of people assisted, thereby affirming the significance of cash-based interventions within the flood response framework.



Water, Sanitation And Hygiene

The flood-affected areas have been affected by substantial contamination and the presence of various substances that can facilitate the transmission of infections and diseases. Even after the receding of the floodwaters, this situation continues to pose a significant threat to the life and well-being of the affected population. The households impacted by the floods are in dire need of essential supplies for cleaning and disinfecting the affected objects and areas. In light of these circumstances, it is imperative to provide specific quantities of cleaning and disinfection equipment and materials as part of the Disaster Relief Emergency Fund (DREF) activities conducted by the Red Cross.

Operational Strategy

Overall objective of the operation

The DREF application aims to support 887 households affected by floods by providing services and assistance in areas of CVA, Health, Disaster Risk Reduction, Shelter, Housing, and Settlements for a period of four months.

Operation strategy rationale

The DREF activities will be directed towards addressing the identified needs of the affected population, specifically prioritizing the following:

- Implementation of cash assistance programs to effectively address a broad spectrum of needs among the vulnerable population. This approach not only safeguards the dignity of the recipients but also enhances their safety and well-being.
- Distribution of essential equipment and hygiene supplies required for the cleaning and disinfection of affected houses, facilities, and land. This measure aims to restore hygienic conditions and mitigate potential health risks in the affected areas.
- Dissemination of knowledge and information regarding life and health protection during crises. This effort targets both the affected population and the Red Cross actors actively engaged in the crisis response. By promoting awareness and understanding, this initiative contributes to the overall resilience and preparedness of individuals and humanitarian actors.

Targeting Strategy

Who will be targeted through this operation?

The DREF activities aim at mitigating the impact of the flood and providing assistance to those directly affected by it. In line with the objectives of these activities, the Red Cross Society of Bosnia and Herzegovina has formulated a set of criteria to identify and prioritize individuals in need who have been affected by the flood. The following list of criteria has been established:

- Households that have not received assistance from other donors.
- Households that have been directly impacted by the flood.
- Households that have incurred damages to their residential properties.
- Households that have suffered losses to their livelihoods.
- Households that have not received assistance from other sources.
- Socially vulnerable households.
- Households with five or more members.
- Single-parent households.
- Roma national minority.
- People with disabilities.
- Older population.

Furthermore, regarding individuals on the move, the Red Cross Society has conducted an assessment to determine the impact of the floods on this particular group. Based on the gathered information, there have been no adverse effects observed on individuals who are currently in transit. The region affected by the flood includes two reception centres, both of which remain unaffected by the floods.



Explain the selection criteria for the targeted population

Each of these criteria ensures that the humanitarian response of the Red Cross Society of Bosnia and Herzegovina is directed towards those who are most in need of assistance.

The primary criterion is that every household receiving aid through DREF activities must have been directly impacted by the flood, thus ensuring that our interventions are warranted as flood response. One of the key objectives of the Red Cross Society of Bosnia and Herzegovina is to ensure that assistance reaches as many individuals in need as possible. To achieve this, one criterion is that households should not have received aid from other donors, preventing duplication of support while ensuring that those who have not yet received assistance are prioritized. Registration of individuals or households is planned to be done through house visits by volunteers.

To identify the households that have been most affected, the Red Cross Society of Bosnia and Herzegovina will adhere to the following criteria:

- Households that have suffered damages to their residential properties.
- Households that have suffered losses to their livelihoods.
- Households that have not received aid from other donors.
- Socially vulnerable households.
- Households with five or more members.
- Single-parent households.
- Roma national minority.
- People with disabilities.
- Older population.

In Bosnia and Herzegovina, the Roma national minority represents one of the most vulnerable segments of the society. The Red Cross Society of Bosnia and Herzegovina includes the Roma national minority in all its activities to ensure that their specific needs are acknowledged and addressed to the extent possible.

Total Targeted Population

Women:	700	Rural %	Urban %
Girls (under 18):	100	60.00 %	40.00 %
Men:	600	People with disabilities (estimated %)	
Boys (under 18):	100	1.00 %	
Total targeted population:	1,500		

Risk and security considerations

Please indicate about potential operational risk for this operations and mitigation actions

Risk	Mitigation action
There is a possibility of more rainfall and subsequent floods in rivers, leading to diverse needs across various regions.	RCSBiH will monitor the situation in real time.
It is possible that households are receiving support from other actors.	Baseline survey will be carried out in order to avoid duplication.





Please indicate any security and safety concerns for this operation

Some infrastructure is damaged. There is a risk of new landslides. Civil protection units are equipped and ready to deal with new similar situations.




Planned Intervention

	National Society Strengthening	Budget	CHF 19,467
		Targeted Persons	100
Indicators		Target	
Number of staff involved in the operation			
% of volunteered involved in the operation insured			
Number of field visits			
Priority Actions:		<ul style="list-style-type: none">- Engagement of volunteers - costs for meal and refreshment for 2 months (20 volunteers per month)- Disaster Management (DM) Coordinator at the RC Republic of Srpska (50% of working time)- DM Officer at the RCSBH (50% of working time)- Procurement focal point at the RCSBH HQ (service contract)- CVA focal point at the RCSBH Headquarters (HQ) (20% of working time)- Field trips, NS HQ and regional staff (fuel, per diem, accommodation)- Fields visits to local RC branches (fuel costs)- Local and entity RC Offices and HQ Costs (telephone, internet, copy, etc.) for 15 offices- Lessons learned workshop- Communications & PR focal point at the RCSBH HQ (service contract)- Insurance for volunteers	

	Multi-purpose Cash	Budget	CHF 56,477
		Targeted Persons	600
Indicators		Target	
Number of people reached with CVA assistance		600	
Total amount of cash distributed in CHF		50505	
		70	

% of households receiving CVA support that report being able to sufficiently meet their basic needs	
% of people reporting that the assistance was delivered in a safe, accessible, accountable and participatory manner	70
Priority Actions:	<p>The Red Cross Society of Bosnia and Herzegovina is committed to conducting ongoing humanitarian activities as part of its response to the needs of vulnerable individuals within the society. To determine the appropriate level of assistance through Cash and Voucher Assistance (CVA), the organization takes into account the cost of daily expenses and the minimum requirements of those in need. Based on careful research, the Red Cross Society of Bosnia and Herzegovina has established BAM 500 as the minimum amount required to cover essential expenses for the most affected households. A total of 200 households, comprising approximately 600 individuals, will be supported.</p> <p>To identify the 200 households with the greatest need for assistance, the Red Cross Society will employ specific criteria as previously mentioned, ensuring that those in dire circumstances receive the necessary support. In addition to direct financial aid, the costs associated with the call center for baseline and post-distribution monitoring, as well as distribution expenses, will be covered. An IFRC Cash delegate will assist in implementing the CVA plan.</p> <p>Regarding the distribution modality, the Red Cross Society of Bosnia and Herzegovina has chosen to utilize the Post Office due to its extensive network of branches, efficient and effective distribution capabilities, and the positive feedback received from supported individuals in previous operations. This modality not only ensures the highest levels of safety and discretion for the recipients but also facilitates a seamless and secure delivery of assistance.</p>

	Health	Budget	CHF 5,379
		Targeted Persons	200
Indicators	Target		
Number of people attending awareness raising sessions	200		
Number of awareness raising sessions conducted	12		
	<ul style="list-style-type: none"> Based on the previous assessment of the needs of the affected population, there is a significant gap in the dissemination and 		

Priority Actions:

education regarding the crucial aspects of infection and disease prevention, as well as proper treatment. Additionally, there is a lack of knowledge concerning first aid procedures during crises, which necessitates immediate attention.

- The initiatives undertaken by the Disaster Emergency Response Force (DERF) will encompass conducting workshops in the local communities affected by the floods. These workshops will serve as a platform for the affected population, and the personnel and volunteers of the Red Cross, to acquire knowledge on first aid techniques and the preventive measures against infections and diseases.
- A total of 12 sessions will be organized, with each session being conducted in one of the affected local communities.
- The local branches of the Red Cross situated in each affected community will be provided with a comprehensive set of IFRC manuals on Health in Emergencies. These manuals will be translated and adapted into the local language for better accessibility and understanding.
- Considering the vulnerability of the affected region to flood-related risks, the Red Cross Society of Bosnia and Herzegovina will assemble a collection of 500 manual copies of the IFRC manuals on Health in Emergencies. This endeavor aims to ensure that the local communities and the respective branches of the Red Cross are well-informed about the potential threats to life and health in times of crises, particularly during flood situations.

**Water, Sanitation And Hygiene****Budget**

CHF 45,182

Targeted Persons

900

Indicators**Target**

Number of households receiving hygiene and disinfection sets

300

Number of people receiving hygiene and disinfection kits

900

% of people satisfied with the quality and quantity of received items

70

Within the framework of DREF activities, the Red Cross Society of Bosnia and Herzegovina will allocate 300 comprehensive sets of disinfection and cleaning items and equipment. Each set will include the following:

- 300 pairs of boots
- 300 trowels



Priority Actions:

- 300 pairs of shovels
- 300 crowbars
- 300 buckets
- 300 garbage bags
- 300 pairs of disinfectant solutions
- 300 mold remedy products
- 3,000 FFP2 masks
- 300 backpack sprayers
- 300 pairs of cleaning gloves
- 300 steel brushes
- 300 mops
- 300 raincoats

Based on the gathered information on affected households, the Red Cross Society of Bosnia and Herzegovina will prioritize the distribution of these sets to households that have experienced damages to their residential properties. Priority will be given to households requiring immediate cleaning and disinfection measures to ensure a safe living environment for the affected population. According to the available data from the Red Cross Society of Bosnia and Herzegovina, the average household size is 3 individuals. Therefore, by targeting 300 households in need of urgent cleaning and disinfection support, it is estimated that approximately 900 individuals will benefit from these activities.

About Support Services

How many staff and volunteers will be involved in this operation. Briefly describe their role.

The implementation of the activities will involve approximately 100 dedicated volunteers and staff members from the Red Cross Society of Bosnia and Herzegovina.

In order to ensure the successful execution of the DREF activities, branches and headquarters of the Red Cross Society of Bosnia and Herzegovina will be actively engaged in the process. The volunteers from local branches of the Red Cross organization will play a crucial role in collecting comprehensive information regarding the affected households. This diligent effort will enable the Red Cross Society of Bosnia and Herzegovina to obtain a precise analysis of the conditions and needs of all affected households.

To guarantee the accuracy of the gathered information, the secretaries of the local branches of the Red Cross will collaborate with representatives from the local authorities to create a double-check list of the affected households. This meticulous verification process ensures the reliability of the data obtained.

Following the administrative structure of Bosnia and Herzegovina, the branches of the Red Cross, namely the Red Cross of the Federation of Bosnia and Herzegovina and the Red Cross of the Republic of Srpska, will oversee and monitor all activities. They will maintain open communication channels with the respective local branches of the Red Cross.

The distribution of items and equipment, as well as the administration of CVA, constitute essential components of the DREF activities. The dedicated staff members involved in these activities are responsible for ensuring the timely and accurate implementation of these vital initiatives.



If there is procurement, will it be done by National Society or IFRC?

The Red Cross Society of Bosnia and Herzegovina will carry out the procurement of items and equipment necessary for the realization of activities from the Operation. Procurements will be implemented in line with the IFRC procedures and with support of the IFRC Logistics and procurement delegate. It is expected that the procurement procedure itself will be carried out within a period of five weeks.

How will this operation be monitored?

Throughout the entire DREF process, branches and headquarters of the Red Cross Society of Bosnia and Herzegovina will gather all necessary information required for the successful implementation of activities.

To assess the level of vulnerability among affected households, a comprehensive data collection effort will be undertaken through field visits conducted by trained volunteers. The KoBoToolbox questionnaire will be employed as a reliable tool to gather relevant information accurately.

To ensure the utmost precision and reliability of the collected data, a thorough double-check process will be conducted. The secretaries of the local branches of the Red Cross will collaborate closely with representatives from the local authorities. This collaborative effort guarantees that the gathered information is cross-verified and deemed accurate.

Furthermore, ongoing monitoring activities will be facilitated through the call center established by the Red Cross Society of Bosnia and Herzegovina. This center will serve as a centralized hub to scrutinize the gathered data, ensuring its consistency and accuracy.

As a final component of the monitoring process, representatives from both the IFRC and the Red Cross Society of Bosnia and Herzegovina will undertake visits to the affected households. These visits aim to provide direct assessments and firsthand observations, ensuring a comprehensive understanding of the situation and the specific needs of the impacted individuals.

Please briefly explain the National Societies communication strategy for this operation.

The Red Cross Society of Bosnia and Herzegovina will establish and maintain consistent internal and external communication channels throughout the entirety of the project. The primary objective of internal communication is to establish well-defined roles for all local branches of the Red Cross, ensuring a clear understanding of responsibilities and facilitating the efficient implementation of activities.

On the other hand, external communication endeavors will focus on providing timely updates to donors and other relevant stakeholders regarding all on-the-ground activities. This includes comprehensive information about the progress, effectiveness, and outcomes of the DREF activities. The aim is to foster transparency and accountability, ensuring that interested parties are well-informed about the ongoing initiatives and their impact.



Budget Overview



DREF OPERATION

MDRBA015 - Red Cross Society of Bosnia & Herzegovina Floods

Operating Budget

Planned Operations	107,038
Shelter and Basic Household Items	0
Livelihoods	0
Multi-purpose Cash	56,477
Health	5,379
Water, Sanitation & Hygiene	45,182
Protection, Gender and Inclusion	0
Education	0
Migration	0
Risk Reduction, Climate Adaptation and Recovery	0
Community Engagement and Accountability	0
Environmental Sustainability	0
Enabling Approaches	19,467
Coordination and Partnerships	0
Secretariat Services	0
National Society Strengthening	19,467
TOTAL BUDGET	126,505

all amounts in Swiss Francs (CHF)



Contact Information

For further information, specifically related to this operation please contact:

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- **IFRC Project Manager:**
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