



DREF Operation Update No. 1

Venezuela | Floods

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| DREF No. MDRVE007 | Glide N°: N/A |
| Operation update No. 1; 27 February 2023 | Timeframe covered by this update: 20 October 2022 – 23 February 2023 |
| Operation Start Date: 20 October 2022 | Operation Timeframe: 6 months (2-month extension) New end date: 30 April 2023 |
| Funding Requirements (CHF): 417,818.00 | DREF amount initially allocated (CHF): 417,818.00 |
| Number of people being assisted: 7,000 people | |
| Presence of host National Society (N° of volunteers, staff, affiliates): The Venezuelan Red Cross is considered an important player in the country's healthcare system through its network of eight hospitals and 34 outpatient clinics, 4,784 volunteers and approximately 1,600 workers. | |
| Red Cross and Red Crescent Movement partners participating in the operation: Venezuelan Red Cross, International Federation of Red Cross and Red Crescent Societies, International Committee of the Red Cross and German Red Cross (integration agreement with the Federation). | |
| Other partner organizations participating in the operation: Civil Protection, Ministry of People's Power for Health (MPPS), national and local authorities. | |

Summary of the main revisions made to the emergency action plan:

Through this Operations Update No. 1, the Venezuelan Red Cross (GRC) aims to inform about a **timeframe extension of 2 months**, for a total of 6 months (new end date: 30 April 2023), to continue to respond to the effects of floods and to provide humanitarian assistance to the people in the most affected areas without modifying the total DREF budget of CHF 417,818.00

To guarantee IFRC standards in the response, the relief items (water filters, water purifiers, cleaning kits and kitchen kits) planned for this operation were procured outside the country through the IFRC Americas Regional Logistics Unit (RLU). However, due to logistical constraints and the closure of customs offices for the end of the year, the transit time was delayed, and the items are expected to arrive on 26 February. In addition, the second transfer to the National Society is still pending, which due to challenges for the entry of international transfers may take between 14 to 15 days for the release of the funds.

Five months after the disaster, the Venezuelan Red Cross continues to assist affected families. The distribution of water filters and water purification tablets will contribute to mitigate the risk of disease proliferation, as access to safe water remains a constraint. To date, the authorities in charge of guaranteeing access to water services continue their efforts to ensure the prompt recovery of water collection and distribution systems. Similarly, the family kitchen kits will be a great contribution to the affected families, and it will help to meet their current needs.

As the procurement of Hygiene kits was conducted at the regional level, there has been a saving amount for a total of CHF 7,151.88. In this sense, the Venezuelan Red Cross is requesting a reallocation between budget lines to cover two additional months of the National Society Salaries (Operations Coordinator, Logistic Assistant and Finance and Admin Assistant).

It is important to highlight that other activities of the present DREF are not having any modification, therefore an extension of two additional months is requested to conclude with the planned distributions.

A. SITUATIONAL ANALYSIS

Description of the disaster

The influence of the remnants of tropical wave No. 41 and the presence of the intertropical convergence zone have produced an accumulation of rains above the records of previous years. National authorities indicated that at least 17 states of the country with a total of 120 municipalities in Venezuela have been affected by the heavy rains. Due to the increase in river levels, INAMEH declared a yellow hydrological alert for seven states (Amazonas, Apure, Bolívar, Zulia, Trujillo, Táchira and Mérida).

Aragua State: On 8 October, following heavy rains, a torrential landslide occurred in Tejerías, seriously affecting ten sectors. On 9 October, national authorities decreed a state of emergency in the locality, deploying Civil Protection personnel and supplies to carry out search, rescue and damage assessment tasks. According to official figures, 54 people were reported dead and eight were missing. Based on the needs assessment carried out by the Venezuelan Red Cross, 765 houses were destroyed or partially damaged, and 1,400 families were affected, in addition to damage to road infrastructure, health services, drinking water supply, infrastructure and electricity service.

Anzoátegui State: 500 families were affected in nine municipalities (Capistrano, Bruzual, Carvajal, McGregor, Aragua and Simon Rodriguez). Most of the families are in rural areas, where power outages have also been reported.

Capital District: Heavy rains produced landslides, flooding of main roads, power outages and damage to homes. Despite no new floodings have been registered, families affected continue experiencing the impacts of the previous ones, as in some cases they lost their households and needs are still present.

Falcón State: 488 families were affected by the overflowing of the Coro river, mainly in the Colina and Miranda municipalities. The Cástulo Mármol Ferrer community, where a Livelihoods and Food Security project is currently being implemented was also affected. Eighty percent of the orchards that have been created were destroyed and 12 houses were affected by flooding.

Sucre State: Due to the heavy rains experienced in 2022, the Manzanares and Cumaná rivers overflowed. According to information provided by the state governor, 11 of the 18 municipalities reported damages, where 860 families were affected, and more than 762 houses reported damages to their infrastructure.

Summary of current response

Overview of the Host National Society's response actions.

For 128 years, the Venezuelan Red Cross (VRC) has fulfilled its humanitarian mandate in Venezuela and is considered the most important private health network in the country, with 8 hospitals and 34 outpatient clinics. The Venezuelan Red Cross has 4,784 volunteers and more than 1,600 workers, including medical personnel. The VRC is known for providing medical assistance in its health network, primary health care in communities, first aid, mental health and psychosocial support, livelihoods, ambulance services, water, sanitation and hygiene promotion, restoring family links, promoting the Fundamental Principles of the Red Cross and Red Crescent and emergency response in the most vulnerable communities, despite the challenges facing the country, including the impact of COVID-19.

For the current emergency, the National Society continues with its response efforts in the affected states, highlighting the following:

- Establishment of a Working Group comprised of the VRC Secretary General, VRC Vice President, Communications Director, National Relief Director, and Operations Coordinator to make strategic and operational decisions.

- Establishment of situation rooms and an Emergency Operations Center at the VRC headquarters.
- Monitoring of actions of the branch and subcommittees at the national level.
- In *Aragua*, in coordination with Civil Protection, a team was deployed to support Search and Rescue and coordination from the first hours of the emergency.
- A VRC/IFRC Information Management (IM) team was deployed to Aragua for the installation of a situation room.
- In *Falcón*, volunteers and teams were deployed to provide assistance to the affected people and support in needs assessments. Pre-positioned supplies such as water purification tablets and personal hygiene kits were distributed. Psychosocial support, information on safe water and Restoring Family Links (RCF) activities were also provided.
- Coordination of the five regional offices with the National Civil Protection and Disaster Management System to ensure effective coordination in the affected communities.
- With the support of the Qatar Red Crescent, 1,901 families were assisted in the states of Anzoátegui, Aragua, Capital District, Falcón and Sucre.

As a complement to the DREF Operation, with the support of the Simon Bolivar Foundation, a grant has been allocated to improve the safe access *by the distribution of additional hygiene supplies, and the construction of a water system in Las Tejerías.*

Overview of the Red Cross and Red Crescent Movement's activities in the country.

The IFRC Delegation in Venezuela is working with the National Society by providing technical assistance during the current emergency and supporting the DREF operation. An Operations Coordinator was deployed for this operation who, together with the office team, composed of two international delegates, 16 local staff members, and the Regional Disaster, Crisis, Preparedness and Response Unit, continues to coordinate the timely implementation of the activities proposed in the operation.

The IFRC, the VRC and the ICRC actively participated in different coordination meetings to analyse the different response actions and provide the technical assistance required by the National Society. In addition, through the Integration Agreement, the Delegate of the German Red Cross actively participated in the different Movement coordination meetings.

For the current response, the Movement maintains close coordination with the Humanitarian Country Team and the clusters of WASH, logistics, health, and supplies.

Overview of actions by actors outside the Red Cross and Red Crescent Movement.

- In Aragua, the Vice-Presidency of the Republic visited Tejerías to conduct an evaluation of the effects and to initiate governmental response mechanisms. The first response in relation to the distribution of non-food items to those affected was provided by the national and regional governments.
- On 9 October, the national government decreed a state of emergency for the state of Aragua, deploying officials from various institutions to participate in search and rescue activities, first aid and damage assessment tasks.
- In Anzoátegui, the mayor of the municipality of Bruzual declared a state of emergency for 90 days according to Decree N-009/2022 in the municipal gazette, due to the effects of heavy rains and overflowing rivers.
- CARITAS Venezuela activated its response protocol to assist affected families in Tejerías.
- With the support of the Pan American Health Organization (PAHO), around 2,200 people were assisted with the implementation of the Minimum Mental Health and Psychosocial Support Services Package (SMAPS) proposed for the emergency in the town of Tejerías, Aragua State. These activities were carried out jointly by the MPPS, the Venezuelan Federation of Psychologists, the College of Psychologists of Aragua, PAHO and World Health Organization (WHO).

Needs analysis and scenario planning

Needs analysis:

Within the framework of this DREF, from 1 to 12 November 2022, a rapid assessment was carried out in 13 municipalities of the five prioritized states: Aragua, Anzoátegui, Capital District, Falcón and Sucre.¹ This evaluation was carried out by the technical teams of the Venezuelan Red Cross (VRC) through direct visits to the affected communities where a 28-question tool was applied to focus groups and key actors. The municipalities and communities evaluated included:

| State | Evaluated municipalities |
|------------------|--|
| Anzoátegui | Bolívar, Sotillo, Bruzual, Cajigal, Guanta, Píritu, Peñalver. |
| Aragua | Santos Michelena (Tejerías community). |
| Capital District | Libertador (23 de enero and Macayapa communities). |
| Falcón | Miranda (Cástulo Mármol Ferrer community), Carirubana, Colina. |
| Sucre | Sucre (San José, Ezequiel Zamora, Isla del Manzanares, Parcela de Miramar, Pantallas Colina de Miramar, Mundo Nuevo, San Juan, Villas del Polideportivo, Jagüey de Luna, Valle Verde, Riveras del Manzanares, Puerto la Madera Cordero de Dios and Bendición de patria). |

As a result of this evaluation, the following priorities were identified:

Shelter: In the 5 states, **4,968 families** were identified as affected. Of this total, 39% suffered the total loss of their homes and belongings such as refrigerators, televisions, mattresses, blankets, pots and pans, stoves and kitchen utensils. This was due to rockslides that caused structural failures in walls and roofs. Aragua, Anzoátegui, and Sucre were the most affected states. The number of families affected by state is detailed below:

| State | Total loss | Partial affectation |
|------------------|-----------------------|-----------------------|
| Anzoátegui | 432 families | 1,731 families |
| Aragua | 350 families | 500 families |
| Capital District | 0 | 210 families |
| Falcón | 53 families | 294 families |
| Sucre | 1,130 families | 268 families |
| Total | 1,965 families | 3,003 families |

In the states of Aragua, Anzoátegui and the Capital District, the Government set up temporary shelters to meet the immediate needs of the population. In Sucre State, due to its territorial extension, approximately 1,398 families did not receive support from the authorities. In the case of Falcón State, most of the affected families moved to the homes of families or neighbors.

Considering the national, state, municipal and community response, it is reiterated that 1,400 families in the five states require the provision of relief items, such as: cooking, cleaning and personal hygiene kits.

Health: In the most affected areas of the five states prioritized by the operation, there has been an increase in cases of malaria (Sucre state), dengue, cutaneous mycosis, bacterial dermatitis, diarrheal infections and respiratory diseases. Community leaders of the affected communities indicated that people with chronic treatments for hypertension, diabetes and dyslipidemia have lost their treatments and prescriptions.

In the states of Aragua, Anzoátegui and Sucre, there was evidence of partial damage to the infrastructure of health centers in the area. In addition, a shortage of medicines, medical supplies and disposable materials was identified, as well as failures in electric generators and damage to water storage systems. In the case of the Capital District, although health personnel from the MPPS are present in the affected areas, there was a lack of medicines.

According to the evaluation, local health authorities are concerned about an increase in the incidence of water-related diseases due to the rains. Health days in the prioritized communities could be a response that the National Society could carry out, so complementarity in the response has been sought through other projects. In addition, it is important to increase health promotion and disease prevention activities.

¹ Rapid Assessment

Mental Health and Psychosocial Support (MHPSS): The need for the implementation of group and individual first and second order MHPSS activities for affected families became evident. In addition, the Venezuelan Red Cross in the states of Aragua, Anzoátegui and the Capital District has established alliances with the Venezuelan College of Psychologists to provide psychological care.

Rescue activities for families affected by floods and landslides have caused first responders to work continuously; the Venezuelan Red Cross is supporting these personnel with individual and group debriefing sessions.

Water, Sanitation and Hygiene Promotion (WASH): a decrease in water storage capacity has been evidenced due to the total or partial loss of water systems. At the beginning of the response, water pumping was suspended in many areas due to power outages. Water contamination due to the presence of dead animals in riverbeds and overflowing latrines has been another critical element for affected families. The accumulation of garbage and the precarious sanitation conditions have been a relevant factor that is causing the proliferation of vectors.

A need is identified for the provision of personal hygiene and household cleaning supplies, supplies for the collection, storage and treatment of water at the family level, accompanied by training sessions for the community on safe water, drinking water treatment methods, biosafety, source protection, safe water handling, vector control and solid waste and excreta management, as well as the need to distribute hygiene kits and family cleaning kits.

Protection, Gender and Inclusion (PGI): In November, the Protection and Childhood risk analysis was conducted in the states of Anzoátegui, Aragua, Capital District, Falcón and Sucre. It should be noted that the states prioritized for this evaluation have little experience in the management of protection issues.

The activities developed by the National Society include those that involve dealing with children in some way, such as talks and educational sessions in the prioritized communities, friendly spaces and any other activity where the open invitation of the community is contemplated.

Currently, the National Society does not have identification and referral mechanisms related to protection issues, however, as an action to strengthen the NS and steps for the generation of such structure, there is a report mailbox (buzon.cea@cruzrojavenzolana.org), where communities can share their comments, complaints or incident reports in case they exist. This will make it possible to ensure the proper implementation of the PSEA and the Code of Conduct.

As a result of the evaluation, the need to assist **1,400 families** through this operation is reiterated.

Operation risk assessment

The high inflation present in the country may have an impact on the prices of the products that are acquired locally, since there is no stability in them and they exceed the amounts expressed in the budget, so most of the purchases are made internationally.

It should be noted that Venezuela is a country where commercial activities stop between November and mid-February which delays everything related to the importation and nationalization of resources acquired outside the country making it difficult to provide a timely response in the different states involved in the DREF Operation.

On the other hand, there were security challenges in the state of Aragua, since in sectors such as Tejerías and El Castaño there are specific schedules to implement the humanitarian actions of the Red Cross. For this reason, it has been decided that the activities will be carried out jointly with a team of two duly identified vehicles, to safeguard the volunteers and all the personnel, as well as the logistic resources and relief supplies.

The state of Sucre has a very wide territorial extension where it has presented great operational difficulties since all the communities affected by the floods are isolated from the main offices of the branches. However, it is

planned to continue carrying out the corresponding activities in the areas originally identified in this DREF Plan of Action.

In Anzoátegui, there have been administrative challenges that have required the accompaniment of the National Relief Director, together with the DREF's operational team. Additionally, the necessary measures have been established for the sensitization and adoption of the IFRC Child Protection Policy.

Although the authorities of the Ministry of People's Power for Health indicate a substantial decrease in positive cases of COVID-19 since November 2022, an increase in cases of viral respiratory diseases has been evidenced. To mitigate the risk of respiratory diseases affecting the staff and volunteers of the National Society, the Venezuelan Red Cross continues to apply preventive measures such as the use of Personal Protective Equipment.

B. OPERATIONAL STRATEGY

Proposed strategy

Through this DREF Plan of Action, the Venezuelan Red Cross (VRC) aims to support 1,400 families affected by floods as follows: 400 families in Aragua; 200 families in Anzoátegui; 200 families in Capital District; 200 families in Falcón, and 400 families in Sucre.

The rapid assessments carried out in the five states identified the needs and actions to be taken to assist the families affected and with loss of household items, lack of access to health services, lack of access to safe water at the household level and an impact on mental health.

Shelter: National Society volunteers have visited the affected communities to identify the families to be assisted with these supplies. Based on the vulnerability criteria identified in the multisectoral assessment, the National Society, in coordination with community leaders and authorities, has identified the 1,400 families that will receive mosquito nets, blankets, filters, jerry cans and cleaning, hygiene and kitchen kits. In addition, a post-distribution multisectoral satisfaction survey is planned to determine the community's perception of the VRC's performance.

Health: first aid supplies have been procured and have been distributed to the families targeted by the operation. The National Society's volunteers are carrying out health promotion and disease prevention activities through the implementation of activities described in the Epidemic Control Toolkit for Volunteers (CEV).

A total of 2,400 mosquito nets have been distributed to families in at-risk areas in the states of Anzoátegui, Aragua, Falcón and Sucre. These activities also included educational sessions to promote vector control and reduce the risk of mosquito-borne diseases.

Water, Sanitation and Hygiene Promotion (WASH): Jerry cans have been distributed to 1,400 families, while family hygiene kits have been distributed to 1,253 families in the five states prioritized by the operation. In the coming weeks, water filters, water purification tablets and family cleaning kits will be distributed. These distributions are accompanied by sessions to promote key messages on hygiene and safe water to encourage good practices related to personal and household hygiene, as well as the correct treatment, storage and consumption of water.

C. DETAILED OPERATIONAL PLAN



Shelter

People reached: 5,665 of 7,000 people (1,133 of 1,400 families)

Men: 2,520

Women: 3,145

Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and long-term resilience through solutions and settlement.

| Indicators: | Target | Actual |
|--|--------|--------|
| # of families provided with shelter supplies | 1,400 | 1,133 |

Output1.1: Basic household items are provided to affected families.

| Indicators: | Target | Actual |
|--|--------|--------|
| # of families provided with blankets | 1,133 | 1,133 |
| # of families provided with kitchen kits | 1,400 | 0 |

Progress towards outcomes

Based on the needs identified in the multisectoral assessment, the blankets were purchased and distributed in November 2022, according to the vulnerability criteria, as follows:

| STATE | MUNICIPALITY | COMMUNITY | ASSISTED FAMILIES | INPUTS DISTRIBUTEED |
|------------------|---------------------------|--|-------------------|-----------------------|
| Aragua | Santo Michelena, Tejerías | Los Alpes 1, 2 and 3 | 216 families | 3 blankets per family |
| Anzoátegui | Bolívar | Valle Verde Arriba and Valle Verde Abajo | 200 families | 3 blankets per family |
| Capital District | Libertador | 23 de enero | 200 families | 3 blankets per family |
| Falcón | Miranda | Cástulo Mármol Ferrer | 200 families | 3 blankets per family |
| Sucre | Sucre | San José. Isla del Manzanares, Jagüey de Luna, Valle Verde, Puerto la Madera | 317 families | 3 blankets per family |

Due to logistical delays and the country context due to the end of the year, the National Society was awaiting the arrival of the kitchen kits in Caracas to be able to distribute them to the communities in their entirety. It is important to highlight that the family kitchen kits will be a great contribution to the affected families, and it will help to meet the needs of the people who faced the total loss of their belongings due to the emergency.

The kitchen kits (as well as other items) have already arrived in Venezuela and are in the process of customs clearance.

Additionally, with the bilateral support of the Qatar Red Crescent, **478 families** were assisted with kitchen kits to different families in the communities of Caobanal, Rivera de Manzanares, Villas Polideportivo, San Francisco Miramar, Refugio de San José and Catauro in the state of Sucre.



Health

People reached: 6,495 people of 7,000 people (1,299 of 1,400 families)

Men: 2.770

Women: 3.725

Outcome 1: Immediate health risks to affected populations are reduced.

| | | |
|----------------------------|---|---|
| # of assessments performed | 1 | 1 |
|----------------------------|---|---|

Output 1.1: The health situation and immediate risks are assessed using previously agreed guidelines.

| Indicators: | Target | Actual |
|--|--------|--------|
| # of volunteers who participated in Epidemic Control Workshops | 120 | 89 |

Outcome 2: Immediate health risks to affected populations are reduced through improved access to medical treatment.

| | | |
|---|-------|-------|
| # of people who participated in health activities | 7,000 | 6,495 |
|---|-------|-------|

Output 2.1: Increased access to medical care and emergency health care for the target population and communities.

| Indicators: | Target | Actual |
|--|--------|--------|
| # of branches with supplies for the provision of first aid | 5 | 5 |
| # of people participating in health promotion activities | 7,000 | 6,495 |
| # of people who received first aid care | 250 | 406 |

Outcome 4: Disease transmission of a potential epidemic is reduced.

| | | |
|--|-------|-------|
| # of people reducing the risk of vector-borne diseases | 2,400 | 2,334 |
|--|-------|-------|

Output 4.2: Vector-borne diseases are prevented.

| Indicators: | Target | Actual |
|---|--------|--------|
| # of people provided with mosquito nets | 2,400 | 2,334 |

Outcome 6: The psychosocial impact of the emergency decreases.

| | | |
|---|-----|-----|
| # of people receiving Mental Health and Psychosocial Support services | 500 | 423 |
|---|-----|-----|

Output 6.1: Psychosocial support provided to the target population, as well as to volunteers and staff involved

| Indicators: | Target | Actual |
|---|--------|--------|
| # of people reached who received MHPSS | 500 | 322 |
| # of VRC Volunteers and humanitarian workers receiving MHPSS services | 120 | 46 |

Progress towards outcomes

In the first half of November 2022, the branches involved in the operation carried out a multisectoral assessment in communities affected by the rains in the states of Falcón, Sucre, Capital District, Aragua and Anzoátegui. This assessment made it possible to identify the impact and needs in the areas of shelter, water and sanitation and health as a result of the floods and the response actions carried out in the affected communities.

The evaluation tool was an ODK electronic sheet, the application of this tool per session was approximately 35 minutes. It was applied in five focus groups in the five states, where 60 people from the communities participated. In addition, interviews were conducted with 42 leaders, who provided information on the effects of floods and landslides, the needs and strengths of the communities. This information served as the basis for the definition of the work plan in the five states.

In February 2023, a comprehensive workshop was held in which 15 volunteers from the 5 branches (3 people per sector) were trained in Epidemic Control, Psychosocial Response Teams, Water Sanitation and Hygiene

Promotion and CEA. The Aragua Branch trains 74 volunteers and first responders in the management of the epidemic control toolbox.

| Branch | Volunteers Trained |
|------------------|---------------------------|
| Anzoátegui | 77 |
| Aragua | 3 |
| Capital District | 3 |
| Falcón | 3 |
| Sucre | 3 |
| Total | 89 |

Regarding the provision of first aid, the Aragua Branch has attended 406 people in the areas of Tejerías and El Castaño. The operation has purchased 5 first aid consumables kits to replace those used by the branches during these activities.

During the distribution activities, as well as during the first aid and psychosocial support activities, educational sessions are held to promote health promotion and disease prevention messages. In total, 6,495 people have been reached.

| Branch | People Reached |
|------------------|-----------------------|
| Anzoátegui | 1,000 |
| Aragua | 1,325 |
| Capital District | 1,000 |
| Falcón | 2,000 |
| Sucre | 1,170 |
| Total | 6,495 |

To prevent vector-borne diseases, two mosquito nets have been distributed per family in the different communities reached in the states of Aragua, Sucre, Barcelona and Falcón, except for the Capital District, since these communities are located in temporary shelters where it is not necessary to use them.

| Branch | People Reached |
|---------------|-----------------------|
| Anzoátegui | 400 |
| Aragua | 734 |
| Falcón | 800 |
| Sucre | 400 |
| Total | 2,334 |

The psychosocial response teams (PRT) training methodology has facilitators at the national level who have been trained in previous projects and training processes. These facilitators have started training volunteers in the states of Aragua, Falcón and Sucre. Currently, 142 people from the National Society have been trained.

| Branch | Volunteers Trained |
|---------------|---------------------------|
| Aragua | 113 |
| Falcón | 18 |
| Sucre | 11 |
| Total | 142 people |

The team trained in PRT s and the personnel trained in psychological first aid from the Aragua and Falcón branches in the operation have provided first and second order care to 322 people.

| Branch | People Reached |
|---------------|-----------------------|
| Aragua | 122 |
| Falcón | 200 |

| | |
|--------------|-------------------|
| Total | 322 people |
|--------------|-------------------|

The Aragua, Falcón and Sucre branches, in coordination with the Venezuelan College of Psychologists, have provided psychological care to 101 people.

| Branch | Reached people |
|--------------|-------------------|
| Aragua | 66 |
| Falcón | 10 |
| Sucre | 25 |
| Total | 101 people |



Water, Sanitation and Hygiene

People Reached: 6,265 people of 7,000 people (1,253 of 1,400 families)

Men: 2,492

Women: 3,773

WASH Outcome 1: Immediate reduction in the risk of waterborne and water-related diseases in communities.

| | | |
|--|-------|-------|
| # of families improving their access to safe water | 1,400 | 1,053 |
|--|-------|-------|

WASH Output 1.2: The target population is provided with daily access to safe drinking water that meets Sphere and WHO standards for quantity and quality.

| Indicators: | Target | Actual |
|---|--------|--------|
| # of families receiving safe water supplies | 1,400 | 1,053 |

WASH Output 1.3: Hygiene-related goods (NFIs) that meet Sphere standards are provided to the target population and training is provided on how to use these goods.

| Indicators: | Target | Actual |
|---|--------|--------|
| # of families who have received hygiene kits | 1,400 | 1,253 |
| # of families who have received cleaning kits | 1,400 | 0 |

Progress towards outcomes

With regard to family hygiene kits, purchases and distributions were made in November, and the communities have expressed their agreement with this assistance.

| STATE | MUNICIPALITY | COMMUNITY | ASSISTED FAMILIES | INPUTS DISTRIBUTED |
|------------------|---------------------------|--|-------------------|-----------------------|
| Aragua | Santo Michelena, Tejerías | Los Alpes 1, 2 and 3 | 253 families | 1 Family hygiene kits |
| Anzoátegui | Bolívar | Valle Verde Arriba and Valle Verde Abajo | 200 families | 1 Family hygiene kits |
| Capital District | Libertador | 23 de enero | 200 families | 1 Family hygiene kits |
| Falcón | Miranda | Cástulo Mármol Ferrer | 200 families | 1 Family hygiene kits |
| Sucre | Sucre | San José. Isla del Manzanares, Jagüey de Luna, Valle Verde, Puerto la Madera | 400 families | 1 Family hygiene kits |

Regarding the distribution of jerrycans, there were 1,053 families with 2,106 jerrycans. The following is the distribution of jerrycans.

| STATE | MUNICIPALITY | COMMUNITY | ASSISTED FAMILIES | INPUTS DISTRIBUTED |
|------------------|---------------------------|--|-------------------|-----------------------|
| Aragua | Santo Michelena, Tejerías | Los Alpes 1, 2 and 3 | 253 families | 2 jerrycas per family |
| Anzoátegui | Bolívar | Valle Verde Arriba and Valle Verde Abajo | 200 families | 2 jerrycas per family |
| Capital District | Libertador | 23 de enero | 200 families | 2 jerrycas per family |
| Falcón | Miranda | Cástulo Mármol Ferrer | 200 families | 2 jerrycas per family |
| Sucre | Sucre | San José. Isla del Manzanares, Jagüey de Luna, Valle Verde, Puerto la Madera | 200 families | 2 jerrycas per family |

The National Society is currently awaiting the arrival of the cleaning kits in the country to begin their distribution.

Implementation strategies

S1.1. National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary systems and structures, competencies and legal, ethical and financial capacities to plan and implement.

Output S1.1: National Societies have effective and motivated volunteers who are protected.

| Indicators: | Target | Actual |
|--|--------|--------|
| Ensuring the safety and well-being of volunteers | 120 | 151 |
| # of volunteers participating in the operation who have increased their capacities | 120 | 151 |

Progress towards outcomes

The National Society in conjunction with IFRC staff has provided timely accompaniment to build the capacity of volunteer staff in the areas of Information Management, Monitoring, MHPPS and Health.

Output S1.1.6: National Societies have effective volunteers and the necessary corporate systems in place.

| Indicators: | Target | Actual |
|--|--------|--------|
| # of qualified personnel hired for the operation | 3 | 3 |

Progress towards outcomes

Mobilization of volunteers: The National Society has mobilized more than 151 volunteers to support DREF activities. For the current extension, a budget adjustment is being made to cover these positions.

Recruitment of personnel: The corresponding recruitment for the positions was held online, and the corresponding selection and hiring was carried out with the support of the IFRC country office. In addition, the Venezuelan Red Cross hired an Operations Coordinator with the skills to manage this operation, who is being supported by an Administration Assistant and a Logistics Assistant. The IFRC finance team has conducted training sessions for the staff and the National Society's headquarters regarding the financial reporting of operational advances.

At the same time, it is providing permanent support in the validation of expense reports, as well as assisting in the monitoring of budget execution, bank transfers and the application of financial procedures.

CEA Activities: The National Society is using feedback mechanisms established in the accountability to the communities we work with such as: face to face, suggestion box, community assemblies and the identification of information needs regarding the effects of rains and floods, disease prevention, etc. Likewise, to measure the effectiveness of the items distributed, satisfaction surveys will be applied after the completion of the distributions.

In order to minimize the risk of abuse during community distributions, an institutional email (buzon.cea@cruzrojavenzolana.org) has been set up to ensure the quality of the response and that people have been assisted in a dignified manner, as well as the respective complaint if necessary. The National Society, through its channels and procedures, will follow up on the situation as appropriate.

Lessons learned workshop: The project is scheduled to be carried out at the end of March with the participation of all the actors involved in this operation.

Outcome S2.1: An effective and coordinated international disaster response is ensured.

Output S2.1.1: An effective and respected capacity-building mechanism is maintained.

| Indicators: | Target | Actual |
|-------------------------|--------|--------|
| # of monitoring mission | 3 | 2 |

Progress towards outcomes

Technical and operational support by the IFRC: To improve the process of collecting and consolidating information from the operation's activities, the National Society is using digital tools such as ODK and MEGA V, with ODK kits distributed in the target states. The IT and Information Management units of the National Society and IFRC are providing timely support to all teams in the field to improve the data collection process. In addition, they have generated cartographic maps to support the prioritized branches, allowing them to identify timely routes and geographic locations to implement the operation's activities.

On the communications side, the team of the National Communications Director, with the support of the IFRC regional office, developed a communications plan to ensure that the activities developed by the Venezuelan Red Cross are understood by the population.

Communication efforts focused on the development of key messages that were disseminated through the VRC's social networks. On the other hand, visual materials, life stories and testimonies of the people reached were produced, contributing to the accountability and measurement of the scope of the actions of this DREF.

Remote and on-site monitoring by IFRC: IFRC's Planning, Monitoring, Evaluation and Reporting (PMER) unit is providing follow-up and support to the Venezuelan Red Cross team to monitor the progress made in this action plan. The collection, monitoring and analysis of the data collected is carried out with the support of the Information Management Unit.

Regarding safety, the IFRC safety assistant conducts ongoing risk analyses in the states where this operation is being implemented. In addition, each Branch has conducted a refresher course on operational safety standards for the personnel and volunteers involved in this operation. The volunteers who will participate in the operation have active accident insurance provided by the IFRC.

The mitigation of risks in the field, due to the deployment of volunteers and National Society personnel to the affected areas, was carried out through the implementation of a security plan and the daily reinforcement of safety standards.

On the other hand, throughout the operation, the Operations Coordinator and the Head of Delegation in the states of Sucre, Aragua and the Capital District were accompanied in the field.

Technical support in logistics (purchasing, distribution): Price volatility limits the local purchase of products, since there is no stability in prices, which exceed the quantities expressed in the budget, so most of

the purchases must be made internationally to comply with international standards, in coordination with the Regional Logistics Office in Panama and the Delegation's Procurement Officer.

The Venezuelan Red Cross currently has vehicles and suppliers that are suitable for dispatching relief goods in the priority states.

D. FINANCING REQUIRED

[Please attach the financial report and, in addition, provide a narrative summary as follows:]

- *Detail the financing requirements versus the income that went into the operation.*
- *Explain if there are any variances in the operating budget versus expenses.*

Reference Documents



Click here for:

- Previous Operational Updates
- Plan of Action (PoA)

For more information, specifically related to this transaction, please contact:

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and NGOs in disaster relief and to the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in providing assistance to the most vulnerable. The International Federation's vision is to **inspire, encourage, facilitate and promote at all times all forms of humanitarian activities of National Societies**, with a view to **preventing and alleviating human suffering** and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

DREF Operation

| Selected Parameters | | | |
|---------------------|-----------------|-----------|----------|
| Reporting Timeframe | 2022/10-12 | Operation | MDRVE007 |
| Budget Timeframe | 2022/10-2023/02 | Budget | APPROVED |

Interim FINANCIAL REPORT

Prepared on 27/Feb/2023

All figures are in Swiss Francs (CHF)

MDRVE007 - Venezuela - Floods

Operating Timeframe: 20 Oct 2022 to 28 Feb 2023

I. Summary

| | |
|---------------------------------|-----------------|
| Opening Balance | 0 |
| Funds & Other Income | 417,818 |
| DREF Allocations | 417,818 |
| Expenditure | -249,336 |
| Closing Balance | 168,482 |

II. Expenditure by planned operations / enabling approaches

| Description | Budget | Expenditure | Variance |
|--|----------------|----------------|----------------|
| PO01 - Shelter and Basic Household Items | 4,559 | 1,025 | 3,534 |
| PO02 - Livelihoods | | | 0 |
| PO03 - Multi-purpose Cash | | | 0 |
| PO04 - Health | 27,667 | 8,126 | 19,542 |
| PO05 - Water, Sanitation & Hygiene | 91,017 | 189,452 | -98,435 |
| PO06 - Protection, Gender and Inclusion | | | 0 |
| PO07 - Education | | | 0 |
| PO08 - Migration | | | 0 |
| PO09 - Risk Reduction, Climate Adaptation and Recovery | | | 0 |
| PO10 - Community Engagement and Accountability | 3,214 | | 3,214 |
| PO11 - Environmental Sustainability | | | 0 |
| Planned Operations Total | 126,457 | 198,603 | -72,145 |
| EA01 - Coordination and Partnerships | 3,974 | 285 | 3,689 |
| EA02 - Secretariat Services | 8,757 | 39,458 | -30,701 |
| EA03 - National Society Strengthening | 29,294 | 10,990 | 18,304 |
| Enabling Approaches Total | 42,025 | 50,733 | -8,708 |
| Grand Total | 168,482 | 249,336 | -80,854 |

DREF Operation

| Selected Parameters | | | |
|---------------------|-----------------|-----------|----------|
| Reporting Timeframe | 2022/10-12 | Operation | MDRVE007 |
| Budget Timeframe | 2022/10-2023/02 | Budget | APPROVED |

Interim FINANCIAL REPORT

Prepared on 27/Feb/2023

All figures are in Swiss Francs (CHF)

MDRVE007 - Venezuela - Floods

Operating Timeframe: 20 Oct 2022 to 28 Feb 2023

III. Expenditure by budget category & group

| Description | Budget | Expenditure | Variance |
|---|----------------|----------------|----------------|
| Relief items, Construction, Supplies | 93,104 | 148,835 | -55,730 |
| Clothing & Textiles | 0 | 18,902 | -18,902 |
| Water, Sanitation & Hygiene | 73,721 | 85,461 | -11,740 |
| Medical & First Aid | 9,003 | | 9,003 |
| Teaching Materials | 6,686 | 162 | 6,524 |
| Utensils & Tools | 3,694 | 48,911 | -45,217 |
| Other Supplies & Services | 0 | -4,601 | 4,601 |
| Logistics, Transport & Storage | 27,146 | 46,987 | -19,841 |
| Storage | 0 | 15,538 | -15,538 |
| Distribution & Monitoring | 20,565 | 22,433 | -1,869 |
| Transport & Vehicles Costs | 4,828 | 635 | 4,194 |
| Logistics Services | 1,753 | 8,381 | -6,628 |
| Personnel | 24,561 | 9,806 | 14,756 |
| National Staff | 0 | 0 | 0 |
| National Society Staff | 14,279 | 9,126 | 5,153 |
| Volunteers | 10,283 | 680 | 9,603 |
| Consultants & Professional Fees | 0 | 566 | -566 |
| Professional Fees | 0 | 566 | -566 |
| Workshops & Training | 7,545 | | 7,545 |
| Workshops & Training | 7,545 | | 7,545 |
| General Expenditure | 5,843 | 1,947 | 3,896 |
| Travel | 1,508 | 683 | 825 |
| Information & Public Relations | 1,068 | 390 | 678 |
| Office Costs | 2,213 | | 2,213 |
| Communications | 604 | | 604 |
| Financial Charges | 451 | 874 | -422 |
| Operational Provisions | 0 | 25,978 | -25,978 |
| Operational Provisions | 0 | 25,978 | -25,978 |
| Indirect Costs | 10,283 | 15,218 | -4,935 |
| Programme & Services Support Recover | 10,283 | 15,218 | -4,935 |
| Grand Total | 168,482 | 249,336 | -80,854 |