

Federation-wide National Society Response Plan

MGR65002 Ukraine and impacted countries crisis Emergency Appeal



Polski Czerwony Krzyż – Polish Red Cross (PRC) staff providing support through the Info line dedicated to displaced people from Ukraine who arrived in Poland. Information provided is related to services delivered by Polish Red Cross and by other entities through referral systems. Online mental health support was included in January 2023. This, in addition to regular Psychological First Aid. Source: PRC, January 2023.

Emergency appeal No.: [MGR65002](#)

Timeframe of this response plan: until December 2025

Number of people to be assisted: 1,265,000

Federation-wide funding requirement: 170 million CHF
IFRC Secretariat funding requirement: 119 million CHF

EXECUTIVE SUMMARY / TRANSITION STRATEGY

Polski Czerwony Krzyż (Polish Red Cross') PRC objective is, apart from supporting displaced people with basic needs, to foster the integration of displaced people from Ukraine living in Poland, while contributing towards strong social cohesion. Through its 16 regional and 202 local branches, the National Society plans to deliver sustainable services for refugees, migrants and vulnerable Polish people in the coming years.

According to needs and priorities, targeted groups will be supported with:

- **Shelter:** scale-up of the current rental assistance programme through conditional cash.
- **Cash and Voucher Assistance (CVA):** Provision of multipurpose cash for newcomers through the rolled-out digitalized IFRC system, as well as through the distribution of vouchers, in line with Cash Working Groups recommendations.
- **Livelihoods:** Livelihoods and life skills programme across Poland completing the existing package of activities and fostering linkages with local authorities, private companies, and neighbouring National Societies, especially the Ukrainian Red Cross Society. This will include Polish language classes, group information sessions on the local labour market, support on CVs and translations, individual labour market counselling, as well as technological, professional and soft skills counselling.
- **Relief:** Provision of household items and information at border crossing points and transit hubs in established Red Cross points, as well as temporary reception centres and at the National Society's branch level.
- **Migration and Displacement:** set up and expansion of integration centres activities, including provision of vocational and skills training and employment opportunities, legal counselling, and psychosocial support.
- **Mental Health and Psychosocial Support (MHPSS):** Ensuring mental health and psychological first aid support through the provision of services through the PRC helpline and in-person sessions.
- **National Society Development:** Strengthening preparedness and response capacity of PRC, including through training and equipment of Emergency Response Teams and Humanitarian Aid Groups, as well as institutional ones focusing on areas identified as a priority by the PRC Strategy 2030.

NEEDS ASSESSMENT AND TARGETING

Refugees, Border Crossings and National Society Priorities

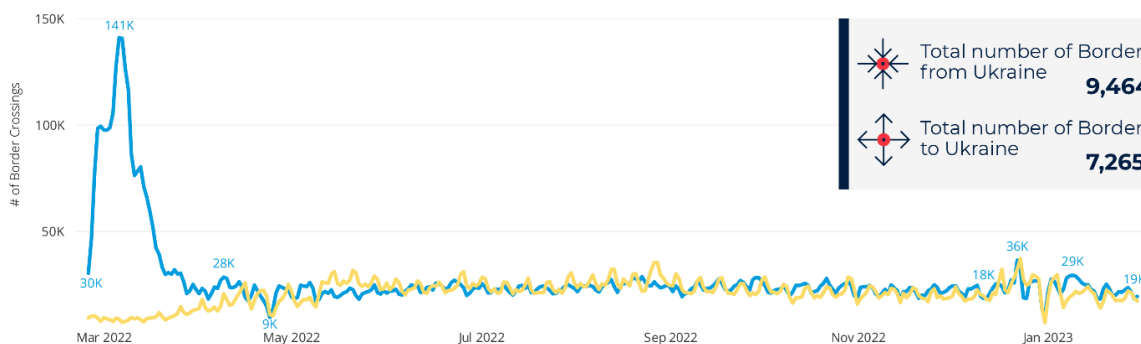
Poland



Data Source: IFRC, UNHCR; Date Produced: 2/8/2023

Border Crossings

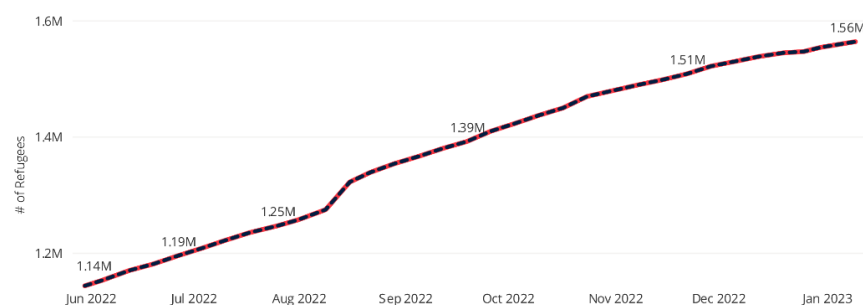
— Border Crossings from Ukraine — Border Crossings to Ukraine



Total number of Border Crossings from Ukraine **9,464,510**
 Total number of Border Crossings to Ukraine **7,265,780**

Refugees

— Individual Refugees from Ukraine — Refugees from Ukraine Registered for Temporary Protection or Similar National Protection



Disclaimer: Statistics are compiled mainly from data provided by authorities. While every effort has been made to ensure that all statistical information is verified, figures represent an estimate. Triangulation of information and sources is performed on a continuous basis. Therefore, amendments to figures may occur, including retroactively. *The above reflects the cumulative number of persons registered in the register of citizens of Ukraine and their family members who have been assigned a PESEL number under the special law. However, some registrations were deactivated, as their holders left Poland for more than 30 days, bringing the number of active PESEL registrations to 992,573.

1,563,386*
 Total number of Refugees

National Society Priorities



Humanitarian impact of the crisis and resulting needs

As of 1 February 2023, more than 1.5 million individuals registered for Temporary Protection in Poland, representing the highest number in Europe.¹ Some registrations were deactivated subsequently, as their holders left Poland for more than 30 days, bringing the number of active PESEL registrations by the end of February to 991,329.² Such an influx over just a few months – the bulk of the arrivals came in the first weeks and months of the conflict – has profoundly impacted Poland's society and economy.

According to the Organization for Economic Cooperation and Development (OECD), Poland spent EUR 8.36 billion, the highest among European Union member countries, on housing, health care and other services for Ukrainians in 2022³. This included extending the already existing social protection schemes, such as the Poland welfare programme through which 400,000 Ukrainian children received PLN 500 per month, as well as creating new ones, such as through the issue of Poland's Special Act of 12 March 2022, through which 1.06 million Ukrainians received PLN 300 one-off following their registration to the Universal Electronic Population Registration System (PESEL)⁴.

Despite Poland's highly permissive policy framework⁵, the response has encountered several challenges resulting in unmet needs among specific populations. Third-country nationals escaping Ukraine – including large numbers

¹ UNHCR. Ukraine Refugee Situation. 24 January 2023.

² Poland Factsheet, 01 March 2023, UNHCR

³ BNE. Tide of Ukrainian refugees transforms Polish society. 4 January 2023.

⁴ Norwegian Refugee Council and Polish Centre for International Aid Foundation, Equality versus equity. How complementary approaches are required to support vulnerable Ukrainian refugees, November 2022.

⁵ In 2007, the Polish government implemented regulations allowing citizens from Belarus, Russia, and Ukraine – and later Moldova (from 2009), Georgia (2010) and Armenia (2014) – to work in Poland temporarily without applying for a work permit. While this was initially intended to cover three months of work within six months, the regulations were updated in 2008 to allow individuals to work in Poland for up to six months within 12 months. They were updated again in early 2022 to facilitate work for up to 24 months (European Commission, 2022). Following the conflict in Ukraine, in October 2022, the government barred access to the scheme for Russian citizens. ODI, Public narratives and attitudes towards refugees and other migrants, Poland country profile, January 2023.

of international students from Africa and Asia and individuals from the Roma Community – are explicitly excluded from the provisions contained in the March Special Law. Third-country nationals who were legally residing in Ukraine before 24 February 2022 on the basis of a valid permanent residence permit issued in accordance with Ukrainian law/ beneficiaries of international protection or equivalent protection - and who can't return in safe and durable conditions in their country of origin - can apply for Temporary Protection – under the Act on granting protection to foreigners within the territory of the Republic of Poland. However, these people are not entitled to the same protection and benefits as Ukrainian citizens, especially in access to healthcare and social benefits.

In Poland, Ukrainians have become victims of dissatisfaction following the deteriorating economic situation, the low level of public services, inflation, and high energy prices. This goes in parallel with a progressive scale-down of services for Ukrainian refugees.

Polish authorities recently decided to deactivate PESEL registration of individuals spending more than 30 days outside Poland, which leads to a situation where people are losing the right to legally stay in Poland for a period of 18 months and associated benefits.

As another example, through the issue of an amendment to the Special Act, entering into force on 1 March 2023, Ukrainians who have stayed in Poland for over 120 days in collective shelters would be requested to cover 50 per cent of their accommodation costs. As of June 2023, the payment will increase to 75 per cent, resulting in significant stress on more vulnerable individuals.⁶

According to the UNHCR Protection Risks and Needs of Refugees survey in Poland:

- 84% of displaced people have at least one urgent need. The top reported urgent needs are material assistance (47%), employment (36%), healthcare (33%) and accommodation (30%).
- 38% of households with school-aged children have at least one child not registered for education.
- 31% of displaced people in need of healthcare experienced difficulties accessing services.

As of 7 February, the conflict shows no sign of ending, and several governments are preparing for the protracted situation and its consequences, both in Ukraine and neighbouring countries. In addition, the increase in food prices and utility costs further strains local systems. Also, as per a recent study conducted by ODI on "Public narratives and attitudes towards refugees and other migrants", refugee fatigue is beginning to set in⁷.

It is also essential to highlight that Poland has been facing a contentious situation at the border with Belarus since June 2021, a steel wall was completed to stop the flow of migrants trying to enter Poland. The 186-kilometre-long and 5.5-meter-high wall was created in response to thousands of migrants crossing into Europe from Belarus in late 2021.

Prioritization: Needs and specific groups that National Societies in the country are responding to

The Polski Czerwony Krzyż (Polish Red Cross, PRC), in its auxiliary role, supported by Red Cross Movement partners and external stakeholders, will continue towards 2023 and beyond to provide emergency support to displaced people and people on the move crossing into Poland while, at the same time, shifting towards a resilience approach. This is to integrate refugees with host communities, preventing the exacerbation of inequalities and fostering social cohesion, while leveraging in-house expertise in implementing social programmes for people in vulnerable situations. PRC will continue acting in line with Governmental policies and guidelines while ensuring adherence to the Red Cross Movement Fundamental Principles. All proposed activities are designed to align with and contribute to the Polish Red Cross' Strategy 2030. The three pillars of the strategic model are:

1. Readiness to act in times of crisis,
2. Activities for health and prevention, and
3. Activation of society and elimination of social inequalities.

⁶ [Ministry of the Interior and Administration. The Draft Act amending the Act on assistance to Ukrainian citizens in connection with the armed conflict on the territory of that country and certain other laws. 29 November 2022.](#)

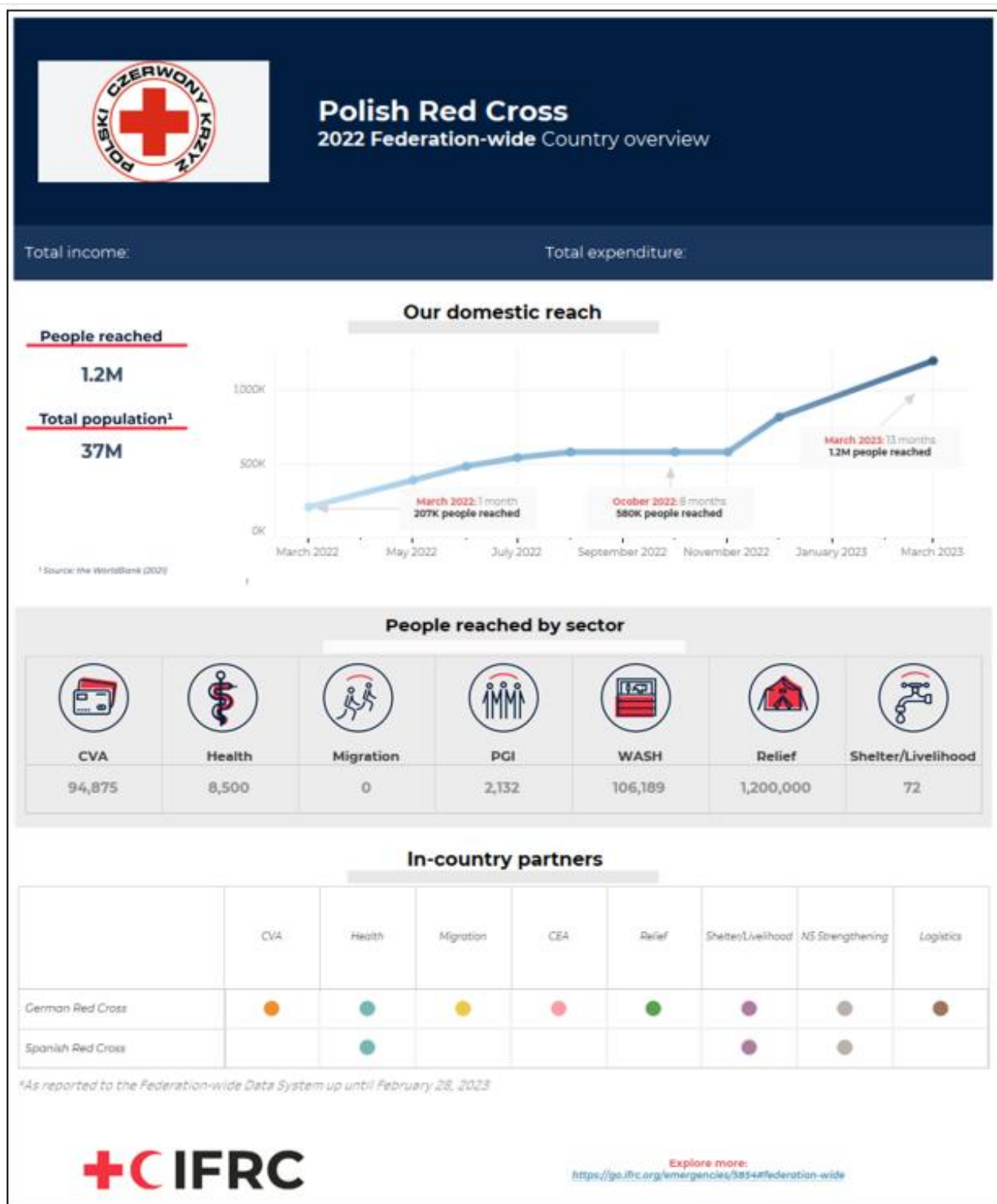
⁷ [ODI, Public narratives and attitudes towards refugees and other migrants, Poland country profile, January 2023.](#)

As the situation remains uncertain, a twofold approach will be maintained to support the following categories identified based on Federation-Wide Ukraine and Impacted Countries emergency appeal targeting criteria:

- newly displaced people from Ukraine arriving in Poland.
- displaced people from Ukraine staying in Poland for a prolonged period.
- Polish host community members.
- other displaced people in vulnerable situations.

The response will integrate Protection and Prevention, identifying and addressing refugees'/displaced populations and host communities' needs and taking into account age, gender, and diversity considerations. PRC will continue adopting a people-centred approach, aligning with the IFRC's practice and commitments. Community Engagement and Accountability (CEA) and Protection, Gender, and Inclusion (PGI) will continue to be critical components of the operation to ensure that support is based on people's diverse needs. National Society Development will be mainstreamed in all components of the operation.

CAPACITIES AND RESPONSE



For details on the National Society's ongoing response to the crisis, please refer to [IFRC GO](#).

National Society capacity

National Society role in the national response	PRC has been present countrywide since 1919, running a variety of activities providing social care and assistance to groups in vulnerable situations, promoting health and environmental sustainability, establishing, training, and maintaining blood donors, youth, and older adults' clubs, as well as programmes informing on International Humanitarian Law (IHL), Restoring Family Links (RFL) and tracing services. Also, PRC is providing first aid training and education programs, as well as humanitarian assistance in crises and disasters domestically and internationally. This is especially through established Emergency Rescue Teams. PRC's expertise in providing support to migrants and refugees started with its involvement in Belarus and neighbouring countries Population Movement response⁸ from October 2021, especially with the provision of relief items. This allowed PRC to scale up its support at the border with Ukraine when the conflict started as well as within Ukraine, reaching a total of 800,000 people with relief assistance, distributing 286,107 hygiene kits, 333,668 food parcels and 7,892 tons of humanitarian assistance. Also, When the conflict started, PRC activated its Emergency Response Team providing support during the peak of the influx, as well as mobilizing staff and volunteers. The National Society cooperated with more than 300 corporate partners in 2022 and collected in-kind donations that were either sent to Ukraine or distributed to Ukrainian refugees in Poland. Cooperations with the Government, Regional and local authorities have strengthened alongside its emergency operation.
Key areas of scale-up and strength	The deployment of Emergency Rescue Teams allowed the National Society to position itself among front-line partners and to strengthen linkages with Governmental authorities. As a result, Humanitarian Aid Groups started being established in 2022 and will continue to be trained and equipped towards 2023 and beyond on emergency preparedness and response. Also, the mobilization of volunteers led to the development of a Volunteers' Management system to be progressively rolled out in 2023. The logistics and warehouse capacity demonstrated in the transportation, distribution, and storage of substantial goods and materials showcase the potential for expansion and professionalization of the PRC in this domain. The widespread presence of the PRC across the country and its established community-based programmes allowed a smooth implementation of relief activities. They represented an asset for scaling up life skills and livelihood programmes. The unprecedented magnitude of the crisis allowed the National Society to identify strengths and areas of improvement, such as establishing policies and procedures to further strengthen itself both from an operational and an institutional point of view.
Areas of new / additional capacities developed	PRC was recognized as one of the leading Cash and Voucher actors in Poland, considering the scale and technology of support provided through the distribution of multi-purpose cash assistance via a mobile App. This includes the innovative technology used, its efficient information process, and its potential to be used for other interventions, such as shelter assistance. Also, it has developed and strengthened its Mental Health and Psychosocial Support capacity (MHPSS) to position itself as a certified MHPSS provider for other organizations.

⁸ IFRC – [Migration from Belarus to neighbouring countries](#)

PRC has shown its agility and managed to run a carefully designed strategic planning process taking into consideration current trends and realities and a need to maintain the existing programme portfolio of PRC.

Specific planning, monitoring, and reporting aspects have improved and will continue, as indicated in the National Strategy as one of the transformation priorities.

National Society partners

Name of Partner	Health & Care	Integrated Assistance	Protection & Prevention	NS Capacity Building	Details
IFRC	☒	☒	☒	☒	Areas of work: Cash and Voucher Assistance (CVA), Shelter, Mental Health, and Psychosocial Support (MHPSS), Integrated approach, National Society Development (NSD).
Spanish Red Cross	☒	☒	☐	☒	Areas of work: Emergency preparedness, Volunteers management, database system for volunteers, members and blood donors, Livelihoods and life skills
German Red Cross	☒	☒	☐	☒	Areas of work: CVA, Emergency preparedness, Livelihoods and employment, NSD.
American Red Cross	☐	☐	☐	☒	Area of work: technical support for set-up of PRC Infoline utilized
Finnish Red Cross	☐	☐	☐	☒	Area of work: Technical support for resources mobilization
ICRC	☐	☐	☒	☒	Areas of work: Restoring Family Link, Protection, communication, international humanitarian law dissemination and NSD.

OPERATIONAL STRATEGY

Scenario Planning

Scenario	Impact	Mitigating actions
Severe winter conditions and/or increased attacks on critical infrastructure in Ukraine	Most likely impact will be the arrival of up to 500,000 new refugees from Ukraine (worst case scenario 750,000 people), with half estimated to apply for TPS in Poland. People in this new influx are expected to have increased vulnerabilities and fewer resources, for instance, because they were already internally displaced before leaving Ukraine.	Scaling up by extending the distribution of household items including winter items at HSPs (RC points) and at the branch level, provision of CVA support based on newly increased vulnerability through multipurpose cash or voucher assistance, provision of MHPSS services, through a helpline and in-person sessions, and general provision of information through the Infoline.

Peace or conflict stabilization in Ukraine	People with TPS in Poland are expected to plan their return to Ukraine if a peaceful resolution occurs. This group will require dedicated support along their journey as well as tailored support in livelihoods to be utilised when they return in Ukraine.	Facilitating the linkage through working with the URCS on the provision of information and continuous cross-border support. Focusing on more livelihood skills for people living in Poland for when they will return to Ukraine. To consider scaling down on the operation while maintaining the same sectoral components focusing on people in the most vulnerable situations who stay in Poland.
Increased social tension in Poland	Increase of social tension between Poles, Ukrainians, and minority groups (such as Roma) and other migrants and refugees (3 rd country nationals) on the provision of support, socioeconomic impact locally, and cultural differences.	To consult and align with local actors and authorities and stakeholders on the criteria for humanitarian support to different groups in vulnerable situations in-country.

People to be assisted

Overall sex and age breakdown of people targeted.

Cumulative overall targets since the beginning of the operation, Federation-wide

Sex-age group ⁹	Total
Males Over 18 years of age	177,100
Males Under 18 years old	253,000
Females Over 18 years old	581,900
Females Under 18 years of age	253,000
Total number of people to be assisted	1,265,000

ONGOING AND PLANNED OPERATIONS

HEALTH & CARE INCLUDING WATER, SANITATION AND HYGIENE (WASH)

(MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT / COMMUNITY HEALTH)

 Health & Care	Overall target: 70,000	
	Female > 18: 32,200	Female < 18: 14,000
	Male > 18: 9,800	Male < 18: 14,000

⁹ Breakdown based on the refugees registered for temporary protection in Poland as of 6 February 2023 - UNHCR.

Objective:	Most vulnerable displaced people are provided with high-quality health and care services including MHPSS.	
Priority Actions:	Activities	
Ensure continued emergency preparedness of PRC emergency rescue teams (ERTs) to address the needs of vulnerable populations	• Training in first aid (FA), psychological first aid (PFA), case findings, management, referrals, COVID-19, and other epidemics prevention. • Provision of training on emergency preparedness, (screening, profiling, and procedures) for emergency rescue teams (ERTs) and vehicles for transportation of teams and materials. (Spanish Red Cross – SRC). • Conduct simulation exercises for paramedics deployed as ERTs. • Deploying ERTs. • 900 people trained in healthcare (700 in PFA, and 200 in MHPSS) (German Red Cross - GRC).	
Primary health services and/or referral to public health institutions	• Refer cases to national health service providers and other stakeholders as required.	
Mental Health and psychosocial support services (MHPSS)	• Strengthening the capacity of PRC staff and volunteers through training on PFA and Mental Health and psychosocial support services (MHPSS) and hiring of MHPSS branch officers. • Provision of PFA and psychological support through PRC multi-services Infoline established in May 2022, and other service platforms and in-person. • Implementing community-based MHPSS activities through branches. • Mainstreaming MHPSS in new and already existing PRC activities and structures, including ERTs, humanitarian aid groups (HAGs), and other groups. • Establishing a staff and volunteer care system. • Providing MHPSS to people in vulnerable situations and their caregivers as part of the PRC safety net (sister clubs, older people's clubs, youth clubs, and others). • PRC becomes a certified MHPSS provider/trainer for other organizations.	
 WASH	Overall target: 200,000	
	Female > 18: 92,000	Female < 18: 40,000
	Male > 18: 28,000	Male < 18: 40,000
Objective:	Comprehensive WASH support is provided to the most vulnerable people, resulting in an immediate reduction in the risk of water-related diseases and improvement in dignity for the targeted population.	
Priority Actions:	Activities:	

People reached with hygiene supplies	• Prepositioning and distributing hygiene kits including menstrual hygiene management kits at border crossing points, transit centres, and collective sites managed by PRC or other stakeholders. • Provision of Menstrual Hygiene Management awareness sessions while distributing kits and on the occasion of campaigns as part of regular PRC programming.
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INTEGRATED ASSISTANCE

(SHELTER, HOUSING AND SETTLEMENTS, MULTI-PURPOSE CASH)

 Shelter, Housing and Settlements	Overall target: 800,000	
	Female > 18: 368,000	Female < 18: 160,000
	Male > 18: 112,000	Male < 18: 160,000
Objective:	Communities in crisis-affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions.	
Priority Actions:	Activities:	
Relief assistance for basic needs	• Prepositioning and distribution of household items (blankets, and winter items).	
Temporary collective shelter/accommodation	• Prepositioning and distribution of equipment (sleeping kits, generators, etc.) • Coordinating activities in temporary collective centres.	
Rental assistance	• Provision of rental assistance through conditional Cash and Voucher Assistance (CVA).	
 Cash and Voucher Assistance	Overall target: 150,000	
	Female > 18: 69,000	Female < 18: 30,000
	Male > 18: 21,000	Male < 18: 30,000
Objective:	The most vulnerable displaced communities have their needs addressed through the use of cash assistance.	
Priority Actions:	Activities:	
Conditional and/or unconditional cash and voucher assistance	Conditional cash and voucher assistance • Provision of conditional cash for accommodation and cash for livelihoods. • Provision of 5,083 multipurpose emergency vouchers (GRC). Unconditional cash and voucher assistance • Provision of Multipurpose Cash (one instalment) for new refugees and or/to respond to specific needs or categories (winter season).	

	• Provision of vouchers for basic needs.	
Cash and Vouchers preparedness	• Conduct an NS CVA self-assessment involving different sectors, including leadership, identify the CVA preparedness gaps and design a CVA preparedness long-term plan. • Implement CVA preparedness plan and mainstream CVA into existing National Society tools, systems, procedures, and staff capacity, as well as strengthen active leadership support for CVA, coordination and communication. • Evaluating CVA preparedness, reviewing CVA operations, and documenting and communicating the learnings derived from the CVA Preparedness process. Strengthening National Society capacities through implementing a cash preparedness plan, including platform maintenance or development.	
 Livelihoods	Overall target: 300,000	
	Female > 18: 138,000	Female < 18: 60,000
	Male > 18: 42,000	Male < 18: 60,000
Objective:	Communities in crisis-affected areas and the displaced can recover their livelihoods, while refugees’ access to employment opportunities is improved.	
Priority Actions:	Activities:	
Food security	• Procurement, prepositioning and distribution of food parcels at border crossing points, transit centres and collective sites managed by PRC or other stakeholders.	
Employability and integration	Employment Activation at PRC Branches: • Conduct a baseline study on perceptions and desires of refugees and host communities in being engaged in livelihoods activities. • Promote employability through different actions, including Polish language training, qualification recognition and work experience, vocational training, work permits, market analysis and job placement, and partnering with the public and private sectors. • Support income generation through self-employment. • Provide information on available vocational and skills training and employment opportunities through National Society CEA and other information-sharing mechanisms. • Improving transversal, technical and professional skills. • Legal counselling and psychosocial individual support. • Establish and scale-up integration centres to provide information, services, training and social-cohesion activities, aiming at supporting employment and social integration. • Establish and scale up the PRC Employment Activation project in new locations. The support will be integrated as an additional service of the integration centres or of the PRC branch.	

PROTECTION AND PREVENTION

[PROTECTION, GENDER, AND INCLUSION (PGI), COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA), MIGRATION]

 Protection, Gender, and Inclusion	Overall target: 20,000	
	Female > 18: 9,200	Female < 18: 4,000
	Male > 18: 2,800	Male < 18: 4,000
Objective:	The different people impacted, displaced by, or fleeing the crisis are safe from harm including violence, abuse and exploitation, discrimination and exclusion, and their needs and rights are met.	
Priority Actions:	Activities:	
Reducing social inequalities	- Scaling up targeted programmes focused on people with specific needs (namely autism spectrum, intellectual disability, genetic syndromes (e.g., T21), mental difficulties, ADHD) through fit-for-purpose tailored activities for children, adolescents, adults, and seniors. - Special focus on the most vulnerable people in the CVA programme, where criteria aim not only at prioritizing people with disabilities, the Roma community, older persons, etc. in the programme but also through innovative IT solutions for registration (i.e. making it possible for certain recipients receive assistance without travelling physically to the branches).	
Social cohesion	- Conduct a baseline study aimed at designing a more adequate intervention. - Strengthening and creating social cohesion opportunities between diverse groups and communities. - Organization of awareness sessions and social inclusion campaigns.	
Children welcomed in child-friendly spaces	Scale-up and set up of child-friendly spaces at branches and integration centres.	
PGI activities	Prevention of human-trafficking - Awareness sessions tailored to youth, young adults, and parents on how to prevent and address the risks of human trafficking. - Strengthening the collaboration with specialized INGOs and NGOs, including capacity building and referral pathways. PGI awareness raising - Realization of single topics sessions for a large public, including sessions led by experts, survivors and/or influencers on human trafficking, gender and sexual-based violence, discrimination, and stigma. - Developing awareness social media campaigns on PGI/Safeguarding. PGI mainstreaming	

	• Provide technical support to all areas of focus to enhance capacity to collect age-sex and disability disaggregated data and analyses, as well as to conduct PGI needs assessments of affected populations. • Support mainstreaming of PGI in all programs to ensure Minimum Protection Standards and principles (dignity, access, participation, and safety) are embedded into all programming. • Develop networks and partnerships with special interest group NGOs, and service providers, including GBV service providers. • Fostering a platform of PGI-related activities (such as summer camps, child-friendly spaces, women's peer support meetings, creative art classes, language lessons, and older adult clubs) to be developed by the branches.
Prevention and Protection of sexual exploitation and abuse and safeguarding	Safeguarding • Develop and adapt safeguarding policies, procedures, and mechanisms within PRC. This will include a safeguarding review of existing key documents to identify gaps and ensure alignment with safeguarding standards, including (but not limited to) the code of conduct, staff contracts, HR policies, complaints and reporting processes, and media and communications policies. • Support, in partnership with Human Resources (HR), safer recruitment approach, including updating and aligning HR policies and processes with safeguarding policies and supporting the development of a standard induction package in line with IFRC safer guidance. Developing policies and procedures • Development/adaptation of policies, procedures, and processes; including organizational sensitization. • Integrity line or other internal mechanism setups, ensuring its safe and secure management.
National Society Capacity Strengthening	• Continuing the process of capacity building of PGI staffing, including the identification of PGI focal points at the branch level. • Support PRC in developing a PGI strategy, based on a PGI assessment, which translates into PGI actions, both at HQ and branch levels. • Fostering peer-to-peer support between National Societies, supporting dialogues with key focal points and through exchange visits and missions.
Menstrual hygiene management	• Promotion of Dignity kits in the form of vouchers and cards, including cooperation with the corporate sector. • Provision of menstrual hygiene management kits and health education sessions for people with special needs and/or facing higher levels of vulnerability (e.g., genetic syndromes, autism spectrum disorders, intellectual disability, ADHD, etc.).
Education	• Prepositioning and distribution of school kits. • Provision of tuition support to complement formal education through PRC safety net (sister clubs, elderly clubs, youth clubs, and others) (To be confirmed by PRC).
	Overall target: 80,000



Community Engagement and Accountability

Female > 18: 36,800

Female < 18: 16,000

Male > 18: 11,200

Male < 18: 16,000

Objective:

The diverse needs, priorities and preferences of the affected communities guide the response ensuring a people-centred approach through meaningful community participation.

Priority Actions:

Activities:

National Society Capacity Strengthening

- Ensuring continuous National Society capacity strengthening through capacity-building opportunities for staff, volunteers, and community focal points during CEA workshops, open days, and refreshers on specific topics.

Establishing NS feedback mechanisms

- Expanding services provided by the Infoline (call centre), ensuring National Society capacity strengthening.
- Design common feedback definition of key indicators, channels, analysis, reporting and acting upon mechanisms.
- Combining existing feedback mechanisms in a cohesive one through the design of common feedback definition of key indicators, channels, analysis, reporting and acting upon mechanisms.
- Upgrading the existing community feedback mechanisms accordingly (needs identification, rumours/misinformation, feedback, suggestions/complaints, etc.).
- Develop and implement a feedback protocol for special cases that require safe and sensitive referrals and/or case management.
- Upgrading the existing Infoline platform, ensuring it allows for comprehensive and continuous data collection (needs identification, rumours/misinformation, feedback – suggestions/complaints, etc.).
- Expanding services provided through the Infoline ensuring the inclusion of all PRC programmes.
- Scaling up the Communications strategy through the distribution of information through social and other media, as well as the organization of open information days.

Collecting community feedback and using it

- Adopt a complementary approach through the integration of CEA in all assessments, case studies, and other inquiries.
- Improve knowledge of marginalized groups and people with disabilities by assessing their needs, preferences (e.g. preferred communication channels) and priorities.
- Continuously improve bidirectional regular communication with key stakeholders and communities, namely by sharing the assessment results with key stakeholders and participants and ensuring the corrective measures identified are implemented, monitored and evaluated.

Mainstreaming CEA

- Ensure bidirectional communication, collaborative planning in all phases and participatory Monitoring & Evaluation.

 Migration and Displacement	Overall target: 100,000 (10-20% of the most likely scenario of 2nd influx migration)	
	Female > 18: 46,000	Female < 18: 20,000
	Male > 18: 14,000	Male < 18: 20,000
Objective:	Specific vulnerabilities of displaced populations and people on the move are analysed and their needs and rights are met with dedicated humanitarian assistance, protection, and humanitarian diplomacy interventions, in coordination with relevant stakeholders.	
Priority Actions:	Activities:	
Red Cross Points / Humanitarian Service Points (HSPs) providing services to refugees/displaced people	• Setting up and running of Red Cross Points / Humanitarian Service Points in border crossing points and other gathering places for the provision of information and lifesaving services. This includes conducting training for staff and volunteers involved in activities, prepositioning and distributing household items, define and sharing referral pathways. • Establish and scale-up integration centres to provide information, services, training and social-cohesion activities, aiming at supporting employment and social integration. •	
National Society strengthening	• Training/Workshop on Migration. • Elaboration of the Migration Strategy 2023-2025, including through participation in the Lived Experience Advisory Committee • Organize the experience exchange visit in the experienced Country/NS on Migration. • Medium/long-term support to refugees' workshops. • Continue participation of PRC in the Platform for European Red Cross Cooperation on Refugees, Asylum Seekers and Migrants (PERCO) network.	

ENABLING APPROACHES

NATIONAL SOCIETY STRENGTHENING, COORDINATION AND PARTNERSHIPS

 National Society Strengthening	
Objective:	National Societies respond effectively to the wide spectrum of evolving crises and their auxiliary role in disaster risk management is well defined and recognised.
Priority Actions:	Activities:

Branch Development	• Support the continued engagement within PRC headquarters and branches through Branch forums to increase dialogue opportunities within the organization, cohesion, and participation of different internal stakeholders in ongoing processes. • Promote the development of a unified reporting system for branches and validation process by headquarters. • Conducting organizational assessments at the branch level, initially in the form of a pilot programme for benchmarking exercise. • Management of training sessions to improve the management of volunteers and members in the different districts and local branches.
Volunteer Management Development	• Ensure the roll-out of the newly established Volunteers' Management System, including training and follow-up with volunteers' managers in each district, and expanding it to members, staff, and blood donors. • Establish branch development plans for volunteer management to support human resources, processes and tools required for large, medium, or small-management capacity models. • Support volunteer management in procedures, management tools and technical instructions, in order to improve the management skills of volunteers and members.
Youth Engagement	• Ensure youth participation in PRC activities through the establishment of recruitment strategies, organization of monthly Youth Movement meetings, camps, training, and team-building activities to ensure the existence and sustainability of a critical base. • Establishing a competitive process for the submission of projects to stimulate innovations within the PRC.
Leadership Development Support	• Ensuring continued dialogue within Movement partners for the implementation of the NS Strategy, policies, procedures, and other institutional initiatives. • Participation in leadership Red Cross Movement capacity-building opportunities organized by Movement partners.
Governance Development	• Supporting PRC's commitment to strengthen its Governance and decision-making processes, as happened through the establishment of Governing Board members' working groups created the Strategy development process to oversee the implementation of the NS Strategy.
Programmes Development	• Ensuring capacity-building opportunities for National Society staff and volunteers along with the implementation of ongoing programmes and activities, as well to strengthen NS preparedness and response capacities.
Humanitarian Diplomacy and Strengthening Auxiliary Role	• Continuing National Society advocacy vis-a-vis governmental authorities to fulfil its mandate of auxiliary to the public authority. This, including through engaging with decision-makers and stakeholders, as well as strengthening collaboration in the implementation of actions.
Legal base Development	• Continuing Statute revision process to comply with Movement commitment. • Continuing Red Cross Law revision process which started in 2019. This, taking into consideration the 2023 parliamentary elections and the possibility of the inaccessibility of decision-makers.

	Finalizing/developing organization policies such as Recruitment, Volunteering, Sexual exploitation and abuse, Child protection, Data Protection Policy, Fraud, and Corruption.
Logistic Development Support	Leveraging on logistic experience gained in the support of the Ukraine crisis response both in the country and abroad, developing further National Society logistic capacities, including in terms of fleet, warehousing, stocks etc.
Human Resource Development	- Systematically realizing induction sessions for new staff. This, including in collaboration with Movement partners. - Support in the HR development process, conducted in the framework of the NS ongoing transformative process as per the PRC 2030 Strategy.
PMER Development	- PMER induction and training. - Establish PRC focal point for PMER-related works, especially on planning, monitoring, and reporting. - Support PRC in establishing an internal PMER framework and processes. - Guide PRC on streamlining monitoring and data collection processes across active branches, including internal reporting within PRC.
Risk Management Development	Developing country and movement contingency plans on main risks identified country-wide and conducting simulation exercises. This, taking into consideration and leveraging on existing NS capacities (e.g. Emergency Rescue Teams), as well as those to develop (e.g. Humanitarian Aid Groups) and the possibility of collaborations with Movement partners, and governmental and civil society actors.
Resource Mobilization Capacity Building	- Implementing recommendations of the Resource mobilization market study conducted in 2022, including mobilizing resources and/or allocating existing ones as per investment scenarios proposed. - Translating findings of the Resource mobilization market study related to public perception of PRC vis-à-vis other humanitarian actors in the country into action.
Financial Development	- Prioritizing internal control audit mechanism setup as per PRC Strategy 2030. This is to increase compliance with existing policies, and procedures, as well as with the NS Statute in force. - Enhancing the overall NS financial system with linkages to the branches.
Communication Development Support	Continuing promoting PRC work through the organisation of press conferences, dissemination of reports, and utilisation of social media, while foreseeing investments to increase internal and external. Support the dissemination of humanitarian principles and the emblem to enhance countrywide acceptance and reduce the misuse of the Red Cross Emblem.
NSD Coordination	Ensuring continued accompaniment of the NS to fulfil its role with Movement partners vis-à-vis the strategic Movement coordination mechanism.
Digitalization / ICT	Supporting Information Communication Technology enhancement to benefit the whole organization. This includes investigating and adopting Information Technology solutions which best suit the organisation while taking advantage of tools already adopted and tested in 2022 such as the

establishment of a volunteers' management system, platforms for the implementation of cash and voucher assistance programmes and shelter programmes and set up of a contact centre.



IFRC Secretariat Services

Objective:

The IFRC is working as one organization, delivering what it promises to National Societies and volunteers, and leveraging the strength of the communities with which they work as effectively and efficiently as possible.

Priority Actions:

Activities:

Operational Management

- Poland operation team structure focusing current needs of the people and NS strengthening strategy. The operational team will be supported by the IFRC Country Cluster Delegation based in Warsaw.
- Enhancing the support to Polish Red Cross, especially in sectors that did not exist before the crisis.

Corporate Services

- Supporting the Poland operation with comprehensive support services such as HR, Administrative, Logistics, and Finance. This includes supporting and strengthening the Polish Red Cross support services.



Coordination and Partnerships

Objective:

Technical and operational complementarity is enhanced through cooperation among IFRC membership.

Priority Actions:

Activities:

Movement Coordination

- Role and contribution of PNS in relation to the programme/operation.
- Role and contribution of the ICRC.
- Include a description of how the Movement's efforts were coordinated.

External Coordination

- Examples of collaboration with community-based/civil society organisations, national or local government, international organizations, the UN, development agencies etc.

Quality and accountability

For the operation's Federation-wide indicator framework and data collected, please refer to [IFRC GO](#).

ANNEX 1: NATIONAL SOCIETY RESPONSE PLAN – FEDERATION-WIDE FUNDING REQUIREMENT THROUGH VARIOUS CHANNELS

Total	NS Fundraising	Through IFRC	Spanish Red Cross	German Red Cross	ICRC
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FUNDING REQUIREMENTS

Planned Operations	156,020,937.18	38,466,435	106,628,564.18	2,478,900	7,397,038	1,050,000
Shelter and Basic Household Items	18,223,180.71	1,630,113	14,114,167.71		2,478,900	
Livelihoods	35,974,441.75	29,638,420	3,609,231.75	1,933,542	793,248	
Multi-purpose Cash	74,338,108.36	0	72,057,520.36		2,280,588	
Health and Care	4,514,174.25	1,481,921	2,804,194.25		228,059	
Water, Sanitation & Hygiene	1,043,316.50	0	815,257.50		228,059	
Protection, Gender, and Inclusion	2,222,876.66	0	2,222,876.66			
Community Engagement and Accountability	542,542.95		542,542.95			
Education	423,406.00	423,406				
Migration	18,193,532.00	5,292,575	10,462,773.00		1,388,184	1,050,000
Risk Reduction, Climate Adaptation and Recovery	99,156.00	99,156.00	0	99,156		
Environmental Sustainability	446,202.00	0		446,202		
Enabling Approaches	13,648,846.73	137,607	12,465,037.73	446,202		600,000
Coordination and Partnerships	0					
Secretariat Services	2,369,625.00		2,369,625.00			
National Society Strengthening	11,279,221.73	137,607	10,095,412.73	446,202		600,000
Total	169,669,783.91	38,604,042	119,093,601.91	2,925,102	7,397,038	1,650,000

Contact information

For further information, specifically related to this operation please contact:

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Reference



Click here for:

- [Link to the Emergency Appeal and updates](#)