

Federation-wide National Society Response Plan

**MGR65002 Ukraine and impacted countries crisis
Emergency Appeal**



The H-HERO emergency healthcare unit of Hungarian Red Cross is on duty along the border. Photo: Tamara Vukov

Emergency appeal No: [MGR65002](#)

Timeframe of this response plan: 01 March 2022 – 31 December 2025

Number of people to be assisted: 214,120

Federation-wide funding requirement: CHF 25,652,341
IFRC Secretariat funding requirement: CHF 20,597,104

EXECUTIVE SUMMARY / TRANSITION STRATEGY

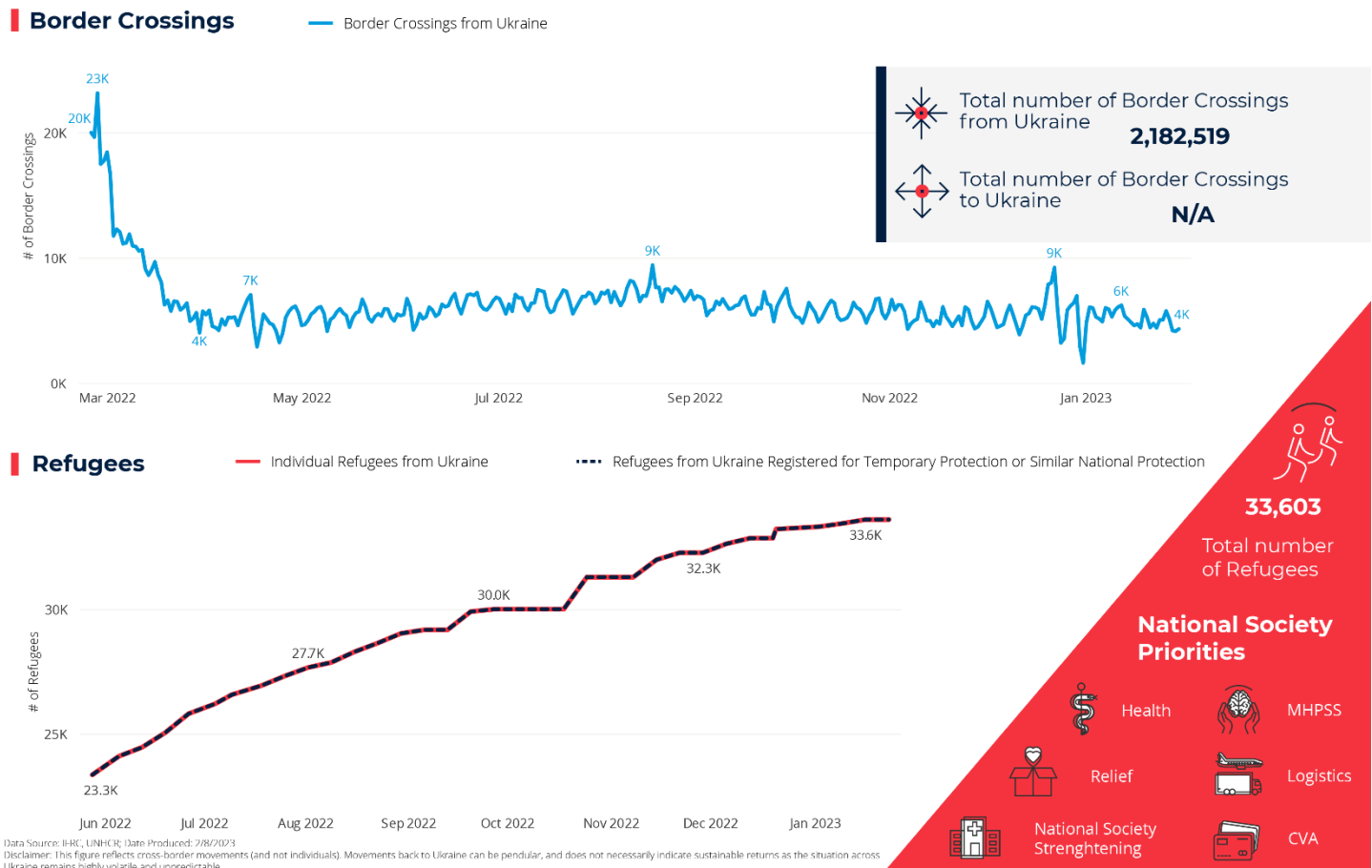
The Hungarian Red Cross' (HRC) overall aim is to support the integration and social cohesion of displaced people from Ukraine living in Hungary. Through its headquarters in Budapest and branches in 20 different counties, the National Society (NS) plans to deliver sustainable services for displaced people from Ukraine and vulnerable Hungarian people by

- providing **health services and information**, including primary healthcare, blood donations, first aid trainings, health screening, psychosocial support, and hygiene promotion across all regions of Hungary;
- distributing **relief items**, including food, clothes, or non-food household items to the people in need;
- providing **financial assistance** in the form of multi-purpose cash and sectoral cash responses, with IFRC as technical lead, and prioritizing specific vulnerabilities identified from ongoing programmes and needs assessments;
- establishing **dignified shelters** replacing the shorter-term accommodation centres and addressing the various needs for an enhanced social inclusion;
- carrying out **activities related to social integration** of affected families, including marginalized groups.
- advocating and mainstreaming **protection, gender, and inclusion (PGI)** minimum standards across all response options; and
- investing in **NS strengthening** to enhance long-term capacities with focus on human resources development, volunteer management, branch development, communications and fundraising capacity building.

NEEDS ASSESSMENT AND TARGETING

Humanitarian impact of the crisis and resulting needs

Refugees, Border Crossings and National Society Priorities Hungary



Affected populations in Hungary

Between February and November 2022, over 1.8 million people crossed from Ukraine and 1.7 million from Romania to Hungary due to the ongoing armed conflict in Ukraine. In January 2023, the influx was approximately 6,000 – 10,000 people arriving daily in Hungary from both Ukraine and Romanian borders respectively (see Figure 1). The humanitarian crisis in Ukraine continues **affecting several locations within Hungary**, including, but not limited to, locations at the borders with Ukraine, Romania, Serbia, and Austria, as well as in and around Budapest.

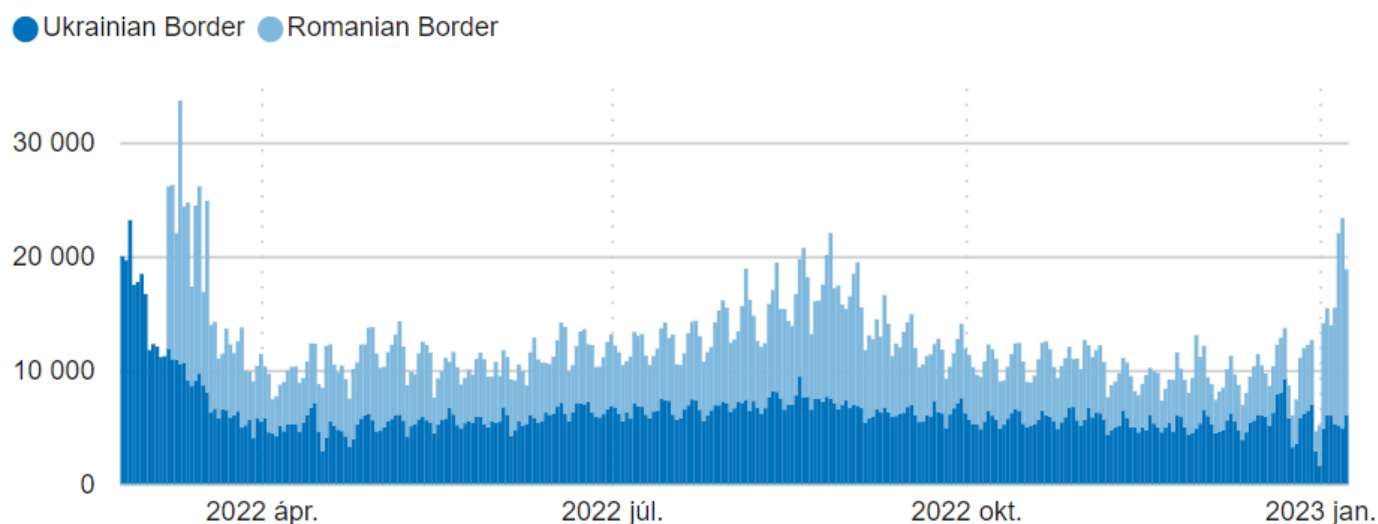


Figure 1. Source: UNHCR, January 2023

By November 2022, **32,522 people** applied for **Temporary Protection Status (TPS)** in Hungary, of which 28,379 people were granted status, giving them access to Hungary's social protection system. Some of the affected displaced families from Ukraine were either not granted with TPS or did not meet the eligibility criteria. Most of such families were **third country nationals** or **dual citizenship** families that were residing in Ukraine at the time of the conflict escalation.¹

In January 2023, approximately 8,300, of the total number of people affected, stayed in 800 centres across Hungary.² Out of the total affected population, more than 70%³ have been **women travelling on their own or with young children**. The majority of them were displaced from areas of direct conflict, such as Kharkiv, Donetsk, and Kyiv, in February or March 2022. Several **older people**, mainly **older women**, travelled on their own from areas of conflict. Families with members who suffer from **chronic illnesses, disabilities or other vulnerabilities** also travelled to Hungary from Ukraine. In 2022, these **vulnerable families** constituted approximately 10% of the total population that applied for Temporary Protection in Hungary⁴.

People with **dual citizenship or Roma community** were also affected. Although they were not in direct areas of armed conflict, the Transcarpathia region of Ukraine from which the majority travelled, experienced **further economic decline** due to the humanitarian crisis in Ukraine. As a result, many people entered Hungary, seeking humanitarian support or economic stability. Some families have also applied for Temporary Protection and were granted status.

Some **third country nationals** who resided in Ukraine's areas of conflict, were also displaced in the first wave of the movement of people. Some settled in Hungary and applied for Temporary Protection, however, not all were granted

¹ Detailed information on these groups is provided further in this plan.

² Information collected by the branches of Hungarian Red Cross.

³ Several sources have confirmed the same: HRC/IFRC needs assessments and CVA programming, as well as UNHCR needs assessments.

⁴ Charity Council, May 2022.

status. Since the escalation of the armed conflict in Ukraine, the Temporary Protection Directive application by the Hungarian Government has not been including third country nationals without international protection in Ukraine, disabling them from accessing the social protection system in Hungary. However, the number of people affected is not clear.

In 2022, several **families from all affected groups** identified above **travelled frequently in and out of Ukraine**, to visit relatives, obtain documents and check on property. According to UNHCR profiling exercises, 30% of displaced people surveyed in Hungary visited Ukraine at least once since their initial departure.

Some **Hungarian families** have also been affected by the conflict. In particular, the **neighbouring counties to Ukraine and Romania**, such as Borsod, Szabolcs-Szatmár, as well as a few other counties across Hungary, accepted a disproportionately high number of displaced people from Ukraine, putting pressure on public and community services of these regions. Some of these regions **are amongst of the poorest counties in Hungary**, and the impact of the conflict in Ukraine came on top of a fuel or economic crisis that was experienced in Europe in 2022.

Humanitarian needs of affected populations in Hungary

According to a multi-sectoral needs assessment exercise done by UNHCR in November 2022⁵, accommodation, education, employment opportunities, and access to mental health care were the main concerns for the displaced population to Hungary from Ukraine. The most stressed needs were as follows:

- provision of **financial assistance and vouchers** to meet the basic needs of the people in need;
- **provision of food, shelter** or basic shelter items. Or equivalent financial support to cover the cost of these;
- Provision of NFIs during winter seasons to address needs specific to the worsening conditions during winter, including financial assistance, clothes, and shelter.

However, it was agreed within the Intersectoral Group meeting in Hungary that there were additional needs to be addressed;

- **assistance related to health, hygiene/sanitation:** displaced people from Ukraine in Hungary experienced difficulties in accessing the healthcare system due to language barrier, long wait, denied access, or lack of information;
- **assistance in connecting children to education** in Hungary or Ukraine classes online, with the main challenges related to online schooling and language barrier;
- **employment** in Hungary: the main reasons of unemployment include language barrier, lack of opportunities, lack of childcare and lack of information;
- **provision of information** related to Hungary's health system, legal support, how to find work or how to obtain work permit in Hungary.

In 2022, the State's humanitarian support was provided based on TPS of the affected population. Families who applied and were approved for Temporary Protection were offered services free of charge to address the needs identified

⁵ [Hungary: Multi-Sectoral Needs Assessment. November 2022, UNHCR.](#)

above via the country's social protection system. Successful applicants were also entitled to unemployment financial support⁶ for each unemployed month, however, this was not widely communicated.

Some groups in vulnerable situations received modest additional (complementary) assistance in the form of vouchers or cash. In January 2023, the **Hungarian Red Cross, with technical lead from IFRC**, provided the largest support in country by distributing multi-purpose cash to 5,700 to vulnerable. Additional support was offered by HRC mainly in the form of relief items. Other national NGOs helped in form of vouchers and IOM and UNHCR provided support to residents of temporary refugee accommodation centres they managed or funded.

2023 Prioritization: Needs and specific groups that National Societies in country are responding to

In 2023, HRC will **continue providing leading support** to populations affected by the conflict in Ukraine, in two significant sectors:

- **health**, including **primary** healthcare, **psychosocial support**, hygiene/sanitation, across all regions of Hungary
- **relief**, including distribution of **food, clothes, or non-food household items** as needed.

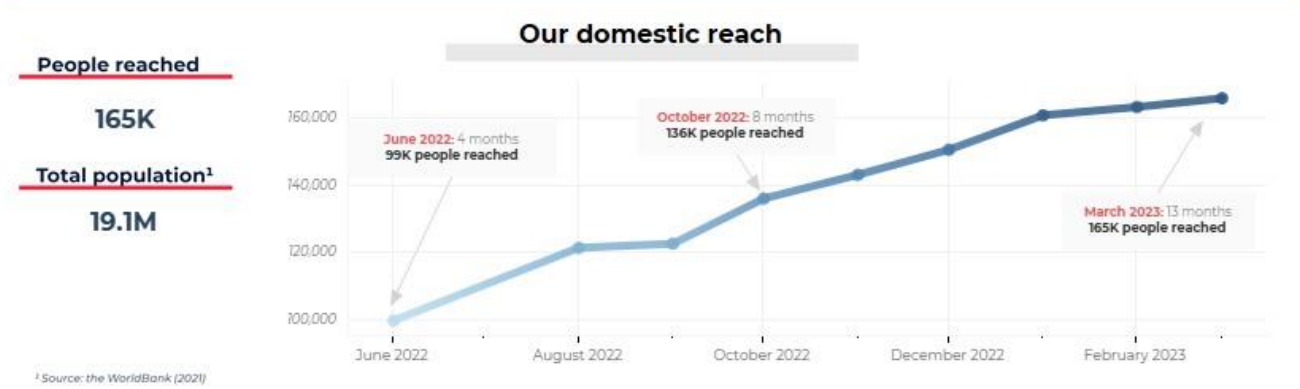
Additional to these, HRC is planning of providing major support in the fields of:

- **financial support**, in the form of multi-purpose cash, with technical lead of IFRC. By prioritising the **extremely vulnerable** as identified from ongoing programmes and needs assessments. By continuing advocating for this modality as needed
- management of **temporary refugee accommodation centres** or provision of support in the **transition** to **longer term accommodation**. The Host family network will be better understood by implementing the **DG Home** project in 2023, in which HRC participates. **Cash for shelter** assistance is being assessed for 2023
- support related to **social care or protection** via the network of HRC's social workers
- activities related to **social integration** of affected families, including marginalized groups such as the Roma community, via the network of HRC's branches and volunteers nationwide, as well as a network of **social enterprises** across several counties of Hungary
- Hungarian Red Cross will continue supporting the Red Cross branch of **Transcarpathia region** in Ukraine, by offering support in health and/or relief/CVA. It will continue providing similar support as needed to neighbouring countries, via the **Neighbours Help First** network.

⁶ HUF 22,000 per adult and HUF 13,000 per child.

CAPACITIES AND RESPONSE

National Society capacity



People reached by sector

CVA	Health	Migration	PGI	Relief	Shelter	WASH
6,364	17,325	3,760	0	165,978	0	63,435

In-country partners

	Health	NS Strengthening
Austrian Red Cross		

**As reported to the Federation-wide Data System up until March 31, 2023*



Explore more:
<https://go.ifrc.org/emergencies/5854#federation-wide>

For details on the National Society's ongoing response to the crisis, please refer to [IFRC GO](#).

National Society role in the national response

The Hungarian Red Cross (HRC) has its headquarters located in Budapest, **20 branches** nationwide, 948 staff, and 10,723 active volunteers.

HRC's **Disaster Management (DM) team** provides emergency first aid, emergency health care, hygiene promotion, psychosocial support, and management of temporary refugee accommodation centres. It participates in disaster preparedness and other coordination activities led by the Disaster Management National Directorate (NDGDM), or local municipalities. Furthermore, HRC provides support in the delivery of relief distributions that each branch delivers. The DM team manages the H-HERO mobile health unit that is currently under validation for IFRC Emergency Response Unit (ERU) deployments and WHO emergency medical team.

HRC has a **substantial network of social workers** and social care programme that provide support to the temporary refugee accommodation centres. Besides the support to displaced families, HRC provides regular support to Hungarian families. In 2021, 250,000 Hungarian people were assisted via this team by:

- providing regular **hot meals to 5,000 children** from extremely deprived Hungarian families; and
- managing several **24-hr accommodation centres and 59 daycentres** for victims of domestic violence or alcohol or drug rehabilitation.

HRC runs **social enterprises** that offer safe jobs to vulnerable individuals who may not be able to maintain work due to health issues or other vulnerabilities. The business model of these enterprises is that they are financially self-sufficient, and on this basis sustainable. HRC runs a farm, cheese factory, embroidery centre, and other small businesses as social enterprises. In 2023, HRC is planning of **expanding its network of social enterprises** to provide safe jobs to more people from the affected populations.

HRC has a large **youth volunteer programme** that leads activities of first aid (FA) nationwide.

With cooperation with ICRC, HRC runs a **Restoring Family Links** programme nationwide.

Key areas of scale-up and strength

Primary Health Care: Provision of emergency primary care and complimentary protection services. Increase service points including multi-functional health points all around the country offering (1) primary care to displaced families, and (2) primary care to extremely vulnerable Hungarian families, (3) offering blood donation, (4) FA trainings to all members of community including displaced groups. Continue process of H-HERO mobile health clinic ERU validation.

Provision of MHPSS services, to a wider number of people who are affected by the Ukraine conflict and in need of this service. By providing trainings to more HRC MHPSS as well as non-MHPSS professionals. In person or via online consultations. More comprehensive PSS support to HRC staff and volunteers. Increase in basic MHPSS awareness and ability to refer to MHPSS specialists by staff and volunteers who deliver other (non-MHPSS) HRC services.

Relief and Logistics: In 2022, HRC received vehicle donations by the IFRC Ukraine and impacted countries Emergency Appeal. The donations endorsed

	<p>relief. Using funding by non-RC sources, HRC has procured two warehouses in strategic locations in December 2022, and a third by March 2023. Further support in logistics is planned to be provided by IFRC to complement the plan, on the one hand, by offering an inventory/logistics system for all HRC warehouses, and, on the other, by conducting National Society Logistics Development (NSLD) assessment to identify NS logistics gaps and areas and offering other logistics National Society Strengthening support.</p> <p>Social enterprises that offer safe jobs to vulnerable individuals who may not be able to maintain work due to health or other vulnerabilities. HRC is planning of expanding its network of social enterprises to provide safe jobs to more people from the populations affected by the conflict in Ukraine, including members of marginalized groups.</p> <p>National Society Strengthening of core functions: In 2022, HRC, with support from IFRC, initiated activities to address urgent development priorities and steps to be taken for ensuring the long-term transformation process of HRC to improve or develop HR policies and to strengthen resource mobilisation capacity building activities. As of March 2023, IFRC recruited a National Society Development (NSD) officer to assist the leadership and senior management to elaborate further on NSD support to HRC for 2023 and beyond. Based on current priorities, as well as the 2018 organizational self-assessment results using the OCAC tool, to further elaborate the initial NSD Action Plan.</p> <p>Stronger in-country and regional cooperation and coordination: Within Hungary, HRC is a member of the Charity Council, this is a national coordination mechanism led by the Ministry of Interior (MoI) and attended by the six largest national NGOs. HRC also participates in the UN OCHA humanitarian cluster system in country. Beyond Hungary, HRC is an active member of Neighbours Help First Network. It supports the Transcarpathia branch of Ukrainian Red Cross Society regularly, which HRC aims to continue in 2023.</p>
<p>Areas of new / additional capacities developed</p>	<p>Cash and Voucher Assistance (CVA) Programming: HRC, with technical support from IFRC, is already planning to scale up CVA in Hungary using multi-purpose cash, cash for shelter, cash for health, protection, or winterisation, as needed. Activities to include further capacity building of HRC CVA team in Community Engagement and Accountability (CEA), Information Management (IM), and Finance. Possible handover of the management of CVA technical systems to HRC and support to relevant procurement. Capacity building, at branch level.</p> <p>Community Engagement and Accountability institutionalization: HRC HQ and branches will be supported with HR and contextual capacity building. HRC already has established feedback mechanisms at branch level for all HRC services and for the bank of blood service, a national call centre. In 2022, HRC established a feedback mechanism for CVA programming using online technology. In 2023, this technology is planned to be developed further with the use of toll-free numbers, chatbot, link to nationwide analysis of feedback trends and how this analysis can support better programming. As practiced in CVA, CEA approaches will also be adapted to suit other sectors such as MHPSS, Shelter and Livelihood and aim to strengthen each stage of their programme cycles. For the capacity</p>

development, CEA, and PGI teams will make efforts to provide combined training when appropriate.

National Society partners

Name of Partner	Health & Care	Integrated Assistance	Protection & Prevention	NS Capacity Building	Details
IFRC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
ICRC	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Spanish RC	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Cooperation in the deployment of H-HERO mobile health ERU in Záhony in March 2022. HRC continues receiving in-kind support by the Spanish RC on H-HERO mobile health ERU validation.
Austrian RC	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	HRC has an ongoing cooperation with Austrian RC, in DM activities and in particular Health/WASH. The two NS share trainings, simulations, donations of items and joint deployments. For instance, HRC deployed H-HERO jointly with Austrian RC to Greece in 2015, in the context of the Syria Refugee crisis. In 2022, HRC initiated cooperation with Austrian Red Cross on the RedPreneur social enterprise platform .

HRC received financial support from several National Societies, including the Canadian, American, Italian, French, Danish, Netherlands, Japanese, and Chinese, to mention a few. This support took place either bilaterally or via the Emergency Appeal multilateral platform. With these donations, HRC played a leading role in the delivery of emergency services in response to the Ukraine and impacted countries emergency in 2022 in Hungary.

Looking to 2023 and beyond, HRC **welcomes thematic partnerships** in DM, Health, Logistics, NSD, CVA, Fundraising, Communications, or other suggested themes.

OPERATIONAL STRATEGY

Scenario Planning

Scenario	Impact	Mitigating actions
Stable numbers of displaced people from Ukraine in Hungary. Reduction of humanitarian support due to unavailable funding or general economic crisis in country	Closure of refugee accommodation centres, increasing gaps in basic needs and, most critically, accommodation, food, and social inclusion.	<ul style="list-style-type: none"> • Preparations to support transition of families to longer term accommodation. Better understanding of Hungary's host family's network via the delivery of the EU Safe Homes Programme by assessing possible cash for shelter support or preparing for other relevant support. • Preparations to scale up Livelihoods activities or related to social enterprises (safe jobs), scale up of CEA, PGI and, Migration activities, including those related to social inclusion. • Increase HRC capacity in PSS by delivering activities under the EU4Health programme. • Support HRC to build capacity in relief, resource mobilisation, feedback mechanisms and other sectors via NSD activities.
Increase in number of people affected due to further escalation of the conflict, extreme weather or other adverse living conditions in Ukraine causing further displacement to Hungary. Increase in incoming numbers affecting various locations within Hungary.	Increase in basic needs, including emergency health care, Psychological First Aid (PFA), basic items such as food, water, shelter. Needs may be different in urban locations (primarily Budapest) compared to rural locations (including locations near borders of Ukraine and Romania).	<ul style="list-style-type: none"> • Support HRC in emergency preparedness and in scaling up necessary emergency response in the two key sectors of health and relief. Support in H-HERO ERU validation. Strengthen HRC logistics capacity via NSD activities. Increase of HRC's capacity in CVA. Strengthening of protection services and PSS by delivering the EU4Health programme. Support HRC's Human Resource systems to ensure more motivated staff/volunteers, and less staff turnarounds/burn outs.
Decreasing number of people arriving in Hungary	Closure of specific service points, including accommodation centres, handover of IFRC-led management for CVA systems to HRC, preparedness for future emergencies.	<ul style="list-style-type: none"> • Preparedness activities listed above. • Invest in longer term NSD support, in order to further strengthen the HRC so that they continuously improve their services. • Support HRC to continue cooperations via newly introduced networks such as: <ul style="list-style-type: none"> ○ REDpreneur ○ Red Social Innovation - International Resource Centre for Social Innovation (red-social-innovation.com) ○ CEA Hub ○ Cash Hub ○ Psychosocial Centre ○ Solferino Academy - Creating the Future Red Cross and Red Crescent

People to be assisted


Overall sex and age breakdown of people targeted cumulatively

Sex-age group	Total
Males Over 18 years of age	42,800
Males Under 18 years old	42,800
Females Over 18 years old	85,720
Females Under 18 years of age	42,800
Total number of people to be assisted	214,120

ONGOING AND PLANNED OPERATIONS

HEALTH & CARE INCLUDING WATER, SANITATION AND HYGIENE (WASH)

(MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT / COMMUNITY HEALTH)

 Health & Care	Overall target: 90,000	
	Female > 18: 36,000	Female < 18: 18,000
	Male > 18: 18,000	Male < 18: 18,000
Objective:	Most vulnerable displaced people are provided with high-quality health and care services including MHPSS.	
Priority Actions:	Activities:	
Primary health services and/or referral to public health institutions	<ul style="list-style-type: none"> Continue offering primary health services to displaced families from Ukraine within Hungary. Support to include improved Infection, Prevention and Control (IPC), Community based surveillance (CBA), immunization (childhood as well as resurgence of infectious diseases, e.g., COVID-19, Influenza). Additional support to be provided to vulnerable groups from deprived communities as needed (e.g., related to health promotion). Primary care support to be provided in temporary refugee accommodation centres or general practitioner locations, or in existing or new HRC multi-functional health points. HRC plans to create new or develop further existing health points to include primary care health services, health screening test as prevention activities, as well as health promotion, blood donations, first aid trainings and youth and complementary activities from other sectors such as migration. To include screening of foreign nationals for blood donation as per country's legislation. 	


	<ul style="list-style-type: none"> Continue supporting HRC towards the full validation of H-HERO mobile health clinic ERU with cooperation of Spanish RC, the IFRC, and other partners. The support may include trainings, exercises, or deployments with other countries' mobile health/hospital, strengthening of public health and WASH elements of the ERU deployment. Procurement of equipment, strengthening of medical procurement and warehousing. Continue preparing for the deployment of first aiders in emergency response. Activities to include trainings, simulations, activities related to youth volunteering in First Aid and Psychological First Aid. Support HRC in receiving the relevant license in country and in setting up commercial first aid. 	
Mental Health and psychosocial support services (MHPSS)	<ul style="list-style-type: none"> The programme will provide comprehensive MHPSS to up to 70,000 people affected by the humanitarian crisis in Ukraine and in need of this service. 	
People trained in MHPSS	<ul style="list-style-type: none"> Increase the capacity of HRC in MHPSS by continuing the implementation of the EU4Health programme. The programme will deliver trainings to up to 30 HRC MHPSS professionals, and 1,000 non-MHPSS individuals, HRC staff, and volunteers. 	
Other please specify	<ul style="list-style-type: none"> Establish a cash for health service by undertaking relevant needs assessments in the community, assessment of possible CVA modalities, trainings and rolling out of the programme. 	
 WASH	Overall target: 80,000	
	Female > 18: 32,000	Female < 18: 16,000
	Male > 18: 16,000	Male < 18: 16,000
Objective:	Comprehensive WASH support is provided to most vulnerable people, resulting in immediate reduction in risk of water related diseases and improvement in dignity for targeted population.	
Priority Actions:	Activities:	
People reached with hygiene supplies	<ul style="list-style-type: none"> Continue the distributions of hygiene items in relief points and temporary refugee accommodation centres. Items may include family hygiene kits or individual hygiene items. Preposition essential items, such as hygiene kits for possible future spikes in emergency. 	
Other	<ul style="list-style-type: none"> Continue providing health and hygiene promotion to families, children, or marginalized groups, as needed. 	

INTEGRATED ASSISTANCE

(SHELTER, HOUSING AND SETTLEMENTS, MULTI-PURPOSE CASH)

 Shelter, Housing and Settlements	Overall target: 75,000	
	Female > 18: 30,000	Female < 18: 15,000
	Male > 18: 15,000	Male < 18: 15,000
Objective:	Communities in crisis-affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions.	
Priority Actions:	Activities:	
Relief assistance for basic needs	<ul style="list-style-type: none"> • Preposition stock of emergency items for a timely response in 2023 or beyond to support new arrivals who may wish to transit or stay longer in Hungary due to a possible escalation of the conflict in Ukraine or winter. Prepositioned items may include blankets, mattresses, clothing, toys, seasonal items. • HRC bought three new warehouses in three strategic locations within Hungary. Their procurement has been implemented partly with the financial support from the Hungarian government. Support is needed to include the set-up, maintenance, as well as purchasing of necessary equipment for these warehouses. In addition, the procurement and setting up of a relevant warehouse management system is also. Prior implementation, NS logistics Standard Operating Procedures (SOPs) must be reviewed to see compatibility IFRC Logistics procedures. 	
Temporary collective shelter/accommodation	<ul style="list-style-type: none"> • Support the temporary refugee accommodation centres (12) with distribution of essential household items, such as blankets, mattresses, beds, clothing, toys, seasonal items. • Support HRC in preparing an exit strategy from temporary refugee accommodation centres and in supporting populations to transition to longer term accommodation. As per discussions with Municipalities, Mol, Charity Council and UNHCR, learnings from the EU Safe Homes programme (2023) and assessments of possible cash for shelter programming. • Supporting repairs of service points as needed. Provision of winter support based on needs assessments. 	
Temporary individual shelter/accommodation	<ul style="list-style-type: none"> • In 2023, a transition to longer term housing is expected to take place in Hungary, which may translate to the possible closure of 	


	(some) temporary refugee centres. HRC aims to play a key role in the smooth transition of vulnerable groups to longer term housing, which may include host families' support or private accommodation. Distribution of household items or cash for shelter as needed. The host family network will be better understood after HRC implements the DG EU Safe Homes programme in 2023.	
Other	<ul style="list-style-type: none"> • Agree and facilitate relevant HRC capacity building as well as possible partnerships with PNS in DM and/or Logistics. Including relevant trainings, international deployments. • Plan for energy-efficient or cost-efficient interventions in HRC properties, including accommodation centres, other service, and support locations. • Procure health and safety and visibility items for DM staff and volunteers. 	
 Cash and Voucher Assistance	Overall target: 35,000	
	Female > 18: 14,000	Female < 18: 7,000
	Male > 18: 7,000	Male < 18: 7,000
Objective:	The most vulnerable displaced communities have their needs addressed through the use of cash assistance.	
Priority Actions:	Activities:	
Conditional and/or unconditional cash and voucher assistance	<ul style="list-style-type: none"> • Scale up support using multi-purpose cash to existing and/or as many groups identified that have been affected by the conflict in Ukraine, including groups who have been displaced, affected economically, and/or Hungarian families affected, based on needs assessments and learnings of the 2022 CVA programme. • Assess and implement cash for shelter programming as per needs and gaps identified in 2023 and beyond. To support the transition of affected people from temporary to more permanent accommodations. Using learnings of the EU Safe Homes programme, which will be completed in 2023. • Assess and implement cash for protection programming as per needs and gaps identified in 2023 and beyond. To support needs identified from HRC health and social care teams, in accommodation centres, health points, or other HRC service points. • Assess and implement cash for health programming as per needs and gaps identified in 2023 and beyond. To support 	

	<p>needs identified from HRC health teams, including during emergency deployments of H-HERO mobile health ERU.</p> <ul style="list-style-type: none"> Assess and implement cash for winter support, or other thematic interventions, when multi-purpose cash is deemed inappropriate. 	
Other	<ul style="list-style-type: none"> Continue supporting HRC to advocate using evidence at high level stakeholders in the country. Including the Prime Minister's Office, MoI, and Ministry of Foreign Affairs and Trade (MoFAT). Continue undertaking sensitisation and training sessions to all branches for the increasing involvement of the branches in CVA activities, including assessments, validations, CEA, and monitoring. Participate or lead coordination in country (currently via the national Basic Needs Working Group). Conduct CVA monitoring activities. Continue capacity building of the HRC counterpart in CVA technical, IM, and financial knowledge related to CVA. Discuss a capacity building plan for handover or development of CVA systems in HRC. The IFRC and HRC will continue working together to build the National Society's capacity in implementing robust CVA activities. Planned activities include: <ul style="list-style-type: none"> HR support; Development of SOPs for CVA; Establishing a Framework Agreements with Financial Service Providers (FSP); Revision of CVA tools, including needs assessment and post-distribution monitoring. 	
 Livelihoods	Overall target: 200	
	Female > 18: 120	Female < 18: N/A
	Male > 18: 80	Male < 18: N/A
Objective:	Communities in crisis-affected areas and the displaced can recover their livelihoods, while refugees' access to employment opportunities is improved.	
Priority Actions:	Activities:	
Other	<ul style="list-style-type: none"> Continue offering information on local opportunities of employment; provide links to local opportunities in professional trainings and employment, by working closely with local stakeholders including the municipality and local businesses in various sectors. 	

	<ul style="list-style-type: none"> Set up new social enterprises that can offer safe jobs to vulnerable individuals, as well as an opportunity to interact and include excluded groups of Roma community to the local community. Social enterprises to include basic life skills trainings ,as well as lessons in Hungarian language and Mathematics, as needed by vulnerable adults. Examples of planned social enterprises for the next two years will be: <ul style="list-style-type: none"> Kinder garden Food factory Cleaning services to local businesses Support the re-opening of the Empathy Café Social Enterprise in Budapest.
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PROTECTION AND PREVENTION

(PROTECTION, GENDER, AND INCLUSION (PGI), COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA), MIGRATION)

 Protection, Gender and Inclusion	Overall target: 2,500	
	Female > 18: 1,000	Female < 18: 500
	Male > 18: 500	Male < 18: 500
Objective:	The different people impacted, displaced by or fleeing the crisis are safe from harm including violence, abuse and exploitation, discrimination and exclusion, and their needs and rights are met.	
Priority Actions:	Activities:	
Children welcomed in child-friendly spaces	<ul style="list-style-type: none"> Continue offering child-friendly spaces, including in key service points. Strengthen Capacity on Child Protection Activities, identification, and safe referrals. Provide training for volunteers on Child Protection & Safeguarding. Strengthening HRC's Child Protection Policy. 	
PGI activities	<ul style="list-style-type: none"> Continue mainstreaming PGI through existing programmes. Enhance case management in temporary refugee accommodation centres that are being managed by HRC. Provide training on PGI/Safeguarding (sexual and gender-based violence (SGBV), child protection, people with disabilities and impairments and social norms), survivor-centred approach and safe referrals. 	

	<ul style="list-style-type: none"> Promote access to education on basics of PGI & Safeguarding. Assess and implement cash for protection programming as per needs and gaps identified in 2023 and beyond. 	
Prevention and Protection of sexual exploitation and abuse and safeguarding	<ul style="list-style-type: none"> Develop a network of Safeguarding focal points at branch level. Provide training in Safeguarding (Prevention from Sexual Exploitation and Abuse (PSEA) and Child Safeguarding) to HRC staff and volunteers. Disseminate information about Prevention and Response to PSEA and Child Safeguarding. Conduct a Safeguarding self-assessment to identify potential risks of SEA and the relevant mitigations. In cooperation with CEA, ensure that there is a complaints and feedback mechanism that is accessible to the community. Continue mapping services and promote referral pathways. Strengthen HRC's policies and mechanisms in PSEA and Child Safeguarding as needed. 	
 Community Engagement and Accountability	Overall target: 35,000	
	Female > 18: 14,000	Female < 18: 7,000
	Male > 18: 7,000	Male < 18: 7,000
Objective:	The diverse needs, priorities and preferences of the affected communities guide the response ensuring a people-centred approach through meaningful community participation.	
Priority Actions:	<p>Activities:</p> <p>Capacity building and institutionalization</p> <p>Continuity of CEA implementation should be ensured to be accountable to communities, to build trust with partners, to attract new funding, improve efficiency, and to contribute to financial sustainability. The CEA approach should be a part of all upcoming and current project, such as CVA, and the EU4Health project focusing on MHPSS.</p> <ul style="list-style-type: none"> Recruit a dedicated CEA Officer at HQ level (as a member of HRC Communication team); Identify CEA focal points in four (4) branches and set up information desks; Deliver three (3) CEA trainings; Participate actively in inter-agency CEA, Accountability of Affected Populations (AAP), and Communications with Communities (CwC) coordination systems and joint initiatives; 	

	<ul style="list-style-type: none"> • Integrate CEA into all other relevant National Society trainings; • Develop proposals to present to partners to secure their support and funding to institutionalize CEA.
Collecting community feedback and using it	<p>Feedback Mechanisms</p> <p>The Red Cross Red Crescent Movement has committed⁷ to listening and acting on community which has been maintained through feedback mechanisms. The main feedback mechanism in Hungary is the helpdesk. It became structured and gained momentum with the course of the; cash programme, it has worked successfully and has been used by the affected population effectively. The mechanisms should be maintained and scaled up including other sectors which provide services in HRC.</p> <ul style="list-style-type: none"> • Inform programme team on feedback received and produce monthly feedback reports; • Develop different feedback channels, e.g., face-to-face through information desks and written through social media accounts; • Support contextual and needs analysis of current and future projects, e.g., EU Safe Homes programme; • Regular Focus Group Discussions (FGDs) to check people are aware of and feel comfortable using the feedback mechanism; • Scale up the feedback mechanism including other sectors and projects to collect holistic feedback and respond to the community questions holistically.
Other	<p>CwC and participation</p> <p>Transparent and timely communication with communities and providing information as aid is crucial, and it is a commitment⁸ for the Movement as well. The efforts to reach communities considering the preferred information channels, language, and trusted information sources should continue.</p> <ul style="list-style-type: none"> • Set up communication channels with the support of 510⁹ and strengthen both communities HRC staff and volunteers with information through these channels; • Develop information materials with the support of communication teams, e.g., print programme posters, establish a website; • Conduct regular community meetings especially considering the illiterate communities identified through needs analysis;

⁷ Principle 5, [Principles and Rules for Red Cross and Red Crescent Humanitarian Assistance](#).

⁸ [Resolution CD/19/R1: Movement-wide Commitments for Community Engagement and Accountability](#). Council of Delegates of the International Red Cross and Red Crescent Movement. 8 December 2019, Geneva, Switzerland.

⁹ [510 is an initiative of the Netherlands Red Cross](#) aiming to improve the speed, quality, and cost-effectiveness of humanitarian aid by using data & digital products.

	<ul style="list-style-type: none"> Regular FGDs to check the programme is using the most effective channels, approaches, and languages to reach different groups and that information is received and useful; Collaborate with the Data Entry and Exploration Platform (DEEP) to regularly analyse secondary sources of data for insights on community relations and tensions to inform action. 	
 Migration and Displacement	Overall target: 15,000	
	Female > 18: 6,000	Female < 18: 3,000
	Male > 18: 3,000	Male < 18: 3,000
Objective:	Specific vulnerabilities of displaced populations and people on the move are analysed and their needs and rights are met with dedicated humanitarian assistance, protection and humanitarian diplomacy interventions, in coordination with relevant stakeholders.	
Priority Actions:	Activities:	
Advocacy and transitioning into a longer-term solutions for an integrated response to the displaced people	<ul style="list-style-type: none"> Supporting HRC to advocate using evidence at high level and with stakeholders in the country. Continue monitoring the different profiles of people affected by this conflict and their needs. Develop key messages on migration and displacement to protect against discrimination, xenophobia, and promote social integration within the host community. Provide dedicated technical support to the National Society in their capacities to respond to the specific needs of displaced populations and people on the move, in line with the RCRC Movement framework on Migration (IFRC Policy on Migration, IFRC Migration Strategy and others). Ensure all refugees/displaced people have access to essential services, including food and non-food, water and sanitation, healthcare, psychosocial support, and support in restoring family links and specialized referrals. Continue working with other migration actors to ensure coordination, identify gaps in the response and work to identify trends in migration. HRC support to Migrants with the provision of shelter and other complementary humanitarian services ensuring better standards of integration applying and utilising a Governmental funding pool. 	
People supported in official procedures	<ul style="list-style-type: none"> Accompany families in official procedures as needed. Support provided may be translations or other. Support may 	

	be provided in official procedures related to legal/status related, education, health or other.
Other	<ul style="list-style-type: none"> • Provide trainings/workshops on Migration, exchange visits with other National Societies reflecting on positioning on Migration and Displacement. Provide dedicated technical support to the National Society in their capacities to respond to the specific needs of displaced populations and people on the move, in line with the RCRC Movement framework on Migration (IFRC Policy on Migration, IFRC Migration Strategy and others). • Supporting HRC in their advocacy efforts with high level stakeholders in the country using evidence.

ENABLING APPROACHES

NATIONAL SOCIETY STRENGTHENING, COORDINATION AND PARTNERSHIPS

 National Society Strengthening	
Objective:	National Societies respond effectively to the wide spectrum of evolving crises and their auxiliary role in disaster risk management is well defined and recognised.
Priority Actions:	<ul style="list-style-type: none"> • Priority will be given to the development and strengthening of the following sectors: HR, Resource Mobilization, Financial management, Logistics and warehousing, and branches. • Continue supporting HRC in strategic priorities and development needs. Helping HRC find synergies between the general activities (i.e., blood donation, first aid, social care, youth) and new tasks that have scaled up due to the recent crisis.
Branch Development	<ul style="list-style-type: none"> • Support in provision and scale up of logistics to set up, including trainings to branches in specific support, such as inventory management. • Support in financial management and reporting as needed. • Trainings in the theme of CVA, CVA IM, and CEA, in line with the scale up of CVA programming. • Promote good community engagement in branch activities; involve volunteers into feedback mechanism to understand what is happening in the community; provide training and technical support to volunteers at all levels.

Volunteer Management Development	<ul style="list-style-type: none"> • Introduction/Dissemination of available trainings, (in English), on the IFRC Learning Platform for Volunteers & Youth (e.g., Volunteering RC & RC Induction Course, auxiliary role, Stay Safe - Personal Security, Stay Safe - Volunteer Security, Stay Safe-Security Management, Security in Disasters & Crises, The World of RC, Needs Assessment, Code of Conduct, Introduction to Rapid Response to Disasters & Crises, Management Essentials, CEA, An Introduction for RCRC Approach to Migration, etc.). • Ensure recruitment and training of volunteers include diversified representation of the community, e.g., gender, ages and social groups and people with disabilities and those who are familiar with the community context and language. • Establish a sustainable insurance system for the volunteers, so that volunteers are insured every year (e.g., by the insurance company used by other NSs within the Movement).
Leadership Development Support	<ul style="list-style-type: none"> • Support in development of diverse portfolios of products services, including possible areas of partnership IM, CEA, CVA. Resource mobilization potential donors mapping. Support in thematic partnerships in particular DM, Logistics, Health. • Support in finalization and implementation of HRC Strategic Plan. • Support in establishing and the adaptation of Child Safeguarding Policy. • Support in strengthening cross-cutting policies as needed: (1) Protection of children or vulnerable adults (2) Prevention of sexual abuse and harassment; (3) Prevention of fraud and Corruption, etc. • Leadership trainings to senior and middle management in HQ and branches.
Programs Development	<ul style="list-style-type: none"> • In CVA, CEA, PSS, and Public Health, as mentioned in previous sections. • Further development of social enterprises to target affected populations as mentioned in previous sections.
Logistic Development Support	<ul style="list-style-type: none"> • HRC owns three warehouses in three different counties in strategic locations. There is a need to support the setup, identify the gaps and address the needs. HRC has also rented a warehouse in Budapest for DM stock. The same applies as mentioned before. • Relevant training includes more in-depth trainings in procurement, stock management, fleet management. • Support to new warehouses such as procuring and installation of new inventory management system

Human Resources Development	<ul style="list-style-type: none"> Support in revision of HR management systems, including Salary Grade, Job Descriptions and HRC organogram and communication. Support in the phased implementation of the revised HR systems.
PMER Development	<ul style="list-style-type: none"> Support the development of more robust monitoring including collection of monitoring data in all sectors, at headquarters and branch levels. Provide relevant technology and trainings, including donation of mobile data kits. Quality and accountability in the operation will be ensured through regular audits, programmatic and operational evaluations, and the fulfilment of the IFRC accountability plan of action.
Resource Mobilization (RM) Capacity Building	<ul style="list-style-type: none"> Conduct RM Market analysis to identify the donation trends in the Hungarian market and the profile of the donors. Invest in the development of more income generating activities, under the social enterprise business model, as described in previous sections.
Financial Development	<ul style="list-style-type: none"> Upgrade of the financial accounting/logistics software or other Financial and logistics SOPs as needed. Support in expansion of team and trainings to conduct CVA related financial activities or other.
Communication Development Support	<ul style="list-style-type: none"> Continue support in the Communications development, including analysis of feedback received, brand or other market analysis that feed into improvement of services and stronger image of HRC in the country.



IFRC Secretariat Services

Objective:	The IFRC is working as one organization, delivering what it promises to National Societies and volunteers, and leveraging the strength of the communities with which they work as effectively and efficiently as possible.
Priority Actions:	Activities: <ul style="list-style-type: none"> IFRC will continue offering HRC opportunities of support and development via this emergency, including regional coordination in themes of Health & Care, Relief and Logistics, innovative interventions using digital CVA, digital systems in CEA.

	<ul style="list-style-type: none"> • IFRC will continue offering key support to enhance capacity and accountability of HRC operations, including, several professional trainings in programme sectors but also in support functions and policies that underpin all activities, and examples have been outlined in the previous sections. IFRC will provide capacity building initiatives in institutional systems and structures that are aligned with HRC's strategic and development priorities. • IFRC will continue supporting HRC in establishing new thematic partnerships as per the strategic and development priorities of HRC.
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Coordination and Partnerships

Objective:	Technical and operational complementarity is enhanced through cooperation among IFRC membership.
Priority Actions:	Activities:
Internal Coordination	<ul style="list-style-type: none"> • HRC will continue being an active member of the Red Cross Neighbours Help First Network. • IFRC will continue supporting HRC coordination tasks as needed, including support in advocacy based on evidence from monitoring of current programmes.
Movement Coordination	<ul style="list-style-type: none"> • The IFRC Regional Office for Europe (ROE) in Budapest continues coordinating recovery operations, as needed by offering technical support and opportunities to multicounty funding, such as EU4Health and Safe Homes programmes. ROE will continue providing support to strengthen the capacities of the National Societies and the IFRC dedicated team in Hungary will look to maintain support to the NS for the sustainable development in line with strategic and operational priorities. • HRC has ongoing cooperation with several National Society partners, such as the Austrian RC and Spanish RC as mentioned in sections below. Looking to 2023 and beyond, as HRC welcomes new thematic partnerships, IFRC will look to facilitate discussions and cooperations as per HRC priorities, in DM, Health, Logistics, NSD, CVA, Fundraising, Communications, or other.
External Coordination	<ul style="list-style-type: none"> • HRC continues coordinating with relevant government Ministries at the national level, as well as at the local level, County Defence Committees, County Civil Protection Officers, Disaster Management, the Police, to continue delivering support to people affected by the armed conflict in Ukraine and transition from emergency to regular support in 2023.

- HRC continues participating at the national Charity Council attended by the six national organisations (Hungarian Red Cross, Hungarian Charity Service of the Order of Malta, Hungarian Baptist Aid, Caritas, Interagency Church, Reform Church). The platform has been used for coordination purposes of response activities during an emergency and advise the government during peacetime.
- HRC continues attending key UN humanitarian clusters and working groups, including the inter-agency coordination, and subgroups such as the Basic Needs Working Group and Child Protection Sub Working Group.

Quality and accountability

For the operation's Federation-wide indicator framework and data collected, please refer to [IFRC GO](#).

ANNEX 1: NATIONAL SOCIETY RESPONSE PLAN – FEDERATION-WIDE FUNDING REQUIREMENT THROUGH VARIOUS CHANNELS

	Total	NS Fundraising	Through IFRC	ICRC	AmCross
FUNDING REQUIREMENTS					
Planned Operations	22,031,264	4,427,001	17,399,091	205,172	
Shelter and Basic Household Items	3,591,235	1,309,605	2,281,630		
Livelihoods	<i>in PGI</i>				
Multi-purpose Cash	10,089,150		10,089,150		
Health and Care	3,720,787		3,720,787	In kind	
Water, Sanitation & Hygiene	<i>in Health</i>				
Protection, Gender and Inclusion	1,067,696		862,524	205,172	
Community Engagement and Accountability	445,000		445,000		
Education	<i>in PGI</i>				
Migration	3,117,396	3,117,396			
Risk Reduction, Climate Adaptation and Recovery	0	0			
Environmental Sustainability	0				
Enabling Approaches	3,621,077	0	3,198,013	348,064	75,000
Coordination and Partnerships	150,000		150,000		
Secretariat Services	1,576,365		1,576,365		
National Society Strengthening	1,894,712		1,471,648	348,064	75,000
Total	25,652,341	4,427,001	20,597,104	553,236	75,000

Contact information

For further information, specifically related to this operation please contact:

In the Hungarian Red Cross

- **Head of Disaster Management:** Brigitta Sáfár, dr., brigitta.safar@voroskereszt.hu

In the IFRC

- **Ukraine and Impacted Countries Crisis Regional Operations Manager:** Lorenzo Violante, lorenzo.violante@ifrc.org
- **Hungary Operations Manager:** Orhan Hacimehmet, orhan.hacimehmet@ifrc.org

For IFRC Resource Mobilization and Pledges support:

- **Regional Office for Europe, Head of Partnerships and Resource Development:** Andrej Naricyn, andrej.naricyn@ifrc.org

For In-Kind donations and Mobilization table support:

- **Regional Office for Europe, Head of Humanitarian Services & Supply Chain Management:** Stefano Biagiotti, stefano.biagiotti@ifrc.org

Reference



Click here for:

- [Link to the Emergency Appeal and updates](#)