



Ukrainian Red Cross Society (URCS) teams rescuing people following the destruction of the Nova Kakhovka dam. Photo: URCS

OPERATION UPDATE #8

UKRAINE AND IMPACTED COUNTRIES CRISIS

Emergency appeal No: [MGR65002](#)

Revised Emergency Appeal launched: 10/05/2023

Revised Operational Strategy published: 20/06/2023

Operation timeframe: 46 months
(28/02/2022 - 31/12/2025)

Funding requirements (CHF):
CHF 800 million through the IFRC Emergency Appeal
CHF 2.7 billion Federation-wide

Date: 10/10/2023

Glide No: [OT-2022-000157-UKR](#)

Number of people being assisted: 22.65 million

In Ukraine: 17 million

Impacted countries: 5.65 million

Timeframe covered by this update:

From 01/06/2023 to 31/08/2023

DREF amount initially allocated:

CHF 1 million

To date, this Emergency Appeal, which seeks CHF 800 million, is 59% cent funded, and a significant funding gap of CHF 328 million remains. To continue supporting National Societies around the world to play their key role in supporting people impacted by the crisis, the IFRC calls for partners to renew their commitment to accompanying the IFRC Network in its response by further contributing to the IFRC Appeal.



When the Kakhovka dam in southern Ukraine collapsed in June, a torrent of water poured over downstream towns and farmlands, reducing homes to rubble and leading to the tragic loss of many lives.

The flood swept up everything in its path, washing farm animals, unexploded mines, hazardous chemicals and dangerous bacteria—such as salmonella, E. coli, and cholera—down toward the Dniro-Buh Delta on the Black Sea.

The Ukrainian Red Cross Society (URCS) response to the dam disaster was swift. From the moment the dam collapsed, their volunteers began evacuating people from flooded areas and distributing essentials such as food, hygiene products and water purification equipment. Psychosocial support specialists were also on hand to help people cope during those difficult first days.

But recovering from a disaster like this doesn't happen overnight. Three months on, URCS teams remain firmly by the side of communities to help them get their lives back on track.

"People's needs have changed but have not disappeared," says Serhiy Moroz, a URCS volunteer.

"In many populated areas, people are attempting to return to their previous lives in damaged housing and amidst disruptions in centralised water supply services. Often, water systems are simply non-existent, leaving people to suffer from a lack of clean water. This creates significant household challenges as well as risks to public health."

The IFRC recently deployed an Emergency Response Unit or 'ERU'—a team of specialised personnel and equipment from across the IFRC network—to Kropyvnytskyi city to support the URCS work restoring access to safe water. By building the capacity of the URCS, the IFRC network is ensuring that communities get the long-term assistance they need to recover, and that volunteers have an even greater ability to respond should a similar disaster ever occur in future.

Summary of response: Federation-wide overview

Data scope and limitations

- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators set by the Ukraine and impacted countries crisis operational response framework. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all. Thus, reported data may represent cumulative reach and not unique people.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC triangulates the data provided by the National Societies with previous data and other data in the public domain.
- **Outliers:** In the reported data, a majority of the totals may be attributed to large National Societies and key National Societies involved in the response, which could significantly influence the overall analysis.
- The data outlines both the data relating to international support from one National Society to another, as well as domestic assistance provided to people arriving in the National Society's own country. This separation of these contributions into international or domestic support can be found in the detailed Federation-wide data on the GO Platform.



Federation-wide Overview Ukraine and impacted countries



Data Source: UNHCR, IOM, FDRS;
Date Produced: 20/09/2023;
Disclaimer: The maps used do not imply the expression of any opinion on part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities



People affected/at risk

Ukraine

21.3M

Neighbouring countries

5.9M

Legend

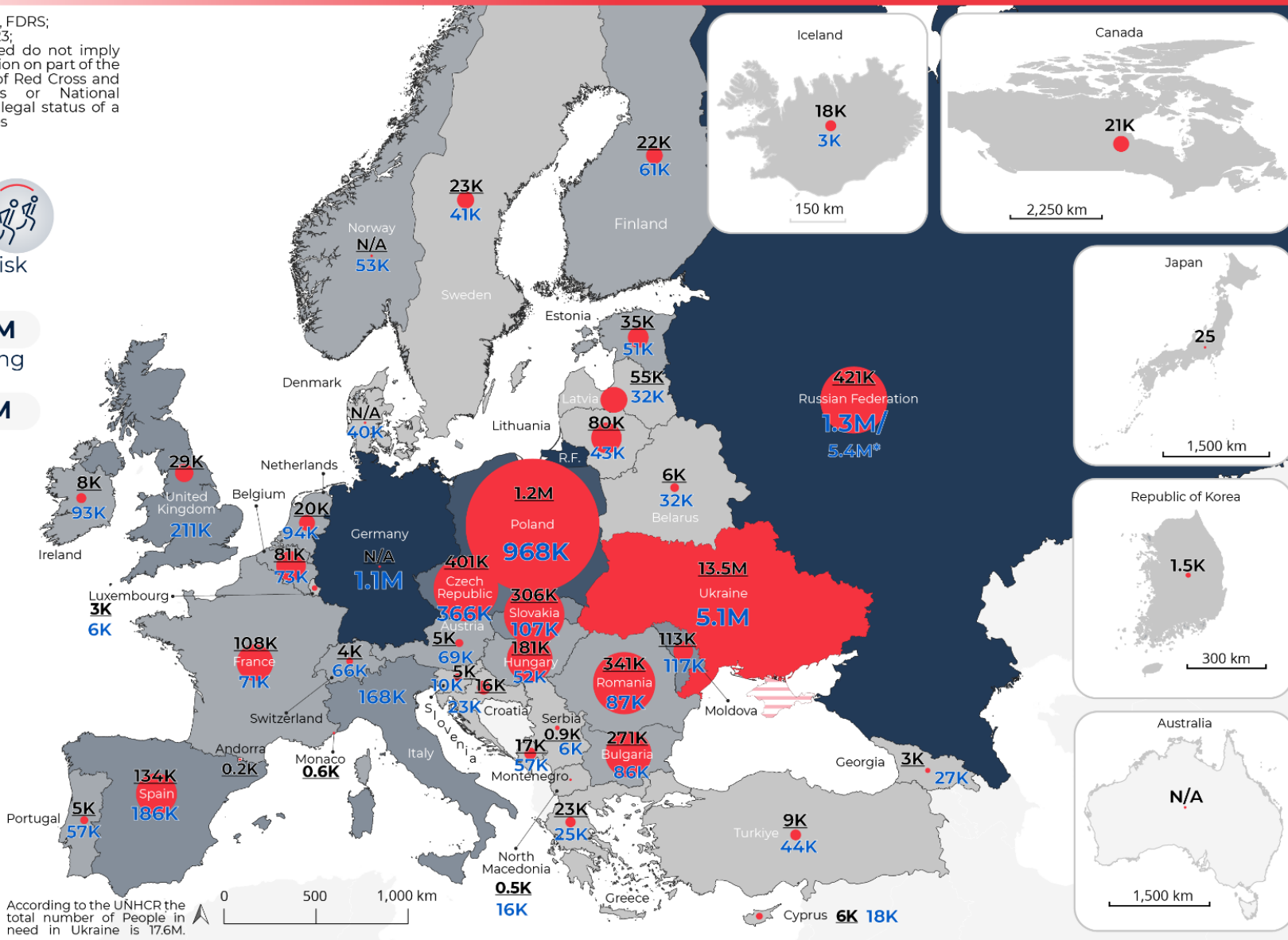
Number of People Reached



Number of Displaced People



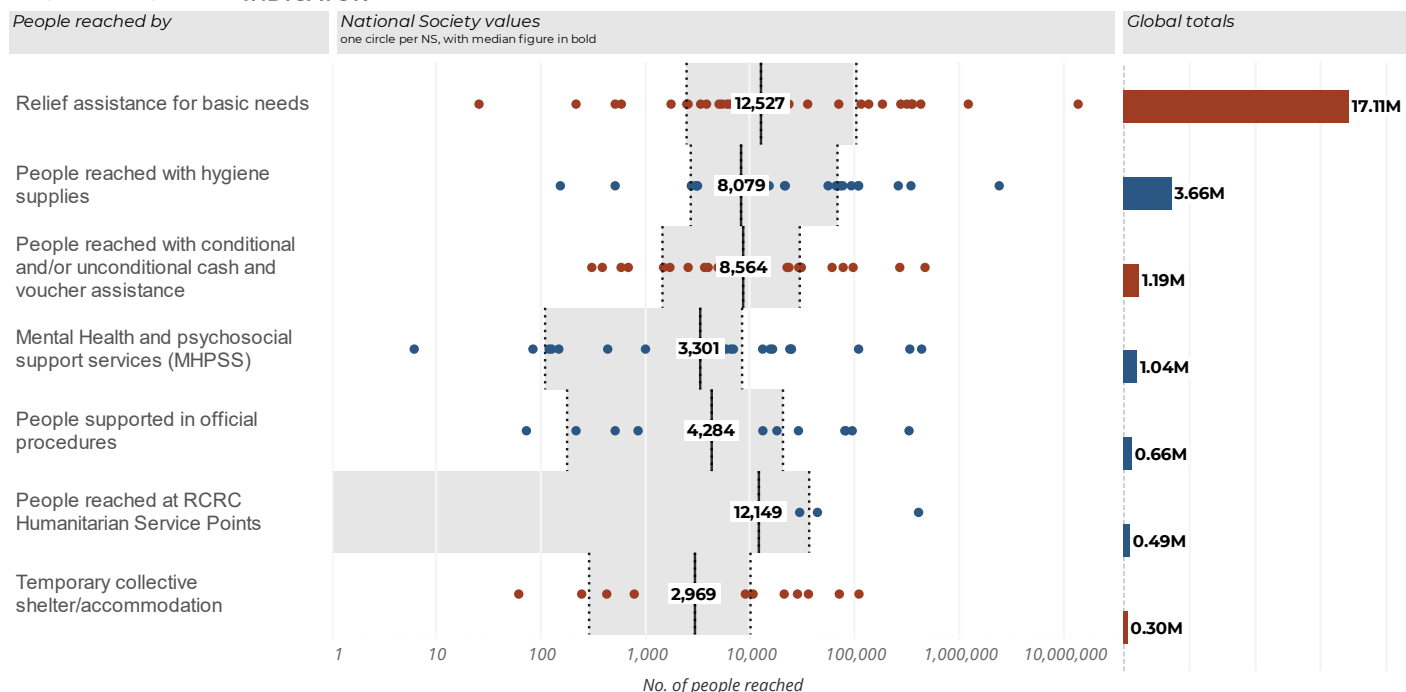
According to the UNHCR the total number of People in need in Ukraine is 17.6M.



Response

A total of 45 National Societies have reported their domestic or international activities, with 41 of them being European National Societies from a total of 45 in Europe. In September 2023, 50% of these National Societies updated their data.

PEOPLE REACHED BY INDICATOR



Note: RCRC Relief assistance for basic needs may reach individuals multiple times, at various locations, and through diverse activities and services. Due to the cumulative nature of the federation-wide reporting framework, the current length of the reporting period, and variations in data collection and aggregation methods among different National Societies, the figures for people reached by relief services should be viewed as an estimate of services provided, rather than a count of unique individuals reached.



1.1M people received multipurpose cash

CHF **107M** has been distributed



Volunteers involved in the operation

130,000 domestically



Tons of goods distributed by National Societies

72,700 domestically, **0.9M** internationally



Humanitarian Service Points/ distribution points

670 domestically



144,600 people trained in First Aid

domestically



Branches responding

6,600 domestically



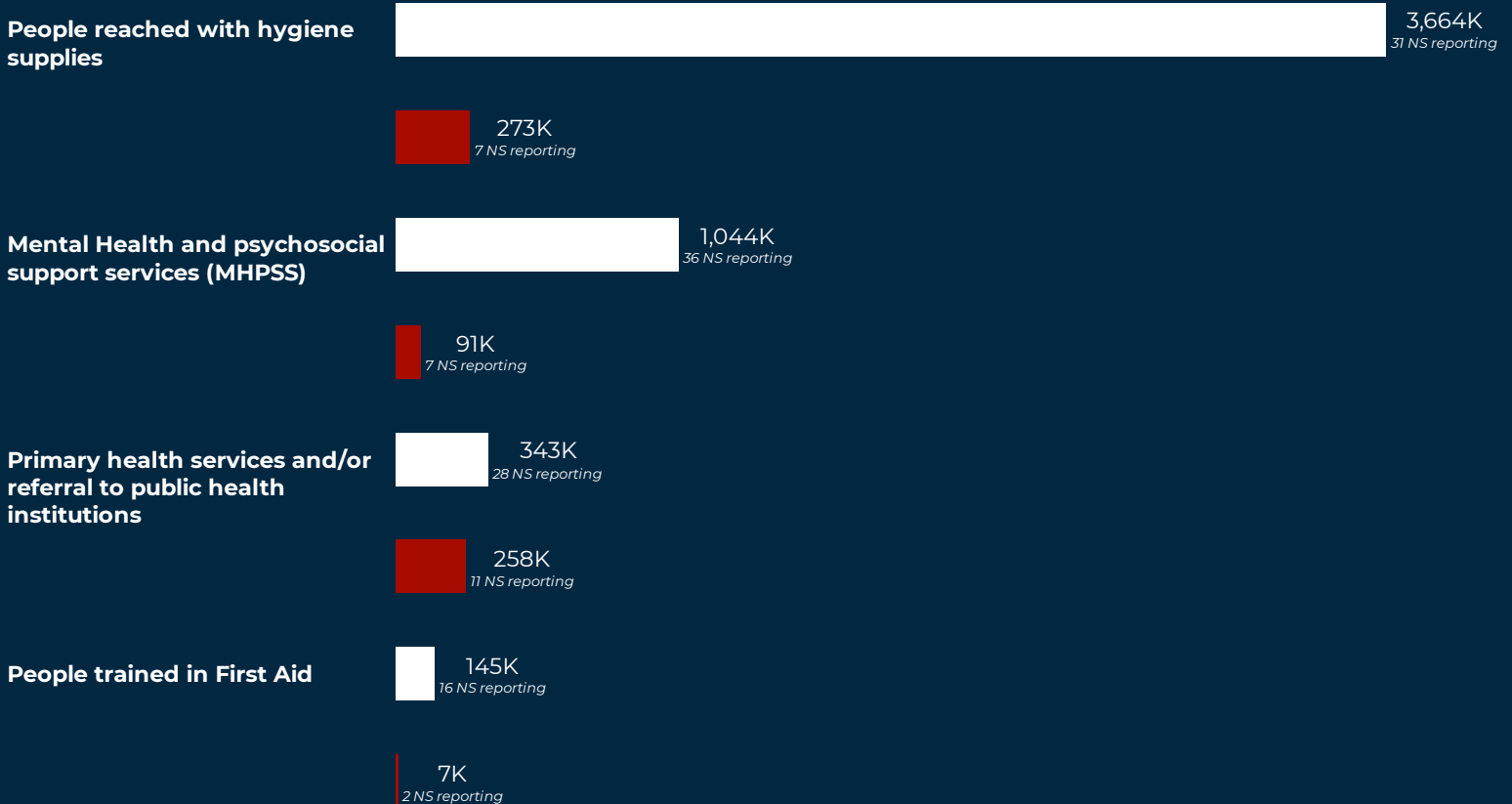
400,000 people accommodated by host families

ALL ACTIVITIES BY OPERATIONAL PRIORITY

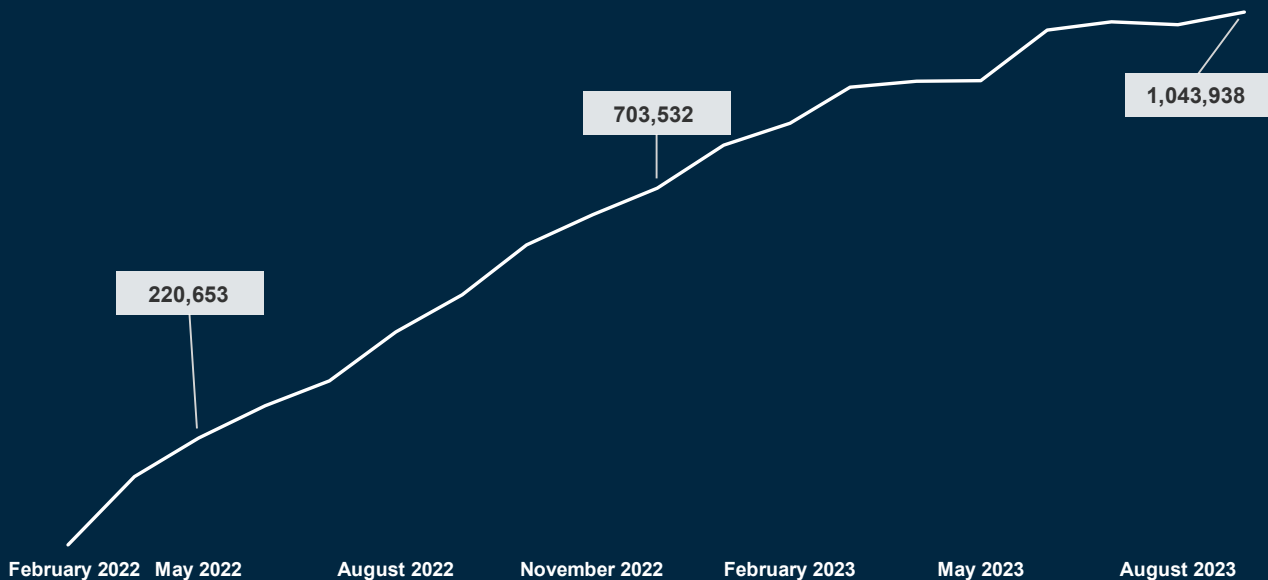
I: HEALTH and CARE

Health and care, including Water, Sanitation, and Hygiene

People reached by



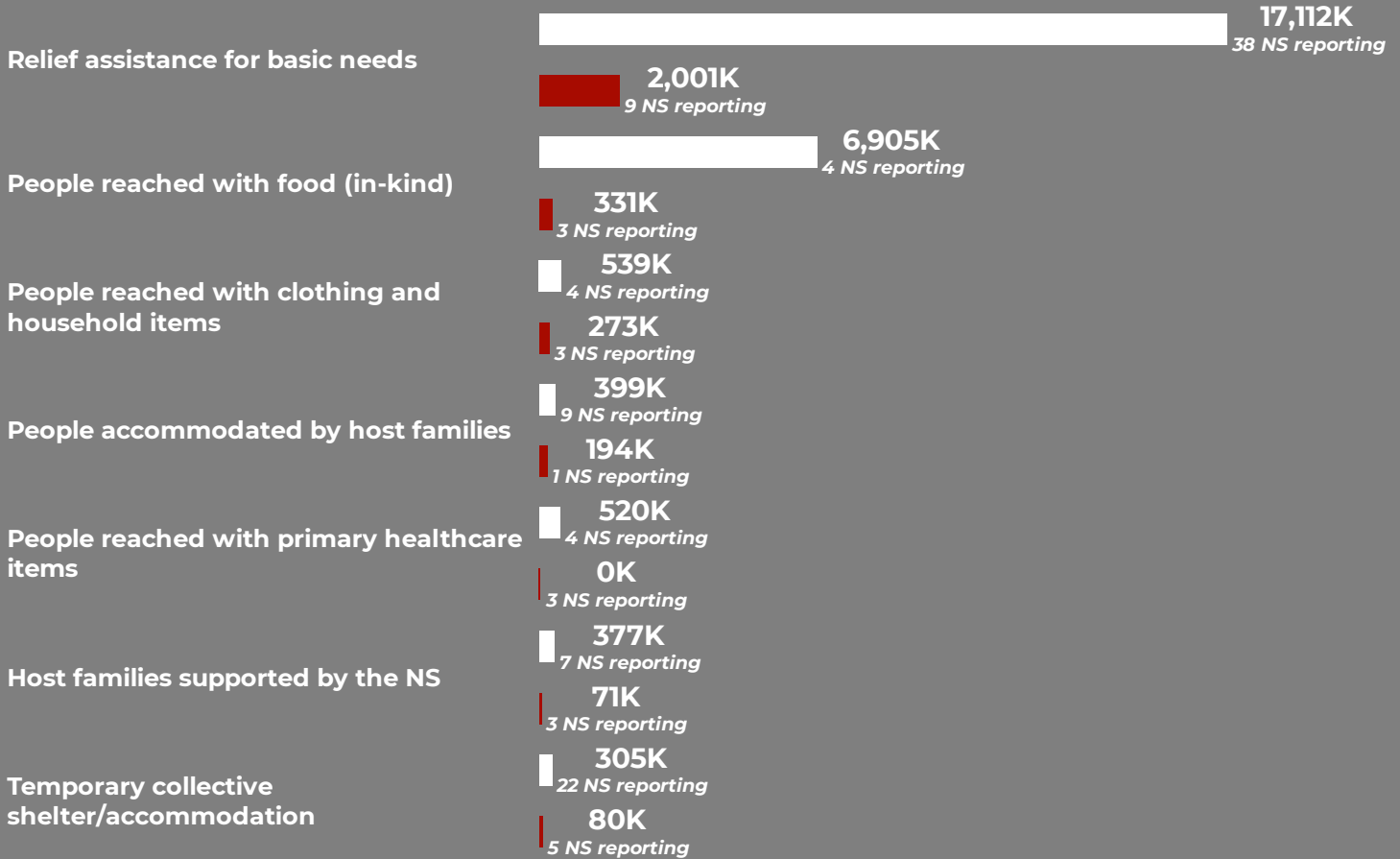
Evolution of people reached with Mental Health and Psychosocial support services since the beginning of the response (Domestic Reporting by Month)



ALL ACTIVITIES BY OPERATIONAL PRIORITY

II: Integrated Assistance

Shelter, Multi-Purpose Cash, and Livelihoods

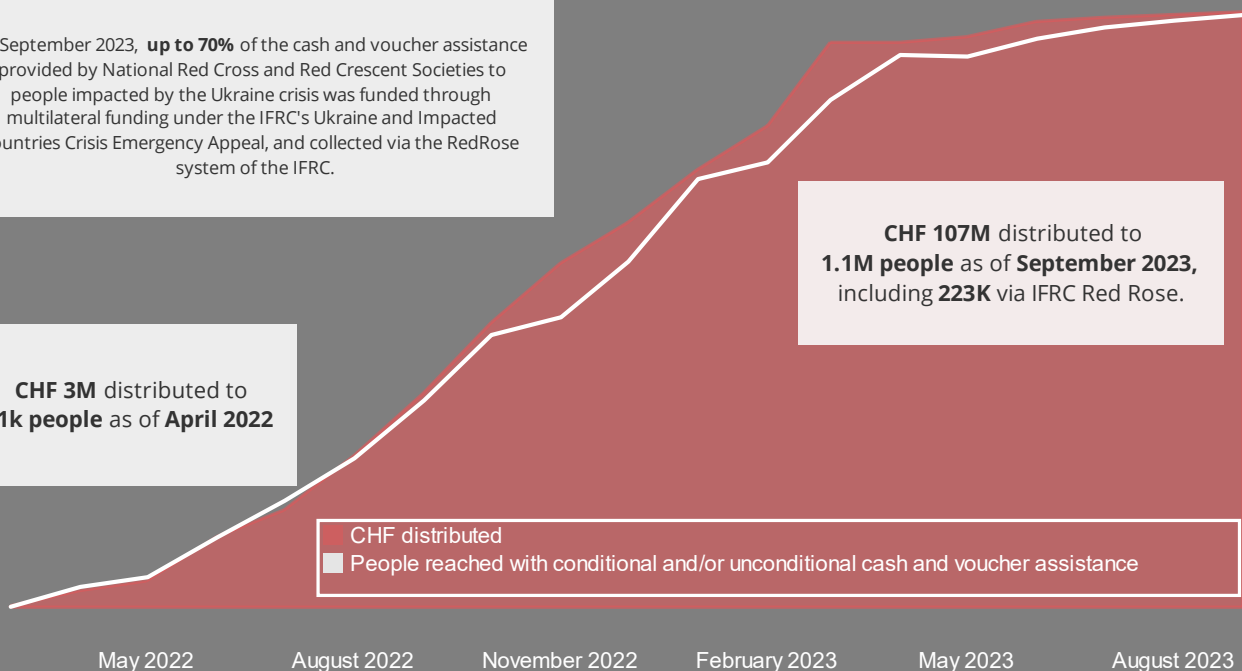


Conditional and/or unconditional cash and voucher assistance

In September 2023, **up to 70%** of the cash and voucher assistance provided by National Red Cross and Red Crescent Societies to people impacted by the Ukraine crisis was funded through multilateral funding under the IFRC's Ukraine and Impacted Countries Crisis Emergency Appeal, and collected via the RedRose system of the IFRC.

CHF 3M distributed to **41k people** as of **April 2022**

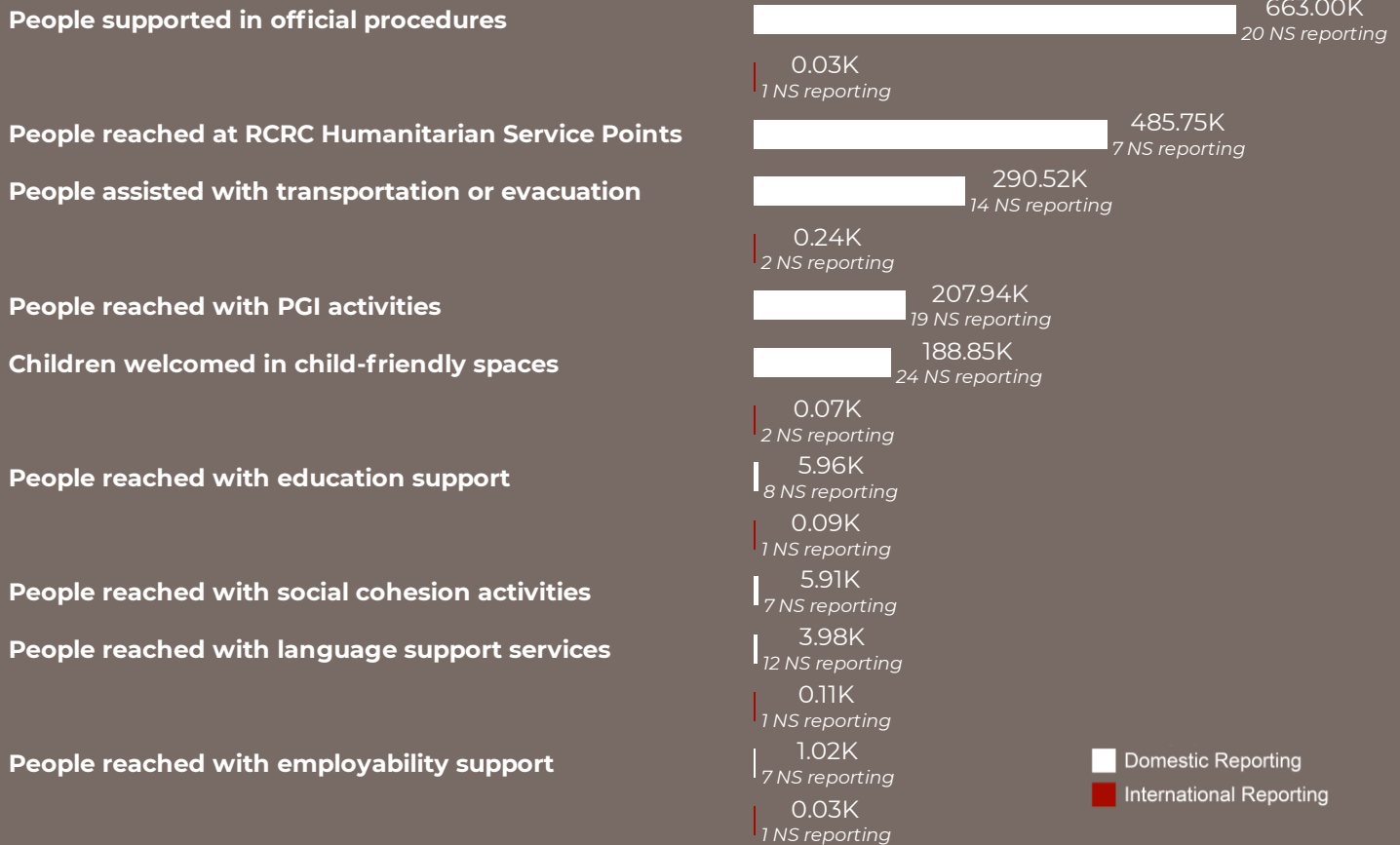
CHF 107M distributed to **1.1M people** as of **September 2023**, including **223K** via IFRC Red Rose.



ALL ACTIVITIES BY OPERATIONAL PRIORITY

III: Protection and Prevention

People reached by



Migration



670 Humanitarian Service Points/ distribution points domestically



400,000 people accommodated by host families

Community Engagement and Accountability



23 NS established **Feedback Mechanism** where affected people can provide comments, complaints, or questions



12,000 individual community feedback comments have been collected as reported by National Societies. **30 reports** have been produced from the feedback collected, leading to **9 key operational decisions** based on community feedback.

Needs analysis



Over the past eight months, access to healthcare has improved but remains limited due to costs, availability, functionality issues and physical access. Displaced households, people with long-term illnesses and people living in conflict-affected areas faced more difficulties in accessing healthcare. Households that have members with long-term illnesses were also facing more barriers than other households. This is the case for primary healthcare, healthcare related to chronic conditions, healthcare for children, and healthcare services for injuries. In Ukraine, the percentage of respondents facing barriers in accessing healthcare is however higher than in previous reports, with 70% of people in areas affected by active hostilities meeting at least one problem of access (among those seeking primary healthcare), compared to 62% in the rest of the country.⁴

In addition, the collapse of the Nova Kakhovka Dam added to the health-related risks, including waterborne diseases with a lack of available health services. This is in addition to the ongoing health challenges being faced by internally displaced people (IDPs) due to price rises, security concerns, restricted mobility, broken supply chains and mass displacement.⁵ Health services reported to have the most access difficulties for households were connected to chronic conditions (9.9 percent), pregnancy (9.6 percent), health services for children (7.9 percent), and injury (7.5 percent).

In impacted countries, access to healthcare remains a challenge for displaced people. 25% of displaced people in need of healthcare reported experiencing difficulties in accessing the healthcare system. Main reasons include: long wait, language barrier, costs and denied access.⁶



An estimated 250,000 children have experienced regular shelling in areas of active conflict, leaving 7.8 million children at acute risk of post-traumatic stress disorder (PTSD) and 1.5 million at risk of depression and anxiety disorders⁷ and 5.2 million women to have had their mental health negatively impacted by the conflict. Children and adolescents have adopted multiple negative coping mechanisms in order to face the mental load. Women have had to support an increasing burden of care while their income has reduced, leading to heightened levels of stress. The lack of psychological and social services is worsening this situation.



The direct and indirect consequences of the conflict on water, hygiene and sanitation, among which disruption to drinking water supplies and water quality through damages to water supply infrastructure, are such that approximately 16 million people in Ukraine need water, sanitation and hygiene assistance. Communities near the frontline are most affected, as their water and wastewater infrastructure have been severely damaged. These impacts compound pre-existing vulnerabilities, notably in eastern and southern oblasts which depend on imported drinking water through relatively degraded infrastructure, have limited possibilities of alternative sources, and face considerable challenges with regards to water quality.⁸ Additionally, 3 per cent of all returnees are reported to experience difficulties in accessing basic services (clean water, sanitation, health care, school, communication networks, and 4 per cent of all the returnees said they had problems accessing food for themselves and their families.⁹

⁴ [Ukraine — Internal Displacement Report — General Population Survey Round 13](#)

⁵ [World Health Organization](#)

⁶ [Regional Protection Profiling & Monitoring \(Oct 2022 onwards\) \(unhcr.org\)](#)

⁷ [Global Protection Cluster](#)

⁸ [Health Cluster, World Health Organization](#)

⁹ [International Organization for Migration](#)



Collective accommodation centres established immediately after the conflict are currently facing consolidation or closure. Others struggle to continue operations with limited funding. This reduces housing options for refugees who already face housing precarity. That said, the protracted use of collective and temporary centres also poses challenges to privacy, personal safety, and human dignity because they were not designed for long-term accommodation. As government support diminishes and savings dwindle, the need for sustainable medium- to long-term housing options is becoming increasingly urgent.¹⁰

29% of displaced people in host countries are reporting accommodation as a priority and urgent need.¹¹

In Ukraine, six per cent of all the returnees reported problems associated with accessing adequate accommodation. Notably, the returnees who intend to leave report problems with accessing adequate accommodation twice higher (12%). When analysing by macro-regions, the share of respondents in the west who mentioned difficult access to adequate accommodation (14%) was higher compared to other macro-regions.¹²



Education: Children in Ukraine face another year of disrupted education. While there have been some improvements from last year, millions of children still do not have access to adequate in-person teaching.¹³ Two out of every five children will miss out on fulltime school as second academic year starts during the armed conflict.

National governments in impacted countries have already begun efforts to support children enter their education systems, but the sudden incorporation of large numbers of displaced children poses a range of challenges, and enrolment rates remain low. 43% of households with school-aged children report at least one child not registered for education in host country. Main reasons explaining the non-enrollment include: online schooling, language barrier or lack of space.^{14, 15}

Employment: 32% of displaced people are reporting employment as a priority and urgent need. Access to employment remains an issue, as 22% of displaced people from Ukraine in host countries are unemployed. Main reasons of unemployment include: language barrier, lack of opportunities, lack of information and lack of childcare. Moreover, one of the main information need of displaced people is about job opportunities (28% of respondents).¹⁶

Operational risk assessment

Ongoing fighting and hostilities inside Ukraine continue to drive the need for basic support including hygiene, food and healthcare services, mental health and psychosocial support, protection, as well as temporary housing. Simultaneously, reconstruction and recovery efforts inside Ukraine are a significant opportunity to rebuild the economy and livelihoods of affected people. A coordinated approach among all actors including the Red Cross Red Crescent Movement, United Nations agencies, non-governmental organizations (NGOs), national authorities, and an active participation of affected communities is required in order to overcome challenges of lack of transparency, ineffective coordination and potential duplication of efforts.

The risk of further displacement remains, particularly in the context of newly escalated hostilities. New arrivals could pose additional demand on existing support services. Additionally, pendular movements of affected population to

¹⁰ [IOM situation-report 12/07/2023](#)

¹¹ [Regional Protection Profiling & Monitoring \(Oct 2022 onwards\) \(unhcr.org\)](#)

¹² [International Organization for Migration](#)

¹³ [Save the Children](#) 31-08-2023

¹⁴ [Regional Protection Profiling & Monitoring \(Oct 2022 onwards\) \(unhcr.org\)](#)

¹⁵ [ICMPD 08/03/2022: IOM accessed 08/03/2023](#)

¹⁶ [Regional Protection Profiling & Monitoring \(Oct 2022 onwards\) \(unhcr.org\)](#)

and from Ukraine and across third countries pose a challenge to effective operational planning. Continuous monitoring of the situation on the ground and investment in community engagement activities enable our operations to remain agile and adaptable.

In response to evolving needs of displaced population outside of Ukraine, our operations in impacted countries are shifting towards support for medium to longer-term needs to support displaced people in overcoming challenges in accessing housing, education and quality healthcare, particularly those with chronic health conditions and disabilities. Risks of sexual and gender-based violence persists, with additional challenges for minorities and LGBTQ+ who may face stigma and discrimination when accessing necessary protection services. We are addressing the risks through Protection from Sexual Exploitation and Abuse (PSEA) and Protection, Gender and Inclusion (PGI) capacity building of National Society (NS) staff and volunteers and targeted cash for protection interventions.

The knock-off effects of the conflict have adversely affected economies and livelihoods in all impacted countries. To address the risk of tensions between host communities and displaced populations and strengthen social cohesion, we are delivering targeted interventions that support the agency and enhance the self-sufficiency of displaced people from Ukraine as well as support the host communities in vulnerable situations.

B. OPERATIONAL STRATEGY

Strategic highlights

IFRC and responding National Societies are gearing up for the upcoming winter season of 2023-2024, recognising the imminent challenges it poses to vulnerable populations, both within Ukraine and beyond.

As the cold weather approaches, IFRC is aware of the pressing needs of individuals and families affected by the ongoing humanitarian crisis in Ukraine. This includes those residing in frontline areas, who may find themselves without or with limited access to essential utilities such as power, food, essential household items, running water, and heating.



Access to clean water remains a critical concern in Kherson and other regions after the breach of the Nova Kakhovka dam. The Red Cross and Red Crescent network supplied water equipment and materials, including trucks, purification equipment, storage facilities and hygiene kits. Photo: Oksana Lysenko, IFRC

Internally displaced persons (IDPs) face the added burden of limited financial resources, hindering their ability to repair or replace damaged or destroyed homes. Additionally, families hosting IDPs, returnees, displaced individuals outside of Ukraine, and host communities are also within the IFRC's scope of concern.

With these challenges in mind, activities are planned to serve the population in vulnerable situations on time, considering the consultation process of what the community has been telling us through the CEA feedback mechanism and making sure that CEA is integrated into the winterization plans and implementation.

C. DETAILED OPERATIONAL REPORT

1. Ukrainian Red Cross Society response overview

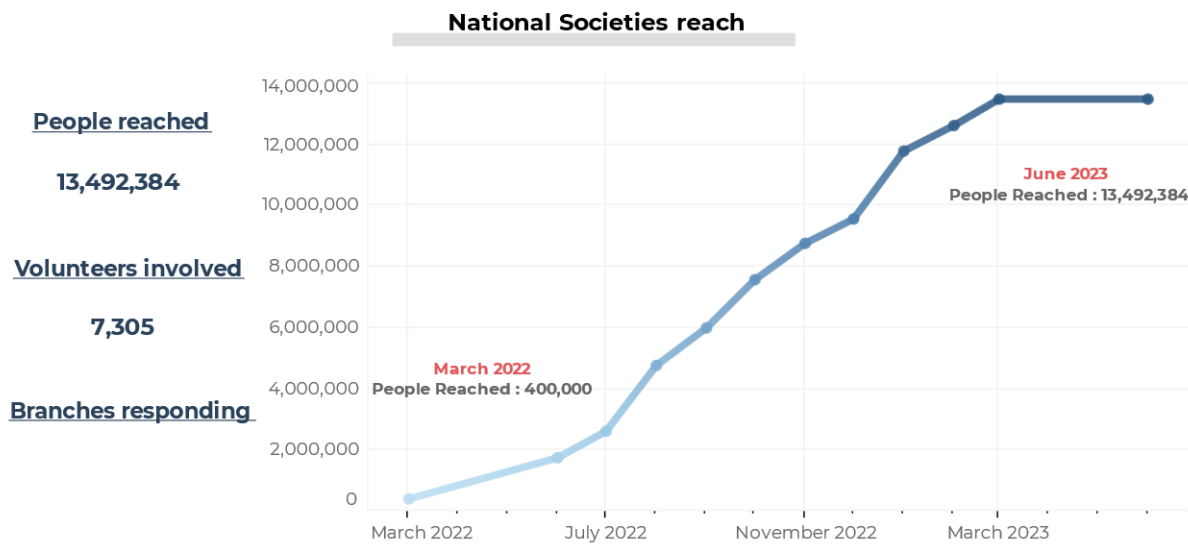


Ukrainian Red Cross Society






September 2023 Federation-wide Country overview

Total Income: **CHF 339,563,629**

Total Expenditure: **CHF 337,097,049**



People reached by sector

Icon	Sector	People Reached
	Basic needs support	13,492,384
	Water, Sanitation and ..	2,371,483
	Multi-purpose Cash	462,715
	Health & Care	429,407
	Shelter, Housing and Settlements	371,264
	Migration	254,009
	Protection, Gender and Inc..	117,065

As reported to the Federation-wide Data System, data covering up until May 31, 2023.

People reached under basic assistance, as reported by URCS, reflect the number of relief services provided by the National Society to people in need and do not account for unique people reached. A current revision of the URCS Federation-wide Overview is in progress. This update aims to integrate with the URCS One Plan 2023-2025 federation-wide system and will be presented in the forthcoming IFRC Operation Update 9.

Detailed progress by sector: Ukrainian Red Cross Society



Health & Care

Ukrainian Red Cross Society (URCS) operational focus for Health and Care in the coming three years is planned in four main areas. In addition to direct support for program implementation, the IFRC continues to support URCS in internal and external coordination with partners in all the indicated areas.

Healthcare Services

IFRC continuously supports URCS with the delivery of Healthcare Services in Zakarpattia, Lviv and Chernivtsi regions by funding, technical and in-kind inputs. Three URCS Health Service Centres and 11 Mobile Health Units (MHUs) in the Zakarpattia region, 7 MHUs in the Lviv region and 3 MHUs in the Chernivtsi region provided 25,128 healthcare consultations during the summer months. Four new MHUs supported by IFRC started to operate in June-August 2023 (3 in Lviv and 1 in Zakarpattia regions). "BaDM" Company won the tender for local medicine procurement and the first batch of medication was delivered in all three locations (Zakarpattia, Lviv and Chernivtsi regions) under IFRC supervision.



In Kherson oblast, mobile health units of the URCS provide primary medical assistance in remote settlements of the region. First and foremost, specialists are dispatched to towns and villages that were flooded as a result of the Kakhovka dam destruction. Photo: Maria Shchukina, URCS

Ten Movement partners (IFRC, ICRC, Austrian Red Cross, Canadian Red Cross, Danish Red Cross, Finnish Red Cross, German Red Cross, Italian Red Cross, Japanese Red Cross, and Norwegian Red Cross) are supporting the running costs of MHUs, funding of MHU activities, and technical support to standardize MHU across all branches. As of the end of August 2023, URCS is operating 124 MHUs in 22 regions across Ukraine (8 of them started to operate during

June-August 2023). 9 more MHUs are planned to launch soon. IFRC supported URCS with the coordination of partners and standardization of the MHU guidance document and co-hosting a meeting of partners to review lessons learned.

Health Infrastructure Rehabilitation

IFRC, Swiss Red Cross, and Luxembourg Red Cross are supporting with in-kind donations of equipment and generators, funding of health rehabilitation activities, technical support, and expertise.

Health Promotion and Disease Prevention

IFRC, Italian Red Cross, and Danish Red Cross provide support to URCS to develop programmes for increasing public healthcare awareness via a community-based approach on the national and regional levels. IFRC continue to support URCS with partners' coordination, including integrating Health Promotion and Disease Prevention activities into the Kakhovka Dam Response, namely through Water and Sanitation activities.

Home-based Care (HBC)

URCS continues to develop services to provide HBC services to older adults and people with limited mobility with the involvement of social helpers. Ten Movement Partners (IFRC, ICRC, Austrian Red Cross, British Red Cross, Canadian Red Cross, Danish Red Cross, French Red Cross, German Red Cross, Norwegian Red Cross, and Swiss Red Cross) are currently supporting URCS with funding for activities, technical support, and expertise on HBC. As of August 2023, URCS provides HBC assistance to 5,419 people in 613 locations across all regions of the country.



Mental Health and Psychosocial Support

In response to the growing demand for mental health and psychosocial services, the URCS is dedicated to prioritizing community-based psychosocial support. This entails establishing operational psychosocial support (PSS) centres within various communities across Ukraine. These centres offer essential PSS services, encompassing child-friendly spaces, recreational programs, social gatherings, family-oriented activities, and informative sessions for adults. The URCS actively supports these activities through financial assistance and, if necessary, provides technical guidance to expand existing initiatives and create new ones.

URCS is continuously supported by the EU4Health programme in rolling out Caring for Staff and Volunteers and Training of Health Care Providers in Psychological First Aid. According to the bi-monthly report, during June and July, 143 URCS staff, volunteers, and other professionals (civil servants and educators) were trained in psychological first aid.

Movement partners (IFRC, ICRC, Danish Red Cross, Norwegian Red Cross, and Swiss Red Cross) are contributing, with Danish Red Cross leading the support provided to URCS in MHPSS. Partners are providing technical and funding support to URCS in developing and rolling out the complex system of psychosocial support that includes:

Community-Based Psychosocial Support – establishing PSS Centres throughout Ukraine, offering vital PSS services such as child-friendly spaces, recreation, social events, and family activities. This also includes funding awareness sessions for adults and providing technical assistance for program expansion.

Focused Psychosocial Support Development – creating a counselling training program for PSS staff, volunteers, and HBC staff, enhancing the support system across different levels.

Integrating MHPSS into other sectors – including implementing safe psychological support in healthcare with supervision and training and offering trauma-informed care to Emergency Response Teams (ERTs), enabling them to incorporate PSS into their responses.

IFRC continues to support URCS with the development of cooperation with the World Health Organization (WHO) Health Cluster about the Red Cross Movement to support MHPSS to Ukrainians in Europe.

Since the escalation of the armed conflict in February 2022, more than 450,000 people have received MHPSS support from URCS in different regions of Ukraine.



Water, Sanitation and Hygiene

As a regular activity, URCS provides the distribution of hygiene kits and supports people with access to drinking water in areas heavily impacted by the conflict. Supported by Red Cross Movement partners, URCS conducted a WASH assessment in collective shelters, and based on the results, continues to provide the required items to satisfy the basic needs of the people staying there. URCS continues to provide hygiene services in four hygiene centres where people/mostly internally displaced, can wash their clothes: two centres in Kamianets-Podilskyi (Khmelnyskyi region), one centre in Poltava and one in Chernihiv regions.

On 6 June, the Kakhovka Hydroelectric Power Plant Dam (Kakhovka Dam), 30 metres (98 feet) tall and 3.2 km (2 miles) long on the Dnipro River in southern Ukraine was destroyed, unleashing a flood of water. The Kakhovka Reservoir, which was formed by the Kakhovka Dam and stretches 240 kilometres through Zaporizhzhia, Dnipro and Kherson regions, is one of the largest water sources in the south of the country. It provides water supply, including drinking water, to major industrial cities, including Kryvyi Rih, Marhanets, Nikopol and Pokrov, home to nearly 700,000 people. It also supplied water to the Crimean Peninsula and the Zaporizhzhia nuclear plant. Due to the catastrophe, over 600 square kilometres in the Kherson region have been flooded. Over 80 populated areas were affected within the flood zone, with an estimated 3,801 houses damaged.

URCS provided an immediate complex response to support people affected by the Kakhovka Dam destruction and received support from Movement Partners. The URCS Emergency Response Teams (ERT) and volunteers from Odesa, Mykolaiv, and Kherson regions were activated to support the affected population since the early morning of 6 June. Volunteers from other regions joined very quickly and were actively involved in the flood response. Evacuations by the joint efforts of the URCS ERTs and volunteers, the State Emergency Service, and the National Police have transported people to temporary accommodation facilities. URCS has supported the evacuation of 243 people, most with limited mobility. The active phase of the reaction, including the evacuation of people, concluded on 18 June.

During the summer, URCS volunteers continued to support affected people with psychosocial first aid and support, health services through MHUs, home based care, mine danger briefings; provided distribution of drinking water, hygiene kits, food parcels, infant food, bedroom kits, diapers, chargers, blankets, mattresses, kitchen sets, tarpaulins.

URCS is providing support to the affected population with funds from its Emergency Pool Fund (EPF), which donors can contribute to its effort. As the situation evolves, URCS may require additional support through the IFRC Network or other donors. To date, IFRC with 13 National Societies (Austrian Red Cross, British Red Cross, Czech Red Cross, Danish Red Cross, French Red Cross, German Red Cross, Italian Red Cross, Japanese Red Cross Society, Lithuanian Red Cross, Luxembourg Red Cross, Norwegian Red Cross, Spanish Red Cross, Swedish Red Cross), and the ICRC, are providing technical, operational, and financial support, having raised just over CHF 6 million for the URCS EPF, in addition to in-kind donations.

IFRC has deployed a rapid response WASH coordinator to the affected areas on 12 June to support URCS in assessing the needs. After the initial rapid assessments, an Emergency Response Unit (ERU) arrived in Ukraine to support URCS teams composed of one WASH Coordinator and two field WASH rapid response members with emergency WASH equipment and materials (water trucking and purification equipment, water storage equipment, laboratory equipment and hygiene kits). IFRC supports URCS in providing safe water in the transition period while the emergency continues and provides technical trainings, including sharing of information, education, and communication (IEC) materials to prevent epidemiological outbreaks.



Shelter, Housing and Settlements

The URCS Shelter Strategic Development, initiated in February 2023, outlines various humanitarian shelter assistance options. These primarily address emergency response, winter preparedness, and evolving shelter needs in the mid to long-term. These initiatives encompass providing essential household items, winter distribution for families and collective centres; host family support; light and medium house repairs; collective centres refurbishment, heating, utility bills payment, rehabilitation, winterisation; supporting the community infrastructure renovation (e.g., educational facilities); providing community (town) heating equipment; prefabricated housing; full housing reconstruction. This plan aims to address the shelter needs of displaced, non-displaced and returnees.

Nine Movement Partners (ICRC, IFRC, Austrian Red Cross, British Red Cross, Canadian Red Cross, German Red Cross, Luxembourg Red Cross, Swiss Red Cross, and Swedish Red Cross) are currently supporting URCS with funding for activities, technical support, and/or expertise on Shelter activities. IFRC continues to provide URCS with technical and coordination support in its Shelter and Winterisation Plan, including resource mobilization and co-chairing weekly Shelter Working Group (WG) meetings with URCS and partners. IFRC continues representing URCS and RCRC Movement in Shelter Cluster (SNFI) Coordination meetings.

During the reporting period, the main focus of the shelter support to URCS had been on the Kakhovka Dam response, coordinating the response with the partners and supporting the establishment of WASH activities and deployments.

The IFRC Shelter representation in the SNFI Cluster Strategic Advisory group also contributed to the **Ukraine Winterisation recommendation 2023-2024** during the reporting period.

In June-August URCS continued to support the nationwide programme (Prykhystok) for Families Hosting IDPs in Ukraine but implemented it with a new responsible authority – the Ministry of Reintegration of the Temporarily Occupied Territories of Ukraine (MinRe). It is one of the most significant shelter programmes in the country, encouraging the housing of IDPs in private homes monthly and reaching out to approximately 100,000 host families currently hosting about 270,000 IDPs.

Following the previous operational update, the Emergency Appeal has supported URCS with the delivery of an additional 46,000 individual hygiene kits.



Livelihoods

The URCS livelihoods (LLH) programme supports people in vulnerable situations to recover and protect their (basic) productive assets in coordination with other programmes of the URCS. Particularly, priorities for the LLH assistance in the coming years are to re-establish the livelihoods through strengthening entrepreneurship and professional skills, support micro-businesses and start-ups and improve access to information on employment and social benefits as well as enhancing the URCS staff and volunteers' capacity and skills to develop and deliver livelihoods services. The main part of URCS activities of the LLH Sector is still in the developing stage. A significant increase in activity is expected in the autumn months when Activation Points are established, and project teams undergo training. The Livelihoods Strategy for the URCS was finalised and presented in July at the Movement Emergency Operational Meeting (MEOPS meeting).

Eight Movement Partners (ICRC, IFRC, Austrian Red Cross, British Red Cross, Danish Red Cross, Spanish Red Cross, Swedish Red Cross, and Swiss Red Cross) are currently supporting URCS with funding for activities, technical support, and/or expertise on Livelihoods. Spanish Red Cross leading the support provided to URCS in Livelihoods. In support of the URCS Livelihoods plan, members of the URCS Livelihoods Technical Working Group (TWG) participated in a task force created by the Food Security and Livelihoods cluster (FSLC) to develop a guidance document for Business Support in Ukraine and in a working group to discuss Cash for Work in Ukraine.

URCS supported by Spanish Red Cross actively continues to strengthen staff capacities for the development of Livelihoods activities. During the summer months, URCS covered positions of the Head of the Livelihoods unit (will start in September); a Livelihoods CEA Officer at the URCS Information Centre in Lviv and Livelihoods local project coordinators to open Activation Points to carry out Livelihoods activities in the regional offices (Cherkasy, Kirovohrad, Mykolaiv, Ternopil, Vinnytsia). A map of Livelihoods resources at the national level and the script for responding to information requests on how to find a job or (re)starting a new business were prepared to start providing information on this sector since autumn 2023.



Multi-purpose Cash

Cash and Voucher Assistance (CVA) is a central response modality and has been used since May 2022. URCS, the IFRC, and several other significant actors (e.g., ICRC, World Food Programme - WFP, International Organization for Migration - IOM, United Nations High Commissioner for Refugees - UNHCR) are working closely with various Government Ministries. Since 2023, the Ukrainian Red Cross Society (URCS) has been the co-chair of the Inter-Agency Standing Committee (IASC) Cash Working Group (CWG), together with the UN Office for the Coordination of Humanitarian Affairs (OCHA) and IOM.

In Ukraine, the IFRC works directly with the Ministries to support URCS auxiliary role to the government and the national-level response.

Cash assistance to people hosting IDPs for free in their residential premises to cover additional utility costs, under the Memorandum of Understanding (MoU) with the Ministry of Communities, Territories, and Infrastructure Development (MCTID). This project was launched by the URCS in April 2022 with the Ministry of Communities, Territories, and Infrastructure Development (MCTID) to support with funding cash transfers for families/individuals hosting IDPs for UAH 450 (~CHF 12) per month for each IDP hosted to cover their utility cost. IFRC contributes to this project under the URCS/RCRC Shelter Strategy (April-September 2022) and Winterisation Plan (October 2022 - March 2023). On 6 September 2022, the parties to the agreement with MCTID amended the agreement to increase the amount of cash transfer from UAH 450 to 900 (~CHF 24) for the hosting months starting from 1 October as part of winterisation response to cover utility costs due to increased heating bills in the winter period. Up to 110,000 hosts received cash assistance within this programme monthly. Around UAH 1.4 billion (~CHF 34.8 million) were transferred to people hosting IDPs by URCS with IFRC support from April 2022.

The Cabinet of Ministers of Ukraine has amended the procedure for reimbursement of expenses for temporary accommodation of internally displaced persons within the Prykhystok (Shelter) project in May 2023. The Ministry of Reintegration of the Temporarily Occupied Territories is responsible for the Prykhystok project from 1 June 2023, URCS and IFRC are already coordinating with the Ministry for the coordination of activities. MoU with the Ministry of Reintegration is planned to be signed in September.

The “Prykhystok one year later: evidence, learning and opportunities” workshop was conducted on 6 June 2023. There were participants from URCS and IFRC CVA, PMER, IM CVA, Shelter, CEA, PGI, Risk Management, PMER, Communications and Humanitarian diplomacy team members. The main aim of the workshop was to discuss key findings from the Post Distribution Monitoring and Focus Group Discussions activities. Based on the findings, lessons learnt, and outcomes were discussed and documented by the CVA teams. The recommendations and outcomes will be included in the official documents to be agreed with the new Ministry to improve the quality of the programme.

Multi-purpose cash assistance for veterans living with disabilities, under the MoU with the Ministry of Veterans Affairs (MoVA). Within the scope of the MoVA project, 25,000 veterans living with disabilities category I and II will be supported with cash assistance to help meet their basic needs. It is planned to distribute UAH 4,000 for four months, totalling UAH 16,000 per person. As of August 2023, the programme has distributed CHF 9.5 million and 24,945 veterans have been reached.



Protection, Gender and Inclusion

IFRC and Partner National Societies, supported specifically by the Swedish, Canadian and British Red Cross, work jointly to enable URCS to mainstream and institutionalise Protection, Gender, Inclusion (PGI) and Safeguarding throughout the response. URCS completed a comprehensive PGI Organisational Assessment with the support of the Canadian and Swedish Red Cross to identify key gaps and priorities for PGI integration. The assessment findings also informed the development of the PGI and Safeguarding Sectoral/Thematic Plan under the URCS One Plan which is currently being finalised.

The Swedish Red Cross PGI Delegate has conducted PGI training workshops for URCS staff and volunteers in Kropyvnytskyi, Sumy, Uzhhorod, Chernihiv and Kyiv with the support of Canadian, Danish and Austrian Red Cross, and developed a PGI module for the Kakhovka response WASH training. Norwegian Red Cross has provided training to Mobile Health Unit staff on gender-based violence response and referrals and conducted a training of trainers for URCS staff in August 2023. The development of a PGI Policy for URCS is ongoing, along with coordinated efforts to further strengthen and institutionalise PGI mainstreaming and Safeguarding across all sectors. The Head of PGI at URCS will start in September 2023 to provide leadership and oversight for PGI mainstreaming, and the recruitment of additional PGI staff for URCS is ongoing.



Community Engagement and Accountability

IFRC is supporting URCS in CEA Institutionalization policies and processes. During the reported period, support was provided to URCS to recruit and induct the new Head of CEA Unit and to define the future HR structure. A Job Description for an additional CEA Officer to support the sectoral mainstreaming of CEA was developed and shared with the URCS HR to start the recruitment process. The Head of CEA Unit was also introduced to the Inter-Agency Task Force on Accountability to Affected Populations' (AAP) coordinator to enhance collaboration and participation of URCS in the Humanitarian Coordination Architecture.

The first draft of the URCS Detailed CEA Sectoral Plan was developed for review and input by the CEA technical working group (TWG) and PMER TWG (which coordinate the development of all Sectoral Plans). Additionally, CEA Delegates supported the integration of CEA into the following detailed sector plans: Hygiene Promotion and Disease Prevention; Education in Emergencies; and National Society development. In collaboration with Spanish Red Cross Job Description for CEA focal points supporting URCS Livelihood activities in five regions was developed. Officers will work at the URCS-run 'Activation Points' and be responsible for providing information about the support offered by the Branch to persons requesting help or information to find a job, protecting/ recovering their livelihoods, or start a new business. They will also help strengthen and roll out approaches to CEA within the Branch, including supporting other staff and volunteers to ensure communities are informed, can participate, and provide feedback and complaints to URCS.

The URCS Information Centre was supported in the development and presentation of comparative feedback analysis and recommendations to the Shelter TWG and URCS and IFRC CVA programme team; Adaptation of Coding Framework 3.0. URCS CEA-IM workflow to enable comparative feedback analysis and visualization, including capturing Lessons Learned. During the June – August period URCS info-centre received about 25,400 feedback comments from 24 oblast, Kyiv city and Crimea. The feedback data indicates that financial aid (about 13,800); Health, WASH, PSS, RFL and Home-based care (about 7,700); Shelter, food, and non-food items (6,600) as the top needs in the community over these three months.

IFRC CEA team has carried out training for volunteers supporting the Kakhovka response in the regions of Dnipropetrovsk, Kherson, Mykolaiv and Zaporizhzhia. For this occasion, an online training package was developed followed by face-to-face training in Kropyvnytskyi, focusing on feedback collection at the water distribution points in the

mentioned regions, with a stress on Information as Aid. Within this framework, CEA has also supported translation to Ukrainian and subtitling of the short awareness-raising video on CEA included in the online training package.

Technical support was provided to PNS to review and integrate CEA into the following strategies and guidelines: Swiss Red Cross Programme Strategy and Logical Framework; MHU Operational Guideline (support to Austrian Red Cross); CEA considerations were also integrated into the Kakhovka Dam WASH Proposal, in collaboration with the PGI Delegate and ICRC AAP Delegate. Technical support was provided to the URCS Education in Emergencies Unit to carry out participatory needs assessment in Dnipro and Mykolaiv.

CEA supported the “Prykhystok One Year Later: evidence, learning and opportunities” workshop preparation, presentation of findings and leading group discussions on CEA areas. The CEA in CVA recommendations were incorporated in the CEA workplan and will be implemented in the next 6 months till December 2023. In August, the CEA team, participated in CVA Strategy Revision Session, whose aim was to explore opportunities for institutionalizing, mainstreaming CVA and agree on the evolution of the CVA Strategy and alignment to the URCS vision and humanitarian and recovery plans for 2024-2025.



Migration

Since the conflict escalated, the URCS has been actively involved in providing evacuation services to civilians residing in conflict-affected areas. This includes aiding evacuations from regions that have been significantly impacted by the conflict. 310,324 people, including those with mobility limitations, were assisted by facilitating their evacuation and transportation. In response to the crisis, the URCS is extending support to individuals on the move, such as internally displaced persons (IDPs) and those seeking to leave the country. They are accomplishing this by providing hot meals and beverages at Humanitarian Service Points strategically located at railway stations and near border areas. Additionally, as part of their response efforts, the URCS is distributing aid from branches and locations established by the URCS to assist people in need.

Since the early morning of 6 June, URCS Emergency Response Teams (ERT) and volunteers from other regions (Odesa, Mykolaiv, Kherson) were activated to support the affected population after the Kakhovka Dam destruction and flooding. Evacuations were conducted, and URCS volunteers, by the joint efforts of the Ukrainian Red Cross Emergency Response Teams and volunteers, the State Emergency Service, and the National Police, transported people to temporary accommodation facilities. URCS has supported the evacuation of 243 people, most with limited mobility. The active phase of the response, including the evacuation of people, concluded on 18 June.

Since May 2023, IFRC and URCS are partnering with IMPACT Initiatives in conducting a monthly survey of people who fled the escalation of hostilities in Ukraine to understand their mobility patterns, needs, integration trajectories and intentions to return, and how these change over time. Respondents were first interviewed after they crossed the border out of Ukraine from 28 February onwards and have since been followed up by IMPACT's team, which conducts monthly phone interviews with the same pool of respondents. While results are not statistically representative, triangulation with other data sources suggests that the sample broadly echoes other available data sources on the population of interest, both in terms of geographic distribution and socio-economic background. The longitudinal survey aims to enhance the humanitarian response to returnees and refugees by:

- Identifying the evolving needs and intentions of Ukrainian returnees and refugees concerning support and services, enabling tailored assistance that maximizes impact.
- Assessing the challenges and opportunities faced by Ukrainian returnees during the reintegration process and monitoring the evolving situation and integration of refugees abroad, allowing humanitarian actors to target resources more effectively and improve the well-being of both groups.
- Mapping the geographic distribution of Ukrainian returnees and refugees, supporting strategic planning and efficient allocation of resources by humanitarian actors.



National Society Strengthening

National Society Development (NSD) is a critical strategic priority for the IFRC, as it underpins the Membership's ability to respond to current and future crises and the capacity to better support people. During the summer months, IFRC Delegation in Ukraine reviewed its internal strategy and sectoral plans to align it with the URCS One plan. An updated internal document was shared with URCS management and Partner National Societies operating in Ukraine.

Twelve Movement partners (IFRC, ICRC, British Red Cross, Danish Red Cross, French Red Cross, German Red Cross, Canadian Red Cross, Italian Red Cross, Luxembourg Red Cross, Norwegian Red Cross, Spanish Red Cross, Swedish Red Cross, and Swiss Red Cross) are supporting the URCS in strengthening its capacities in Security Management, WASH, Operational and Technical Coordination, Resource Mobilization, PMER, Protection Gender and Inclusion, Community Engagement and Accountability, Education in Emergencies, Health and Social Services, Cash and Voucher assistance, Digital Transformation, Humanitarian Diplomacy and Advocacy, Human Resources Development, Finance Development, Branch and Volunteer Development (BraVo), Safer Access Framework, Logistics development (Fleet, Warehousing and Procurement), by providing funding for activities, staffing, and technical support. IFRC HR Delegate continues to support URCS in collecting information on human resources (HR) processes, assessing the regional branches' essential functions, needs and challenges, and developing a structure for the Inter-regional Office. The information sharing between URCS and IFRC HR in terms of the open positions and recruitments started. This practice will be continued in the future to support the critical positions to be filled. NSD-HR Delegate supported URCS with the revision of the HR plan 2023-2025. The secondment Agreement between URCS and IFRC was discussed and finalised now. The knowledge exchange has started in terms of regular HR-related questions. Information has been shared in terms of the list of mandatory courses, courses available in the local language, templates, policies and learning opportunities.

IFRC Branch and Volunteer Delegates participated in the process of development of URCS's BRaVO 2024-2025 Recovery and Sustainability Plan together with the BRaVO Delegates of the Danish Red Cross, Canadian Red Cross and the ICRC. The final version of the plan was shared by URCS with all the Movement partners working with the URCS during the Branch Development and Volunteer Management Steering Committee held on 26 June. The IFRC has continued its efforts in capacity building and strengthening, through the technical support provided by the two BRaVO Delegates to URCS' Interregional Managers for the regions of Ivano-Frankivsk, Lviv, Ternopil, Rivne, Volyn and Zakarpattia, and through their participation in ad hoc working groups led by URCS National Committee and in the BraVo Technical Coordination Meetings. IFRC BRaVO Delegates supported URCS branches in Ivano-Frankivsk, Lviv, Ternopil, Rivne, Volyn and Zakarpattia regions with the Mini-grants Level III application process before the official submission of the application to the URCS National Committee. IFRC continues to support Branch experience exchanges in various regions, providing feedback, observations, and suggestions for improvements to BRaVO specialists and Interregional managers. In July, IFRC Branch and Volunteer Delegates with Canadian Red Cross, Danish Red Cross and Spanish Red Cross Delegates shared their experience with youth initiatives and projects in other countries during the first meeting of the Youth and Volunteering Development Working Group to support the preparation of the sectoral plan on youth development, identification of areas of interest of URCS in developing new youth-related project and activities, developing a plan to achieve the youth engagement and participation in URCS's governance.

IFRC supports URCS in Quality Control and Accountability (QCA) Development. Since June, IFRC Delegate has been embedded in URCS as a Head of the Quality Control and Accountability (QCA) Department to support the development of PMER, CEA, PGI and IM capacities. URCS CEA capacity strengthening is also supported directly by embedded CEA and CEA-CVA delegates. IFRC continues to provide support through bi-weekly Movement PMER Working Group meetings with the participation of Canadian Red Cross, Danish Red Cross, German Red Cross, Luxembourg RC, and ICRC for the development of the template for the Sectorial (implementation) Plans under the URCS One Plan for 2023-2025 and standardisation of reporting templates for the URCS One Plan for 2023-2025. IFRC is supporting URCS in Information Management (IM) in transitioning its branch data collection to the new reporting system and

readiness of all data tools for the URCS One Plan data collection. Also, IFRC organised a series of trainings for the URCS IM team to practice the skills of setting up the data collection tool and automating reporting.

IFRC supports URCS with the development of a Cash & Voucher Assistance digital management platform. URCS has a strong desire to develop their own CVA IM system, to strengthen their position as CVA service provider in the country and potentially offer it as a service to other organizations. URCS aims to unify and coordinate CVA programs in the country, especially those in collaboration with PNS, which are currently independently designed and implemented with the local/regional branches. The support is provided at various levels and in coordination with the overall URCS Digital Transformation strategy. The IFRC and RedRose have been working with the URCS team to address the main challenges to scaling up the cash assistance. The three main areas which have been looked at in the last few months are: data cleaning and validation, identity validation, and consistency, which helped with a higher quality input, less amount of re-work, and delays in payments and reconciliation; and the ability to meet IFRC and PNS reporting standards which provide evidence of the outcomes along with traceable and auditable processes for data management. The improvement and development of the platform is ongoing and is expected to continue until the end of 2024.

IFRC supports URCS in the development of a security framework and associated policies, assisting in the buildout of a structured approach to a broader security management system regularly. In June-August 2023 IFRC Ukraine delegation Security Team conducted a Security Awareness workshop in the URCS Zhytomyr local branch (30 participants) and security training in Chernivtsi (55 URCS volunteers trained during a 2-day training). From June 2022 to August 2023, 15 security trainings for the URCS staff and volunteers were conducted, and 10 URCS branches in the western regions were covered. In total IFRC trained 418 URCS staff and volunteers. In consultation and agreement with the leadership of the URCS, the IFRC is ready to expand its activities to the central and eastern regions of Ukraine (Cherkasy, Poltava, Kropyvnytskyi, Kyiv, etc.).

The National Society Logistics Development plan for URCS is already in the implementation stage. URCS fleet management development plan, which includes 7 phases finalised and the implementation process started. The Fleet Assessment process is finalised, the report with recommendations is submitted to URCS management, and the main points and next steps are discussed and agreed upon with URCS. URCS warehouse capacity enhancement project agreed that Swiss RC would lead with participation from IFRC, Danish Red Cross and German Red Cross. The proposal to purchase suitable buildings for warehouse operations in Lviv and Uzhhorod has been finalised. The funds are available and included in the URCS budget. The timelines for these purchases with the detailed tasks have been also finalised and shared with URCS. During July and August, the URCS Logistics team organized two workshops with warehouse and fleet components for various branches. These workshops were funded by IFRC and supported by the IFRC Logistics team. IFRC is supporting URCS from the Logistics operation side in three regions, Uzhhorod, Lviv and Vinnytsia, there is a parallel process to support URCS in fleet and warehouse capacity development. The IFRC continues to provide financial support to cover: the rent and handling services for Lviv and T Chop warehouses; the monthly rent for the warehouses in Vinnytsia; and insurance for War & Political risks for the 6 URCS warehouse hubs in Kyiv, Kropyvnytskyi, Chernivtsi, Vinnytsia, Lviv, T Chop. During summer months IFRC delivered to URCS warehouses 46,464 Individual hygiene kits, 80,000 diapers for adults, 30 field stretcher carriers, 580 Ballistic items for protection and 745 Emergency Self-Protection Decontamination Kit (ESPD). IFRC Procurement team also contracted vendors for the further supply of food parcels, hygiene kits, field kitchens, baby diapers, heating stoves, water purification units, a set of ballistic protective equipment, and ESPD Kits.

2. Response overview in impacted countries



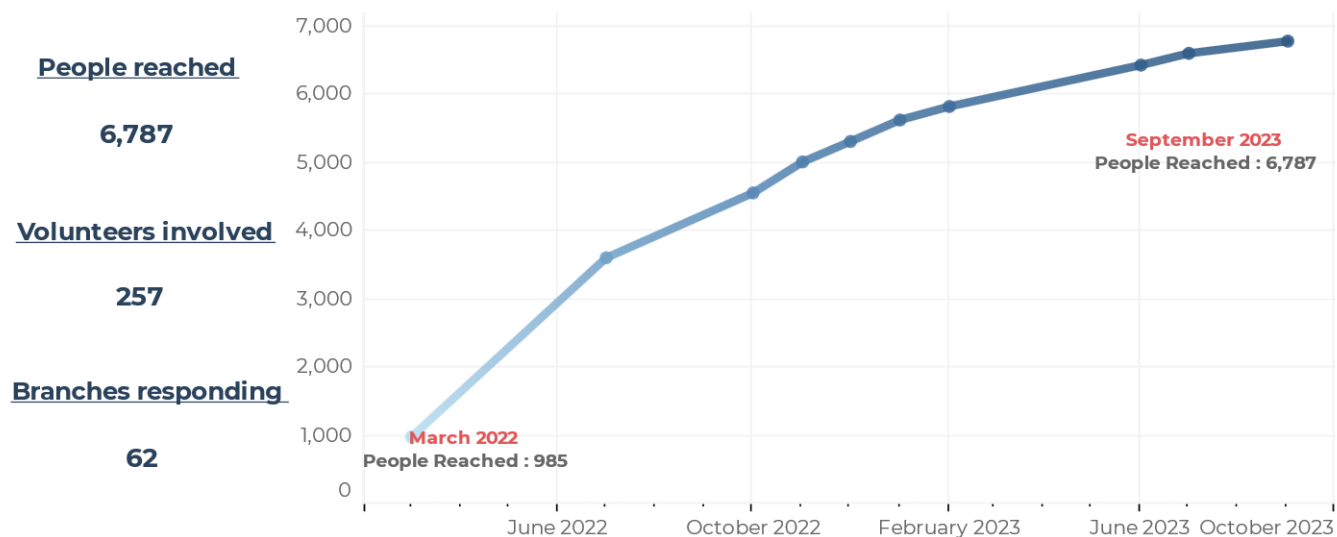
Belarus Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 4,409,895**

Total Expenditure: **CHF 2,915,817**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Health & Care	6,787
	Protection, Gender and Incl..	6,787
	Shelter, Housing and Settlements	6,787
	Water, Sanitation and ..	6,787
	Basic needs support	6,787
	Migration	6,787
	Multi-purpose Cash	4,838

As reported to the Federation-wide Data System, data covering up until August 31, 2023.

Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Belarus Red Cross



Health & Care

During the period spanning from June to August, the Belarus Red Cross dedicated its efforts to addressing critical humanitarian needs within its sphere of influence. The organization conducted 63 consultations aimed at explaining the reimbursing process for medical services for the affected population.

Thanks to IFRC Emergency Appeal funding, a total of 21 displaced people from Ukraine received financial assistance to cover the costs associated with medical services, along with the procurement of essential medications. The cumulative financial aid extended amounted to BYN 29,624.24 or CHF 10,459.70.

The Belarus Red Cross is committed to alleviating the suffering of vulnerable populations and is providing support during the evolving humanitarian landscape in the region. By offering consultations and financial aid for medical services, the Belarus Red Cross played a vital role in ensuring access to critical healthcare for those in need, thereby contributing significantly to the well-being of displaced people from Ukraine during this period.



Water, Sanitation and Hygiene

Throughout the months of June to August, the Belarus Red Cross continued to provide assistance by distributing hygiene products. The Belarus Red Cross issued over 824 hygiene kits, benefiting a total of 845 individuals. Additionally, the distribution encompassed disinfectants and water, totaling more than 779 kilograms. By providing hygiene kits and related supplies, the organization played a pivotal role in enhancing the quality of life and health for numerous individuals during this period.

In parallel with these initiatives, the Belarus Red Cross leveraged support from various funding sources to expand its reach and impact:

- Through a partnership with the United Nations High Commissioner for Refugees (UNHCR), 58 hygiene kits were distributed, making a difference in the lives of those in need.
- Complementing its endeavors, the Belarus Red Cross collaborated with the United Nations Children's Fund (UNICEF) to provide 13 hygiene kits, further contributing to the promotion of hygiene and well-being among people assisted.



Shelter, Housing and Settlements

The Belarus Red Cross extended its support to displaced people seeking housing during the period spanning from June to August. Accommodation arrangements were organized, including in hostels, crisis centres, and dedicated rooms provided by the Belarus Red Cross itself. Furthermore, the organization offered counselling services to guide individuals towards suitable accommodations, including referrals to district social welfare centres.

The Belarus Red Cross distributed essential items, such as bedding, blankets, kitchenware (including cutlery and pots), clothing, and footwear. This comprehensive approach aimed to enhance the overall well-being and comfort of those in need.

Specifically, the Belarus Red Cross issued a substantial number of bed linen sets, exceeding 310, along with more than 155 units of kitchen utensils. Notably, a total of 6,346 articles of clothing and footwear, weighing more than 1,145 kilograms, were distributed to people assisted.

Furthermore, the organization's commitment to its mission was further reinforced by valuable support from diverse funding sources:

1. The generosity of the public resulted in the receipt of 155 units of kitchenware.
2. In the Brest region, an amount of BYN 6,936 or CHF 2,448.96 was allocated for the provision of accommodation and meals to displaced people from Ukraine, within the dormitory of the Institute of Educational Development. This significant contribution was made possible through the dedicated efforts and donations gathered by the Brest Branch of the Belarus Red Cross.



Livelihoods

The Belarus Red Cross has been engaged in fostering conditions conducive to employment and providing essential assistance for displaced people from Ukraine. Successful collaborations were established with various organizations to facilitate potential employment opportunities for displaced people. In total, the Belarus Red Cross assisted in securing employment for six people, contributing to their economic stability and integration into the host community. Furthermore, the organisation has extended its support to the families of displaced people by assisting them in accessing benefits (e.g., meals for their children while attending school).

26 people participated in vocational training programs initiated by the United Nations Development Programme (UNDP), enhancing the employability and self-sufficiency of those displaced.

Belarus Red Cross is conducting food distribution or provides financial assistance for food procurement through its regional organizations. Over the reporting period, more than 685 units of food packages, including baby food, were distributed, amounting to a total weight of 497 kilograms.



Registration for assistance in Minsk, August 2023.
Photo: Belarus Red Cross



Protection, Gender and Inclusion

At the Zheleznodorozhnaya regional organization of the Gomel Branch of the Belarus Red Cross, the National Society supports both women and children. The Orange Room for Women's Counselling has been instrumental in assisting 87 women, offering guidance on various issues, with a particular focus on violence prevention. Through 72 classes, a total of 228 children have participated in educational and recreational activities, contributing to their integration and holistic development.



Community Engagement and Accountability

The Belarus Red Cross maintains active engagement with local communities in ongoing efforts to assist displaced people. The local population has demonstrated its support by donating clothing, footwear, household items, and essential food supplies.

Helpline Support. The Belarus Red Cross established helpline (201) that received a total of 1,461 calls from displaced people from Ukraine during the reporting period. These calls included inquiries and requests regarding humanitarian assistance and accommodation. Additionally, the helpline served as a crucial point of contact, ensuring timely assistance and guidance to those seeking humanitarian support.



Migration

The Belarusian Red Cross continues its efforts in conducting surveys as an integral component of its comprehensive assessment of the needs of displaced people from Ukraine. These surveys serve as a foundation for tailoring assistance and support to meet the specific requirements of those in distress.

Within the Brest regional organisation, a partnership with UNICEF has yielded significant results. The organisation's volunteers have maintained a continuous presence at key locations such as the bus station and the border service along the Warsaw highway. This included humanitarian assistance and PSS, with a particular emphasis on restoring family links.

During this period, the Belarus Red Cross provided assistance to a total of 167 women, 170 men, 92 boys, and 87 girls. Activities included engaging in recreational games with children, distributing hygiene kits and informative materials, offering counselling services, and facilitating referrals to appropriate resources. The organisation rendered more than 257 referral services.

Furthermore, within the context of restoring family links, the Belarus Red Cross is offering a service allowing individuals to make calls to their loved ones and access device charging facilities. This essential communication service facilitated a total of 22 calls and provided 274 device charging services during the summer.



National Society Strengthening

The Belarus Red Cross continues to prioritize capacity-building through regular weekly briefings for its staff involved in working with displaced people. These briefings serve as platforms for knowledge sharing, coordination, and dissemination of critical information, ensuring that the organization's personnel remain well-informed and equipped to effectively address the evolving needs.

In the Vitebsk region, the "Marathon of Good Deeds" fundraising campaign remains ongoing. This initiative is dedicated to raising funds for the repair and maintenance of the Crisis Centre operated by the Vitebsk regional branch of the Belarus Red Cross.

In July 2023 the Belarus Red Cross formalized a multi-lateral agreement on cooperation in the field of migration and response to migration crises. This involves collaboration with key stakeholders, including the Ministry of Foreign Affairs, the Ministry of Internal Affairs, the Ministry of Emergency Situations, and the State Border Committee. This framework positions the Belarus Red Cross as a leading public organization in responding to migration challenges within Belarus.



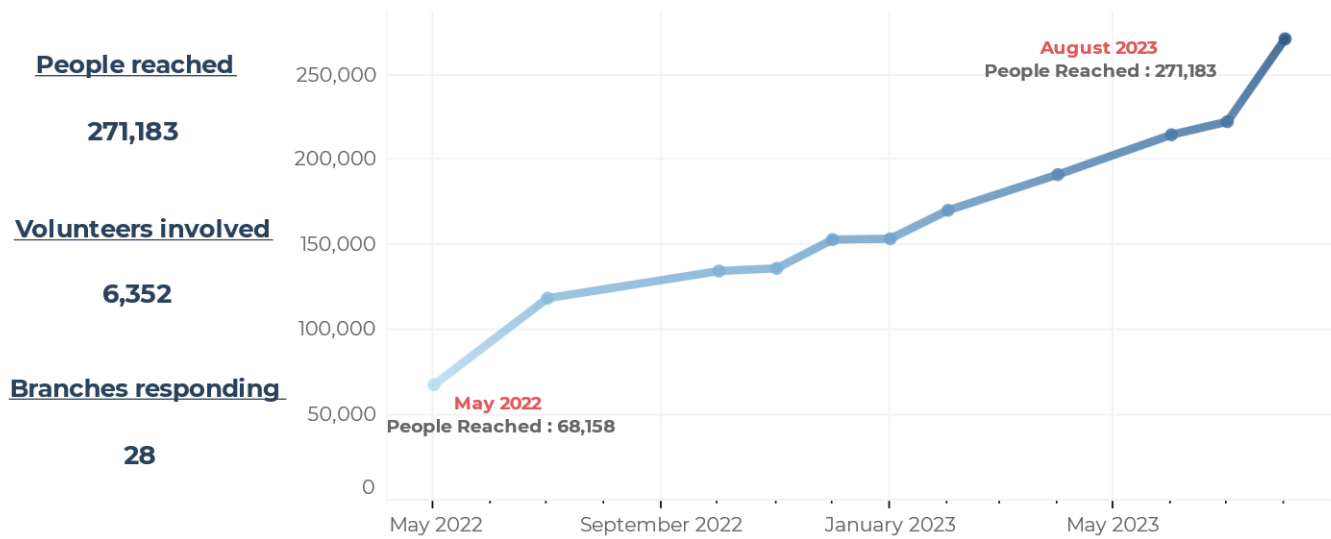
Bulgarian Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 9,868,130**

Total Expenditure: **CHF 7,858,828**

National Societies reach



People reached

271,183

Volunteers involved

6,352

Branches responding

28

People reached by sector

Icon	Sector	People Reached
	Basic needs support	271,183
	Migration	79,098
	Water, Sanitation and Hygiene	65,346
	Multi-purpose Cash	59,672
	Protection, Gender and Inclusion	33,569
	Health & Care	23,512

As reported to the Federation-wide Data System, data covering up until August 31, 2023.

Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Bulgarian Red Cross



Health & Care

The successfully piloted medical reimbursement programme in Dobrich and Plovdiv continues, and three additional locations have now been added, including Stara Zagora, Ruse & Velika Turnova. From the beginning of the operation until the end of the reporting period, the Bulgarian Red Cross (BRC) has supported 267 individuals in purchasing medicine/medical items through 456 grants from the IFRC funded appeal. A further 77 people were provided with support in accessing health services. This activity did not require funds for reimbursement, but rather involved BRC staff providing support to refugees and migrants to access health services through the national health insurance scheme. The total value of the funds reimbursed was BNG 77,927 (approx. CHF 37,500).

Since 1 August 2023, the BRC has expanded the area of intervention for this activity from the 5 regional locations to all 28 regions, with support and access being provided through the existing 5 branch locations to minimize costs associated with managing the activities.

With support from other funding sources 294 individuals (through 479 grants) were supported with funds to purchase medicine/medical items from the beginning of the operation until the end of the operation. The total value of funds from other sources was BGN 53,686 (approx. CHF 27,900).

Providing funds in advance rather than reimbursing expenses has been a major challenge in this activity. With BRC branches addressing this difficulty through several different measures such as accompanying people to pharmacies to make urgent purchases; establishing agreements with pharmacies to allow for purchases to be made on account, consolidating purchases, direct payment to hospitals and medical clinics etc. This is an ongoing challenge and the branches responsible continue to innovate new solutions to improve this process as they move forward.



Mental Health and Psychosocial Support

Roundtable discussions and presentation of Bulgarian Red Cross psychological first aid (PFA) and psychosocial support (PSS) activities took place in June 2023 as a part of the International Festival of Red Cross and Health Films. The event highlighted the importance of mental health support in crisis situations and was attended by representatives from government as well as the academic and professional communities in the field.

As part of the EU4Health programme, regional MHPSS micro project activities commenced in all 12 project regions, these include; first aid trainings for children, health sessions with medical doctors for older people from Ukraine who have chronic illness, art-therapy activities for children and women, group integration activities for children, and many other activities. PSS sessions were facilitated by trained BRC volunteers and staff, as well by health professionals, psychologists, and medical doctors.

555 people were directly assisted with MHPSS/hotline services. 362 people have been provided with face-to-face PSS consultations, and 9,402 people have received indirect and direct MHPSS support through branches. 920 people have been trained to provide PFA since the beginning of the operation, as well as 108 Ukrainian/Russian speaking staff at humanitarian service points, and 22 PFA trainers of trainers have been trained.



Shelter, Housing and Settlements

The BRC faces a challenge in developing long-term shelter programming due to the changes in the country's internal politics. As government support and coordination are crucial components of activities like shelter programming in Bulgaria, the National Society is currently in discussion with the newly appointed government and other key stakeholders such as UNHCR to see if there is any support that could be provided by Bulgarian Red Cross.



Livelihoods

With IFRC funding, the BRC has distributed 6,000 food parcels (20kg box) to regional branches and through Humanitarian Service Points. Based on the size of the box and feedback received from people assisted through post distribution monitoring (PDM), we are estimating that in total 30,000 people have been provided with food for a 1-month period through these large family food parcels. In addition to this, a further 7,000 people have been reached with individual food parcels that primarily targeted people on the move and was supported through IFRC appeal funding.



Multi-purpose Cash

With IFRC emergency appeal funding, the BRC targeted support to displaced people from Ukraine, by providing 2 x cash grants valued at CHF 65 to cover the basic needs of those in most vulnerable situations. In total the BRC has processed payments for 28,190 persons that received the first grant, and 26,854 of these same people have received a 2nd grant. As of the end of this reporting period, all payments to displaced people from Ukraine have been processed and finalised.

In addition to support for displaced persons, the BRC has also targeted support for highly vulnerable Bulgarians that has been designed to provide some immediate assistance to these persons and alleviate some of the stress and challenges created within host communities through our program that initially targeted only non-Bulgarian citizens. As of the end of this reporting period a total of 4,862 of the targeted 5,080 persons have been reached with a one-off payment of 130 CHF since the program commenced in July.

In total CHF 3,929,312 had been distributed as part of multipurpose cash grant (MPCG) programs by the Bulgarian Red Cross at the end of the reporting period.

One of the challenges faced by the National Society is that selected people among the most marginalized have limited access to smartphones for self-registration. In such cases the BRC is required to visit them in person. These challenges, along with the experience gained over the last 12 months will now be feeding into the Cash Preparedness Assessment and process that Bulgarian RC are committed to implementing through to the end of 2023.



Protection, Gender and Inclusion

The BRC commenced providing social inclusion activities including: Bulgarian language classes and access to cultural & sporting events to displaced people from Ukraine. This allows people displaced from Ukraine to connect with the local community. These activities are managed under the PSS programme; however, they are also linked

with Protection, Gender and Inclusion (PGI) activities to ensure that support is provided to persons that may otherwise be excluded. The National Society has established 2 fully functional child friendly spaces in Plovdiv and Dobrich and is currently analysing both the needs and capacities of other locations before establishing third one. Through the CVA activity, a total of 10,872 people under 18 have been supported with through the provision of cash grants to them or to their designated guardian. Further PGI related activities include the provision of winter clothing in January 2023 to 1,600 displaced people in migrant detention centres.

The BRC, with the support of the UN funded Blue Dot centres, is supporting individuals under 18 with financial assistance, educational materials, Bulgarian language classes, health assistance, referrals and MHPSS. Until now, 4,113 individuals under 18 have been reached with this support.



Community Engagement and Accountability

Leaflets supporting the health program, which facilitates medical cost reimbursements, were developed, translated, and shared with the NS Community Engagement and Accountability (CEA) focal point and communication officer. An information brochure detailing the schedule and services provided by Humanitarian Service Points (HSPs) in Veliko Tarnova, Dobrich, and Stara Zagora was also created. These leaflets were translated into Ukrainian, Russian, and Bulgarian languages and distributed in hardcopy, as posters, and through social media channels. They were also shared with the Greenline service. Ongoing efforts are in place to ensure that information on all HSP services is effectively published and communicated.

Furthermore, a "Greenline" helpline information leaflet was designed and shared with branches, HSPs, and on Bulgarian Red Cross social media platforms. Additionally, the case management system menu and coding framework for categorizing feedback were translated into the Bulgarian language.

In July 2023, a post-distribution monitoring survey for food and hygiene kit distribution was completed, yielding 1,702 responses. Key insights from the survey include the following: 79.45% of respondents were aware that food parcels and hygiene kits were provided by the Bulgarian Red Cross, 97.74% agreed with the selection criteria, 75.73% were satisfied with the received aid, and 99.09% expressed satisfaction with BRC workers during distributions. Furthermore, 1,493 submissions were received for the satisfaction survey report related to HSPs, with 57.6% of respondents being very satisfied with the services and 42.3% being satisfied.

In June, 674 feedback responses were received from Greenline. In July, this number increased to 824, and in August, 130. The majority of these feedback submissions were related to cash and voucher assistance.

In June two focus group discussions were conducted with affected people from Ukraine in Sofia branch and Plovdiv branch. The following topics were discussed: needs of the displaced people and challenges they faced in Bulgaria.

In July two Focus group discussions were organized in Sofia and Plovdiv branches with Ukrainian displaced people. It was led by American Red Cross communication officer CEA officer. The main topics were – challenges and needs, their feelings until now and how they left Ukraine. The main challenges they faced are limited access to health services, accommodation and utilities costs expensive, access to well-paid job, access to kindergarten for children, integration to society, expenses not covered enough. Many of them still have posttraumatic feelings, they are willing to return to Ukraine as soon as conflict will end, they are not confident about their future and plans, they would like to stay in Bulgaria until conflict will end.

In June CEA introduction training together with ESPO CRM training were delivered to "Greenline operators. 8 operators attended the training and learnt how to create cases within the ESPO system and code feedback received.

In August Introduction to CEA, Feedback mechanism and ESPO CRM training were delivered to Humanitarian service points officers from Stara Zagora, Burgas, Dobrich and Russe. Participants received access to the system and skills to create cases and use feedback tracking system. Moreover, HSP officers shared experiences of collecting and responding to feedback.



Migration

With an increased migrants and displaced people arriving in Bulgaria, efforts to restore family links (RFL) have been intensified. For instance, the BRC Stara Zagora branch provided clothing, food, and water to 20 individuals. The number of unaccompanied children has risen, and some of them were accommodated in the Centers for Children and Youth, managed by the BRC in Ruse and Pazardzhik.

Humanitarian Service Points (HSP): Following a detailed analysis of each HSP's specific circumstances, it was decided to close the HSP centers in Sandanski and Yambol and replace them with mobile units capable of supporting multiple locations in these two regions.

Over the months of June, July, and August, there were 47,250 visits across the 11 HSPs and 2 mobile HSPs, with Ukrainian citizens constituting approximately 65% of the individuals reached.

Throughout the summer period, the HSPs have prioritized providing support for access to integration services including psychosocial support (PSS), with active participation from young volunteers. This has included art therapy for children, cultural events, sports activities, and Community Engagement and Accountability (CEA) outreach initiatives.

Through UN agencies funding, the BRC operated 5 UN Blue Dots, which have assisted a total of 766 individuals in official procedures, provided child-friendly spaces for 747 children, and offered access to Bulgarian language classes for 637 people.

In connection with World Refugee Day on June 20, events were organized nationwide to support awareness-raising.



National Society Strengthening

Through IFRC Emergency Appeal funding, the BRC has started to implement the following actions activities linked with National Society Development and organizational development: The BRC is implementing a 4-day simulation exercise that will be carried out from 21 to 24 at the national training centre in Lozen. It is expected that national state authorities such as the fire service and municipal authorities will attend the exercise. In addition to this, an invitation to all 8 National Societies within the Country Cluster have been invited to participate along with an expected 100 - 150 volunteers and staff from the 28 regional branches. Logistics capacity building strategy is currently being developed, with a planned visit by the Country Cluster delegation Logistics Manager planned for mid-October 2023. This strategy is aimed at developing a plan of action to improve the stock control between the main warehouse and the existing 4 regional warehouses and develop a longer-term plan to improve storage capacity and security in the existing regional warehouse. Emergency Needs Assessment training is scheduled to be carried out in September in Bulgaria.



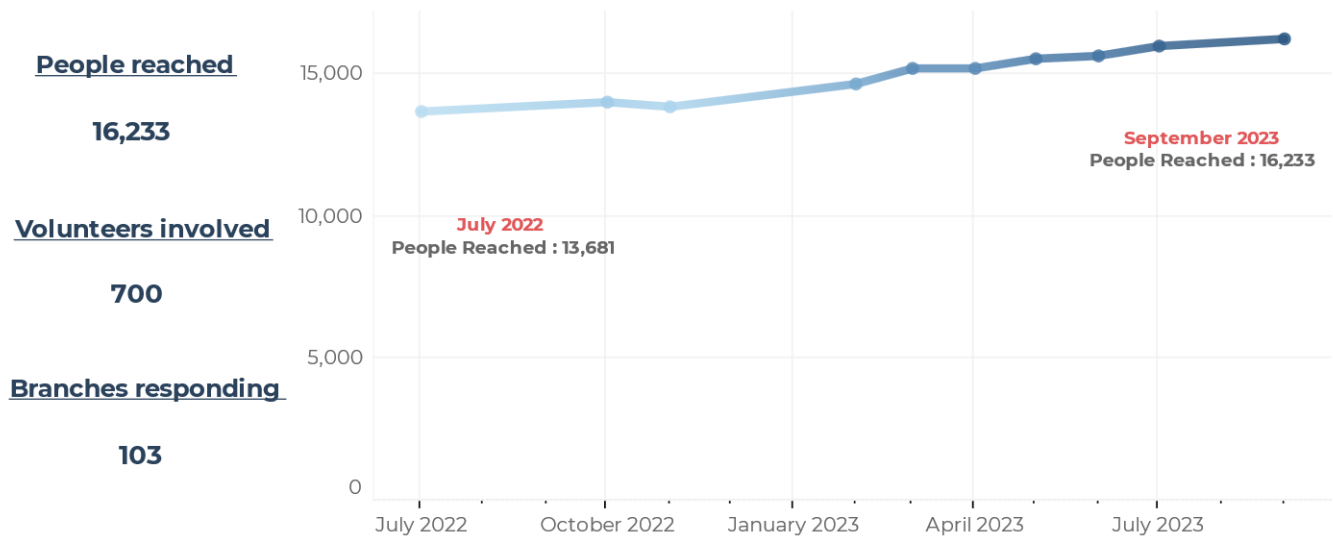
Croatian Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 2,450,918**

Total Expenditure: **CHF 2,384,109**

National Societies reach



People reached

16,233





Volunteers involved

700

Branches responding

103

People reached by sector

			
Basic needs support	Water, Sanitation and Hygiene	Health & Care	Shelter, Housing and Settlements
16,233	14,935	4,887	2,856

As reported to the Federation-wide Data System, data covering up until August 31, 2023.

Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Croatian Red Cross



Mental Health and Psychosocial Support

A Grant Agreement within the EU4Health programme on "MHPSS for displaced people coming from Ukraine," was signed in May 2023. The implementation of MHPSS activities under the program started in July 2023 and with the funding for MHPSS, additional Croatian Red Cross (CRC) branches are now able to participate in MHPSS activities. The project objectives include providing MHPSS to displaced people from Ukraine and building the capacity of CRC staff and volunteers in MHPSS. A total of 6 focus group discussions have been held to better establish the MHPSS needs of people from Ukraine who are accommodated in Croatia.

As part of CRC MHPSS activities, families in Karlovac County attended an educational camp on the coast, which was partially funded by the Swiss Red Cross and IFRC. In August, 5 youth from Ukraine participated in the Youth Summer school organized by the Red Cross County branch of Osijek – Baranja. This activity helped to strengthen their own social network, their connection with Croatian peers, and helped them gain confidence and different life skills. Many other psychosocial activities have been organized by CRC over the summer, including gardening, art workshops for children, educational field trips for children, Croatian language course etc.

From CRC National Appeal funds, Croatian Red Cross teams have provided psychosocial support to displaced persons from Ukraine 26,572 times through individual services and group activities throughout the Republic of Croatia – a total of 4,887 individuals have been assisted so far. Important MHPSS services are provided by mobile teams from the CRC.



Water, Sanitation and Hygiene

With funding from the IFRC Emergency Appeal, the CRC has distributed 22,907 hygiene packages to affected by the conflict in Ukraine. The assistance has been provided to 5,569 households through 4 rounds of distributions. CRC is in process of ordering the hygiene parcels for the fifth distribution, which is planned to take place at the beginning of September. Post-Distribution Monitoring will be conducted after the last distribution of hygiene packages.

Extensive water, sanitation, and hygiene activities have been carried out so far with funding from other sources, primarily funds that have been raised in-country through the CRC National Appeal for Ukraine. This includes a total of 12,814 packages with hygiene items that have been distributed so far to cover the immediate needs of 4,000 families, as well as 49,852 different hygiene items that were distributed earlier this year by CRC branches to displaced people from Ukraine in collective and private accommodation in Croatia.



Shelter, Housing and Settlements

Using domestic funds in Croatia, the CRC and its branches have provided essential goods and household items valued at HRK 1,473,000.00 (CHF 196,400.00) and over 3,000 clothing items valued at HRK 208,000.00 (CHF 27,740.00) to 1,980 displaced families who have fled the conflict in Ukraine.

The CRC Response Plan initially involved procuring prepaid cash cards (valued at CHF 275 each) for the purchase of essential household items such as kitchen utensils, linen. This support was intended for 4,570 families residing in private accommodations registered by the CRC, as well as an additional 1,330 families at a later stage, depending on availability of funds. In the revised CRC Response Plan this activity is replaced with the winterisation plan for the

second half of 2023, which includes CVA multipurpose cash assistance with focus on clothing and heating for families with three or more children, students, pregnant women, older people, or people living with disabilities.



Livelihoods

During the reporting period, as part of activities funded through the IFRC Emergency Appeal, CRC is preparing for distribution of approximately 8,000 cash cards intended for the purchase of food and household items for 4,000 families. This support is aimed at supporting families during upcoming winters. Information materials for supporting the cash card distribution have been finalized, including FAQ, infographics, accompanying letter with the card etc. Information materials have been prepared for staff and volunteers at CRC branches and people from Ukraine and are being translated. At the end of the reporting period CRC was in the process of finalizing the validation of people's registrations who are eligible for receiving cash cards based on defined vulnerability criteria. Preparation meetings with the CRC branches who will distribute cash cards have been scheduled.

Most of the food distributed by the CRC to displaced families has been covered by in-kind donations through the in-country CRC Appeal. More than 6,000 displaced families have received more than 26,910 food packages in the total quantity of 352,575 kg. A total of 26,300 boxes for wrapping of humanitarian aid in food and non-food items has been purchased so far and used for delivery of humanitarian aid to the field.



Community Engagement and Accountability

During the reporting period, learning visits were organized for CRC staff to Hungary as part of peer-to-peer exchange of information and best practices, which included visits to see collective accommodation for displaced persons from Ukraine. CEA Officer participated in CEA Training in Sofia, Bulgaria. With support of IFRC, the CRC has created a CEA strategy for the National Society and communication materials for the cash cards distribution.



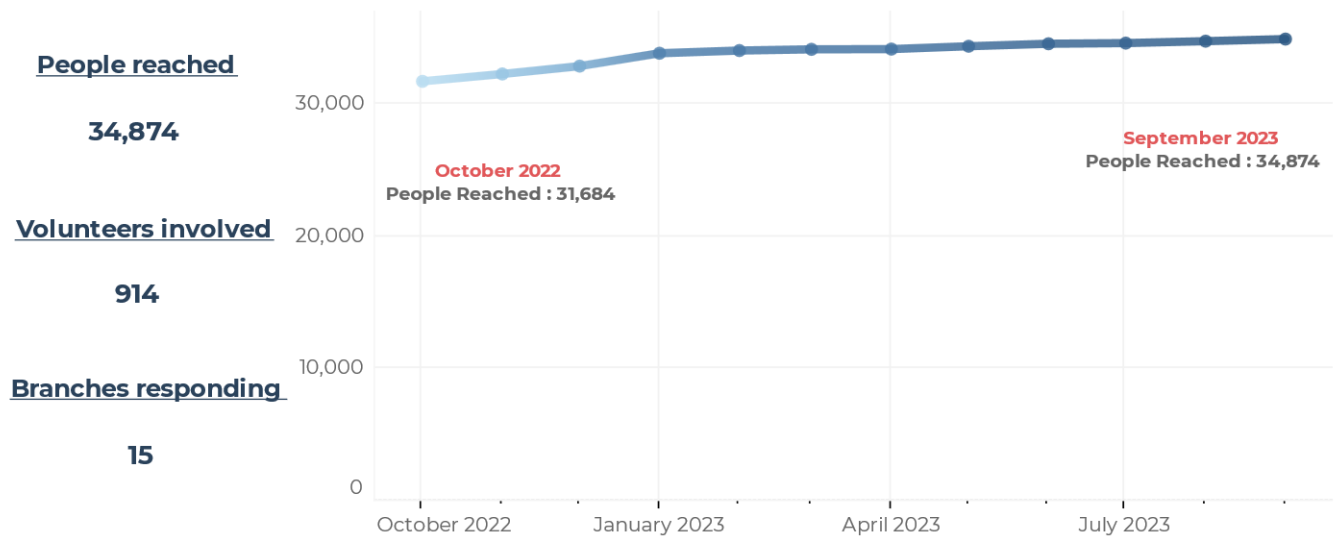
Estonia Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 5,724,738**

Total Expenditure: **CHF 4,659,931**

National Societies reach



People reached by sector

Basic needs support	Health & Care	Water, Sanitation and Hygiene	Protection, Gender and Inclusion	Migration
34,874	5,804	3,000	1,429	0

As reported to the Federation-wide Data System, data covering up until August 31, 2023.
Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Estonian Red Cross



Health & Care

The Estonian Red Cross (ERC) First Aid trainer collaborated with the Estonian Social Insurance Board to develop a training programme tailored for the displaced people from Ukraine. The National Society is working to organize First Aid training sessions in various regions in coordination with branch coordinators. Ukrainian schools have expressed significant interest in providing First Aid training to both students and their parents.

Between June and August 2023, a total of 16 First Aid training sessions (each lasting 4 hours) were conducted, with a collective attendance of 212 displaced people from Ukraine, including 134 minors. Additionally, in July, the ERC Läänemaa branch organized a First Aid training session at the Tagametsa scout camp. Ten Ukrainian minors, along with Estonian participants, gained valuable first aid skills during this event.



Mental Health and Psychosocial Support

ERC has developed two PSS training modules: a 3-hour basic module and a more extensive 3-day (32-hour) module. These modules were designed utilising the expertise and training experience of the IFRC Reference Centre for Psychosocial Support (PS Centre) and were tailored to align with the response context in Ukraine. The objective is to provide voluntary Mental Health and Psychosocial Support (MHPSS) to individuals impacted by the conflict in Ukraine.

During the period of June to August 2023, two comprehensive 3-day training events were organized, engaging a total of 31 participants.



Water, Sanitation and Hygiene

The ERC has been working on a needs assessment that focuses on the displaced people from Ukraine living in Estonia. The goal is to identify their needs and respond accordingly based on the collected data. The needs assessment is scheduled to be launched within the next few weeks.



Multi-purpose Cash

The appeal-funded CVA activities commenced in June. The governmental refugee centre distributes Rimi aid cards to specific target groups, namely women in the shelter and people with pending temporary protection status. In addition, an Infoline has been established for card recipients to seek assistance regarding questions, issues, or feedback. The Infoline is managed by ERC volunteers.

ERC is currently waiting the final report from the Municipality on the details of the aid cards support programme. However, during the reported period, approximately 125 individuals were provided assistance with Rimi gift cards.



Protection, Gender and Inclusion

22 five-day children camps were organized in collaboration with ERC partner, KoosOn MTÜ. These camps and activities were designed to facilitate social integration of children from Ukraine and their local classmates and at the same time ensuring that the children are having safe space to express their concerns and mental health well-being. During the reporting period a total 322 individuals participated in the camps.



Community Engagement and Accountability

On the local branch level, in-person or phone-based information provision is available to displaced people from Ukraine. If necessary, they are referred to other service providers. In this field, ERC local branches have established good cooperation with local municipalities, the Estonian Social Insurance Board, and other government institutions involved with displaced people from Ukraine. During the reporting period, approximately 443 displaced people from Ukraine were assisted at the local HSPs.



Migration

Humanitarian Service Points (HSPs) have been established in ERC local branch facilities. Volunteers and branch staff provide information, basic humanitarian aid (including hygiene kits, in-kind items, and food aid), as well as additional services such as Restoring Family Links (RFL), first aid, and psychosocial support (PSS). These services are specifically aimed at the displaced people from Ukraine.

During the reporting period, ERC partner's provided in-kind support such as pillows and blankets which were distributed to the displaced people in the respective branches. Approximately 443 displaced people from Ukraine received assistance at the HSPs during this period.



National Society Strengthening

ERC has been recruiting, training, and managing volunteers to enhance its capacity to support individuals affected by the conflict in Ukraine.

ERC volunteers have been provided with intercultural communication, International Humanitarian Law (IHL), and basic trainings to improve their skills and facilitate communication with displaced people and other individuals in vulnerable situations.

ERC has entered into an agreement with OnSinch to provide a volunteer data management platform. The integration of this platform with the National Society and branches is currently underway.

A 2-day workshop for branch coordinators was conducted to enhance their knowledge and capabilities in several key areas, including IFRC, Emergency Appeals (EA), Cash and Voucher Assistance (CVA), Community Engagement and Accountability (CEA), among others. In addition, a 2-day youth seminar was conducted to assess the situation of the youth movement in Estonia, understand their needs and motivations, and plan future activities.



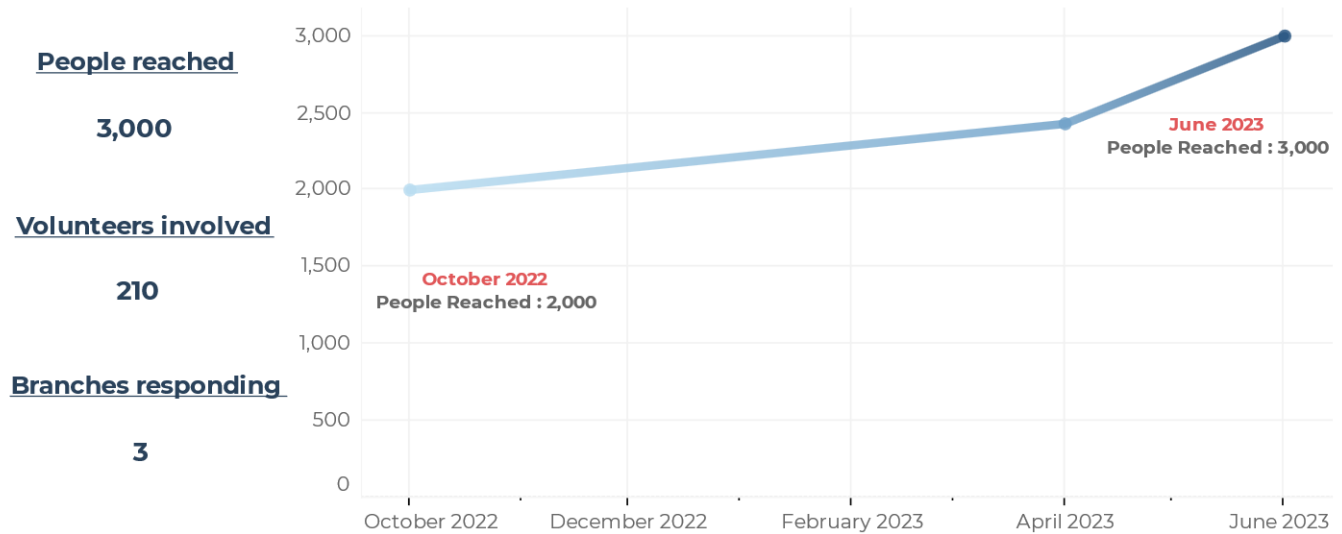
Red Cross Society of Georgia

September 2023 Federation-wide Country overview

Total Income: **CHF 1,469,380**

Total Expenditure: **CHF 1,433,952**

National Societies reach



People reached

3,000

Volunteers involved

210

Branches responding

3

People reached by sector

Health & Care	Basic needs support	Protection, Gender and Inclusion	Migration
3,000	2,430	395	0

As reported to the Federation-wide Data System, data covering up until August 31, 2023. Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Georgia Red Cross Society



Health & Care

Access to Primary Health Care Services

Designing a support modality for people from Ukraine with HIV/AIDS: GRCS moved forward towards materializing the support modality for improved access to HIV/AIDS timely detection, diagnosis, and management for the people from Ukraine and impacted countries, in cooperation with the Georgian AIDS and Clinical Immunology Research Center. Per the Center-provided information, 194 foreign nationals have approached the HIV/AIDS center over the past 18 months for HIV/AIDS diagnostics and management-related service requests. Out of the total, at least 155 are nationals from Ukraine and impacted countries. The cost for a single HIV/AIDS diagnostics and management-related procedure the center provides varies from CHF 262 (GEL 776) to CHF 2,720 (GEL 8,030). GRCS will work with IFRC to identify the number of people eligible for GRCS support and outline the scope of the services, including psychologists and social workers' inclusion in the support service.

GRCS shared a draft Memorandum of Cooperation with the Center in a related step to establish a legal basis for smooth implementation.

Health Insurance: GRCS solicited offers from 4 leading insurance providers (GPI, IRAO, PSP, TBC) within the reporting period. The selected provider will provide basic health insurance package for people from Ukraine.

First Aid Training for Community Volunteers

GRCS Batumi Branch trained 38 Ukrainian community volunteers in First Aid over the reporting period as part of the cooperation with the community network "Meidan Batumi." The post-training participant feedback shows that the training had a positive impact in terms of enhancing participants' skills and confidence in providing basic First Aid.



Mental Health and Psychosocial Support

Mental Health and psychosocial support services (MHPSS)

- **Coordination:** GRCS convened the Mental Health and Psychosocial Support Coordination Platform twice within the reporting period to provide a space for the exchange of information on available PSS services, interventions, challenges, and needs, avoid duplication of activities, and reach as many displaced people from Ukraine as possible with the PSS services. In addition, GRCS kept sharing the operation highlights at the Inter-Agency Coordination meetings led by the UNHCR.

MHPSS capacity strengthening: 15 volunteers from the Batumi Branch received a training in basic MHPSS modules, such as crisis events and psychosocial support, stress and coping, loss and grief, community-based psychological support, psychological first aid, and supportive communication, MHPSS for children, supporting volunteers and staff. Equipping the volunteers with basic MHPSS skills is especially important considering the high intensity of day-to-day cooperation between the Batumi Branch and the Ukrainian community in the Adjara region.



Multi-purpose Cash

Internal and External Coordination

GRCS HQ Level internal CVA Technical Working Group continues regular monthly meetings to finalize the Cash for Health modality design as part of the response. Within the reporting period, the working group revised the Multi-Purpose Cash (MPC) project paper, covering various implementation details such as needs assessment, criteria, transfer value, registration, verification, cost-efficiency analysis, and monitoring.

GRCS continues regular participation in the **Interagency Coordination Meetings** with other humanitarian organizations operating cash assistance programs in the country. During the reporting period, GRCS focal point presented the primary results of the ongoing negotiations with the financial institutions and supermarket chains, part of the CVA assistance to the affected people within the Georgia Floods 2023 DREF Operation. The established connections with the financial institutions and experience will be a valuable basis for the speedier introduction of the CVA modality within the Ukraine and impacted countries crisis response.

Cash for Health: GRCS cash and health teams are working to explore the availability of options for providing Cash for Health to the displaced people. Within the reporting period, the teams prepared and outlined a pilot one-time Cash-for-Health support action to reimburse the costs of prescription drugs not covered by the regular health insurance package. GRCS conducted an initial survey to identify pharmacies that are interested in providing medicines. In parallel, GRCS is closely coordinating **with the Swiss Red Cross** to solicit their financial support for the action.



Protection, Gender and Inclusion

- **Child-Friendly Spaces (CFS)** continued operation throughout June and were paused due to the summer holidays from July to August. The spaces will resume operations in GRCS branches in Tbilisi, Kutaisi, and Batumi, based on consultations with people from Ukraine, considering the availability of good transport connections for families with children and compliance with protection standards.
- GRCS organized **PGI** activities for children on International Children's Day in Tbilisi, Kutaisi and Batumi, reaching more than 600 children directly through psychosocial support and entertaining games. 490 children from Ukraine received gifts in Batumi and Kutaisi schools as part of the Children's Day celebration activity.
- **PGI Working Group** has been formed and is regularly convened to discuss various important issues in the direction of PGI. The group is staffed by Georgia Red Cross Society and actively works with the IFRC representatives.

Camp for displaced children from Ukraine: The GRCS PGI team is actively involved in the preparation of the winter camp for displaced children from Ukraine, which was rescheduled for winter due the GRCS imminent engagement in two sudden disaster responses within the reporting period.



Community Engagement and Accountability

- GRCS branches maintain a close dialogue with the Ukrainian diaspora, particularly in Batumi.
- GRCS continues to collect feedback from the Ukrainian diaspora organizations, communities, child-friendly spaces, and other sources to inform the operational decision-making within the current response.
- GRCS helpline is operational and serves as a two-way communication channel for people from Ukraine.

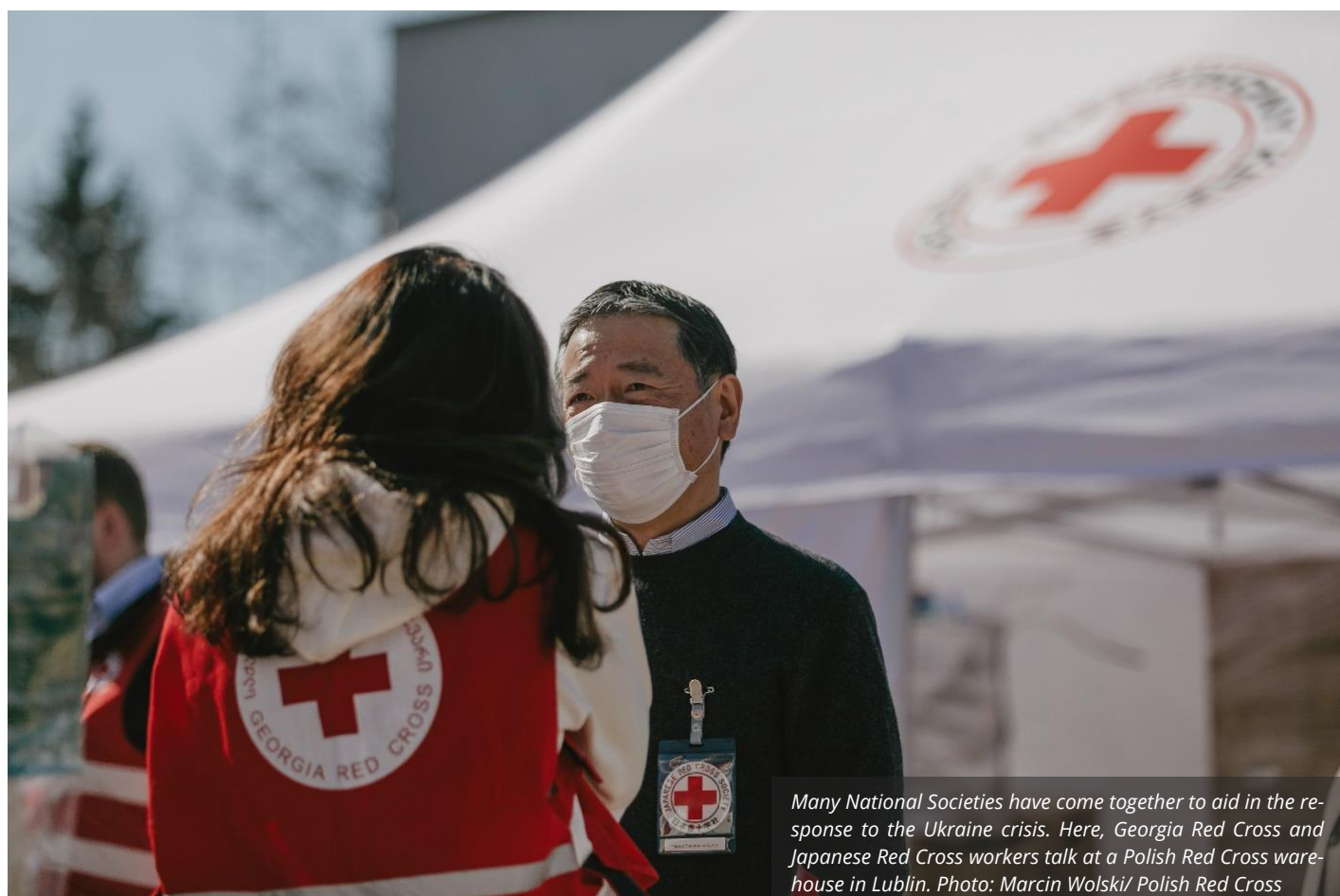
Currently, the GRCS is implementing the Capacity Building Fund, supported by the Netherlands Red Cross and IFRC to strengthen the central feedback mechanism. The mechanism is envisioned to accommodate the GRCS hotline together with other communication channels, and to create a smoother management of the mechanism for the feedback cycle.



National Society Strengthening

- The IFRC South Caucasus Country Cluster Delegation continues day-to-day technical and operational support in the areas of Project Management, Disaster Management, Health, Mental Health and Psychological Support Services, Cash and Voucher Assistance, Information Management, Finance and Admin, Community Engagement and Accountability, Protection, Gender and Inclusion, Education, and overall internal and external coordination.
- GRCS has hired a consultant to examine the HR structure and strategy; the work is expected to be concluded in December.

The GRCS Fundraising team is working to establish a face-to-face fundraising streamline, which the Swiss RC and the Norwegian RC support. The teams have been established and the tools for fundraising are being piloted at community level.



Many National Societies have come together to aid in the response to the Ukraine crisis. Here, Georgia Red Cross and Japanese Red Cross workers talk at a Polish Red Cross warehouse in Lublin. Photo: Marcin Wolski/ Polish Red Cross



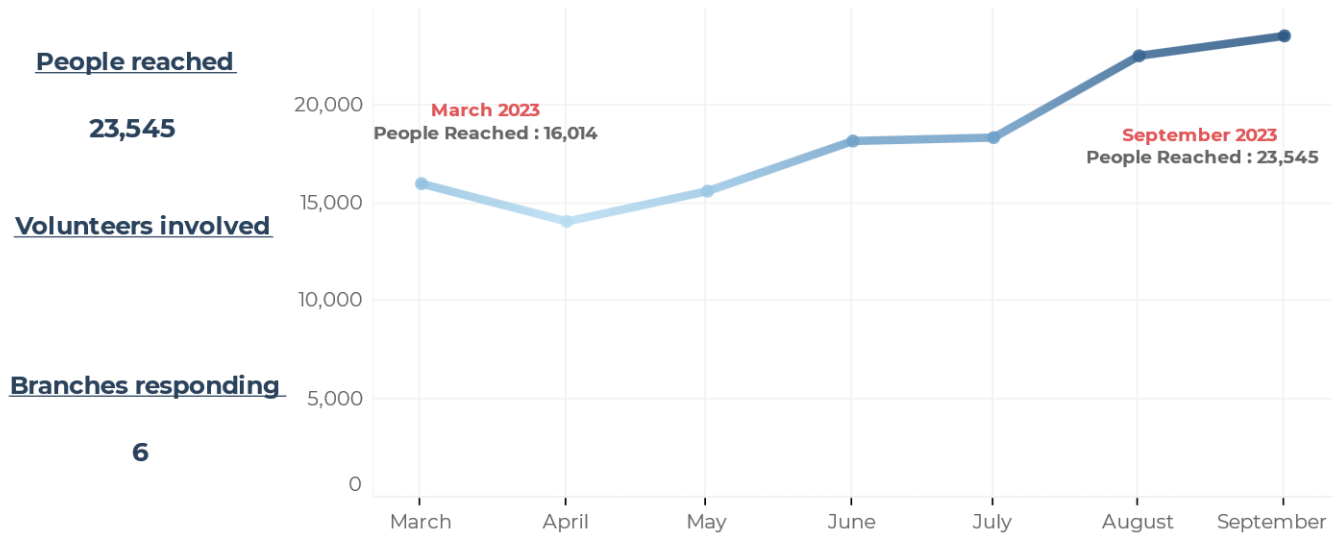
Hellenic Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 842,932**

Total Expenditure: **CHF 446,258**

National Societies reach



People reached by sector

				
Health & Care	Migration	Basic needs support	Protection, Gender and Inclusion	Water, Sanitation and Hygiene
23,545	12,149	1,719	897	150

As reported to the Federation-wide Data System, data covering up until August 31, 2023. Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Hellenic Red Cross



Health & Care

The provision of health and care services to people displaced from Ukraine remains **one of the main interventions of the Hellenic Red Cross (HRC)** during the reporting period. Educational Health Stations (EHS) in Athens and Kallithea and the Mobile Health Teams (MHT) in Athens and in the north continue to support with primary health care reaching in total **7,815 people**, and hygiene and health promotion activities reaching **5,035 participants** since the beginning of the operation.

During June, the MHT in Thessaloniki celebrated **International Refugee Day**, offering psychological support services and activities, where displaced people from Ukraine shared their stories and had the chance to “reconstruct” their memories by creating handicrafts.

A **hand hygiene campaign** at Serres accommodation site has been integrated into the team's health promotion programme, while the remaining health hygiene campaigns scheduled for September due to the summer holidays.

Meanwhile, the MHT in Athens organized an educational session on “Healthy Nutrition/ Mediterranean diet” in a shelter for mothers and their children who are displaced from Ukraine. Additionally, among the migrant shelters supported in the reporting period, there was a Ukrainian refugee shelter where children were screened and had first-line vaccinations. As part of outreach activities, Community Awareness Campaigns were organized around the topics of “Breast Cancer Prevention” and “Environmental Health/Climate change”.

The Accompaniment Referral (ACCREF) programme has received almost **420 requests** for accompanying people to their health appointment in Ukrainian language since the beginning of the operation.

There have been some **challenges** as well with:

- pending recruitments for the EHS and the MHT both in Athens and Thessaloniki,
- delays in data collection and communication with people assisted due to pending delivery of the IT equipment,
- lack of specific medicines required for the proper operation of MHT in the north due to lengthy procurement process of vaccines and drugs/medical consumables,
- the population of the Serres accommodation site continues to grow. At the same time, the MHT north team is confronted with a large number of serious chronic illnesses that require specialist care.



Mental Health and Psychosocial Support

During the reporting period, psycho-educational activities in Thessaloniki continue to support children and young people displaced from Ukraine, focusing on the development of social skills and the strengthening of self-confidence in order to better cope with the challenges of daily life. In co-operation with the MFC, PSS meetings have been designed for older people from Ukraine.

A handicraft activity, organized by the MHT in the north, aimed at evoking memories and discussing them with the psychologist was held, involving adults and children from Ukraine.

Psychological counselling continued to be provided to the population displaced from Ukraine in Thessaloniki by MHT.

To enhance the capacity to provide timely and adequate PFA and PSS to people affected by the ongoing international armed conflict, a training in psychological first aid for ACCREF interpreters was completed during August. Additionally, an **MHPSS needs assessment plan** for those affected by the humanitarian crisis in Ukraine was prepared and IFRC

PS Centre **questionnaires to assess the MHPSS needs** and well-being of staff and volunteers were translated to Greek.

So far **5,159 displaced people** from Ukraine were **reached by HRC with mental health and psychosocial support services** and **199** through **individual sessions/ consultations** with mental health professionals since the beginning of the operation.

There have been some challenges as well, such as:

- PSS activities delayed and postponed due to seasonal work of displaced population and children attending summer camps.

The heatwave affected the participation in the psychosocial activities at Serres accommodation site (fewer people, changes in schedule).



Protection, Gender and Inclusion

By the end of August 2023, **277 HRC staff members and volunteers** (222 women, 55 men) participated in minimum standards **trainings** on Protection, Gender, and Inclusion (PGI), covering PGI definitions, code of conduct, child protection policy and referral pathways, in order to enhance their knowledge and skills.

Technical support meetings were held to assist the network of focal points responsible for protection issues in the Unaccompanied Minors Centres, aiming to strengthen the support and response to minors in need of protection.

Moreover, **supervision meetings** have been held with staff to ensure that safeguarding principles are being applied and to provide guidance on the management of safeguarding issues.

Active participation in events, meetings, and working groups with other agencies focused on protection issues further contributed to the collective efforts in safeguarding individuals.



Community Engagement and Accountability

In June, **55 HRC Social Welfare Department volunteers were trained in basic CEA principles** at the local branches in Thessaloniki, Patra and Iraklio.

During the reporting period the CEA coordinator had been working closely with the unaccompanied minors' centres to develop new participatory approaches. Additionally, a case study on the implementation of CEA activities in unaccompanied minors' centres is being finalised.

Technical support regarding feedback mechanisms was provided to the MHT in Thessaloniki, and now feedback mechanisms, through the satisfaction surveys, are available for PSS activities and the clinic - both for minors and adults.

At Serres accommodation site, cooking activities brought together the displaced female population, while also teaching basic Greek phrases, and **participants shared their experiences**. In the second activity, a professional Ukrainian chef from the camp taught a traditional Ukrainian dish, **fostering community connections** and brightening everyday life. These activities were not just about cooking; they were about **building bonds and sharing culture**.

Active participation in events, meetings and working groups is maintained by the HRC CEA Coordinator.



Migration

In June, the Social Service department of the MFC in Athens successfully finalized the registrations of children and teenagers across all educational levels in public schools and education programs for the upcoming academic year.

MFC Thessaloniki Social Service, the branch of HRC in Thessaloniki and the MHT in the north, worked closely together and provided a wheelchair to a Ukrainian woman, suffering from cancer, who is residing in the Serres accommodation site.

Social Service of MFC Thessaloniki also assisted a person from Ukraine who was planning to visit Greece in scheduling hemodialysis sessions in public hospital for the duration of his stay.

They also referred displaced children from Ukraine to the MHT in order to obtain health certificates so they can participate in summer camps.

During July, the summer school program, organized by the pedagogue of the centre took place at the MFC in Athens. It included Greek and English language preparation for the upcoming school year, PSS activities with the participation of a psychologist, art, crafts and sport activities.

The network of local branches supports the population displaced from Ukraine, but they also face challenges due to varying capacities. The arrivals from Ukraine require ongoing material, financial, and housing support. Furthermore, there have been some cases, where people who participated in language courses and activities at MFC Athens have chosen to return to Ukraine, considering it safe in their region. Continuous requests for financial and non-food support persist. Individuals with rejected asylum status lack suitable accommodation options, and finding housing for conjugal families is challenging.



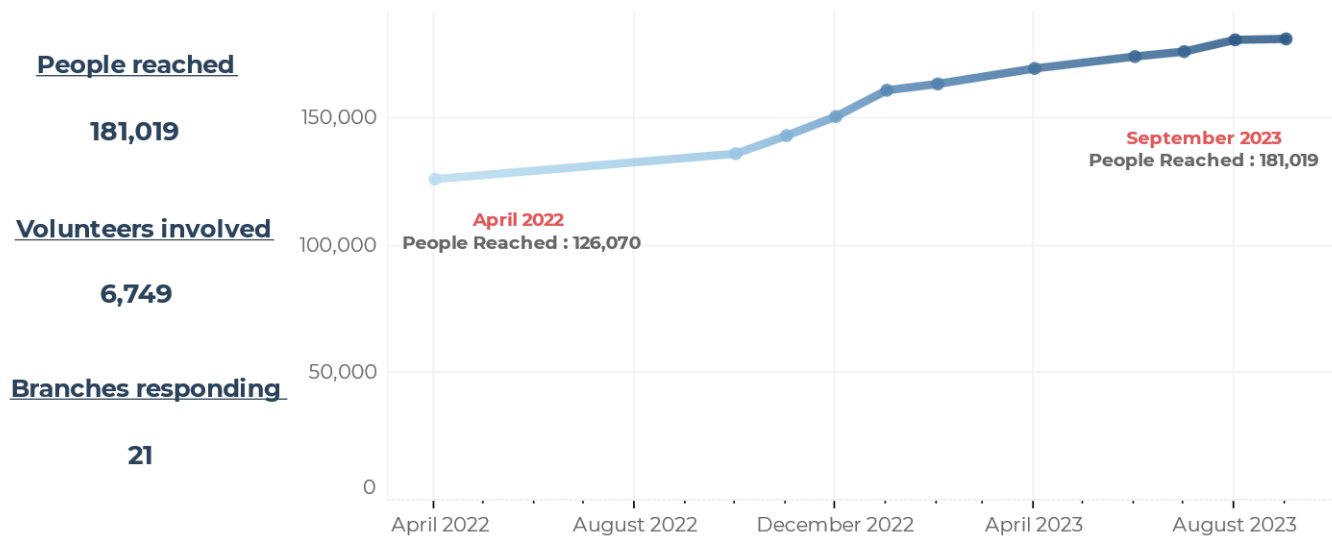
Hungarian Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 8,540,000***

Total Expenditure: **CHF 5,093,700***

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Basic needs support	181,019
	Water, Sanitation and ..	71,631
	Health & Care	24,404
	Multi-purpose Cash	10,893
	Migration	4,395
	Protection, Gender and Incl..	0
	Shelter, Housing and Settlements	0

As reported to the Federation-wide Data System, data covering up until August 31, 2023.

Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available. National Society.

*Federation-wide Financial Report not reported; we present the Secretariat's allocation and expenditure as representative of the Federation-wide income and expenditure.

Detailed progress by sector: Hungarian Red Cross



Health & Care

Health and Care activities to people affected by the Ukraine and impacted countries crisis have been **one of the major interventions** of Hungarian Red Cross (HRC), assisting the affected population through staff and volunteers based in 21 branches across the country.

With the support of the Emergency Appeal, HRC reached **3,447 people** with primary healthcare services since the beginning of the operation.

Red Cross Help Points along the **Hungarian-Ukrainian border** are operated in cooperation with the local Municipality. In **Lónya**, the Help Point is operated by the regional HRC branch since March 2022. In **Záhony**, the HRC healthcare teams were located in the building of the train station. The Help Point was closed by 30 June 2023 due to decreased need.

Healthcare services were also provided in the accommodation centres managed by HRC. In these centres HRC staff and volunteers provided basic healthcare, information provision, health screening, blood donation services, first aid trainings, psychosocial support (PSS), support linked to COVID-19, vaccination of children, and made referrals to other healthcare services, linking the people with doctors as needed. (For example, linked to maternity, HIV, TB and other specialties).

With the help of Emergency Appeal: The development of the **Health Emergency Response Unit (ERU)** continues with the planning process for the classification, including new equipment, SOPs and staff evaluations.



Mental Health and Psychosocial Support

Integrating community-based psychosocial support (PSS) into humanitarian response for displaced people from Ukraine living in Hungary is crucial for addressing the psychosocial needs of people in vulnerable situations. PSS helped staff, volunteers, affected individuals and communities cope with the challenges of a protracted crisis and contribute to social cohesion by fostering resilience, building social networks, and promoting psychological well-being. Since the beginning of the crisis, HRC **reached 24,404 people with MHPSS**, the following activities were conducted during the reporting period:

A trip was organized by the HRC Hajdú-Bihar County branch to the Tisza Lake Eco-center with the perspective of integrating communities and contributing to social cohesion. Participants were children coming from Ukraine who are living in disadvantaged circumstances in Hungary.

HRC Borsod-Abaúj-Zemplén county branch conducted a trip to Budapest Zoo for children of those families whose mothers and grandmothers live in the Miskolc permanent shelter for more than a year.

Under the DG SANTE – EU4Health project, a 2-day MHPSS workshop was organized for staff and volunteers of HRC Tolna and Baranya County branches.

Several Psychological First Aid (PFA) introductory sessions were organized targeting HRC's volunteers and other partner organizations working to support the affected communities.

With support of other funding resources: First aid and health promotion activities were integrated in all operational sites.

At Pécs, a trip was organized with displaced children from Ukraine and host communities in Mecseextrém Park. This allowed children to engage in different activities and games, which help to improve their integration in the host community as well as their personal skills.



Water, Sanitation and Hygiene

Water, Sanitation, and Hygiene (WASH) services in Hungary are generally well-developed and accessible to the population. Hungary has a high level of access to safe drinking water and sanitation facilities, and the government has implemented various regulations and standards to ensure the quality of water and sanitation services. However, the WASH context for displaced people from Ukraine, living in Hungary, especially those in temporary shelters or refugee situations, may be different and require specific interventions. Therefore, the HRC has reached **71,631** people with hygiene supplies. Key WASH activities in Hungary to support displaced people from Ukraine:

Activities related to **hygiene promotion** were incorporated into health promotion including COVID-19 messaging.

All county branches continued distributing hygiene items for the displaced people staying in different places (shelters, HRC regional offices, at donation/help points set up in different locations or delivered to their homes).



Shelter, Housing and Settlements

HRC has partnered with several actors to accommodate people living in Hungary and affected by the international armed conflict in Ukraine. The shelter was always a priority need for people affected by the crisis and the need continues beyond the emergency phase of the response. Supported by the IFRC Emergency Appeal, the HRC is utilizing their different resources supporting the people as follows:

All county branches continued to distribute food parcels, clothing and household items for displaced people (in shelters, HRC regional offices, at donation/help points set up in different locations or delivered to their homes).

In the **11 accommodation centres fully managed by HRC**, HRC provided a comprehensive range of food and non-food item, including basic needs items such as clothes, basic housing items, toys, mattresses, fans, kitchen equipment, and others.

21 Branches of HRC provided further support d in **accommodation centres that are not managed by HRC**. In these centres/locations HRC provided basic shelter non-food items (NFI) as needed.

By the end of July 2023, former inhabitants moved out of Károly Hotel in Miskolc, therefore HRC's involvement shifted from continuous support to occasional assistance of people.

Budapest's BOK Arena is jointly managed with the Disaster Management authorities and other NGOs/organizations. The Transit Centre is continuing to operate since 21 March 2022, but service will be terminated as of 1 August 2023. Hungarian Charity Service of the Order of Malt will provide future 24/7 service.

HRC delivered food and NFI distributions, as per **agreed rotations/shifts** with other NGOs (2-3 shifts/week). In October the night-time occupation was increasing, the daytime numbers continued to be relatively small. HRC has consulted with the government about new information boards to be installed at East and West Railway Stations about the location and services available at BOK Arena.

Deliverables with support from other funding: running costs of accommodation centres, including contract with UNHCR.

HRC is working towards providing private shelters for people in need. The AMIF funding granted by the Hungarian government provides grants to Ukrainian families to meet their accommodation needs.



Livelihoods

Now, since the holistic response is shifting from an emergency into a more long term response the HRC is working closely and coordinating with several actors to support the socioeconomic inclusion of displaced people from Ukraine in an integrated manner with vulnerable or disadvantaged groups.

Through the IFRC support, HRC staff provided support for displaced people living in and around shelters to improve their skills and enable them to access more opportunities to increase their employability.

A life skills board game was organized for displaced people living in the Budapest Shelter, followed by a discussion and counselling session led by the head of the Budapest Temporary Home for Families.

A best practice/success story: At the outbreak of the conflict, one of the displaced families settled in Lónya, thanks to the support provided by HRC. Now the mother is working full-time at the Szabolcs-Szatmár-Bereg county branch Help Centre since February 2023.



Multi-purpose Cash

The Hungarian Red Cross is considered a main actor for cash response in Hungary. The multi-purpose cash response helped the people affected to meet their basic needs increasing their resilience. The following activities were achieved through multi-purpose cash activities:

Cumulatively, total of **10,893 people** received multi-purpose cash assistance **with 7,275 people** receiving 2 payments, **3,537 people** received 3 payments.

A total amount of **CHF 1,806,136** was disbursed directly to people since the beginning of cash program in Hungary through a generous support from Netherlands, French, American and Australian Red Cross Societies.

As of June 2023, **3,537 people** received total of **EUR 826,588** with support from American RC. The assistance was meant to meet basic needs for 3 months.

In August 2023, another transfer was provided to **3,067 people** receiving a total of **EUR 239,226** as a cash for protection support with funding from Australian RC. This approach will allow to assess and better understand the needs of people in vulnerable situations through focus group discussion.

Out of the **3,067 people**, 1,877 were **women (61%)** and 1,190 were men (39%).

Out of the **3,537 people**, **61%** (2,165 individuals) were **women**, 38% (1,337 individuals) were men, and the remaining 1% (35 individuals) did not specify their gender.

People received cash through Moneygram cash pick-up, digital pick-up and IBAN depending on the selected payment options.

As part of strengthening CVA preparedness actions for HRC, the IFRC team with technical support from the IFRC CVA Preparedness Delegate supported HRC CVA coordinator to develop a concept note for CVA preparedness. This assessment will help to establish the baseline for HRC which will be used to measure progress in CVA in the future and help the HRC CVA related capacity building decisions.

Initiated discussions started regarding Finance Service Providers (FSP), with technical support from the IFRC CVA Delegate. This is considered as an important milestone which will enable HRC to have a framework of agreement with potential service provider/s, who could be contracted for at least 12 to 24 months to deliver services including cash.

A Post Distribution Monitoring survey was conducted for the CVA response funded by the American Red Cross.



Protection, Gender and Inclusion

Top up cash assistance was provided to **3,067 people** already registered on AccessRC (RedRose) database as **cash for protection interventions with funding** by the Australian Red Cross to promote protection outcomes.

Several locations provide **daily/regular children activities**, such as singing contests, drawing, lego sessions and other individual and group games. In the fully managed centres, HRC creates safe spaces for similar children activities from the opening of the centres, that serve also for the adults (mainly mothers) to interact with each other.

At Szentes shelter, playful development and creative summer activities are organized for the Ukrainian children, with the help of volunteer teachers, such as communication games and crafts.

Hungarian language courses are organized for adults in several counties (e.g. Veszprém, Csongrád-Csanád, Szabolcs-Szatmár).

The HRC Borsod-Abaúj-Zemplén and Heves Country branches organized a trip for 30 Ukrainian mothers and their children at Lake Balaton. These families have stayed in Hungary for more than a year. The main goal of this community event was to support their mental health and integration.

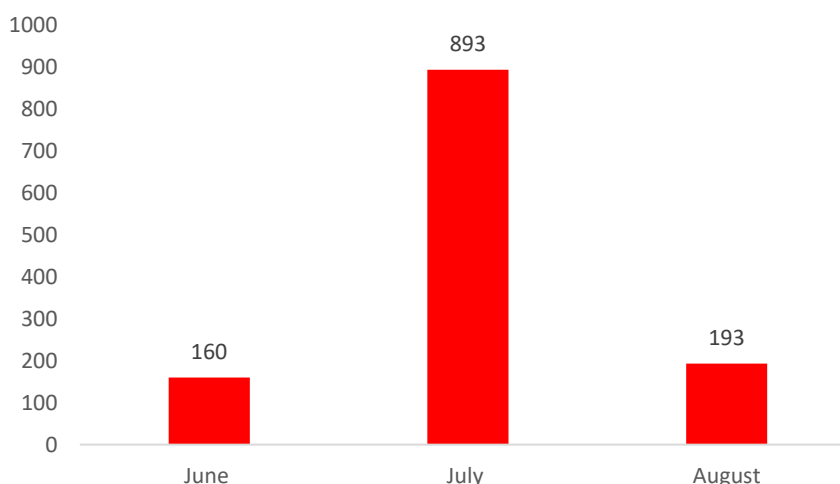
With support of other funding sources: Skool held an exploration and discovery session in Miskolc for 13 Ukrainian refugee children. The youngsters, aged 10-18, were introduced to the basics of computer programming in a playful way. The project was supported by the Lego Foundation.

In total the HRC PGI focal point has conducted safeguarding related information sharing and trainings to approximately 130 employees, 400 volunteers and 100 refugees.



Community Engagement and Accountability

Community feedback was mainly collected through the Helpdesk and within closure of remaining cases. **1,246 cases** were recorded and resolved through the Helpdesk from June to August 2023. More cases were reported in July because the new cash top up was planned to be paid in August.



Number of calls received and resolved by the Helpdesk (June, July and August 2023)

Helpdesk and HRC official social media accounts (mostly Facebook) were the channels for people to deliver their feedback and questions. 8 issues received through Facebook.

Information dissemination: FAQs are prepared for helpdesk agents and coordinators for the new cash assistance payment. HRC staff were sensitized about the new program by the Cash delegate and coordinator.

CEA was introduced to the recently hired HRC IM officer and areas for cooperation were identified. EspoCRM access was also provided to him.

A planning session was made with HRC communication team to review and update the Hungarian Red Cross official website and add helpful information for affected people.

In order to scale up the scope of the Helpdesk and ensure continuity, a meeting was conducted with the MHPSS coordinator to add MHPSS topics to be covered by the Helpdesk. The process continues.

Within the scope of post distribution monitoring for recent cash assistance, focus group discussions (FGD) were conducted in two cities where most of the financial assistance applications were received (Gyor and Budapest were among the top 4 cities where most people registered). Three different FGDs were conducted with 24 people in total. According to the participants' statement, they were mostly satisfied with the assistance; however, they requested more timely information regarding the assistance next time. Additionally, it was identified that the Helpline should be promoted more.

With the support of the Netherlands Red Cross 510 IM Team, a new type of data service method and a database will be built up in September.

Institutionalization: Discussions were initiated with HRC **PGI** focal point for sensitive feedback and joint training. A meeting is arranged for the third week of September.



Migration

The Hungarian Red Cross Head of Migration department expanded the Migration team and included new position with focus on ongoing project in response to the Ukraine and impacted countries crisis. The NS leads on the various aspects of the refugee response and integration efforts.

The Hungarian RC granted a fund by the Hungarian government (AMIF/MMIA) in order to meet the needs of the displaced population who are living in temporary shelter and transitioning to better conditions. Communication and close coordination is ongoing with relevant departments of the Ministry of Interior about the program. The program was approved by the HRC leadership and implementation is ongoing. The necessary documents (contracts etc.) were made available and translated. At the very end of August, a meeting took place about further details of the project. 8 county branches (Borsod-Abaúj-Zemplén, Budapest, Csongrád-Csanád, Fejér, Győr-Moson-Sopron, Komárom-Esztergom, Pest and Zala) participated. A specific data collection template was created, shared and explained to the participants, which is needed for proper data storage and reporting.



National Society Strengthening

The efforts to strengthen the capacities of Hungarian Red Cross by implementing the activities in line with their strategic long-term priorities are ongoing. HR capacities are being continuously strengthened by hiring new staff members with expertise to be able to deal with new areas and new demands, taking into consideration the sustainability of these activities.

To boost the skills and knowledge of the HRC staff, several training opportunities and mentoring support have been provided by IFRC to HRC staff in various fields, including youth and volunteering (2 staff of HRC RC youth participated at the Global Youth Meeting supported by IFRC in June), communications, IM, CVA, PGI and Safeguarding.

2 staff of HRC, together with the NSD Officer supporting HRC, also participated at the Branch Organizational Capacity Assessment (BOCA) Training of Trainers in Budapest organized by IFRC in July. As BOCA is planned to be piloted in Q4 at 3-5 branches, this enables the HRC to roll out the process and make all the necessary preparations.

The head of the Communication department at the HRC participated within the Red Cross Red Crescent Global Communications Forum (GCF) for exchanging learnings and experience with peers regarding the Ukraine response in Hungary.

With support of IFRC Emergency Appeal funding:

- HRC continued to develop its healthcare capacities and developed a concept note for its multifunctional health service points to be approved by its Governing Board at the end of September. Once it is approved, modernization of the facilities and procurement of the necessary equipment can start.
- Mobility and logistics capacities of HRC were strengthened through funding provided by IFRC with vehicle procurement and rental of additional vehicles. During the reporting period, an additional car was donated to HRC, but registration to the HRC name is still pending due to additional administrative requirements. Logistics and warehousing were developed through renting of warehouses.
- IFRC country operations team supports HRC in the development of relevant procedures and policies especially in CVA, PGI and Safeguarding, HR, and CEA.
- Work with county branches has continued to provide CVA and CEA briefings through physical and online meetings.
- HRC IM focal person is receiving briefing and mentoring support from IFRC CVA/ IM to get more insights on the use of RedRose and Twilio systems. The same will be extended to additional staff who support the Call Centre.

With support of other funding sources:

- As part of Movement coordination and cooperation, Safer Access Framework (SAF) trainings were provided to staff and volunteers of HRC, implemented by ICRC and coordinated with IFRC. In addition, a comprehensive SAF planning exercise took place at HQ level, where a Plan of Action (PoA) was developed. Key elements from the PoA will also be incorporated into the NSD plan of the Hungarian Red Cross.
- Pilot HEAT training was successfully organized by Hungarian Red Cross in July. IFRC provided support with the financing, the organization and facilitation as well.
- Digitalization: New payroll software and HR information management systems were rolled out by HRC using its own resources.

NSD Support:

- The NSD dashboard and infographics were developed and shared with partners. NS priority development streams, including achievements, challenges, and gaps are identified in the document. The document, together with the SAF PoA and other resource documents, will be used to feed into the NSD plan and form the basis for the joint planning as well.
- In line with the country plan, and to be compliant with donor requirements, HRC started working on the rollout of its PSEA, PGI prioritizing and mainstreaming safeguarding policy and activities, which includes trainings for staff and volunteers. IFRC is heavily involved in the process and provides tailored support, including translation of documents and adaptation of training materials.
- Through a support from the OIAI, Hungarian Red Cross is planning to introduce the integrity line, adopt relevant policies and SOPs, strengthen the activities and functionality of its Ethics Committee, to strengthen and streamline its complaint mechanisms in addition to the call centers.
- To support financial sustainability efforts of the NS, a fundraising market study is being rolled out and implemented. IFRC has commissioned a market study by CIVITTA that will help Hungarian Red Cross in developing its fundraising strategy for institutional grants, private donations, corporate partnerships and other fundraising opportunities. Relevant documentation was compiled and approved by HRC management, including a list for interviews with representatives of other NGOs, corporations, and major businesses. As part of the study a perception survey is also going to be conducted, and the background work was completed during the reporting period.
- The HRC is being supported to access several funding opportunities with both governmental and non-governmental donors to sustain funding in 2024.



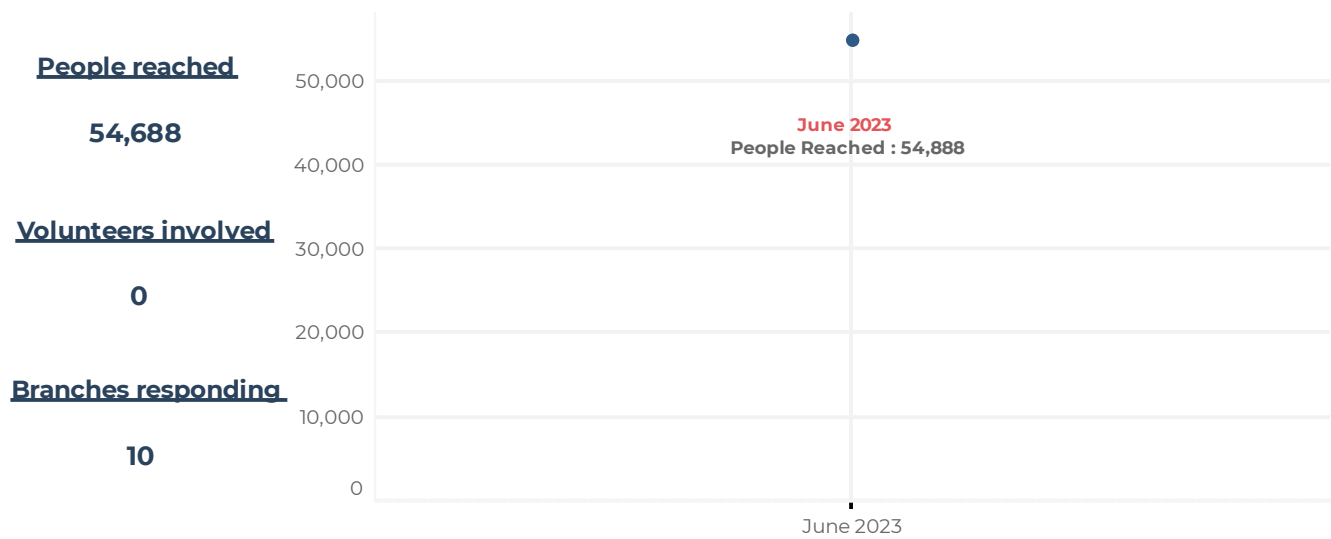
Latvian Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 450,729**

Total Expenditure: **CHF 307,203**

National Societies reach



People reached by sector

			
Water, Sanitation and Hygiene	Health & Care	Shelter, Housing and Settlements	Migration
54,688	6,951	240	235

As reported to the Federation-wide Data System, data covering up until August 31, 2023.
Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Latvian Red Cross



Health & Care

With the support of IFRC Emergency Appeal funding, the Latvian Red Cross (LatRC) conducted the following activities:

- From June to August 2023, 19 displaced individuals from Ukraine received training in first aid.
- From June to August 2023, 86 displaced persons from Ukraine visited LatRC Health rooms. During these visits, they received information about health promotion and prevention, which included Mental Health and Psychosocial Support (MHPSS).



Shelter, Housing and Settlements

From June to August 2023, the LatRC successfully distributed 16,854 European-type food, hygiene, and school supply packages. These packages included donated clothes, shoes, and homeware.

The LatRC is providing a full range of support and mentoring for displaced people from Ukraine during their stay in two Red Cross refugee accommodation facilities. These facilities cater up to 160-180 people daily.

The LatRC is involved in the provision and distribution of household items through 60 Humanitarian Aid points.

Between February and June 2023, the Latvian Red Cross conducted a Latvian language course (A1 level, 120 hours) for 105 displaced people from Ukraine across 5 regions: Tukums, Limbazi, Cesis, Daugavpils, and Rezekne.



Multi-purpose Cash

With the support of IFRC, the LatRC has established a CVA program. In September 2023, the National Society will commence the distribution of vouchers to displaced families from Ukraine who have school-aged children.



Protection, Gender and Inclusion

The LatRC has included the age and disability disaggregated data in the needs assessment data collection and analysis in the CVA project.



Community Engagement and Accountability

With support of other funding sources, LatRC conducted surveys on the needs of displaced people from Ukraine. Survey data was collected by LatRC staff and volunteers in June and July 2023. Survey is under preparation and will be ready to use in September 2023.



Migration

With the support of IFRC Emergency Appeal funding, the LatRC has been able to provide safe services at humanitarian service points across 10 branches.

The LatRC has also been actively involved in advocating for detained migrants' rights by participating in weekly multilateral meetings with relevant stakeholders and NGOs.



National Society Strengthening

With the support of IFRC Emergency Appeal funding, the IFRC Regional Office for Europe in Budapest is coordinating response operations and providing support to strengthen the capacities of National Societies in impacted countries. To ensure support and operational coordination, the IFRC has deployed an Operations Manager for Baltic Countries to assist LatRC in response and institutional preparedness building.

Representatives from the IFRC Country Cluster Delegation (CCD) in Poland visited LatRC to familiarize themselves with the social services provided by LatRC for different target groups. They also discussed future cooperation and areas of support.

On 26 July 2023, a representative from the Embassy of Japan in the Republic of Latvia and UNHCR visited the LatRC refugee accommodation centre in Adamova. They met with displaced people from Ukraine.



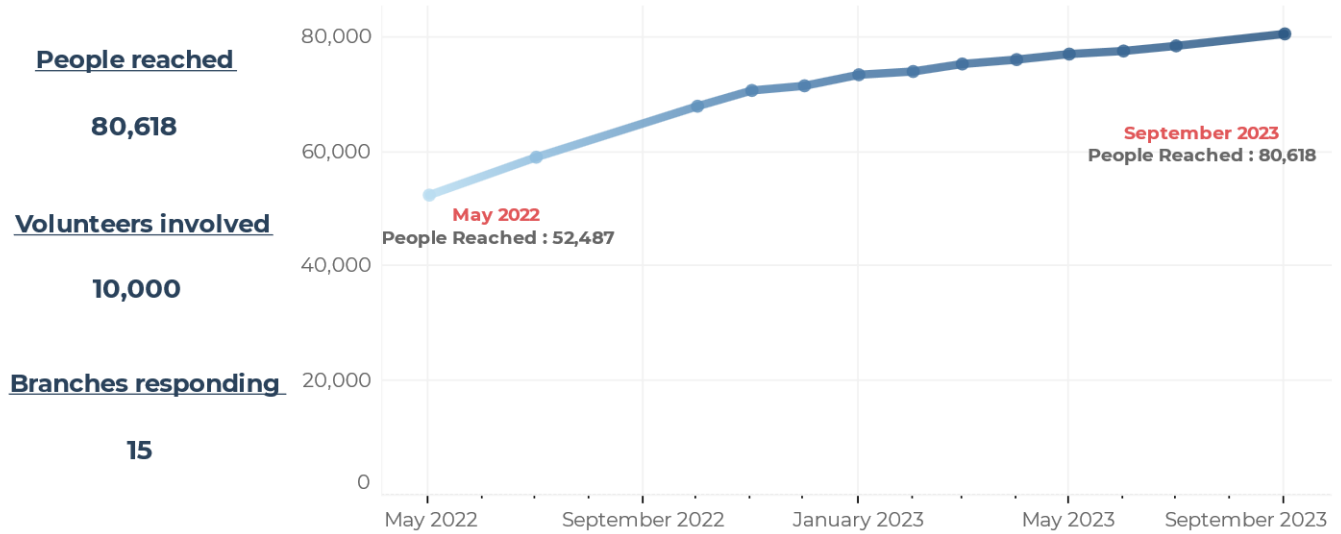
Lithuanian Red Cross Society

September 2023 Federation-wide Country overview

Total Income: **CHF 9,857,326**

Total Expenditure: **CHF 5,771,862**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Migration	80,618
	Water, Sanitation and Hygiene	75,524
	Multi-purpose Cash	30,294
	Protection, Gender and Inclusion	26,411
	Health & Care	8,253

As reported to the Federation-wide Data System, data covering up until August 31, 2023.
Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Lithuanian Red Cross



Mental Health and Psychosocial Support

The Lithuanian Red Cross (LRC) is working on creating a programme to help displaced people in vulnerable situations with their mental health and emotional well-being. This programme is meant to support people who are going through difficult times, including children.

For those who need help, the programme will offer services such as Psychological First Aid (PFA), counselling activities to boost their mood and well-being, and talking to someone either individually or in a group.

In addition to that, the programme also supports the LRC team, including staff and volunteers. There are specific trainings planned to be organized, as well as a system is in place to support their wellbeing, such as interventions, reflections, buddy systems, psychological counselling, and supervisions.

During the reporting period, 329 people received training to provide Psychological First Aid, and 426 people received professional psychological consultations.



Shelter, Housing and Settlements

From June to August 2023, the Lithuanian Red Cross distributed 418 packages of essential items and packages of food. The Lithuanian Red Cross also sent a large amount of non-perishable food and vital supplies to Ukraine. These include hygiene products for adults and children.



Livelihoods

With support of other funding sources, approximately 1,722 people received individual consultations on employment programme in Lithuania.



Multi-purpose Cash

With support of IFRC, the LRC has completed the cash assistance programme for displaced people from Ukraine which started on 13 March 2023. Each eligible household received EUR 130 per month. In total the LRC distributed EUR 294,963.47.

The second phase of a cash assistance programme started on 2 August 2023. It is aimed to reach 1,025 households until December 2023 with EUR 399,750.

The criteria for the cash support programme are:

- People over 65 years old,
- Mothers with 3 or more children,
- People with disability:
 - Level 1 - 0-35% capacity
 - Level 2 - 36-55% capacity



Protection, Gender and Inclusion

The LRC has included the age and disability disaggregated data in the needs assessment data collection and analysis in the CVA project.



Community Engagement and Accountability

With support of IFRC Emergency Appeal funding, the LRC has established a call centre for displaced people from Ukraine run by LRC staff and volunteers. From June to August 2023, the call centre attended 172 calls. During the summer, LRC info centres in Kaunas, Vilnius and Klaipėda hosted various events in which Ukrainian families participated. These included excursions, workshops, Children Protection Day events, Independence Day of Ukraine event together with the Ukrainian centre in Vilnius, as well as language courses.



Migration

With support of IFRC Emergency Appeal funding, services were provided at humanitarian service points across 15 branches. This includes supporting displaced people in official procedures (migration, temporary protection, asylum) and providing active advocacy for detained migrants' rights by continuing to participate in weekly bilateral or multilateral meetings with the relevant stakeholders.



National Society Strengthening

With support of IFRC Emergency Appeal funding, two Ukrainian volunteers were recruited as staff to work at the unified call centre. It is aimed that this will reduce the language barrier where these staff will assist and provides information to displaced people from Ukraine living in Lithuania.



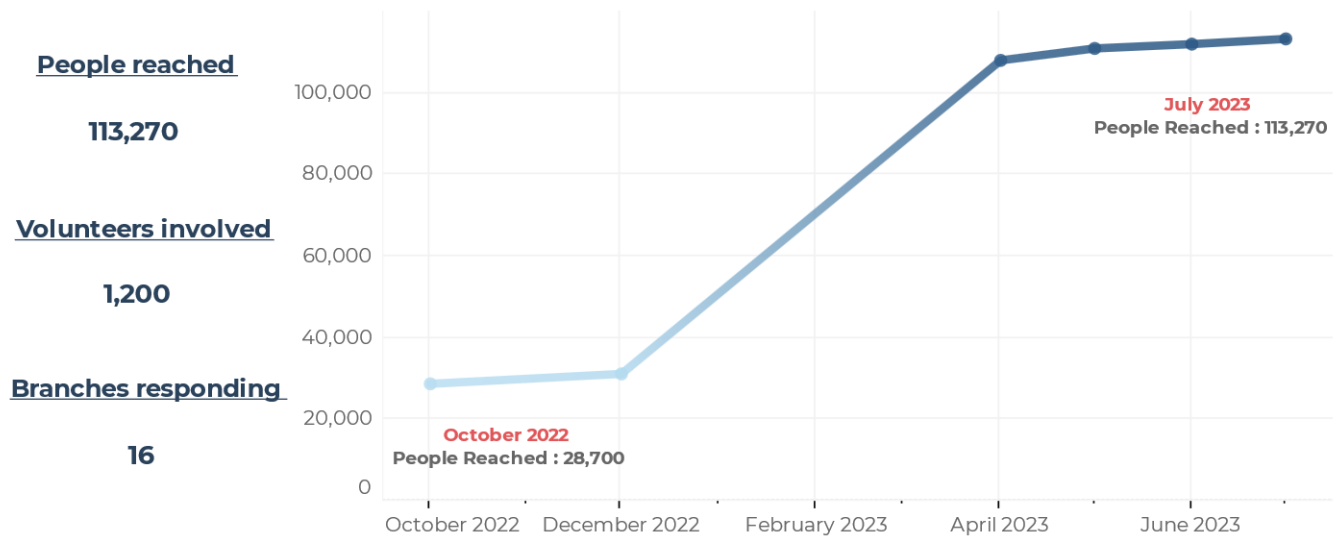
Red Cross Society of the Republic of Moldova

September 2023 Federation-wide Country overview

Total Income: **CHF 892,441**

Total Expenditure: **CHF 834,436**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Basic needs support	113,270
	Multi-purpose Cash	28,627
	Water, Sanitation and ..	21,290
	Health & Care	15,240
	Shelter, Housing and Settlements	4,887
	Protection, Gender and Incl..	2,926
	Migration	0

As reported to the Federation-wide Data System, data covering up until August 31, 2023.

Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Moldova Red Cross



Health & Care

Under the bilateral partnership with the Norwegian Red Cross, the Moldova Red Cross (MRCs) branches in Chisinau, Criuleni, Balti, Anenii Noi, Edinet, and Ungheni have organized a series of activities aimed at promoting a healthy lifestyle among youth. These activities include blood donation campaigns on International Blood Donor Day, refreshing knowledge about the Movement components, and providing psychosocial support for children at risk and people in vulnerable situations. For instance, the MRCs Anenii Noi branch organized a pre-medical first aid lesson for a group of displaced people from Ukraine, residing in the village of Gura Bîcului, Anenii Noi district as part of the “I am a volunteer, you are a volunteer” project.

Volunteers from the Chisinau branch received training from specialists at the General Inspectorate for Emergency Situations (GIES) in life guard in Drowning Prevention, Water Safety, and Measures to be taken in case of drowning. These trained volunteers further disseminated their knowledge among their peers, schools, kindergartens, and the general population. Additionally, a 3-day training session with simulations in Disaster Preparedness, Response and Reaction was conducted in collaboration with GIES and the Scouts Organization of Moldova as part of the Twinning Norway program. MRCs staff and volunteers learned various skills such as evacuation procedures, tent establishment, fire safety, hygiene practices, and food safety in field conditions.

Furthermore, two MRCs representatives participated in a training of trainers held in Bucharest with the support of the French Red Cross. This bilateral project aimed to develop first aid skills in Moldova. Between 22-23 August, an intensive first aid course was conducted for a group of MRCs volunteers in collaboration with expert trainers from the Romanian Red Cross. Participants gained knowledge on providing first aid in different emergency situations, cardiopulmonary resuscitation techniques, and developing management plans.

MRCs group of volunteers participated in the training “First aid in emergency situations” held in partnership with the ICRC. Another training was organized with the support of the IFRC for MRCs branch directors on health promotion education and disease prevention among communities and the general public.

Volunteers of the MRCs Balti branch continued activities to promote voluntary blood donation among the population.

The MRCs Edinet branch together with specialists from the Public Health Centre held a seminar for its staff and volunteers, during which participants discussed communicable infections, prevention measures, health protection at work, and safe behaviour. The MRCs Calarasi branch organized a training for volunteers on the performance of cardiac resuscitation (CPR), first aid, etc. Another initiative of the branch held together with the fire service department and the general police inspectorate was a first aid training within the project “Welfare has no borders”.

Due to the increased heatwave in the country, the MRCs volunteers organized several information activities, during which they handed out cold water and distributed leaflets, posters on how to deal with the heatwave.



Mental Health and Psychosocial Support

In the framework of the partnership with the ICRC, activities to provide psychosocial support to displaced people from Ukraine living in the cities of Balti and Bender are ongoing.

MRCs Basarabasca, Chisinau, and Comrat branches organised 18 activities focused on social integration and psychosocial support for displaced people from Ukraine.



Water, Sanitation and Hygiene

During the reporting period, MRCS distributed 400 disinfectants that were received in previous rounds for distribution. In addition, within a joint program of Swiss and Luxembourg Red Crosses, MRCS Chişinău, Basarabeasca, and Comrat branch volunteers held activities to promote hygiene measures among school students.



Shelter, Housing and Settlements

During the reporting period, MRCS branches distributed 1,228 food parcels to host families of displaced people from Ukraine. Another distribution of 263 food parcels was carried out by the MRCS branches via the Health Department of the Chisinau Municipal Council to meet the needs of Moldovan families in vulnerable situations.

IFRC supports MRCS in the procurement of relief items (food, hygiene, water cartridges, etc.) for further stock replenishment and bi-monthly distributions between September-February 2023-2024 covering 4,000 families (including displaced families and host communities).

ICRC completed in-kind assistance distributions: two food parcels and two hygiene parcels per household were distributed in the Transnistria Region by the MRCS Bender branch.



Multi-purpose Cash

The Moldova Red Cross Society (MRCS) has initiated a tender process to grant 4,128 cash vouchers for the procurement of food and hygiene products. These vouchers aim to support 70% displaced families from Ukraine and 30% host communities. This initiative is part of the IFRC Emergency Appeal. Each household will receive one voucher for hygiene and one voucher for food items, each valued at MDL 750. The distribution of these vouchers will be carried out through all MRCS branches and is scheduled to commence in September.

In addition, a tripartite pilot project has been launched between the Swiss Red Cross, Luxembourg Red Cross, and MRCS. Under this project, 1,000 vouchers for hygiene and 1,000 vouchers for food, each valued at MDL 750, are planned to be distributed to 20% displaced families from Ukraine and 80% Moldovan host community. Furthermore, another pilot approach involves the distribution of 500 vouchers, each valued at MDL 500, for eyeglasses for children. This initiative will be implemented through MRCS Chisinau, Comrat, and Basarabeasca branches, with activities commencing in September. In both cases, the list of people to be assisted (disabled and older and children people) is provided by branches, which receive the preliminary list after coordination with the Ministry of Labour and Social Protection at the district level.

The IFRC is planning to provide monthly voucher assistance through the MoneyGram system until February 2024. This assistance will be provided to 2,000 displaced families from Ukraine with disabled family members, as well as 827 children from Moldovan families with severe disabilities. The project, titled “Support to Refugees from Ukraine and vulnerable host communities through monthly Multi-Purpose Cash (MPCA),” aims to guarantee that the basic needs of both family categories are covered while ensuring social cohesion and avoiding community conflict with the host communities. The amount of vouchers is MDL 1,631 for children and MDL 1,568 for adults. The modality to be used is online registration through an application, where applicants will need to upload their Certificate of Disability into the system. The approach is “First registered, first served.” The location to be covered includes displaced families throughout the country except Transnistria, while Moldovan families in vulnerable situations will only be covered in districts where the MRCS has branches. Four hotline numbers (2 for displaced people from Ukraine and 2 for Moldovan citizens) will be used.



Protection, Gender and Inclusion

MRCS volunteers visited the Children's Resource and Help Centre in Chisinau for a training class. The topic was bullying and the consequences of destructive behaviour.

MRCS Chisinau branch volunteers conducted first aid training for minors in prison no. 10 in Goian.

A series of public activities were held by some MRCS branches within the Norway Twinning Programme and in collaboration with the Social Assistance department on the occasion of International Children's Day on 1 June 2023. These activities included supporting children with disabilities and their integration into society.

MRCS Anenii Noi branch volunteers have organized an activity with the aim of engaging and supporting the social integration of displaced people: the activity included information sharing about cultural traditions and creating friendly spaces together with refugees.

Within the project implemented by the Calarasi branch, with the support of IFRC "Welfare has no borders", several lessons were held within the Romanian language course for displaced people from Ukraine. Thus, they had an opportunity to learn Romanian language grammar, reading, and writing. The purpose of the activity is to support successful integration within the community. Another event was an organized excursion program for displaced people from Ukraine as one more contribution to their better inclusion through activities in which people assisted can spend useful and pleasant time with their peers and at the same time learn more about the country that hosts them.



Community Engagement and Accountability

The ICRC EcoSec team implemented a Community-Based exercise with the initial aim to support income-generating community-based projects within the communities affected/exposed to protection risks. Due to challenges in identifying viable community projects and in community leadership/accountability, it will support individual income-generating activities (both for host families and displaced people). Six individual projects have been identified. ICRC will support people with cash grants that will allow them to purchase necessary inputs for their income-generating activities. Assessments are ongoing.

In July 2023, the volunteers and directors of the MRCS Chisinau, Comrat, and Basarabasca branches participated in the CEA/PGI and the monitoring of the distribution of vouchers training within the project "Strengthening the response of the MRCS and the capacities to provide assistance to vulnerable people" funded by the Swiss and Luxembourg Red Crosses. During the training, volunteers learned vital mechanisms about their engagement and responsibility in the community, prevention, gender, inclusion, and monitoring.



Migration

On the World Refugee Day, a series of activities were organized in Balti. These activities included the awarding of diplomas and certificates of gratitude to the most active NGOs that have contributed to assisting and supporting displaced people from Ukraine on the territory of the municipality. The MRCS Balti branch was also awarded a certificate for providing assistance to displaced Ukrainian families.



National Society Strengthening

The IFRC and ICRC Country Office/Country Delegation and Regional Office continue to create an opportunity for MRCS staff and volunteers to increase their knowledge and skills by participating in the training and knowledge sharing. For instance, with the support of the ICRC, the volunteers of the MRCS Chisinau branch were trained on communication and the protection of family links. In the upcoming months, MRCS staff will be able to take part in the CVA, CEA/PGI, and Communication in Emergencies trainings.

The BOCA exercise (ToT) was conducted in Chisinau, Moldova, between 19-23 June 2023. The MRCS has chosen 11 participants as potential facilitators from the staff of the HQ and the leadership of regional branches. As a result, a trained team of 8 facilitators (leading facilitators) was nominated by the leadership of the NS. The training was finalized with further facilitation of BOCA at 2 pilot branches Anenii-Noi and Ungeni.

On 6 July, the joint biannual meeting between representatives of the ICRC office in Moldova and representatives of the MRCS took place within the framework of the Operational Agreement for joint MRCS-ICRC programs to be realized in 2023 towards crisis operation in response to the needs of displaced people from Ukraine, host families, Moldovan families in vulnerable situations, and the Transnistrian region in particular.

On 15-16 July 2023, the first Branch Forum was organized by the Red Cross Society of Moldova with the support of the IFRC Country Office in Moldova. The main purpose of the event was to give an opportunity to gather together and foster open dialogue, cohesion, and collaboration, share skills and experiences, discuss challenges and key development priorities, discuss the current state of the branches, recent achievements, measures taken and planned to strengthen the MRCS as a whole. Also, there was an opportunity to present reports on BOCA training held at the MRCS Anenii-Noi and Ungeni branches level and an official ceremony awarding trained facilitators and two pilot branches with certificates.

Due to increase human resources support in MRCS, interview packs were developed and shared with MRCS. The Communication and Volunteer Management officers passed the interview and joined the MRCS team in July. The following positions are also in the process of being recruited: International Relations Coordinator, Programme Assistant, and Reporting officer.

The MRCS Executive Director, with the support of IFRC and Polish Red Cross, had the opportunity to participate as an observer on 24-25 June at the third Branch Forum of the Polish Red Cross. The visit provided an opportunity to bring ideas for further planned and realized Branch Forums.

As part of exchange visits, MRCS volunteers had the opportunity to participate in the 7th edition of the International Camp for preparation and intervention in case of disasters in collaboration with the Bacau branch, Romania Red Cross.



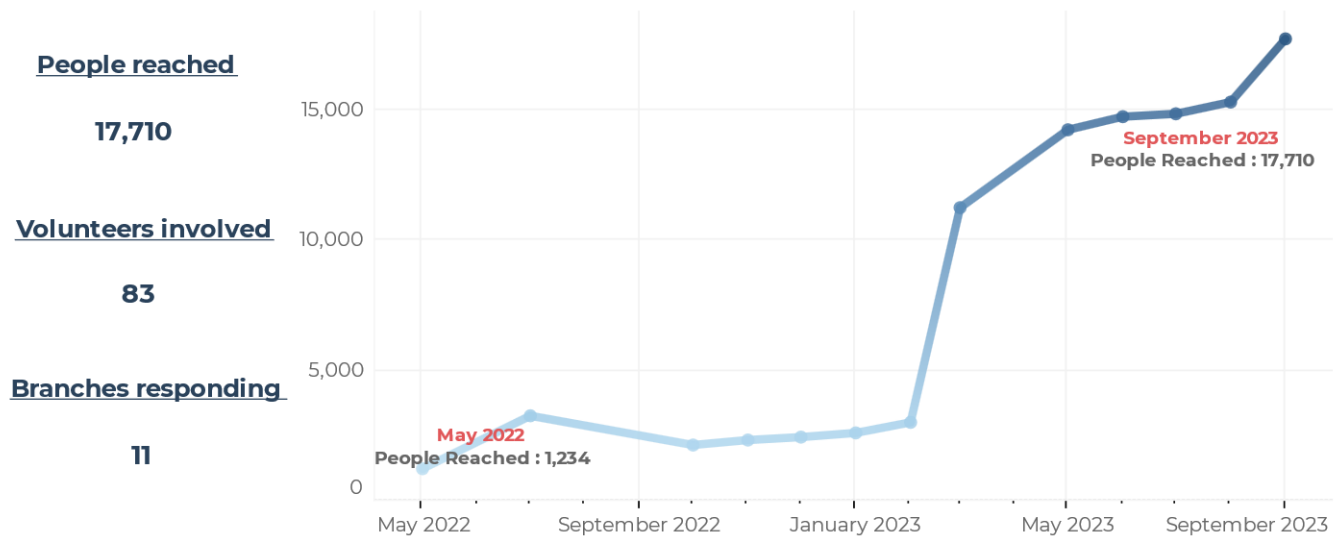
Red Cross of Montenegro

September 2023 Federation-wide Country overview

Total Income: **CHF 1,631,931**

Total Expenditure: **CHF 1,521,665**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Migration	17,710
	Health & Care	3,520
	Basic needs support	3,298
	Water, Sanitation and Hygiene	3,027
	Protection, Gender and Inclusion	1,062
	Multi-purpose Cash	670

As reported to the Federation-wide Data System, data covering up until August 31, 2023. Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Red Cross of Montenegro



Health & Care

Many people fleeing the conflict in Ukraine suffer from chronic diseases such as high blood pressure, diabetes, and heart problems. Red Cross of Montenegro (RCM) branches provide people from Ukraine with basic health checks. In humanitarian service points (HSPs), displaced people from Ukraine can check their blood pressure and blood sugar levels. In total, 1,093 people were reached with this activity from the beginning of the project until the end of August.

In response to the recent needs assessment conducted by the RCM among people fleeing Ukraine, RCM branches have initiated new activities, including corrective gymnastics workshops aimed at improving health of the affected population.

The RCM organised joint workshops for displaced people from Ukraine older people from Montenegro, which is not only very important for the integration of displaced people from Ukraine into Montenegrin society, but also for older Montenegrins with connections to the new group of people who have arrived in the country. This activity takes place in one of the RCM branches on a weekly basis. Until the end of the reporting period 25 workshops had been conducted, reaching a total of 52 displaced people from Ukraine.

Beside activities related to mental health RCM branches also organise first aid workshops for displaced people from Ukraine, providing participants with lifesaving information and training. In some branches, children from Ukraine have shown great interest in learning this skill and have now joined first aid teams and will participate in the annual first aid competitions.



Mental Health and Psychosocial Support

The Red Cross teams in Montenegro have noticed a positive shift in the attitude towards Mental Health and Psychosocial Support (MHPSS) services among the affected population.

More and more displaced people from Ukraine are seeking assistance from the psychologists working together with the RCM. This positive development highlights the significant impact of RCM efforts in enhancing the mental health and psychosocial well-being of affected people.

From the beginning of the operation, RCM branches organized a total of 294 psychological support workshops for adults and children, along with individual MHPSS support.

The topics covered in workshops include topics on stress and coping mechanisms, emotion regulation, communication skills, conflict management, sociocultural differences between Montenegro and Ukraine, as well as intergenerational conflict. Additionally, psychologists offer individual counseling to those in need of this type of assistance, resulting in the development of personal coping plans based on individual needs.

All activities involving psychologists are participatory and based on the current needs and feedback received from displaced people from Ukraine.



Shelter, Housing and Settlements

With the support of the IFRC, the RCM has successfully completed procurement procedures for emergency shelter items for people fleeing Ukraine. These items include containers, beds, blankets, bed sheets, sets of clothes, heaters, and water heaters. The acquisition of these emergency items aims **to strengthen the shelter preparedness**

of the National Society and enhance its capacity to provide adequate responses not only to the current crisis but also to future emergencies.

To **address the potential challenges of harsh weather conditions**, the RCM distributed 1,730 sets of clothes during the winter to displaced people from Ukraine. In total, 2,206 people had been reached with this assistance.



Livelihoods

Since the beginning of the project, 3,600 food parcels for adults have been procured and distributed with support from the IFRC emergency appeal. Additionally, 1,150 baby food parcels have been distributed to displaced people from Ukraine, including 50 parcels during this reporting period. Due to the significant needs among the most marginalised people from the local population, the MRC distributed 15% of the procured goods to the local population. The IFRC approved RCM request, and in December, 450 food parcels were distributed to the local population. Furthermore, 1,440 people from the local population have been reached with hygiene supplies.



Multi-purpose Cash

In July 2023, trainers from the IFRC conducted a training session in Montenegro on the use of AccesRC app and other supporting tools for the staff of the Secretariat and Local RCM Branches. Towards the end of July and throughout August, all preparatory activities were undertaken to commence the programme on 28 August.

In late August 2023, the Red Cross of Montenegro started a financial support programme for displaced people from Ukraine, facilitated through the self-registration app, AccesRC. The programme aims to assist 3,000 people through a one-off payment (EUR 120 / CHF 116 per person) to cover part of household expenses and other needs during the 2023 – 2024 winter.

During the reporting period, the RCM initiated an informational campaign to inform partners, the public, and displaced people from Ukraine about the programme. The National Society developed promotional materials in three languages, along with instructional videos. Communication mechanisms, such as a call center and email addresses, were established to ensure the success of the programme.



Protection, Gender, and Inclusion

During the reporting period, RCM held 65 language classes and conducted creative workshops for adults and children in three RCM branches. In total, 392 language classes and creative workshops have been conducted since the beginning of the operation.

As part of its annual commemoration of International Refugee Day on June 20, the Red Cross of Montenegro organised several activities, including meetings, field trips, fairs, and celebrations. Many refugees attended various events organized by the Red Cross throughout the country as part of its continuous efforts to support refugees during its long history.

Since the beginning of the operation, RCM has reached 732 children and adults through workshops aimed at promoting awareness and understanding of discrimination issues. RCM has also provided school materials to 570 children, ensuring they have the necessary resources for their education.



Community Engagement and Accountability

With the support of the IFRC, the RCM operates a free call center with highly trained operators for displaced people from Ukraine in Montenegro. The call center offers a wide range of information in Ukrainian, English, and Montenegrin, including specific information for potential victims of trafficking.

The RCM and its local branches actively share important information relevant to the affected people through social media platforms, television, radio, and electronic media.

Recently, the RCM has been receiving an increasing number of requests for support from local people in vulnerable situations who feel neglected in comparison to displaced people from Ukraine.



Migration

The RCM continues to provide counseling, information about legal procedures, and many other migration-related services to displaced people from Ukraine. Through the hiring of interpreters, the National Society has significantly improved its response capacities. Now, more people can receive support with the translation of legal documents, school records, medical reports, and referrals.

RCM is facing additional challenges associated with the ongoing migration crisis, as thousands of arriving from the Middle East and Africa require humanitarian assistance. This situation further underscores the significant existing humanitarian needs in the country, emphasizing the substantial resources that will be necessary in the upcoming months and years.



National Society Strengthening

Throughout the operation, RCM has expanded its team by hiring additional professionals to support volunteers and staff in this operation, including a full-time PGI and CVA staff. RCM has also recruited extra personnel in finance and at the branch level to ensure the presence of adequate capacities and the implementation of activities according to the Red Cross and Red Crescent Movement standards. Additionally, RCM has completed procurement procedures for necessary equipment, vehicles, and other response infrastructure to strengthen the capacities of the National Society and enable the timely implementation of the current response, as well as to prepare for future crises.



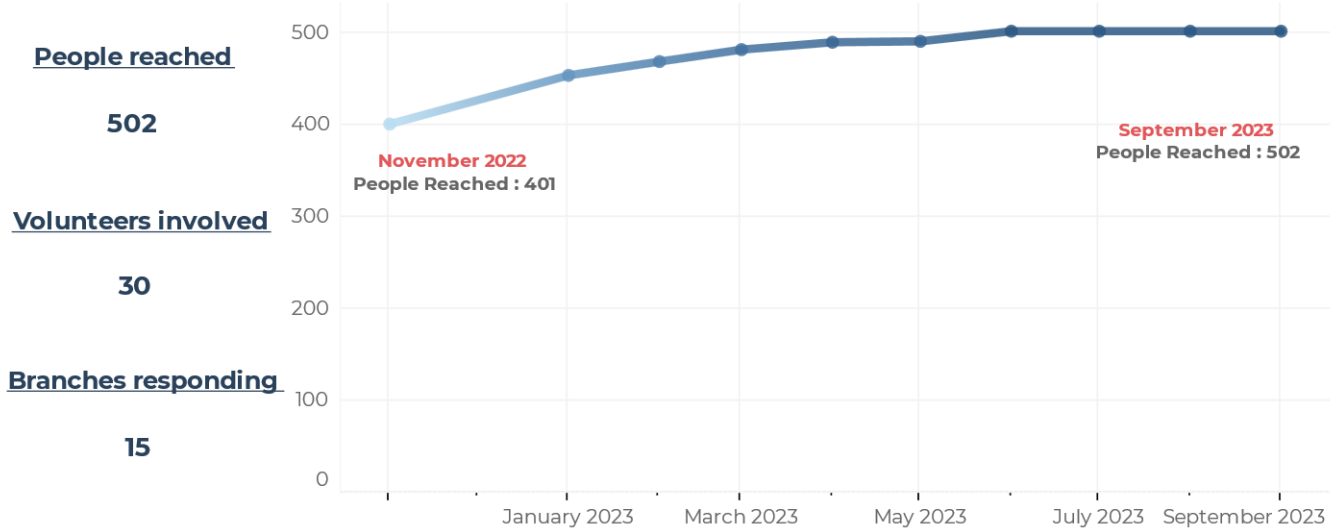
Red Cross of North Macedonia

September 2023 Federation-wide Country overview

Total Income: **CHF 550,641**

Total Expenditure: **CHF 230,000**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Water, Sanitation and ..	502
	Basic needs support	502
	Multi-purpose Cash	378
	Health & Care	145
	Migration	98
	Protection, Gender and Incl..	84
	Shelter, Housing and Settlements	66

As reported to the Federation-wide Data System, data covering up until August 31, 2023.

Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Red Cross of North Macedonia



Health & Care

With the funds allocated through the Ukraine and impacted countries emergency appeal, displaced people from Ukraine who are currently residing in North Macedonia have received cash assistance from the Red Cross of North Macedonia (RCNM). This assistance has been provided to cover the costs of health insurance, including primary, secondary, and tertiary medical services. Specifically, during the reporting period, health insurance coverage was extended to 12 older people in vulnerable situations and those with chronic diseases. Additionally, between June and August, RCNM offered support to 6 displaced people from Ukraine by providing medical care and necessary medications for their chronic conditions.



Mental Health and Psychosocial Support

Since the beginning of the year, RCNM has been providing PSS to displaced people from Ukraine. This support includes both group and individual sessions. During the reporting period, RCNM provided PSS to seven individuals, with each person receiving five consecutive sessions. Additionally, eight group PSS sessions were conducted, catering to both adults and children, during the summer camp at the "Solferino" Training Center. RCNM also organised sessions with a psychologist for parents, offering the necessary PSS to help them navigate the challenges of their new environment. Moreover, sessions with a child developmental psychologist were arranged to educate on child development, with a particular focus on developmental aspects through play.

In order to improve the overall MHPSS capacity of the National Society, RCNM conducted MHPSS trainings and workshops for its staff and volunteers at both the national and local levels. These training sessions utilised innovative tools and techniques, including discussions, group work, and experiential learning activities.



Livelihoods

During the reporting period, the RCNM organised monthly educational and recreational activities at its CFSs. These activities included creative workshops, sports, and recreational programmes, resulting in a diverse and engaging mix of experiences. Furthermore, RCNM hosted a summer camp at the "Solferino" Training Center, offering a wide array of exciting activities for children, such as creative workshops, sports, socialisation events, and recreational pursuits.



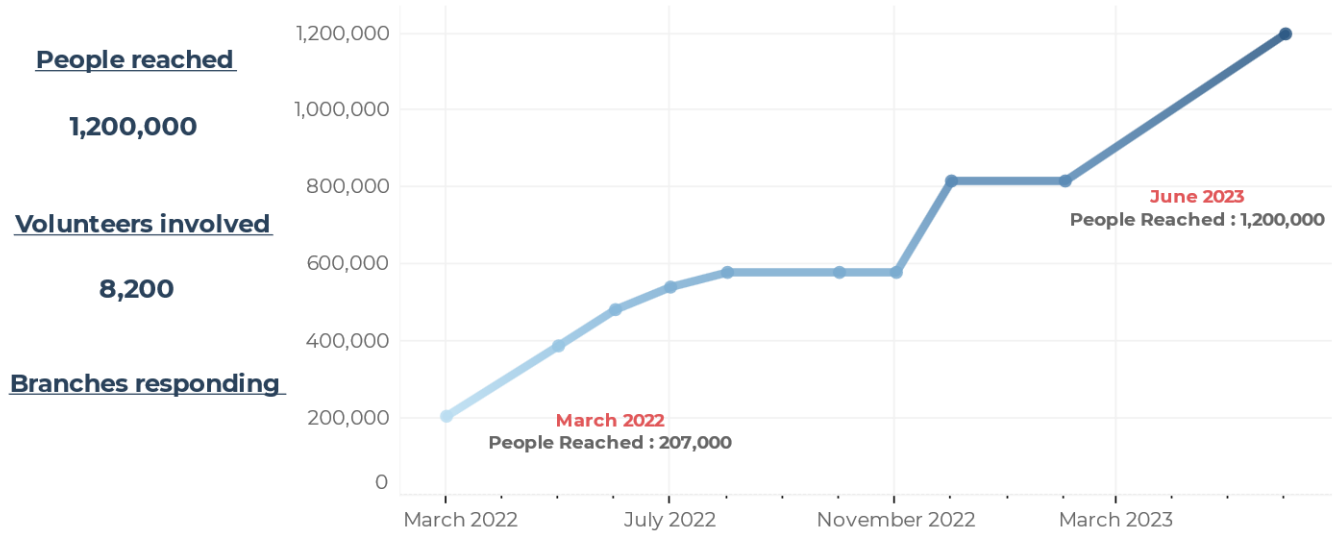
Polish Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 12,000,000**

Total Expenditure:

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Basic needs support	1,200,000
	Water, Sanitation and ..	106,189
	Multi-purpose Cash	94,885
	Health & Care	12,925
	Protection, Gender and Inc..	2,132
	Shelter, Housing and Settlements	72
	Migration	0

As reported to the Federation-wide Data System, data covering up until August 31, 2023.

Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available. National Society.

Federation-wide Financial Report not reported; we present the Secretariat's allocation and expenditure as representative of the Federation-wide income and expenditure.

Detailed progress by sector: Polish Red Cross



Mental Health and Psychosocial Support

Starting in June 2023, the Polish Red Cross (PCK) assumed the co-chairing role for the MHPSS Technical Working Group and took charge of coordination meetings for the Emergency Medical Team (EMT) and the Health sector. An on-site sector coordination meeting is scheduled for September 2023, which will bring together representatives from the Ministry of Health in Poland, local NGOs, and INGOs from both the Health and MHPSS sectors.

To further enhance MHPSS capacity and uphold quality standards, PRC conducted training in July 2023 with support from the IFRC Psychosocial Center. The primary objective of this training was to establish a supervision system for MHPSS programmes within the country. A total of 12 PRC staff members, 2 volunteers, and 5 representatives from WHO participated in this training initiative.



Shelter, Housing and Settlements

The cash assistance programme within the shelter sector continued in June, July, and August, targeting displaced people from Ukraine residing at the Humanitarian Aid Centre in Nadarzyn. The primary objective of this programme to facilitate their transition to rental apartments. As of the end of August 2023, this initiative had successfully reached 100 Ukrainian families and 49 Roma families, all of whom were receiving cash support. The amount of assistance provided is determined based on family size and the corresponding size of the housing unit, which may range from one to three or more bedrooms. The provision of cash assistance covers a total of six months, with monthly transfers commencing according to the application date of the recipients. Each participant will complete the programme based on their individual application date. After calculating the available funds, the decision has been made to include an additional 90 households in the programme.

Summary of the assistance in the reporting period:

Location	Total number of households	Transfer value (EUR/CHF ¹⁷)
Łódź	50	206,750/ 199,011
Warsaw	149	471,950/ 454,284
Total	199	678,700/653,295

In August, the "Cash for Rent Technical Working Group" was established in response to growing interest from other organisations in providing cash assistance for rent, particularly following the decongestion of Collective Sites. The PRC and IFRC has been entrusted with leading this initiative due to their expertise in the programme. Working group meetings are set to commence in September.

PRC and IFRC maintain close contact with program participants to provide support in case they encounter any difficulties with their rental agreements. In addition, inclusion officers from PRC and IFRC continue to conduct monitoring visits prior to each monthly transfer.

The teams currently engaged in the program are encountering several challenges, including:

- Ensuring the timely availability of rental properties in Warsaw.
- Managing the increased frequency of monitoring visits.
- Facing difficulties in reaching individuals in need within tight funding deadlines.
Struggling to track displaced people after the closure of Collective Sites, as there is a lack of available reports and statistics.

¹⁷ As of 2 October 2023.



Livelihoods

Implemented by the PRC and supported by the Spanish Red Cross, the activation project aimed at improving employability, spans a duration of two years, from 2022 to 2024. Its primary objective is to enhance the employability and facilitate access to the local labor market for displaced people from Ukraine in Poland.

The project offers employment assistance through Professional Activation Centres offering the following services:

- Group information sessions
- Personalized vocational counseling
- Programs for enhancing labor qualifications
- Training in digital competences
- Language learning and improvement
- Legal advice
- Psychosocial support
- Translation and drafting of CVs
- Translation of documents necessary for employment access

This project is also aimed the PRC capacity building in designing, executing, and assessing livelihoods and employability initiatives, with a particular focus on providing information, guidance, and employment-related training.

Activation employment centers are currently operational in four branches, as detailed in the table below, and two more centers are in the process of being implemented, set to commence on 1 September 2023.



Multi-purpose Cash

As of August 2023, PRC, with multilateral funding under the IFRC Secretariat Ukraine and impacted countries crisis Emergency Appeal, has assisted 54,184 individuals. Please see the breakdown below:

Number of individuals assisted (based on 01.09.2023)															
Age Groups	2022						2023						Total		
	Warsaw		Lodz		Bydgoszcz		Kielce		Poznan		Bydgoszcz				
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Total
0-17	2,318	2,244	5,358	5,110	3,325	3,110	1,850	1,801	437	340	150	168	13,438	12,773	26,211
18-59	442	3,522	1,060	8,895	732	4,978	511	2,374	158	558	77	244	2,980	20,571	23,551
60-79	169	599	332	1,324	225	750	120	353	53	138	33	96	932	3,260	4,192
80+	7	27	12	84	5	51	8	27	0	7	0	2	32	198	230
Total per sex	2,936	6,392	6,762	15,413	4,287	8,889	2,489	4,555	648	1,043	260	510	17,382	36,802	54,184
Total per location	9,328		22,175		13,176		7,044		1,691		770		54,184		

Cash assistance was distributed in Poznan and Bydgoszcz branches during July-August 2023, with 1,058 assisted households (2,463 individuals) receiving CHF 1,409,059.

The Poland Cash Working Group conducted a market study to update the minimum expenditure basket in the country to reflect the current inflation of commodities. The new transfer value endorsed by the CWG is PLN 820 (CHF 171¹⁸).

A 3-year IFRC Poland CCD Cash Preparedness Strategy Paper was launched to support the National Society's capacity in CVA and moving towards a Cash Ready National Society. In addition, The PRC Management was presented with the Cash Preparedness Strategy.

¹⁸ As of 2 October 2023.

A post-distribution monitoring was conducted in Kielce, Poznan, and Bydgoszcz branches of the PRC after the distribution of multi-purpose cash assistance. The data collection was carried out by the PRC Infoline team from 21 to 30 August 2023, with a total of 151 respondents. On the other hand, a focus-group discussion was conducted with participants and non-participants of the MPC program in Bydgoszcz in August 2023. The results

The number of PRC CVA Officers supporting the CVA response in Poland has decreased. As of August 2023, there is only one CVA Officer in the PRC.



Protection, Gender and Inclusion

In July, the PRC achieved successful adaptation and obtained approval for several key policies, including the Code of Conduct, PSEA (Preventing Sexual Exploitation and Abuse), and Child Safeguarding policies. Additionally, a comprehensive training plan has been meticulously designed to facilitate the implementation of these policies. The initial phase of this plan will encompass foundational training sessions covering these policies, as well as PGI. These training sessions will be conducted by the PGI coordinator from the PRC and will target 14 branches.

Furthermore, multiple PGI training sessions have already been executed for new recruits, PRC staff, and volunteers:

- An induction session on PGI was delivered for 6 new joiners, specifically those from the Shelter programme and the Communications and Fundraising departments.
- A specialised PGI focal points training was organized for 15 staff members representing the district branches of PRC.
- Additionally, an induction PGI session was held for the Tracing Center, involving 28 staff members.

Currently, the PRC is in the process of developing anti-corruption and anti-harassment policies. These policies are expected to be finalised and submitted to the board for approval by October 2023.



Community Engagement and Accountability

From 1 June to 31 August, 2023, the PRC Infoline responded to a total of 3,793 calls and 17 chatbot messages. On average, the Infoline receives 312 calls every week. The majority of inquiries, approximately 83 percent, were related to the cash programmes, followed by requests for information about external support and services, as well as sharing feedback. The top three locations where the community reached out to them are as follows:

- Wielkopolskie (32.1%)
- Kujawsko-Pomorskie (24.1%)
- Mazowieckie (12.7%)

The PRC Infoline regularly updates its referrals Q&A and referral pathways, both for general referrals (e.g., legal) and for safe referrals (e.g., in coordination with PGI and MHPSS). Up until now, the Infoline staff made a total of 399 referrals.

Furthermore, a comprehensive review of the MHPSS programme's CEA approach has been conducted to identify the necessary CEA support required. As a result of this review, the existing assessment and measurement tools have undergone thorough examination, and additional tools, including satisfaction and feedback surveys, have been developed. An action plan for CEA within the context of MHPSS will be formulated in collaboration with the MHPSS team.



National Society Strengthening

The Polish Red Cross is actively advancing in several key areas. We have initiated the recruitment process for 16 district branch fundraising and communication staff, with a targeted completion date set for September. Simultaneously, our fundraising department is progressing with the procurement of Customer Relationship Management (CRM) software, and we anticipate opening bids at the end of August.

Furthermore, we have demonstrated our commitment to collaboration and knowledge sharing by successfully hosting a bilateral meeting with our German counterparts, focusing on Fundraising and Communication strategies. As a result, we are better equipped to enhance our fundraising efforts and communication strategies.

In terms of technological advancements, our email automation tool and donor profile are now fully operational, paving the way for the imminent release of our inaugural newsletter, tailored specifically for the corporate sector.

Lastly, our dedicated Polish Red Cross fundraisers are preparing to participate in specialized training sessions organized by the Regional Office as part of the "Fundraising Diploma" program. These initiatives reflect our ongoing commitment to improving and expanding our services to better serve our community and mission.



The Humanitarian Aid Centre of the Polish Red Cross in Lublin has been operating since 2016, for the storage of distribution of emergency aid items. In response to the escalation of armed conflict in Ukraine, the centre became the main logistic hub of Polish Red Cross to deliver humanitarian aid in Ukraine as well as other parts of Poland. Photo: Nora Peter, IFRC



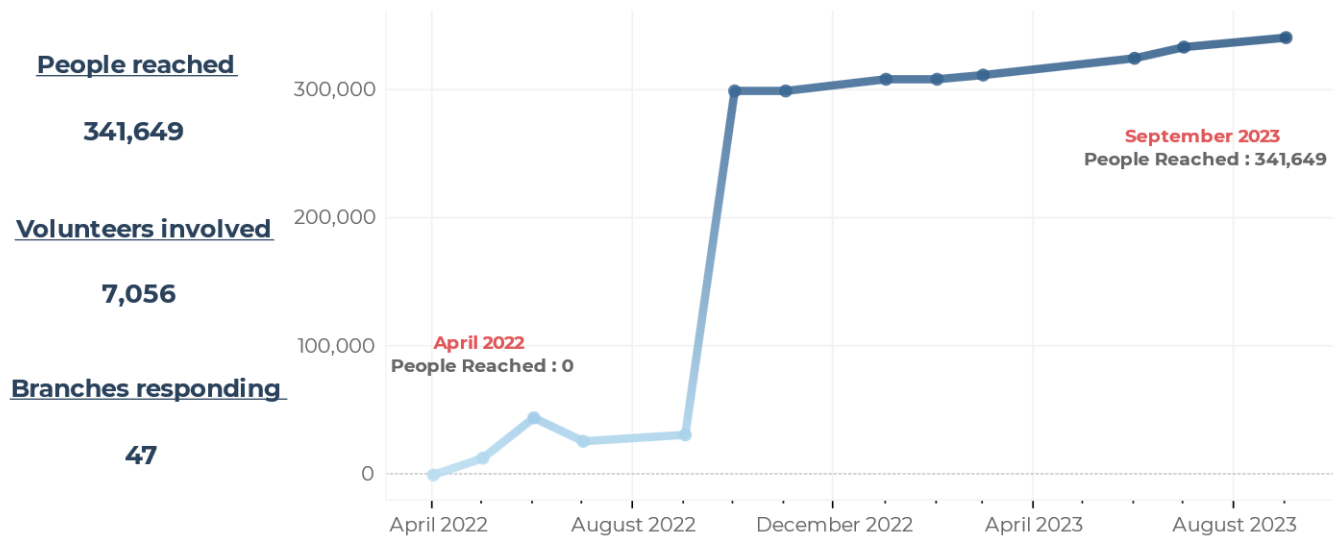
Romanian Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 24,402,402**

Total Expenditure: **CHF 19,643,583**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Basic needs support	341,649
	Water, Sanitation and Hygiene	256,519
	Multi-purpose Cash	76,156
	Migration	29,238
	Health & Care	7,782
	Protection, Gender and Inclusion	1,159

As reported to the Federation-wide Data System, data covering up until August 31, 2023. Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Romanian Red Cross



Health & Care

6 Health Promotion Centres run by the RRC are now fully operational and are providing basic health and MHPSS services to people in vulnerable situations, including people displaced from Ukraine. The Centres are spread throughout Romania, in 6 different cities (Bucharest, Brasov, Constanta, Iasi, Satu Mare, Zalau – Salaj County).

Mobile Health Caravans are also being operated by the RRC, traveling around the country to underserved counties.

Both the 6 Health Centres and Mobile Health Caravans are providing a range of basic health services including general medicine, gynaecology, optometry, paediatric care, general health evaluations, including blood pressure, blood tests, weigh/height, EKG, temperature, blood oxygen level, and blood sugar tests, and Dental care. The RRC is also providing referrals to public health services for follow-up and/or specialised treatment.



Mental Health and Psychosocial Support

The Romanian Red Cross continues to deliver PFA to individuals impacted by the Ukraine crisis, independently or connected to other services provided by NS (health and social services such as humanitarian concept stores, multicultural centres, health centres, and health caravans).

During this period of time, 4 PFA trainings were held, with over 90 people trained on PFA. Supervision will be available starting with the fall 2023, to the PFA providers.

6 Health Promotion Centres, with a MHPSS component, are fully operational and are providing essential psychosocial services to people in vulnerable situations. The Centres are spread throughout Romania, in 6 different cities (Bucharest, Brasov, Constanta, Iasi, Satu Mare, Zalau – Salaj County), assisting people displaced from Ukraine. An extensive 1-week training was held for 30 staff members, with a community-based MHPSS curriculum, in June 2023.

The RRC is also continuing to strengthen PSS capacities at the local level. In June 2023, 25 volunteers were trained in the implementation of community-based MHPSS and Child Friendly Spaces, emphasising youth activities supported by Danish Red Cross Youth. Throughout the summer, multiple PSS activities were implemented for people displaced from Ukraine and children / youth from host communities, aiming at creating a framework of emotional safety and group cohesion, promoting social inclusion.



Multi-purpose Cash

Following the end of the national host accommodation and financial assistance scheme in Romania, the 50/20 Programme, a one-off Multi-Purpose Cash assistance programme was developed, based on the multi-sectoral needs assessment conducted in April, to support immediate basic needs, including shelter, of the most vulnerable people displaced from Ukraine in the country. So far, EUR 1,891,508/ CHF 1,822,987¹⁹ has been provided to 16,448 people (7,854 families). A Cash for Protection programme has also been developed and launched in order to support 1,710 people in highly vulnerable situations for four months.

¹⁹ As of 2 October 2023.



Community Engagement and Accountability

Given that a significant number of people displaced from Ukraine to Romania use social media to seek information, the RRC HQ and branches have created a number of disconnected channels to communicate with the Ukrainian population for various ongoing projects. To overcome this challenge, the IFRC and RRC have been working to merge these channels into one consolidated communications channel per platform, and to connect these communications channels to the RRC Call Centre. In addition, the IFRC and RRC are working on updating the referral list for people from Ukraine as well as defining sectoral focal points within the RRC.



Migration

Established by the RRC in 2022, HSPs have the primary goal of supporting the basic needs of displaced persons from Ukraine and other groups through in-kind and CVA.

These HSPs comprise rented storefronts and spaces in RRC branch offices, where people in vulnerable situations can receive basic needs support on a regular basis. In-kind support includes perishable and non-perishable food items, hygiene products, clothing, household items, and other necessities depending on the location.

At the HSPs, people are also provided with essential information on services available in the area, PGI/safeguarding messaging, health information, and other information, depending on the location.

In July, a plan was developed to transition the focus of the HSPs from providing in-kind assistance and information to social work and accompaniment of people on the move, in addition to more targeted CVA for basic needs, including social vouchers (valued physical vouchers which can be used at various supermarkets in Romania).



National Society Strengthening

The RRC held the General Assembly in late May 2023, electing a new Governing Board. The newly elected President of the RRC continued leading several strategic NSD steps taken in 2022 and 2023. One essential process is reviewing their statutes with a new membership from the Governing Board. The commission restarted the revision using a Romanian translation of the standards and minimum requirements outlined in the Movements guidance for National Society Statutes, aiming to complete the exercise by 2024.

A second important RRC PMER activity covering several NSD aspects has been completing the comprehensive Unified Planning exercise involving several Movement partners. This process enabled the RRC to articulate its NSD ambitions providing a platform for continued strategic planning, empowering partner coordination, alignment of support and focusing on short and medium-term NSD interventions.

The IFRC has finalized a Working With Project Partners (WWPP) assessment providing a helpful tool and baseline for NSD activities, particularly Human Resources, Logistics and Procurement, and Financial Management Development.

Human resource management: the newly established RRC HR management team has reviewed and developed the existing HR procedures, transferred several functions from the Finance team to the HR team, initiated a review of the organigram and the staffing situation, and explored the digitalization of the HR Management.

Logistics and procurement management (supply chain management): with the support of the IFRC Logistics Development team, the RRC uses the in-country procurement of items from the Mobilization Table, reviewing and reinforcing the National Society procedures and practices. A first Logistics Development Plan was developed during the Unified Planning process.

Local and central resource mobilization: the RRC, supported by the IFRC, proceeds with the fundraising using iRaiser and planned the piloting of Face to Face fundraising/donor mobilisation (F2F) with the support of the Swedish Red Cross.

External and internal communications: the American Red Cross worked with the RRC communications team to revisit and further develop a communications development framework.

Information management: the IFRC supports several RRC HQ departments with developing in-house resources for data gathering and management, such as First Aid, Restoring Family Links, and branch activity reporting. This support also enabled an overall IM-systems mapping and identification of initial systems requirements.



The Romanian Red Cross and IFRC have launched a remarkable cash programme in Romania. In less than a week, they have successfully registered over 27,500 people. The new cash programme will help people displaced from Ukraine in vulnerable situations. Photo: Diana Hohol



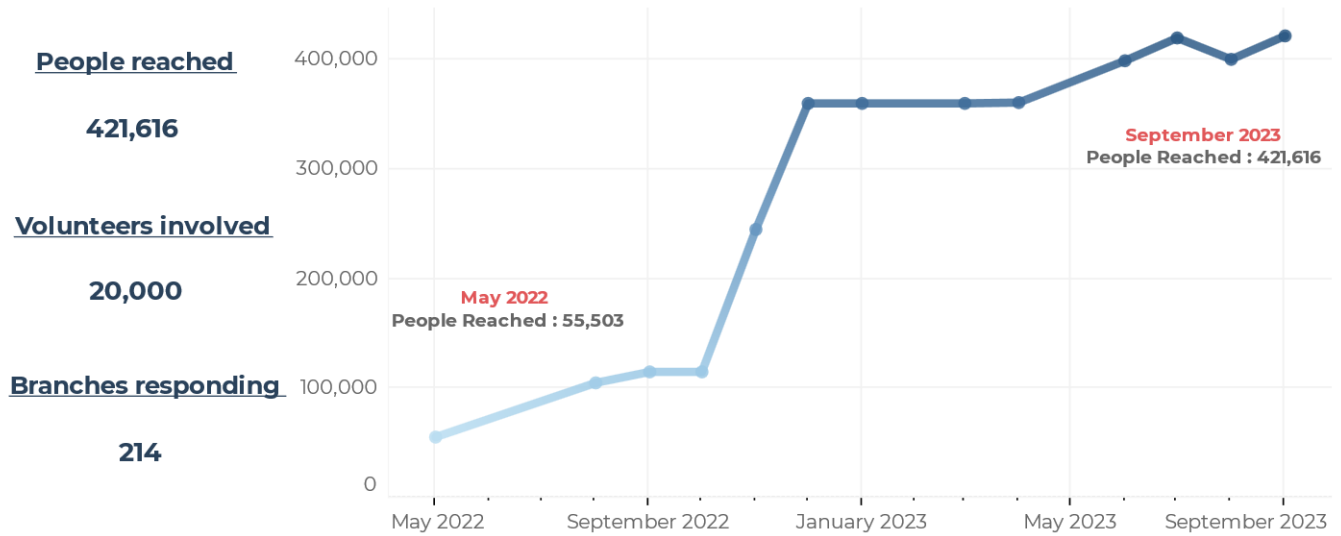
Russian Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 18,883,778**

Total Expenditure: **CHF 12,737,282**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Basic needs support	421,616
	Multi-purpose Cash	265,219
	Health & Care	107,047
	Water, Sanitation and Hygiene	91,297
	Shelter, Housing and Settlements	70,000
	Migration	0

As reported to the Federation-wide Data System, data covering up until August 31, 2023. Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: the Russian Red Cross



Mental Health and Psychosocial Support

From June to August 2023, RC provided psychosocial support to a total of 7,256 displaced individuals from Ukraine. Among them, 4,353 people received this assistance for the first time. Throughout the summer of 2023, the RRC (Russian Red Cross) continued its efforts to offer PSS (Psychosocial Support) to displaced individuals from Ukraine, with the following breakdown:

- In regional RRC branches, 3,635 individuals received psychosocial support, and notably, 2,544 of them were first-time recipients.
- Outreach psychosocial support reached 1,434 people, with the majority of our specialists visiting temporary accommodation points for displaced individuals. Among these, 844 received this support for the first time.
- RC provided PSS to 1,107 individuals via phone, and 509 of them were newcomers to our services.
- Department of Psychosocial Support specialists conducted individual psychological consultations for 290 people, with 148 of them being first-time recipients.
- Support groups were organized, involving 363 individuals, and 173 of them were newcomers to this form of assistance.
- RC referred 132 people to other specialists, and 63 of them were referred for the first time.
- In July, 170 people were engaged in long-term counseling.

Additionally, as part of RRC regular activities, the National Society conducted training for 625 psychosocial support volunteers in July.



Water, Sanitation and Hygiene

Many of the displaced people from Ukraine arrive in Russia with limited financial resources and no means of livelihood. Consequently, there is an urgent demand for essential supplies such as food, clothing, and hygiene products. In response to this humanitarian crisis, the RRC has allocated resources both from their own funds and from the Emergency Appeal funding to procure hygiene kits. These kits are subsequently dispatched to various Regional Branches for distribution.

During the reporting period, a total of 796 individuals have benefited from these hygiene kits provided by the RRC through its regional branches. These kits contain crucial items required to maintain personal hygiene and overall well-being. This assistance not only ensures that the basic needs of displaced people are met but also contributes to their overall health and dignity during this challenging period of displacement.



Livelihoods

In March 2023, the RRC conducted a survey aimed at assessing the professional needs of displaced people from Ukraine. This initiative led to the compilation of a list of professions that displaced people expressed interest in pursuing. Subsequently, the RRC initiated the process of seeking partners within the Russian Federation who, based on the survey findings, would be willing to enter into agreements with the RRC to provide training opportunities for these displaced people.



Distribution of humanitarian aid in the Kursk Regional Branch of the RRC. Photo: RRC

Additionally, a systematic approach was developed to work with individuals seeking trainings, and this framework was communicated to the respective regional branches of the RRC. Alongside this framework, a comprehensive questionnaire was specifically designed for displaced people looking for training opportunities. Within a span of just two weeks, a total of 18 completed questionnaires were collected. These people are currently undergoing interviews to assess their suitability for the RRC programmes. Once their eligibility is confirmed, contracts with educational institutions where they intend to pursue their studies will be signed. This process underscores our commitment to empowering displaced people by equipping them with the skills and training necessary to rebuild their livelihoods.

The Belgorod and 13 other local branches of the RRC are supporting IDPs humanitarian aid and PSS. The RRC has dispatched over 50 tons of humanitarian aid, including food, hygiene kits, bed linens, and over 13 tons of water to the Belgorod region. Additionally, household appliances such as refrigerators, washing machines, and kettles, along with household chemicals, have been provided to temporary accommodation points. The fundraising department has successfully raised 13,977,000 rubles to support the people displaced as a result of this crisis.



Multi-purpose Cash

Following the escalation of hostilities, an influx of internally displaced persons (IDPs) occurred in the Belgorod region. To date, the RRC has received more than 13,488 applications from IDPs seeking material support. As of now, financial assistance ranging from RUB 5,000 to 15,000 (CHF 46 to CHF 138²⁰) has been disbursed to 10,996 families, including those in vulnerable situations. These payments are coordinated in partnership with the International

²⁰ As of 2 October 2023.

Committee of the Red Cross (ICRC) and are typically distributed to beneficiaries within a month. A total of RUB 67,620,000 (CHF 624,686) has already been allocated for these payments.

From June to August, the RRC, with funds raised nationally and in collaboration with the IFRC, provided voucher assistance to displaced individuals across several regions. These voucher programmes were designed to address specific needs, ensuring that displaced individuals had access to clothing, medical supplies, and food, contributing to their overall well-being and dignity during a time of displacement. The breakdown of this assistance is as follows:

- **Clothing Vouchers (Funded through Emergency Appeal).** A total of 1,164 people have received clothing vouchers to help meet their clothing needs.
- **Pharmacy Vouchers (Funded through National Fundraising).** 11 people have received pharmacy vouchers to support their access to essential medications and healthcare services.
- **Food Vouchers (Funded through National Fundraising).** 101 people have received food vouchers.



Protection, Gender and Inclusion

With the support of the Norwegian Red Cross, the RRC embarked on a mission to establish ten dedicated centers for children across the country.

In June, a comprehensive study was conducted to assess the needs of children, as well as the potential for engagement by regional branches in this matter. A total of 37 regional offices responded to this initiative.

Based on the findings, ten primary regional branches were selected as the sites for "RRC Centres for Children and Parents," where the National Society will organize regular PSS (Psychosocial Support) events for groups of children.

These centers will be opened in the Belgorod region, Vladimir region, Vologda region, Voronezh region, Kaluga region, Novgorod region, Pskov region, Sverdlovsk region, St. Petersburg region, and the Republic of Tatarstan. Between July and August, these branches participated in training sessions. Feedback from the trainers following these sessions was instrumental in fine-tuning and enhancing the quality of child-focused activities.

Additionally, representatives from fifteen²¹ pilot regional branches will undergo training in the "Child Friendly Spaces" methodology to facilitate activities promoting the psychosocial well-being of children.

The official opening of the RRC Centres for Children and Parents is scheduled for the end of August through September 2023. Looking ahead to October and November, in alignment with the project implementation plan, monitoring visits will be arranged to several regions where the RRC Centres for Children and Parents are in operation. During the summer, the RRC received approximately 181 requests²² for support on family related issues. 29 out of those requests turned into applications for restoring family links and 10 people were able to successfully reunite with their family members.



Migration

The RRC supports displaced people from Ukraine through **case management**. This involves assessing and assisting individuals or families affected by the ongoing international armed conflict, with the primary goal of offering customized support and services to help them meet their specific needs, regain stability, and rebuild their livelihoods. During the reporting period, there were a total of 54 active cases.

²¹ (Arkhangelsk region, Volgograd region, Ivanovo region, Kurgan region, Kaliningrad region, Kursk region, Krasnoyarsk region, Murmansk region, Rostov region, Stavropol region, Nizhny Novgorod region, Nenets Autonomous Okrug, Perm region, Ryazan region, St. Petersburg region (Kalinin local branch), Migration Center in Moscow)

²² In the Russian Red Cross methodology, a "request" is an inquiry from a displaced person on a general matter, such as what the Russian Red Cross is doing, how they can help a person, or what is needed. This initial stage of their interaction on RFL (Restoring Family Links) matters can be compared to a consultation. Subsequently, if a person is interested in restoring family links, they can fill out an "application" with a detailed description of the help and assistance needed. This explains the difference in the number of requests and applications received and processed.

The RRC has also received 2,779 requests for assistance from displaced individuals from the Belgorod region who are now residing in 30 Russian regions. A total of 2,111 people have received aid from the Russian Red Cross with the assistance of the IFRC. The ongoing efforts of the Russian Red Cross have played a crucial role in addressing the diverse and pressing needs of displaced people from Ukraine, ensuring that their basic needs are met.

Displaced people from Ukraine often arrive in Russia with minimal belongings. Those who do not have families or relatives in Russia are forced to seek shelter in **temporary accommodation points (TAPs)**.

As of the end of August, a total of 804 temporary accommodation points were operational across the regions involved in responding to the Ukrainian crisis. Currently, Regional Branches report that approximately 54,660 individuals are residing in these TAPs.

By the end of August, 214 out of 600 Regional Branches of the RRC were involved in the response efforts for the Ukrainian crisis playing a vital role in providing assistance, support, and services to displaced people, contributing to the comprehensive humanitarian response

Additionally, as part of the everyday activities of RRC branches, they assist individuals in navigating government agencies to address legal and financial matters, distribute humanitarian aid, provide support with CV writing and employment assistance, assist in purchasing medical supplies, offer medical assistance and accompaniment for urgent health issues, aid in locating guide dogs, and provide legal assistance.

Between June and August, a **mobile humanitarian service point (HSP)** operating in the Belgorod region provided support to a total of 3,946 individuals. The assistance rendered through this HSP included several key activities:

- Cash Payments: Among those who sought aid, 3,326 individuals applied for cash payments to address their immediate financial needs.
- Food Packages: 59 individuals received food packages.
- Psychological Support: Nineteen individuals benefited from receiving PFA to help them cope with the emotional and psychological challenges they were facing.



National Society Strengthening

During the summer, the RRC initiated the development of standardised humanitarian aid packages, including food kits, essential items, hygiene kits, and children's kits. Currently, the standards for food and hygiene sets are in the coordination phase, with plans to subsequently procure and distribute these sets to the regions. The development and implementation of these humanitarian aid standards are essential steps in ensuring efficient and consistent support for individuals and families affected by crises, allowing for a systematic response to their basic needs.

To improve the reach and effectiveness of response efforts, the RRC, supported by Ukraine and impacted countries crisis Emergency Appeal funding, has acquired five mobile HSPs. These points will be deployed in regions such as Krasnodar, Krasnoyarsk, Khabarovsk, Kursk, and Voronezh, following the successful model established in the Belgorod region.

The RRC has also conducted an analysis of its regional offices' organisational capacity using the BOCA (Branch Organizational Capacity Analysis) tool, developed by the IFRC. This tool utilises an analysis matrix comprising 34 indicators divided into six levels to assess the organisational capacity of Regional Branches. The outcomes of this analysis will serve as a basis for self-assessment, seeking expanded funding, and receiving support from the HQ of the RRC. Such workshops have already been held in five (5) Regional Branches (St. Petersburg, Voronezh, Vladimir, Kaluga, and Tatarstan). A training session for the facilitators took place in July, during which 14 Russian Red Cross HQ and Regional Branches staff were trained on how to use this tool, with the goal of conducting over 30 seminars to evaluate the organisational potential of regional offices by the end of the year.



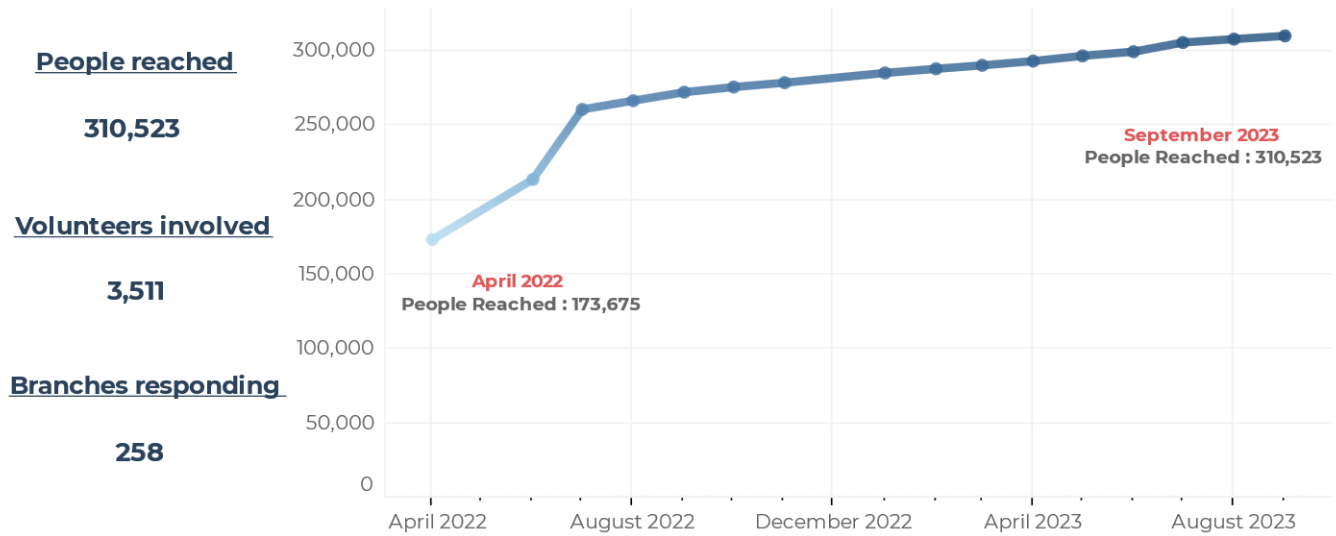
Slovak Red Cross

September 2023 Federation-wide Country overview

Total Income: **CHF 4,342,212**

Total Expenditure: **CHF 1,972,662**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Basic needs support	310,523
	Health & Care	29,689
	Migration	28,455
	Multi-purpose Cash	11,369
	Shelter, Housing and Settlements	3,706
	Protection, Gender and Inclusion	3,334

As reported to the Federation-wide Data System, data covering up until August 31, 2023.

Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Slovak Red Cross



Health & Care

SRC identified that displaced people from Ukraine with chronic diseases face barriers when it comes to accessing health services in Slovakia. These are mostly language barriers, information gaps, and higher monthly costs for medicines, health treatments and examinations due to bureaucratic difficulties with insurance. In response, SRC and IFRC designed an **innovative new cash for health programme** to support Temporary Protection status holders with non-communicable diseases who are not covered by health insurance. The amount of financial assistance being provided is EUR 60 (CHF 58²³) per month, for three months with possible extension for people in vulnerable situations.

After months of preparations with CVA, Health, IM and CEA colleagues, the programme was successfully launched in August 2023. SRC has trained staff from five of its main branches on the new AccessRC app so they can support displaced people from Ukraine with assisted registrations. The team rejected individuals who had applied while they are covered by full health insurance through employment, which can be checked in the national insurance system. In total 1,158 people were paid on 31 August 2023 through IBAN transfer or MoneyGram.

From the CEA end, dissemination of information, ensuring community participation, developing/ improving feedback mechanisms and managing community feedback were the main activities. Programme information was disseminated through different channels in line with the communities' preferred communication channel including websites, face to face, AccessRC app messaging and HSPs. Brochures were prepared including key information regarding the program such as criteria and how to register etc., videos were prepared regarding the registration application. Community feedback collected mainly through helpline, HSPs also played a complementary role for the people who want to receive guidance and seek for response to their questions face to face. The Helpline consisted of 3 agents and provided information in 4 languages (Ukrainian, Russian, Slovak and English) and was critical to inform and support individuals who faced technical issues.

In addition, Slovak Red Cross branches continue to provide **community-based health services** to displaced people from Ukraine and the host population. This includes provision of first aid, loaning of health equipment, transport for people with special needs and preventive health days including free check-ups.



Mental Health and Psychosocial Support

With the support of IFRC, Slovak Red Cross has completed **community-based MHPSS training** in its 6 Community Centres, namely in Banská Bystrica, Humenné, Košice, Prievidza and Poprad. A total of 51 staff and volunteers successfully completed the training. This built the capacity of essential staff to provide community-based psychosocial activities for both refugees and host communities. The training covered topics such as Crisis events, Stress and coping, Loss and grief, Self-care, PSS activities and Psychological First Aid (PFA). The PGI focal point from Slovak Red Cross also participated to integrate key PGI topics into the training curriculum. Several staff and volunteers from Ukraine were included in the training, ensuring that they are active participants in service delivery.

In all **6 Community Centers**, MHPSS services are now being provided to the community with focus being on advocacy for basic services and PFA and the provision of community-based activities for children, young people, caregivers as well as elderly persons including those with chronic conditions. Activities include recreational, sports, memory training, outreach, home visits, awareness sessions, provision of PFA, and psychological support. The

²³ As of 3 October 2023.

MHPSS specialists from IFRC and Slovak Red Cross frequently visit these centers to follow up, to provide technical support and to offer mentoring and on-the-job training to the branches.

Printed materials have been supplied to all Community Centers, this includes MHPSS guidelines, manuals and PFA material. The MHPSS coordinator has also established an e-library with relevant material being made available to all staff and volunteers from the Community Centers. As a peer-to-peer and supervision tool, online calls are held involving all the centers every fortnight, with a different focus as per identified needs. Key outcomes included ensuring a safe space for staff and volunteers to support each other, exchange programming information and tips as well as building on current knowledge and further augmenting communication, experiential learning and selfcare skills.

As a part of the **EU4Health project**, a PFA ToT was held in Bratislava from 10-14 July, comprising of 17 participants who included first line responders as well as staff and volunteers from 15 branches. A further two SRC staff attended a PFA ToT for Ukrainian speaking participants, from 26 -30 June in Budapest. From these actions, a significant result is that SRC now has a pool of 22 Slovak and Ukrainian speaking trainers, who will be key in cascading the PFA approach by training at least 600 SRC staff, volunteers, and frontline responders in PFA, ensuring a more effective psychosocial response for the Ukraine crisis. In the final quarter of 2023, the cascading of this training will be implemented with priority being staff and volunteers from Humanitarian Service Points, helpline operators, community centre staff and other first line responders.



Shelter, Housing and Settlements

The cash for shelter programme has reached 90 per cent progress by the end of August; a total of 629 applicants out of 695 were enrolled for **rental assistance** or **host family support**. Registrations will close by the end of September to ensure that all families can get at least 6 months of assistance, before the programme ends in early 2024. Post-distribution monitoring data was compiled and published on a live dashboard, showing that people have a very high level of satisfaction with the Red Cross shelter support.

The main challenge in the shelter programme during the summer was that HSP staff and landlords took annual leave, which affected the home visits and the registration rate.



Livelihoods

New **employability activities** have kicked off at various Humanitarian Service Points, including covering the costs for translation and recognition of vocational or educational qualifications. The enrollment of applicants for **vocational training courses** has started and 15 applicants have been enrolled for various vocational training courses. **Language courses** from Slovak Red Cross are also on track: 28 courses have been completed and 9 are ongoing. At the end of August, 442 participants (people displaced from Ukraine) had completed the language course and more than 50 participants are currently attending the language courses. The continuity of this important programme depends on the availability of funds for livelihoods, which remains a challenge.

With support of the British Red Cross, an **employability assessment** focusing on Ukrainian displaced people has been conducted. This included a secondary review, focus group discussion and key informant interviews.



Multi-purpose Cash

Slovak Red Cross continues to distribute **grocery vouchers** (30EUR) to vulnerable households from Ukraine. With support from IFRC, 1000 vouchers were purchased this summer of which 473 have already been distributed. The ESPO CRM case management system is being used to track and monitor these distributions, with support from the 510 team of the Netherlands Red Cross.

In August, CVA focal points from Bulgarian Red Cross and Romanian Red Cross visited the Slovak Red Cross headquarters in Bratislava for peer-to-peer exchanges and to build a **Community of Practice**.



Protection, Gender and Inclusion

The regional PGI delegate visited Slovak Red Cross in August to do joint planning for the coming year. She also provided a practical introduction training on PGI and safeguarding for the Slovak Red Cross and IFRC headquarters staff in Bratislava.



Community Engagement and Accountability

During the past 3 months, Slovak Red Cross collected **feedback** from 506 individuals through their helpdesk (including calls, Viber and Web), and 622 responses through their Satisfaction Survey located in the Humanitarian Service points. The plan is to also add this satisfaction survey to the 6 Community Centers.

The Slovak Red Cross CEA focal point also successfully designed and lead the FGDs that were conducted within the scope of the livelihoods assessment from British Red Cross. All feedback from these various channels was reported monthly to the SRC and IFRC relevant departments to shape the programs and support them to make community driven decisions.

CEA support was provided to the cash team by creating and disseminating **relevant information materials**. For Cash for Health program, new brochures were designed, content was prepared for the Slovak Red Cross cash page and the financial assistance webpage of IFRC, and a video script is produced to demonstrate how to use AccessRC app. For Livelihoods, a project brochures was designed including key information for communities on available services.

Finally, the team is also working on the **institutionalization of CEA** across the National Society. This included basic CEA trainings for the new HSP and Community Centre staff, integration of CEA sessions into the ToT on Psychological First aid, and inclusion of CEA orientations during the training for branches on the new Cash for Health program. IFRC and Slovak Red Cross have also trained specific branches on how to facilitate Focus Group Discussions and community meetings.



Migration

The migration patterns in Slovakia are developing quickly, with an increasing number of people on the move **crossing the border with Hungary** and transiting through Slovakia. The situation worsened during the month of August, as people were concentrated on the south border due to a mandatory condition in Slovakia that all people need to be registered by the Border Police before they can continue their journey. Slovak Red Cross is closely monitoring the evolving situation on the Hungarian border, and regularly communicating with relevant branches in order to see where people on the move are present.

Slovak Red Cross regularly participates on the **Inter-Ministerial Steering Committee on Migration**, the forum attended by the technical representatives of the ministries and representatives of the humanitarian organizations and NGOs. This inter-ministerial steering committee discusses the results from four working groups that were established in early May: one that focuses on data collection and re-registration, one for education, one for health and one for accommodation and inclusion.

Slovak Red Cross is preparing a training with IFRC Migration colleagues for SRC HQ staff and Branch Directors. The National Society recognizes that branches need more knowledge and capacity on this topic, for instance the specific needs that people on the move may have. This will help them to learn from previous responses, prepare and better respond to population movement situations in the future.



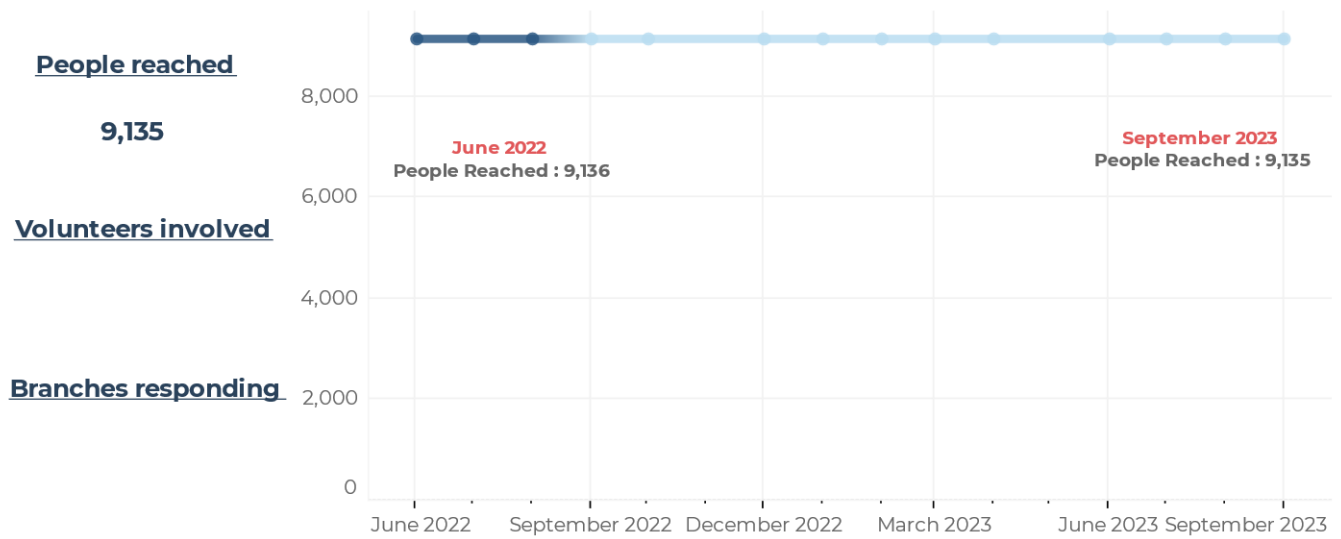
Turkish Red Crescent Society

September 2023 Federation-wide Country overview

Total Income: **CHF 4,334,192**

Total Expenditure: **CHF 2,772,780**

National Societies reach



People reached by sector

Icon	Sector	People Reached
	Basic needs support	9,135
	Water, Sanitation and ..	2,710
	Protection, Gender and Inc..	2,655
	Multi-purpose Cash	2,505
	Health & Care	979
	Shelter, Housing and Settlements	764
	Migration	696

As reported to the Federation-wide Data System, data covering up until August 31, 2023. Reported value as '0' indicates activities in the sector have been implemented by the National Society, but no data on people reached is available.

Detailed progress by sector: Turkish Red Crescent



Mental Health and Psychosocial Support

During the reporting period, TRC reached **296 people** with MHPSS activities conducted in the Elazığ Temporary Accommodation Centre (TAC). Between 12-14 July 2023, several **psychological group sessions** on the *Importance of Mental Well-Being, Regulating Emotions, Sleep Hygiene and Techniques for Stress and Anger Management* were conducted with the supervision of the project psychologists in TAC mostly with the participation of women. Following the psychological group sessions, individual assessments and applications were made, and **individual counselling** was provided to participating women as needed. TRC teams conducted structured **PSS programme** with children from 6-9 and 10-13 age groups in June 2023. Single-session PSS activities were held with mostly 6-9 age group in the topics of accepting the changes in emotions as well as protective measures against negativities to strengthen resilience in July 2023.

TRC psychologists conducted a *Fundamental Concepts on Mental Health seminar* at Elazığ TAC between 12-13 July 2023 with the purpose of raising awareness and providing recommendations on how to protect mental well-being and the correct paths to seek professional help. Two additional participative seminars with the information about the sources of stress, physical, emotional and behavioural effects of stress were held in Elazığ on 2 August 2023. The appointed psychologist also provided a *Psychological First Aid* seminar with female participants in July 2023. The activity titled *Separation Anxiety in Children* with its causes, symptoms and clues for mitigation was conducted with parents (mostly female) in August 2023.



Water, Sanitation and Hygiene

During the reporting period, TRC reached **2,316 people** with water, sanitation and hygiene activities. TRC health professionals conducted two **awareness raising seminars** titled *Hygiene and Prevention of Communicable and Non-Communicable Diseases* in Antalya and Elazığ between 1-2 August to explain the relationship between microbes and infectious diseases and the ways to prevent the spread of contagious diseases. A seminar was held at Antalya Ukrainians' Association with the purpose of making collective living spaces more hygienic and reducing the disease rate by improving personal cleaning in August 2023. Along with brochures for further information on hygiene, **hygiene kits** were distributed to the participants following the seminars.



Shelter, Housing and Settlements

Children displaced due to the humanitarian crisis in Ukraine are staying at two hotels in Antalya, and the financial support for the **accommodation** and food is provided by IFRC with financial support from American Red Cross (AmCross) until the end of 2023. During the reporting period, IFRC and TRC teams, in collaboration with the Ministry of Family and Social Services (MoFSS), worked towards improving the **hygiene conditions for the children appropriate food availability**. The actions taken within this scope are described below:

- The detailed cleaning of the common areas continues; the cleaning of the kitchen has been monitored by the Ministry and the cleaning of the walls and kitchen materials used was ensured.
- Following the changes in the food menu, an extra snack has been added to the meals, bringing the total number of meals to five, which include three main meals and two snacks.

- With the shuttles rented through IFRC's support, children are transferred to Public Education Centres (PECs) to attend social and sports activities, as well as to doctor appointments and appointments related to official procedures.

In July 2023, a **Prevention of Sexual Exploitation and Abuse (PSEA) training** was delivered by TRC teams specifically for the hotel staff who are in direct or indirect contact with the children and their caregivers.



Multi-purpose Cash

Monthly cash assistance continued in Elazığ TAC during the reporting period, with each individual receiving around TRY 300 for every month. In total, **2,421 individuals (803 households)** were reached in the amount of **TRY 726,300,00 (CHF ~24,062)** during the period under review.



Protection, Gender and Inclusion

During the reporting period, TRC teams continued carrying out **external and internal referrals** to hospitals, Social Assistance and Solidarity Foundation (SASF), and KızılayKart services for medical care, cash or in-kind support, ID registration for people in need of accommodation, employment, PSS and general wellbeing support. A total of **15 people** have been supported with referral activity during the reporting period. Through the **Special Needs Fund (SNF)**, support was provided to cover medical needs for people with chronic diseases; ambulance service for a person with physical disability; hotel accommodation support during paperwork transactions and immigration process at the Embassy; payment of fees and valuable papers; and urgent rent support. A total of **23 people** have been supported with SNF during the reporting period.

In addition to the regular single-session **child protection programme activities** in the themes of hygiene, health, addiction, values, environment, rules and fundamental concepts for younger participants in both Elazığ and Antalya, a **Career Planning and Occupational Preferences activity** was conducted in Antalya with 18 beneficiaries from 14-17 age groups in June 2023. **Socio-cultural activities** were conducted with all age groups of children including board games, handy crafts, group and individual games as well as music and art activities in August 2023. To help with school readiness and enhance academic motivation, **education kits** were distributed to **450 people** in Ankara, Antalya and Istanbul during the reporting period.



Community Engagement and Accountability

Negotiations between the Ukrainian Associations in Türkiye and TRC are complete, and **Memorandums of Understanding (MoU)** were signed with three associations: Ukraine Association in Ankara, Ukraine Solidarity and Cultural Association in İstanbul and Ukraine Family Association in Antalya. The MoUs will be instrumental in facilitating outreach operations, receiving in-kind support applications from the affected population, utilizing activity spaces, and getting translation support from the associations if necessary. Additionally, protocols were put in place in July 2023 for training and in-kind support. Accordingly, TRC teams will offer more trainings based on needs and provide operational support for these associations.



National Society Strengthening

In order to train participants in the field and extend the knowledge on health, safety and first aid to the community-based level to ensure sustainability, a **Community Based Health and First Aid (CBHFA) Training of Trainers (ToT)** was held for **21 TRC staff** from different units and positions between 12 and 16 June 2023 by facilitators from the IFRC MENA region. The training was organized with the joint efforts of IFRC and Norwegian Red Cross. Furthermore, a **Social Mediation and Conflict Resolution ToT** took place between 18 and 21 July 2023 with **39 staff** with the purpose of understanding and making sense of the concept of social cohesion, social conflict as well as ways of handling conflicts. Participants were also trained on conflict analysis, negotiation principles for social cohesion, transformative meditation, solution-oriented communication, coexistence with different cultures, cross-cultural learning, non-formal educational styles and self-learning.



Many National Societies have come together to aid in the response to the Ukraine crisis. Here, Turkish Red Crescent (TRC) is supporting the URCS. Photo: Ozgur Altinay, TRC

Regional response and support

Health & Care including Water, Sanitation and Hygiene (WASH)



Health & Care

Achievements During the period from June to August 2023, the IFRC ROE Health team played a supportive role in the following activities:

- Facilitating the development of a monitoring framework for the Slovak Red Cross Cash For Health programme and assisting the NS in finalising the programme design.
- Overseeing the implementation of the Slovak Red Cross Cash For Health programme, including the registration of eligible participants, defining final list of participants, and completing first encashment.
- Initiating work on the concept note for the Slovak Red Cross Cash For Health reimbursement programme.
- Supporting Peer to Peer learning and Lessons Learnt session between Slovak Red Cross, Romanian Red Cross and Bulgarian Red Cross in the Cash For Health file.
- Participating in a preliminary planning meeting aimed at creating of a Cash For Health programme in Romania.

Challenges

The majority of groups targeted for the Cash For Health programme are of older age and face challenges with technological literacy. As we continue to digitalise our work, we must be mindful that the people we are assisting may need additional support and follow-up to ensure that they are registered and receiving all the help they need.

This issue was observed during the registration process in Slovakia. It was solved by utilising a helpline that would guide people through the registration process or direct them to the nearest HSP or Slovak Red Cross branch, where volunteers handled the technical part of the registration on their behalf.

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Mental Health and Psychosocial Support

Achievements Over the past few months, the MHPSS team has been working on developing the MHPSS portfolio for six National Societies in response to their requests. The team conducted field visits in Bulgaria and Hungary, as well as in Estonia, Latvia, and Lithuania. Ongoing remote support has been consistently provided to the Czech Red Cross, Russian Red Cross, Estonian Red Cross, Lithuanian Red Cross, and Hungarian Red Cross.

Furthermore, more than 80 MHPSS colleagues from National Societies across the region participated in the webinar titled "Setting up Psychological Support Services." The discussion centered around the presentation of the Bulgarian Red Cross psychological support activities, including the required training for volunteers and staff, as well as highlighting key achievements, challenges, and future steps.

This webinar is part of a series initiated by the regional MHPSS team to facilitate peer-to-peer learning and support among MHPSS focal points in the region. It also serves as a basic introduction to the different approaches and structures of MHPSS for those new to the movement and/or the sector.

In June, PNS and IFRC MHPSS delegates convened in Budapest to discuss key achievements and strategies for enhancing MHPSS interventions delivered by National Societies. The primary focus was on fostering MHPSS sustainability through the development of Community-Based Mental Health and Psychosocial Support (CBMHPSS), Psychological First Aid (PGI), and Community Engagement and Accountability (CEA) mainstreaming, along with the formulation of responsible exit strategies.

Within the EU4Health Project, the IFRC and its Reference Centre for Psychosocial Support continued to support 25 National Societies in Ukraine and impacted countries with providing essential MHPSS support to the individuals affected and displaced due to the Ukraine crisis. These joint efforts resulted in training 171 first responders in MHPSS provision, setting up and enhancing 4 new helplines and support platforms with MHPSS services, and delivering essential Psychological First Aid or Psychosocial Support to 23,149 individuals affected by or displaced due to the Ukraine crisis.

Challenges

Cultural and language barriers pose a challenge when delivering effective MHPSS to people displaced from Ukraine. The diverse backgrounds of displaced populations can, at times, influence the way affected populations perceive and engage with MHPSS services. To address this issue, within the EU4Health programme, the IFRC has supported the National Societies in training their project staff and volunteers in culturally sensitive approaches to effectively overcome these barriers.

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Water, Sanitation and Hygiene

Achievements

Within the Wash and Health Sector, the ROE Health team has been actively involved in providing technical support and guidance for the review of content and the procurement process of hygiene kits for the operation.

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Integrated Assistance



Shelter, Housing and Settlements

Achievements

The Shelter team is supporting National Societies in implementing, reviewing, and providing guidance on improving their planned shelter-related activities. This support includes conducting regular bi-weekly calls with relevant focal points across the region.

The team has worked on supporting teams in Poland with rental assistance programming, including an in-person visit and contributed to the 'Prykhystok Programme - One year later' workshop for Ukraine to help identify the next steps in the programme.

Under the Safe Homes Programme, which is funded by the EU Asylum Migration & Integration Fund, the IFRC has maintained its support for 10 National Red Cross Societies to ensure the provision of reception services, through private accommodation, for individuals who have been displaced from Ukraine.

Together with National Societies participating in the project, the Shelter team has been assessing private housing management in countries implementing private hosting programs for people displaced

from Ukraine. Efforts included expanding registration and matching systems for host families, monitoring and following-up on living conditions, supporting and mentoring the hosts, facilitating referrals of the displaced people to available services, and collecting lessons, case studies, and best practices for developing effective hosting models for the preparedness for similar emergencies in the future. An overview of the activities and progress can be found at the following programme dashboard.

Challenges

Accommodation and safety have been identified as key factors in supporting displaced families and contributing to their integration. However, many of the countries participating in the Safe Homes Programme have reported facing a housing crisis, which complicates the transition from hosting support assistance to securing other forms of private accommodation.

Along with National level constraints, such as restricted housing markets, the identification of longer term options or sustainable exit strategies from existing accommodation support activities, is increasingly a challenge for National Societies due to shrinking access to resources.



Livelihoods

Achievements

IFRC ROE has signed a Memorandum of Understanding (MoU) with the Livelihoods Centre hosted by the Spanish Red Cross until the end of December. This MoU will enable the Livelihoods Centre to provide support for designing and implementing livelihoods/employability strategies and programming, raising awareness among National Societies of livelihoods components, assisting with needs assessments, and capacity building of National Societies related to livelihoods. It will also facilitate the provision of relevant technical expertise, skills, and resources.



Cash and Voucher Assistance

Achievements

Between 4 April 2022, and 31 August 2023, the IFRC Secretariat run CVA programme has assisted 251,194 displaced people from Ukraine, providing a total of CHF 75.13 million in cash. Red Cross Call Centres and Service Points have supported thousands of Ukrainian households in registering for cash assistance and PDM have shown that most households have had a positive experience with the self-registration system.

The ongoing collection of PDM surveys has accumulated 10,839 responses from nine countries, revealing a satisfaction rate of 91% with the programme. The majority of people assisted received their payments through MoneyGram, with only a small percentage encountering issues during the collection process. A detailed dashboard displaying additional information about the PDM results is available on the IFRC GO page. The dashboard now includes recent data from programmes in Hungary, Lithuania, and Romania.

The following National Societies have launched new cash programmes, with plans to utilise the AccessRC application for programme implementation:

- Hungarian Red Cross: Cash For Protection programme, targeting approximately 1,600 people.
- Lithuanian Red Cross: Multi-purpose Cash programme for the second time now aiming to assist approximately 1,000 people.

- Red Cross Society of the Republic of Moldova: Multi-purpose Cash programme, with a focus on assisting 2,000 people and planning to provide support to host communities, which includes 827 individuals.
- Red Cross of Montenegro joined the group of countries utilising AccessRC application in August, with the aim of assisting approximately 3,000 people. The National Society underwent thorough preparation, including the establishment of the programme website following CEA guidelines, training on the self-registration model, and providing orientation for staff, call center personnel, and case review training for staff.
- Slovak Red Cross: Cash For Health programme targeting approximately 1,000 people living with disabilities. This is the first time Slovak Red Cross has launched a cash-based initiative to address the healthcare needs of the affected population.

The CVA team support to multiple countries, primarily centered around EspoCRM, included the following:

- Support to Slovak Red Cross Shelter programme with the overall design and utilisation of the EspoCRM.
- Discussions with the Red Cross of The Republic of North Macedonia regarding case management on EspoCRM.
- EspoCRM case management training to the Red Cross of Montenegro in preparation for their upcoming programme launch.
- EspoCRM case management training to the Latvian Red Cross in preparation for their first cash intervention involving voucher delivery.
- Additionally, colleagues from the Netherlands Red Cross's 510 team developed and shared a Visual Standard Operating Procedure (SOP) as a handbook for the Ukraine CVA response.

Recently, the CVA team has been preparing for the Cash and Voucher Assistance Preparedness (CVAP) self-assessment workshops in Belarus, Bosnia and Herzegovina, Romania, and Serbia. Most recent trainings conducted by the same team include:

- CVA Level II for the Red Crescent Society of the Republic of Kazakhstan.
 - Rapid Assessment of Markets (RAM) training for the Balkan National Societies held in Serbia.
 - Practical Emergency Cash Transfer (PECT) training in Türkiye.
- CVAP mid-term reviews of the Red Crescent Society of Kyrgyzstan and Red Crescent Society of Tajikistan.

Challenges

In addition to minor delays and support requests within country programmes, the CVA team is currently experiencing a transition involving staff reductions and the localisation of certain roles to National Staff. This transition may temporarily disrupt some operational tasks.

The finance team has introduced new CVA programme rules, which are yet to be communicated to National Societies to guarantee a smooth delivery of payments to people affected.

Protection and Prevention



Protection, Gender and Inclusion

Achievements

In June, the PGI Network for Ukraine and impacted countries crisis operation met virtually for the first time with 20 participants (18 women, 2 men). In the subsequent months, two more meetings took place: the first Learning Session in July, which focused on Child Participation with 11 participants (all women), and a second virtual meeting with 16 participants (14 women and 2 men).

Preparations for the upcoming PGI Training of Trainers, the first to be hosted in the region, are ongoing. This 3-day training, to be hosted by the Lithuanian Red Cross, is due to take place at the end of September and it is part of the larger Capacity Building Plan for the Ukraine and impacted countries response. This training saw a particularly high demand from National Societies in the region, showing the increased interest for PGI, a total of 40 participants applied for this training.

In addition to this Regional Training of Trainers, the PGI Delegate supported National Society level PGI trainings in Poland (PGI training for branch Focal Points, 14 participants, 3 men and 11 women) and Slovakia (PGI training for both the National Society and IFRC Staff, 17 participants, 5 men and 12 women).

A half day PGI training for IFRC MHPSS delegates was also delivered during this period and a PGI and Safeguarding Session was created and delivered for the Psychological First Aid (PFA) Top Up Training of Trainers. A virtual session for National Societies in the Safe Homes initiative, focused on introducing PGI as well as anti-trafficking was also delivered.

On going bi-weekly calls continue with PGI focal points across the operation. These calls provide an opportunity to work on specific PGI deliverables with focal points. These bi-weekly calls range in technical support provided from the introduction of PGI concepts to helping to develop action plans to focus on adapting key safeguarding tools.

In addition to virtual calls, the PGI Delegate was able to visit Slovakian RC HQ in Bratislava for 1.5 days dedicated to PGI Action Planning and division of roles and responsibilities as well as PGI capacity building. In addition to National Society level support, PGI technical support was offered in the Global Needs Assessment Survey at the regional level as well as support for the Safe Homes initiative.

Challenges

There is a high level of demand for PGI training across the region for Ukraine and the impacted countries' crisis operations. The PGI team has created a Capacity Building Plan for the region to ensure that training is delivered in a sustainable way.

Many NSs are keen to begin PGI specific activities but lack a PGI Focal Point or have a PGI Focal Point who has been assigned many other roles. This was partially solved by the PGI Introduction Training held in Budapest in April, but ongoing training and support of these PGI focal points needs to continue as well as further advocacy for the importance of PGI and having a dedicated PGI focal point with at least 50% of their time dedicated to PGI.

The collection and analysis of sex, age, and disability desegregated data sector-wide remain a challenge.





Community Engagement and Accountability

Achievements

In June, the CEA regional and CEA CVA delegates collaborated with the CVA team in Budapest to create a post online for the CALP website. This blog offers practical advice on making cash more "people centered." The final piece can be accessed here: [Making cash people centred: Practical advice from IFRC](#).

Linked to the CEA in CVA E-Learning course on the [IFRC Learning Platform](#), which was developed with the support of the ESSN team in Türkiye, the blog presents five recommendations — one for each stage of the program cycle, including preparedness, assessment, planning, implementation, and evaluation — aimed at making cash assistance more people-centered. The blog targeted a broad expert audience in the sector and was extensively promoted internally, including through the monthly regional [CEA newsletter](#), reaching several hundred recipients across Europe and Central Asia.

The team has developed a training package for the CEA session as part of the CVA Level 2 training. It will be utilised in the upcoming training sessions scheduled for Almaty in August and Lithuania in September.

The CEA-led perception study focusing on Host Communities and Refugees has commenced. The first phase is currently in progress and is expected to be completed by the end of September.

The CEA team has also worked on finalising the adaptation of the Coding Framework for the operation. A session for National Societies is scheduled to take place in September.

Under the framework of the Safe Homes project, the CEA team completed the outline for the case studies and provided technical support to certain National Societies that have initiated the process of conducting community interviews.

For the EU4Health project, the team produced a recommendations document for National Societies to integrate CEA into their work plans.

Challenges

The summer period interrupted several processes due to the absence of focal points in the National Societies, leading to the suspension of certain activities until September.

Furthermore, several National Societies have expressed concerns about their ability to sustain CEA actions, particularly helplines and other feedback channels, as resources continue to dwindle. The team is actively developing a recommendations document to address and mitigate the potential impact of this situation.



Migration

Achievements

The IFRC ROE Migration and Displacement team has been actively engaged in developing the Integration Framework, with the assistance of a Staff on Loan from the British Red Cross. This ongoing process involves consultations with National Societies, IFRC sector leads, and other relevant stakeholders, aimed at structuring IFRC Network integration approach around key pillars: socio-economic integration, socio-cultural integration, well-being and protection, and meaningful participation. The final product will outline desired outcomes, potential interventions, and provide illustrative examples of initiatives.

The team is actively assisting National Societies in identifying funding opportunities and responding to calls for proposals with a specific focus on integration. Additionally, they are reviewing the National Societies existing plans and working on the development of new activities in this

regard. These efforts have been facilitated through regular coordination, as well as visits to Bulgaria and Romania.

Additionally, the Migration and Displacement team has initiated a consultancy (jointly with IFRC Americas) to support the development of an in-person Humanitarian Service Points training, in order to further strengthen their capacity. The team has offered specific support to countries in establishing or reviewing Humanitarian Service Points modalities, systems, and processes.

The Information Management and Migration and Displacement regional teams have created a monitoring system that captures Migration and Displacement trends. This dashboard, hosted on the GO Platform, aims to capture three situations: the Ukraine situation, the Mediterranean situation, and South Eastern Europe. Its goal is to provide a user-friendly tool for monitoring the arrivals and registration (TP) of migrants and displaced people in European countries.

A Staff on Loan from the British Red Cross will further support IFRC Regional Information Management and Migration & Displacement teams in capturing needs, identifying existing initiatives, and exploring potential modalities of support related to Information Management in Migration & Displacement contexts.

Finally, the team is actively coordinating with IFRC Humanitarian Diplomacy teams, the RC EU Office, and other relevant actors to participate in collective humanitarian diplomacy efforts, particularly focusing on engagement for the Global Refugee Forum.

Challenges

Challenges persist in tracking displacement flows and transitioning to a long-term integration strategy. The complexity of displacement flows and the pendular nature of border crossings make it challenging to track exact numbers.

Additionally, population movements not related to the humanitarian crisis in Ukraine, national policy adjustments, and increasing tensions between displaced individuals and host communities pose significant challenges to programming efforts.



Enabling approaches



National Society Strengthening

Achievements

In June 2023, an IFRC National Society Development (NSD) Regional Team Working Meeting took place in Budapest, attended by 18 participants from the region. The purpose of the meeting was to review and discuss the IFRC NSD Operational Strategy for Ukraine and impacted countries crisis.

Additionally, the IFRC NSD team provided support to the Red Cross Society of the Republic of Moldova (RCSR) and the Red Cross of The Republic of North Macedonia (RCNM) for the Branch Organizational Capacity Assessment (BOCA) Training of Facilitators (ToFs). These initiatives resulted in successful outcomes: the RCSR trained 8 BOCA facilitators and formulated a branch development action plan for 2 branches, while RCNM trained 9 BOCA facilitators and established branch development plans for 3 branches.

In July 2023, IFRC NSD team hosted a training programme for 19 participants from 11 National Societies. The training focused on equipping participants as trainers for BOCA.





Coordination and Partnerships

Achievements

The Partnership meeting held in Kyiv was aimed at achieving several crucial objectives.

First, the meeting sought to reconfirm the actions previously agreed upon during the April Partnership meeting. Second, it focused on assessing the funding gaps identified in the Draft Master Budget in alignment with the **URCS One Plan**, with a particular emphasis on National Society Development.

The meeting provided a platform to mobilise resources and technical support from the Red Cross Red Crescent Movement to address these gaps.

Thirdly, participants shared and deliberated upon the key milestones achieved in the sectoral planning and alignment process within the URCS One Plan framework.



Humanitarian Diplomacy

Achievements

IFRC continues to work with URCS and Movement partners to advance the URCS Humanitarian Diplomacy Strategy in Ukraine, in alignment with the URCS One Plan – including work with operational colleagues to identify and pursue engagement and advocacy opportunities, particularly in relation to the URCS health agenda.

URCS and Movement partners, supported by IFRC, engaged in external forums including: the Ukraine Recovery Conference in London (June), including the associated Chatham House “Civil Society Road to URC23” event; a high-level panel in Brussels convened by URCS on “Early Recovery in Ukraine” (June); a high-level meeting in Sweden on “Protecting Children: EU support for reconstruction and reform of Ukraine’s Child Protection System” (June); a and a joint IFRC-ICRC-Polish RC diplomatic briefing in Warsaw, Poland (June). Advocacy prominently included in strategies and initiatives related to migration (Integration Framework) and shelter (rental assistance SOPs under the Safe Homes initiative) supporting displaced people in EU Member States.

The IFRC Disaster Law Team continues to map RCRC and sectoral laws relevant to the Ukraine and Impacted Countries Crisis to identify the strengths and weaknesses in the NS auxiliary role in domestic contexts and to provide recommendations to strengthen this role through strategic advocacy plans.

Challenges

As a Movement, we continue to face complex and critical issues that require ongoing consultation with our members and partners, in accordance with our institutional guiding frameworks. Our ability to protect and assist affected populations in accordance with our mandates, including under International Humanitarian Law, depends on strict adherence to the principles of humanity, impartiality, neutrality and independence, but these continue to be challenged. This highlights the importance of our engagement with all states, reminding them of their obligation to facilitate the work of the Movement and respect the National Society’s full adherence to the Fundamental Principles and statutory responsibilities.





Logistics

Achievements

IFRC ROE Logistics team has developed a supply planning tool to assist operation managers in planning for 2023 – 2024 winterisation response and addressing general operational needs effectively. The team has been also working on establishing Framework Agreements for the most commonly required relief items, aiming to standardise and speed up the process of supplying relief items. The logistics team has successfully delivered 5 units of Mobile Health Unit vehicles to Slovenia and a 20-passenger minibus to Ukraine.

Challenges

Delays in receiving final details for revised or newly specified items are causing delays in the sourcing process. The importation of one vehicle into Belarus has been delayed due to a lack of border crossing authorisation resulting from an embargo. The conclusion of the mission of the Regional NSLD delegate without a successor may result in delays in addressing logistics development activities.



Human Resources

Achievements

There have been new national staff hires for Poland and Moldova, with up to 40% of the planned recruitments completed and positions filled. In Ukraine, the total staff structure has expanded from 91 local and 26 international staff to 102 local and 26 international staff. There are also plans for hiring national staff in Slovakia in the coming weeks. Manpower planning is currently underway to transition the workforce towards a more localised composition. The plan is to allow for a minimum of three months of capacity building between national and international profiles. Moldova has successfully obtained its legal status agreement, and HR projects are in progress to establish national staff contracts and manage the employee life cycle. Ukrainian Red Cross Society and Polish Red Cross are working on improving their HR structures and developing necessary HR tools with support from the IFRC HR Department, including HR policies, payroll systems, and a Code of Conduct. The IFRC HR department continues to prioritise staff welfare and working conditions, providing guidance, advice, and consultation to ensure that employees' needs are met.

Challenges

The absence of a status agreement in Poland and the Baltic states has been posing challenges to standard HR practices: due to subcontracting of National Staff, full autonomy is not possible, and settlement and movement have been affected, primarily because of visa issues experienced at the outset. The challenge of having a workforce that is predominantly composed of international staff results in a delay of localisation. Challenges in recruiting staff with the appropriate workforce status in Poland, Slovakia, and Moldova, as these regions have limited exposure to humanitarian aid organisations.



Information Management

Achievements

The IFRC ROE Information Management team is providing continued support to the Migration and Displacement team in developing the Migration dashboard, which is currently in its final stage. The Migration dashboard will offer an overview of migration in Ukraine and Europe.

Additionally, the team is actively providing ongoing IM support to the EU4Health and Safe Home projects. The team has assisted project teams in developing Indicator tracking tools and an activity dashboard, which provides project overviews to partners and the implementing National Societies.

Challenges

Inadequate planning leads to constant modifications in final deliverables, hindering project progress and creating inefficiencies. Addressing this challenge requires promoting proactive planning, clear guidelines, and encouraging collaboration between units and IM teams to minimise the need for continuous modifications.

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Planning, Monitoring, Evaluation and Reporting

Achievements

Since the beginning of the operation, the regional PMER team supported fulfilling commitments with the provision of more than 250 reports towards the donor community, as well as regular public products available on IFRC GO.

Capacity building has been provided regionwide in PMER thematic areas, along with strengthening human resources capacities in PMER. A regional PMER training is planned for December 2023 for National Societies.

Monitoring and evaluation mapping exercises were conducted in the majority of the countries to map existing capacities and information flows, as well as opportunities for future collaborations.

Challenges

The main challenge is still caused by the large volume of expected reports, putting significant burden on National Societies' already strained resources.

D. FUNDING

Ukraine and impacted countries crisis Operation Update
Federation-wide Overview | 20 September 2023

Income

TOTAL INCOME

CHF 1,900M

This represents the total income of the Network reported by National Societies and the Secretariat since the beginning of their response to the Ukraine crisis, excluding internal Network transfers.*

Report	IFRC & NS Reports: Total Income	CHF 2,526M
Network transfers	IFRC Report: Received from National Societies	CHF 360M
	IFRC Report: Total amount spent to support other National Societies	CHF 107M
	NS Report: Total amount spent to support other National Societies	CHF 161M
Total Income	Total Income, excluding network transfers	CHF 1,898M
Expected income	Additional expected income: total soft pledges	CHF 2,111M

*Network transfers are calculated as follows:

IFRC Secretariat and National Societies allocated funds to support other National Societies + IFRC Secretariat received income from National Societies (as per IFRC Financial Report)

INCOME SOURCE BREAKDOWN - NATIONAL SOCIETIES



*In green: Asia Pacific, 6 NS reporting, 4% of total global income



Expenditure

TOTAL EXPENDITURE

CHF 1,223M

This represents the total expenditure of the Network reported by National Societies and the Secretariat since the beginning of their response to the Ukraine crisis, excluding internal Network transfers.*

Report	IFRC & NS Reports: Total Expenditure	CHF 1,836M
Network transfers	IFRC Report: Total amount spent to support other National Societies	CHF 107M
	NS Report: Total amount spent to support other National Societies	CHF 161M
	NS Report: Allocated to IFRC	CHF 344M
Total Expenditure	Total expenditure, excluding network transfers	CHF 1,223M

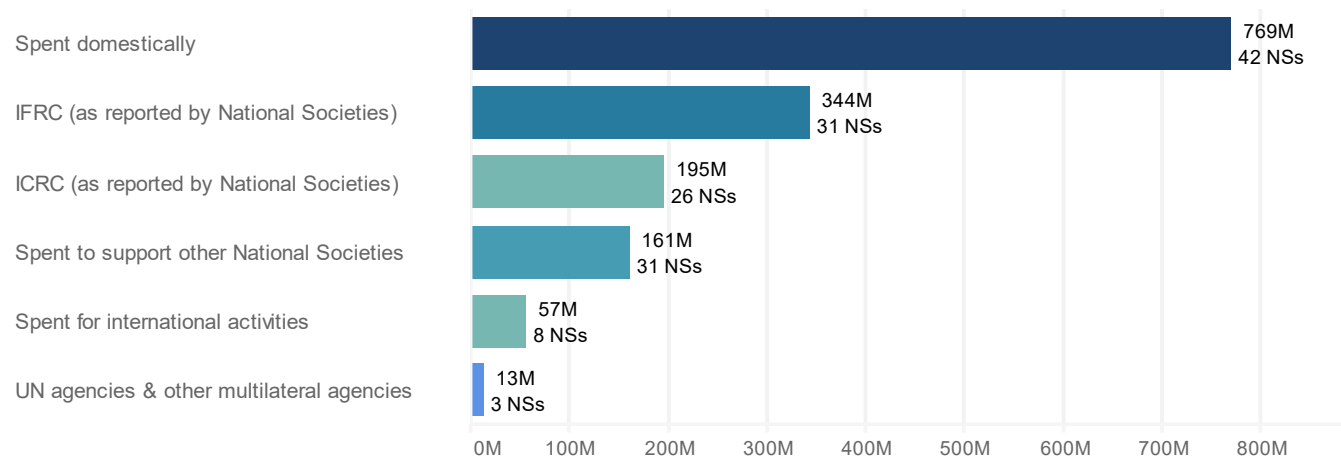
*Network transfers are calculated as follows:

IFRC Secretariat and National Societies allocated funds to support other National Societies + National Societies allocated funds to IFRC (as reported by National Societies)

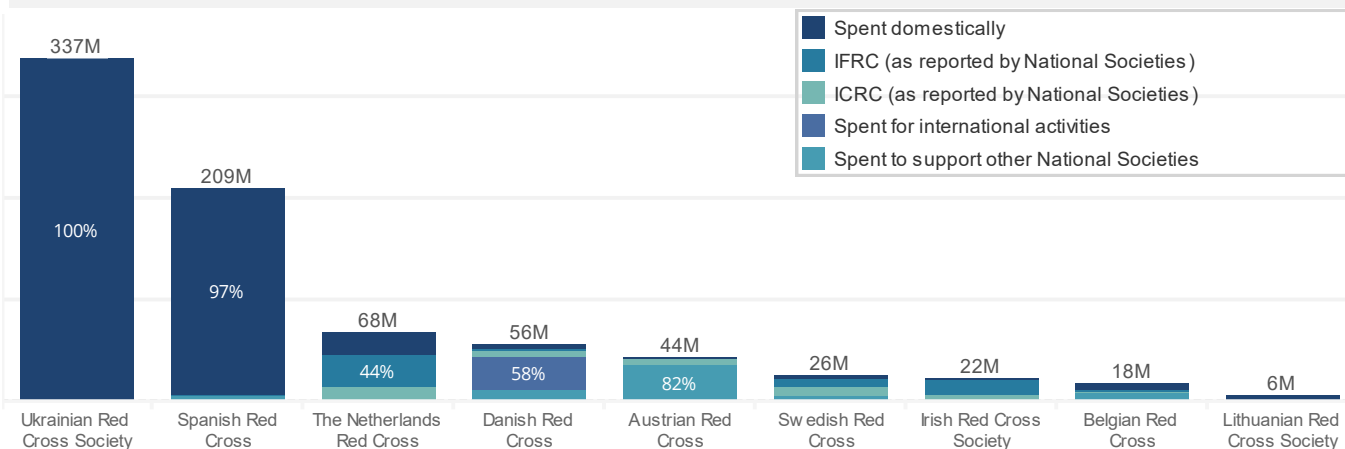
TOTAL EXPENDITURE AND SPENDING BREAKDOWN - NATIONAL SOCIETIES

Many National Societies have highlighted that reports are based on estimations and allocations may not only reflect **expenses to date** but also include **pledges** that can change over time.

National Societies can report financial figures in their local currency. FDRS uses an average exchange rate over the month before the reported date to convert the currency to Swiss Francs.

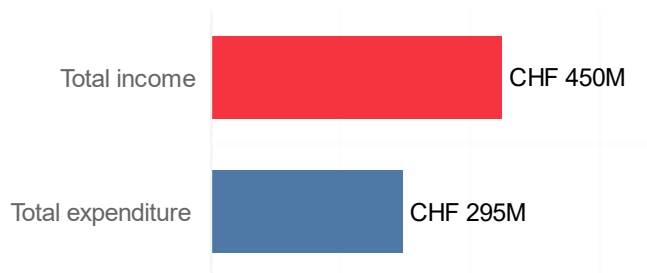


SPENDING BY NATIONAL SOCIETIES as per public reports

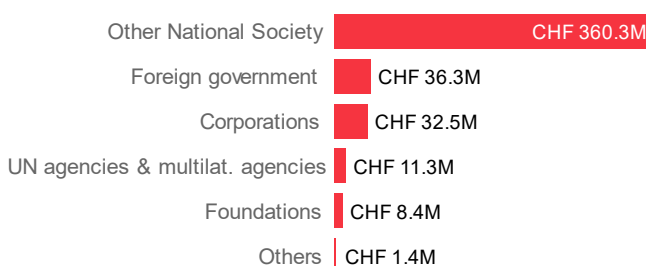


IFRC Secretariat

INCOME AND EXPENDITURE OVERVIEW



INCOME SOURCE BREAKDOWN



EXPENDITURE BREAKDOWN

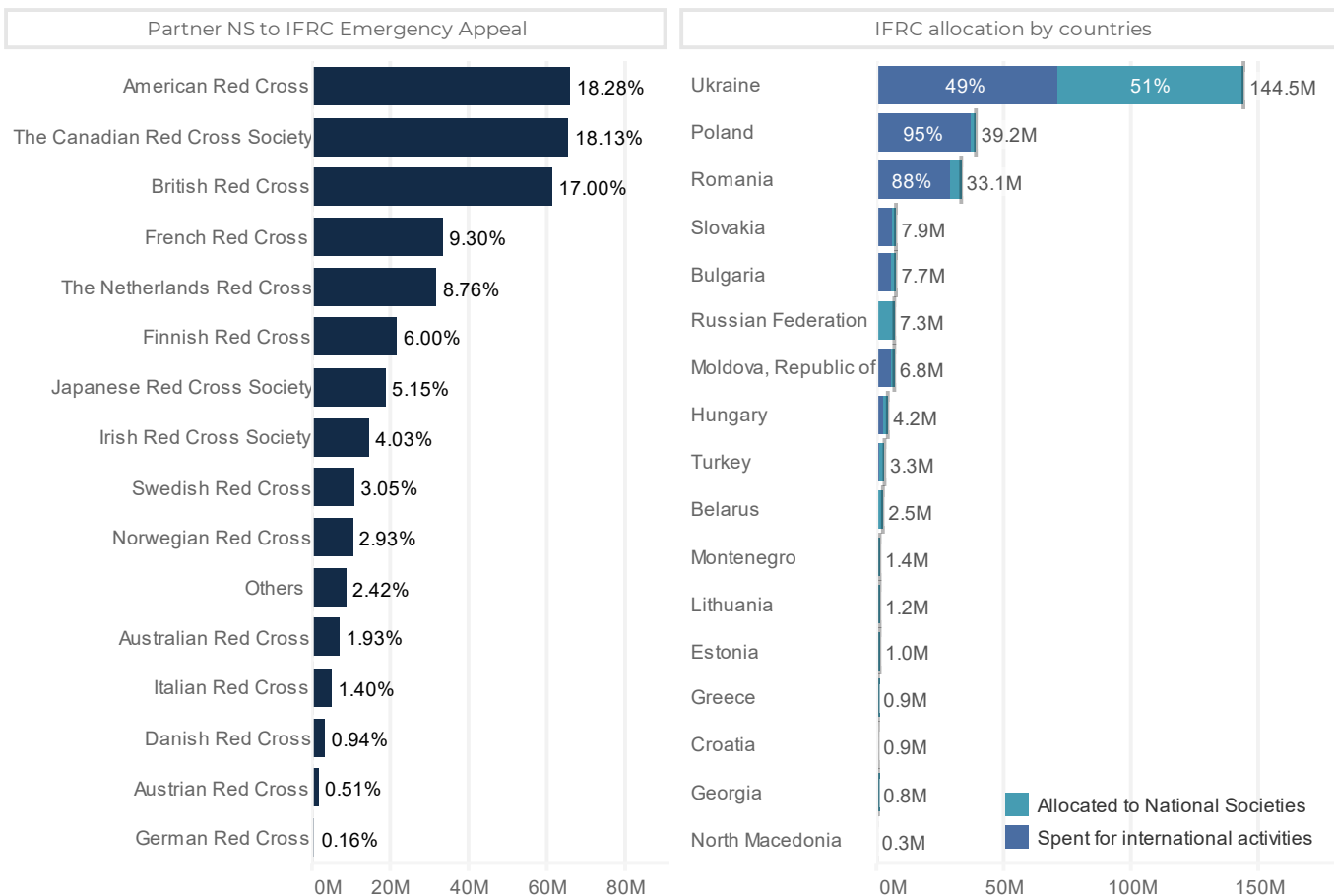


The international activities of the IFRC Secretariat include programmatic activities such as CVA or International Procurement of goods. The operation costs include support services from clusters and the Europe regional office, including human resources expenses. IFRC support in-country expenses, such as delegate costs, are included within the international activities expenses.

IFRC DONOR RESPONSE BREAKDOWN

The work of the IFRC is made possible in large part by the contributions of National Societies and their respective governments. The below graphs show the allocations from top 13 Partner National Societies to IFRC Emergency Appeal and IFRC expenditure breakdown by impacted countries.

Visit <http://www.ifrc.org/docs/appeals/Active/MGR65002.pdf> to access the complete list of partner National Societies.



Contact information

For further information, specifically related to this operation please contact:

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For IFRC Resource Mobilisation and Pledges support:

- **Regional Office for Europe, Head of Partnerships and Resource Development:** Andrej Naricyn, andrej.naricyn@ifrc.org

For In-Kind donations and Mobilisation table support:

- **Humanitarian Services and Supply Chain Management:** Stefano Biagiotti, stefano.biagiotti@ifrc.org

Reference documents



[Click here](#) for previous Appeals and updates

How we work

All IFRC assistance seeks to adhere the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable, to **Principles of Humanitarian Action** and **IFRC policies and procedures**. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

Operational Strategy

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2022/2-2023/8	Operation	MGR65002
Budget Timeframe	2022-2025	Budget	APPROVED

Prepared on 09 Oct 2023

All figures are in Swiss Francs (CHF)

MGR65002 - Ukraine and impacted countries crisis

Operating Timeframe: 05 Feb 2022 to 31 Dec 2025; appeal launch date: 28 Feb 2022

I. Emergency Appeal Funding Requirements

Total Funding Requirements	800,000,000
Donor Response* as per 09 Oct 2023	474,444,395
Appeal Coverage	59.31%

II. IFRC Operating Budget Implementation

Planned Operations / Enabling Approaches	Op Strategy	Op Budget	Expenditure	Variance
PO01 - Shelter and Basic Household Items	128,196,000	65,880,209	66,513,547	-633,338
PO02 - Livelihoods	8,360,000	2,135,400	1,358,829	776,571
PO03 - Multi-purpose Cash	255,858,000	147,833,137	134,620,437	13,212,700
PO04 - Health	64,000,000	57,557,934	15,504,019	42,053,915
PO05 - Water, Sanitation & Hygiene	3,980,000	3,964,407	2,457,631	1,506,776
PO06 - Protection, Gender and Inclusion	8,973,000	3,032,040	1,678,422	1,353,618
PO07 - Education	2,367,000	112,770	6	112,764
PO08 - Migration	126,600,000	60,800,490	18,392,911	42,407,579
PO09 - Risk Reduction, Climate Adaptation and Recovery	14,000,000	-12,634,182	2,711,654	-15,345,836
PO10 - Community Engagement and Accountability	3,860,000	2,070,228	979,602	1,090,626
PO11 - Environmental Sustainability	0	5,342	17	5,325
Planned Operations Total	616,194,000	330,757,775	244,217,076	86,540,700
EA01 - Coordination and Partnerships	17,612,000	10,269,305	8,579,772	1,689,533
EA02 - Secretariat Services	75,000,000	45,036,464	21,501,585	23,534,879
EA03 - National Society Strengthening	91,194,000	40,605,459	20,916,835	19,688,624
Enabling Approaches Total	183,806,000	95,911,228	50,998,192	44,913,036
Grand Total	800,000,000	426,669,003	295,215,268	131,453,736

III. Operating Movement & Closing Balance per 2023/08

Opening Balance	0
Income (includes outstanding DREF Loan per IV.)	450,220,813
Expenditure	-295,215,268
Closing Balance	155,005,546
Deferred Income	24,801,779
Funds Available	179,807,324

IV. DREF Loan

* not included in Donor Response	Loan :	1,293,301	Reimbursed :	1,293,301	Outstanding :	0
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Operational Strategy

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2022/2-2023/8	Operation	MGR65002
Budget Timeframe	2022-2025	Budget	APPROVED

Prepared on 09 Oct 2023

All figures are in Swiss Francs (CHF)

MGR65002 - Ukraine and impacted countries crisis

Operating Timeframe: 05 Feb 2022 to 31 Dec 2025; appeal launch date: 28 Feb 2022

V. Contributions by Donor and Other Income

Opening Balance							0
Income Type	Cash	InKind Goods	InKind Personnel	Other Income	TOTAL	Deferred Income	
Albanian Red Cross	20,000				20,000		
Altera Infrastructure	13,750				13,750		
Amadeus IT Group	1,520				1,520		
American Red Cross	65,522,687		342,340		65,865,026		
Ameriprise Financial	95,117				95,117		
Analog Devices Foundation	35,285				35,285		
Arcadis NV	204,460				204,460		
Argentine Red Cross	665				665		
Assurant Inc	759				759		
Astra Zeneca	8,867				8,867		
Australian Red Cross	5,536,634		46,143		5,582,777		
Australian Red Cross (from Australian Government*)	1,386,294				1,386,294		
Austria - Private Donors	52				52		
Barry Callebaut AG	30,000				30,000		
Belgian Red Cross (Francophone)	1,112,640				1,112,640		
Bio Rad	1,725				1,725		
Bloomberg	71,128				71,128		
Boler Company	95,137				95,137		
British Red Cross	34,973,964		272,969		35,246,932		
British Red Cross (from British Government*)	25,995,593				25,995,593		
Bulgarian Red Cross	10,000				10,000		
Business for Ukraine Group	24,640				24,640		
California Community Foundation	24,251				24,251		
Camlog Biotechnologies GMBH	10,000				10,000		
Charities Aid Foundation	209				209		
Charities Aid Foundation (from Analog Devices Founda	88,197				88,197		
Charities Aid Foundation (from Cisco*)	496				496		
Charities Aid Foundation (from Dow Chemical Compar	144,686				144,686		
Charities Aid Foundation (from Meta*)	139,200				139,200		
Charities Aid Foundation (from Schwab Charitable Glo	936				936		
Charities Aid Foundation (from Vanguard*)	22,803				22,803		
Chilean Red Cross	21,164				21,164		
China - Private Donors	250				250		
Choice Hotels Licencing B.V.	2,760				2,760		
Circle K	967,807				967,807		
Cisco	2,424				2,424		
CNH Industrial International SA	355,269				355,269		
Coca-Cola	98,682				98,682		
Coca-Cola Europacific Partners	208,936				208,936		
Coca Cola Foundation	931,980		7,600		939,580		
Coca-Cola (from Coca Cola Foundation*)	4,960				4,960		
Coyotte Logistics	4,660				4,660		
Croatian Red Cross	10,313				10,313		
Crypto.com	868,683				868,683		
CVC Philanthropy Ltd	254,689				254,689		
Cytel Inc	14,100				14,100		
Czapek & Cie SA	20,000				20,000		
Danish Red Cross	3,016,773		352,607		3,369,380		
Danone	3,584,741				3,584,741		
Denmark - Private Donors	101				101		

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Income Type	Cash	InKind Goods	InKind Personnel	Other Income	TOTAL	Deferred Income
Diageo plc	1,016,170				1,016,170	
Dia Sorin	26,461				26,461	
Don Quixote ASBL	50,842				50,842	
Electrolux Food Foundation	60,152				60,152	
Ericsson	402,847				402,847	
EU-DG SANTE	9,379,672				9,379,672	18,452,794
EU-Directorate General for Migration and Home Affairs	1,709,251				1,709,251	3,631,002
Eurofins Scientific Foundation	26,292				26,292	
European Commission - DG ECHO	105,054				105,054	
European Investment Bank Institute	700,679				700,679	
European Society Gastrointestinal Endoscopy	10,188				10,188	
Exor NV	1,032,877				1,032,877	
Fasanara Capital	8,972				8,972	
FIA Foundation	511,711				511,711	
Fidelity	89,091				89,091	
Finnish Red Cross	20,311,114		415,213		20,726,328	
FlexCar	2,925				2,925	
Fortum Oyj	206,421				206,421	
France - Private Donors	100				100	
French Government	4,513,059				4,513,059	
French Red Cross	19,743,505				19,743,505	
Germany - Private Donors	511				511	
Great Britain - Private Donors	6,387				6,387	
Hellenic Red Cross (from Greece - Private Donors*)	417,903				417,903	
Hong Kong Red Cross, Branch of the Red Cross Socie	495,083				495,083	
Icelandic Red Cross	94,350		80,813		175,163	
Icelandic Red Cross (from Icelandic Government*)	160,650				160,650	
IFRC at the UN Inc	893,003				893,003	
Inficon Holding AG	25,000				25,000	
Intercontinental Hotels Groups(IHG)	236,200				236,200	
International Inner Wheel	11,905				11,905	
Interogo Holding	5,120,830				5,120,830	
Ireland - Private Donors	1,444				1,444	
Irish Government	4,850,135				4,850,135	
Irish Red Cross Society	14,530,360				14,530,360	
Italian Government	2,044,948				2,044,948	
Italian Government Bilateral Emergency Fund	488,511				488,511	
Italian Red Cross	999,651				999,651	
Italian Red Cross (from Coca-Cola*)	4,045,100				4,045,100	
Japanese Government	7,581,623				7,581,623	108,459
Japanese Red Cross Society	18,557,919				18,557,919	
Johnson & Johnson foundation	4,699,560				4,699,560	
Kimberly-Clark Corporation	50,808				50,808	
Knockward Ltd	10,038				10,038	
Lars Amundsen Foundation	100,000				100,000	
Latvian Red Cross	25,404				25,404	
Lesaffre & Cie	19,118				19,118	
Liechtenstein Red Cross	400,000				400,000	
Lincoln Electric Co	23,093				23,093	
Lindt & Sprüngli	1,000,000				1,000,000	
Lithuania Government	98,918				98,918	
Luxembourg Government	511,711				511,711	
Luxembourg - Private Donors	3,680				3,680	
Malaysian Government	56,057				56,057	

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Mondelez International Foundation	698,369				698,369	
Mongolia Government	48,422				48,422	
MS Amlin Insurance SE	48,278				48,278	
Nestle	1,307,064				1,307,064	
Netherlands - Private Donors	50				50	
New Zealand Red Cross	1,244,800				1,244,800	
Nissan Europe	534,519				534,519	
Norstat AS	74,907				74,907	
Norway - Private Donors	250				250	
Norwegian Red Cross	539,617				539,617	
Norwegian Red Cross (from Norwegian Government*)	10,003,475				10,003,475	
Offshore Techonology Conference Inc (OTC)	24,701				24,701	
Olympus Corporation	471,735				471,735	
On Line donations	378,337				378,337	
Other	0		287		287	
Paraguayan Red Cross	38,088				38,088	
Procter & Gamble	1,356,691				1,356,691	
Red Cross of Monaco	349,509				349,509	
Red Cross Society of China	280,287				280,287	
Red Cross Society of Georgia	200,000				200,000	
Robert Half	487				487	
Russia - Private Donors	140				140	
Salesforce	474				474	
Siemens Gamesa Renewable Energy	506,297				506,297	
Singapore Red Cross Society	816,524				816,524	
Slovenian Red Cross	622,374				622,374	
Sonoco Products Co	46,813				46,813	
Spain - Private Donors	103				103	
Spanish Government	1,447,625				1,447,625	
Spanish Red Cross			13,239		13,239	
Spanish Red Cross (from Amadeus IT Group*)	504,500				504,500	
Splunk	378				378	
Swedish Government	8,354,651				8,354,651	
Swedish Red Cross	10,692,060		183,692		10,875,752	
Swiss Government	4,000,000				4,000,000	
Swiss Red Cross	3,721,354		8,919		3,730,274	
Switzerland - Private Donors	200				200	
Synopsys Inc	205				205	
Taiwan - Private Donors	934				934	
Taiwan Red Cross Organisation	260,040				260,040	
Takeda Pharmaceutical Company Ltd	2,278,441				2,278,441	
The Alcon Foundation, Inc.	46,317				46,317	
The Canadian Red Cross Society	59,651,154		137,029		59,788,183	
The Canadian Red Cross Society (from Canadian Gov	5,523,493		10,395		5,533,888	
The Muslim World League	891,657				891,657	
The Netherlands Red Cross	14,601,887				14,601,887	
The Netherlands Red Cross (from Netherlands Govern	16,650,120				16,650,120	
The Netherlands Red Cross (from Netherlands - Privat	310,184				310,184	
The Philippine National Red Cross	46,394				46,394	
The Red Cross of Serbia	37,000				37,000	
The Red Cross Society of Bosnia and Herzegovina	50,000				50,000	
The Republic of Korea National Red Cross	700,000				700,000	
TMF Group BV	93,896				93,896	
Turkish Red Crescent Society			53,200		53,200	

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Uber Technologies Inc.	247,248				247,248	
UNDP - United Nations Development Programme (fron	93,190				93,190	
United States Government - PRM	6,352,171				6,352,171	2,609,525
United States - Private Donors	115,134				115,134	
Volvo	26,993				26,993	
Total Contributions and Other Income	429,696,812	0	1,924,446	0	431,621,258	24,801,779
Total Income and Deferred Income					431,621,258	24,801,779