

Federation-wide National Society Response Plan

**MGR65002 Ukraine and Impacted Countries Crisis
Emergency Appeal**



Georgia Red Cross Society volunteer distributing new year's gifts to displaced children from Ukraine enrolled in Georgian Schools, December 2022 © GRCS

Emergency appeal No: [MGR65002](#)

Timeframe of this response plan: Until 31 December 2025

Number of people to be assisted: 29,101

Federation-wide funding requirement: 4,351,766 CHF

EXECUTIVE SUMMARY / TRANSITION STRATEGY

Georgia continues to be both a destination and a transit country for displaced people from Ukraine. Over 25 thousand people are remaining in Georgia, and the number is expected to increase throughout 2023 and beyond; In February 2023, the Georgian Government extended legal stay for Ukrainian citizens (visa free) to two years, amending its Resolution No. 255 "On the approval of the list of countries whose citizens can enter Georgia without a visa" dated June 5, 2015. Consequently, all new arrivals may stay in Georgia for 2 years, while those in Georgia since 2022 will have additional one year visa free. Furthermore, recent assessments reveal the motivation and reasons among Ukrainians for choosing Georgia as a destination country being a) social and cultural similarities between Ukraine and Georgia, b) geopolitical and geographical proximity, and c) and family reunifications. Analysis of the needs assessment results, both at macro and micro levels, leads to the conclusion that the current collective coverage of public and local authorities together with the humanitarian actors in Georgia is insufficient to cover the basic needs of the displaced people from Ukraine.

The Georgia Red Cross Society (GRCS) is the largest humanitarian organization in Georgia with its countrywide presence of 40 local branches and a network of 15,000 volunteers. The IFRC operates its Country Cluster Delegation in Tbilisi for the South Caucasus region. The response operation focuses on addressing the immediate and changing needs of the displaced people from Ukraine in Georgia through:

1. Timely and efficient provision of **Cash and Voucher Assistance (CVA)**, including both **multi-purpose cash** and conditional cash assistance for Health and Care, Child Protection, and Shelter.
2. Participatory and inclusive **Mental Health and Psychosocial Support (MHPSS)** through Child-Friendly Spaces (CFSs), individual counseling and guidance for psychosocial rehabilitation, early recovery, livelihood and social integration targeting people in vulnerable situations with a particular attention devoted to parents and children (through **Case Management**).
3. Continuous **evidence-based advocacy** for increased attention and support to displaced people from Ukraine.

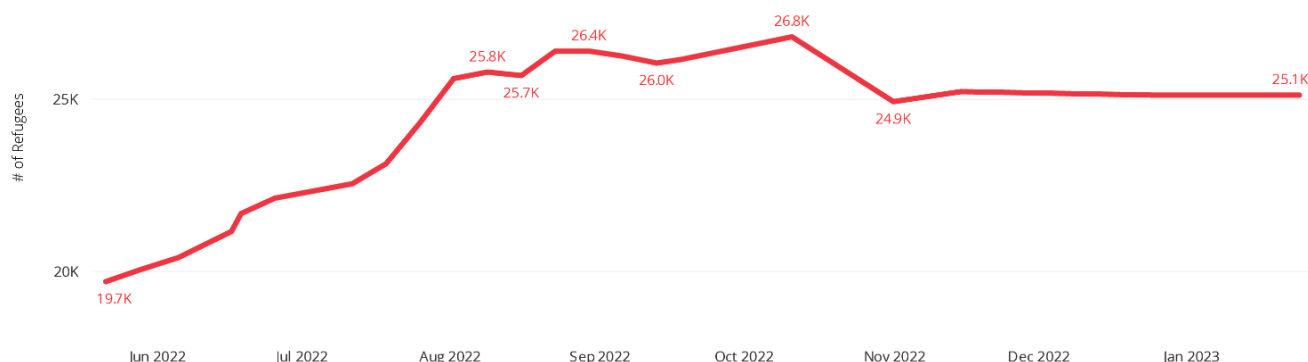
The operation accommodates an increased focus on **Community Engagement and Accountability (CEA)** and **Protection, Gender and Inclusion (PGI)** as cross-cutting priorities throughout the operation, and will further invest in organizational and programmatic capacity strengthening in the areas of CVA, resource mobilization, case management, migration and information management.

Refugee Situation and National Society Priorities Georgia



Refugees

— Individual Refugees from Ukraine



National Society Priorities



CVA



Migration



NS Strengthening



PGI

Data Source: IFRC, UNHCR; Date Produced: 2/10/2023

Disclaimer: Statistics are compiled mainly from data provided by authorities. While every effort has been made to ensure that all statistical information is verified, figures represent an estimate. Triangulation of information and sources is performed on a continuous basis.



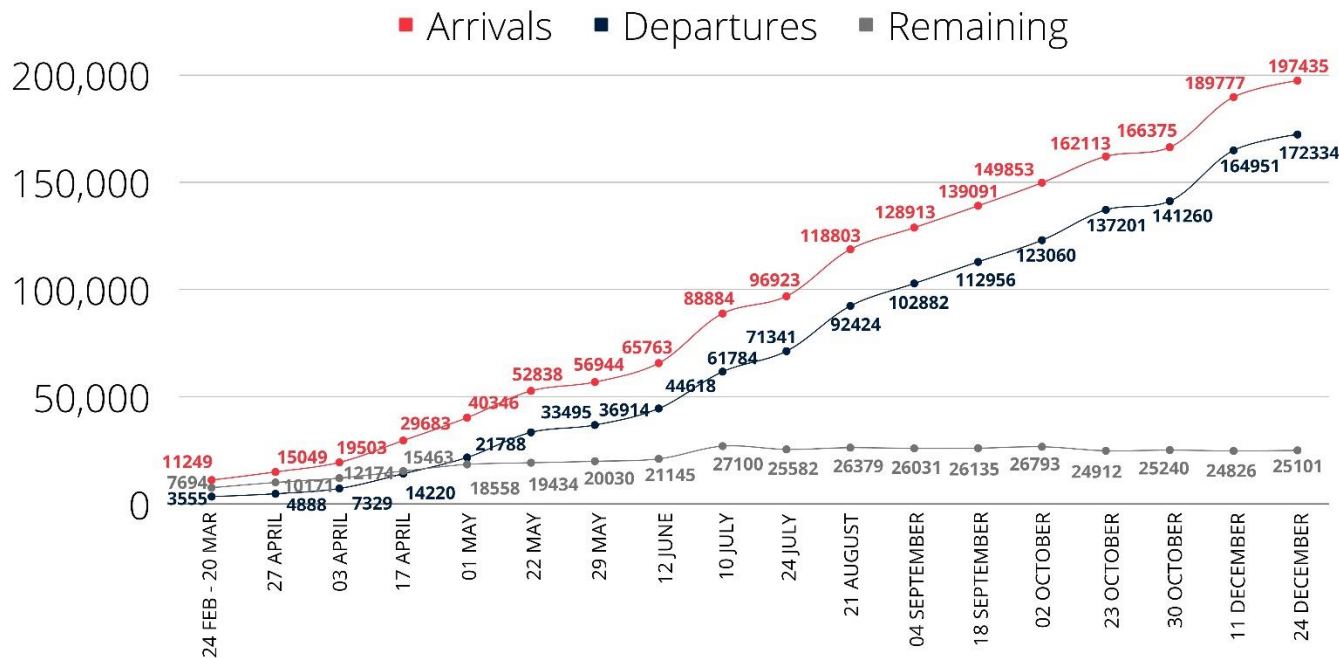
25,101

Total number of Refugees

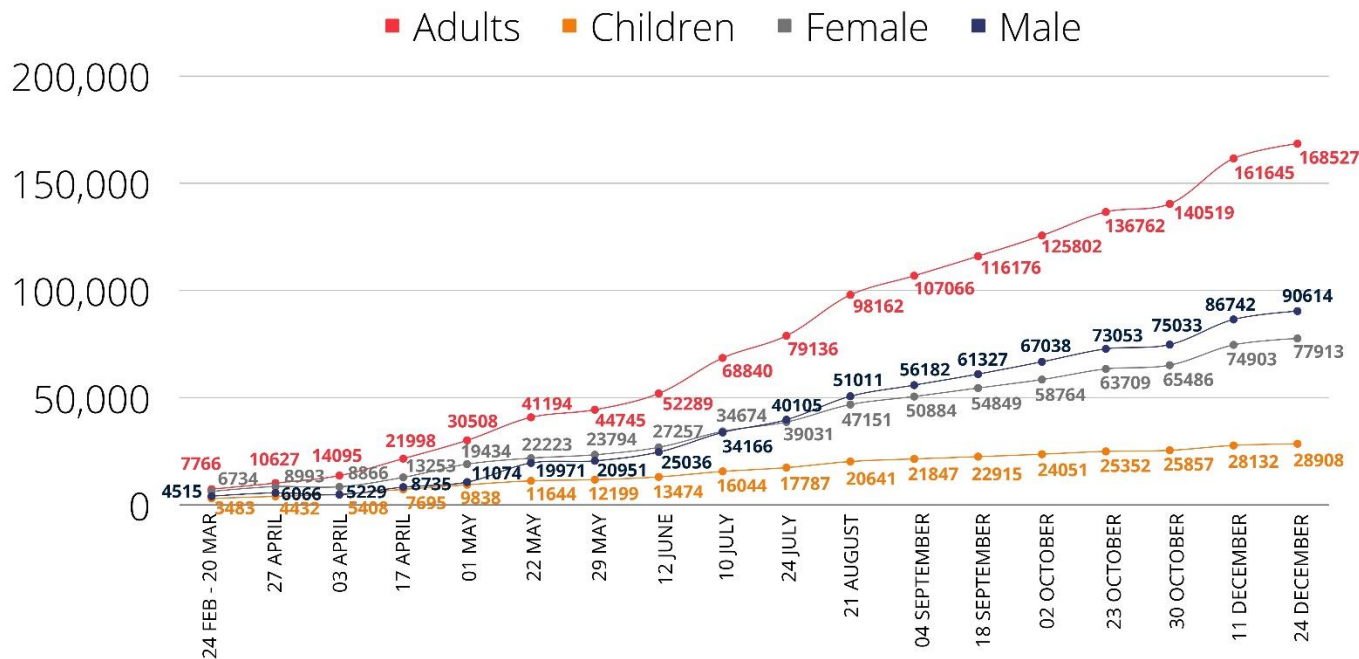
NEEDS ASSESSMENT AND TARGETING

Humanitarian impact of the crisis and resulting needs

MIGRATION TRENDS TO AND FROM GEORGIA ACCUMULATIVE ANALYSIS



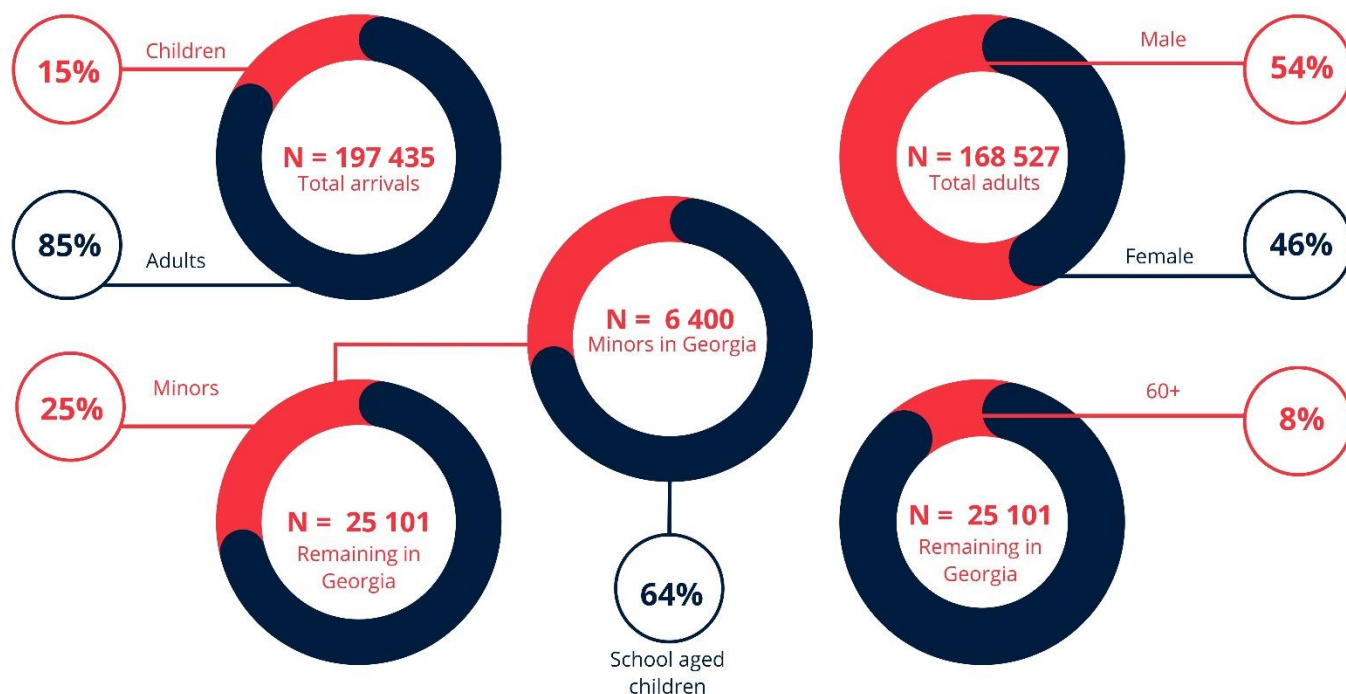
MIGRATION TRENDS TO AND FROM GEORGIA SEX AND AGE ANALYSIS



Source: UNHCR

MIGRATION TRENDS TO AND FROM GEORGIA

POPULATION BY SEX AND AGE



GRCS and IFRC maintain a macro level understanding of the situation in Georgia through active coordination and cooperation with the public authorities, international and national non-governmental organizations, and regular collection and analysis of secondary data. As presented by the charts above, an increasing number of arrivals of displaced people from Ukraine into Georgia has continued since February 2022 from both Ukraine and Russia, as the people often have no other option to seek safety other than fleeing through the territory of Russian Federation to Georgia. Georgia is one of the few international locations where displaced people from Ukraine can cross the border from Russian Federation without a valid international passport. As people affected were forced to flee Ukraine rapidly following the conflict escalation, many have left without possessions of personal documentation or birth certificates for children. Lack of documentation creates barriers for accessing different services in Georgia, in particular when it comes to opening bank accounts and accessing essential services, including health support.

Children represent approx. 25% of the total number of displaced people from Ukraine who remain in Georgia, of whom 64% (4,096) are school aged children. According to information from the Ministry of Education in Georgia, 57% (2,344 children) of the school aged children are enrolled in general educational institutions in Georgia. 1,528 students were studying in the Ukrainian sector countrywide (695 in Tbilisi, 833 in Batumi) and the rest, 816 students, either in Georgian or Russian sector schools.

43% (1,752) of the school aged children from Ukraine who remain in Georgia are not enrolled in any educational institution in Georgia. According to various sources, majority of those children are studying online following the Ukraine national curriculum; however, recent assessments have identified families with school aged children not

attending any type of education online nor offline. The high proportion of displaced children from Ukraine who are not enrolled in schools in Georgia, coupled with language barrier, inevitably undermines their potentials for social integration during their stay in Georgia, their access to services through the educational institutions, and the abilities of parents to integrate and cope with the challenges related to settling in a new country.

While access to health care services is generally considered satisfactory in Georgia for displaced people from Ukraine, recent assessment findings reveal certain challenges and barriers. Since April 2022, the Government of Georgia has issued several decrees, all of which are intended to extend the state health care programmes to *citizens of Ukraine* who arrived in Georgia during the given period. The latest Decree on health care services, Decree #609, was issued by the Government of Georgia on 30 December 2022 and affords Ukrainian citizens arriving in Georgia the same access to health care services as the Georgian citizens. Despite these orders, numerous complaint cases have been reported to GRCS by people affected and local authorities about challenges accessing health care without IDs and being required by health care service providers to pay for the service that is supposed to be covered by the Decree as free. It has further been confirmed that the Decree does not provide access to Universal Health Insurance. In several cases, local authorities reported having incomplete identification documentation creating barriers to healthcare access among the displaced people. This presents a clear need to improve risk communication and community engagement both towards the displaced people from Ukraine, to ensure they are aware of their rights and entitlements, as well as the health care service providers in Georgia about the rights and entitlements of displaced people from Ukraine in Georgia.

The Georgia Red Cross Society continues monitoring and screening needs of displaced people from Ukraine in Georgia through their continuous and ongoing assessment process, which started in November 2022. Interviews are being conducted with Ukrainian people through outbound phone interviews, hotline service, and face-to-face interactions at: **i)** Humanitarian Service Points (established at Georgia's entry points in Tbilisi Airport, Kutaisi Airport, Batumi Airport and Larsi border with Russia), and **ii)** through proactive outreach activities undertaken by local branches of the Georgia Red Cross. This assessment process was designed and established with the aim of obtaining a micro level understanding of the situation of displaced people from Ukraine arriving and staying in Georgia, with a focus on humanitarian needs, plans and priorities.

Multiple factors have been identified that contribute to increased vulnerabilities of displaced people from Ukraine in Georgia. The dominant factors include inaccessible and limited job market, mainly due to overall lack of employment opportunities in Georgia and partly because of language barriers, and responsibilities associated with caring for children or families with illnesses and chronic diseases. Interpretation of recent assessment findings by GRCS and IFRC have also revealed widespread resistance and hesitancy among the displaced people from Ukraine to acknowledge and accept the impact and consequences that the situation has on their psychological and psychosocial conditions and well-being. With the inevitable impact on financial and psychosocial situation, people are left in desperate need of food, accommodation and essential healthcare, including mental health and psychosocial support.

Food remains the priority need among the majority of displaced people from Ukraine in Georgia. While the need for food appears to be more associated with those living in rural areas where accommodation remains more affordable and accessible, food security is still considered one of the top issues among those living in urban areas. The need for shelter and accommodation increases with the population located in urban areas (Tbilisi, Batumi) where the rental and housing market remains exhausted by tourism and population movement in the region. Food insecurity is also amplified by drastic increases on food products in Georgia: over the last 6 months of 2022, the average price on 7 essential products (eggs, flour, bread, cheese, poultry, potatoes, onions) have increased from 7 to 40%¹.

Analysis of the needs assessment results, both at macro and micro levels, leads to the conclusion that the current collective coverage of public and local authorities together with the humanitarian actors in Georgia is insufficient to cover the basic needs of the displaced people from Ukraine. In February 2023, the Government of Georgia announced an extension of the one-year visa free that displaced people from Ukraine are entitled to in Georgia. The one-year visa has been extended by one more year and a two-year visa will be issued for new arrivals of Ukrainians in Georgia.

¹ See <https://bm.ge/ka/article/saqartveloshi-sursatis-fasebi-mezobel-somxetze-swrafad-izrdeba---galt-amp-taggart/127574/> and <https://www.geostat.ge/en/modules/categories/297/food-security>.

This reinforces the recent statement made by the Ukrainian Embassy at a coordination meeting with the humanitarian sector in Georgia in December, i.e., that the number of displaced people from Ukraine entering might increase in Georgia and those already here may be joined by their families. Same assumption has been made by Internally Displaced People (IDP) Agency in Georgia.

CAPACITIES AND RESPONSE

National Society capacity

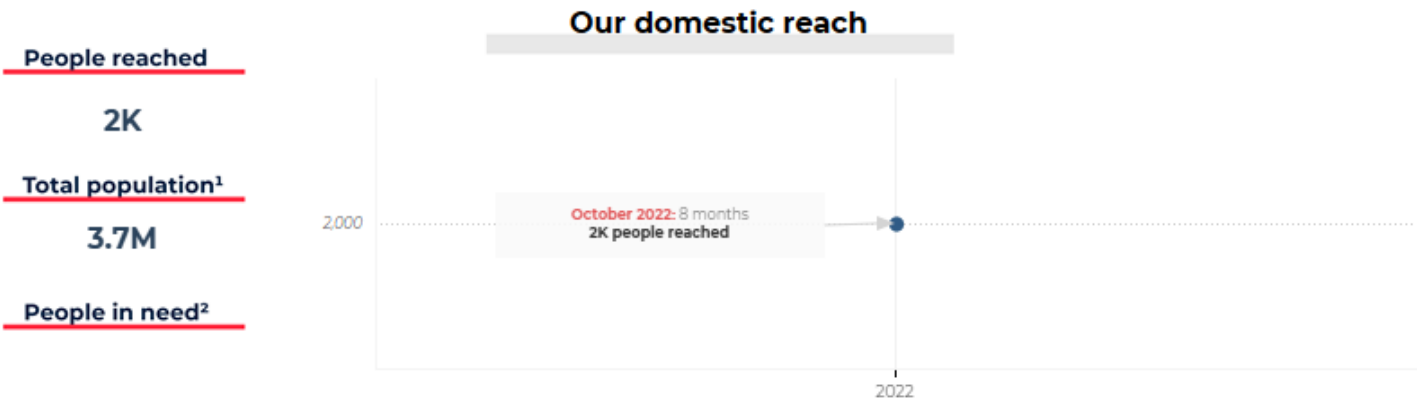


Georgia Red Cross Society

2022 Federation-wide Country overview

Total income: CHF 1,452,862

Total expenditure: CHF 1,410,282



¹ Source: the WorldBank (2021)
² Source: UN OCHA, Flash Appeal December 2022

People reached by sector						
						
CVA	Health	Migration	PGI	Relief	Shelter	WASH
0	2,000	50	0	300	0	0

In-country partners

**As reported to the Federation-wide Data System up until December 31, 2022*

For details on the National Society's ongoing response to the crisis, please refer to [IFRC GO](#).

<p>National Society role in the national response</p>	<p>Georgia Red Cross Society (GRCS) is the largest humanitarian organization in Georgia with country-wide presence and coverage through its 40 branches, four Red Cross Units and over 15,000 active volunteers. It has an auxiliary role to the public authorities in the humanitarian field and is mandated to coordinate the civil society sector before, during and after disasters and emergencies at national and local levels. GRCS preparedness, response and recovery actions are governed by the following legal frameworks: Civil Security National Plan, Law of Georgia on the Red Cross Society of Georgia, the Statute of the Red Cross Society and Georgia Red Cross Society Strategic Plan. GRCS leads the MHPSS National Coordination Platform and is currently engaging with the public authorities to pursue the role of leading the health sector as well.</p>
<p>Key areas of scale-up and strength</p>	<p>The revised response plan in Georgia will target affected people in three main locations of concentration: Tbilisi, Kutaisi, Batumi. The plan will focus on the following technical areas to be scaled-up and strengthened:</p> <ul style="list-style-type: none"> - Cash and Voucher Assistance (CVA): Multi-purpose cash addressing the needs of approx. 8,000 Ukrainians, with a particular focus on people in vulnerable situations and marginalized people (older persons, people with disabilities, large families, pregnant or lactating women, single parents). The operation accommodates a focus on the implementation of the IFRC Sectoral Strategy, and will focus on the implementation of the three strategic pillars as follows: <ul style="list-style-type: none"> - Strategic Pillar 1: A total of 8,000 Ukrainians will be provided with multipurpose cash to meet their immediate and changing needs. - Strategic Pillar 2: Tailored solutions developed for sectoral leads with a focus on Health and Care, Shelter, and PGI. Conditional cash will be provided to people in vulnerable situations to ensure financial accessibility to health- and child care services as well as dignified and safe accommodation. - Strategic Pillar 3: Institutional strengthening of the Georgia Red Cross to implement and support scalable, better quality and timely CVA to ensure that the GRCS has full in-house capacity, protocols and procedures to address the needs of crisis-affected populations through the CVA response modality. - Health: With a greater focus on the synergies between Community Engagement and Accountability (CEA) and Protection, Gender and Inclusion (PGI), programming will focus on two levels of accessibility to healthcare services in Georgia: 1) Economic accessibility through cash-for-health programming, and; 2) Informational accessibility through awareness raising and efficient referrals, i.e. through community outreach activities, case management and hotline services to appropriate and available services. The latter will include a particular focus on people with chronic diseases. GRCS will further pursue the role to lead thematic working group of the health sector of in Georgia. - Mental Health and Psychosocial Support (MHPSS): Expansion of Child-Friendly Spaces (CFSs) with a focus on education, social integration, health and well-being of children and parents.

	<ul style="list-style-type: none"> - National Society Strengthening: The revised operation will deploy a greater focus on the strengthening of the Georgia Red Cross in the areas of Resource Mobilization; PGI, and Migration and Information Management.
Areas of new / additional capacities developed	<p>The revised response plan in Georgia acknowledges the importance of strengthening the National Society and will devote particular efforts to build capacities in the following areas:</p> <ul style="list-style-type: none"> - CVA: Provision of dedicated support to GRCS in becoming fully cash prepared with full in-house capability for CVA, which is mainstreamed in its humanitarian actions as the preferred aid modality. The operation will implement the Movement cash preparedness process, which is an ongoing development initiative that aims to mainstream CVA into its tools, systems, procedures including establishment of two-way information and feedback mechanisms and staff capacity as well as strengthening active leadership support for CVA, coordination and communication. The ultimate goal is to ensure that the organization is able and likely to deliver appropriate assistance, in the form of scalable, timely and accountable CVA. - Case Management: GRCS will establish a case management process, which serves to address early-recovery needs in the areas of livelihood, social integration, MHPSS, through individual mentoring. The approach will focus on identifying people in vulnerable situations to be coupled with case managers who will serve as advocates to support, guide and coordinate early-recovery together with the targeted people. This approach accommodates strong cooperation between PGI, CEA and MHPSS, and will serve as an entry point for people to access relevant and available services made available both by GRCS and external state and non-state actors in Georgia. - PGI: The operation will accommodate PGI as a cross-cutting approach in parallel with structured capacity building to institutionalise PGI approaches, standards, and mechanisms. This will include, but will not be limited to, tailored trainings, development, revisions of operational policies, guidelines, and other relevant documents. A particular focus will be devoted to Child Protection and Safeguarding with regard to MHPSS and CFSs in Georgia in close cooperation with CEA approaches related to community feedback mechanism and proactive participation of the targeted population. <p>Resource Mobilization: The Georgia Red Cross Society raised over GEL 3 million (approx. CHF 1,069,821) through a countrywide fundraising campaign for Ukraine. A total of CHF 250,000 was pledged to the IFRC through the Emergency Appeal, and the rest was donated as bilateral contribution to the Ukrainian Red Cross Society (UCRS). The contributions were earmarked as donations to people within Ukraine and, therefore, could not be mobilized for response within Georgia. IFRC will leverage these pivotal efforts and support the GRCS in improving its Resource Mobilization tools and its approach at branch level. Currently, the CRM Donation Website can only receive individual donations nationally, and software renovations will be undertaken to allow for foreign donations. This component will be dedicated to mobilising resources for the response plan in 2024 and 2025.</p> <p>Migration and Information Management: From the beginning of the response, the GRCS has been implementing highly efficient migration monitoring system that allows the NS to maintain a macro level understanding of the situation in the country and to inform programming decisions and advocacy efforts nationally and locally. The operation will include strategy development on Migration with the aim of sustaining the approach. This will include key elements of information management, i.e., digitalisation, database, and visualisation.</p>

National Society partners

Name of Partner	Health & Care	Integrated Assistance	Protection & Prevention	NS Capacity Building	Details
IFRC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	IFRC supports the Georgia RC through its Country Cluster Delegation (CCD) for South Caucasus, located in Tbilisi, Georgia. The IFRC CCD employs 6 international delegates (Head of Delegation, Programme Coordinator, Disaster Management Delegate, CVA Delegate, CEA Delegate, and Education in Emergencies Delegate) and 4 National Staff (Finance and Admin Manager, Health Senior Officer, PMER Senior Officer, and IM Senior Officer).
Austrian Red Cross	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<p>COVID-19 Vaccination and public health awareness (until June 2024).</p> <p>Strengthening Volunteers in Disaster Preparedness and Response (StrengthVol) funded by EU and implemented in Georgia, Armenia and Ukraine.</p> <p>REDpreneur: Seek ways to learn business and entrepreneurial skills from the private sector; program will deliver, test and refine a program that empowers Red Cross and CSO partners to incubate social enterprise business models for health and social services that prioritize transformative social impact while striving for financial sustainability by generating revenues through a mix of funding.</p>
Norwegian Red Cross	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Twinning Cooperation between the Norwegian Red Cross (HQs, two district branches) and Georgia Red Cross local branches (in total 13 branches)
Italian Red Cross	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	The MoU between the Italian and Georgia RC is focused on: i) National Society Development, ii) Youth and Volunteer Management, iii) HIV and Harm Reduction, iv) Health and Social Care (at the final stage of signing).
Swiss Red Cross	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<p>Integrated Home-Based Care and Active Ageing Services for older people and persons with disabilities</p> <p>Commercialization of the First Aid Training and Services</p> <p>Resource Mobilisation and Communication (including CRM, regular giving as well as corporate and community fundraising)</p>
ICRC	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<p>National Society Development</p> <p>Restoring Family Links</p>

OPERATIONAL STRATEGY

Scenario Planning

Scenario	Impact	Mitigating actions
Worst case scenario Nuclear attack on Ukraine. Kyiv, Kharkiv and Odessa under attack by tactical low-capacity nuclear bombs. Significant number of death cases and injured people in the central, east and south parts of Ukraine. Due to a risk of new nuclear incidents, half of the population is moving to the Western borders with the EU. Due to this, wide offense in the northern, eastern, and southern parts of Ukraine, part of the population from the eastern and southern parts will move to Russia and then to Georgia.	<p>A large amount of Ukrainians arrive in Georgia through land border.</p> <p>Ukrainians in need of urgent medical assistance exceeding the capacity of the Georgian medical infrastructure.</p> <p>Basic needs of Ukrainians significant and impossible to cover by available resources and capacity in the country.</p> <p>Donor interest in the Southern Caucasus region is decreasing due to top priorities in other, more affected regions.</p> <p>Impact on the wider region, decreased ability to produce crops, affecting global market.</p> <p>Health system of the country does not have enough capacity to address the increased needs</p>	<p>The main mitigation measures, inclusive of this project's activities, have already been considered: Movement contingency plan; Close monitoring of the military and political situation; Triggers related to context defined; Additional resources will be requested for emergency response and support to IFRC.</p> <p>Additional technical and operational support will be provided to the GRCS by IFRC.</p> <p>Reporting and monitoring system to provide overview of needs is under revision.</p> <p>GRCS provides FA/PFA, and WASH (in case of organized shelters). IFRC involves the surge capacity</p>
Most likely scenario Considering internal political crisis in Georgia and ongoing new armed hostilities in Ukraine, that has already significantly affected political, economic and social processes in the region, risks for internal disturbances in Georgia do exist. Rallies in support of Ukraine and protesting actions against Government of Georgia take place permanently. The government uses hard force and ignites already flammable situation and mass protests start, that are joined by more citizens that are dissatisfied and angry. Risk of entering Russia to internal disturbances in Georgia.	<p>Opposition joins the process and large disturbances against the government start all over the country, disrupting social and economic life.</p> <p>GRCS capacity will be focusing on assisting affected people during protests and covering needs of vulnerable local population. Diversion of focus could affect the operational capacity of GRCS to implement the Ukraine operation.</p> <p>Safety conditions in Georgia will not allow to provide support timely.</p>	<p>Close cooperation with ICRC delegation in Georgia in frame of Seville agreement 2.0.</p> <p>Triggers and operational strategy are identified in the Movement contingency plan with clear roles and responsibilities for all Red Cross parts in the country.</p> <p>Additional safety and security guidelines will be provided to GRCS.</p> <p>Providing technical and financial support to GRCS for improving of capacity to support affected population.</p> <p>GRCS provides the FA and PFA in nearby places of disturbances</p>
Realistic possibility	<p>Shifting of donor's funding priorities to other regions.</p>	<p>IFRC provides support in capacity development of Migration and</p>

Due to continuation of the conflict, economic and safety conditions in Russia will worsen. The number of relocations from Russia will increase. Around half a million of Russians will chose Georgia as country for temporary/permanent solution for relocation.	<p>Tensions between Ukrainians and Russians in Georgia.</p> <p>Growing dissatisfaction of the local people of Georgia with the consequences of resettlement in the country.</p> <p>Economic and social part of Georgia is affected.</p> <p>GRCS could face reputational risks as its support to third country nationals may be taken negatively by the location population.</p> <p>Overall negative impact on the healthcare system, including worsening the epidemiological situation as growing numbers of people will stay excluded the universal health coverage.</p>	<p>Shelter areas in GRCS. Additional technical support will be provided by IFRC.</p> <p>Close monitoring economic and social situation in Georgia.</p> <p>Close epidemic monitoring and remote management are in place to minimize in-person communication. The operation will build on capacities of the targeted branches to be able to operate under remote guidance if context imposes.</p> <p>GRCS supports the case-management of people with communicable diseases.</p>
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People to be assisted


Overall sex and age breakdown of people targeted

Sex-age group	Total
Males Over 18 years of age	10,185
Males Under 18 years old	2,910
Females Over 18 years old	13,096
Females Under 18 years of age	2,910
Total number of people to be assisted	29,101

ONGOING AND PLANNED OPERATIONS

HEALTH & CARE INCLUDING WATER, SANITATION AND HYGIENE (WASH)

(MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT / COMMUNITY HEALTH)


 Health & Care	Overall target: 15,700	
	Female > 18: 1,570	Female < 18: 7,065
	Male > 18: 1,570	Male < 18: 5,495

Objective:	Most vulnerable displaced people are provided with high-quality health and care services including MHPSS.
Priority Actions:	Activities:
Primary health services and/or referral to public health institutions	<ul style="list-style-type: none"> • Cooperation with health authorities to facilitate referrals and access to health care services in Georgia, focused on informational and economic accessibility. This will include coordination of the health sector of humanitarian actors. • Informational accessibility to health care service providers <ul style="list-style-type: none"> ◦ dissemination of information to Ukrainians on entitlements regarding access to primary health care services ◦ awareness raising among health services about entitlements for Ukrainians accessing health care services in Georgia. • Financial accessibility to essential health care services: <ul style="list-style-type: none"> ◦ CVA for HIV and TB infected people ◦ CVA for Health Insurance. • Service delivery of COVID-19 vaccination in Georgia with support of IFRC and Austrian Red Cross.
Mental Health and psychosocial support services (MHPSS)	<ul style="list-style-type: none"> • Proactive MHPSS to children, parents and teachers through six CFSs, including creative/art classes, recreational and educational activities and workshops from the IFRC Activity Catalogue for Child Friendly Spaces in Humanitarian Settings, in adherence to the IFRC Operational Guidance for Child Friendly Spaces in Humanitarian Settings. • GRCS will continue chairing the National MHPSS Coordination Platform comprising MHPSS service providers in Georgia. • Individual counseling sessions conducted by GRCS' psychologists. This will include recruitment of Ukrainian speaking psychologists. - Operation of MHPSS Hotline Service through active listening and PFA, and referral to appropriate and relevant psychiatry and mental health services. Extension of MHPSS Hotline Service through targeted awareness campaigns and advertisements to the targeted population for better reach. - MHPSS awareness raising and PFA training for parents, caregivers and teachers.
People trained in First Aid	<ul style="list-style-type: none"> • Training of Trainers on FA and infectious diseases for staff and volunteers, which will result in FA community-based activities (training and awareness raising) targeting teachers, parents and children.

People trained in MHPSS	<ul style="list-style-type: none"> • Training and sessions on Caring for Staff and Volunteers, in particularly those working with children. • Training of Trainers on MHPSS and PFA • PFA trainings for GRCS staff and volunteers, including newly recruited Ukrainian speaking volunteers and staff for MHPSS in hotline and CFS. • PFA trainings for external partners to strengthening MHPSS capacity and advocacy. • Training of staff and volunteers on implementation of CFS and facilitation MHPSS.
Other please specify	<ul style="list-style-type: none"> • raising awareness and prevention of infectious diseases. • Healthy lifestyle promotion and NCD prevention. • HIV- TB services; reproductive health services. • CVA for Health insurance and HIV and TB services.

INTEGRATED ASSISTANCE

(SHELTER, HOUSING AND SETTLEMENTS, MULTI-PURPOSE CASH)


 Shelter, Housing and Settlements	Overall target: 4,000	
	Female > 18: 400	Female < 18: 1,800
	Male > 18: 400	Male < 18: 1,400
Objective:	Communities in crisis-affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions.	
Priority Actions:	Activities:	
Temporary individual shelter/accommodation	<ul style="list-style-type: none"> • Provision of conditional cash to improve living conditions in shelter/accommodation targeting 1,000 families (3,000 persons) to be implemented during the winter season in 2024. The support will focus on supporting families accommodated in individual shelters/accommodations with poor conditions incompliant with the SPHERE standards. Identification of families will be through the Case Management component, through which families will receive individual guidance and support for early-recovery. 	
Relief assistance for basic needs	<ul style="list-style-type: none"> • Provision of food parcels and essential household items targeting 1,000 families. 	

 Cash and Voucher Assistance	Overall target: 13,850	
	Female > 18: 1,385	Female < 18: 6,233
	Male > 18: 1,385	Male < 18: 4,847
Objective:	The most vulnerable displaced communities have their needs addressed through the use of cash assistance.	
Priority Actions:	Activities:	
Conditional and/or unconditional cash and voucher assistance	<ul style="list-style-type: none"> Multi-purpose cash (MPC): 8,000 individuals to be reached by October 2023 with two instalments targeting people in vulnerable situations (Older people, persons with disabilities, large families, Pregnant/Lactating women, single mothers). A standard transfer value is determined by the interagency coordination group and is aligned with Georgia's minimum subsistence allowance at 255 GEL per person. This is a calculation without a rental component. The CVA sector is designed with a focus on capacity building of the GRCS, advocacy and coordination, and CEA. Subsequently, further targeted cash interventions will be implemented as follows based on the experience and capacities obtained throughout the MPC implementation: <ul style="list-style-type: none"> Cash for Health: 350 people will be reached with cash for health to address the widespread issue in the country around accessing health services. Additional 100 people with HIV/TB will be targeted with conditional cash for prevention and treatment. Cash for Child Care: Families will be supported with conditional cash interventions for childcare, which will facilitate social integration, livelihood of parents and strengthening of individual coping mechanisms. This will further contribute to integration in education system and increased learning and well-being outcomes for children, especially if coordinated with CFS activities. This component plans to reach a total of 1,400 people. Cash for shelter (rent and/or utilities): Provision of rental and utility assistance through conditional CVA, targeting 4,000 people, to be implemented during the winter season in 2024. 	
Other	<ul style="list-style-type: none"> The CVA sector will include structured capacity building of GRCS to become fully cash prepared guided by the Movement Cash Preparedness process. This will include recruitment of dedicated staff, trainings and workshops with targeted staff and volunteers, development of standard operating procedures, tools and 	

	<p>standard practices for scalable, speedy and effective cash delivery.</p> <ul style="list-style-type: none"> The operation recognizes the commitment of working collaboratively with others, and towards collective goals such as the Grand Bargain Commitments on cash. Strong partnership with other CSOs, government, academia and the private sector are essential for delivering more efficient and effective cash assistance. Within the International Red Cross and Red Crescent Movement, IFRC's work on cash is guided by the Cash Peer Working Group (CPWG), a body of technical advisers who collaborate on efforts to scale-up and improve the quality of cash assistance. The IFRC CVA delegate will oversee the implementation of cash-related activities envisioned in the operation, to ensure quality assurance, guidance and support.
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PROTECTION AND PREVENTION

(PROTECTION, GENDER, AND INCLUSION (PGI), COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA), MIGRATION)

 Protection, Gender and Inclusion	Overall target: at least 15,037	
	Female > 18: 1,504	Female < 18: 5,263
	Male > 18: 1,504	Male < 18: 6,766
Objective:	The different people impacted, displaced by or fleeing the crisis are safe from harm including violence, abuse and exploitation, discrimination and exclusion, and their needs and rights are met.	
Priority Actions:	Activities:	
Children welcomed in child-friendly spaces	<ul style="list-style-type: none"> Establishment and implementation of six Child-Friendly Spaces (see also under Health and Care). In close cooperation with CEA, PGI will be mainstreamed in the CFSs with a focus on Child Safeguarding and the Dignity, Access, Participation and Safety (DAPS) framework. Renovation and adaptation for child-friendly spaces, including procurement and installation of tablets, furniture and equipment. Integration and adaptation of Sesame Street material for CFSs. Establishment and implementation of mobile CFSs in emergency settings. 	

PGI activities	<ul style="list-style-type: none">Recruitment and capacity building of PGI focal point in GRCS.Development of policies on PGI and Safeguarding.Revision of the HR Policy of GRCS for PGI integration with a focus on a safer recruitment procedure.Cross-cutting integration of PGI and safeguarding to ensure proactive outreach to marginalized groups for inclusion and participation across sectors.		
Prevention and Protection of sexual exploitation and abuse and safeguarding	<ul style="list-style-type: none">Undertake Safeguarding self-assessment workshop and implementation of actions identified for improvements and capacity building.Development and implementation of Prevention of Sexual Exploitation and Abuse (PSEA) policy.Integration and implementation of standard operating procedures for sensitive complaints into the CEA Feedback Mechanism. This will include inclusive, confidential and anonymous access to trusted feedback channels, clear protocols for addressing sensitive complaints and referrals.Development of IEC material and referral pathway followed by proactive promotion of the Feedback Mechanism for PSEA.		
Other	<ul style="list-style-type: none">Proactive home visits to older people and people with disabilities.CVA for childcare. 350 families will be supported with financial accessibility to childcare, targeting large families, single parents, and people with disabilities.Case Management: GRCS will establish a case management process, which serves to address early-recovery needs in the areas of livelihood, social integration, MHPSS, through individual mentoring. The approach will focus on identifying people in vulnerable situations to be coupled with case managers who will serve as advocates to support, guide and coordinate early-recovery together with the targeted people. This approach accommodates strong cooperation between PGI, CEA and MHPSS, and will serve as an entry point for people to access relevant and available services made available both by GRCS and external state and non-state actors in Georgia.		
 Community Engagement and Accountability	Overall target: 15,037		
	Female > 18: 1,504		Female < 18: 5,263

	Male > 18: 1,504	Male < 18: 6,766
Objective:	The diverse needs, priorities and preferences of the affected communities guide the response ensuring a people-centered approach through meaningful community participation.	
Priority Actions:	Activities:	
Establishing NS feedback mechanisms	<ul style="list-style-type: none"> A central feedback mechanism has been designed and established by GRCS but requires resources to afford implementation and sustainability at branch level. In close cooperation with PGI and IM, CEA will lead the expansion of the central feedback mechanism to accommodate the operation with accessible, inclusive and trusted feedback channels, and clear protocols and capacities for facilitating feedback through the feedback cycle. Capacity building of staff and volunteers at HQ and branch levels to maintain trust within communities. 	
Collecting community feedback and using it	<ul style="list-style-type: none"> Cross-cutting support to the operation with proactive collection, documentation, analysis and response to community feedback. This will include regular post-distribution monitoring efforts, satisfaction surveys, exit surveys throughout the implementation. Integration of social media as a feedback channel targeting preferred social media platforms of displaced people from Ukraine in Georgia. Development of clear protocols for collecting feedback reactively and addressing feedback in a systematic manner, both internally and externally for advocacy purposes. Regular community outreach activities through Focus Group Discussion (FGDs), community meetings and household visits. 	
Other	<ul style="list-style-type: none"> Workshop on elaboration of the GRCS CEA strategy 2023-2025 relevant documentations for SOPs, Policies, Plan of Action for 2023. Development of a Communication Strategy - ensuring info provision through the appropriate channels, based on in-depth assessment outcomes. Inclusion and participation of the targeted population. Different sectors will seek to establish collaborative forums to allow for participation throughout the operation. This will include recruitment of both staff and volunteers, e.g., at the Hotline Service, CFSSs. 	

	<ul style="list-style-type: none"> CEA trainings for Staff and leader local volunteers (HQ and Branch). Regular advocacy and coordination efforts to influence evidence-based approaches. 	
 Migration and Displacement	Overall target: 9,151	
	Female > 18: 915	Female < 18: 4,118
	Male > 18: 915	Male < 18: 3,203
Objective:	Specific vulnerabilities of displaced populations and people on the move are analysed and their needs and rights are met with dedicated humanitarian assistance, protection and humanitarian diplomacy interventions, in coordination with relevant stakeholders.	
Priority Actions:	Activities:	
Humanitarian Service Points (HSPs) providing services to refugees/displaced people	<ul style="list-style-type: none"> GRCS has been operating Humanitarian Service Points at four locations in Georgia, where people are entering the country. This includes close coordination with border authorities, screening of needs, and identification of most vulnerable families and individuals requiring immediate attention and support. This will be discontinued due to prioritization in the operation based on needs and capacities of the GRCS. 	
People supported in official procedures	<ul style="list-style-type: none"> GRCS Hotline Service will continue operation to provide people with reliable and trusted access to information on official procedures and efficient referrals to relevant services. In close cooperation with CEA, FAQ documents will be maintained up to date to accommodate reactive measures addressing incoming requests at branch level. 	
Analysis and advocacy	<ul style="list-style-type: none"> Maintain macro level understanding of population movement. This will include regular monitoring of migration trends and patterns to and from Georgia with supportive documentations, such as SOPs, Policies, etc. and Plan of Action for 2023. Establishment of an integrated database, which will accommodate migration and displacement trends to inform programming decisions. Broader in-depth assessment of the long-term needs and preferences of the target population. 	

	<ul style="list-style-type: none"> Regular advocacy and coordination efforts to influence evidence-based approaches.
National Society strengthening	<ul style="list-style-type: none"> Workshop on Migration Strategy development for 2023-2025. Cross-border coordination and collaboration on Migration. The operation will include events to foster regional coordination to exchange lessons on best practices on Migration.

ENABLING APPROACHES

NATIONAL SOCIETY STRENGTHENING, COORDINATION AND PARTNERSHIPS

 National Society Strengthening	
Objective:	National Societies respond effectively to the wide spectrum of evolving crises and their auxiliary role in disaster risk management is well defined and recognized.
Priority Actions:	Activities:
Branch Development	<ul style="list-style-type: none"> Branch development will adopt a focus on: <ul style="list-style-type: none"> Resource Mobilization, focusing on individual fundraising Information Management and Digitalization CEA and PGI.
Volunteer Management Development	<ul style="list-style-type: none"> Volunteer Management will undergo improvements with a focus on the participation and inclusion standards of CEA and PGI. Targeted recruitments will take place to foster participation of the displaced people from Ukraine. Recruitment and onboarding of new and spontaneous volunteers will be adapted to the appropriate context of the targeted population.
Logistic Development Support	<ul style="list-style-type: none"> This phase aims to spark the NS' interest in focusing on its logistics capacities. It includes explaining what the NS Logistics Development process is about and what it can offer the NS. Once interest is expressed by a NS, align expectations with all key stakeholders. Through open and frank discussions, understand

	what the NS really wants or needs, whether the logistics development process is the right process and if that is the case, which modality would be most appropriate.
Human Resource Development	<ul style="list-style-type: none"> • Development of a new HR Management Policy. External consultant will be identified to facilitate a revision process on the HR Management in GRCS.
PMER Development	<ul style="list-style-type: none"> • A dedicated PMER focal point will be recruited to strengthen the GRCS approach on result-based management (RBM), monitoring and reporting at branch and HQ levels under the guidance and technical support of the IFRC PMER Senior Officer.
Branch and Volunteering Development	<ul style="list-style-type: none"> • Capacity building of branches and volunteers with trainings on Fundraising, Information Management, PMER and result-based management, PGI and CEA.
Resource Mobilization Capacity Building	<ul style="list-style-type: none"> • The operation acknowledges the GEL 3 million (approx. CHF 1,069,821) and 100 tons of humanitarian aid that were raised by the GRCS in response to the conflict in Ukraine. The operation will include: <ul style="list-style-type: none"> ◦ digital renovations of the GRCS' donation website, to include donations from foreign countries ◦ extension of the resource mobilisation and fundraising capacity to the branch level. Resource mobilisation will focus on raising unearmarked funding for the response beyond 2023 and will aim to afford the general public the possibility to support the displaced people from Ukraine through the GRCS in a timely and efficient manner. This will include a greater focus on coordination and exchange of best practices across National Societies in the region.



IFRC Secretariat Services

Objective:	The IFRC is working as one organization, delivering what it promises to National Societies and volunteers, and leveraging the strength of the communities with which they work as effectively and efficiently as possible.
Priority Actions:	Activities:

Coordination	<ul style="list-style-type: none"> • The IFRC operates a Country Cluster Delegation (CCD) for South Caucasus, located in Tbilisi, Georgia. IFRC will devote its CCD team to manage the operation directly from Georgia. The coordination approach will aim to harmonize individual responses to maximize impact and achieve synergy. It is informed by the Global Emergency Response Framework and aligns with its objectives to: <ul style="list-style-type: none"> ○ Provide a clear framework, to streamline processes and facilitate timely and empowered decision making within the Ukraine and Impacted countries Emergency Appeal. ○ Drive consistency and coherence across the working modalities, capacities and resources available for the operation in coordination and collaboration between the in-country operation and Geneva and the Europe Regional Office ○ Underpins an increased commitment to accountability for operational decision-making and service delivery.
Sectoral Support	<p>The operation focuses on the implementation of the sectoral strategies of the Emergency Appeal, to ensure coherence, consistency through technical coordination and guidance by dedicated in-country experts in the following sectors:</p> <p>Cash and Voucher Assistance</p> <ul style="list-style-type: none"> • In close coordination with the IFRC Regional Office for Europe (ROE), IFRC employs a dedicated CVA delegate to facilitate the cash preparedness process, and to guide the establishment of the CVA approach in Georgia, and the integration of Georgia into the IFRC Cash Strategy. <p>Community Engagement and Accountability</p> <ul style="list-style-type: none"> • IFRC employs a CEA delegate in Tbilisi, Georgia from February 2022. The operation will afford the continuation of dedicated CEA support and guidance provided by IFRC in Georgia. The CEA approach will focus on the expansion of the central feedback mechanism, institutionalization of CEA, facilitation of participation and proactive outreach through two-way communication methods throughout the response. <p>Health and Care</p> <ul style="list-style-type: none"> • IFRC Health Senior Officer will ensure quality assurance and technical support to the GRCS, and alignment with the implementation of the sectoral strategy on Health & Care. • IFRC Regional MHPSS delegate and IFRC Education in Emergencies delegate are supporting the Child-Friendly Spaces. <p>Planning, Monitoring, Evaluation and Reporting (PMER)</p> <ul style="list-style-type: none"> • IFRC PMER Senior Officer provides coordination of data collection for monitoring and reporting and technical support with capacity building in coordination with the IFRC ROE. <p>Information Management</p>

- In close coordination with PMER and CEA, the IFRC Information Management Senior Officer provides direct support to the GRCS regarding capacity building and coordination throughout the data management process. Coordination is also facilitated with external actors in Georgia to ensure compatibility and accuracy of data collection methods.



Coordination and Partnerships

Objective:

Technical and operational complementarity is enhanced through cooperation among IFRC membership.

Priority Actions:

Activities:

Movement Coordination

- Movement coordination mechanism has been designed and established for the operation at country level between GRCS and IFRC, including the system, structure and processes guiding and directing the Ukraine response operation in Georgia. It aims to harmonize individual responses to maximize impact and achieve synergy across the Movement. It is informed by the Global Emergency Response Framework and aligns with its objectives to:
 - Provide a clear framework, to streamline processes and facilitate timely and empowered decision making within the Ukraine and Impacted countries Emergency Appeal.
 - Drive consistency and coherence across the working modalities, capacities, and resources available for the operation in coordination and collaboration between the in-country operation and Geneva and the Europe Regional Office.
 - Underpins an increased commitment to accountability for operational decision-making and service delivery.

External Coordination

- GRCS is mandated by the public authorities to coordinate non-state actors in Georgia before, during and after emergencies and disasters. Within the response, the GRCS leads the National MHPSS Coordination Platform, and is currently in the process of establishing an equivalent coordination platform for Health & Care.
- IFRC and GRCS participate bi-weekly in the inter-agency coordination platform organized by UNHCR in Georgia to ensure regular exchange of information between local and international organizations. Several sub-working groups are meeting on a regular basis:

- Legal Advice and Counselling
- Cash-based interventions (CBI)
- Surveys and needs assessments
- Communication with communities
- Child protection and educational needs
- Gender-based Violence
- Mental Health and Psychosocial Support (led by GRCS)
- Socio-economic inclusion and self-reliance.
- GRCS leads close coordination with the public authorities in Georgia, and discussions are currently being focused on with the Ministry of Education related to the CFSS. Regular meetings are taking place with the school directors for the planning of the CFSS.
- Regular meetings are also taking place between the IFRC and GRCS with the Embassy of Ukraine in Georgia.
- GRCS is in the process of establishing a thematic working group on health and care comprising external actors.

Quality and accountability

For the operation's Federation-wide indicator framework and data collected, please refer to [IFRC GO](#).

ANNEX 1: NATIONAL SOCIETY RESPONSE PLAN – FEDERATION-WIDE FUNDING REQUIREMENT THROUGH VARIOUS CHANNELS

	Total	Through IFRC
FUNDING REQUIREMENTS		
Planned Operations		
Shelter and Basic Household Items	165,812 CHF	165,812 CHF
Livelihoods	0	0
Multi-purpose Cash	717,500 CHF	717,500 CHF
Health and Care	483,820 CHF	483,820 CHF
Water, Sanitation & Hygiene	0	0
Protection, Gender and Inclusion	548,750 CHF	548,750 CHF
Community Engagement and Accountability	200,325 CHF	200,325 CHF
Education	0	0
Migration	35,900 CHF	35,900 CHF
Risk Reduction, Climate Adaptation and Recovery	0	
Environmental Sustainability	0	0
Enabling Approaches		
Coordination and Partnerships	156,700 CHF	156,700 CHF
Secretariat Services	1,165,321 CHF	1,165,321 CHF
National Society Strengthening	877,638 CHF	877,638 CHF
Total	4,351,766 CHF	4,351,766 CHF

Contact information

For further information, specifically related to this operation please contact:

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- **Secretary General:** Nino Osepaishvili, nosepaishvili@redcross.ge
- **Deputy Secretary General/Head of Disaster Management Department:** Kakha Mamuladze, dm@redcross.ge

In the IFRC

- **Ukraine and Impacted Countries Crisis Regional Operations Manager:** Lorenzo Violante lorenzo.violante@ifrc.org
- **Programme Coordinator/Operation Manager Georgia:** Ivar Schram, ivar.schram@ifrc.org

For IFRC Resource Mobilization and Pledges support:

- **Regional Office for Europe, Head of Partnerships and Resource Development:** Andrej Naricyn, andrej.naricyn@ifrc.org

For In-Kind donations and Mobilization table support:

- **Regional Office for Europe, Head of Humanitarian Services & Supply Chain Management:** Stefano Biagiotti, stefano.biagiotti@ifrc.org

Reference



Click here for:

- [Link to the Emergency Appeal and updates](#)