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Final Report

Saint Vincent and the Grenadines | La Soufrière Volcanic Eruption

 International Federation
of Red Cross and Red Crescent Societies

Emergency Appeal n°	MDRVC005	Glide n°:	VO-2021-000034-VCT
Date of issue:	30 January 2024	Timeframe:	20 months
Appeal launched:	19 April 2021	End date:	31 December 2022
IFRC Category allocated to the of the disaster or crisis: Orange			
DREF allocated: 266,000 Swiss francs (CHF)		Funding Requirements: 2,000,000 CHF	
Total number of people affected:	More than 13,300 people evacuated, with almost all of St. Vincent's 110,600 population indirectly affected by ashfall and water restrictions.	Number of people assisted:	7,194 people (2,398 families).
Regions affected:	St. Vincent Island and its outer islands	Regions targeted:	This response focuses on providing services to evacuees and people affected by ashfall on St. Vincent and the outer islands.
Host National Societies' presence: Saint Vincent and Grenadines Red Cross (SVGRC), Saint Lucia Red Cross (SLRC), Grenada Red Cross Society (GRCS), and Barbados Red Cross Society (BRCS).			
Red Cross Red Crescent Movement partners actively involved in the operation: The International Federation of the Red Cross and Red Crescent Societies (IFRC) - Americas Regional Office (ARO), Country Cluster Delegation for the Dutch- and English-speaking Caribbean, Port of Spain (POS CCD), French Red Cross/Regional Intervention Platform for the Americas and the Caribbean (PIRAC), and Canadian Red Cross.			
Other partner organizations actively involved in the operation: United Nations agencies, the Ministry of Social Development, the National Emergency Management Agency (NEMO), and the Caribbean Disaster Emergency Management Agency (CDEMA).			

A. Situation analysis

Description of the disaster

Since 29 December 2020, the La Soufrière volcano alert level in St. Vincent and the Grenadines was elevated due to increased volcanic activity. By 8 April 2021, the alert level increased to Red, with government authorities issuing immediate evacuation orders. On 9 April 2021, La Soufrière erupted for the first time after 40 years, sending an ash plume of 10km into the sky. Subsequent multiple eruptions occurred, and several severe tropical storms and rain events initially hampered the clean-up operations and slowed down the recovery phase of the operation. While heavy ashfall did initially impact the surrounding islands, this did not however continue and the surrounding islands of Barbados, Grenada, and St Lucia avoided having significant damage or evacuation notices.

At its peak, the eruption displaced more than 13,300 people across public and private collective centres, with almost all of St. Vincent's 110,600 population being indirectly affected by ashfall, water restrictions, loss of income, and house rental shortages.

The red and orange zones were designated as being safe for people to return in September by NEMO, with all government managing collective shelters closing on 31 March 2022. Despite the significant amount of work that has been completed, several families continue to live with host families, or in transitional arrangements while they worked to repair or rebuild homes damaged by the eruption. Furthermore, livelihood activities were severely constrained in 2021, which placed an even greater burden on households as it compounded the challenges created by the COVID-19 pandemic that started in March 2020.

Summary of the response

Overview of Host National Societies Response Action

The St. Vincent and the Grenadines Red Cross (SVGRC) worked closely with the national authorities to support families to evacuate from the red and orange zones and continued to provide food parcels and other in-kind donations to those households through bilateral donations and partnerships. The following actions have been implemented by the National Society as part of the response effort:

- 291 Multipurpose cash grants distributed to households during the emergency phase of the response.
- 230 supermarket vouchers were provided to households during the emergency phase.
- Distribution of relief items providing items such as blankets, water, mosquito nets, tarpaulins, and wheelbarrows for 1,713 families.
- 3,265 cleaning kits for households have been distributed.
- 74 families (240 people) have been supported to relocate out of communal shelters and into transitional rental accommodation (191 grants by IFRC + 201 grants through bi-lateral funds)
- 2,398 hygiene kits have been provided to households.
- 257 shelter tool kits have been distributed.
- Supported the establishment and provisioning of 11 child-friendly spaces in communal shelters for 1,018 children.
- Trained Psychosocial support (PSS) teams to assist with 'Return to Happiness' programme in collaboration with UNICEF and the Ministry of Social Development, and the Department of Child Welfare.
- Provided 667 PSS kits for children to support them to return to school.
- Distributed PPE items to 1,713 families receiving items such as face masks, gloves, and hand sanitizer to ensure a COVID19- safe environment.
- 400 wall-mounted sanitizer units installed in classrooms, health clinics, and community-managed buildings.
- A total of 312 families have been reached by the Livelihood program, which focused on improving income generation for the households involved.

Overview of Red Cross Red Crescent Movement Actions in country

The Americas Regional Office (ARO) supports the Country Cluster Delegation for the Dutch- and English-speaking Caribbean, Port of Spain (POS CCD) and other regional Movement partners. Through these offices the IFRC continued working closely with SVGRC to implement and monitor activities under the La Soufriere operation. The IFRC Country Cluster operations manager supported SVGRC to implement activities under the appeal and worked with the National Society to develop an exit strategy that would minimize disruption to SVGRC once all appeal-related activities were completed. This included identifying the core minimum team that the National Society required, identifying funding sources for 2023 and supporting SVGRC to access funds through the Capacity Building Fund for the installation of solar panels, removing one of the main core costs (excluding HR) that the National Society had on a yearly basis.

The Canadian Red Cross and the Government of Canada have been working with the National Society for the past several years on the Community Resilience Building Caribbean Region (CRB) project. This project worked with

several different communities, with several of the key community-managed projects being completed between September 2021 and March 2022.

Overview of non-RCRC actors' actions in country

IFRC and SVGRC attended the weekly National Emergency Conference meetings chaired by the Prime Minister's office from April 2021, these meetings moved to bi-weekly events in September 2021, and then on an ad-hoc basis as required throughout 2022.

IFRC also attended and coordinated with CVA working group, the WASH coordination working group, and the Livelihoods working group (the Livelihood WG replaced the CVA working group in September 2021). The IFRC and SVGRC concluded all activities associated with livelihoods in June 2022 and ceased attending WG meetings at this stage.

The Ministry of Public Works completed a detailed damage assessment in 2022, this included an assessment of all damage to major infrastructure, waterways, bridges, and homes across the island of St Vincent; this information was shared with SVGRC and was used to help correlate information required as part of the house repair programme. Further coordination meetings in Shelter (specifically house repairs) were held with IOM and GER3, and where possible the three organizations worked together and coordinated closely.

Needs analysis, targeting, scenario planning and risk assessment

The needs analysis and scenario planning based on assessment data and the recovery phase of the La Soufriere operation are specified under the [Revised SVGRC Plan of Action 2022 - 2025.docx](#). This final report, reports against this plan of action, while serving to record changes to this plan highlighted at the beginning of this document, i.e., the no-cost extension to the operational timeframe.

B. Operational Strategy

Overall Operational objective:

Provide emergency assistance and recovery support to 5,400 people (1,800 families) affected by the La Soufriere volcanic eruption in SVG with a specific focus on Shelter and Essential Household Items (EHI), Livelihood & Basic Needs, Psychosocial support (PSS), Protection, Gender & Inclusion (PGI), and Disaster Risk Reduction (DRR).

Proposed Strategy:

The general response strategy has been to target affected families from vulnerable groups who evacuated due to the eruption and was at a point either living in collective shelters, with host families, or in private shelters. At a later stage families included in the rental program and/or house repair activities were also targeted. This support has included Cash & voucher assistance to over 500 households, and the distributions of NFIs, food parcels, cleaning kits, and tools associated with ash removal to more than 1,800 households.

Since September 2021, 392 monthly grants have been provided to families which have allowed them to move out of collective shelters into a more dignified housing solution. As part of the rental program, the SVGRC has coordinated closely with the Ministry of National Mobilisation and the Ministry of Education. This close collaboration has allowed for collective shelters in schools to be prioritized for closure (allowing schools to reopen sooner), and link highly vulnerable households involved in our rental support to transition to a government-managed rental support through their own welfare program.

Evaluations completed in November 2021 have highlighted the need for livelihood support with farmers, tourist operators, and fisherfolk from the red and orange zones, although it is generally felt that the entire island of St Vincent has been hit in terms of lost income due to the eruption & the COVID-19 pandemic. A total of 312 families

have been reached by the Livelihood program, which focused on improving income generation for the households involved

Targeting

According to St. Vincent and the Grenadines National Volcano Hazard Plan, approximately 5,062 persons lived in the red zone and 10,577 in the orange. Evacuation orders were issued for all residents living in the red and orange zones on the 8 April 2021. This evacuation order severely impacted the rest of the island and some of the Grenadine islands due to the large population movement. Further challenges faced by the community were the closure of schools that were all activated as collective shelters and could not reopen before October or later in 2021. Based on these points and discussions with UNICEF, NEMO, the Ministry of National Mobilisation, and other key agencies, a target of 1,800 families with an average of 3 persons per family (5,400 persons) was set by SVGRC.

NEMO initially requested the Red Cross to focus on supporting families living in informal shelters/host families through the relief phase, with all initial NFIs and Cash support being provided to families that had evacuated to these communal shelters. This request subsequently changed with SVGRC being asked to provide support for families to move out of Government managed communal shelters through the provision of rental support to help close these shelters and return them to the Ministry of Education for use as schools.

Livelihood interventions have been implemented to provide assistance to small and micro enterprises across multiple sectors, including farmers, fisherfolk, tourism operators, sellers, and coconut oil producers, with a focus on households and micro enterprises that lived or worked in the red and orange zones.

C. Detailed Operational Plan



Shelter

People Reached: 2,930

Male: 1,465

Female: 1,465

Shelter Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions

Indicators:	Target	Achieved
# of families living in safe and dignified shelters/collective centres in secure settlements (families provided with kitchen sets, blankets, rental support, or other household items while living in non-government managed shelters/host families – No double counting)	1,500	1,385

Shelter Output 1.1: Shelter and settlements and basic household items assistance is provided to the affected families.

Indicators:	Target	Actual
# Households provided with emergency shelter and settlement assistance (kitchen sets, jerrycans, blankets)	1,500	1,128
# Households supported by rental support grants	100	74
# Households provided with support for home repairs	50	25

Shelter Output 1.2: Technical support, guidance and awareness raising in safe shelter design and settlement planning and improved building techniques are provided to affected households

Indicators:	Target	Actual
# Volunteers and staff trained in distribution and best use of shelter & household item	20	unfunded

Progress towards outcomes

Emergency Shelter Response

The SVGRC emergency shelter program provided support to 1,128 evacuees. These households received a minimum of 2 shelter related items from the table listed below:

Kitchen sets	117
Water bottles (purchased with bilateral funds - distributed by the Appeal)	20,037
Mosquito nets	324
Cleaning kits	3,265
Shelter tool kits	257
Jerry cans	1,713
Tarpaulins	191
Buckets	200
Blankets	1,128
Rental grants (XCD800/grant)	392

Rental Grants

Rental grants have been provided to 74 families (240 people) to leave a collective shelter. A total of 392 grants (Cash and Voucher Assistance - CVA) were distributed at XCD800/month for 2 – 6 months to the 74 families, all

of which were administratively supported by the SVGRC team put in place and funded entirely by the La Soufriere appeal.

Throughout the rental program the SVGRC remained in active communication with all households and landlords with mandatory monthly face-to-face meetings required. This has mitigated issues between the parties and ensured that the families being supported were aware of the end date. The rental program officially came to an end on 31 March 2022, with the Ministry of National Mobilisation taking over some specific welfare-based cases, with other families finding shelter options without further support from the Red Cross or the Government of St. Vincent & the Grenadines.

House Repairs

The last major output related to shelter was to provide support to 25 households to complete minor repairs (even though initially the target was 50 households but due to funding constraints only half could be reached). This was possible thanks to the prior experience gained by SVGRC using bilateral funds for the repair of 13 homes. Recipients of assistance under the Home Repairs Program were able to return home after months of being away. This provided a sense of stability for them and allowed them to focus on their responsibilities. It helped them psychologically knowing that they no longer had to be in a shelter away from their home.



Livelihoods and basic needs

People reached: 2,283 people

Male: 1,142

Female: 1,141

Livelihoods and basic needs Outcome 1: Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods

Indicators:	Target	Achieved
# targeted households have enough food, cash or incomes to meet their survival threshold	600	753
# of people whose livelihoods are restored to pre-disaster level	150	223
Livelihoods and basic needs Output 1.1: Basic needs assistance for livelihoods security including food is provided to the most affected communities		
# of households supported with cash assistance.	300	291
# of households supported with supermarket voucher assistance.	300	230
Livelihoods and basic needs Output 1.2: Household livelihoods security is enhanced through food production, increased productivity and post-harvest management (agriculture-based livelihoods)		
# of targeted household that receive livelihood grants ¹	300	312
Livelihoods and basic needs Output 1.3: Community awareness activities on livelihoods strengthening and protection are carried out with target communities and public actors.		
# of targeted population that stabilize their net income through skill building, improved assets, micro-finance support, job creation, etc (Trainer of Trainers + 80 beneficiaries trained by trainers)	100	Training was not completed due to budget.

¹ Indicator has been revised to capture persons that have received at least 1 x LH grant. Public

Progress towards outcomes

Cash and Voucher Assistance

291 households received a cash grant valued at XCD880 to support immediate needs after being evacuated from the red and orange zones after the eruption of 9 April. This activity ceased in July due to the expanded cash assistance program that was implemented by WFP in partnership with the Ministry of National Mobilisation.

230 households have received supermarket vouchers valued at XCD300. This activity was carried out throughout the response, targeting vulnerable households that could not be reached by the bilateral supermarket voucher program implemented by SVG Red Cross. With the majority of beneficiaries are identified by SVGRC through livelihoods, house repairs, and rental support programmes.

Livelihood grants supporting small enterprises, farmers and fisherfolk

To ensure effective implementation and to strengthen the National Society's capacity to implement the livelihood component, a Livelihood Delegate was in the country from September 2021 to March 2022 and led the assessment and design of the livelihood programme. This concluded with a revised target from 150 people to **300 people** as part of the Livelihood cash grant program, targeting small Agro-producers, farmers, fisherfolk, and micro enterprises.

The conditional cash grants were transacted through two instalments of 60% and 40%, with the second disbursement released after 80% of the first tranche was spent and verified with receipts, photos, and field visits by the National Society's Livelihood Officers. The conditional purchases could include but were not limited to the following:

- Replenishing stock
- Repair livestock sheds
- Livestock and livestock food
- Repair or improvement to a shopfront/restaurant
- Boat repairs, fishing equipment and tools, outboard engines
- Agriculture tools and equipment
- Labour to clear farmland from ash and prepare land for farming.

The livelihood program allowed people to have independence in deciding what their particular needs were at the moment. For many, farming and fishing was their main source of income, so the program helped to get these persons back on their feet and meet their livelihood needs.

312 people were registered and accepted into the following livelihood program groups:

- **Group #1: Cash grant value of XCD2,000**
179 farmers and 83 fishermen
- **Group #2: Cash grant value of XCD1,500**
20 small business owners
- **Group #3: Cash grant value of XC1,000**
30 agriculture-processors

Of the 312 people, 291 received their 2nd cash grant, with 21 people being excluded after not submitting their receipts after their 1st tranche was received as per the program requirements. A second tranche of payments were finalized by March 2022.

A PDM assessment was subsequently carried out in May 2022 and provided the following key findings:

- 75 participants were involved in the PDM
- 30% reported improved income levels over the pre-covid/eruption levels, however, 74% reported improved livelihoods over pre-eruption conditions.
- 93% reported that they were satisfied with the program.

Livelihood training

The Richmond Vale Academy ([Richmond Vale Academy - Volunteer in Latin America & the Caribbean](#)) was identified and contracted to provide training to up to 20 farmers as part of the Trainer of Trainer strategy. The goal of this activity was to provide the knowledge and capacity to improve farming practices in an environmentally sustainable way, and encourage them to use their experience as a tool to pass this knowledge on to others.

The training commenced on 3 February with only 3 of the selected 10 farmers attending the class. Discussions with the farmers and trainers were carried out and a new start date of 6 March was selected as a revised start date. Once again, a very small group of 4 farmers attended, all of whom could not commit to the 4-week training schedule. Due to these challenges, the proposed training with Richmond Vale Academy was cancelled.

After further discussions with farmers, it was identified that the 4-week period required for the training, the time of year that it was being proposed, and some of the topics such as working with organic fertilizers were issues that some of the proposed participants had with the training. While the farmers agreed with the training in principle, a much larger effort in terms of communication and the time for this communication would be required for this training to be accepted and for farmers to provide the time to attend and later to hold community trainings and awareness sessions as was initially designed.



Health

People reached: 5,139

Male: 2,570

Female: 2,569

Health Outcome 1: The immediate risks to the health of the affected populations are reduced through improved access to medical treatment

Indicators:	Target	Achieved
# volunteers trained in first aid (and staff)	20	21
# people trained in first aid (not RC staff)	100	89
# First Aid kits provided (individual kits)	100	0

Health Output 1.1: Improved access to health care and emergency health care for the targeted population and communities.

# of first aid kits delivered (large first aid kits)	20	20
# of PPE kits delivered to families	1,800	1,713
# of PPE delivered to frontline volunteers	100	213
# of students provided with hygiene and Covid safe protocol information (new indicator)	2,000	9,660

Health Outcome 2: The psychosocial impacts of the emergency are lessened

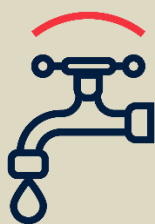
# people reached with PSS interventions (PSS kits for schools)	600	667
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Health Output 2.1: Psychosocial support provided to the target population as well as to RCRC volunteers and staff

# people reached with interventions (included volunteers and staff)	1000	775
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Public

# volunteers and staff NSs trained in PSS community based and PFA	20	88
# people reached with PSS services	50	21
Progress towards outcomes		
Improved Health		
SVGRC has provided 20 large first aid kits for use in collective shelters, with these kits being transferred to the schools once the collective shelters were closed.		
COVID mitigation & protection		
COVID-19 issues were addressed by providing PPE items with the distribution of all NFI and to persons included in livelihood or shelter recovery programs. The figure of 1,713 is based on the number of jerry cans distributed to families as captured under the shelter section. Additionally, all volunteers and staff engaged in any activity received PPE items, hand sanitizer, and face shields if requested. To mitigate COVID-19 transmission, and to support the Ministry of Education to reopen schools, the SVGRC has installed 385 sanitizer units, across 20 public schools and 365 classrooms with a total school population of 9,660 students.		
PSS activities		
In response to the need to address mental health issues, the SVGRC collaborated with UNICEF and the Ministry of Education to establish and support 11 child-friendly spaced in collective shelters throughout the emergency response period. The collective shelters have all now closed and items remain in primary schools with red cross groups for use with kids on an ad-hoc basis (the CFS achievements are reported under PGI).		
667 PSS children school kits have been packed and distributed to school children along with additional information being provided to families through “how to manage stress” for kids, how to access PSS services provided by the government, and general hygiene and COVID-19 awareness material and kits.		
88 volunteers and staff have been provided with the following trainings; How to manage stress, PSS in emergencies, and PFA.		



Water, sanitation, and hygiene

People reached: 7,194

Male: 3,597

Female: 3,597

WASH Outcome1: Immediate reduction in risk of waterborne and water related diseases in targeted communities

Indicators:	Target	Achieved
# people reached with WASH support during the emergency phase	5,400	7,194
WASH Output 1.1: Continuous assessment of water, sanitation, and hygiene situation is carried out in targeted communities		
# of people provided with safe water during the emergency phase	5,400	4,662
# of Hygiene kits distributed	1,800	2,398

Progress towards outcomes

A detailed assessment of the water treatment plants, network, and supply reservoirs was completed in June 2021 with the support of technicians and a WatSan delegate from the PIRAC office. This assessment was carried

out in collaboration with CWCA and found that the water supplying SVG was not contaminated and was considered safe to drink and use within the first month of the main eruption.

2,398 hygiene kits (7,194 persons) were distributed with a focus on households residing with host families and private collective shelters.

1,713 (4,662 persons) water storage buckets were distributed to households, providing these households with the equipment to collect and store safe and affordable drinking water during the immediate aftermath of the eruption.

A further 20,037 cases of drinking water supplied bilaterally to SVGRC have been distributed to approx. 3,000 individual families (6 cases per family).



Protection, Gender, and Inclusion

People reached: 2,758

Male: 1,379

Female: 1,379

Protection, Gender & Inclusion Outcome 1: Communities become more peaceful, safe and inclusive through meeting the needs and rights of the most vulnerable.

Indicators:	Target	Achieved
# people reached with PGI actions	200	240
Protection, Gender & Inclusion Output 1.1: Programmes and operations ensure safe and equitable provision of basic services, considering different needs based on gender and other diversity factors.		
# of key actions of PGI included mainstreaming made in collaboration with other sectors of intervention (Key activities/meetings held to ensure marginalised people are included in response activities)	5	5
Protection, gender and inclusion Output 1.2: Programmes and operations prevent and respond to sexual- and gender-based violence and other forms of violence especially against children.		
# people reached through community-based protection activities	100	117
# Staff and volunteers trained in PGI, Code of Conduct, PSEA trainings	120	123
Protection, gender and inclusion Output 1.3: Advocacy initiatives contribute to preventing and responding to all forms of violence especially SGBV and against children		
# of children reached through Child Friendly Spaces	500	1,018
# of events that Red Cross led to promote awareness on child protection, GBV etc	15	13

Progress towards outcomes

PGI mainstreaming

PGI approaches have been used throughout the operation, with minimum standards being implemented where possible, and a strong focus on awareness raising and trainings for SVGRC staff and volunteers aimed at building the capacity of the National Society to continue addressing issues with PGI outside of the La Soufriere appeal.

Further efforts coordinating PGI activities and plans with the Ministry of National Mobilisation, the Gender Affairs Unit, the Ministry of Education, and UNICEF have supported the alignment of response activities and were applicable to support people to be connected to the right referral pathways.

Community based PGI activities & trainings

Public

In collaboration with the Gender Affairs Unit and local artists and community groups were engaged to provide three murals addressing issues of GBV and Violence against women have been placed around the island of St. Vincent (45 people involved in the process)

17 survivors of violence attended awareness-raising sessions held with community groups, Red Cross groups, and CDRTS, with 117 people being reached.

123 staff and volunteers attended the Code of Conduct training and have signed as receiving this training and being aware of the Red Cross code of conduct.

78 staff & volunteers were trained and provided support in Child Friendly Spaces.

89 staff & volunteers were involved in PSS training (stress management, PFA, PSS in emergencies).

Preventing & responding SGBV

11 child-friendly spaces were established in collective shelters with 1,018 children at 11 different locations during October 2021. This was the highest monthly number and is being used to quantify the number of different children that used the CFS.

Between April 2021 and February 2022, 13 events were held to promote awareness and knowledge around child protection and Gender Based Violence. This included training sessions with Police and Ambulance workers, secondary high schools (4), GBV and PSEA awareness sessions for managers responsible for shelters, poetry readings, round table discussion sessions, and public service debates over the radio and local television.



Disaster Risk Reduction

People reached: 1,089

Male: 545

Female: 544

DRR Outcome 1: Communities in high-risk areas are prepared for and able to respond to disaster

Indicators:	Target	Achieved
# people reached through DRR activities (community project, trainings, awareness campaigns)	600	121

DRR Output 1.1: Communities take active steps to strengthen their preparedness for timely and effective response to disasters.

# of people reached through PAPE campaigns	600	600
# of cleaning kits distributed	3,000	3,265

DRR Outcome 2: Communities in disaster and crisis affected areas adopt climate risk informed and environmentally responsible values and practices

# communities reached through disaster risk management and climate change activities (approx. 300 people/community)	2	2
# people trained in disaster risk management and climate change	50	121

DRR Output 2.1: Contributions to climate change mitigation are made by implementing green solutions

One resilience and recovery plans developed	1	No funding
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Progress towards outcomes

Public

In preparation for the upcoming hurricane season, the following equipment and items have been purchased and distributed for use by CDRTs and Red Cross groups.

- Cordless power drills x 7
- 5hp generator x 7
- boots for all members x 30 pairs
- raincoats x 50
- NEMO/SV GRC vests x 50
- torches for all members x 50
- rope x 25m
- shovels x 20
- wheelbarrows

3,265 cleaning kits for households have been distributed to 1,089 individual households.

The SVGRC reviewed 3 x Community Disaster Response plans for the 2022 hurricane season, which included the printing, posting, and distribution of these plans through the three communities.

In addition to this, a hurricane preparedness workshop was carried out in June 2022. This was the first preparedness meeting since 2019 that will be in person, as such a budget allowance for Red Group leaders & volunteers has been developed for travel and accommodation costs to support those people travelling to and from the Grenadines.

SF1: National Society Strengthening

S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical, and financial foundations, systems and structures, competences and capacities to plan and perform

Output S1.1.6: National Societies have the necessary corporate infrastructure and systems in place

Progress towards outcomes

Improved infrastructure

The SVGRC headquarters has been renovated between the months of December 2021 and February 2022, the works have included the following:

- A small 15m² extension to the rear of the building that is to be used as a library for SVGRC resource centre).
- Air conditioning units installed in the downstairs offices
- Installation of new entry doors and security entrance system with face recognition
- Installation of new windows to improve space for air conditioning
- Male & Female toilets upgraded
- Roof repairs completed
- New ceilings & lighting to downstairs office space and upstairs management room
- Finance office entrance door reinforced and safe installed
- Painting to all interior and exterior

Financial sustainability

Further plans to support SVGRC to achieve financial sustainability and retain some of the increased capacities have been developed. These plans include:

- Support SVGRC to develop a digital transformation strategy.

- Support SVGRC to identify and apply for funds that they can access to implement the DT Strategy.
- Improve financial sustainability through reduced core costs (normalizing the HR structure, solar panels).
- Identifying potential income generating activities and developing a business plan with board validation (Ambulance service, First Aid trainings, Certified OH&S training, improved space upstairs to rent out for events).

Outcome S2.1: Effective and coordinated international disaster response is ensured

Output S2.1.1: Effective and respected surge capacity mechanism is maintained.

Outcome S3.1: The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national and international levels that affect the most vulnerable.

Output S2.2.5: Shared services in areas such as IT, logistics and information management are provided

Progress towards outcomes

The IFRC Country Cluster Delegation supported resource mobilization efforts and coordination with the Strategic Partnerships and Resource Mobilisation (SPRM) unit of the IFRC Americas Regional Office. IFRC has engaged with several diplomatic missions and key donor agencies (including ECHO, BHA/USAID, CRC, AmCross, PIRAC) to promote a shared understanding of the volcano eruption response. This engagement will continue throughout the operation.

Operations Manager, PGI, WASH, Livelihood, and CVA delegates were all brought in by IFRC as part of the surge response. The recovery phase of the Emergency Appeal involved three delegates, 1 x Operation Manager, 1 x CVA delegate and a Livelihood delegate. Both the CVA and Livelihood delegates departed in March 2022 after being in the country for 6 months, with the CVA programme complete and the Livelihood program nearing completion.

The IFRC Operations Manager worked closely with SVGRC to develop an integrated HR structure that provided the NS with the capacity to implement EA activities, and to build capacity with the core structure such as finance, HR management and procurement. Further to this, a HR exit plan was developed and implemented allowing for staff numbers to be reduced in a coherent and cost-effective manner.

Financial Report

As per the final financial report attached, this operation closed with a balance of CHF 4,015.55. The IFRC seeks approval from its donors to reallocate this balance to PTT411 MAATT001- Secretariat Service Strengthening to support the operation of Port of Spain Country Cluster Delegation. Partners/donors who have any questions in regards to this balance are kindly requested to contact the Head of Delegation, Ariel Kestens (ariel.kestens@ifrc.org), within 30 days of publication of this final report. Pass this date the reallocation will be processed as indicated.

Reference documents

Click here for:

- Initial [DREF Operation Plan of Action](#)
- [Emergency Appeal](#)

For further information, specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable, to **Principles of Humanitarian Action** and **IFRC policies and procedures**. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world

Emergency Appeal

FINAL FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2021/4-2023/12	Operation	MDRVC005
Budget Timeframe	2021-2023	Budget	APPROVED

Prepared on 30 Jan 2024

All figures are in Swiss Francs (CHF)

MDRVC005 - St Vincent & Grenadines - La Soufrière Volcano

Operating Timeframe: 12 Apr 2021 to 31 Dec 2022; appeal launch date: 18 Apr 2021

I. Emergency Appeal Funding Requirements

Thematic Area Code	Requirements CHF
AOF1 - Disaster risk reduction	150,000
AOF2 - Shelter	470,000
AOF3 - Livelihoods and basic needs	470,000
AOF4 - Health	250,000
AOF5 - Water, sanitation and hygiene	200,000
AOF6 - Protection, Gender & Inclusion	160,000
AOF7 - Migration	0
SFI1 - Strengthen National Societies	150,000
SFI2 - Effective international disaster management	0
SFI3 - Influence others as leading strategic partners	50,000
SFI4 - Ensure a strong IFRC	100,000
Total Funding Requirements	2,000,000
Donor Response* as per 30 Jan 2024	1,939,260
Appeal Coverage	96.96%

II. IFRC Operating Budget Implementation

Thematic Area Code	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction	1,888	1,888	0
AOF2 - Shelter	218,241	218,241	0
AOF3 - Livelihoods and basic needs	439,073	437,380	1,693
AOF4 - Health	54,575	54,575	0
AOF5 - Water, sanitation and hygiene	218,164	218,164	0
AOF6 - Protection, Gender & Inclusion	8,985	8,985	0
AOF7 - Migration	0	0	0
SFI1 - Strengthen National Societies	584,523	584,523	0
SFI2 - Effective international disaster management	414,247	414,246	0
SFI3 - Influence others as leading strategic partners	2,165	2,165	0
SFI4 - Ensure a strong IFRC	0	0	0
Grand Total	1,941,860	1,940,167	1,693

III. Operating Movement & Closing Balance per 2023/12

Opening Balance	210,135
Income (includes outstanding DREF Loan per IV.)	1,734,048
Expenditure	-1,940,167
Closing Balance	4,016
Deferred Income	0
Funds Available	4,016

IV. DREF Loan

* not included in Donor Response	Loan :	266,000	Reimbursed :	266,000	Outstanding :	0
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Emergency Appeal

FINAL FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2021/4-2023/12	Operation	MDRVC005
Budget Timeframe	2021-2023	Budget	APPROVED

Prepared on 30 Jan 2024

All figures are in Swiss Francs (CHF)

MDRVC005 - St Vincent & Grenadines - La Soufrière Volcano

Operating Timeframe: 12 Apr 2021 to 31 Dec 2022; appeal launch date: 18 Apr 2021

V. Contributions by Donor and Other Income

Opening Balance							210,135
Income Type	Cash	InKind Goods	InKind Personnel	Other Income	TOTAL	Deferred Income	
American Red Cross	98,695				98,695		
Belize Red Cross Society	9,208				9,208		
British Red Cross	72,593	38,835			111,428		
European Commission - DG ECHO	-579				-579		
Irish Government	218,950				218,950		
Japanese Red Cross Society	41,427				41,427		
New Zealand Government	97,755				97,755		
Norwegian Red Cross (from Norwegian Government*)	136,504				136,504		
On Line donations	10,430				10,430		
Red Cross of Monaco	16,242				16,242		
Swiss Government	10,000				10,000		
Taiwan Red Cross Organisation	9,162				9,162		
The Canadian Red Cross Society (from Canadian Gov	66,190				66,190		
The Netherlands Red Cross	40,064				40,064		
The Netherlands Red Cross (from Netherlands Govern	109,715				109,715		
Turkish Red Crescent Society	10,000				10,000		
UNICEF - United Nations Children's Fund	134,526				134,526		
United States Government - USAID	614,330				614,330		
Total Contributions and Other Income	1,695,212	38,835	0	0	1,734,048	0	
Total Income and Deferred Income					1,944,182	0	